



PENNY ALLMAN-PAYNE
GREENS SENATOR FOR QUEENSLAND

27 November, 2025

Mr Blair Comley PSM
Secretary Department of Health, Disability and Aging
Via email:

RE: Request for Information Prepared Ahead of Community Affairs' Estimates Hearing

Dear Secretary Comley,

I write to you to request information to be prepared by the Department of Health, Disability and Aging ahead of the Community Affairs' estimates hearing next week.

Waitlists for the Single Assessment System and Packages

- The monthly breakdown since August of the number of people waiting for an assessment.
- The average amount of time to receive an assessment. Can this average be provided broken down by state and territory and per month since August.
- The monthly breakdown since August of the number of people who were in the process of receiving an assessment (i.e. from the assessment meeting to the assessment outcome)
- The average amount of time that it took for a person to undergo the assessment process (i.e. from the assessment meeting to the assessment outcome). Can this average be provided broken down by state and territory and per month since August.
- The monthly breakdown since August of the number of people waiting for a package.
- The average amount of time to receive a package. Can this average be provided broken down by state and territory and per month since August.

Long Term Hospital Stays

- Please provide the average number of people in long-term hospital stays waiting for an assessment. Can these averages be provided broken down by state and territory and per month over the last two years.
- Please provide the average number of people in long-term hospital stays waiting for a package to be available. Can these averages be provided broken down by state and territory and per month over the last two years.
- Has the Department carried out any modeling on increasing the availability of packages and the impact of this on preventative hospitalisations or long-term hospital stays? If so, please provide this modeling.
- Has the Department carried out any modeling on the number of individuals expected to apply for hardship payments. If so, please provide this modeling



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- Has the Department carried out any modeling on the transition from the home care packages to care at home program and the impact of this on preventative hospitalisations or long-term hospital stays? If so, please provide this modeling.

No Worse Off Principle

- Can you provide the methodology and/or modeling used to determine how those transitioning from the Home Care Program to the Support at Home Program would be 'no worse off'?
- How did this methodology and/or modeling to identify the cost of Support at Home Program services to ensure the 'no worse off' principle?
- What assumed prices of services were used in the methodology and/or modeling to identify the cost of Support at Home Program services to ensure the 'no worse off' principle?
- Did this methodology and/or modeling consider an individual's relative purchasing power in the context of the 'no worse off principle'? If so, what assumptions were used in the methodology/modeling for this?
- Can the Department provide any information on how many people who were in the home care system prior to 1 November 2025 who have decreased the number of services they are receiving since the change to Support at Home?

I would appreciate it if these questions could be provided by no later than COB Tuesday 2 December 2025 in preparation for the hearings on Wednesday 3 December.

Thank you very much for your assistance with providing this information.

Kind regards,

Senator Penny Allman-Payne