



Senate Community Affairs Legislation Committee  
Budget Estimates 2021-22  
Friday, 4 June 2021  
Daily summary

Here is the summary of today's proceedings in the Community Affairs Legislation Committee estimates hearing.

The committee met from 9.00am until 8.39pm.

The committee called department and agencies of the Social Services portfolio, including Department of Social Services (Outcomes 3 and 4), National Disability Insurance Agency (NDIA), NDIS Commission and Services Australia.

Topics discussed by the committee included:

- vaccinating the homeless;
- funding to homelessness providers to assist with rollout;
- Safe Places program grant;
  - extension of program and new services in WA;
  - ranking of projects;
- Government investment in remote housing in QLD;
- Carer gateway services;
- DES - compliance and assurance procedures;
- consultation – disability and employment advisory committee;
- Minister Reynolds – application for legal representation;
- people experiencing family and domestic violence and support available;
  - connecting to payments and supports;
  - process to manage this;
- protections and access to child support system;
- Digital COVID vaccination certificate; and
- portal for those administering the vaccines.

**NDIA**

- privacy breach;
- support to affected family;
- investigation and report into case;
- accommodation for family;
- processes to prevent system breach;
- identifying abuse in scheme participants – participant risk assessment;
- psychosocial disability plans – application process for support dog 'living assistance technology';
- working with DVA for their assistance dog model – legislative differences;
- hospital liaison officers;
- assessment tools used in process for development of individual assessment plans;
- Communication and Engagement strategy;

- possible inquiry into the deaths of 1279 people who were eligible for but had not yet received NDIS support; and
- vaccination of NDIS participants, carers, and workers.

**NDIS Commission**

- Commissioner's retirement;
- breakdowns of complaints and median processing times;
- review opportunities;
- accessibility of complaint system;
- engagement with sector;
- feature of regulatory framework for workers to lodge complaints; and
- allocation of case workers.

This concludes the Community Affairs hearings for Budget estimates 2021-22.