

OFFICIAL



Australian Government

**Department of Infrastructure,
Transport, Regional Development,
Communications and the Arts**

Senator Karen Grogan
Chair
Environment and Communications Legislation Committee
Parliament House
CANBERRA ACT 2600

Dear Senator

I refer to the appearance of the Department of Infrastructure, Transport, Regional Development, Communications and the Arts before the Environment and Communications Legislation Committee at the 2023-24 Additional Budget Estimates hearing on 13 February 2024.

During the hearing, Senator Cadell enquired about Departmental staff making test calls to Triple Zero on 8 November 2023. Senator Cadell specifically asked if these staff members received welfare checks from Optus after it had restored its network.

While providing evidence, I indicated one staff member had received a welfare check but I would need to confirm for the second staff member. I now understand neither staff member received a welfare check from Optus and wish to correct this evidence as such. This exchange can be found on page 22 of the Hansard for the aforementioned Committee hearing.

I would be grateful if you could please note this for the information of the Committee.

Regards

A handwritten signature in black ink that reads 'Kath Silleri'.

Kathleen Silleri
Assistant Secretary
Consumer Safeguards Branch
Communications Services and Consumer Division

11 April 2024

GPO Box 594, Canberra ACT 2601, Australia
• (02) 6274 7111 • [infrastructure.gov.au](https://www.infrastructure.gov.au)

OFFICIAL