



THE SENATE

COMMUNITY AFFAIRS REFERENCES COMMITTEE

Impact on service quality, efficiency and sustainability of recent Commonwealth community service tendering processes by the Department of Social Services

**PUBLIC HEARING
Tuesday 21 April 2015**

**Committee Room 2S3
Parliament House, Canberra**

Time	Witness
8.30 am	Salvation Army (<i>Submission 50</i>) Lt. Colonel Kelvin Alley, National Secretary UnitingCare Australia (<i>Submission 80</i>) Mr Joe Zabar, Director, Services Sustainability Dr Ian Holland, Director, Services Development Catholic Social Services Australia (<i>Submission 31</i>) Ms Sue Ludwig, Director Member and Network Support Ms Sheree Limbrick, Director of Operations, CatholicCare, Archdiocese of Melbourne
9.30 am	Financial and Consumer Rights Council (via teleconference) (<i>Submission 28</i>) Mrs Bernadette Pasco, Acting Executive Officer Consumer Action Law Centre and Financial Rights Legal Centre (via teleconference) (<i>Submission 17</i>) Mr Gerard Brody, Chief Executive Officer, Consumer Action Law Centre Ms Karen Cox, Coordinator, Financial Rights Legal Centre
10.15 am	Jobs Australia (via teleconference) (<i>Submission 67</i>) Mr David Thompson, Chief Executive Officer
10.45 am	Morning tea
11.00 am	Shelter WA (<i>Submission 56</i>) Homelessness Australia (<i>Submission 62</i>) Mr William Mudford, Policy and Research Officer Mrs Catherine Adcock, Communications Officer Community Housing Federation of Australia (<i>Submission 81</i>) Ms Carol Croce, Executive Director
12.00 pm	Australian Cross Disability Alliance (via teleconference) (<i>Submission 75</i>) Ms Carolyn Frohmader, Executive Director, Women with Disabilities Australia Ms Therese Sands, Co-Chief Executive Officer, People with Disabilities Australia

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12.30 pm	<p>Disability Advocacy Network Australia (<i>Submission 79</i>) Ms Mary Mallett, Chief Executive Officer</p> <p>Australian Federation of Disability Organisations Mr Matthew Wright, Chief Executive Officer Ms Leah van Poppel, Project Manager, Disability Loop</p> <p>Advocacy for Inclusion (<i>Submission 5</i>) Ms Christina Ryan, General Manager</p>
1.00 pm	<p>Lunch</p>
1.45 pm	<p>Australian Council of Social Service (<i>Submission 65</i>) Dr Cassandra Goldie, Chief Executive Officer Dr Tessa Boyd-Caine, Deputy Chief Executive Officer Mrs Camilla Rowland, Chief Executive Officer, Karralika Programs Ms Susan Helyar, Director, ACT Council of Social Service</p> <p>Western Australian Council of Social Service (via teleconference) (<i>Submission 68</i>) Mr Chris Twomey, Director of Policy</p> <p>Playgroup Australia (<i>Submission 74</i>) Ms Anne-Marie Mioche, Chief Executive Officer Mr David Zarb, Chief Executive Officer, Playgroup WA</p> <p>Financial Counselling Australia (<i>Submission 91</i>) Ms Fiona Guthrie, Executive Director Ms Carmel Franklin, Chair</p> <p>Good Beginnings Australia Ms Jayne Meyer Tucker, Community Council for Australia, Deputy Chairperson, drawing on Good Beginnings examples</p>
2.45 pm	<p>Community Council for Australia (<i>Submission 72</i>) Mr David Crosbie, Chief Executive Officer</p> <p>YWCA Australia (via teleconference) (<i>Submission 29</i>) Dr Caroline Lambert, Executive Officer</p> <p>YWCA of Darwin (via teleconference) (<i>Submission 4</i>) Ms Jillian Ritherdon, Executive Director</p> <p>Volunteering Australia (<i>Submission 33</i>) Mr Brett Williamson, Chief Executive Officer</p> <p>Volunteering Victoria (<i>Submission 24</i>) Ms Sue Noble, Chief Executive Officer</p> <p>Volunteering Tasmania (<i>Submission 40</i>) Ms Adrienne Picone, Chief Executive Officer</p> <p>Volunteering SA and NT (<i>Submission 69</i>) Mrs Evelyn O'Loughlin, Chief Executive Officer</p>

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4.00 pm	<p>Department of Social Services (<i>Submission 70</i>) Ms Barbara Bennett, Deputy Secretary, Families and Communities Dr Tim Reddel, Group Manager, Programme Office Ms Helen Board, Branch Manager, Programme Performance Ms Christine Bruce, Branch Manager, Programme Design and Policy Mr Leo Kennedy, Branch Manager, Programme Support and Selections Ms Chantelle Stratford, A/g Branch Manager, Programme Systems and Strategy Mr Philip Brown, A/g Group Manager, Families Ms Anne O'Rourke, A/g Branch Manager, Financial Wellbeing and Children's Policy Ms Tracy Creech, A/g Branch Manager, Families and Children Mr Evan Lewis, Group Manager, Multicultural, Settlement Services Ms Laura Angus, Branch Manager, Multicultural and Communities Ms Kris Cala, Branch Manager, Settlement Ms Joanne Llewellyn, A/g Branch Manager Disability and Carers Policy Ms Karen Pickering, Branch Manager, Mental Health Ms Gemma van Halderen, First Assistant Statistician, Population, Labour and Social Statistics, Australian Bureau of Statistics Mr Darren Hossack, Assistant Director, Geography, Australian Bureau of Statistics</p>
5.00 pm	<p><i>Adjournment</i></p>