



Senator Marielle Smith
Chair
Senate Community Affairs Legislation Committee
Parliament House
CANBERRA ACT 2600

Dear Chair

Clarification of Evidence

I am writing to provide clarification to evidence provided during the Committee's examination of the NDIS Quality and Safeguards Commission (NDIS Commission) on Wednesday, 14 February 2024.

In response to a question from Senator Steele-John regarding registration timelines for the NDIS Commission to process applications, I stated the following:

Ms Myers: *the median processing times for new applications was 114 days. The median timeframe for renewal applications was 70 days. For applications received during quarter 1 and quarter 2—the first two quarters—it was 154 for new applications and 105 for renewal applications.*

I wish to clarify the above statement with the following evidence.

The median processing time for applications determined in the 2022-23 financial year was 114 business days for new applications and 70 business days for renewal applications. For quarters 1 and 2 of the 2023-24 financial year, the median processing time for applications determined in those quarters was 154 business days for new applications and 105 business days for renewal applications.

Ms Myers: *For the age matters for new applications, it's 114 days.*

I wish to clarify the above statement with the following evidence.

For new applications in the 2022-23 financial year, it was 114 business days.

Yours sincerely

Catherine Myers
Deputy Commissioner
Regulatory Operations

20 February 2024