

**Additional Budget Estimates 2017–18**

**Communications and the Arts Portfolio – Tuesday, 27 February 2018**

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
1.	Program 1.1	O'Neill	Meeting with NBN officials - 20 November 2017	<p><b>Senator O'NEILL:</b> Did the minister have a meeting with Mr Morrow afterwards or beforehand, on 20 November?</p> <p><b>Senator Fifield:</b> I'd have to check. I meet with many officials from my portfolio all the time. So I'd have to check.</p> <p><b>Senator O'NEILL:</b> But you were in Melbourne? You recall that you were in Melbourne with members of your staff?</p> <p><b>Senator Fifield:</b> I recall I was in Melbourne, but I meet frequently with officers of the portfolio and I travel a lot, so I can't tell you here and now where I was the next day or the day before or who I met with.</p> <p><b>Senator O'NEILL:</b> Just the date itself will be sufficient, if you can recall that. It was a slightly different format of a meeting?</p> <p><b>Senator Fifield:</b> I have video conferences all the time.</p> <p><b>Senator O'NEILL:</b> I'm asking you clearly again, did you have a private meeting with Mr Morrow afterwards or beforehand?</p> <p><b>Senator Fifield:</b> I think we were in different cities.</p> <p><b>Senator O'NEILL:</b> Yes, he was in Sydney I am presuming, and you were in Melbourne. But did you have a private meeting with him, outside of that conversation, in which the participants have just been outlined by Mr Mrdak?</p> <p><b>Senator Fifield:</b> I'll have to check.</p> <p><b>Senator O'NEILL:</b> Does that mean you're going to take that on notice?</p> <p><b>Senator Fifield:</b> I'll take that on notice.</p>	Page 23 27/02/18

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				<p><b>Senator O'NEILL:</b> Thank you.</p> <p>...</p> <p><b>Senator O'NEILL:</b> Do you dispute, Minister, that you had a meeting with Mr Morrow that did not include officials?</p> <p><b>Senator Fifield:</b> I'll have to check. I have meetings with chief executives of portfolio agencies—sometimes they're with people from the department, sometimes they're with people from my office and sometimes we have one-on-ones. I can't immediately recall if I did or didn't on the day.</p> <p><b>Senator O'NEILL:</b> It was a pretty significant matter to halt the HFC. I'm finding it a little hard to believe that you couldn't recall a conversation of such import. Do you dispute that you had a conference with Mr Morrow regarding this matter that did not include officials?</p> <p><b>Senator Fifield:</b> Senator, I'm saying I have many, many meetings on many, many important issues.</p> <p><b>Senator O'NEILL:</b> But I'm asking you about one particular meeting of considerable national import, Senator Fifield.</p> <p><b>Senator Fifield:</b> Senator, I've said I'll take that on notice.</p>	
2.	Program 1.1	Keneally	Impact of NBN rollout	<p><b>Senator KENEALLY:</b> Also seeking information on the impacts on the rollout of the NBN as it would affect customers, if I can characterise it in that way—would that be correct?</p> <p><b>Mr Mrdak:</b> Yes, certainly. We sought information that would enable us to ascertain what would impact on rollout, what the strategy was in handling those customers who were in the process of having connections and the like—so, to understand those implications.</p> <p><b>Senator O'NEILL:</b> Can you table any of that?</p> <p><b>Mr Mrdak:</b> I'd have to take that on notice. We don't have any of</p>	Page 26 27/02/18

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				<p>that documentation with us.  <b>Senator O'NEILL:</b> That correspondence would be of interest.  <b>Mr Mrdak:</b> That's correspondence between ministers and the NBN. I'd have to take that on notice and seek advice through the minister.</p>	
3.	Program 1.1	O'Neill	Telephone conversations/meetings – Mr Bill Morrow	<p><b>Senator O'NEILL:</b> It is the formal meeting you're taking on notice. But let's be clear: it's on the record now—you've told the Senate here today—that you had a number of conversations with Mr Morrow in between his advice to you on the 20th and his notification to you under section 91 at 3.30 on the 22nd. You had a number of conversations with Mr Morrow about the HFC in that interim period.  <b>Senator Fifield:</b> No doubt I had a conversation or two with Mr Morrow.  <b>Senator O'NEILL:</b> Was it a conversation, or was it two?  <b>Senator Fifield:</b> I'll have to check. I don't think anything in particular turns on that.  ...  <b>Senator O'NEILL:</b> I'm hoping that I might have something that I can table shortly. But could I ask you in the interim, minister, to take on notice any telephone conversations or meetings that you had between 20 November and 27 November with Mr Morrow or his representative, but particular with Mr Morrow.  <b>Senator Fifield:</b> And I'm sure I spoke to Mr Mrdak as well.</p>	Page 27–28 27/02/18
4.	Program 1.1	Keneally	Bennelong by-election - advice to Liberal candidate	<p><b>Senator KENEALLY:</b> Did anyone from the government provide advice to the Liberal candidate for Bennelong or his campaign team before the announcement was made that the announcement was pending that the HFC rollout was going to be stopped?</p>	Page 32 27/02/18

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			regarding HFC rollout	<p><b>Senator Fifield:</b> I don't know.</p> <p><b>Senator KENEALLY:</b> Can you check with your office, Minister, if anyone from your office provided advice to the Liberal candidate, his campaign team or the Liberal Party in New South Wales as to whether or not the HFC rollout was going to be stopped—whether that advice was provided before the decision was made public?</p> <p><b>Senator Fifield:</b> I'll take that on notice.</p>	
5.	Program 1.1	Leyonhjelm	Classification guidelines - pornography	<p><b>Senator LEYONHJELM:</b> Those guidelines, I understand, state that softcore porn publications may depict genitals, but there must be little or no detail, and what is depicted can't be prominent, and realism counts as a factor against classification as softcore porn. Am I right so far?</p> <p><b>Mr Eccles:</b> I don't have that information, but why don't you continue?</p> <p><b>Senator LEYONHJELM:</b> Where this is leading is I'm wondering if you're aware of the argument these guidelines have led to the frequent airbrushing away of prominent features of female genitalia?</p> <p><b>Mr Eccles:</b> No. Personally, I'm not aware of that.</p> <p><b>Senator LEYONHJELM:</b> Is there anybody else present here today who might be able to answer that with more knowledge?</p> <p><b>Dr Patteson:</b> For that level of specificity, I'd have to take that on notice.</p> <p><b>Senator LEYONHJELM:</b> I don't mind leaving this on notice. Are you aware of the argument that the guidelines have led to the frequent airbrushing away of prominent features of female genitalia? That's my first question. My second question is along the same lines: are you aware of the argument that this</p>	Page 34–35 27/02/18

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				<p>airbrushing, which is said to be occurring, has contributed to a misunderstanding amongst women as to what is normal and that this misunderstanding has contributed to an increase in the number of women seeking labiaplasties?</p> <p><b>Dr Patteson:</b> I have no knowledge of that.</p> <p><b>Mr Eccles:</b> I'm not aware of that.</p> <p><b>Senator LEYONHJELM:</b> You must move in sheltered circles, madam and gentleman, because I have heard that quite often.</p> <p><b>Mr Eccles:</b> I have not heard that.</p> <p><b>Senator LEYONHJELM:</b> If I could ask you to pursue it further as a question on notice, please.</p> <p><b>Mr Eccles:</b> Certainly, we'll take it on notice.</p> <p><b>Senator LEYONHJELM:</b> Finally, on this same line, has any work been done regarding alternative classification approaches that would remove prominence and realism as factors in classification?</p> <p><b>Mr Eccles:</b> We'll take that on notice as well.</p>	
6.	Program 1.1	Urquhart	National Innovation and Science Agenda	<p><b>Senator URQUHART:</b> What specific programs under the National Innovation and Science Agenda do you believe game developers could realistically benefit from, and how?</p> <p><b>Senator Fifield:</b> They'd form part of the government's response to the report.</p> <p><b>Mr Eccles:</b> Certainly the games industry is able to access the support that a number of other industries and enterprises are able to access through the portfolio that is the Department of Industry, Innovation and Science.</p> <p><b>Senator URQUHART:</b> Mr Eccles, can you take me through the specific programs under that agenda that you think that—</p> <p><b>Mr Eccles:</b> I can certainly take that on notice. That would be a</p>	Page 40 27/02/18

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				<p>matter for that relevant department, and it would be risky for me to go into too much detail.</p> <p><b>Senator URQUHART:</b> If you could take that on notice that would be fine.</p>	
7.	Program 1.1	Urquhart	<p><b>National Innovation and Science Agenda – R&amp;D tax incentive Export Market Development</b></p>	<p><b>Senator URQUHART:</b> Are the R&amp;D tax incentive Export Market Development Grants and the NISA programs sufficient alternatives to the initiatives recommended by the Senate, including the Australian interactive games fund and tax breaks?</p> <p><b>Mr Eccles:</b> Again, I would like to consult with the relevant department and come back to you, Senator.</p> <p><b>Senator URQUHART:</b> You'll take that on notice?</p> <p><b>Mr Eccles:</b> Yes.</p>	<p><b>Page 41 27/02/18</b></p>
8.	Program 1.1	Urquhart	<p><b>Viability of alternative programs for games development industry</b></p>	<p><b>Senator URQUHART:</b> So keeping in mind the length of time it took to respond—as I said, over 600 days—can you confirm how long was spent examining the viability of these alternative programs for the games development industry; and will the government provide that information on alternatives to the public?</p> <p><b>Mr Eccles:</b> Can you ask the question again, please. There were several bits to it.</p> <p><b>Senator URQUHART:</b> Keeping in mind the length of time—I've already outlined it took over 600 days to get the response to that report—can you confirm how long was spent examining the viability of alternative programs for the games development industry. They're the alternative programs that I talked about in the previous two questions. And will the government provide the information on alternatives to the public?</p> <p><b>Mr Eccles:</b> The first bit: I cannot answer the question around the time frames. But what I can tell you, Senator, is that—</p>	<p><b>Page 41 27/02/18</b></p>

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				<p><b>Senator URQUHART:</b> Can you take that on notice, Mr Eccles?</p> <p><b>Mr Eccles:</b> I'm not sure if that's able to be determined, but we'll see what we can do. However, I can tell you that we are in very regular discussions with our colleagues in the other department that I have named about the interactions between the creative industries and the programs that they run. It's fair to say that there are a number of programs that they have which have the potential to support the creative industries—that goes to the earlier question that I took on notice.</p> <p><b>Senator URQUHART:</b> Will that information on what the alternatives are be provided to the public?</p> <p><b>Mr Eccles:</b> I imagine that they are made available to the public through the various programs that that department does reaching out to SMEs and others encouraging them to apply for support.</p> <p><b>Senator URQUHART:</b> So you said you imagine—are you able to confirm that on notice?</p> <p><b>Mr Eccles:</b> Absolutely.</p>	
9.	Program 1.1	Urquhart	<i>Broadcasting Services Act 1992</i>	<p><b>Senator URQUHART:</b> Okay. But parliament is already empowered under section 128 of the BSA to amend standards or codes of practice that have been determined or registered in accordance with part 9 of the BSA. Is that section 128 not enough? You still need to introduce a new section 125A?</p> <p><b>Dr Patteson:</b> As I understand it, our advice was that inserting section 125A was the best way to ensure the policy intent was achieved.</p> <p><b>Senator URQUHART:</b> Right. Do I glean out of that, then, that section 128 is simply not enough?</p> <p><b>Dr Patteson:</b> I would have to take that on notice.</p> <p><b>Senator URQUHART:</b> Okay. Do you agree that the purpose of</p>	Page 44 27/02/18

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				<p>section 125A is to limit the discretion of the ACMA when it comes to the regulation of gambling advertising in broadcasting?</p> <p><b>Dr Patteson:</b> I don't think it's to restrict the powers of the ACMA at all.</p> <p><b>Mr Eccles:</b> We will clarify this on notice, but I think that that provision was partly put in place in the event that the broadcasters didn't put forward a code that the ACMA could work with and approve. That has been our discussion with the broadcasters; our preference is that they self-regulate through their code, or work in developing a code that works with their industry model. But, in the event they don't come to the party—and I need to stress that they have come to the party—there's always recourse for the government to exercise and legislate in effect.</p>	
10.	Program 1.1	Urquhart	<i>Broadcasting Services Act 1992 - Section 125A</i>	<p><b>Senator URQUHART:</b> Why does the government seek to restrict the discretion of the ACMA in the broadcast environment, via the new section 125A yet increase the discretion of the ACMA in the online environment? It seems like it's 50c each way.</p> <p><b>Mr Eccles:</b> That goes to the point I raised earlier. I have undertaken to take it on notice, but the intention of 112A in large was around giving the government recourse, should the codes that were provided to the ACMA be insufficient for them to be able to work with the broadcasters to give effect to the government intentions.</p> <p><b>Senator URQUHART:</b> Okay. When do you anticipate the bill will be listed in debate for the parliament and commence?</p> <p><b>Mr Eccles:</b> I'm not sure. We should be able to find that out very quickly for you.</p> <p><b>Senator URQUHART:</b> Okay. You can take that on notice.</p>	Page 45 27/02/18

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				<p><b>Mr Eccles:</b> Soon.</p> <p><b>Senator URQUHART:</b> You will take that on notice. Soon?</p> <p><b>Mr Eccles:</b> Soon. That's probably not the most helpful answer—</p>	
11.	Program 1.1	Urquhart	Mobile Black Spot Program Round 3	<p><b>Senator URQUHART:</b> Okay. And has there been any communication with other state governments about their participation in round 3?</p> <p><b>Mr Paterson:</b> The amount, if any, that any state government would put towards the program is part of the assessment process. I don't mind taking that question on notice, because by the time I provide the answer the assessment outcome should be known.</p> <p><b>Senator URQUHART:</b> Can you provide details, on notice, of which state governments you've communicated with?</p> <p><b>Mr Paterson:</b> Happy to do that, Senator.</p> <p>...</p> <p><b>Senator URQUHART:</b> Oh, you are—right. Have all the remaining state governments indicated that they will be co-funding round 3 base stations? Or is that linked to that previous question?</p> <p><b>Mr Paterson:</b> That's a question I've taken on notice.</p>	Page 48 27/02/18
12.	Program 1.1	Chisholm	5G Working Group	<p><b>Senator CHISHOLM:</b> Minister, when was the idea of a 5G working group first put to you?</p> <p><b>Senator Fifield:</b> I'd have to check.</p> <p><b>Senator CHISHOLM:</b> Months before? Years before?</p> <p><b>Senator Fifield:</b> Most likely months before.</p>	Page 50 27/02/18
13.	Program 1.1	Chisholm	5G Working Group - participants	<p><b>Senator CHISHOLM:</b> In terms of the participants in the 5G working group, did you write to the minister to invite them to participate or was there a process that was gone through in terms of the people on the group?</p> <p><b>Senator Fifield:</b> I'm sure there were invitations by letter</p>	Page 51 27/02/18

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				<p>covering vendors, telcos and other government departments and agencies that may have an interest in the applications under 5G, whether it be the agriculture portfolio or the infrastructure portfolio, for instance.</p> <p><b>Senator CHISHOLM:</b> When did that take place?</p> <p><b>Mr Windeyer:</b> We can take on notice precisely when invitations were issued. Letters were written by the minister to the prospective participants.</p>	
14.	Program 1.1	Chisholm	NBN - Spectrum	<p><b>Senator CHISHOLM:</b> Does the government recognise that there has been a material change in value of that spectrum that the NBN hold?</p> <p><b>Mr Windeyer:</b> In one sense the question of how spectrum is priced and valued is a question that is probably worth raising with the ACMA rather than with us. It is certainly the case, we know, that the NBN bought some spectrum in that part of the spectrum band relatively recently, in an auction, and paid a different price to the price they might have paid when they first got their hands on some spectrum. But the price that they pay is a matter that the ACMA is best to advise on.</p> <p><b>Senator CHISHOLM:</b> But my understanding is that it was a substantially //different rate that they paid recently compared to what they paid a number of years ago.</p> <p><b>Mr Windeyer:</b> I'd have to check the details, but that may indeed be right.</p>	Page 53 27/02/18
15.	Program 1.1	Urquhart	NBN - ARPU Target	<p><b>Senator URQUHART:</b> Given that, I would have thought that a shareholder department would have informed itself of the implications of the \$54 ARPU target not being reached.</p> <p><b>Senator Fifield:</b> I think it was a \$52 ARPU by 2022, wasn't it?</p> <p><b>Senator URQUHART:</b> Either \$52 or \$54.</p>	Page 55 27/02/18

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				<p><b>Mr Madsen:</b> We'll confirm the number for you.</p> <p><b>Senator URQUHART:</b> I understand it's \$54, but, if the minister said it's \$52, I presume, because he's the minister—</p> <p><b>Mr Windeyer:</b> Were you saying 2022?</p> <p><b>Senator URQUHART:</b> That's what I'm saying.</p> <p><b>Senator Fifield:</b> We'll check.</p>	
16.	Program 1.1	Urquhart	ARPU Targets	<p><b>Senator URQUHART:</b> Mr Mrdak, are you aware that the NBN Co CEO has said to The Sydney Morning Herald that it's unlikely to achieve its ARPU targets by 2021?</p> <p><b>Mr Mrdak:</b> I'm not familiar with that comment. I'd have to have a look at that, if you don't mind, and I'll come back to you.</p> <p><b>Senator URQUHART:</b> You're the department that administers or looks after this particular area, but you're not aware that the NBN CEO has actually indicated in the media that it was unlikely to achieve its ARPU targets by 2021.</p> <p><b>Mr Mrdak:</b> I'm not personally aware, but I will take on notice that comment and the context in which it's been made.</p> <p>Senator URQUHART: The report stated:  ... Bill Morrow has admitted its recent price discounts have left it "unlikely" to hit its average revenue target for each home and business connected by 2021 ...  ... ..  Despite this, Mr Morrow said at the company's half-year announcement on Monday that it was "probably unlikely" to reach its \$52 target due to price promotions and discounts announced in December.</p> <p><b>Mr Mrdak:</b> As I said, I'm not personally familiar with that comment, but, at the moment, that is not what's reflected in the corporate plan.</p>	Page 56 27/02/18

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17.	Program 1.1	Urquhart	<p><b>Response to committee report – Arts and the news to rural and regional Australia</b></p>	<p><b>Senator URQUHART:</b> Minister, you'll be pleased that this is another committee report: it's the report of the inquiry of the House of Representatives Standing Committee on Communications and the Arts into 'broadcasting, online content and live production to rural and regional Australia', which was tabled on 5 May 2016. It's the report of the inquiry into broadcasting, online content and live production to rural and regional Australia, which was tabled on 5 May 2016. In October 2017, we were advised that the department was preparing a response to this report in consultation with the minister's office, and the department expected the response to be finalised for the minister's consideration before the end of 2017. Has that response being finalised and received by the minister?</p> <p><b>Senator Fifield:</b> I'd have to check.</p> <p><b>Senator URQUHART:</b> Mr Eccles, do you know?</p> <p><b>Mr Eccles:</b> I'd need more information about exactly what you're referring to.</p> <p><b>Senator URQUHART:</b> I'm referring to the report of the House of Representatives Standing Committee on Communications and the Arts from its inquiry into broadcasting, online content and live production to rural and regional Australia. That report was tabled on 5 May 2016.</p> <p><b>Mr Eccles:</b> I'm not aware of where we're at with that.</p> <p><b>Senator URQUHART:</b> I guess my questions are: has the response been finalised and has it been received by the minister—you're both going to take them on notice—</p> <p><b>Senator Fifield:</b> We'll check it.</p> <p><b>Senator URQUHART:</b> and when will the government provide its response to the report? It was expected by the end of last year</p>	<p><b>Page 58 27/02/18</b></p>

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18.	Program 1.1	Urquhart	National consultation process – ticket scalping	<p>In November 2017, the government announced—and it was through the then Minister for Small Business, Mr Michael McCormack—a national consultation process conducted by the Treasury to combat ticket scalping. Has the department been in discussions with Treasury about this matter?</p> <p><b>Dr Arnott:</b> Sorry, Senator—</p> <p><b>Senator URQUHART:</b> There's no-one here to help you, Dr Arnott?</p> <p><b>Dr Arnott:</b> I'm not aware that we have been in recent discussions, so I'd have to take that on notice.</p> <p><b>Senator URQUHART:</b> Is there anyone over your shoulder?</p> <p><b>Dr Arnott:</b> That's what I was just checking.</p> <p><b>Senator URQUHART:</b> You're not getting eyeballed from anybody. They're no help at all.</p> <p><b>Dr Arnott:</b> I'm not getting a clear response.</p> <p><b>Mr Eccles:</b> No-one's rushing forward.</p> <p><b>Senator URQUHART:</b> No-one's rushing forward?</p> <p><b>Dr Arnott:</b> We'd have to check that for you.</p> <p>...</p> <p><b>Senator Fifield:</b> I suspect it's probably a question better directed through Treasury estimates, but we'll take it on notice for you given we do, obviously, have a portfolio interest on behalf of stakeholders.</p> <p><b>Senator URQUHART:</b> Can you also take on notice whether or not you had discussions with the Minister for Small Business about the matter?</p> <p><b>Senator Fifield:</b> I did, from memory, when this first came to public prominence.</p> <p><b>Senator URQUHART:</b> I would also like to know how many</p>	Page 58–59 27/02/18

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				<p>submissions were received by Treasury, so could you take that on notice.</p> <p><b>Senator Fifield:</b> We'll liaise with Treasury.</p> <p><b>Senator URQUHART:</b> Given that submissions closed in December 2017, can you give me an indication of when some action on this important topic might be finalised to make sure that fans don't get ripped off anymore?</p> <p><b>Senator Fifield:</b> As I said, this is an area where Treasury have the lead, given it involves the Australian Consumer Law. I do have a recollection that some state governments may have also announced some responses in this area, but we'll come back to you on the Commonwealth-Treasury response and also what we know about state government responses.</p>	
19.	Program 1.1	Urquhart	Consultants	<p><b>Senator URQUHART:</b> I have a couple of questions around the engagement of consultants. Can you tell me how many consultants were engaged across the agencies in the arts area of the portfolio for the period 1 July 2017 to now?</p> <p>...</p> <p><b>Dr Arnott:</b> I recall a response to a question on notice about this from the last estimates—question No. 98. We did provide that information.</p> <p><b>Senator URQUHART:</b> Yes, but I'm looking from 1 July 2017 to date.</p> <p><b>Dr Arnott:</b> We gave it to you, but I'd say we'd need to update that.</p> <p><b>Senator URQUHART:</b> You can't give me that update now? You don't have that information?</p> <p><b>Dr Arnott:</b> No, we need to go out to the agencies.</p> <p><b>Senator URQUHART:</b> Also, what is the total cost to each</p>	Page 59 27/02/18

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				<p>organisation of those consultants?  <b>Dr Arnott:</b> Yes.  <b>Senator URQUHART:</b> And which agencies in the arts area of the portfolio have retained, or are planning to retain, outside consultants to assist them in managing funding cuts?  <b>Dr Arnott:</b> Again, we'd have to go to the agencies and get that information for you.  <b>Senator URQUHART:</b> Also, what is the total cost to each organisation of those consultants, and how many of them are ex-staff members of government or the relevant institutions with expertise in matters affecting the relevant institutions?  <b>Dr Arnott:</b> Again, those are the same questions that were asked last time, so we can update you.</p>	
20.	Program 1.1	Georgiou	NBN – pricing and speeds	<ol style="list-style-type: none"> <li>1) Based on current costs and profit projections will the NBN project ever make back the money invested by taxpayers?</li> <li>2) How do NBN prices compare with prices for similar services in other countries?</li> <li>3) What is the speed of the 5G fast mobile broadband?</li> <li>4) If 5G or other new technologies are faster than NBN for some customers then: <ul style="list-style-type: none"> <li>• Will the NBN be obsolete in years to come?</li> <li>• Should we be spending more on new technologies that give a better outcome?</li> </ul> </li> <li>5) Malcolm Turnbull changed the NBN rollout from fibre to the premises to also include fibre to the Node or Kerb. Did this change make it “Cheaper, Faster, Better” as originally promoted by the Turnbull government?</li> </ol>	Written 09/03/18

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				<p>6) Four Corners reported last year that New Zealand has a far superior, faster, service than what Australia is developing. Is this the case and if so why is the New Zealand system better?</p> <p>7) NBN has to pay Telstra a fee for use of its services. In New Zealand a different model was used whereby costs were not passed on this way. Is the NBN effectively subsidising Telstra at NBN customers' expense? If a NZ type model has been used in Australia would costs to users be less?</p> <p>8) NBN boss Bill Morrow was paid \$3.6 million in 2016-17. Are we getting value for money here?</p> <p>9) Are there any areas where improvements could be made to the way the internet is being delivered to Australian households and businesses?</p>	
21.	Program 1.1	Urquhart	Mobile Black Spot Program	<p>1. Could you please provide the formula outcomes – described in Senate Estimates hearings on 27/2/18 as “the total cost divided by coverage outcome, by square kilometre” for all base stations in Round 3?</p> <p>2. How does the contribution of a State Government affect the cost to the Commonwealth of a mobile base station in Round 3? You have told the Committee that: “If State Governments put money in it reduces the cost to the Commonwealth which will make that more competitive”. Please elaborate on this.</p> <p>3. Could you provide the Committee with a copy of the draft framework document and draft guidelines that were used in the consultation process for Round 3?</p> <p>4. How many consultation occurred for Round 3 and what were</p>	Written 09/03/18

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				<p>the locations and participants for each consultation?</p> <p>5. Which State Governments did the Department contact to seek consultation? Please provide a list of all State Governments contacted.</p> <p>6. What consultations were held with State Governments for Round 3? Please provide details of the State/Territory Government consulted with and the date/s of consultation/s.</p> <p>7. How many base stations in Round 3 had local requirements identified as part of the consultation process? Please list these.</p> <p>8. How did the local requirements change the locations for Round 3? Please give specific examples.</p> <p>9. How did the Department consult with Local Councils as part of Round 3?</p> <p>10. Please provide a list of local councils consulted with as part of Round 3.</p> <p>11. Does a black spot have to be on the database of nominated black spots to be eligible for funding under the Mobile Black Spot Program?</p> <p>12. Has the Department had any requests to re-open the database of nominated black spots to allow additional black spots to be included? Please provide details of the number of requests received.</p>	
22.	Program 1.1	Urquhart	NBN Corporate Plan –Business Revenue	<p>Please confirm whether the Department received any written advice about changes to assumptions made by NBNC<sub>o</sub> about how the amount of revenue it was forecasting it would generate from its business customers in the 2018 Corporate Plan, relative to the 2017 Corporate Plan?</p> <p>a. If yes, please provide the date on which the advice was received.</p>	Written 13/03/18

<b>Number</b>	<b>Program: Division or Agency</b>	<b>Senator</b>	<b>Title</b>	<b>Question</b>	<b>Proof Hansard Page &amp; Hearing Date or In Writing</b>
23.	Program 1.1	Urquhart	HFC delay – financial impact	Please confirm whether the Department received any written advice from NBNCo about the financial impact of the HFC rollout halt prior to the announcement on 27 November 2017? a. If yes, on what date was it received? What was the estimated financial impact based on the advice?	Written 13/03/18
24.	Program 1.1	Urquhart	NBN Corporate Plan – Premises in brownfield footprint	Please confirm whether the Department received any written about the financial implications (if any) of the reduced number of RFS premises from 11.9 million in the 2017 Corporate Plan to 11.6 million in the 2018 NBN Corporate Plan? a. If yes, was this advice received prior to the release of the 2018 Corporate Plan?	Written 13/03/18
25.	Program 1.1	Urquhart	Procurement – Transactional Services	Please outline what the following procurement was for:  Banking - Transactional Services  <b>Agency Reference:</b> DoCA-002 <b>Category:</b> 84120000 - Banking and investment <b>Estimated Date of Approach to Market:</b> Quarter 4 2017/2018 <b>Multi Agency Access:</b> No <b>Status:</b> As Published <b>Contact:</b> As for APP	Written 13/03/18
26.	Program 1.1	Urquhart	Procurement –	Please confirm the following with reference to the Contract Notice below:	Written

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
			audit services	a. What the following procurement was connected to? b. Which corporate or policy function does it relate to? c. Which entity or program function does it relate to?  <b>Agency:</b> Department of Communications and the Arts <b>Publish Date:</b> 25-Jan-2018 <b>Category:</b> Audit services <b>Contract Period:</b> 25-Jan-2018 to 28-Feb-2018 <b>Contract Value (AUD):</b> \$28,155.00 <b>Description:</b> Audit Advice <b>Procurement Method:</b> Open tender <b>ATM ID:</b> ACBPS127074	13/03/18
27.	Program 1.1	Urquhart	QON 29- Vertigan Review	With reference to the Department's response to QON29 from 2017-18 Supplementary Estimates:	Written 13/03/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p><b>Hearing Date</b> 24/10/2017</p> <p><b>Overdue</b> No</p> <p><b>Asked Of</b> Department of Communications and the Arts</p> <p><b>Proof Hansard Page/Written</b> Written</p> <p><b>Portfolio Question Number</b> 29</p> <p><b>Question</b> The Vertigan review contains the following passages on page 11 and 12:</p> <p>"Is primarily the result of net costs of providing fixed wireless and satellite services of \$4.2 billion"</p> <p>And</p> <p>"Providing fixed wireless and satellite services costs nearly \$5 billion"</p> <p>a) What is the difference between the \$4-5 billion estimates in the Vertigan Review and the \$9 -10 billion figure estimated through the BCR study?</p> <p>b) Please confirm the time horizon over which the net costs of Fixed Wireless and Satellite were estimated in the Vertigan Review.</p> <p>Why does the BCR study report a figure that is almost double? Please outline the key methodological differences.</p> <p>- Collapse Question</p> <p><b>Answer</b> The Vertigan Review and the Bureau of Communications Research (BCR) took different approaches based on the issues that each was intended to address and consequently the results cannot be directly compared. The Vertigan Review adopted an economic cost benefit analysis that considered the costs and benefits of alternative rollout scenarios on the Australian economy as a whole over a 25 year period from 2015 to 2040.<sup>1</sup> In order to calculate the costs and benefits, it considered impacts on customer willingness to pay, benefits to the economy, and positive and negative externalities.</p> <p>The BCR undertook a financial analysis in order to estimate the net costs of NBN Co Limited's (nbn's) fixed wireless and satellite networks, which considered the relevant avoidable costs and revenues of the fixed wireless and satellite networks for nbn over a 30 year period between 2010-11 and 2039-40. It estimated the funding nbn would require to offset the loss of providing fixed wireless and satellite services to regional Australia through a discounted cash flow analysis.</p> <p>Please confirm what 'net costs' the identified passage in the Vertigan Review is referring to, and how this differs to the net costs referred to in the BCR report. Whilst the response correctly notes the reports broadly had different objectives and were modeling different outcomes, it is the specific passage in</p>	

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				the original question that should be explained.	
28.	Program 1.1	Urquhart	QON 35 – Geospatial map	<p>QON35 from 2017-18 Supplementary Estimates asked:</p> <p>c) Does the Department receive NBN rollout data in a file format that can be displayed on national map? Or could be converted to be displayed on national map? If so, please provide.</p> <p>d) Can the Department make available a snapshot of NBN rollout progress at 6 month intervals that would either be available on national map? Or could be uploaded onto national map? If so, please provide.</p> <p>To which the following response was received:</p> <p><b>Answer</b>  (a), (c) and (d) This information is contained in geospatial data provided to the Department by NBN Co Limited (nbn). Some of this material may be commercially sensitive to nbn and the Department would need to consult with nbn regarding its release. However, the Department notes that the Committee has also asked nbn for this data in questions on notice 252 "Geospatial data" and refers the Committee to nbn's response.</p> <p>a) Has the department consulted NBN on whether the geospatial rollout data it supplies, that could then be displayed on a public map, is commercial in confidence?  b) If yes, what were the results of that consultation?  c) Please outline what reasons might designate basic NBN rollout information, such as that shown on the NBN rollout map (coverage area, technology type, etc), would be deemed commercial in confidence and unable to be displayed on the national map website?</p>	Written 13/03/18
29.	Program 1.1	Urquhart	Procurement – Management of advisory services	<p>Please confirm the following with reference to the Contract Notice below:</p> <p>a) What was the purpose of this procurement? What costing or profit information did it seek to analyse?  b) Which entity was it in relation to?  c) When was the procurement formally signed?</p>	Written 13/03/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
			CN3473389	<p>d) On what date was the final report delivered?</p> <p><b>CN ID:</b> CN3473389</p> <p><b>Agency:</b> Department of Communications and the Arts</p> <p><b>Publish Date:</b> 8-Dec-2017</p> <p><b>Category:</b> Management advisory services</p> <p><b>Contract Period:</b> 1-Nov-2017 to 23-Nov-2017</p> <p><b>Contract Value (AUD):</b> \$100,000.00</p> <p><b>Description:</b> Financial advice</p> <p><b>Procurement Method:</b> Open tender</p> <p><b>ATM ID:</b> FIN15BPAM3290</p>	
30.	Program 1.1	Urquhart	<p><b>Procurement – Management of advisory services</b></p> <p>CN3467618</p>	<p>Please confirm the following with reference to the Contract Notice below:</p> <p>a) What was the purpose of this procurement? What costing or profit information did it seek to analyse?</p> <p>b) Which entity was it in relation to?</p> <p>c) When was the procurement formally signed?</p> <p>d) On what date was the final report delivered?</p> <p><b>CN ID:</b></p>	<p><b>Written 13/03/18</b></p>

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				CN3467618 <b>Agency:</b> Department of Communications and the Arts <b>Publish Date:</b> 9-Nov-2017 <b>Category:</b> Management advisory services <b>Contract Period:</b> 9-Aug-2017 to 15-Oct-2017 <b>Contract Value (AUD):</b> \$100,000.00 <b>Description:</b> Financial advisory services <b>Procurement Method:</b> Open tender <b>ATM ID:</b> ACBPS127074	
31.	Program 1.1	Urquhart	HFC delay – Prior advice	Did the Department receive any written advice from NBNC <sub>o</sub> , prior to 20 November 2017, that the HFC rollout may need to be halted due to dropouts and unreliable services?	Written 13/03/18
32.	Program 1.1	Urquhart	HFC delay - briefing	a) Please confirm whether the Department provided any written briefing to the Minister on the HFC rollout halt prior the halt being announced? a. If yes, on what date? b) Please confirm whether the Department provided any written briefing to the Minister on the HFC rollout halt following its public announcement. a. If yes, on what date?	Written 13/03/18
33.	Program 1.1	Urquhart	NBN Statement of Expectations	Please confirm the Department’s interpretation of the Statement of Expectations:	Written 13/03/18

<b>Number</b>	<b>Program: Division or Agency</b>	<b>Senator</b>	<b>Title</b>	<b>Question</b>	<b>Proof Hansard Page &amp; Hearing Date or In Writing</b>
				<ul style="list-style-type: none"> <li>Does it set the expectation that NBNCo will build a network that meets the specified speed criteria at lowest possible cost? Or</li> <li>Does it set the expectation that NBNCo should built the best possible network within s \$49 billion peak funding envelope?</li> </ul>	
<b>34.</b>	<b>Program 1.1</b>	<b>Urquhart</b>	<b>FTTC</b>	Based on the most recent electorate briefs produced by the Department, please confirm how many premises in the electorate of Canberra are due to receive FTTC?	<b>Written 13/03/18</b>
<b>35.</b>	<b>Program 1.1</b>	<b>Urquhart</b>	<b>NBN Valuation</b>	Has the Government sought any external valuation of the NBN since 1 July 2017? a. If yes, for each valuation, please provide the contract notice ID and the name of the entity involved.	<b>Written 13/03/18</b>
<b>36.</b>	<b>Program 1.1</b>	<b>Urquhart</b>	<b>Recovery of NBN costs through prices</b>	a) With reference to Recommendation 5 on the draft ACCC market study report, please confirm when the Department was first consulted on the specific recommendation?  b) Please confirm when the Department first received a draft copy of the report containing that recommendation?	<b>Written 13/03/18</b>
<b>37.</b>	<b>Program 1.1</b>	<b>Urquhart</b>	<b>NBN Electorate Briefs</b>	a) Please list the dates where batch NBN Electorate briefs have been produced since September 2017.  b) Please list which of these batch electorate briefs contain information about FTTC deployment.	<b>Written 13/03/18</b>
<b>38.</b>	<b>Program 1.1</b>	<b>Urquhart</b>	<b>Service Provider rules</b>	Please confirm the date on which the Minister directed the ACMA to create telecommunications rules in relation to consumer experience on the NBN. This refers to the rules the ACMA announced on 2017 December 2017.	<b>Written 13/03/18</b>

<b>Number</b>	<b>Program: Division or Agency</b>	<b>Senator</b>	<b>Title</b>	<b>Question</b>	<b>Proof Hansard Page &amp; Hearing Date or In Writing</b>
<b>39.</b>	<b>Program 1.1</b>	<b>Urquhart</b>	<b>USO Reform</b>	<p>a) Since July 2016, has the Department procured any external advice (legal or financial) in relation to the USO contracts? a. If yes, please provide contract notice ID and the dates on which the advice was received.</p> <p>b) Please provide a description of the flexibility mechanisms in the USO contracts which the ANAO identified (Recommendation 1 of the USO audit) could be utilized to deliver better value for money.</p>	<b>Written 13/03/18</b>
<b>40.</b>	<b>Program 1.1</b>	<b>Urquhart</b>	<b>Appointment of Mr Tony Nutt to Australia Post board</b>	<p>a) Did the Department recommend the appointment of Mr Tony Nutt to Australia Post board or was this decision made by the Minister?</p> <p>b) What value does Mr Nutt add to the Australia Post board? What specific skills gap was his appointment seeking to fill?</p>	<b>Written 13/03/18</b>
<b>41..</b>	<b>Program 1.1</b>	<b>Urquhart</b>	<b>Ministerial functions</b>	<p>In relation to any functions or official receptions hosted by Ministers or Assistant Ministers in the portfolio in calendar year 2017, can the following please be provided:</p> <ul style="list-style-type: none"> <li>• List of functions;</li> <li>• List of attendees including departmental officials and members of the Minister's family or personal staff;</li> <li>• Function venue;</li> <li>• Itemised list of costs (GST <b>inclusive</b>);</li> <li>• Details of any food served;</li> <li>• Details of any wines or champagnes served including brand and vintage; and</li> <li>• Details of any entertainment provided.</li> </ul>	<b>Written 13/03/18</b>
<b>42.</b>	<b>Program 1.1</b>	<b>Urquhart</b>	<b>Executive</b>	Were the furniture, fixtures or fittings of the Secretary's office, or the offices of any Deputy Secretaries, upgraded in calendar year	<b>Written</b>

<b>Number</b>	<b>Program: Division or Agency</b>	<b>Senator</b>	<b>Title</b>	<b>Question</b>	<b>Proof Hansard Page &amp; Hearing Date or In Writing</b>
			<b>Office Upgrades</b>	2017? If so, can an itemised list of costs please be provided (GST <b>inclusive</b> )?	<b>13/03/18</b>
<b>43.</b>	<b>Program 1.1</b>	<b>Urquhart</b>	<b>Facilities Upgrades</b>	Were the facilities of any of the Department's premises upgraded in calendar year 2017, for example, staff room refurbishments, kitchen refurbishments, bathroom refurbishments, the purchase of any new fridges, coffee machines, or other kitchen equipment? If so, can a detailed description of the relevant facilities upgrade please be provided together with an itemised list of costs (GST <b>inclusive</b> )? Can any photographs of the upgraded facilities please be provided?	<b>Written 13/03/18</b>
<b>44.</b>	<b>Program 1.1</b>	<b>Urquhart</b>	<b>Staff Travel</b>	What was the total cost of staff travel for departmental employees in calendar year 2017?	<b>Written 13/03/18</b>
<b>45.</b>	<b>Program 1.1</b>	<b>Urquhart</b>	<b>Media Monitoring</b>	What was the Department's total expenditure on media monitoring in calendar year 2017?	<b>Written 13/03/18</b>
<b>46.</b>	<b>Program 1.1</b>	<b>Urquhart</b>	<b>Advertising and information campaigns</b>	What was the Department's total expenditure on advertising and information campaigns in calendar year 2017?	<b>Written 13/03/18</b>
<b>47.</b>	<b>Program 1.1</b>	<b>Urquhart</b>	<b>Promotional Merchandise</b>	What was the Department's total expenditure on promotional merchandise in calendar year 2017?	<b>Written 13/03/18</b>
<b>48.</b>	<b>Program 1.1</b>	<b>Urquhart</b>	<b>Ministerial overseas travel</b>	Can a copy of all correspondence exchanged between Ministers or Assistant Ministers in the portfolio and the Prime Minister in relation to approval for overseas travel in calendar year 2017 please be provided?	<b>Written 13/03/18</b>

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
49.	Program 1.1	Urquhart	Audio Description - Minister	<ol style="list-style-type: none"> <li>1. Please provide an update on the status of the Government's Audio Description Working Group.</li> <li>2. When was the report of the Working Group supplied to the Minister?</li> <li>3. When will the report of the Working Group be released to the public?</li> <li>4. When will the Government's response to the report be released to the public?</li> <li>5. What options for delivering audio description are under contemplation?</li> <li>6. When the Minister announced the formation of the working group, in April 2017, the media release said that "The Government is committed to building on the successes of the ABC's trial". Does the Government commit to ensuring that blind and vision impaired Australians get some action on audio description this year?</li> <li>7. Do you undertake to prioritise the Government's response to this report?</li> <li>8. Do you further undertake that you won't send the question of the introduction of Audio Description off to a further trial, pilot or working group?</li> <li>9. What solutions are under consideration and are they guaranteed to work and reach the most people?</li> <li>10. Is the recent abolition of broadcast licence fees a factor in consideration about support for audio description for blind and vision-impaired Australians?</li> <li>11. Is the Minister prepared to commit funding for audio description?</li> </ol>	Written 14/03/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
50.	Program 1.1	Urquhart	Viewer Access Satellite Television (VAST) - Minister	<ol style="list-style-type: none"> <li>1. What is the Minister's role in relation to Viewer Access Satellite Television (VAST)?</li> <li>2. What funding and contractual arrangements pertain to VAST?</li> <li>3. Please provide background information on the arrangements for VAST.</li> <li>4. When are current funding and contractual arrangements for VAST due to expire?</li> <li>5. Will the Government ensure continuation of VAST past current expiration timeframes?</li> <li>6. What process steps need to be undertaken, and what funding and contractual arrangements need to be in place to ensure continuation of VAST beyond the year 2020?</li> <li>7. What, if anything, is being done to prepare for the continuation of VAST beyond the year 2020?</li> </ol>	Written 13/03/18
51.	Program 1.1	Urquhart	ACMA Review Implementation - Minister	<ol style="list-style-type: none"> <li>1. What is the Minister's role in relation to implementation of the Recommendations of the Final Report of the ACMA Review?</li> <li>2. Please provide an update on the status of implementation of each recommendation of the Final Report of the ACMA Review.</li> <li>3. What recruitment processes have been conducted in the last two years to appoint full-time and/or part-time ACMA Authority members? Please specify date ranges of recruitment processes and specify roles advertised.</li> <li>4. Since January 2016, for what period of time has the ACMA had an acting Chair?</li> <li>5. Since January 2016, for what period of time has the ACMA had an acting CEO?</li> <li>6. Since January 2016, for what period of time has the ACMA had an acting Deputy-Chair?</li> </ol>	Written 13/03/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>7. Please provide an explanation for the time taken to recruit a permanent Chair and Deputy Chair to the ACMA since 2016.</p> <p>8. Does the Minister anticipate that the ACMA Chair will delegate powers, duties and functions to a CEO? If so, when?</p> <p>9. Does the Minister anticipate that any delegation of powers, duties and functions to a CEO by the ACMA Chair will increase the number of Authority members or SES staff at the ACMA?</p> <p>10. Since January 2016, how many and what vacancies have there been in membership of the ACMA Authority?</p> <p>11. For what reasons has the Minister kept membership of the ACMA Authority low over the last two years?</p> <p>12. For what reasons has there been a low number of appointments to the ACMA Authority over the last two years?</p> <p>13. What is the quorum for a meeting of the ACMA Authority?</p> <p>14. Since January 2016, how many ACMA Authority Meetings have been conducted with minimum quorum in attendance?</p> <p>15. Does the Minister see value in having the full complement of ACMA Authority Members?</p>	
52.	Program 1.1	Urquhart	Screen Content Review - Minister	<p>1. Please provide an update on the status of the report of the Australian and Children's Screen Content Review.</p> <p>2. When was the report of the Review supplied to the Minister?</p> <p>3. Does the report contain recommendations?</p> <p>4. When will the report be released to the public?</p> <p>5. When will the Government's response to the report be released to the public?</p> <p>6. Has the Minister, or a representative of the Minister's office, indicated to commercial television industry representatives that they will not need to commission any further C and P programs</p>	Written 13/03/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>to satisfy the children's quotas?</p> <p>7. Has the Minister, or a representative of the Minister's office, indicated to the ACMA that the ACMA should prepare for a consultation on proposed variation to, or proposed revocation of, the Children's Television Standards?</p>	
53.	Program 1.1	Urquhart	<b>Gambling promotions during live sporting events</b>	<p>1. Has the Minister or a representative of the Minister's office indicated to the ACMA that the ACMA should permit exemptions for Foxtel or Fox Sports to additional restrictions on gambling promotions during live sporting events under industry codes of practice? If so, why?</p> <p>2. Has the Minister or a representative of the Minister's office provided the ACMA with any guidance on what additional restrictions on gambling promotions during live sporting events under broadcast codes of practice would satisfy the Minister's policy intent? If so, what guidance?</p> <p>3. Has the Minister or a representative of the Minister's office discussed with the ACMA what inadequacies in additional restrictions on gambling promotions during live sporting events under broadcast codes of practice would warrant the imposition of a program standard by the ACMA? If so, please outline the nature of the inadequacies discussed.</p> <p>4. Has the Minister or a representative of the Minister's office provided the ACMA with any guidance on what inadequacies in additional restrictions on gambling promotions during live sporting events under broadcast codes of practice would warrant the use of proposed s125A of the Communications Legislation Amendment (Online Content Services and Other Measures) Bill 2017? If so, please provide details.</p>	<b>Written 13/03/18</b>

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
54.	Program 1.1	Urquhart	<b>Audio Description - Department</b>	<ol style="list-style-type: none"> <li>1. Please provide an update on the status of the Government's Audio Description Working Group.</li> <li>2. When was the report of the Working Group supplied to the Minister?</li> <li>3. When will the report of the Working Group be released to the public?</li> <li>4. When will the Government's response to the report be released to the public?</li> <li>5. What options for delivering audio description are under contemplation in the report?</li> <li>6. Does the report contain recommendations?</li> <li>7. When the Minister announced the formation of the working group, in April 2017, the media release said that "The Government is committed to building on the successes of the ABC's trial". How does the report build on the successes of that trial?</li> </ol>	<b>Written 13/03/18</b>
55.	Program 1.1	Urquhart	<b>VAST - Department</b>	<ol style="list-style-type: none"> <li>1. What is the Department's role in relation to Viewer Access Satellite Television (VAST)?</li> <li>2. What funding and contractual arrangements pertain to Viewer Access Satellite Television (VAST)?</li> <li>3. Please provide background information on the arrangements for VAST.</li> <li>4. When are current funding and contractual arrangements for VAST due to expire?</li> <li>5. Will the Government ensure continuation of VAST past current expiration timeframes?</li> <li>6. What process steps need to be undertaken, and what funding and contractual arrangements need to be in place to ensure</li> </ol>	<b>Written 13/03/18</b>

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				continuation of VAST beyond the year 2020? 7. What, if anything, is being done to prepare for the continuation of VAST beyond the year 2020?	
56.	Program 1.1	Urquhart	ACMA Review Implementation - Department	<ol style="list-style-type: none"> <li>1. What is the Department's role in relation to implementation of the Recommendations of the Final Report of the ACMA Review?</li> <li>2. Please provide an update on the status of implementation of each recommendation of the Final Report of the ACMA Review.</li> <li>3. What recruitment processes have been conducted in the last two years to appoint full-time and/or part-time ACMA Authority members? Please specify date ranges of recruitment processes and specify roles advertised.</li> <li>4. Since January 2016, for what period of time has the ACMA had an acting Chair?</li> <li>5. Since January 2016, for what period of time has the ACMA had an acting CEO?</li> <li>6. Since January 2016, for what period of time has the ACMA had an acting Deputy-Chair?</li> <li>7. Please provide an explanation for the time taken to recruit a permanent Chair and Deputy Chair to the ACMA since 2016.</li> <li>8. Does the Department anticipate that the ACMA Chair will delegate powers, duties and functions to a CEO? If so, when?</li> <li>9. Does the Department anticipate that any delegation of powers, duties and functions to a CEO by the ACMA Chair will increase the number of Authority members or SES staff at the ACMA?</li> <li>10. Since January 2016, how many and what vacancies have there been in membership of the ACMA Authority?</li> </ol>	Written 13/03/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				11. What are the benefits and disbenefits of keeping membership of the ACMA Authority low over the last two years? 12. What are the benefits and disbenefits of having the full complement of ACMA Authority Members appointed? 13. For what reasons has there been a low number of appointments to the ACMA Authority over the last two years? 14. What is the quorum for a meeting of the ACMA Authority? 15. Since January 2016, how many ACMA Authority Meetings have been conducted with minimum quorum in attendance?	
57.	Program 1.1	Urquhart	Screen Content Review - Department	1. Please provide an update on the status of the report of the Australian and Children's Screen Content Review. 2. When was the report of the Review supplied to the Minister? 3. Does the report contain recommendations? 4. When will the report be released to the public? 5. When will the Government's response to the report be released to the public? 6. What, if any, work is the Department doing to inform the Government's response to the report? 7. What, if any, work is the Department doing to prepare for the Government's response to the report?	Written 13/03/18
58.	Program 2.1	Urquhart	Board vacancies	<b>Senator URQUHART:</b> Can you provide a list of all statutory board and legislated office vacancies, and other significant appointment vacancies, that are within the arts area of the portfolio, including the length of time of the vacancies and the current acting arrangements, as at February 2018. <b>Mr Eccles:</b> We traversed this a little bit last time. <b>Senator URQUHART:</b> Yes, we did. <b>Mr Eccles:</b> The issue about vacancies is a problematic concept, because the legislation and other things make provision for a	Page 57–58 27/02/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>minimum and a maximum number of members. Just because a spot isn't filled doesn't mean it's necessarily a vacancy, and successive governments have chosen not to fill boards to the maximum capacity. But we can provide you with a snapshot of the numbers—</p> <p><b>Senator URQUHART:</b> Can you provide me with what it looks like and where there are vacancies, and if you're not intending to basically fill those vacancies, if I can put that in inverted commas.</p> <p><b>Mr Eccles:</b> I think we provided that to you on Senate question 89 on notice.</p> <p><b>Senator URQUHART:</b> Is that the same?</p> <p><b>Mr Eccles:</b> We can make sure that that's updated.</p> <p><b>Senator URQUHART:</b> If you could update that. Also, if there is an intent to bring boards and other bodies to full strength and fill vacancies, can you outline what the process is for that?</p> <p><b>Mr Eccles:</b> Where we have that information, yes.</p>	
59.	Program 2.1	Urquhart	<p><b>Response to committee report – inquiry on the Australian film and television industry</b></p>	<p><b>Senator URQUHART:</b> When will the government provide a response to the report of the House Standing Committee on Communications and the Arts that was delivered on 7 December 2017? I understand that the inquiry was on the Australian film and television industry.</p> <p><b>Senator Fifield:</b> That's right. We will respond to that report in due course.</p> <p><b>Senator URQUHART:</b> So, you can't provide a response? Is it just your department that looks at that, or is it—</p> <p><b>Senator Fifield:</b> It could touch on some other portfolio. I would have to check that.</p> <p><b>Senator URQUHART:</b> Can you take that on notice?</p> <p><b>Senator Fifield:</b> Certainly.</p>	<p><b>Page 74 27/02/18</b></p>

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
60.	Australia Post	Urquhart	LPO's – cost of processing parcels	<p><b>Senator URQUHART:</b> How much does an LPO make to process a parcel?</p> <p><b>Ms Holgate:</b> It depends. I believe it's around \$1.80.</p> <p><b>Senator URQUHART:</b> Does Australia Post consider that sufficient for an LPO to cover the costs of doing that business?</p> <p><b>Ms Holgate:</b> At this moment in time we are currently going—actually, we have commenced—a detailed review of all their prices and charges. I'm very aware of the feedback from LPOs raising the concern that it isn't sufficient. We are looking at that costing, as I speak. I think it would be misleading of me to make a judgement on that today, but I'm happy to take it on notice and come back to you when the outcomes of that review are completed.</p> <p><b>Senator URQUHART:</b> That would be great. What representations have LPOs made to you in relation to their viability in your role now as the new CEO?</p> <p><b>Ms Holgate:</b> I've met with both licensed post office groups—I've probably met 500 licensed post offices, and, just last week, I was at their stakeholder committee. I think it would be fair to say many licensed post offices are doing very well, but they're generally the post offices in the metro areas. It's the licensed post offices in the regional areas which are struggling. What we need to do is create a range of new and viable services for those post offices to ensure that they continue to prosper. That is exactly what we are working with, with our many partners at the moment. As I said earlier, I'm happy to come back in April, or at a later time, and share with you the outcome of that review.</p>	Page 17 27/02/18
61.	Australia Post	Urquhart	Sale of Sydney	<p><b>Senator URQUHART:</b> I just want to move off LPOs, because I'll put some of those questions on notice. I want to refer to last</p>	Page 18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
			<b>GPO</b>	<p>year's sale of the Sydney GPO building by Australia Post. Are you able to confirm the sale value, or is that commercial in confidence?</p> <p><b>Ms Holgate:</b> Because that happened before my time, can I just ask my colleague?</p> <p><b>Senator URQUHART:</b> Absolutely. Yes.</p> <p><b>Mr Blake:</b> We can take it on notice, but we believe it was around \$150 million for the residual interest.</p>	<b>27/02/18</b>
<b>62.</b>	<b>Australia Post</b>	<b>Chisholm</b>	<b>Digital Mailbox</b>	<p><b>Mr Blake:</b> The digital mailbox has been built over time as a platform to attract consumers and, of course, the idea of a platform is to attract consumers to the platform so that it then becomes a mechanism or a channel through which you can communicate or provide other services. It's hard to look at that platform in isolation. Obviously, it has developed and has continued to evolve over the time that the digital mailbox was being implemented. The prospect, the actual idea of the mailbox, has continued to evolve over time.</p> <p><b>Senator CHISHOLM:</b> Sure. But I imagine that it has cost money?</p> <p><b>Mr Blake:</b> Yes.</p> <p><b>Senator CHISHOLM:</b> How much has it cost?</p> <p><b>Mr Blake:</b> We can take that on notice.</p> <p><b>Senator CHISHOLM:</b> How much revenue has it brought in?</p> <p><b>Mr Blake:</b> I'll take that on notice.</p> <p><b>Senator CHISHOLM:</b> Then we'd know whether it's made a profit or not—you do actually have that information?</p> <p><b>Mr Blake:</b> Yes, I can get that to you on notice.</p> <p><b>Senator CHISHOLM:</b> How does it actually generate revenue?</p> <p><b>Mr Blake:</b> It's a two-sided market, so the original idea is that</p>	<b>Page 19–21 27/02/18</b>

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>you have a provider who would be paying Australia Post for communication in a physical form and, in simple terms, they would also be paying in a digital form. That was the original concept.</p> <p><b>Senator CHISHOLM:</b> So a company would contract Australia Post to use it?</p> <p><b>Mr Blake:</b> Yes, but digital mailbox itself has been evolving into a much broader offering from the original concept. But what we could do, Senator, is give you a description of what that product is now in a more detailed form on notice.</p> <p>...</p> <p><b>Senator CHISHOLM:</b> I imagine, when you made the decision to develop the digital mailbox project, there would have been a budget allocated towards it.</p> <p><b>Mr Blake:</b> Yes, but I don't have that detail with me.</p> <p><b>Senator CHISHOLM:</b> But I'm sure you would know whether you have exceeded the budget or it's been under budget?</p> <p><b>Mr Blake:</b> I don't have that detail with me, but I can provide detail on notice.</p> <p><b>Senator CHISHOLM:</b> But I am sure you'd know whether it went over budget or was under?</p> <p><b>Mr Blake:</b> I think we gave information on notice last estimates, or in a prior estimates, on how much has been spent.</p> <p><b>Senator CHISHOLM:</b> Was it over or under?</p> <p><b>Mr Blake:</b> I can get you details on the original.</p> <p><b>Senator CHISHOLM:</b> So you don't know off the top of your head?</p> <p><b>Mr Blake:</b> I don't know.</p> <p><b>Senator CHISHOLM:</b> Are there any decisions that the</p>	

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing															
				<p>Commonwealth could have taken to better support demand for the service?</p> <p>...</p> <p><b>Senator CHISHOLM:</b> So it's relatively easy to engage. How many government departments did you actually sign up?</p> <p><b>Mr Blake:</b> I don't have that detail with me. I'll get that to you on notice.</p>																
63.	Australia Post	Urquhart	Regulated Mail service	<p>a) In FY17 earnings for the Reserved Letter Services was \$3.0m, and earnings for Regulated Mail Service was (\$102.4m).</p> <p>Please explain the difference in earnings between the two, and provide a breakdown on why the Regulated Mail Services runs at a much greater loss.</p> <p>b) Please confirm whether the processing and distribution of international inbound letters and packets (weighting less than 2kg) is loss making. If yes, please confirm what the losses specific to this segment were in FY17.</p>	Written 13/03/18															
64.	Australia Post	Urquhart	Parcel delivery by posties	<p>a) For parcels above 2kg please confirm what % are delivered by posties and what % are delivered by contractors.</p> <table border="1" data-bbox="1032 1066 1818 1161"> <thead> <tr> <th></th> <th>2013-14</th> <th>2014-15</th> <th>2015-16</th> <th>2016-17</th> </tr> </thead> <tbody> <tr> <td>% posties</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>% contractors</td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p>b) Please confirm how many parcel articles are delivered by posties, on average, per day. And please break these down by below and above 2kg.</p>		2013-14	2014-15	2015-16	2016-17	% posties					% contractors					Written 13/03/18
	2013-14	2014-15	2015-16	2016-17																
% posties																				
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<b>Number</b>	<b>Program: Division or Agency</b>	<b>Senator</b>	<b>Title</b>	<b>Question</b>	<b>Proof Hansard Page &amp; Hearing Date or In Writing</b>
<b>65.</b>	<b>Australia Post</b>	<b>Urquhart</b>	<b>Asset Sales</b>	<p>Please confirm whether Australia Post is currently in the process of trying to sell any property assets considered to be of significant value?</p> <p>a) If yes, please provide a high-level description of the property.</p>	<b>Written 13/03/18</b>
<b>66.</b>	<b>Australia Post</b>	<b>Urquhart</b>	<b>Pre-Sort mail</b>	<p>a) Please confirm what the average cost for pre-sort mail currently is?</p> <p>b) What percentage of letters volume were pre-sort in FY17?</p> <p>c) Does Australia Post expect this percentage to largely be maintained going forward? Has this percentage remained relatively stable over time?</p>	<b>Written 13/03/18</b>
<b>67.</b>	<b>Australia Post</b>	<b>Urquhart</b>	<b>Average Revenue Per letter</b>	<p>a) What is the average amount of revenue Australia Post currently generates per letter delivery?</p> <p>b) What is the average marginal cost of delivering a letter?</p>	<b>Written 13/03/18</b>
<b>68.</b>	<b>Australia Post</b>	<b>Urquhart</b>	<b>Productivity improvements in letter delivery operations</b>	<p>Following the 2014/15 reforms to letter delivery obligations it is understood Australia Post commenced operational restructuring to make its letter delivery operations more efficient.</p> <p>a) Please confirm whether this restructuring in response to the 2015 changes is complete?</p> <p>b) How much does Australia Post estimate these changes removed from its operating cost base in the letters segment?</p> <p>c) Are further productivity improvements in the letters segment expected? If yes, how will they be achieved? And operating cost reductions are they forecast to deliver?</p>	<b>Written 13/03/18</b>
<b>69.</b>	<b>Australia Post</b>	<b>Urquhart</b>	<b>Debt</b>	How much debt does Australia Post currently carry?	<b>Written 13/03/18</b>

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing																								
70.	Australia Post	Urquhart	OPEX	<p>Please provide the following:</p> <table border="1"> <thead> <tr> <th></th> <th>2012-13</th> <th>2013-14</th> <th>2014-15</th> <th>2015-16</th> <th>2016-17</th> </tr> </thead> <tbody> <tr> <td>Parcel segment OPEX</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Retail segment OPEX (where available)</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Letters segment OPEX</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>		2012-13	2013-14	2014-15	2015-16	2016-17	Parcel segment OPEX						Retail segment OPEX (where available)						Letters segment OPEX						Written 13/03/18
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Letters segment OPEX																													
71.	Australia Post	Urquhart	Retail Segment revenue	Please provide a high-level breakdown of the key product and segments contributing to the \$1.027 billion in revenue earned by the Post retail segment in FY16-17.	Written 13/03/18																								
72.	Australia post	Urquhart	Net Promoter Score	Please provide a month-by-month summary of NPS score obtained by Australia Post in FY17-18 to date.	Written 13/03/18																								
73.	Australia Post	Urquhart	Priority and regular speed delivery	<p>a) How many letters were delivered through the priority speed service in F16-17?</p> <p>b) How many letters were delivered through the regular speed service in FY16-17?</p> <p>c) Does Australia Post expect the percentage composition of regular and priority speed to change over the coming years? If yes, how?</p>	Written 13/03/18																								
74.	Australia Post	Urquhart	Breakdown of letter delivery areas	Please complete the following table for FY16-17	Written 13/03/18																								

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing																														
				<table border="1"> <thead> <tr> <th data-bbox="1048 288 1317 312">Area</th> <th data-bbox="1317 288 1525 312">% of total letters</th> <th data-bbox="1525 288 1733 312">Number of letters</th> </tr> </thead> <tbody> <tr> <td data-bbox="1048 312 1317 336">Within same state</td> <td data-bbox="1317 312 1525 336">?</td> <td data-bbox="1525 312 1733 336">?</td> </tr> <tr> <td data-bbox="1048 336 1317 389">Same city or metro area</td> <td data-bbox="1317 336 1525 389">?</td> <td data-bbox="1525 336 1733 389">?</td> </tr> <tr> <td data-bbox="1048 389 1317 442">Between metro and country areas</td> <td data-bbox="1317 389 1525 442">?</td> <td data-bbox="1525 389 1733 442">?</td> </tr> <tr> <td data-bbox="1048 442 1317 494">Between country areas</td> <td data-bbox="1317 442 1525 494">?</td> <td data-bbox="1525 442 1733 494">?</td> </tr> <tr> <td data-bbox="1048 494 1317 518"></td> <td data-bbox="1317 494 1525 518"></td> <td data-bbox="1525 494 1733 518"></td> </tr> <tr> <td data-bbox="1048 518 1317 542">Between states</td> <td data-bbox="1317 518 1525 542">?</td> <td data-bbox="1525 518 1733 542">?</td> </tr> <tr> <td data-bbox="1048 542 1317 566">Between capital cities</td> <td data-bbox="1317 542 1525 566">?</td> <td data-bbox="1525 542 1733 566">?</td> </tr> <tr> <td data-bbox="1048 566 1317 619">Between capital cities and country areas</td> <td data-bbox="1317 566 1525 619">?</td> <td data-bbox="1525 566 1733 619">?</td> </tr> <tr> <td data-bbox="1048 619 1317 663">Between country areas</td> <td data-bbox="1317 619 1525 663">?</td> <td data-bbox="1525 619 1733 663">?</td> </tr> </tbody> </table>	Area	% of total letters	Number of letters	Within same state	?	?	Same city or metro area	?	?	Between metro and country areas	?	?	Between country areas	?	?				Between states	?	?	Between capital cities	?	?	Between capital cities and country areas	?	?	Between country areas	?	?	
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Between country areas	?	?																																	
75.	Australia Post	Urquhart	Delivery Points	<p>a) Please confirm the expected growth rate of delivery points in percentage and numerical terms.</p> <table border="1"> <thead> <tr> <th data-bbox="1039 804 1234 831"></th> <th data-bbox="1234 804 1384 831">2016-17</th> <th data-bbox="1384 804 1534 831">2017-18</th> <th data-bbox="1534 804 1684 831">2018-19</th> <th data-bbox="1684 804 1834 831">2019-20</th> </tr> </thead> <tbody> <tr> <td data-bbox="1039 831 1234 868">Delivery points</td> <td data-bbox="1234 831 1384 868">11.7m</td> <td data-bbox="1384 831 1534 868">?</td> <td data-bbox="1534 831 1684 868">?</td> <td data-bbox="1684 831 1834 868">?</td> </tr> <tr> <td data-bbox="1039 868 1234 904">Residential</td> <td data-bbox="1234 868 1384 904">?</td> <td data-bbox="1384 868 1534 904"></td> <td data-bbox="1534 868 1684 904"></td> <td data-bbox="1684 868 1834 904"></td> </tr> <tr> <td data-bbox="1039 904 1234 941">Business/other</td> <td data-bbox="1234 904 1384 941">?</td> <td data-bbox="1384 904 1534 941"></td> <td data-bbox="1534 904 1684 941"></td> <td data-bbox="1684 904 1834 941"></td> </tr> </tbody> </table> <p>b) Do regional and metropolitan areas have the same expected growth rate in delivery points?</p> <p>c) What is the average number of delivery points covered by postie delivery round? How has this changed over time?</p> <p>d) Is there any correlation between accidents and injury rates, and the number of delivery points per round?</p>		2016-17	2017-18	2018-19	2019-20	Delivery points	11.7m	?	?	?	Residential	?				Business/other	?				Written 13/03/18										
	2016-17	2017-18	2018-19	2019-20																															
Delivery points	11.7m	?	?	?																															
Residential	?																																		
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76.	Australia Post	Urquhart	Post Office Locations	<p>a) Please provide a KML file containing locations of LPO outlets across Australia. If not possible, why not?</p> <p>b) Please provide a KML file containing locations of Corporate Post Offices across Australia. If not possible, why not?</p>	Written 13/03/18																														

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing								
77.	Australia Post	Urquhart	Retail transactions	<p>a) Please provide a high-level breakdown of the key categories of retail transactions in FY16-17, and the number of transactions in each category.</p> <p>b) Does Australia Post measure an activity based costing for retail transactions across the key categories?</p> <p>c) How does the composition of retail transactions differ between LPO's and Corporate Post offices? Is there non-commercial data that could be publicly disclosed to describe this?</p> <p>a. If yes, please disclose.</p>	Written 13/03/18								
78.	Australia Post	Urquhart	Earnings adjusted for one-off asset sales	<p>Please provide a summary of pre-tax earnings, adjusted to exclude asset sales, for the following periods:</p> <table border="1"> <thead> <tr> <th></th> <th>FY14-15</th> <th>FY15-16</th> <th>FY16-17</th> </tr> </thead> <tbody> <tr> <td>Pre tax profit (adjusted for one-off asset sales)</td> <td></td> <td></td> <td></td> </tr> </tbody> </table>		FY14-15	FY15-16	FY16-17	Pre tax profit (adjusted for one-off asset sales)				Written 13/03/18
	FY14-15	FY15-16	FY16-17										
Pre tax profit (adjusted for one-off asset sales)													
79.	SBS	Keneally	Bondi Harvest – Complaints	<p><b>Senator KENEALLY:</b> Has SBS received any complaints about the <i>Bondi Harvest</i> program in relation to product placement or a breach of the advertising sponsorship provisions in the SBS code of practice?</p> <p><b>Mr Ebeid:</b> Not to my knowledge, but I'll have to take that on notice. I'm certainly not aware of any complaints, but I'm happy to take that on notice.</p>	Page 65 27/02/18								
80.	SBS	Reynolds	Eurovision	<p><b>Senator REYNOLDS:</b> In the relationship you have with the label itself, they cover the cost, as you've said, of getting the artist there and doing the production and the song. Do you get any royalties? So if the song is a hit, do you get any royalties or is that part of the deal that they take the risk of it either succeeding or not?</p> <p><b>Mr Ebeid:</b> I will double check, but I believe we've a very small back end involved. But it's a very small percentage.</p>	Page 66 27/02/18								

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
81.	SBS	Abetz	Report on SBS World News 01/02/2018	<p>(1) A recent report on SBS World News by Omar Dabbagh provided a characterisation of Hamas leader Ishmael Haniyeh as being “seen as pragmatic and flexible in his attitude towards Israel”. Can I read you some of the things Haniyeh has said?</p> <ul style="list-style-type: none"> <li>• “My dear Izz ad-Din al-Qassam Brigades, strike, strike Tel Aviv!”</li> <li>• “Resistance and martyrdom are the way to liberate Palestine”</li> <li>• “We will not, we will not, we will not recognise Israel”</li> <li>• “I am announcing from Azadi Square in Tehran that we will never recognise Israel”</li> </ul> <p>(2) What sort of editorial checking is in place on claims made by journalists on SBS World News?</p> <p>(3) The SBS Code of Practice states: “... reasonable effort must be made to ensure that the factual content of news and current affairs programs is accurate, having regard to the circumstances, and facts known, at the time of preparing and broadcasting or publishing the content. ” Given Haniyeh made these comments in 2012 and 2014 and they have been widely quoted, would you agree that the reporter has not abided by the code in this case?</p>	Written 02/03/18
82.	SBS	Hanson-Young	SBS television content	<ul style="list-style-type: none"> <li>• What has been the expenditure on first-run Australian drama programs for each of the past three years? <ul style="list-style-type: none"> <li>○ Please provide financial and calendar years</li> </ul> </li> <li>• What has been the expenditure on first-run Australian children’s programming for each of the past three years? <ul style="list-style-type: none"> <li>○ Please provide financial and calendar years</li> </ul> </li> <li>• What has been the expenditure on first-run Australian</li> </ul>	Written 13/03/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>comedy programming for each of the past three years?</p> <ul style="list-style-type: none"> <li>○ Please provide financial and calendar years</li> <li>● What has been the expenditure on first-run Australian factual programming for each of the past three years?</li> <li>○ Please provide financial and calendar years</li> <li>● How many hours of first-run Australian drama were broadcast for each for the past three years?</li> <li>○ Please provide financial and calendar years</li> <li>● How many hours of first-run Australian children’s programming were broadcast for each of the past three years?</li> <li>○ Please provide financial and calendar years</li> <li>● How many hours of first-run Australian factual programming were broadcast for each of the past three years?</li> <li>○ Please provide financial and calendar years</li> <li>● How many hours of first-run Australian comedy programming were broadcast for each of the past three years?</li> <li>○ Please provide financial and calendar years</li> <li>● For each of the past three years, what percentage of first-run comedy programming was commissioned from the independent sector?</li> <li>○ Please provide financial and calendar years</li> <li>● For each of the past three years, what percentage of first-run drama programming was commissioned from the independent sector?</li> <li>○ Please provide financial and calendar years</li> </ul>	

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<ul style="list-style-type: none"> <li>• For each of the past three years, what proportion of first-run factual programming was commissioned from the independent sector?</li> <li>○ Please provide financial and calendar years</li> <li>• For each of the past three years, what percentage of first-run children’s programming was commissioned from the independent sector?</li> <li>○ Please provide financial and calendar years</li> </ul>	
83.	Australia Council	Urquhart	2019 Venice Biennale - Selection Panel	<p><b>Senator URQUHART:</b> Can you tell me who the members of the Venice selection panel are; how many times the panel has met, and what payments are being made to selection panel members?</p> <p><b>Mr Grybowski:</b> The Venice panel is confidential until we make the announcement of the artists, and that's consistent with Australia Council practices—it's important that they remain that anonymous. When we make the announcement of the artist—</p> <p><b>Senator URQUHART:</b> When will that be?</p> <p><b>Mr Grybowski:</b> In early March. They're going through the process at the moment. They've met a number of times.</p> <p><b>Senator URQUHART:</b> If you were to take that on notice, you could provide that to us.</p> <p><b>Mr Grybowski:</b> Certainly. We did announce the chair—artist Callum Morton.</p> <p><b>Senator URQUHART:</b> How many times has the panel met?</p> <p><b>Mr Grybowski:</b> The panel's met twice, but it's obviously been in communication via email and—</p> <p><b>Senator URQUHART:</b> But physically met twice, but they meet over other—</p>	Page 70 27/02/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p><b>Mr Grybowski:</b> They communicate in between meetings.</p> <p><b>Senator URQUHART:</b> And what payments are made to the selection panel members?</p> <p><b>Mr Grybowski:</b> I'll take that on notice, but it would be a standard payment which is a sitting fee set by the rem tribunal.</p> <p><b>Senator URQUHART:</b> Maybe you can provide some more detail on notice with the names.</p> <p><b>Mr Grybowski:</b> That's consistent with all the peers who assist us with our decision-making.</p> <p><b>Senator URQUHART:</b> Who are the members of the Venice council?</p> <p>...</p> <p><b>Senator URQUHART:</b> Can I ask you to take that on notice and provide us with the names, because you'll have that by that time.</p> <p><b>Mr Grybowski:</b> Yes.</p> <p><b>Senator URQUHART:</b> Who are the members of the Venice commissioning panel?</p> <p><b>Mr Grybowski:</b> The commissioning panel—the members of the board? It's chaired by Sam Walsh; deputy chair is Lee-Ann Buckskin, Leigh Carmichael from Tasmania; and Christine Simpson Stokes.</p> <p><b>Senator URQUHART:</b> How many times has that panel met?</p> <p><b>Mr Grybowski:</b> On numerous occasions—generally, around board meetings, but again—</p> <p><b>Senator URQUHART:</b> Maybe if you could take that on notice, if you're not sure. Again, are payments made to the commissioning panel members?</p> <p><b>Mr Grybowski:</b> Not additional payments, no. They fall under the payments as Australia Council board members.</p>	

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				<b>Senator URQUHART:</b> Maybe if you could provide that on notice.	
84.	Australia Council	Urquhart	2019 Venice Biennale - cost	<p><b>Senator URQUHART:</b> So you haven't had any extra costs. Okay. So how much was raised from private donors to meet the costs of Australian national representation at the Venice Biennale in each year of the Biennale from and including 2009 to date? You may need to take this one on notice.</p> <p><b>Mr Grybowski:</b> I will take it on notice.</p> <p><b>Senator URQUHART:</b> A breakdown for each Biennale, if you could.</p> <p><b>Mr Grybowski:</b> Yes.</p> <p><b>Senator URQUHART:</b> What proportion of the overall cost was met from private support in each of those years—if you could take that on notice?</p> <p><b>Mr Grybowski:</b> Happy to take that one. In round figures—and I think it has been in the media—we invest about \$600,000 directly to the arts program and the associated activities, and raise in excess of \$2 million of private funds to present it. Again, it's a fantastic example of public-private partnership.</p>	Page 71 27/02/18
85.	Australia Council	Urquhart	Live Music Office and SongMakers program	<b>Senator URQUHART:</b> Okay. Thank you. I've got a couple of questions—this is my last group for the Australia Council—around the Live Music Office and the SongMakers program. In October 2017 we were informed that the targeted funding to the music sector in the current year was \$96,695,000. That was down from \$104,424,847, which was committed in 2016-17, and that there was no certainty of continued funding for the Live Music Office beyond 2017, obviously due to the continuation of the funding cuts. So what steps is the Australia Council taking to ensure the work of the Live Music Office, which I think we	Page 72 27/02/18

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				<p>would agree is important, continues in the current funding environment?</p> <p><b>Mr Grybowski:</b> That is very specific, and I will take that on notice to write back and give you the absolute specifics of that.</p> <p><b>Senator URQUHART:</b> Could you also tell me what steps are being taken to provide ongoing funding for the SongMakers program in high schools, to ensure that this program continues, but also to expand its reach?</p> <p><b>Mr Grybowski:</b> I will take that on notice.</p>	
86.	Screen Australia	Urquhart	Gender balance/diversity in screen sector	<p><b>Senator URQUHART:</b> Thank you. Hopefully this will be for Screen Australia, because I would hate to have dragged you up here and not asked you a question. I want to look at programs for the sector that achieved gender balance, diversity and, of course, Australian content in Australian films and television programs. In October 2017, we were told by Screen Australia that in the 2016-17 year there were 23 successful feature film production funding applications, of which nine were female led. According to the 2016-17 production report in the online archive on the Screen Australia website, there were 21 productions. Can you clarify which is the correct number—is it 23 or 21?</p> <p><b>Ms Cameron:</b> We would need to take that on notice. It depends on when photography started. I would need to cross-reference that.</p> <p><b>Senator URQUHART:</b> Could you provide the average funding approved and paid by Screen Australia for female-led feature films and for non-female-led feature films for the 2015-16 year and for the 2016-17 year?</p> <p><b>Mr Mason:</b> Could you repeat what you're asking for? The average—</p>	Page 74–75 27/02/18

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				<p><b>Senator URQUHART:</b> The average funding approved and paid by Screen Australia for female-led feature films and non-female-led feature films.</p> <p><b>Mr Mason:</b> We can absolutely provide that to you. I will qualify that for you quickly, because I see that that will come down to what people ask for. What we have to be careful of is that if you just looked at a number you might see—I'm hypothesising—that the female-led things might have a very small sum of money compared to the male ones on average, but it may be that they were making very-low-budget films. I'm just qualifying. We can give you that information on notice.</p> <p>...</p> <p><b>Senator URQUHART:</b> For the year ended 30 June 2017, what is the total number of men in the roles of writer, director and producer for feature films funded by Screen Australia that commenced production in that year, and the total number of women in the same roles for feature films funded by Screen Australia that commenced production in that year?</p> <p><b>Mr Mason:</b> We would need to take that on notice as well. If you want that specific granular level, we can provide that for you.</p> <p>...</p> <p><b>Ms Cameron:</b> No, we will do 2017-18 probably in August. I imagine that we're up-to-date, but we will continue to—</p> <p><b>Senator URQUHART:</b> If you can check and make sure you haven't got any new information, that would be helpful. Broken down by year, how many Australian films and television programs receiving the producer offset, excluding official co-productions, in the three-year period from 1 July 2014 to 30 June 2017 had non-Australian composers?</p>	

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				<p><b>Mr Mason:</b> We'd need to take that on notice too, because as you can imagine we handle hundreds of applications every year.</p> <p><b>Senator URQUHART:</b> Sure.</p> <p><b>Ms Cameron:</b> Specifically composers? Who have non-Australian composers?</p> <p><b>Senator URQUHART:</b> Yes, excluding official co-productions. Also, what proportion do those films and television programs without Australian composers comprise of the total Australian films and television programs receiving the producer offset in each of those years?</p> <p><b>Mr Mason:</b> Again, we will take that on notice.</p>	
87.	Screen Australia	Steele-John	Australian Interactive Games Fund (AIGF)	<p><b>Senator STEELE-JOHN:</b> I want to follow-up one last question with Ms Cameron. You mentioned that the money returned, eventually, will be \$750,000.</p> <p><b>Ms Cameron:</b> I will confirm that, but of that order.</p> <p><b>Senator STEELE-JOHN:</b> If you could provide that, that would be fantastic. Will that money be reinvested in games development or will it go elsewhere?</p>	Page 77 27/02/18
88.	Screen Australia	Steele-John	Funding for games sector	<p>In response to my questions related to why games are excluded from funding by Screen Australia on 27 February 2018, Ms Cameron responded that they don't have enough funding to stretch across the games sector. I would like to seek further explanation from Ms Cameron as to why Screen Australia's funding, no matter how much it is, is not open to any type of screen media? Why have games been excluded, and not, for example, TV, short films, or feature films? As the fastest growing entertainment media, why exclude video games, as opposed to other media?</p>	Written 08/03/18

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				<p>Ms Cameron also stated that Screen Australia gave intellectual property back quicker to game developers, in 12-24 months, rather than the usual 7 years. I just want to seek clarification on whether this is in fact an error, as I understand that the video game funding contracts were originally for 7 years, and were only cut back to 2 years after the AIGF was cut. Can you please confirm and clarify?</p>	
89.	Screen Australia	Hanson- Young	Screen News/The Screen Guide	<p>1) For the past three financial years:</p> <ul style="list-style-type: none"> <li>• What did Screen Australia spend on corporate journalism (staff and equipment) for Screen News (formerly The Screen Blog/Screen Intel), podcasts, video content, web development and hosting?</li> <li>• How many journalists and corporate communication personnel did Screen Australia employ, and what was the budget allocated for this business unit?</li> <li>• In addition to Screen Australia's internal communications/editorial team, how much did Screen Australia spend on external contractors and freelancers?</li> <li>• What was the budget allocated for The Screen Guide?</li> </ul> <p>2) Why has Screen Australia pursued an editorial strategy through Screen News and associated media (podcasts, video content) when there are many established commercial mastheads and respected independent journalists reporting on the screen industry?</p>	<p><b>Written 13/03/18</b></p>

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				<p>3) Why has Screen Australia decided to create The Screen Guide when there are several established mastheads in print and online servicing the industry?</p> <p>4) What APS level is the Screen Australia officer responsible for The Screen Guide?</p> <p>5) Has Screen Australia sought legal advice on, or had regard to, the compatibility of The Screen Guide with the Commonwealth Competitive Neutrality Policy Statement?</p>	
90.	Office of the eSafety Commissioner	O'Neill	Safer Internet Day	<p><b>Senator O'Neill:</b> Can you advise the committee what your office did to mark that occasion and which stakeholders you brought together at Parliament House? You intimated there were 240 participants. How many came to Parliament House?</p> <p><b>Ms Inman Grant:</b> There were 240 organisations that stood behind us on Safer Internet Day. This was everyone from McDonald's to Optus to Telstra. I can detail that; we have a detailed report. I can take that on notice and send it to you.</p> <p>...</p> <p><b>Senator O'NEILL:</b> So you're going to take on notice the stakeholders that were brought together here at Parliament House?</p> <p><b>Ms Inman Grant:</b> I surely will.</p> <p><b>Senator O'NEILL:</b> And the 240 people who stood behind you.</p> <p><b>Ms Inman Grant:</b> Absolutely.</p> <p><b>Senator O'NEILL:</b> Thank you very much. I understand the event was live streamed. How many people participated in the</p>	Page 78–79 27/02/18

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				live streaming? <b>Ms Inman Grant:</b> I will have to take that on notice as well.	
91.	Office of the eSafety Commissioner	O'Neill	Social Media and Mental Health	<p><b>Senator O'NEILL:</b> I have a couple of questions around social media and mental health in particular. I'd like to touch on recent reports of a correlation between the use of social media and mental health specifically. I'm sure that you are aware of lots of materials that have been released about this currently, with particular regard to youth. What research or evidence are you aware of about such a correlation? How does that inform your practice?</p> <p><b>Ms Inman Grant:</b> Do you mean a direct correlation between cyberbullying and social media use?</p> <p><b>Senator O'NEILL:</b> And mental health.</p> <p><b>Ms Inman Grant:</b> I will take that on notice. But one of the things we did last month was that we convened an e-safety and mental health working group for that very reason. A number of mental health organisations were very concerned about the direct line that was being drawn in the media between cyberbullying and suicide. We were all concerned about a potential youth contagion effect. There are 20 organisations. We're meeting again on Thursday. We've met to scope out a work plan so that we have a common incidence response plan. Hopefully another tragic event like this won't happen, but we want more consistent messaging and more consistent research. Depending on your methodology—there's a range of research out there. We want to do our best as eSafety and mental health sectors to work together to deliver consistent messages and practical solutions for parents, educators and young people themselves. We don't want people panicking; the natural response to panic is fight or flight. We</p>	Page 80–81 27/02/18

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				<p>want people to maximise the benefits of the online world. We want them to understand the risks and be able to mitigate those risks in a way that's constructive and helpful to them.</p> <p><b>Senator O'NEILL:</b> Would you be able to read the list of the 20 organisations? Do you have that?</p> <p><b>Ms Inman Grant:</b> I will take that on notice.</p> <p>...</p> <p><b>Senator O'NEILL:</b> In your view, based on the evidence you have read, what are the characteristics of social media that may contribute to negative effects with respect to mental health?</p> <p><b>Ms Inman Grant:</b> Are you talking about addiction and that sort of thing? I will take that on notice. There is a lot of research out there that I think is highly speculative. I would like to have the opportunity to respond to your question in writing, if I may.</p>	
92.	Office of the eSafety Commissioner	Steele-John	Staff numbers	<p><b>Senator STEELE-JOHN:</b> Wonderful. Would you be able to provide me with an idea of the exact numbers of staff currently employed by the commission, their various employment types, the roles they perform and the programs they serve under?</p> <p><b>Ms Inman Grant:</b> Sure.</p> <p><b>Senator STEELE-JOHN:</b> If it's an on-notice question, that's fine.</p> <p><b>Ms Inman Grant:</b> We have 43 ASL and 31 contractors. What I would say is that just giving their roles may not adequately explain what they do. For instance, we have horizontal functions, like a legal and policy function, like a communications and marketing function and like the content development work we do for the website, that sit across all the different reporting types. But I will take that on notice, and we will come back with something so you can have a better sense of how we're set up.</p>	Page 83–84 27/02/18

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93.	Office of the eSafety Commissioner	Steele-John	Commission-to- perpetrator/Co mmission-to- service	<p><b>Senator STEELE-JOHN:</b> Exactly my line of thinking. Would you be able to provide the committee, or just my office, with a breakdown of the number of times you actually have dealt commission-to-perpetrator rather than commission-to-service? Would that be possible?</p> <p><b>Ms Inman Grant:</b> I will take that on notice, yes, of course.</p>	Page 85 27/02/18
94.	Office of the eSafety Commissioner	O'Neill	Funding	<p><b>Senator O'NEILL:</b> Could you provide on notice the breakdown of the \$47 million, of which 16.9 is for you? The bulk of the work, you say, is with the Department of Social Services. Is the health and ageing department involved?</p> <p><b>Ms Inman Grant:</b> I will take that on notice.</p> <p><b>Senator O'NEILL:</b> Just basically who's in it and what skin they've got in the game in terms of dollars and capacity. That would be great on notice. I will have a couple more on notice regarding that, but I will go to 'loot boxes'. The World Health Organization is working to update the International Classification of Diseases, and the draft revision includes gaming disorder, based on reviews of evidence and consensus of experts. The next revision of the ICD is scheduled for publication in mid-2018. The inclusion of a disorder in ICD is a consideration which countries take into account when planning public health strategies and monitoring trend disorders. What steps, if any, are your office taking to address gaming disorder? What supports are there for adults and children around this disorder and its impact? Are you in contact with the Department of Health about these issues? Do you know how prevalent the disorder is in Australia?</p> <p><b>Ms Inman Grant:</b> I will take that on notice. We are announcing some online gaming strategy research that we just commissioned. That's ready to go very soon. If you look at our website, we just</p>	Page 85 27/02/18

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				<p>put up a whole new set of resources in response to online gaming and gambling, including loot boxes and what concerns parents should be aware of. I will take the rest of that on notice. We did work with the interactive gaming and education association, in terms of developing that content. As I've said, we looked at a whole body of research to inform the work that we're doing, including work with our sister organisation, the ACMA, who has carriage for interactive gambling.</p> <p><b>Senator O'NEILL:</b> Do you acknowledge that this gaming disorder exists?</p> <p><b>Ms Inman Grant:</b> No. I will take that on notice. I haven't seen any research to that effect to be able to make a comment.</p>	
95.	Office of the eSafety Commissioner	O'Neill	Online gaming addiction	<p><b>Senator O'NEILL:</b> Do you believe that there are certain types of games, like games that contain loot boxes, that contribute to problem behaviours, like this gaming disorder, by incentivising playing to continue.</p> <p><b>Ms Inman Grant:</b> I can tell you we've seen, with the recent research that is not yet released, that 60 per cent of teenagers, particularly boys, are playing interactive online games, and twenty per cent of them are experiencing some form of bullying. That has been the area that we've looked at. We haven't been looking specifically at online gaming addiction issues. I will have to take that on notice to come back to you. Obviously, we look at the body of evidence out there. If there are concerning trends that impact young people, old people or anyone in between, that's of concern to us.</p>	Page 86 27/02/18
96.	ACMA	Chisholm	NBN 3.5 GHz Licences/durati	<p><b>Senator CHISHOLM:</b> Regarding the NBN 3.5-gigahertz licences, their duration, I think, was up to two years.</p> <p><b>Mr Tanner:</b> The spectrum licences in 3.4 run for a long time,</p>	Page 91–92 27/02/18

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			on	<p>another 13 years or so. The apparatus licences I'd have to take on notice. I recall that they may come up again this year, but I'd have to check that.</p> <p><b>Senator CHISHOLM:</b> On that, I'd also be interested in when payment for the spectrum was received, and when any future payments would be received.</p> <p><b>Mr Tanner:</b> Yes, I can answer that question for both the apparatus and the spectrum licence holdings.</p> <p><b>Senator CHISHOLM:</b> Can you answer when the licences are due to expire as well?</p> <p><b>Mr Tanner:</b> Yes.</p>	
97.	ACMA	Chisholm	3.5 Gigahertz spectrum	<p><b>Senator CHISHOLM:</b> Can ACMA confirm how many sites the NBN Co has registered in metropolitan licence areas using the 3.5 gigahertz spectrum? And do you have visibility into whether the frequency is being transmitted?</p> <p><b>Ms O'Loughlin:</b> I think that's probably a matter for NBN.</p> <p><b>Mr Tanner:</b> We'd have to check our records.</p> <p><b>Senator CHISHOLM:</b> Could you take it on notice?</p> <p><b>Mr Tanner:</b> Yes, certainly.</p>	Page 92 27/02/18
98.	ACMA	Chisholm	Alternative bands/ delivery of fixed wireless	<p><b>Senator CHISHOLM:</b> I understand that back in 2014, it was ACMA who identified that area-wide apparatus licences with the 3.5 gigahertz frequency band may be suitable to assist NBN achieve its objectives, and that this arose because there was a spectrum gap for premises in areas surrounding major capital cities, due to Optus owning 2.3 and 3.4 gigahertz licences in the fringe areas. What other bands did ACMA identify as potentially suitable at the time?</p> <p>...</p> <p><b>Senator CHISHOLM:</b> What alternative bands could be used to</p>	Page 92 27/02/18

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				<p>deliver fixed wireless that are not globally aligned for 5G?</p> <p><b>Mr Tanner:</b> I might see if my—</p> <p><b>Ms O'Loughlin:</b> It might be quite a technical question.</p> <p><b>Mr Tanner:</b> senior engineer might have something to say on that. My understanding is that, in general, bands that are planned for or are internationally harmonised for mobile broadband, wireless broadband, are going to be useful potentially for fixed broadband as well. It is similar equipment; it is a similar use; it is just that the mobile broadband is hitting moving rather than simply fixed targets, which somewhat changes the cell size and things like that. He seems to think that's an adequate start. So there are quite a few bands internationally. Typically though, those bands in Australia have been allocated for what are spectrum licenses quite often, not always, for wireless broadband use. They are the bands but they are tightly held.</p> <p><b>Senator CHISHOLM:</b> If there is more information, maybe it could be provided on notice.</p> <p><b>Mr Tanner:</b> I would be happy to do that.</p>	
99.	ACMA	Steele-John	TCP Code	<p><b>Ms McNeill:</b> To date, the committee has identified issues and has considered them, including initiatives to improve customer service, credit management and financial hardship protections, improving safeguards for third-party mobile charges, and ensuring that the TCP code provides appropriate safeguards for services supplied over the National Broadband Network. So most of the TCP code provisions were put in place back in 2012, in effect—the substantive provisions. At that time, a lot of the provisions were directed to particular issues in the sale of mobile products in the mobile market. There is a need to test that it is well adapted to deal with the contemporary environment and in</p>	Page 93 27/02/18

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				particular services provided on the National Broadband Network. <b>Senator STEELE-JOHN:</b> Lovely. Would you be able to provide that list to my office or to the committee more generally? <b>Ms McNeill:</b> Certainly.	
100.	ACMA	Patrick	Broadcasting Services Act – codes of practice	<p><b>Ms O'Loughlin:</b> Most of the industry associations tell us up-front what they're going to do, and then we look at what they have done at the back end.</p> <p><b>Senator PATRICK:</b> Is it possible to give some examples—perhaps on notice—of how that has been done in the last couple of years with a code that has been approved?</p> <p><b>Ms O'Loughlin:</b> Are you after information about steps that industry bodies have taken to publicly consult?</p> <p><b>Senator PATRICK:</b> Yes.</p> <p><b>Ms O'Loughlin:</b> Or are you after information about how the authority assures itself that consultation has been adequate? I might say, it is only a requirement for 'adequate consultation', not 'optimal' or 'perfect' or 'the way we would have done it'.</p> <p><b>Senator PATRICK:</b> Sure. I understand. And often these things are open to 'beauty is in the eye of the beholder'. That is in some sense the origin of the question: how do you determine that? Maybe you could give a couple of examples of the last few times that you have approved a code, and what was done by industry and how you examined that to make sure it crossed that threshold.</p> <p><b>Ms O'Loughlin:</b> We can take that on notice for you.</p>	Page 95 27/02/18
101.	ACMA	Chisholm	3.6 Gigahertz/WIS Ps	<b>Senator CHISHOLM:</b> The minister didn't want to leave before talking about WISPs, I'm sure! Turning to ACMA's work on the 3.6 gigahertz spectrum and with regard to the WISPs: did ACMA do any analysis of the number of customers currently receiving a	Page 95–96 27/02/18

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				<p>broadband service from these businesses?</p> <p><b>Ms O'Loughlin:</b> I might just check with Mr Tanner on that.</p> <p><b>Mr Tanner:</b> We did look at and model costs to WISPs if they were forced to do their business in a different way owing to the loss of the band. But I don't have top of my mind how deep we drilled down into issues about the numbers of their customers. I'd have to take that on notice.</p> <p>...</p> <p><b>Senator CHISHOLM:</b> I think the thing that concerns me is that you don't know how many hundreds of thousands of Australians are potentially going to be impacted by this.</p> <p><b>Ms O'Loughlin:</b> I think that we have some information from the WISPs around that. It's around 200,000, I think? About that?</p>	
102.	ACMA	Abetz	New Zealand/Access to bandwidth/Radio Amateurs	<ol style="list-style-type: none"> <li>1. (a) Can ACMA confirm that New Zealand has recently given access to radio amateurs in the particular bandwidth referred to at previous Estimates?</li> <li>(b) If so, was the New Zealand agreement achieved with the full co-operation of their Defence Department and other interested parties?</li> <li>(c) Why can't the same, as if 1(b) above, be achieved in Australia?</li> <li>2. (a) Please view the attached list and advise whether all the countries listed have provided radio amateurs in their country with the bandwidth sought?</li> <li>(b) Please explain why Australia cannot follow suit?</li> </ol>	Written 02/03/18
103.	ACMA	Urquhart	TV and Radio Reception	<ol style="list-style-type: none"> <li>1. The issue of atmospheric ducting has been ongoing in the Hunter and Illawarra regions since at least early 2013, five years ago. What actions have been undertaken by the ACMA</li> </ol>	Written 09/03/18

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			<b>Issues</b>	<p>to reduce the impact of this phenomenon?</p> <ol style="list-style-type: none"> <li>2. In 2014, when the digital TV spectrum went through a ‘re-stacking’ process, was proper planning and investigation undertaken around the impact this would have on spectrum-congested areas in NSW?</li> <li>3. Since 2014, parts of the spectrum have been allocated to the mobile system, including for 4G. Has this been at the expense of the TV system? What is the future impact of this on consumers as the mobile network continues to expand?</li> <li>4. Is it the case that as the climate changes and temperatures rise, this issue will only get worse and the impact will be more severe on locals in the Hunter and Illawarra regions?</li> <li>5. What is the solution to the issue of ducting, given that the ACMA advice to tune the antenna to Anna Bay, Medowie or Nelson Bay is unsatisfactory as residents report that none of these supplementary towers provide a decent signal, leaving only Mount Sugarloaf (Newcastle).</li> <li>6. Has the AMCA considered allocating new spectrum frequencies to either the Newcastle or Illawarra towers to address this problem? What are the options being considered?</li> <li>7. What actions have been undertaken by the ACMA to reduce the impact of atmospheric ducting in southern Victoria and northern Tasmania?</li> <li>8. Is the ACMA aware of issues with ABC Local Radio (102.5FM) reception in Wynyard and Somerset, Tasmania? An issue may be interference from the commercial SEAFM (101.7FM) broadcast from Table Cape, closer to Wynyard and Somerset than the ABC tower at Round Hill, east of Burnie. Residents are forced to listen to the ABC transmission</li> </ol>	

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				(91.7FM) from Mt Barrow, east of Launceston, which is patchy and weather dependent. What will the ACMA do to assist Wynyard and Somerset residents access both commercial and public radio at home?	
<b>104.</b>	<b>ACMA</b>	<b>Urquhart</b>	<b>3.6 GHz Spectrum Auction</b>	<ol style="list-style-type: none"> <li>1. How many customers did the ACMA identify are currently receiving wireless broadband services from WISPs?</li> <li>2. What did the ACMA’s work show will be the impact on WISP customers of the auction of 3.6 GHz spectrum including in “Future Use of the 3.6GHz band – decisions and preliminary views”?</li> <li>3. What does the ACMA’s work show is the expected timeframe for Area 3 to receive 5G mobile services?</li> <li>4. What consideration did the ACMA give to “dynamic sharing” of spectrum in the 3.6 GHz band? Why is this not considered as viable?</li> <li>5. How did the ACMA take account of the economic and social benefits to regional consumers in its “Highest Value Use Assessment” for the 3.6 GHz band auction assessment?</li> <li>6. What consultations has the ACMA held with the Bureau of Meteorology about the capacity of the Wireless Internet Providers moving to the spectrum band 5.6GHz that is currently used by BOM for their weather monitoring? Please provide the dates of these consultations.</li> <li>7. In your consultations with BOM, have they raised any concerns about the capacity of the 40 MHz of spectrum in the 5.6 GHz band being able to accommodate their</li> </ol>	<b>Written 09/03/18</b>

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				<p>services and the Wireless Internet Service Providers? If yes, what are these concerns?</p> <p>8. What is the ACMA's view of the capacity of the 40 MHz of spectrum in the 5.6 GHz band to accommodate both BOM and WISPs? Please detail your view and the reasons.</p> <p>9. What did the ACMA mean by the following statement (highlighted)made at Senate Estimates hearing on 27 February:</p> <p>Ms O'Loughlin: If I could just add to that? The cost-benefit analysis we did looked at both quantifiable and unquantifiable costs and benefits. We did look at the benefits of changing the use of the band. That ranged from \$86 million to \$1.8 billion, and the quantifiable costs ranged from about \$47 million to \$144 million. So there was a significant additional benefit of changing the use of the band.</p> <p>But in that regard, we also looked at the unquantifiable costs which would occur if the WISPs were unable to continue providing the services, and at benefits, including access to news services, that were not quantifiable. As I mentioned, we proposed that WISPs can continue providing services during the transition phase. We have given them a uniquely long reallocation period, giving existing services a seven-year right of access. And early allocation of spectrum licences to any purchasers at auction are conditional on not causing interference to existing services—that is, the WISPs. So we have given the WISPs a very strong</p>	

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				<p>bargaining chip to negotiate with spectrum licencees, either for compensation for early clearance or for ongoing access to the band beyond those seven years.</p> <p>a) Will this condition be specified in spectrum licences to all purchasers of the 3.6GHz spectrum?</p> <p>b) What oversight will the ACMA undertaking over this situation to ensure a fair outcome for all parties?</p>	
105.	ACMA	Hanson-Young	New Zealand Content	<p>1) For the past three financial years, please show what percentage of programming expenditure was New Zealand content:</p> <ul style="list-style-type: none"> <li>• Australian adult drama</li> <li>• Australian children's drama</li> <li>• Australian children's other</li> <li>• Australian documentaries</li> <li>• Australian light entertainment- Variety</li> <li>• Australian light entertainment – other</li> </ul> <p>2) For the past three financial years, please show what percentage of total hours for each broadcaster was made up of New Zealand content for:</p> <ul style="list-style-type: none"> <li>• Australian adult drama</li> <li>• Australian children's drama</li> <li>• Australian children's other</li> <li>• Australian documentaries</li> </ul>	Written 13/03/18

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				<ul style="list-style-type: none"> <li>• Australian light entertainment- Variety</li> <li>• Australian light entertainment – other</li> </ul>	
106.	ACMA	Urquhart	VAST - ACMA	<ol style="list-style-type: none"> <li>1. What is the ACMA’s role in relation to Viewer Access Satellite Television (VAST)?</li> <li>2. What funding and contractual arrangements pertain to VAST?</li> <li>3. Please provide background information on the arrangements for VAST.</li> <li>4. When are current funding and contractual arrangements for VAST due to expire?</li> <li>5. What process steps need to be undertaken, and what funding and contractual arrangements need to be in place to ensure continuation of VAST beyond the year 2020?</li> <li>6. What, if anything, is the ACMA doing to prepare for the continuation of VAST beyond the year 2020?</li> </ol>	<p><b>Written 13/03/18</b></p>
107.	ACMA	Urquhart	Screen Content Review - ACMA	<ol style="list-style-type: none"> <li>1. Please provide an update on the ACMA’s work in relation to the Australian and Children’s Screen Content Review.</li> <li>2. What, if anything, is the ACMA doing to inform the Government’s response to the report?</li> <li>3. What, if anything, is the ACMA doing to prepare for the Government’s response to the report?</li> <li>4. Would any variation to or revocation of the Children’s Television Standard by the ACMA require an independent consultation process, or could the consultation process conducted in 2017 in relation to the review satisfy ACMA consultation requirements?</li> <li>5. Is the ACMA currently preparing for a consultation process on a proposed variation to or revocation of the Children’s Television Standards?</li> </ol>	<p><b>Written 13/03/18</b></p>

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108.	ACMA	Urquhart	ACMA Review Implementation - ACMA	<ol style="list-style-type: none"> <li>1. What is the ACMA's role in relation to implementation of the Recommendations of the Final Report of the ACMA Review?</li> <li>2. Please provide an update on the status of implementation of each recommendation of the Final Report of the ACMA Review.</li> <li>3. What recruitment processes have been conducted in the last two years to appoint full-time and/or part-time ACMA Authority members? Please specify date ranges of recruitment processes and specify roles advertised.</li> <li>4. Since January 2016, for what period of time has the ACMA had an acting Chair?</li> <li>5. Since January 2016, for what period of time has the ACMA had an acting CEO?</li> <li>6. Since January 2016, for what period of time has the ACMA had an acting Deputy-Chair?</li> <li>7. Will the ACMA Chair delegate powers, duties and functions to a CEO? If so, when?</li> <li>8. Will any delegation of powers, duties and functions to a CEO by the ACMA Chair increase the number of Authority members or SES staff at the ACMA?</li> <li>9. Since January 2016, how many and what vacancies have there been in membership of the ACMA Authority?</li> <li>10. What is the quorum for a meeting of the ACMA Authority?</li> <li>11. Since January 2016, how many ACMA Authority Meetings have been conducted with minimum quorum?</li> <li>12. In accordance with Recommendation 24, did the ACMA produce a public report on steps taken to improve the transparency and consistency of its decision-making processes? If so when and how?</li> <li>13. In accordance with Recommendation 24, was implementation</li> </ol>	Written 13/03/18

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				and stakeholder satisfaction independently assessed by the end of 2017? If so when and will that assessment be made public?	
109.	ACMA	Urquhart	Community TV	<p>1. Based on the ACMA's awareness, what if any trials of new compression technology standards or transmission standards are under active contemplation or discussion by the television industry, and what timeframes may be associated with any potential trials?</p> <p>2. Has the ACMA received an application to conduct a trial of new television technologies in the last six months?</p>	Written 13/03/18
110.	ACMA	Urquhart	Low power open narrowcasting (LPON) licences	<p>1. What is the process of how LPON licences are allocated?</p> <p>2. What resources does ACMA have to oversee or monitor these licences and compliance – particularly in terms of broadcast content, once they begin transmission?</p> <p>3. What monitoring is done to see what advertising or sponsorship revenue is generated by these licences?</p> <p>4. What monitoring is done to ensure they do not run using higher than permitted output power?</p> <p>5. ACMA states that "The hoarding of LPON transmitter licences is not permitted"- what steps are taken to ensure that licences are used, rather than hoarded?</p> <p>6. What is the ACMA's process for investing and reporting on complaints about LPON issues?</p> <p>7. What fines or enforcement powers does ACMA have in relation to LPONs?</p> <p>8. How many complaints has ACMA received in relation to LPON services in the last five years?</p> <p>9. What fines or other enforcements have been issued by ACMA in relation to LPON services in the last five years?</p>	Written 13/03/18

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111.	ACMA	Urquhart	<b>Hawkesbury Radio</b>	<p>1. Regarding three temporary licensees for Hawkesbury community radio 89.9, on what merits were the three licensees given a share of the temporary licence?</p> <p>2. What monitoring is being done by ACMA to ensure the licensees are meeting their licence obligations?</p> <p>3. Does ACMA specifically listen to the output of the station at any time, to monitor the broadcast output?</p> <p>4. How will ACMA make a decision about which licensee is granted the ongoing permanent licence?</p> <p>5. What role does quality of broadcast output have any bearing in that decision and how is it evaluated?</p> <p>6. How many staff does ACMA have in its community broadcasting division?</p> <p>7. How many community radio stations are there across Australia?</p>	<b>Written 13/03/18</b>
112.	ACMA	Urquhart	<i><b>Broadcasting Services Act 1992</b></i>	<p>In the recent Tasmanian state election, a number of individual candidates from across politics have had TV advertisements knocked back because of supposed incorrect authorisation. These candidates sought to have an individual community member authorise their advertisement, as has been the case for many years, and as is allowed for under section 2 of required particulars in Clause 1, Schedule 2 of the Act. They were told that as they were running for a political party the advertisement must be authorised from the political party's principal office.</p> <p>1. When did the ACMA change its interpretation of the Act so that all advertisements that include a political candidate must be authorised by the political party?</p> <p>2. Why did the ACMA change its interpretation? Were there complaints from the community that authorising ads for</p>	<b>Written 13/03/18</b>

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				<p>individual candidates by individual community members is confusing?</p> <p>3. Should the ACMA have sought a legislative change?</p> <p>4. I note that the guidelines on the ACMA website were last updated on 15 November 2017. The guidelines do not explicitly state that individual candidates from political parties must have their advertisements authorised by their political party. Instead, it states ‘The announcement must include details of the person authorising the political matter. A person authorises the broadcast only if they are responsible for the approval of its content and the decision to present it for broadcasting.’ Why has this not been updated?</p> <p>5. How does the ACMA define a principal office of a political party? One Tasmanian political party had some candidates TV advertisements authorised by the political party, Launceston and others have authorised by the political party, Hobart. I note the term ‘principal’ is commonly defined as “first in order of importance”.</p>	
113.	NBN Co	O'Neill	Twitter comments	<p><b>Senator O'NEILL:</b> I think you said 17 March. Ms Keisler, your Twitter ID indicates that you are actually the—it identifies your position.</p> <p><b>Ms Keisler:</b> I make it very clear who I am.</p> <p><b>Senator O'NEILL:</b> And you retweeted the article regardless.</p> <p><b>Ms Keisler:</b> As I stated, the process by which I use Twitter and anyone who has followed me or chooses not to follow me is aware that I share information. I don't necessarily agree with everything that I share. It is quite a standard approach to the use of social media, be it Facebook, Instagram, Twitter or otherwise.</p>	Page 99–100 27/02/18

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				<p><b>Senator O'NEILL:</b> Your comment was: We're paying for dumb decisions.</p> <p><b>Ms Keisler:</b> I doubt very much that I made that comment. If it's the heading of the article—I'd need to have a look at the tweet. To be honest, I have tweeted—I don't have the number—more than tens of thousands of tweets over a period of time. I'd have to delve in and take that on notice.</p>	
114.	NBN Co	O'Neill	NBN Co/Connections to Prime Minister's home	<p><b>O'NEILL:</b> Ms Keisler, could I ask: how many interactions did the NBN Co have with the Department of the Prime Minister and Cabinet regarding the NBN connection to Mr Turnbull's Point Piper mansion?</p> <p><b>Ms Keisler:</b> I'd have to take that on notice. None that I'm aware of, but it's possible. I'd have to take that on notice.</p> <p><b>Senator O'NEILL:</b> NBN Co have to have interactions when they're going to put the service in. You're not aware of any interactions with the Department of the Prime Minister and Cabinet?</p> <p><b>Ms Keisler:</b> I'm sure there would have to have been in that the retailer would have raised our awareness to the fact that a request had been placed for a property that requires particular security protocols et cetera and that we'd have to deal with those. So we would have been advised. When it happened and who they spoke to, I have no idea.</p> <p><b>Senator O'NEILL:</b> Could you take on notice to provide all the dates and a description of each interaction around the service provision that NBN Co undertook for Mr Turnbull's Point Piper mansion?</p> <p><b>Ms Keisler:</b> We can take that on notice.</p> <p><b>Senator O'NEILL:</b> The Department of the Prime Minister and</p>	Page 103 27/02/18

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				<p>Cabinet indicated they negotiated to ensure the connection at Mr Turnbull's residence proceeded smoothly. The Prime Minister also appeared to agree with this assessment. Was the NBN Co broadly happy with how the installation went?</p> <p><b>Mr Rue:</b> Mr Ryan is probably the best person to answer that.</p> <p><b>Mr Ryan:</b> Part of my organisation did the work. Yes, we were happy that it went smoothly. Yes.</p> <p><b>Senator O'NEILL:</b> Do you know how many interactions occurred regarding the connection to Mr Turnbull's Point Piper—</p> <p><b>Mr Ryan:</b> No. I think it's a fair one for us to take on notice.</p> <p><b>Senator O'NEILL:</b> Ms Keisler, which part of NBN Co was handling the engagement with the Department of the Prime Minister and Cabinet on this matter?</p> <p><b>Mr Rue:</b> I'm not sure. Mr Ryan, do you know the answer to that?</p> <p><b>Mr Ryan:</b> Again, I don't know.</p> <p><b>Mr Rue:</b> Let us take that on notice, Senator.</p> <p><b>Senator O'NEILL:</b> Did it have anything to do with you, Ms Keisler? Were you involved as the communications person?</p> <p><b>Ms Keisler:</b> No, Senator. I'd imagine that the Department of the Prime Minister and Cabinet would have raised a service order with their retailer and the retailer would have contacted us through the usual processes. It would have gone into the system.</p> <p><b>Mr Rue:</b> It's not something that would have gone through Ms Keisler. Let us take that on notice and let us see if we can—</p> <p><b>Senator O'NEILL:</b> Yes: which part of the NBN Co was handling it? Ms Keisler, has the status of the NBN connection to Mr Turnbull's Point Piper mansion been a point of discussion at any of the NBN board meetings that you attended?</p>	

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				<p><b>Ms Keisler:</b> No.</p> <p><b>Senator O'NEILL:</b> It's never come up?</p> <p><b>Ms Keisler:</b> No.</p> <p><b>Senator O'NEILL:</b> Mr Rue?</p> <p><b>Mr Rue:</b> Again, Ms Keisler doesn't attend all the board meetings. I don't recall any discussion at a board meeting on that.</p> <p><b>Senator O'NEILL:</b> Never?</p> <p><b>Mr Rue:</b> I don't recall any discussion.</p> <p><b>Senator O'NEILL:</b> Could you please take on notice to provide, Ms Keisler, the date of the connection request for Mr Turnbull's residence—when that was received?</p> <p><b>Ms Keisler:</b> I will take that notice.</p> <p><b>Senator O'NEILL:</b> The date or dates on which technicians were sent out, when the service at the premises was actually activated, and any other relevant dates for interactions around the delivery of that service to the Prime Minister's residence at Point Piper.</p> <p><b>Ms Keisler:</b> We can take your questions on notice.</p>	
115.	NBN Co	O'Neill	NBN Co/ Connections to the Lodge	<p><b>Senator O'NEILL:</b> Doesn't it strike you as unusual that all the areas around the Prime Minister's residence are receiving fibre to the node, and the Prime Minister is getting fibre to the curb?</p> <p><b>Mr Rue:</b> I think, Mr Ryan, you only heard that through newspaper reports. It's not something that the three of us are aware of, Senator. Let us take your question on notice. You can pursue the line of questioning, but we would have to take it all on notice.</p> <p><b>Senator O'NEILL:</b> I'm looking at an NBN rollout map—that's your map, from your organisation.</p> <p><b>Mr Ryan:</b> Yes.</p> <p><b>Senator O'NEILL:</b> That indicates the Lodge and premises a</p>	Page 104 27/02/18

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				<p>little bit north of it are getting fibre to the curb, but to the east and to the west it's fibre to the node. Is that just a happy accident?</p> <p><b>Mr Rue:</b> As I just said, we heard the information through newspaper reports. It's not something we can answer. Let us take that away, Senator.</p> <p><b>Senator O'NEILL:</b> Mr Rue, you're trying to indicate that this is subject to some questioning. The reality is that it's your own maps that indicate that that's the case.</p> <p><b>Mr Rue:</b> That may be the case, Senator. I'm sure you're reading the maps correctly. But your following question was why, and we'll have to take that on notice.</p> <p><b>Senator O'NEILL:</b> Will the NBN Co will be reviewing this decision, or will the homes be receiving copper for certain?</p> <p><b>Mr Rue:</b> Again, this is new information for us. Let us take away your question, which is around the maps and around the Lodge, and we will come back to you with an answer.</p>	
116.	NBN Co	O'Neill	NBN – payment to Telstra – keeping circuit open	<p><b>Senator O'NEILL:</b> What does Telstra pay NBN Co to keep the circuit open to provide service to the service class 0 properties in the NBN fibre-to-the-node build?</p> <p><b>Mr Rue:</b> We'll try and answer that question, but I'm not sure—</p>	Page 111 27/02/18
117.	NBN Co	O'Neill	NBN service class zero on copper network	<p><b>Mr Ryan:</b> It is simply because of it's service class zero on the day that we declare the footprint ready for service—and depending on which technology it is, there'll be a range of reasons, and we've discussed FTTN.</p> <p><b>Senator O'NEILL:</b> Does NBN have a program or projects specifically aimed at addressing this service class zero on the copper network.</p> <p><b>Mr Ryan:</b> Yes, we do.</p>	Page 112 27/02/18

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				<p><b>Senator O'NEILL:</b> Has it got a name? What's it called? Who runs it?</p> <p><b>Mr Ryan:</b> I'm not 100 per cent sure—</p> <p><b>Senator O'NEILL:</b> Take that on notice?</p> <p><b>Mr Ryan:</b> The name of the program?</p> <p><b>Senator O'NEILL:</b> Yes, to redress the service class zero on the copper network.</p> <p><b>Mr Rue:</b> We won't take it on notice; we'll get you an answer before the end of the hearing.</p>	
118.	NBN Co	Urquhart	Activation figures	<p><b>Mr Rue:</b> Again, Senator, I don't have that. All I'm trying to do—I don't have that answer—is guide you towards what it could have been, which is the penetration times the premises ready for service. I don't have the answer.</p> <p><b>Senator URQUHART:</b> Is there somebody that can provide that, as we're here?</p> <p><b>Mr Rue:</b> We can certainly look but, as I said, the plans that I have in front of me are a three-year plan and a four-year plan. We will have the fiscal year 2022 numbers next year.</p> <p><b>Senator URQUHART:</b> Mr Rue, I don't quite understand why you can't provide those figures.</p> <p><b>Mr Rue:</b> I don't have them; that's why.</p> <p><b>Senator URQUHART:</b> Is there someone there behind you who does?</p> <p><b>Mr Rue:</b> As I said, we will look to see. Let me, for the sake of time, take it on notice.</p>	Page 115–116 27/02/18
119.	NBN Co	Urquhart	Telstra network and NBN migration	<p><b>Mr Rue:</b> As I said earlier, we're pleased we're still on track to complete the build by 2020, so therefore 18 months past that would mean that's the case, yes.</p> <p><b>Senator URQUHART:</b> And therefore the take-up rate would be</p>	Page 117 27/02/18

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				<p>around 73 to 75 per cent?</p> <p><b>Mr Rue:</b> That's our current expectation. I certainly would hope it could even be higher than that, but that's our current expectation, yes. That's what we're seeing at the moment: a take-up of around 75 per cent.</p> <p><b>Senator URQUHART:</b> In relation to the figures that I asked for, you'll take those figures on notice. You said you'd do that earlier.</p> <p><b>Mr Rue:</b> I said I will take those figures on notice.</p> <p><b>Senator URQUHART:</b> They obviously exist within NBN Co. I'm not aware that they're sensitive, so you will give your undertaking to supply those figures on your closest estimate.</p> <p><b>Mr Rue:</b> Let me take the question on notice. That's the undertaking I'll give you.</p> <p><b>Senator URQUHART:</b> But you will come back with the figures at your closest estimate.</p> <p><b>Mr Rue:</b> I will take that question on notice. Let me have a look at what the information is.</p> <p><b>Senator URQUHART:</b> Why won't you just agree to take the question and then supply the figures?</p> <p><b>Senator Fifield:</b> Mr Rue has indicated that he'll take it on notice and he'll take a look at what there is.</p> <p><b>Mr Rue:</b> I need to look to see what there is, as the senator said.</p> <p><b>Senator URQUHART:</b> Will you give an undertaking to supply the figures or your closest estimate?</p> <p><b>Mr Rue:</b> I will look at the information. I will take it on notice to and look to see if I can answer your question.</p> <p><b>Senator URQUHART:</b> So you won't give a guarantee that you'll supply the figures?</p> <p><b>Mr Rue:</b> I need to see what information there is.</p>	

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				<p><b>Senator URQUHART:</b> Mr Rue, if you wanted to estimate a net present value from future NBN cash flows, what would you consider an appropriate discount rate to be?</p> <p><b>Mr Rue:</b> I'll have to come back to you on that. I wouldn't like to give you a number off the top of my head. That's something I'd have to work on.</p>	
120.	NBN Co	Urquhart	2.5 per cent loss of market share	<p><b>Senator URQUHART:</b> Can you take on notice what impact a 2.5 per cent loss of market share would have on revenue if management actually did nothing?</p> <p><b>Mr Rue:</b> I can do that, but I don't know what that will get you because management would not do nothing. I don't think it's a particularly helpful answer.</p>	Page 118 27/02/18
121.	NBN Co	Urquhart	Average speed performance	<p><b>Mr Rue:</b> It depends on a range of things: whether you're operating at a busy hour, on the area, the take-up in the area, the concurrency of users in the area.</p> <p><b>Senator URQUHART:</b> What is the average busy hour speed over the fixed wireless network?</p> <p><b>Mr Rue:</b> It depends on the area, and I don't know if we have that.</p> <p><b>Mr Ryan:</b> I'd have to take on notice what the average busy hour speed is across the entire fixed wireless network.</p>	Page 120 27/02/18
122.	NBN Co	Urquhart	Monitoring of fixed wireless cells	<p><b>Senator URQUHART:</b> Do you want to deal with the monitoring of the fixed wireless cells? What does your monitoring of fixed wireless cells show is the percentage of cells that offer speeds below 25 megabits per second in peak periods? Are you able to break that up into three to six, six to 12 and 12 to 25 megabits per second?</p> <p><b>Mr Ryan:</b> We are. I don't have the number here for the 25.</p> <p><b>Senator URQUHART:</b> Have you got the others?</p>	Page 120 27/02/18

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				<b>Mr Ryan:</b> We can take that on notice and provide the information.	
123.	NBN Co	Urquhart	Towers/Congestion	<p><b>Senator URQUHART:</b> Thank you for that. Can you confirm it's only those nine towers that have got the congestion problem?</p> <p><b>Mr Ryan:</b> Currently we have about 30 cells sitting on about 23 towers that are, in busy hour, dropping below three megabits per second.</p> <p><b>Senator URQUHART:</b> On notice can you give us the detail for all of those?</p> <p><b>Mr Ryan:</b> For all those 23, yes.</p> <p><b>Senator URQUHART:</b> That would be great.</p>	Page 121 27/02/18
124.	NBN Co	Steele-John	NBN in selected Melbourne suburbs	<p>For the following Melbourne suburbs, can you please provide</p> <ol style="list-style-type: none"> <li>1) the percentage breakdown of NBN technologies,</li> <li>2) the expected timeframe for NBN to be 100% completed and live, and</li> <li>3) a breakdown of expected timeframes for the commencement of the NBN rollout where the rollout has yet to commence:</li> </ol> <p>Abbotsford VIC 3067 Ascot Vale VIC 3032 Carlton VIC 3053 Carlton North VIC 3054 Collingwood VIC 3066 Docklands VIC 3005, 3005 East Melbourne VIC 3002 Fitzroy VIC 3065 Fitzroy North VIC 3068 Flemington VIC 3031 Kensington VIC 3031</p>	Written 09/03/18

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				Melbourne VIC 3000 North Melbourne VIC 3051 Parkville VIC 3052 Richmond VIC 3121 West Melbourne VIC 3003	
125.	NBN Co	Urquhart	NBN	<ol style="list-style-type: none"> <li>1. How many premises are there in regional Australia currently on Fixed Line technology?</li> <li>2. What percentage is this of the overall Ready for Service footprint?</li> <li>3. How many premises in regional Australia are projected to be on Fixed Line technology at the time of the completion of the rollout in 2020?:</li> <li>4. What length does NBN consider to be a “long copper line”?</li> <li>5. Are all premises on a “long copper line” deemed by NBN to be Service Class 0? If not, why not and what is the rationale applied by NBN.</li> <li>6. With reference to Mr Ryans following statement in Senate Estimates:</li> </ol> <p><b>Mr Ryan:</b> When we're designing the fibre-to-the-node network and connecting from a node to a pillar, generally the only time that we would declare a service as service class 0 in fibre to the node is if the distance from the pillar to the premises is too long and we are unable to provide a speed that meets our requirements. In that case we have to provide a different solution, and in that situation we typically declare them as service class 0,</p>	<b>Written 09/03/18</b>

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				<p>allow the rest of the footprint to go live, and, following that, deploy a solution that allows that premises to get the speeds that they need. That's typically the only service class 0 scenario that I can recall for FTTN. We often refer to them as long copper lines.</p> <p>What are the solutions applied in this scenario?</p> <ol style="list-style-type: none"> <li>7. Is there any other scenario apart from a long copper line described above by Mr Ryan, that NBN would declare a FTTN service as “Service Class 0”?</li> <li>8. How many services in an area declared “Ready for Service” have not been “ready to connect” for longer than six months in the past year?</li> <li>9. How many of these services are in regional Australia and how many are in metropolitan (or non-regional) Australia?</li> <li>10. How many of the 1.8 million “underserved” premises are now ready for service?</li> <li>11. What is the lowest peak time speed on the Fixed Wireless Network and which specific areas experience speeds at this lowest range?</li> <li>12. How many customers have applied for Technology Choice in the current financial year?</li> <li>13. Please provide the locations of these applications for Technology Choice.</li> <li>14. How many of these applications have proceeded with Technology Choice? Please list the locations of these.</li> </ol>	

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
126.	NBN Co	Ketter	NBN – impact on pensioners	<p>1. I refer to an article on the front page of the Gladstone Observer newspaper on 23 February 2018 titled <i>Pensioner's NBN Fear</i>, and I ask has NBN Co. done any work to find out how many senior Australians do not own mobile phones, and may therefore be put at risk of having no communications in the event of a power outage on the NBN?</p> <p>2. Can the NBN Co. advise what work they have done to model the cost impact on pensioners who may need to buy a mobile phone to stay connected in case of power outages on the NBN?</p>	Written 13/03/18
127.	NBN Co	Ketter	NBN – FTTP, FTTC and HFC	<p>1. With reference to an article in the Courier Mail on 27 February 2018 titled <i>Slow State of NBN</i>, I ask why is Queensland getting such a low fibre to the curb (FTTC) rollout?</p> <p>2. Furthermore, why does Queensland have one of the lowest rollouts of FTTP and FTTC (alongside Western Australia)?</p> <p>3. Can NBN Co. confirm that since the pause on HFC technology was announced, the rollout plans for some areas of Queensland (for example, Sunridge Street in Taringa) have been changed from HFC to Fibre to the Node?</p> <p>4. Further, can NBN Co. advise why there is a pause on the delivery of HFC to possibly millions of Australian homes and businesses, and why the delivery method to some households in Queensland has since changed, while the Prime Minister of Australia was recently able to connected to the NBN via HFC technology?</p>	Written 13/03/18
128.	NBN Co	Urquhart	QON 355 from Budget	a) Please answer the questions in QON208 from the 2017-18 Supplementary Estimates which has now been asked on multiple	Written

<b>Number</b>	<b>Program: Division or Agency</b>	<b>Senator</b>	<b>Title</b>	<b>Question</b>	<b>Proof Hansard Page &amp; Hearing Date or In Writing</b>
			<b>Estimates, and QON 208 from Supplementary Estimates</b>	occasions, including as QON355 from the 2017-18 Budget Estimates.  NBNC Co has indicated it could not respond to this question “due to the volume of questions we must prioritise information that is not publicly available.”  Labor Senators request the consideration and response to this QON be given priority over other questions.  If additional time is needed to respond after the due date, that is OK.	<b>13/03/18</b>
<b>129.</b>	<b>NBN Co</b>	<b>Urquhart</b>	<b>Mobile operator</b>	Has NBNC Co initiated any internal studies into becoming a mobile operator?  a) If yes: please confirm when this study was commenced and what its expected outputs will be.	<b>Written 13/03/18</b>
<b>130.</b>	<b>NBN Co</b>	<b>Urquhart</b>	<b>FTTP</b>	a) What is the median activation cost for an FTTP connection?	<b>Written 13/03/18</b>
<b>131.</b>	<b>NBN Co</b>	<b>Urquhart</b>	<b>NBN’s panel of consultants and advisers</b>	Please list the consultants and advisers on NBN’s panel from whom advice about competitive risks has been sought since 1 July 2017.	<b>Written 13/03/18</b>
<b>132.</b>	<b>NBN Co</b>	<b>Urquhart</b>	<b>Interest Rate</b>	a) In the financial underpinning the 2018 Corporate Plan, what interest rate does NBN assume will apply to its debt in FY21?  b) In the financial underpinning the 2018 Corporate Plan, what interest rate does NBN assume will apply to its debt from FY22 onwards?  c) With reference to QON158 from 2017-18 Supplementary	<b>Written 13/03/18</b>

<b>Number</b>	<b>Program: Division or Agency</b>	<b>Senator</b>	<b>Title</b>	<b>Question</b>	<b>Proof Hansard Page &amp; Hearing Date or In Writing</b>
				Estimates - please confirm whether it is NBNC's position that an interest rate of 3.96% is the rate that could reasonably be expected to have been achieved from a private lender in the absence of a Commonwealth Guarantee?	
<b>133.</b>	<b>NBN Co</b>	<b>Urquhart</b>	<b>G.Fast</b>	With reference to QON170 and NBNC's confirmation it intends to include G.Fast capable DPUs as part of the FTTC rollout: a) Please confirm whether this means NBNC will need to supply end user CPE? b) What proportion of the FTTC does NBNC expect will be served by a G.Fast capable DPU?	<b>Written 13/03/18</b>
<b>134.</b>	<b>NBN Co</b>	<b>Urquhart</b>	<b>Fault Rates Measurements</b>	a) What standardized measurements does management use to track and/or report internally on fault-rates and technician bookings across the network and its different access technologies? b) Please provide a breakdown of fault-rates across each access technology in FY17 to date, consistent with the standardized measure that is used internally.	<b>Written 13/03/18</b>
<b>135.</b>	<b>NBN Co</b>	<b>Urquhart</b>	<b>Fault Ticket Management</b>	a) What standardized measurements does management use to track and/or report internally on the number of fault tickets lodged across the network and its different access technologies? b) Please provide a breakdown of fault tickets lodged with NBNC across each access technology, consistent with the standard measure that is used internally.	<b>Written 13/03/18</b>
<b>136.</b>	<b>NBN Co</b>	<b>Urquhart</b>	<b>IRR in</b>	a) NBN provides an IRR range in its Corporate Plans. What are the variables which determine the top and bottom of the reported	<b>Written</b>

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
			<b>Corporate Plan</b>	range?  Please describe the key variables and the values of the variables which are used as inputs to return the top and bottom end of the reported IRR.	<b>13/03/18</b>
<b>137.</b>	<b>NBN Co</b>	<b>Urquhart</b>	<b>QON 178 – spending on research reports</b>	<p>In QON178 from 2017-18 Supplementary Estimates, NBNC Co confirmed it has spent \$764,397 on a collection of research reports procured by the company. These research reports are made available through the NBN website.</p> <p>For example, a blog post on the “nbn Side Hustle” research report can be found here:</p> <p><a href="https://www.nbnco.com.au/blog/career/sh-04-the-nbn-side-hustle-report.html">https://www.nbnco.com.au/blog/career/sh-04-the-nbn-side-hustle-report.html</a></p> <p>And the research report itself can be found through a link on that page</p> <p><a href="http://www.nbnco.com.au/content/dam/nbnco2/documents/4727_NBN_Side%20Hustle%20Report_Final_HR.pdf">http://www.nbnco.com.au/content/dam/nbnco2/documents/4727_NBN_Side%20Hustle%20Report_Final_HR.pdf</a></p> <p>For each report listed in QON178 please provide the number of website visits to the PDF link that is on the website.</p> <p>If this cannot be done for every report, please focus on the following six:</p> <ul style="list-style-type: none"> <li>• NBN side hustle research report</li> <li>• NBN net-fit research report</li> <li>• NBN: The future of sport report</li> </ul>	<b>Written 13/03/18</b>

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<ul style="list-style-type: none"> <li>• The NBN Gran Techie Report</li> <li>• Gen NBN: 2020 and beyond</li> <li>• The NBN Silver Economy report</li> </ul>	
138.	NBN Co	Urquhart	QON 184 – business revenue	<p>QON184 from 2017-18 Supplementary Estimates, asked: <i>What proportion of total revenue was assumed to come from business in the 2017 Corporate Plan? Has the more recent plan revised this upwards?</i></p> <p>The response received stated: <i>“The assumptions in the 2017 and 2018 Corporate Plans have not changed materially.”</i></p> <p>a) Please answer the question – did the 2018 NBN Corporate Plan revise business revenue projections upwards - yes or no?</p> <p>b) What proportion of revenue did the 2017 Corporate Plan assume would come from business?</p> <p>c) What proportion of revenue did the 2018 Corporate Plan assume would come from business?</p>	Written 13/03/18
139.	NBN Co	Urquhart	QON 191 – subscriber payments	With reference to b) in the response to QON191 from 2017-18 Supplementary Estimates:	Written 13/03/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p><b>Question</b> Cumulative subscriber payments to FY2020 appear to have increased from \$9.7 billion in the 2017 Corporate plan to \$10.3 billion in the 2018 Corporate plan. Please advise:</p> <p>a) What is the driver of this increase?</p> <p>b) Has the removal of 300,000 premises from the rollout database had an impact on subscriber payments?</p> <p><b>Answer</b> (a) \$0.6bn of subscriber payments has been brought forward from FY22 into FY21 as a result of faster than anticipated disconnections from the Telstra network.</p> <p>(b) No, the volume of Telstra disconnects is not impacted.</p> <p>a) Please outline why cumulative subscriber payments to Telstra would not be impacted/reduced if there are 300,000 fewer premises in the 2018 Corporate Plan?</p> <p>b) What amount of subscriber payments does NBN expect to fall outside the peak-funding period and be funded through cash flows?</p>	
140.	NBN Co	Urquhart	Service Class Zero	Please provide a breakdown of current SCO premises by technology type.	Written 13/03/18
141.	NBN Co	Urquhart	Power consumption – FTTN Node	How much power is an FTTN node expected to consume on average, per annum, in the post rollout period?	Written 13/03/18
142.	NBN Co	Urquhart	Technician bookings	<p>Assuming a service has been activated, is working properly, and then experiences a problem which NBNC o judge will require an NBN technician:</p> <p>a) What is the average time between when an NBN technician is booked and when the technician attends?</p> <p>b) How does the timeframe differ in metropolitan areas, to</p>	Written 13/03/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing																
				regional areas, to rural areas?																	
143.	NBN Co	Urquhart	Missed Appointments	How many technician appointments has NBN missed in FY17-18 to date?	Written 13/03/18																
144.	NBN Co	Urquhart	ChannelNews.Com.Au	Does NBNC Co have a content, commercial or other type of relationship with ChannelNews.Com.Au? a. If yes: a. What is the nature of the relationship? b. When did it commence?	Written 13/03/18																
145.	NBN Co	Urquhart	Premises In Design And Construction	<p>For all responses below please provide data as of the same date.</p> <p>a) Please complete the following table for RFS by technology</p> <table border="1" data-bbox="996 742 1809 1013"> <thead> <tr> <th></th> <th>RFS</th> </tr> </thead> <tbody> <tr> <td>FTTP</td> <td></td> </tr> <tr> <td>FTTN/B</td> <td></td> </tr> <tr> <td>HFC</td> <td></td> </tr> <tr> <td>FTTC</td> <td></td> </tr> <tr> <td>FW</td> <td></td> </tr> <tr> <td>SAT</td> <td></td> </tr> <tr> <td>TOTAL</td> <td></td> </tr> </tbody> </table> <p>b) Please complete the following table for premises in design by technology</p>		RFS	FTTP		FTTN/B		HFC		FTTC		FW		SAT		TOTAL		Written 13/03/18
	RFS																				
FTTP																					
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146.	NBN Co	Urquhart	Cheapest FTTP Installations in each state	Please provide a list of the 10 cheapest activation costs for an FTTP connection in each state and territory.	Written 13/03/18																																
147.	NBN Co	Urquhart	HFC lead-in cables	How many new lead-ins has NBN constructed to date?	Written 13/03/18																																
148.	NBN Co	Urquhart	QON 186 –	Please confirm that cumulative capital expenditure forecasts in QON186 from 2017-18 Supplementary Estimates do not include	Written																																

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing												
			<b>cumulative capital expenditure</b>	the capitalized \$700 infrastructure lease costs which are included in individual CPP forecasts?	<b>13/03/18</b>												
<b>149.</b>	<b>NBN Co</b>	<b>Urquhart</b>	<b>Post RFS capacity upgrades to HFC</b>	<p>a) How much has NBN spent on post RFS capacity upgrades to the HFC network in the form of node splits etc?</p> <p>b) In the areas where HFC node splits have been undertaken - what is the average post RFS capacity upgrade cost per premises? I.e. assuming the post RFS upgrade cost is evenly spread over the premises which benefit from it.</p>	<b>Written 13/03/18</b>												
<b>150.</b>	<b>NBN Co</b>	<b>Urquhart</b>	<b>Capital Expenditure</b>	<p>a) Are there any cost elements included in CPP forecasts for different access technologies, which are not included in Table 7: Capital Expenditure in the 2018 Corporate Plan?</p> <p>b) There are OPEX costs which have been capitalized into CPP. Are these same costs captured under the capital expenditure line items in Table 7 of the 2018 Corporate Plan?</p>	<b>Written 13/03/18</b>												
<b>151.</b>	<b>NBN Co</b>	<b>Urquhart</b>	<b>Network capacity + augmentation</b>	<p>a) In reference to the 2018 Corporate Plan, Table 7 – Capital expenditure, provides the following breakdown of Network Capacity and Augmentation spend out to FY2021</p> <table border="1" data-bbox="1010 1062 1812 1233"> <thead> <tr> <th></th> <th>FY17 (A)</th> <th>FY18</th> <th>FY19</th> <th>FY20</th> <th>FY21</th> </tr> </thead> <tbody> <tr> <td>Network capacity and augmentation</td> <td>0.0</td> <td>(0.3)</td> <td>(0.3)</td> <td>(0.3)</td> <td>(0.2)</td> </tr> </tbody> </table> <p>Please provide further detail for FY18 and which parts of the network are expected to benefit from the forecast \$0.3 billion</p>		FY17 (A)	FY18	FY19	FY20	FY21	Network capacity and augmentation	0.0	(0.3)	(0.3)	(0.3)	(0.2)	<b>Written 13/03/18</b>
	FY17 (A)	FY18	FY19	FY20	FY21												
Network capacity and augmentation	0.0	(0.3)	(0.3)	(0.3)	(0.2)												

<b>Number</b>	<b>Program: Division or Agency</b>	<b>Senator</b>	<b>Title</b>	<b>Question</b>	<b>Proof Hansard Page &amp; Hearing Date or In Writing</b>
				capital outlay, and how much will be spent.  Where possible, please provide a breakdown which attributes the spending to the access networks where the money has been spent.	
<b>152.</b>	<b>NBN Co</b>	<b>Urquhart</b>	<b>Service Tickets lodged for 2017- 18</b>	a) How many service tickets have been lodged with NBN by RSPs in FY17-18 to date?  b) Please break down by access technology.	<b>Written 13/03/18</b>
<b>153.</b>	<b>NBN Co</b>	<b>Urquhart</b>	<b>3.5 Ghz spectrum</b>	a) How many fixed wireless towers, physically located in metropolitan licence areas, are NBN currently operating on 3.5 Ghz spectrum?	<b>Written 13/03/18</b>
<b>154..</b>	<b>NBN Co</b>	<b>Urquhart</b>	<b>NBN connection at Point Piper</b>	a) When did an NBN technician first attend the Prime Minister's Point Piper residence? Please provide dates.  b) Did the Prime Minister's residence require construction of a new HFC lead-in, or did an existing lead-in exist?  c) How many NBN technicians (if any at all) were sent to the Prime Minister's residence following activation of the NBN HFC service? If technicians were required post activation, please provide the dates on which they attended.	<b>Written 13/03/18</b>
<b>155.</b>	<b>NBN Co</b>	<b>Urquhart</b>	<b>Executive Office Upgrades</b>	Were the furniture, fixtures or fittings in the offices of Mr Switkowski or Mr Morrow upgraded in calendar year 2017? If so, can an itemised list of costs please be provided (GST inclusive)?	<b>Written 13/03/18</b>
<b>156.</b>	<b>NBN Co</b>	<b>Georgiou</b>	<b>Fibre - Speeds</b>	1) What speeds are being reached by: <ul style="list-style-type: none"> <li>• Fibre to the premises?</li> <li>• Fibre to the kerb?</li> </ul>	<b>Written 09/03/18</b>

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<ul style="list-style-type: none"> <li>• Fibre to the node?</li> </ul> <p>2) How do these speeds compare with those achieved in other countries?</p>	
157.	NBN Co	Georgiou	NBN - 5G	<p>1) Will the 5G network compete and reduce the profitability of the NBN network?</p> <p>2) Are there projections of costs and performances of the NBN network compared to new mobile options such as 5G? If so how do they compare in both speed and cost?</p>	Written 09/03/18
158.	NBN Co	Georgiou	NBN Project	<ol style="list-style-type: none"> <li>1) What percentage of Australia is currently connected to the NBN?</li> <li>2) When will the NBN project be completed?</li> <li>3) What is the estimated total cost?</li> <li>4) Is the project on budget?</li> <li>5) Are there any plans to write down the value of the project?</li> <li>6) It has been reported by the Telecommunications Industry Ombudsman that complaints about the NBN have risen sharply. Can you list and describe the areas most complained about and what is being done to resolve these complaints?</li> <li>7) NBN has blamed retailers for some of the slower than expected speeds because they have not purchased sufficient bandwidth. What is being done to resolve this issue?</li> <li>8) In areas where fibre is not being taken to the premises but</li> </ol>	Written 09/03/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>just to the node or kerb, are there plans in the future to bridge this gap and take fibre to the premises as demands for greater speeds increase with advances in technology?</p> <p>9) It's been reported that the cost of rolling out Fibre to the Premises (FTTP) in Australia remains constant at \$4,400 per premises. But many FTTP operators around the world have reduced the cost of FTTP by as much as 50 per cent by incorporating improved construction techniques. For example, in New Zealand, Chorus has reduced the costs of FTTP deployment by 44 per cent over the past few years, using a variety of approaches including micro trenching.</p> <p>10) Has NBN investigated ways to reduce the cost of the rollout?</p> <p>11) What can the NBN do to reduce slow internet connections during peak times? Has enough capacity been built into the network to allow for peak times and growth in demand?</p> <p>12) NBN Co has announced it is ready to deploy a new type of technology known as G.fast that can increase the speeds of data transmission over copper wire. Are there plans to use this technology to speed up fibre to the node or fibre to the kerb connections?</p>	
159.	ABC	Keneally	News headline/photograph	<p><b>Senator KENEALLY:</b> The news headline was originally published as 'Mega profits with no tax—corporate tax avoidance rife in Australia'. Did Ms Alberici write that?</p> <p><b>Mr Sunderland:</b> I don't believe so, no. That would have been added by the news online team.</p>	Page 122 27/02/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p><b>Senator KENEALLY:</b> The analysis piece was originally published with the headline, 'There's no case for a corporate tax cut when one in five of Australia's top companies don't pay it'. Did Ms Alberici write that headline?</p> <p><b>Mr Sunderland:</b> I wouldn't be sure. I would have to check that for you. I would not normally expect the reporter to have written either headline.</p> <p><b>Senator KENEALLY:</b> Can we take that on notice?</p> <p><b>Mr Sunderland:</b> Certainly.</p> <p><b>Senator KENEALLY:</b> Is it correct that the analysis piece featured a large photograph of a smiling Alan Joyce, the CEO of Qantas, and the caption beneath the photo read, 'Qantas is about to clock its 10th year tax-free while its CEO Alan Joyce takes home a \$24.6 million salary'.</p> <p><b>Mr Sunderland:</b> I recollect something like that. If you want me to check the exact wording, I would have to get back to you.</p> <p><b>Senator KENEALLY:</b> Did Ms Alberici have any input in the decision to use a photograph of Mr Joyce to accompany the article?</p> <p><b>Mr Sunderland:</b> I don't know. I would have to check that.</p> <p><b>Senator KENEALLY:</b> Did Ms Alberici select the photo?</p> <p><b>Mr Sunderland:</b> Again, I don't know. I wouldn't have thought so. But I would have to check that level of detail.</p> <p><b>Senator KENEALLY:</b> Have you reviewed this editorial process at all?</p> <p><b>Mr Sunderland:</b> The editorial process? Yes, certainly. We're in the process of doing that right now. And as you probably—</p> <p><b>Senator KENEALLY:</b> So you're doing it right now?</p> <p><b>Mr Sunderland:</b> There are discussions underway now about the</p>	

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>lessons we need to learn from the mistakes that were made.  <b>Senator KENEALLY:</b> Right. But you can't answer these questions completely?  <b>Mr Sunderland:</b> Not those specific ones, no.  <b>Senator KENEALLY:</b> Did Ms Alberici write the caption under the photo?  <b>Mr Sunderland:</b> Again, I would have to check that.  <b>Senator KENEALLY:</b> If I said to you that both pieces were sent to a lawyer, Deb Auchinachie, for review, would you like to reconsider whether or not the pieces went to a lawyer for review?  <b>Mr Sunderland:</b> I have no information. My understanding was that they weren't.  <b>Senator KENEALLY:</b> Can we take that on notice.  <b>Mr Sunderland:</b> Of course.</p>	
160.	ABC	Keneally	ABC Media Watch –copy of correspondence	<p><b>Senator KENEALLY:</b> On 19 February 2018, ABC Media Watch reported that Media Watch had seen an email from ABC News director, Gaven Morris, raising concerns, 'Less than two hours after the story was published.' But Media Watch advised its viewers that it could not show them the correspondence. Why couldn't ABC Media Watch show viewers that correspondence?  <b>Mr Sunderland:</b> I have no idea.  <b>Senator KENEALLY:</b> Can we have the correspondence tabled?  <b>Mr Sunderland:</b> I'll take that on notice and see. I would think so, Senator, but I'll check and see.</p>	Page 127 27/02/18
161.	ABC	Keneally	Emma Alberici- Correspondence	<p><b>Senator KENEALLY:</b> both prior and subsequent to publication. Did anyone at ABC News contact Ms Alberici by either phone or email on the morning of 14 February in response to the publication of the story?  <b>Mr Sunderland:</b> Same answer: I haven't come here with a list of</p>	Page 128 27/02/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>who made phone calls to whom.</p> <p><b>Senator KENEALLY:</b> Did the deputy news director, Craig McMurtie, contact Ms Alberici that morning?</p> <p><b>Mr Sunderland:</b> Same answer: I'm focused on the matter of substance in this.</p> <p><b>Senator KENEALLY:</b> This is a matter of substance.</p> <p><b>Mr Sunderland:</b> I understand that, but I can't answer those sorts of questions.</p> <p><b>Senator KENEALLY:</b> You haven't satisfied yourself to find out what your news director or deputy news director thought about the two articles that were published on the morning in February?</p> <p><b>Mr Sunderland:</b> Of course I have, but as part of that I haven't constructed a time line of their phone calls.</p> <p><b>Senator KENEALLY:</b> Are you aware of what the deputy news director thought of the article?</p> <p><b>Mr Sunderland:</b> I've spoken to him about what was wrong with the article and what we needed to fix.</p> <p><b>Senator KENEALLY:</b> Did he give feedback to Ms Alberici on the morning of 14 February?</p> <p><b>Mr Sunderland:</b> That I don't know.</p> <p><b>Senator KENEALLY:</b> You don't know the content of the feedback he provided to her?</p> <p><b>Mr Sunderland:</b> I don't have that information.</p> <p><b>Senator KENEALLY:</b> Can you take that on notice, please.</p> <p><b>Mr Sunderland:</b> Certainly.</p>	
162.	ABC	Keneally	Facebook statement by Sally Jackson	<p><b>Senator KENEALLY:</b> Maybe I'll direct this then to Ms Guthrie. Did the statement that Ms Jackson posted on her personal Facebook page receive approval from the ABC?</p> <p><b>Ms Guthrie:</b> That's not a statement that I authorised.</p>	Page 129 27/02/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p><b>Senator KENEALLY:</b> You didn't authorise that statement. Do you know if Gaven Morris approved that statement?</p> <p><b>Ms Guthrie:</b> I would have to take that on notice.</p>	
163.	ABC	Keneally	Correspondence from PMO to Gaven Morris	<p><b>Ms Guthrie:</b> I think that what you're referring to is an email that went from the Prime Minister's office to Gaven Morris, or to somebody in the news division.</p> <p><b>Senator KENEALLY:</b> You haven't seen that communication?</p> <p><b>Ms Guthrie:</b> I have seen that communication; but I think that's what you're referring to. I thought you asked me a question about the Prime Minister—</p> <p><b>Senator KENEALLY:</b> Was it the Prime Minister or his office?</p> <p><b>Ms Guthrie:</b> It was his office.</p> <p><b>Senator O'NEILL:</b> Can you table it?</p> <p><b>Senator KENEALLY:</b> Can we have a copy of that email please?</p> <p><b>Ms Guthrie:</b> We can take that on notice.</p> <p><b>Senator KENEALLY:</b> You can take that on notice. Do you know what day and time that was sent?</p> <p><b>Ms Guthrie:</b> Not in front of me right now.</p> <p><b>Senator KENEALLY:</b> Would it have been on 14 February?</p> <p><b>Ms Guthrie:</b> I couldn't be certain.</p> <p><b>Senator KENEALLY:</b> Did Mr Alan Joyce express his concerns in writing?</p> <p><b>Ms Guthrie:</b> Alan Joyce wrote to me directly.</p> <p><b>Senator KENEALLY:</b> What day and time?</p> <p><b>Ms Guthrie:</b> I don't have that in front of me.</p> <p><b>Senator KENEALLY:</b> Was it an email or a letter?</p> <p><b>Ms Guthrie:</b> It was sent to me by email; it may have been a letter.</p>	Page 132 27/02/18

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				<p><b>Senator KENEALLY:</b> Can we table a copy of that letter?</p> <p><b>Ms Guthrie:</b> Again, we'll take that on notice.</p> <p><b>Senator KENEALLY:</b> Did Ms Westacott express her concerns in writing?</p> <p><b>Ms Guthrie:</b> The Business Council of Australia wrote to me also.</p> <p><b>Senator KENEALLY:</b> Do you know what day and time?</p> <p><b>Ms Guthrie:</b> It was in the course of that week. I couldn't tell you—</p> <p><b>Senator KENEALLY:</b> In the course of that week, but you don't know the day or the time right now. Can we have a copy of that letter?</p> <p><b>Ms Guthrie:</b> Again, I will take that on notice.</p> <p><b>Senator KENEALLY:</b> Can we have a copy of Andrew Carswell's email to Gaven Morris?</p> <p><b>Ms Guthrie:</b> We will check that.</p> <p><b>Senator KENEALLY:</b> Did Mr Carswell give Gaven Morris an undertaking that he would not make the email public?</p> <p><b>Ms Guthrie:</b> I couldn't tell you.</p> <p><b>Senator KENEALLY:</b> Did Gaven Morris seek an undertaking that the emails between them would not be made public?</p> <p><b>Ms Guthrie:</b> I'm not aware of any discussions between Mr Carswell and Gaven Morris.</p> <p><b>Senator KENEALLY:</b> Can we take that on notice, please? When was the analysis article removed from ABC News online?</p>	
164.	ABC	Keneally	Contact with Emma Alberici/article	<p><b>Senator KENEALLY:</b> You say you don't know exactly when Ms Alberici was brought into the process of trying to, to use a colloquial term, 'fix' the article to conform to ABC standards. How can she be locked out of her own story? She's the chief</p>	Page 135–136 27/02/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
			errors	<p>economics correspondent; shouldn't she have been brought in immediately?</p> <p><b>Mr Sunderland:</b> I agree with you. She certainly wasn't locked out of her own story.</p> <p><b>Senator KENEALLY:</b> It took 13 hours, until 8 pm, for her to be contacted by Mr Morris.</p> <p><b>Mr Sunderland:</b> With respect, you're assuming that the only person responsible for bringing Emma into that process would have been the director of news. That would be the last person I would expect to be doing that.</p> <p><b>Senator KENEALLY:</b> Who should be the first person to bring her in?</p> <p><b>Mr Sunderland:</b> As soon as the director of news raised concerns, I would expect the reporter to be brought in. I have no doubt that she would have been brought in—it just wouldn't have been by the director of news, necessarily. It may have been the business editor, who approved the piece, who might have contacted her and said, 'We've got problems.' Somebody would have brought her into that piece very early on. Again, my concern is not with reconstructing the kind of timeline that you are seeking; my concern is with making sure that process operated. I can take on notice precisely when Emma was first told there was an issue, but I would be most surprised if that wasn't very, very soon after News itself was alerted there was an issue they had to work on, because of course the reporter would have to be involved in that right from the start.</p> <p>...</p> <p><b>Senator KENEALLY:</b> This is not about the process. We can change tack slightly. Does Ms Alberici have a history of making</p>	

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>gross errors in her reporting?  <b>Ms Guthrie:</b> No.  <b>Senator KENEALLY:</b> No?  <b>Ms Guthrie:</b> No.  <b>Senator KENEALLY:</b> Prior to this, have you had any findings of error in regard to any of Ms Alberici's articles?  <b>Mr Sunderland:</b> I'd have to check on that.</p>	
165.	ABC	Reynolds	Emma Alberici – tweets	<p><b>Senator REYNOLDS:</b> I've just had a look at the letters that the minister tabled, and there's just a few issues I'd like to follow up, perhaps as a point of clarification. The first one was Senator Fifield's letter to you, Ms Guthrie. I hadn't been aware of this, but he commented that Ms Alberici had liked and retweeted a politically partisan attack on the government by the opposition leader. Could perhaps you or Mr Sunderland provide information on the nature of that tweet and where it fit in the time line? Was it before or after these two pieces in question?  <b>Mr Sunderland:</b> It might be safest for me to take that on notice.</p>	Page 137 27/02/18
166.	ABC	Abetz	Written complaints	<p><b>Senator ABETZ:</b> Let's not waste time tonight. It's very short. Are you able to provide a list of people from the list that I provided: opposition leader's office, Labor and Green parliamentarians, federal, and trade unions?  <b>Ms Guthrie:</b> Many of those may be telephone calls that we don't keep track of. Many of those may be emails where—  <b>Senator ABETZ:</b> You don't keep track of telephone calls?  <b>Ms Guthrie:</b> No, we don't keep track of telephone calls.  <b>Senator ABETZ:</b> From parliamentarians or the opposition leader's office?  <b>Ms Guthrie:</b> No.  <b>Senator ABETZ:</b> They just go into the ether and are forgotten</p>	Page 140 27/02/18

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				<p>about?</p> <p><b>Ms Guthrie:</b> Well no, they don't. But I speak to politicians—</p> <p><b>Senator ABETZ:</b> All right—any written complaints then; any written complaints in the last 12 months. Do your best with it.</p>	
167.	ABC	Abetz	ABC investigation – Jon Stephens	<p><b>Senator ABETZ:</b> But the circumstance has now been determined by a court with a plea of guilty, right? There is no doubt that it occurred, is there, in the ABC's mind? Yet you have still not contacted the victim. Yet the ABC pontificates nearly every night about church organisations, schools and other groupings within the community, for a standard that seems very similar to that adopted by the ABC—all of which, might I add, are unacceptable. But what I find grossly unacceptable is the double standard of the ABC.</p> <p>So, have you found the policies or procedures that were in place at the time?</p> <p><b>Ms Guthrie:</b> I'll have to take the specifics of that on notice.</p>	Page 141 27/02/18
168.	ABC	Abetz	ABC investigation – Jon Stephens	<p><b>Senator ABETZ:</b> It's amazing your journalists have been so exceptionally quiet on this case. Anyway, that's another matter. What is the expected cost of this investigation?</p> <p><b>Ms Guthrie:</b> I'll have to take that on notice. My understanding is that no third-party costs have been incurred so far.</p> <p><b>Senator ABETZ:</b> You might like to have a look at that, because I understand you've got an independent barrister working on the case. You mightn't have paid out any money, but I dare say he's not doing it pro bono. Is the taxpayer funding this?</p> <p><b>Ms Guthrie:</b> We do have independent legal advice, as I said; we haven't yet—</p> <p><b>Senator ABETZ:</b> That must be costing the ABC.</p> <p><b>Ms Guthrie:</b> We haven't made any payments so far.</p>	Page 141 27/02/18

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				<p><b>Senator ABETZ:</b> Yes, but, do you know what the anticipated cost will be?</p> <p><b>Ms Guthrie:</b> I will have to take that on notice.</p>	
169.	ABC	Abetz	7.30 Report – Ahed Tamimi	<p><b>Senator ABETZ:</b> All right. Can I go to the report on 7.30 on Ahed Tamimi on 20 February this year. Generally speaking, would you expect an ABC reporter to include the entirety of a quote from a key player in a news story?</p> <p><b>Ms Guthrie:</b> I'll have to take that question on notice. It's not something I'm aware of.</p> <p>...</p> <p><b>Senator ABETZ:</b> Could I invite you to have a look at that story and come back to the committee with a written response to my questions. The reporter also appeared to put the first quote to Ms Tamimi's lawyer for comment rather than her second, which elicited the response, 'She is not saying people should act in that manner or be stabbing people or making terrorist attacks', when of course the actual statement was, 'Everyone must do things' such as stone throwing, suicide attacks or stabbing attacks.</p> <p><b>Ms Guthrie:</b> Again, I am not aware of the precise story that you're talking about.</p> <p><b>Senator ABETZ:</b> That's why I am inviting you to look at it.</p> <p><b>Ms Guthrie:</b> I will say that the sentence you read out didn't seem to me to be talking about incitement of violence at all.</p> <p><b>Senator ABETZ:</b> 'Everyone must do things'—so, we say 'They have to take responsibility for whatever our reaction is, whether it's stabbing attacks, or suicide attacks or stone throwing, everyone must do things so we can unite this way'—that is not incitement, in the view of the ABC's Managing Director and Chief Editor? That's bizarre.</p>	Page 143–144 27/02/18

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				<p><b>Ms Guthrie:</b> When you first said 'everyone must do things', I thought that was the line that you were talking about. I am not aware of the entire quote. I don't know where you have got the different versions. But can we take all of that on notice?</p> <p><b>Senator ABETZ:</b> There are no two different versions. What the ABC and Sophie McNeill, as a past master at this, did was you cropped the sentence so it doesn't look that bad. Yet there was incitement to violence, if the whole statement is read out. That is what makes this report so objectionable and, yet again, so pro-Palestinian, so anti-Israel, which is a recurring theme at these estimates. Sometimes I wonder why I bother, but I will continue in a vain attempt to try to get the ABC to recognise that the reporting that comes out of the Middle East is not up to standard. But you have agreed to take this on notice and I would invite you to do so. Can I quickly turn to the ABC's change from Telstra to Optus, and ask—</p>	
170.	ABC	Abetz	QON 121- Supplementary Estimates	<p>Reference is made to Question 121, October '17 Supplementary Estimates.</p> <p>1. Please answer Question 1 (b) (ii) which specifically asked <u>how</u> the ABC intended to provide the support offered in Ms Guthrie's speech? Please specify.</p>	Written 28/02/18
171.	ABC	Abetz	Uluru Statement	<p>(a) Is the ABC aware of any concerns expressed about the Uluru Statement?</p> <p>(b) (i) If yes to (a) above will any support be given to those that oppose the Statement?</p> <p>(ii) If so, please specify how?</p>	Written 28/02/18
172.	ABC	Abetz	ABC Going	<p>3. (a) Is it correct that Ms Guthrie told the Screen Forever conference last year that</p>	Written

<b>Number</b>	<b>Program: Division or Agency</b>	<b>Senator</b>	<b>Title</b>	<b>Question</b>	<b>Proof Hansard Page &amp; Hearing Date or In Writing</b>
			<b>Global</b>	The ABC plans on globalising the ABC's services? (b) If so, is this an accurate quote of what Ms Guthrie said: "In the same way Netflix is global, why aren't we global? That doesn't mean it will be 100 per cent of the same content. We actually have a lot more rights than we currently exploit."?	<b>28/02/18</b>
<b>173.</b>	<b>ABC</b>	<b>Abetz</b>	<b>ABC/Netflix</b>	(a) Is the ABC aware of Netflix receiving any taxpayers' money in Australia or abroad? (b) Is it a user-pays system?	<b>Written 28/02/18</b>
<b>174.</b>	<b>ABC</b>	<b>Abetz</b>	<b>Licencing Fees</b>	(a) Is paying additional licensing fees and going into competition with Netflix, Stan and Apple to provide a free product going to be a cost to Australian taxpayers? (b) If so, what is the expected cost? (c) How can this be afforded? (d) Will going global be afforded off the back of job cuts? Is the ABC aware of the BBC's experience in this space? e.g. when they sought to do this, its own pay-tv deals were threatened? Could the ABC suffer a similar issue?	<b>Written 28/02/18</b>
<b>175.</b>	<b>ABC</b>	<b>Abetz</b>	<b>Hottest 100</b>	What was the cost of this exercise? <ul style="list-style-type: none"> <li>• What was the result of the first survey in numerical and percentage terms?</li> <li>• Why did the ABC then commission a qualitative assessment as well?</li> <li>• What was the full result of this second survey?</li> <li>• Given that less than 10% of Triple J's expenditure is from self-raised revenue, the rest coming from taxpayers, why did the ABC embark on this highly political exercise that ignores the charter obligation to cater to all Australians?</li> </ul>	<b>Written 28/02/18</b>

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176.	ABC	Wong	Future of Adelaide Sound Library	<p>With reference to the article “Heritage fears as ABC moves to close Adelaide sound library”, published online by <i>InDaily</i> on 31 January 2018 at <a href="https://indaily.com.au/news/2018/01/31/heritage-fears-abc-moves-close-adelaide-sound-library/">https://indaily.com.au/news/2018/01/31/heritage-fears-abc-moves-close-adelaide-sound-library/</a>:</p> <p>(1) Has the Australian Broadcasting Corporation made a decision concerning the future of the Adelaide Sound Library?</p> <p>(2) If so, what has been decided?</p>	Written 09/03/18
177.	ABC	Wong	Adelaide Sound Library – disposal of contents	<p>With reference to the article “Heritage fears as ABC moves to close Adelaide sound library”, published online by <i>InDaily</i> on 31 January 2018 at <a href="https://indaily.com.au/news/2018/01/31/heritage-fears-abc-moves-close-adelaide-sound-library/">https://indaily.com.au/news/2018/01/31/heritage-fears-abc-moves-close-adelaide-sound-library/</a>:</p> <p>If the Adelaide Sound Library is closed, what arrangements does the Australian Broadcasting Corporation intend to make for the transfer or disposal of its contents?</p>	Written 09/03/18
178.	ABC	Wong	Adelaide Sound Library – location	<p>With reference to the article “Heritage fears as ABC moves to close Adelaide sound library”, published online by <i>InDaily</i> on 31 January 2018 at <a href="https://indaily.com.au/news/2018/01/31/heritage-fears-abc-moves-close-adelaide-sound-library/">https://indaily.com.au/news/2018/01/31/heritage-fears-abc-moves-close-adelaide-sound-library/</a>:</p> <p>A spokesman for the Australian Broadcasting Corporation was quoted as saying:  <i>“The proposed changes are about working most effectively and efficiently in the digital environment.”</i>  <i>“The recent introduction of the Digital Music Bank allows us to provide access to the entire collection digitally, and under this proposal we would move from multiple sound libraries to a single library based in Melbourne. Moving from physical to digital would enable these resources to be more easily accessed by content-makers when and where they needed them.”</i></p>	Written 09/03/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p><i>“Under this proposal the Sound Library collection would be centralised in Melbourne and librarians there would continue to provide expert knowledge to assist content makers around the country.”</i></p> <p>(1) What consideration, if any was given to consolidating to a single library based in Adelaide?</p> <p>(2) Why was Melbourne chosen as the single library location in the proposal referred to by the spokesman?</p> <p>(3) What opportunities were other locations given to make a case for hosting the single library?</p>	
179.	ABC	Wong	Adelaide Sound Library – Proposal for centralisation	<p>With reference to the article “Heritage fears as ABC moves to close Adelaide sound library”, published online by <i>InDaily</i> on 31 January 2018 at <a href="https://indaily.com.au/news/2018/01/31/heritage-fears-abc-moves-close-adelaide-sound-library/">https://indaily.com.au/news/2018/01/31/heritage-fears-abc-moves-close-adelaide-sound-library/</a>:</p> <p>A spokesman for the Australian Broadcasting Corporation was quoted as saying:</p> <p><i>“The proposed changes are about working most effectively and efficiently in the digital environment.”</i></p> <p><i>“The recent introduction of the Digital Music Bank allows us to provide access to the entire collection digitally, and under this proposal we would move from multiple sound libraries to a single library based in Melbourne. Moving from physical to digital would enable these resources to be more easily accessed by content-makers when and where they needed them.”</i></p> <p><i>“Under this proposal the Sound Library collection would be centralised in Melbourne and librarians there would continue to provide expert knowledge to assist content makers around the country.”</i></p>	Written 09/03/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				Can a copy of the proposal for centralisation of multiple sound libraries to a single library be provided?	
180.	ABC	Wong	Adelaide Sound Library – relocation	<p>With reference to the article “Heritage fears as ABC moves to close Adelaide sound library”, published online by <i>InDaily</i> on 31 January 2018 at <a href="https://indaily.com.au/news/2018/01/31/heritage-fears-abc-moves-close-adelaide-sound-library/">https://indaily.com.au/news/2018/01/31/heritage-fears-abc-moves-close-adelaide-sound-library/</a>:</p> <p>(1) Has the Adelaide Sound Library been relocated within the Australian Broadcasting Corporation’s South Australian headquarters at Collinswood?</p> <p>(2) If so:</p> <p>(a) When did this relocation occur?</p> <p>(b) What was the reason for the relocation?</p> <p>(c) What was the cost of the relocation?</p>	Written 09/03/18
181.	ABC	Wong	South Australian Headquarters – Collinswood - downgraded	<p>Please detail each occasion on which programs, services or facilities based in the Australian Broadcasting Corporation’s South Australian headquarters at Collinswood have been downgraded, relocated from Adelaide or closed.</p> <p>In each case, please provide:</p> <p>(1) The date on which the program, service or facility was downgraded, relocated or closed.</p> <p>(2) The number of employees that were made redundant, if any.</p> <p>(3) The number of employees that were redeployed, if any.</p> <p>(4) Where relevant, the location to which any program, service or facility was relocated.</p>	Written 09/03/18
182.	ABC	Wong	South Australian	Please detail each occasion on which programs, services or facilities based in the Australian Broadcasting Corporation’s South Australian headquarters at Collinswood have been	Written 09/03/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
			<b>Headquarters – Collinswood - upgraded</b>	<p>upgraded, relocated to Adelaide or opened.</p> <p>In each case, please provide:</p> <p>(1) The date on which the program, service or facility was upgraded, relocated to Adelaide or opened.</p> <p>(2) The number of employees that were made hired, if any.</p> <p>(3) The number of employees that were redeployed, if any.</p> <p>(4) Where relevant, the location from which any program, service or facility was relocated.</p>	
183.	ABC	Wong	<b>South Australian regional locations - downgraded</b>	<p>Please detail each occasion on which programs, services or facilities based in the Australian Broadcasting Corporation’s South Australian regional locations have been downgraded, relocated from Adelaide or closed.</p> <p>In each case, please provide:</p> <p>(1) The date on which the program, service or facility was downgraded, relocated or closed.</p> <p>(2) The location in which the program, service or facility was based.</p> <p>(3) The number of employees that were made redundant, if any.</p> <p>(4) The number of employees that were redeployed, if any.</p> <p>(5) Where relevant, the location to which any program, service or facility was relocated.</p>	<b>Written 09/03/18</b>
184.	ABC	Wong	<b>South Australian regional locations - upgraded</b>	<p>Please detail each occasion on which programs, services or facilities based in the Australian Broadcasting Corporation’s South Australian regional locations have been upgraded, relocated to Adelaide or opened.</p> <p>In each case, please provide:</p> <p>(1) The date on which the program, service or facility was upgraded, relocated to South Australia or opened.</p>	<b>Written 09/03/18</b>

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				(2) The location in which the program, service or facility is based. (3) The number of employees that were made hired, if any. (4) The number of employees that were redeployed, if any. (5) Where relevant, the location from which any program, service or facility was relocated.	
185.	ABC	Wong	Local Radio Programming	On ABC Radio Adelaide: (1) How many broadcast hours in a twenty-four hour period on an ordinary broadcast day, commencing at midnight Monday to Friday, originate in South Australia? (2) For content that does not originate in South Australia, from what locations does content originate and for how many broadcast hours for each location? Please specify each relevant program.	Written 09/03/18
186.	ABC	Wong	AFL Radio commentators	Please provide the rosters for play-by-play commentators for the each round and game of the 2017 AFL home and away season, including: (1) Where the game was played in a location other than the home base of a commentator, the location of that commentator's home base. (2) The cost of any airfares payable by the Australian Broadcasting Corporation for commentators to travel to locations other than their home base, aggregated by round. (3) The cost of any ground transport or incidentals, including allowances, payable by the Australian Broadcasting Corporation for commentators to travel to locations other than their home base, aggregated by round.	Written 09/03/18
187.	ABC	Hanson-	ABC –	<ul style="list-style-type: none"> <li>What has been the expenditure on first-run Australian drama programs for each of the past three years?</li> </ul>	Written

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
		Young	<b>Australian Television content</b>	<ul style="list-style-type: none"> <li>○ Please provide financial and calendar years</li> <li>● What has been the expenditure on first-run Australian children’s programming for each of the past three years?</li> <li>○ Please provide financial and calendar years</li> <li>● What has been the expenditure on first-run Australian comedy programming for each of the past three years?</li> <li>○ Please provide financial and calendar years</li> <li>● What has been the expenditure on first-run Australian factual programming for each of the past three years?</li> <li>○ Please provide financial and calendar years</li> <li>● How many hours of first-run Australian drama were broadcast for each for the past three years?</li> <li>○ Please provide financial and calendar years</li> <li>● How many hours of first-run Australian children’s programming were broadcast for each of the past three years?</li> <li>○ Please provide financial and calendar years</li> <li>● How many hours of first-run Australian factual programming were broadcast for each of the past three years?</li> <li>○ Please provide financial and calendar years</li> <li>● How many hours of first-run Australian comedy programming were broadcast for each of the past three years?</li> <li>○ Please provide financial and calendar years</li> <li>● For each of the past three years, what percentage of first-run comedy programming was commissioned from the independent sector?</li> </ul>	13/03/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<ul style="list-style-type: none"> <li>○ Please provide financial and calendar years</li> <li>● For each of the past three years, what percentage of first-run drama programming was commissioned from the independent sector?</li> <li>○ Please provide financial and calendar years</li> <li>● For each of the past three years, what proportion of first-run factual programming was commissioned from the independent sector?</li> <li>○ Please provide financial and calendar years</li> <li>● For each of the past three years, what percentage of first-run children’s programming was commissioned from the independent sector?</li> <li>○ Please provide financial and calendar years?</li> </ul>	
<b>188.</b>	<b>ABC</b>	<b>Griff</b>	<b>Adelaide Sound Library – relocation and possible closure</b>	<ol style="list-style-type: none"> <li>1) What was the total cost of moving the ABC’s Adelaide sound library from the fifth floor of the Collinswood building to the ground floor, as reported by InDaily on January 31, including costs of retrofitting the new location to accommodate the library?</li> <li>2) What is the annual cost of operating the sound library?</li> <li>3) How many FTEs are employed there?</li> <li>4) When was the decision to move the sound library made? On what grounds?</li> <li>5) Will the Adelaide sound library be closed? <ol style="list-style-type: none"> <li>a. If so, when is that planned?</li> <li>b. What will happen to the staff employed there?</li> <li>c. What will happen to the contents of the library – how will the collection be distributed?</li> </ol> </li> <li>6) If a decision has yet to be made on the closure, when is a</li> </ol>	<b>Written 13/03/18</b>

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				decision expected to be taken? a. What factors will contribute to either a) the decision to close it or b) the decision to keep it open. 7) If a decision on its future was pending, why was the sound library relocated?	
189.	ABC	Ketter	Shortwave Radio	1. With reference to the recent Senate Inquiry into restoring shortwave radio services, is the ABC now able to quantify its short wave radio audience in Queensland? 2. What are the ABC's budget priorities in deciding where to deliver short wave radio?	Written 13/03/18
190.	ABC	Urquhart	Editorial processes – Cabinet Files	This set of questions relates to the Cabinet files that were contained in the filing cabinet and provided to the ABC. 1. When did the ABC receive the files? 2. How did the ABC receive the files? 3. Which ABC personnel were involved in receiving the files? 4. Who at the ABC did these personnel then advise or notify about the receipt of the files? 5. How did ABC management respond to the receipt of the files? a. What internal steps or communications were taken? b. What external steps or communications were taken? 6. How many files were received? 7. Who kept custody of the files? 8. How and where were the files kept in custody? 9. Who decided who got access to the documents? 10. Who had access to the files? 11. Who then actually accessed the files? How many people? 12. What roles and seniority were these personnel? 13. Were any senior investigative journalists given access to	Written 13/03/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>the documents?</p> <p>14. Were any senior investigative journalists actively denied access to the documents?</p> <p>15. There are allegations that the most senior investigative journalists at the ABC were not given access to the documents. Is that correct?</p> <p>16. What senior journalists assessed the documents for newsworthiness and public interest?</p> <p>17. How long did the ABC have the files for before publishing an article?</p> <p>18. How many articles did the ABC publish that were based on the files?</p> <p>19. Did the ABC contact Government about the files before Government contacted the ABC about the files?</p> <p>20. When did Government representatives contact the ABC to ask about the files?</p> <p>21. Who from Government contacted the ABC to ask about the files (which agencies and which personnel?) and who did they speak with at the ABC?</p> <p>22. Did the ABC receive any questions from Government about the Cabinet files, prior to their return? If so, when and from whom exactly?</p> <p>23. Why did the ABC decide to return the files to Government?</p> <p>24. Did the ABC seek or obtain legal advice on the return of the documents?</p> <p>25. When was the decision taken by the ABC to return the files to Government?</p> <p>26. Who made decision to return the files to the Government?</p>	

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>27. When were the files then actually returned to Government, and how? Who was involved in the return operation?</p> <p>28. Did the ABC make and retain copies of the documents?</p>	
191.	ABC	Urquhart	<p><b>Editorial Processes – corporate tax articles</b></p>	<p>This set of questions relates to Emma Alberici’s Corporate tax articles.</p> <p>1. At the time of the publication of Emma Alberici’s corporate tax articles in February 2018, what was standard editorial practice at the ABC?</p> <ol style="list-style-type: none"> <li>a. What usual process was followed when a journalist submitted an analysis article for publication?</li> <li>b. What was the normal editing sequence for an online article? (did articles go through a sub-editor and section editor, for example?)</li> <li>c. In general, who was responsible for choosing the headline/title for an article?</li> <li>d. Who checked articles over for fact checking, proofing and compliance with editorial standards?</li> <li>e. Once published, what usually happened if there were concerns with an article for compliance with editorial standards?</li> <li>f. Would articles usually have been left online until corrections were identified, or would articles usually be taken down until corrected?</li> <li>g. How long on average did it generally take to correct an article?</li> </ol> <p>2. In what ways did the ABC’s treatment of Emma Alberici’s Corporate Tax articles differ from standard or usual practice at</p>	<p><b>Written 13/03/18</b></p>

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>the ABC? (specify how and why)</p> <ol style="list-style-type: none"> <li>a. On what date were the articles submitted to editorial for publication?</li> <li>b. What editorial oversight were the articles subject to prior to publication?</li> <li>c. Who chose the headline? (role descriptor is sufficient)</li> <li>d. Who checked it over for compliance with editorial standards, prior to publication? (role descriptor is sufficient)</li> <li>e. What corrections were made or suggested, prior to publication?</li> <li>f. On what date / time was the piece published online?</li> <li>g. On what date / time did the Director of News first become aware of issues with the piece?</li> <li>h. How did this occur? What alerted the Director of News to the issues?</li> <li>i. At what time was the author made aware of these issues?</li> <li>j. On what dates / times did the ABC receive correspondence from Government Ministers and/or their offices about the piece?</li> <li>k. On what date / time did the ABC remove the piece?</li> <li>l. Who's decision was it to take the piece down?</li> <li>m. Was this a unilateral decision, or was in done in consultation with anyone else? If so, whom?</li> <li>n. Why was the piece taken down?</li> <li>o. How long was the piece down for?</li> <li>p. Who's responsibility was it to review the piece?</li> <li>q. When was the piece ready to be reposted online?</li> <li>r. When was the piece ultimately reinstated?</li> </ol>	

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				3. How has the ABC responded to this experience and why? 4. Exactly how have editorial policies been reviewed? What improvements or enhancements have been made? 5. What training and process improvements will there be? Will this be for all journalists or just online processes?	
192.	ABC	Keneally	<b>Emma Alberici Tax Articles – News Article</b>	<p>With respect to the two articles (news and analysis) on corporate tax authored by Chief Economics Correspondent Emma Alberici first published on Wednesday 14 February:            Please provide a timeline of how the news article was reviewed and edited prior to its initial publication?</p> <ul style="list-style-type: none"> <li>- Please clarify what date and time any correspondence was sent, and by whom?</li> <li>- Were there errors of fact or issues identified during this initial review or editing process?</li> <li>- Were these issues raised with Miss Alberici?</li> <li>- Were any issues with ABC editorial policy identified during this initial review or editing process?</li> <li>- Were these issues raised with Miss Alberici?</li> <li>- Was the news article reviewed by a legal adviser or lawyer?</li> <li>- Were any legal issues in the news article identified by any legal advisers or lawyers?</li> <li>- Please provide a list of errors of fact in the news article?</li> </ul> <p>The news headline was originally published as 'Mega profits with no tax—corporate tax avoidance rife in Australia': did Ms Alberici write this headline?</p> <ul style="list-style-type: none"> <li>- Who wrote this headline?</li> </ul> <p>Did Ms Alberici have any input in the decision to select any</p>	<b>Written 13/03/18</b>

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>photographs that accompanied the news article?            Did Ms Alberici write any photograph captions any photographs that accompanied the news article?            Who made the final decision to publish the news article?            Did the director of ABC news, Gaven Morris, have involvement in the editorial process for the news article?            Did the editorial process for Ms Alberici's news article differ from the usual editorial process? If so, how?            The news article, as originally published, stated that Emirates, Etihad and Qatar are 'Australian airlines': did Ms Alberici write this sentence?            Is it correct that Ms Alberici's original draft, as submitted, read: 'While the Qantas example appears to be the most egregious, it's consistent with the taxing behaviour of 378, or one in five, of the country's largest companies, including all the biggest airlines operating in Australia.'?            In the original news article, did Ms Alberici explain the ability to offset losses against future profits?                - Were any concerns about how the article presented an entities ability to offset losses against future profits identified during the editing or review process?</p> <p>Please provide a timeline of how the news article was reviewed and edited after its initial publication?                - Please clarify what date and time any correspondence was sent, and by whom?                - Were in errors of fact or issues identified during this initial review or editing process?                - Were these issues raised with Miss Alberici?</p>	

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<ul style="list-style-type: none"> <li>- Were any issues with ABC editorial policy identified during this initial review or editing process?</li> <li>- Were these issues raised with Miss Alberici?</li> <li>- Was the analysis article reviewed by a legal advisers or lawyer?</li> <li>- Were any legal issues in the analysis article identified by any legal advisers or lawyers?</li> <li>- Please provide a list of errors of fact in the analysis article?</li> </ul>	
193.	ABC	Keneally	<b>Emma Alberici Tax Articles – Analysis Article</b>	<p>With respect to the two articles (news and analysis) on corporate tax authored by Chief Economics Correspondent Emma Alberici first published on Wednesday 14 February:</p> <p>Please provide a timeline of how the analysis article was reviewed and edited prior to its initial publication?</p> <ul style="list-style-type: none"> <li>- Please clarify what date and time any correspondence was sent, and by whom?</li> <li>- Were in errors of fact or issues identified during this initial review or editing process?</li> <li>- Were these issues raised with Miss Alberici?</li> <li>- Were any issues with ABC editorial policy identified during this initial review or editing process?</li> <li>- Were these issues raised with Miss Alberici?</li> </ul> <p>The analysis article was originally published with the headline, 'There's no case for a corporate tax cut when one in five of Australia's top companies don't pay it': did Ms Alberici write this headline?</p> <ul style="list-style-type: none"> <li>- Who wrote this headline?</li> </ul>	<b>Written 13/03/18</b>

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>Did Ms Alberici have any input in the decision to select any photographs that accompanied the analysis article?</p> <p>Did Ms Alberici write any photograph captions any photographs that accompanied the analysis article?</p> <p>Who made the final decision to publish the analysis article?</p> <p>Did the director of ABC news, Gaven Morris, have involvement in the editorial process for the analysis article?</p> <p>Did the editorial process for Ms Alberici's analysis article differ from the usual editorial process? If so, how?</p> <p>At 6.08 am on 14 February, the ABC Twitter account tweeted a link to the analysis piece. The tweet said, 'There's no case for a corporate tax cut when one in five companies don't pay it, writes Emma Alberici #analysis': did Ms Alberici write that tweet?</p> <ul style="list-style-type: none"> <li>- Who wrote this Tweet?</li> <li>- Did Ms Alberici write the sentence, 'There's no case for a corporate tax cut when one in five companies don't pay it,' anywhere in her analysis article?</li> </ul> <p>Please provide a timeline of how the analysis article was reviewed and edited after its initial publication?</p> <ul style="list-style-type: none"> <li>- Please clarify what date and time any correspondence was sent, and by whom?</li> <li>- Were in errors of fact or issues identified during this initial review or editing process?</li> <li>- Were these issues raised with Miss Alberici?</li> <li>- Were any issues with ABC editorial policy identified during this initial review or editing process?</li> <li>- Were these issues raised with Miss Alberici?</li> </ul>	

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
194.	ABC	Keneally	Process for Corrections and Clarifications	<p>What is the usual process for Corrections and Clarifications?            What changes have there been to the Corrections and Clarifications process between 2013-18?            When a complaint is received, how would it normally be addressed?            On a question of fact or error in story, how is the journalist usually approached or advised?            - Is it an informal process?            - Are questions usually put in writing to the journalist?</p> <p>How is a correction or clarification in an online article normally edited?            - Would an article usually updated to correct any errors?            - Or would an article unusually be taken 'offline' until the errors were corrected?</p> <p>Would the ABC Director of News, Gaven Morris, normally be involved in a Corrections and Clarifications issue? If so, how?            Would the ABC head of editorial Alan Sunderland normally be involved in a Corrections and Clarifications issue? If so, how?            Would the ABC Media and Communications team (lead by Nick Leys) usually be involved in a Corrections and Clarifications issue? If so, how?            How the ABC Media and Communications team usually informed about a Correction or Clarification?            How does the ABC Media and Communications team normally publish a Correction or Clarification?            - Just publish post it on the ABC News website?            - Issue a media release?</p>	Written 13/03/18

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				<p>- Publish a post on the ABC News Twitter feed?  - Publish a post on the ABC News Facebook page?  - Publish a post on a member of ABC Media and Communications team personal Facebook page?</p> <p>Did Sally Jackson, of the ABC Media and Communications team, write on her personal Facebook page that there were issues of accuracy with the Alberici articles?  - Why?</p> <p>Did Ms Jackson direct journalists to that post as an official ABC statement on that matter?  Did the statement that Ms Jackson posted on her personal Facebook page receive approval from the ABC?  Did ABC Director of News Gaven Morris approve the statement on Ms Jackson's personal Facebook page?  Did Nick Leys approve the statement on Ms Jackson's personal Facebook page?</p>	
195.	a) Department b) ABC c) SBS d) ACMA e) OeSC f) Australia Post g) AC h) AFTRS i) Bundanon Trust j) CPA	Urquhart	Departmental functions	In relation to expenditure on any functions or official receptions etc hosted by the Department or agencies in the portfolio in calendar year 2017, can the following please be provided: <ul style="list-style-type: none"> <li>• List of functions;</li> <li>• List of attendees;</li> <li>• Function venue;</li> <li>• Itemised list of costs (GST inclusive);</li> <li>• Details of any food served;</li> <li>• Details of any wines or champagnes served including brand and vintage; and</li> <li>• Details of any entertainment provided.</li> </ul>	Written 13/03/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
	k) National Collecting Institutions l) Screen Australia m) NBN Co				
<b>Spill over 10 April 2018</b>					
196.	NBN Co	Urquhart	NBN's fixed wireless towers	<p><b>Senator URQUHART:</b> I just want to move on to some fixed wireless questions now. At the October estimates we discussed the congestion on the NBN's fixed wireless towers. You said that NBN were putting additional customers on to fixed wireless and that that was higher than planned. Can you quantify how many additional customers are on fixed wireless and the rationale for that.</p> <p><b>Mr Morrow:</b> There are a couple of factors here, again, for the committee to be clear about that maybe Mr Ryan can speak to. There's not just a higher or faster take-up rate than we expected which would drive the incremental customers. There's a level of concurrency, which is how many people are using it at the same exact time and there's how long they use it at the same exact time. Think about a 90-second telephone call on past systems versus a 90-minute call or a two-hour movie that people are watching. There's also what kind of speeds or how much demand the house is pulling out that drives this element around the network. Pete, was there anything else on that?</p> <p><b>Mr Ryan:</b> No, not really. You were talking about the number of additional customers, Senator.</p> <p><b>Senator URQUHART:</b> Yes. In October, one of the statements</p>	Page 6-7 10/04/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>that Mr Morrow made was that: The current state for our fixed wireless network is we're adding up customers. Occasionally we'll see growth that will occur higher than what we had planned ... That was an extract of the estimates from October. So my question is: how many additional customers are on the fixed line wireless, and what's the rationale? <b>Mr Ryan:</b> I can't talk for Mr Morrow. <b>Mr Morrow:</b> Again, on the incremental take-up rate, we don't— <b>Senator URQUHART:</b> Can you give us the numbers? <b>Mr Morrow:</b> publish month by month what our expected customer take-up rate is. We track that internally, but it moves around because this is heavily dependent on a lot of RSP behaviour that we don't control. That's the reason why you don't see that level of detail in the corporate plan. <b>Senator URQUHART:</b> But you said that they are higher than was planned. So you can't give us a number on— <b>Mr Morrow:</b> Again, it's more than that. We can certainly take it on notice and give you some information that you're looking for around concurrency, the length of time people are concurrent, the actual demand that a house has and the level of customers who are on the network versus— <b>Senator URQUHART:</b> You can take that on notice and give me some more information about how many additional customers are on fixed wireless and what the rationale is for them going onto fixed wireless.</p>	
197.	NBN Co	Urquhart	Towers reported on	<b>Senator URQUHART:</b> iTnews estimated that 6 per cent of towers meant that around 152 out of 2,532 towers have hit the six meg—so that figure's actually correct?	Page 8

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
			iTnews	<p><b>Mr Ryan:</b> We have about 7,000 cells in the network, and the number falling below six is six to seven per cent. It's a number that sits around—</p> <p><b>Mr Morrow:</b> Less than 500.</p> <p><b>Mr Ryan:</b> Yes.</p> <p><b>Senator URQUHART:</b> So iTnews have talked about towers, not cells—is that correct?</p> <p><b>Mr Ryan:</b> Not having read it—</p> <p><b>Senator URQUHART:</b> No, but that seems to be what they're saying. I'm happy if you take this on notice: I'm interested in where the congested towers are located and where those cells are.</p> <p><b>Mr Ryan:</b> The ones below six?</p> <p><b>Senator URQUHART:</b> Yes.</p> <p><b>Mr Ryan:</b> Sure, we can do that.</p>	10/04/18
198.	NBN Co	Urquhart	Marian North upgrade	<p><b>Senator URQUHART:</b> What about Marian north? That was scheduled for upgrade by December 2017, as was Millthorpe. Smythesdale was 18 June, Worrolong was 18 March and Woolgoolga was 18 March. Do you know whether they've been upgraded?</p> <p><b>Mr Ryan:</b> I don't know, but I can find that out.</p> <p><b>Senator URQUHART:</b> Can you take that on notice, those nine, and give us an update on where they're at?</p> <p><b>Mr Ryan:</b> Yes, we will. I want to reinforce that the upgrading of these towers, as Bill will contend, is a very, very high priority and one that occupies our efforts and our attention greatly.</p> <p><b>Senator URQUHART:</b> If you could take that on notice and give us an update on where they're at and the likely finalisation date.</p>	Page 9 10/04/18
199.	NBN Co	O'Neill	Lead-in cable	<p><b>Senator O'NEILL:</b> So how many lead-in cables have you put in since September last year?</p>	Page 16

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			installation	<p><b>Mr Ryan:</b> I don't have that number off the top of my head.</p> <p><b>Senator O'NEILL:</b> Could you take that on notice?</p> <p><b>Mr Ryan:</b> Sure.</p> <p><b>Senator Fifield:</b> What ballpark?</p> <p><b>Mr Ryan:</b> It would be in the tens of thousands—probably well over 100,000.</p> <p><b>Senator O'NEILL:</b> And where they have been put in would be helpful.</p> <p><b>Mr Ryan:</b> Every single lead-in?</p> <p><b>Senator O'NEILL:</b> The general areas, yes—not to each specific house. I won't make it that hard.</p> <p><b>Mr Morrow:</b> It would be scattered throughout the HFC footprint. I think it would be a bit onerous to pull out every address of where we built the lead-in.</p> <p><b>Senator O'NEILL:</b> No, I'm not asking for that level of detail. An indication of the regions in which you have done so would be quite helpful, thank you.</p>	10/04/18
200.	NBN Co	O'Neill	Access determination	<p><b>Senator O'NEILL:</b> Thank you. I want to ask some questions with regard to service levels. Could somebody please run through the hierarchy of documents under part XIC of the Competition and Consumer Act which apply to the regulation of the NBN, specifically the WBA, the SAU and the binding rule of conduct for access. Is there somebody here who can do that?</p> <p><b>Mr Morrow:</b> What are you specifically asking?</p> <p><b>Senator O'NEILL:</b> I want to understand the hierarchy of the documents that are involved.</p> <p><b>Mr Morrow:</b> The WBA is the agreement that we have with the retailers about what our service level standards are and what the roles are that we each play in terms of the handover. That's a</p>	Page 25 10/04/18

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				<p>separate bilateral agreement between NBN and every RSP that wants to sign up and sell our services. We, naturally, have an SAU. That is more the regulatory document. It outlines that this is a Special Access Undertaking that defines how prices would be set and how conditions would be managed for keeping a fair, non-biased playing field for any RSP that chose to use NBN. Those would be the two fundamental documents in the hierarchy that I think you're asking for.</p> <p><b>Senator O'NEILL:</b> Where do the binding rule of conduct and an access determination fit into the hierarchy of documents under part XIC?</p> <p><b>Mr Morrow:</b> I'd have to take that on notice.</p>	
201.	NBN Co	Urquhart	Systems and fault tracking	<p>Please confirm</p> <p>a) Are systems within NBNC Co able to disaggregate service faults by access technology?</p>	Written 23/04/18
202.	NBN Co	Urquhart	Systems and fault tracking - II	<p>a) Does NBN report internally on service faults by access technology?</p>	Written 23/04/18
203.	NBN Co	Urquhart	Systems and fault tracking - III	<p>a) Does NBN measure the number of technician appointments/bookings by each access technology?</p>	Written 23/04/18
204.	NBN Co	Urquhart	Network reliability	<p>a) Does NBN measure network reliability in a consolidated or disaggregated form that includes downtime arising from:</p> <p>a. Power outages</p> <p>b. Individual Service Faults</p>	Written 23/04/18
205.	NBN Co	Urquhart	Advertising	<p>How much did NBN spend on newspaper and other advertising with respect to its monthly dashboard?</p>	Written

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206.	NBN Co	Urquhart	Service Class Breakdown	<p data-bbox="992 328 1458 360">Please complete the following table:</p> <table border="1" data-bbox="992 395 1843 1311"> <thead> <tr> <th data-bbox="992 395 1417 435">Service Class</th> <th data-bbox="1417 395 1843 435">Number of premises</th> </tr> </thead> <tbody> <tr><td>1</td><td></td></tr> <tr><td>2</td><td></td></tr> <tr><td>3</td><td></td></tr> <tr><td>4</td><td></td></tr> <tr><td>5</td><td></td></tr> <tr><td>6</td><td></td></tr> <tr><td>7</td><td></td></tr> <tr><td>8</td><td></td></tr> <tr><td>9</td><td></td></tr> <tr><td>10</td><td></td></tr> <tr><td>11</td><td></td></tr> <tr><td>12</td><td></td></tr> <tr><td>13</td><td></td></tr> <tr><td>14</td><td></td></tr> <tr><td>15</td><td></td></tr> <tr><td>16</td><td></td></tr> <tr><td>17</td><td></td></tr> <tr><td>18</td><td></td></tr> <tr><td>19</td><td></td></tr> <tr><td>20</td><td></td></tr> <tr><td>21</td><td></td></tr> <tr><td>22</td><td></td></tr> <tr><td>23</td><td></td></tr> </tbody> </table>	Service Class	Number of premises	1		2		3		4		5		6		7		8		9		10		11		12		13		14		15		16		17		18		19		20		21		22		23		Written 23/04/18
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				24	
207.	NBN Co	Urquhart	FTTB	a) How many FTTB premises are currently RFS? b) How many are in construction?	Written 23/04/18
208.	NBN Co	Urquhart	QON152 – Non answer about service fault figures	<p>With reference to the question below:</p> <div style="border: 1px solid black; padding: 10px; margin: 10px 0;"> <p style="text-align: right;">Question No: 152</p> <p>NBN Co Limited Hansard Ref: Written, 13/03/2018</p> <p>Topic: Service tickets lodged for 2017-18 Senator Anne Urquhart asked: a) How many service tickets have been lodged with NBN by RSPs in FY17-18 to date? b) Please break down by access technology.</p> <p>Answer: nbn now reports monthly on faults and this is available at <a href="http://www2.nbnco.com.au/corporate-information/about-nbn-co/updates/dashboard-february.html">www2.nbnco.com.au/corporate-information/about-nbn-co/updates/dashboard-february.html</a></p> </div> <p>a) Please provide <u>the number</u> of service faults lodged with NBN in FY17-18. As you will note the NBN Dashboard on the referenced website does not provide the information requested. b) Please break down the number of service faults by each access technology.</p>	Written 23/04/18
209.	NBN Co	Urquhart	QON140 – Incomplete answer about service class	With reference to the question below:	Written 23/04/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing												
			zero figures	<p style="text-align: right;">Question No: 140</p> <p><b>NBN Co Limited</b> Hansard Ref: Written, 13/03/2018</p> <p><b>Topic: Service class zero</b> <b>Senator Anne Urquhart asked:</b> Please provide a breakdown of current SC0 premises by technology type.</p> <p><b>Answer:</b> Please note for context that the unserviceable figure has improved significantly since five years ago when more than 30 per cent of premises were unserviceable. The HFC figure is also temporarily inflated during the period of the activations pause and will be progressively addressed from April 2017 when activations resume.</p> <p>As of 2 March 2018:</p> <table border="1" data-bbox="1048 722 1503 874"> <thead> <tr> <th>Technology</th> <th>%UNS of Tech RFS</th> </tr> </thead> <tbody> <tr> <td>FTTP</td> <td>0.4%</td> </tr> <tr> <td>FTTN</td> <td>1.8%</td> </tr> <tr> <td>FTTB</td> <td>8.7%</td> </tr> <tr> <td>HFC (Temporary pause in place)</td> <td>35.5%</td> </tr> <tr> <td><b>Grand Total</b></td> <td><b>13.7%</b></td> </tr> </tbody> </table> <p>Please provide <u>the number</u> of SCO premises by technology type in addition to the percentage, based on the latest information.</p>	Technology	%UNS of Tech RFS	FTTP	0.4%	FTTN	1.8%	FTTB	8.7%	HFC (Temporary pause in place)	35.5%	<b>Grand Total</b>	<b>13.7%</b>	
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210.	NBN Co	Urquhart	Service Class 11	<p>a) How many service class 11 premises has NBN had from the rollout commencement to date?</p> <p>b) How many service class 11 premises does NBN currently have?</p>	Written 23/04/18												
211.	NBN Co	Urquhart	Stability profiles on FTTN	<p>a) How many stability profiles (or repair profiles) does NBN currently have activated?</p> <p>b) Are these ever done automatically? Or only after investigation of a fault?</p>	Written 23/04/18												

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
212.	NBN Co	Urquhart	QON142 – Non answer about technician booking timeframes	<p>With reference to the question below:</p> <div data-bbox="1010 359 1825 949" style="border: 1px solid black; padding: 10px;"> <p style="text-align: right;">Question No: 142</p> <p>NBN Co Limited Hansard Ref: Written, 13/03/2018</p> <p><b>Topic: Technician bookings</b></p> <p><b>Senator Anne Urquhart asked:</b></p> <p>Assuming a service has been activated, is working properly, and then experiences a problem which NBN Co judge will require an NBN technician:</p> <ol style="list-style-type: none"> <li>a) What is the average time between when an NBN technician is booked and when the technician attends?</li> <li>b) How does the timeframe differ in metropolitan areas, to regional areas, to rural areas?</li> </ol> <p><b>Answer:</b></p> <p>nbn's fault restoration Service Level Agreements (SLAs) are publicly available at <a href="https://www.nbnco.com.au/content/dam/nbnco2/documents/wba/wba2/SFAA_WBAEthernetServiceLevels_clean_CIRRemediation_20180313.pdf">https://www.nbnco.com.au/content/dam/nbnco2/documents/wba/wba2/SFAA_WBAEthernetServiceLevels_clean_CIRRemediation_20180313.pdf</a></p> <p>nbn publicly reports on monthly performance against the SLAs at <a href="https://www1.nbnco.com.au/corporate-information/about-nbn-co/updates/dashboard-february.html">https://www1.nbnco.com.au/corporate-information/about-nbn-co/updates/dashboard-february.html</a>. In February 2018, we resolved faults within agreed timeframes 85 per cent of the time.</p> </div> <p>Please answer the question that was asked rather than referencing information on the dashboard or content in the WBA that is not relevant to the detail sought.</p> <p>c) What is the <u>average time in days</u> between when an NBN technician is booked and when the technician attends? This is an operational metric that reflects real world performance. Please express the average to one decimal place.</p>	Written 23/04/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				d) Please provide a breakdown of the average time ( <u>in days</u> ) across metropolitan, regional and rural areas.	
213.	NBN Co	Urquhart	<b>QON 143 – Incomplete answer about missed NBN appointments</b>	<p>With reference to the question below:</p> <div data-bbox="1010 437 1821 820" style="border: 1px solid black; padding: 10px;"> <p style="text-align: right;">Question No: 143</p> <p>NBN Co Limited Hansard Ref: Written, 13/03/2018</p> <p><b>Topic:</b> Missed appointments <b>Senator Anne Urquhart asked:</b> How many technician appointments has NBN missed in FY17-18 to date?</p> <p><b>Answer:</b> In FY18 to date, less than 9 per cent of connection appointments have been missed. It is important to note that appointments can be missed for a variety of reasons, including some beyond the service delivery partner's control, such as weather.</p> </div> <p>Please provide <u>the number</u> of missed appointments in addition to the proportion that was missed.</p>	<b>Written 23/04/18</b>
214.	NBN Co	Urquhart	<b>QON 145 – non answer about design and construction data</b>	With reference to the question below:	<b>Written 23/04/18</b>

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing																																																
				<p style="text-align: right;">Question No: 145</p> <p><b>NBN Co Limited</b>  <b>Hansard Ref: Written, 13/03/2018</b></p> <p><b>Topic: Premises in design and construction</b>  <b>Senator Anne Urquhart asked:</b>  For all responses below please provide data as of the same date.</p> <p>a) Please complete the following table for RFS by technology</p> <table border="1" data-bbox="1034 560 1527 722"> <tr><td></td><td>RFS</td></tr> <tr><td>FTTP</td><td></td></tr> <tr><td>FTTN/B</td><td></td></tr> <tr><td>HFC</td><td></td></tr> <tr><td>FTTC</td><td></td></tr> <tr><td>FW</td><td></td></tr> <tr><td>SAT</td><td></td></tr> <tr><td>TOTAL</td><td></td></tr> </table> <p>b) Please complete the following table for premises in design by technology</p> <table border="1" data-bbox="1034 767 1527 930"> <tr><td></td><td>In design</td></tr> <tr><td>FTTP</td><td></td></tr> <tr><td>FTTN/B</td><td></td></tr> <tr><td>HFC</td><td></td></tr> <tr><td>FTTC</td><td></td></tr> <tr><td>FW</td><td></td></tr> <tr><td>SAT</td><td></td></tr> <tr><td>TOTAL</td><td></td></tr> </table> <p>c) Please complete the following table for premises in construction by technology</p> <table border="1" data-bbox="1034 970 1527 1133"> <tr><td></td><td>In construction</td></tr> <tr><td>FTTP</td><td></td></tr> <tr><td>FTTN/B</td><td></td></tr> <tr><td>HFC</td><td></td></tr> <tr><td>FTTC</td><td></td></tr> <tr><td>FW</td><td></td></tr> <tr><td>SAT</td><td></td></tr> <tr><td>TOTAL</td><td></td></tr> </table> <p><b>Answer:</b>  Please refer to Question on Notice 197 from the Senate Estimates hearing in October 2017. nbn updates activation and RFS numbers regularly on our website, in quarterly reports, and in the Corporate Plan.</p>		RFS	FTTP		FTTN/B		HFC		FTTC		FW		SAT		TOTAL			In design	FTTP		FTTN/B		HFC		FTTC		FW		SAT		TOTAL			In construction	FTTP		FTTN/B		HFC		FTTC		FW		SAT		TOTAL		
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				<p>The RFS, design and construction figures would have changed since QON197 from the Senate Estimates hearing in October 2017.</p> <p>Please provide updated design and construction figures as requested in the original question from the latest available date.</p>	
215.	NBN Co	Urquhart	<p><b>QON 134 – non answer about fault rates by access technology</b></p>	<p>With reference to the question below:</p> <div data-bbox="1014 547 1821 997" style="border: 1px solid black; padding: 10px;"> <p style="text-align: right;">Question No: 134</p> <p><b>NBN Co Limited</b>  <b>Hansard Ref: Written, 13/03/2018</b></p> <p><b>Topic: Fault rates measurement</b></p> <p><b>Senator Anne Urquhart asked:</b></p> <p>a) What standardized measurements does management use to track and/or report internally on fault-rates and technician bookings across the network and its different access technologies?  b) Please provide a breakdown of fault-rates across each access technology in FY17 to date, consistent with the standardized measure that is used internally.</p> <p><b>Answer:</b></p> <p>nbn now publishes information relating to fault rates on our website at <a href="http://www1.nbnco.com.au/corporate-information/about-nbn-co/updates/dashboard-february.html">www1.nbnco.com.au/corporate-information/about-nbn-co/updates/dashboard-february.html</a></p> </div> <p>The dashboard does not provide the requested information.  What has been sought is:</p> <p>a) A list of standardized measures used to track and report internally on fault rates.</p> <p>b) A breakdown of fault rates (percentages are OK) <u>across each access technology</u> in FY18 to date.</p>	<p><b>Written 23/04/18</b></p>

<b>Number</b>	<b>Program: Division or Agency</b>	<b>Senator</b>	<b>Title</b>	<b>Question</b>	<b>Proof Hansard Page &amp; Hearing Date or In Writing</b>
<b>216.</b>	<b>NBN Co</b>	<b>Urquhart</b>	<b>IRR in Corporate Plan</b>	<p>In terms of the peak funding ranges in the Corporate Plan:</p> <p>a) What assumptions is the peak range primarily sensitive to? Please list them</p> <p style="padding-left: 40px;">a. ARPU? b. Take-up? c. Construction cost? d. Please list any others</p> <p>b) What is the difference in assumed take up rates between the bottom end of the peak-funding range, and the assumed take-up rates at the top-end of the peak funding range?</p>	<b>Written 23/04/18</b>
<b>217.</b>	<b>NBN Co</b>	<b>Urquhart</b>	<b>Custom Remediation Solution</b>	<p>a) How many custom remediation solutions has NBN performed? b) How many remediation cases does NBN currently have open?</p>	<b>Written 23/04/18</b>
<b>218.</b>	<b>NBN Co</b>	<b>Urquhart</b>	<b>Cycle time</b>	<p>What is the cycle time for deploying the following technologies once in the construction phase:</p> <p>a) FTTN b) FTTC</p>	<b>Written 23/04/18</b>
<b>219.</b>	<b>NBN Co</b>	<b>Urquhart</b>	<b>Service level rebates</b>	<p>a) How much in Service Fault Rebates has NBN paid in the current financial year? b) Which service levels were missed? And by how much?</p>	<b>Written 23/04/18</b>
<b>220.</b>	<b>NBN Co</b>	<b>Urquhart</b>	<b>CAPEX - Greenfields</b>	<p>a) NBN has indicated in its long range assumptions it has a capital budget of ~15 per cent of revenues. Does this CAPEX budget cover the necessary annual investment for greenfield deployment in the post rollout stage? b) Does NBN expect to pass roughly 100,000 greenfields per</p>	<b>Written 23/04/18</b>

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing																		
				<p>annum in the post rollout period?  c) How much CAPEX does NBN expect it will invest in greenfield deployments per annum in the post rollout stage based?  d) What are current take-up rates in greenfields and brownfields after they have been deployed? Please break down as per table below</p> <table border="1" data-bbox="994 568 1854 906"> <thead> <tr> <th data-bbox="994 568 1211 679"></th> <th data-bbox="1211 568 1346 679">3 months</th> <th data-bbox="1346 568 1480 679">6 months</th> <th data-bbox="1480 568 1615 679">9 months</th> <th data-bbox="1615 568 1749 679">12 months</th> <th data-bbox="1749 568 1854 679">18 months</th> </tr> </thead> <tbody> <tr> <td data-bbox="994 679 1211 831">Take-up rates in newly deployed Greenfield</td> <td data-bbox="1211 679 1346 831"></td> <td data-bbox="1346 679 1480 831"></td> <td data-bbox="1480 679 1615 831"></td> <td data-bbox="1615 679 1749 831"></td> <td data-bbox="1749 679 1854 831"></td> </tr> <tr> <td data-bbox="994 831 1211 906">Take-up rates in brownfields</td> <td data-bbox="1211 831 1346 906"></td> <td data-bbox="1346 831 1480 906"></td> <td data-bbox="1480 831 1615 906"></td> <td data-bbox="1615 831 1749 906"></td> <td data-bbox="1749 831 1854 906"></td> </tr> </tbody> </table>		3 months	6 months	9 months	12 months	18 months	Take-up rates in newly deployed Greenfield						Take-up rates in brownfields						
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Take-up rates in newly deployed Greenfield																							
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221.	NBN Co	Urquhart	Design	<p>Please provide a breakdown based on the most recent data of premises currently in the design phase:</p> <table border="1" data-bbox="994 1018 1854 1209"> <thead> <tr> <th data-bbox="994 1018 1417 1058">Technology</th> <th data-bbox="1417 1018 1854 1058">Premises in design</th> </tr> </thead> <tbody> <tr> <td data-bbox="994 1058 1417 1098">FTTP</td> <td data-bbox="1417 1058 1854 1098"></td> </tr> <tr> <td data-bbox="994 1098 1417 1137">FTTC</td> <td data-bbox="1417 1098 1854 1137"></td> </tr> <tr> <td data-bbox="994 1137 1417 1177">FTTN/B</td> <td data-bbox="1417 1137 1854 1177"></td> </tr> <tr> <td data-bbox="994 1177 1417 1209">HFC</td> <td data-bbox="1417 1177 1854 1209"></td> </tr> </tbody> </table>	Technology	Premises in design	FTTP		FTTC		FTTN/B		HFC		Written 23/04/18								
Technology	Premises in design																						
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222.	NBN Co	Urquhart	Barcelona	<p>a) Did any NBN executives recently travel to Barcelona? If yes, please list names.  b) Please provide a breakdown of costs for accommodation and</p>	Written 23/04/18																		

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing																				
				travel as part of this trip c) Please list the names of hotels that were stayed in																					
223.	NBN Co	Urquhart	Performance	<p>Please provide the NBN performance level (actual performance not the performance objective) for each of the following service levels:</p> <table border="1" data-bbox="994 496 1841 1137"> <thead> <tr> <th data-bbox="994 496 1417 571">Service level</th> <th data-bbox="1417 496 1841 571">Performance in FY18 to date</th> </tr> </thead> <tbody> <tr> <td data-bbox="994 571 1417 611">Trouble Ticket management</td> <td data-bbox="1417 571 1841 611"></td> </tr> <tr> <td data-bbox="994 611 1417 651">Service Fault rectification</td> <td data-bbox="1417 611 1841 651"></td> </tr> <tr> <td data-bbox="994 651 1417 722">Interference Mitigation Solution</td> <td data-bbox="1417 651 1841 722"></td> </tr> <tr> <td data-bbox="994 722 1417 762">Remediation</td> <td data-bbox="1417 722 1841 762"></td> </tr> <tr> <td data-bbox="994 762 1417 802">CVC Activation</td> <td data-bbox="1417 762 1841 802"></td> </tr> <tr> <td data-bbox="994 802 1417 842">NNI Group Activation</td> <td data-bbox="1417 802 1841 842"></td> </tr> <tr> <td data-bbox="994 842 1417 882">Actual appointments</td> <td data-bbox="1417 842 1841 882"></td> </tr> <tr> <td data-bbox="994 882 1417 954">Initial Actual Appointments rescheduled</td> <td data-bbox="1417 882 1841 954"></td> </tr> <tr> <td data-bbox="994 954 1417 1137">Initial Actual Appointments that were previously rescheduled kept in accordance with the Service Levels</td> <td data-bbox="1417 954 1841 1137"></td> </tr> </tbody> </table>	Service level	Performance in FY18 to date	Trouble Ticket management		Service Fault rectification		Interference Mitigation Solution		Remediation		CVC Activation		NNI Group Activation		Actual appointments		Initial Actual Appointments rescheduled		Initial Actual Appointments that were previously rescheduled kept in accordance with the Service Levels		Written 23/04/18
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224.	NBN Co	Urquhart	HFC	<p>a) Do engineers with NBN still refer to the HFC network by the name referred to in this article?  <a href="http://www.smh.com.au/technology/stephen-conroy-says-nbn-calls-its-own-rollout-operation-cluster--something-20160315-gnjbsp.html">www.smh.com.au/technology/stephen-conroy-says-nbn-calls-its-own-rollout-operation-cluster--something-20160315-gnjbsp.html</a></p>	Written 23/04/18																				

<b>Number</b>	<b>Program: Division or Agency</b>	<b>Senator</b>	<b>Title</b>	<b>Question</b>	<b>Proof Hansard Page &amp; Hearing Date or In Writing</b>
				b) On how many occasions has this name been used to describe the HFC rollout during board meetings?	
<b>225.</b>	<b>NBN Co</b>	<b>Urquhart</b>	<b>Remediation Case</b>	How many Remediation Cases has NBN opened over the course of the entire NBN rollout?  How many Remediation Cases are currently open?	<b>Written 23/04/18</b>
<b>226.</b>	<b>NBN Co</b>	<b>Urquhart</b>	<b>IRR – sensitivities</b>	a) What is the IRR for a market share of 70 per cent?	<b>Written 23/04/18</b>
<b>227.</b>	<b>NBN Co</b>	<b>Urquhart</b>	<b>Sensitivities in Corporate Plan</b>	The scenario analysis of key sensitivities on page 57 of the Corporate Plan include:  ARPU Fixed-line take-up rate Operating expenses Build cost  For each of these areas, please contrast what assumptions are used for these in the top versus the bottom end estimates in the peak funding range.	<b>Written 23/04/18</b>
<b>228.</b>	<b>NBN Co</b>	<b>Urquhart</b>	<b>IRR scenario analysis</b>	a) What is the IRR for a market share of 70 per cent?	<b>Written 23/04/18</b>
<b>229.</b>	<b>NBN Co</b>	<b>Urquhart</b>	<b>Custom Remediation Solution</b>	With reference to:	<b>Written 23/04/18</b>

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p><b>Custom Remediation Solution</b> means, in respect of a Remediation Case, performance of activities which are not included in the Standard Remediation Solution and may involve:</p> <ul style="list-style-type: none"> <li>(a) like-for-like replacement of long copper cable runs (being copper cable runs that are 50 metres in length or longer and/or distribution copper cable runs) and related joints;</li> <li>(b) construction work;</li> <li>(c) network equipment installation;</li> <li>(d) distribution cable replacement;</li> <li>(e) redesign to another access technology; and</li> <li>(f) such other activities as may be determined by <b>nbn</b> from time to time.</li> </ul> </div> <p>a) How many Customer Remediation Solutions has NBN Co performed?</p> <p>b) Please break down by:</p> <ul style="list-style-type: none"> <li>i. Like for like replacement of long copper cable runs</li> <li>ii. Distribution cable replacement</li> <li>iii. Redesign to another access technology</li> </ul>	
230.	NBN Co	Urquhart	Remediation	<p>a) Can NBN please confirm that its performance objective for remediation cases on the copper network is to resolve them 2 years from the date NBN opens the relevant remediation case?</p> <p>b) How many remediation cases has NBN closed?</p> <p>c) How many are currently open?</p> <p>d) What is the average cost of a remediation case on FTTN?</p>	Written 23/04/18
231.	NBN Co	Urquhart	Update of QON179 Supplementary Budget Estimates with latest data	<p>We note QON179 from Supplementary Budget Estimates where data on the following was provided. Please provide updated figures for all of the fields based on the most recent rollout information.</p> <p>Please do not refer to existing information that is out of date.</p> <p>Please do not refer to the weekly report.</p>	Written 23/04/18

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				<p>Complete the following table for RFS by technology type in each state:</p> <table border="1" data-bbox="994 379 1854 726"> <thead> <tr> <th></th> <th>AC T</th> <th>NS W</th> <th>VIC</th> <th>QLD</th> <th>SA</th> <th>WA</th> <th>NT</th> <th>TAS</th> </tr> </thead> <tbody> <tr><td>FTTP</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>FTTN/B</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>HFC</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>FTTC</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>FW</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>SAT</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td><b>TOTAL</b></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> </tbody> </table> <p>Please complete the following table for in design and construction by technology type in each state:</p> <table border="1" data-bbox="994 874 1854 1220"> <thead> <tr> <th></th> <th>AC T</th> <th>NS W</th> <th>VIC</th> <th>QLD</th> <th>SA</th> <th>WA</th> <th>NT</th> <th>TAS</th> </tr> </thead> <tbody> <tr><td>FTTP</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>FTTN/B</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>HFC</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>FTTC</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>FW</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>SAT</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td><b>TOTAL</b></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> </tbody> </table>		AC T	NS W	VIC	QLD	SA	WA	NT	TAS	FTTP									FTTN/B									HFC									FTTC									FW									SAT									<b>TOTAL</b>										AC T	NS W	VIC	QLD	SA	WA	NT	TAS	FTTP									FTTN/B									HFC									FTTC									FW									SAT									<b>TOTAL</b>									
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232.	NBN Co	Urquhart	Disaggregation of design and construction	Please complete the following table for in design by technology type in each state:	Written 23/04/18																																																																																																																																																

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233.	NBN Co	Urquhart	1 gigabit per second speeds	As of rollout completion in 2020, please outline the proportion of premises in each technology footprint that will have access 1 Gbps based on the technology and active electronics:									Written 23/04/18		
				<b>Technology</b>	<b>Proportion of premises able to access Layer 2 speed of 1gbps as of rollout completion in</b>										

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234.	NBN Co	Urquhart	Social media	<p>a) Do <u>any</u> employees within NBNC Co have a performance KPI with regards to the number of NBNC Co social media posts they like and comment on?</p> <p>b) How does NBN measure this for KPI purposes?</p>	Written 23/04/18																
235.	NBN Co	Urquhart	IT costs to date	a) What is the cumulative CAPEX and OPEX spend on ICT to date?	Written 23/04/18																
236.	NBN Co	Urquhart	Staff members	<p>Please provide the following information on NBN's headcount and budget</p> <p>a) How many staff do NBN currently employ? Please provide a breakdown for temporary staff (contractors)</p> <p>b) How many staff work in the companies IT department?</p> <p>c) What is the current head count for NBN's corporate affairs and public relations functions? Please break down by employment band.</p>	Written 23/04/18																
237.	NBN Co	Urquhart	Augmentation	<p>a) Of the network capacity/augmentation budget set aside from now until FY2021 how much of that is for fixed wireless?</p> <p>Please break down by each financial year.</p>	Written 23/04/18																

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
238.	NBN Co	Urquhart	<b>Technology choice – FTTN to FTTC – individual switch</b>	<p>a) How many individual switch technology choice applications has NBN received for FTTN to FTTC?</p> <p>b) How many individual switch quotes for FTTN to FTTC has NBN supplied?</p> <p>c) What is the average quoted cost to date for individual FTTN to FTTC switch?</p> <p>d) What is the minimum quoted cost to date for individual FTTN to FTTC switch?</p> <p>e) What is the maximum quoted cost to date for individual FTTN to FTTC switch?</p>	<b>Written 23/04/18</b>
239.	NBN Co	Urquhart	<b>Technology choice – FTTN to FTTC – area switch</b>	<p>a) How many area switch technology choice applications has NBN received for FTTN to FTTC?</p> <p>b) How many area switch quotes for FTTN to FTTC has NBN supplied?</p> <p>c) What is the average quoted cost per premises to date for area FTTN to FTTC switch?</p>	<b>Written 23/04/18</b>
240.	NBN Co	Urquhart	<b>HFC interference</b>	a) Please advise on which frequencies (and frequency bands) the NBN HFC network was receiving noise ingress interference.	<b>Written 23/04/18</b>
<b>Spill over 11 April 2018</b>					
241.	ABC	Abetz	<b>Jon Stephens investigation</b>	<p><b>Ms Guthrie:</b> I can confirm that the ABC's general counsel has written to the victim, informing him of the ongoing investigation and undertaking to keep him informed of progress.</p> <p><b>Senator ABETZ:</b> When was that letter written? Perhaps take that on notice.</p> <p><b>Ms Guthrie:</b> I think it was this week.</p> <p><b>Senator ABETZ:</b> How many interviews of staff and other people have been undertaken in this investigation?</p>	<b>Page 2 11/04/18</b>

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p><b>Ms Guthrie:</b> I will have to take the specific number on notice, but I can confirm that we have located and interviewed a number of relevant employees. We are still yet to interview Jon Stephens himself. We have made contact, have requested his assistance and are awaiting his response.</p>	
242.	ABC	Abetz	<i>The Privilege Bridge</i>	<p><b>Senator ABETZ:</b> To which age group is <i>The Privilege Bridge</i> song directed?</p> <p><b>Ms Guthrie:</b> I think the song you refer to was part of broader programming around International Day of the Girl. The point of the song was to encourage children to think about people who have different opportunities in life. It was provided some time ago in relation to International Day of the Girl.</p> <p><b>Senator ABETZ:</b> Did the ABC pay for the song?</p> <p><b>Ms Guthrie:</b> We paid for the program.</p> <p><b>Senator ABETZ:</b> How much was that?</p> <p><b>Ms Guthrie:</b> We will have to take that on notice, but generally that program was targeted at ages 13 to 16.</p> <p>...</p> <p><b>Senator ABETZ:</b> Why was the video removed from the ABC Facebook page?</p> <p><b>Ms Guthrie:</b> We had trolling issues clearly not from the targeted demographic of the ABC ME Facebook page. Mr Sunderland, who was deeply involved in the difficult decision to take down the ABC ME Facebook page, can give you more details about that.</p> <p><b>Senator ABETZ:</b> Take that on notice. It was because of the trolling, rather than other issues?</p> <p><b>Mr Sunderland:</b> That's right.</p>	<p><b>Page 3</b> <b>11/04/18</b></p>

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
243.	ABC	Abetz	Cost of hijab show	<p><b>Senator ABETZ:</b> I move to the appearance on the ABC of the hijab show which I understand will start on 1 May. What is the cost of the six programs to the taxpayer?</p> <p><b>Ms Guthrie:</b> I will take the precise details of the cost on notice, but I will say that it is an ABC arts program that is six by six minutes of programming. It was commissioned for iview. We are still yet to determine when it will be scheduled on iview, but we can come back to you with the cost of that program.</p>	Page 3 11/04/18
244.	ABC	Abetz	Complaint handling	<p><b>Senator ABETZ:</b> Can you indicate to us, on notice, the criteria to determine how a complaint is dealt with and how it is determined whether a complaint should be reviewed by the ACA team or by the program itself?</p> <p><b>Mr Sunderland:</b> Sure, I will provide you a summary.</p> <p><b>Senator ABETZ:</b> Thank you. I note that in the October-December 2017 quarter only seven per cent of complaints received were actually investigated. Is that correct?</p> <p><b>Mr Sunderland:</b> I'm not familiar with that particular statistic and how it's derived. I'd need to check on that and get back to you. It depends on whether you are talking about that as a percentage of all complaints or as a percentage of editorial complaints.</p> <p><b>Senator ABETZ:</b> Of 4,954 complaints received, 374 were investigated. They are the raw figures, and if you could take that on notice I would be much obliged. Could you also advise why so few complaints were investigated? I note that of the 374 complaints investigated, four per cent—only 14—were actually upheld. So I put to you the proposition: is it really the case that 96 per cent of complaints during that time period were unfounded? So if you could provide us with an analysis I would be much</p>	Page 4 11/04/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>obliged. Can I also ask: do you think it's reasonable that so many Australians take the time to provide feedback, only to have their complaints either ignored—1,686 complaints were not responded to in the October 2017 quarter—or dismissed, with 4,940 complaints not being upheld? So I would invite you to have a look at that on notice.</p> <p><b>Mr Sunderland:</b> I will look at that on notice. I think it is important to make one point, which is that it would be a mistake to assume that a complaint that is not investigated by audience and consumer affairs is ignored or dismissed. A complaint may well be investigated and there may even be errors identified and responded to without it needing to be handled through an investigation. I will clarify all of that for you in my reply on notice.</p>	
245.	ABC	Abetz	Dr Stephen Sizer	<p><b>Senator ABETZ:</b> Did Mr Rutledge, for example, challenge Dr Sizer when he said that Israel is not a democracy for Palestinians living in Israel? I note that, as a result of this, an unnamed ABC spokesman has said that Mr Rutledge 'closely questioned' Dr Sizer's view. I would invite the ABC to provide a transcript of the interview to the committee so that we can ascertain these so-called challenges or close questioning, as there was nothing of the sort from what I can gather. Is it true that Dr Sizer, completely uninterrupted, advocated for a single state for Israelis and Palestinians, contrary to the two-state policy held by the coalition, Labor and the Greens? And given that this is a pretty extreme view, not shared by any of Australia's political mainstream parties, could we have expected the ABC interviewer, this great academic to whom you refer, to have actually questioned such an assertion?</p>	Page 5–6 11/04/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p><b>Mr Sunderland:</b> Let's start at the beginning there, Senator. I think the entire interview is available online, but I don't think as a transcript. We can certainly provide the committee with a transcript. I'm happy to do that.</p> <p><b>Senator ABETZ:</b> Thank you.</p> <p>...</p> <p><b>Senator ABETZ:</b> Can you confirm for us that the Church of England prohibited him from speaking or writing on the Middle East and banned him from social media for at least six months? In doing so, the church referred to a post that he had put up as 'a matter of deep sorrow and shame'. He has talked about Mossad's role in the 9/11 coup d'etat, and 9/11 and the Holocaust as pro-Zionist public myths—he also addressed a conference that dealt with things of that matter—and yet this good Dr Rutledge said, 'I accept that you're not an anti-Semite.' Look I will leave that with you. Time is moving on, regrettably. I will have a number of other questions on that matter on notice.</p>	
246.	ABC	Abetz	Dr Scott Burchill	<p>I now want to turn to Dr Scott Burchill. In relation to the tensions that had escalated on the border of Israel and Gaza, Dr Burchill was invited to comment, uninterrupted by either Ms Moore or the other ABC <i>News Breakfast</i> hosts, on this very delicate international matter. Do you consider it reasonable that a partisan voice like Dr Burchill should have been accompanied by other perspectives or even challenged by the presenters?</p> <p><b>Mr Sunderland:</b> I will take that one on notice, because I'm not aware of the precise incident to which you refer. But I would make the general point, which is relevant in this case: issues like the Middle East and the politics of the Middle East will come up on a very, very regular basis on the ABC, as they will on all</p>	Page 6 11/04/18

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				broadcasters and all media outlets, and we expect balance over time. We don't expect that on every occasion that every individual ever speaks on the issue there is complete and perfect balance. That has never been part of our editorial standards—or any reputable editorial standards. But we do expect an appropriate diversity of views and balance over time. On that basis, I will happily follow up on this one.	
247.	ABC	Abetz	News article errors	<p><b>Senator ABETZ:</b> If you could. I will now turn to the reason why we are having these extra estimates—that is, some controversy about one of the ABC's journalists talking about company tax and the proposed tax cuts. In question on notice No. 192, Senator Keneally asked:</p> <p><i>Please provide a list of errors of fact in the news article?</i></p> <p>The ABC has kindly provided nine such errors. To my way of thinking, that's a pretty long rap sheet. How often would the ABC publish news articles with this many factual errors and omissions? Can you think of any other stories that were so riddled with errors?</p> <p>...</p> <p><b>Senator ABETZ:</b> And that is the point. You have been telling us all about editing. I understand that, and of course that's the process. What I'm talking about is: do you know of another story that has gone up or been published with so many errors—that has required so many adjustments? I'm not talking about the iterative process prior to publication. I'm talking about after publication.</p> <p><b>Mr Sunderland:</b> I'm aware of some examples where stories have had so many significant editorial problems with them that not only have they had to be taken down after we've published them but they have never gone back up again, because they could</p>	Page 6 11/04/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>not be salvaged.</p> <p><b>Senator ABETZ:</b> All right. If you could give us a list of those on notice—</p> <p><b>Mr Sunderland:</b> I can give you some examples. I wouldn't purport to be able to give you a definitive list, but I'll give you several examples.</p>	
248.	ABC	Keneally	ABC staff retrenchment	<p><b>Senator KENEALLY:</b> I understand that about 800 ABC staff have been retrenched since 2014. Is that correct?</p> <p><b>Ms Higgins:</b> We would have to take that on notice. I don't think the 800 sounds right, but we will take it on notice.</p> <p><b>Senator KENEALLY:</b> Thank you. Nonetheless, there have been retrenchments. Would you agree?</p> <p><b>Ms Higgins:</b> Correct.</p> <p><b>Senator KENEALLY:</b> Possibly several hundred.</p> <p><b>Ms Higgins:</b> Yes, I would agree with that.</p> <p><b>Senator KENEALLY:</b> Up to 800—we will take that on notice. That is still a lot of skill and expertise that has left the ABC. Is that correct?</p>	Page 15 11/04/18
249.	ABC	Urquhart	Cabinet files – notification of senior management	<p><b>Senator URQUHART:</b> When were you notified about the receipt of the files? Can you just remind me of that time frame?</p> <p><b>Ms Guthrie:</b> I'll have to take the specific date on notice, but, certainly before the stories were published.</p> <p><b>Senator URQUHART:</b> When was the ABC chairman notified, and who notified him?</p> <p><b>Ms Guthrie:</b> I'm not sure that the chairman was notified about the receipt of the files at all. Again, I'll have to take that on notice.</p> <p><b>CHAIR:</b> Before you move off this, I will just follow on.</p> <p><b>Senator KENEALLY:</b> We'll be on this for a while.</p>	Page 17 11/04/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p><b>Senator URQUHART:</b> So you're not sure if the chairman was notified?</p> <p><b>Ms Guthrie:</b> I suspect he wasn't. This was something that was held very closely.</p> <p><b>Senator URQUHART:</b> Could you check that and take it on notice—</p> <p><b>Ms Guthrie:</b> I can do that.</p> <p><b>Senator URQUHART:</b> and, if you are able to ascertain that he was notified, who notified him.</p>	
250.	ABC	Keneally	Size and type of cabinets	<p><b>Senator KENEALLY:</b> Do you know what size and type the cabinets were that he bought?</p> <p><b>Mr Sunderland:</b> I have not sought that information.</p> <p><b>Senator KENEALLY:</b> For example, cabinet and ASIO documents are kept in a class C two-drawer combination safe. Were they that type, or were they the type with a lock and a key?</p> <p><b>Mr Sunderland:</b> I do not have that information. In terms of anything you may want on notice about that, the only thing I would preface is that, clearly, a primary motivation for us throughout has been to protect the source, so there may be a limit to what information we're prepared to provide on that front. But, if you are keen to know the nature of the cabinet, I can inquire for you</p>	Page 18 11/04/18
251.	ABC	Duniam	Storage of Cabinet files	<p><b>CHAIR:</b> I have a brief bracket of questions on a similar issue. Referring to question on notice 190 and the answers provided—specifically starting with question (8) of 190—how and where the files were kept in custody? The answer provided by the ABC says:</p> <p>The files were securely stored in Brisbane and Canberra, in a secure location in Victoria. Legally privileged copies of 10</p>	Page 19-20 11/04/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>documents were also held by ABC Legal in Sydney.            What was the nature of the secure location in Victoria?  <b>Mr Sunderland:</b> I don't have any further information on that, other than I don't believe it was ABC premises; I don't believe it was the ABC offices. But they were taken somewhere that we considered to be secure.  <b>CHAIR:</b> Could you please take that on notice.  <b>Mr Sunderland:</b> Sure, but with the same proviso to Senator Keneally: if there's material we can usefully provide, which we don't consider is problematic for us in terms of sources and other issues, we'll provide further information.  <b>CHAIR:</b> I suppose I'm after the broad nature of it: what type of a facility it was and the nature of the security that was provided. That is, was there a security system or were there security personnel, as we have here in Parliament House, for instance? If you could take that on notice, that would be excellent.            Moving then to question (16): 'What senior journalists assessed the documents for newsworthiness and public interest?' It's quite a lengthy answer, but in the last paragraph, it says: 'This wider group included:'—suggesting it's not an exhaustive list. Were there other individuals who were part of that process that haven't been named?  <b>Mr Sunderland:</b> I see your point, Senator. I will take that on notice. I believe that is an exhaustive list. A lot depends on how you assess the definition of 'assessed the documents on newsworthiness and public interest'. There may have been others who had to deal with the documents in laying them out for publication or dealing with the material. I suspect that is an exhaustive list. Again, I'll take that on notice and see if there are</p>	

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				<p>any additional names that need to be added.</p> <p>...</p> <p><b>CHAIR:</b> Finally, question 28 of question on notice 190 was, 'Did the ABC make and retain copies of the documents?' The ABC answered that it did make those copies and that all of the copies have been returned, with the exemption of 'legally privileged copies of 10 documents retained by ABC Legal.' What's the reason for the retention of those documents as opposed to the rest?</p> <p><b>Mr Sunderland:</b> In the absence of our chief counsel, I would simply say that there are legal requirements around the nature of the legal process which mean they would need to retain those in ABC Legal. From the journalistic point of view, once we'd done our journalism, the copies we had to do our journalism on were returned in full.</p> <p><b>CHAIR:</b> Could you take it on notice?</p> <p><b>Mr Sunderland:</b> Of course.</p>	
252.	ABC	Urquhart	Return of Cabinet files	<p><b>Mr Sunderland:</b> Once we finished with the documents—once we had done our journalism and milked every ounce of public interest journalism out of those documents that was there to be milked—we revealed the existence of those documents because that in itself was a significant story. Not surprisingly, once we did that, the Department of the Prime Minister and Cabinet contacted us and said, 'We'd rather like those back, thank you.' We said 'Yes, certainly; let's talk about that.' We undertook a series of discussions, first to secure them, to make sure our source was protected and that we had done everything we needed to do, and then the documents were handed back because we had no further use for them.</p>	Page 24 11/04/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p><b>Senator URQUHART:</b> You talked about discussions between the legal team and the department. Which department are you referring to?</p> <p><b>Ms Guthrie:</b> Department of the Prime Minister and Cabinet.</p> <p><b>Senator URQUHART:</b> Did the ABC seek or obtain legal advice on the return of the documents?</p> <p><b>Ms Guthrie:</b> Our legal department was involved. I will have to take on notice whether we received any external legal advice, but our legal department was heavily involved.</p>	
253.	ABC	Keneally	Break down of documents in the Cabinet Files	<ol style="list-style-type: none"> <li>1. How many pages comprised the Cabinet Files?</li> <li>2. How many individual documents were indexed?</li> <li>3. What percentage of the documents were AUSTEO?</li> <li>4. What percentage of the documents were commercial in confidence?</li> <li>5. What percentage of the documents were cabinet in confidence?</li> <li>6. What percentage of the documents were cabinet papers?</li> <li>7. How were the documents sent to other bureaus of the ABC?</li> <li>8. Why was the Sydney bureau not included in the distribution of the cabinet files?</li> </ol>	Written 20/04/18
254.	ABC	Keneally	Protocol of ASIO officers entering Australian Parliament House to retrieve Cabinet Files	<ol style="list-style-type: none"> <li>1. Did the ABC receive notification from the President of the Senate or the Speaker of the House that ASIO would be entering the parliament to retrieve the files? If so when? Can you please table any communication between the ABC and the Presiding Officers?</li> <li>2. It is the protocol of the Parliament that the presiding officers give permission before ASIO or AFP to enter the building for the purpose of retrieving evidence. If the presiding officers did not give such permission, did the ABC provide ASIO with</li> </ol>	Written 20/04/18

Number	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>access to its Parliament House bureau?</p> <ol style="list-style-type: none"> <li>3. Did someone at the ABC instruct the Parliament House bureau to hand the Cabinet files materials to ASIO? Who had the final decision?</li> <li>4. The retrieval of the documents at parliament occurred at 1 am on 1 February. Did the ABC or ASIO suggest that time of day? Why was that time chosen?</li> <li>5. Can you please table any correspondence between the Prime Minister &amp; Cabinet and the ABC?</li> <li>6. Can you please table any correspondence between the Attorney-General and/or the office of the Attorney-General and the ABC regarding the acquisition of the cabinet files?</li> <li>7. Can you please table any correspondence between the Minister for Home Affairs and/or the office of the Minister, and the ABC regarding the acquisition of the cabinet files?</li> </ol>	
255.	ABC	Keneally	Women's sport	<ol style="list-style-type: none"> <li>1. Why was the ABC not able to show W-League matches from last season?</li> <li>2. In your response to estimates on 11 April 2018, you noted scheduling issues were the reason the ABC could not show W-League matches from last season. However, shows like Bespoke and Antiques Roadshow were often scheduled during W-league game times. Can you explain why these shows were not able to be reschedule to accommodate women's sport?</li> </ol>	Written 20/04/18