

## **CASHLESS DEBIT CARD (CDC) AND INCOME MANAGEMENT (IM) SUMMARY**

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### **Notes**

1. Any variance from data reported prior to 28 August 2015 is due to a change in reporting method for the IM program to conform to the Australian Statistical Geography Standard (ASGS). The data represents the current residential address of income managed customers within designated statistical area(s). Any inconsistencies from data reported previously can be attributed to the

fact that customers may have moved from the location where they were originally triggered onto the program.

2. To prevent customers from being identified, numbers below 5 (<5), or numbers that would identify groups of less than 5, are not provided (n.p.).
3. Full time students receiving ABSTUDY or Austudy are not included in the granted exemptions, full-time student data, as those payments are not subject to the Disengaged Youth or Long Term Welfare Payment Recipient Measures of IM.
4. Participants can be referred for Income Management by the Family Responsibility Commissions (FRC) for differing periods. When a participant's notice period is due to end, the FRC conducts a review and can choose not to continue the notice.

**Table 1.1: Total number of active CDC participants as at 26 February 2021, including Indigenous indicator**

	Indigenous <sup>1</sup>	Not Identified Indigenous	Total	Indigenous Proportion
Bundaberg and Hervey Bay	997	4,475	<b>5,472</b>	18%
Goldfields	1,588	1,635	<b>3,223</b>	49%
East Kimberley	1,322	270	<b>1,592</b>	83%
Ceduna	704	218	<b>922</b>	76%
<b>Total</b>	<b>4,611</b>	<b>6,598</b>	<b>11,209</b>	<b>41%</b>

**Table 1.2: Total number of cards sent to CDC participants as at 26 February 2021**

	Ceduna <sup>2</sup>	East Kimberley <sup>2</sup>	Goldfields <sup>2</sup>	BHB <sup>2</sup>	Total <sup>3</sup>
Total cards sent to CDC participants <sup>3</sup>	7,803	15,484	15,606	15,555	<b>54,448</b>

**Table 1.3: Total number of people granted wellbeing exemptions from the CDC as at 26 February 2021**

	Ceduna <sup>2</sup>	East Kimberley <sup>2</sup>	Goldfields <sup>2</sup>	BHB <sup>2</sup>	Total
Total wellbeing exemptions granted <sup>4</sup>	33	34	114	21	<b>202</b>

**Table 1.4: Total number of applications to the Ceduna Community Panel for a reduced CDC restricted portion by outcome status as at 26 February 2021**

	Indigenous	Not Identified Indigenous	Total
Applications	112	79	<b>191</b>
<b>Breakdown of applications to the Panel</b>			
Not approved	29	14	<b>43</b>
Approved	85	63	<b>148</b>
<b>Breakdown of approved applications by percentage reduced</b>			
70%	n.p.	n.p.	<b>54</b>
60%	42	43	<b>85</b>
50%	<5	n.p.	<b>9</b>

**Table 1.5: Total number of applications to the Kununurra and Wyndham Community Panels for a reduced CDC restricted portion by outcome status as at 26 February 2021<sup>5</sup>**

	Indigenous	Not Identified Indigenous	Total
Applications	38	14	52
<b>Breakdown of applications to the Panel</b>			
Not approved	n.p.	n.p.	37
Approved	n.p.	<5	15
<b>Breakdown of approved applications by percentage reduced</b>			
70%	n.p.	<5	11
60%	0	0	0
50%	<5	<5	<5

**Table 1.6: Total number of people exited from the CDC program as at 26 February 2021**

	Ceduna <sup>2</sup>	East Kimberley <sup>2</sup>	Goldfields <sup>2</sup>	BHB <sup>2</sup>	Total
Total exit applications granted <sup>6</sup>	16	14	91	158	354 <sup>7</sup>

<sup>1</sup> This data reflects the number of people who identify as an Indigenous Australian to Services Australia. People who do not identify as an Indigenous Australian or choose not to respond to this question, are not included.

<sup>2</sup> Geographical boundaries for each CDC region are specified in section 124PD of the *Social Security (Administration) Act 1999*.

<sup>3</sup> The total number of cards is defined as both initial and replacement cards. A card is provided to participants upon commencement of the CDC program. Replacement cards are provided if a card is lost by a participant. The figure does not include temporary cards given to participants as an interim measure while replacement cards are being sent by Indue.

<sup>4</sup> Individuals are exempted from the CDC program where the Secretary (or their delegate) is satisfied that being a participant “would seriously risk that person’s mental, physical or emotional wellbeing”.

<sup>5</sup> The Wyndham Panel only approves reductions to 70% on the quarantined percentage placed onto participants’ cards.

<sup>6</sup> A person can apply to exit the program if they can demonstrate reasonable and responsible management of their affairs, including financial affairs, in accordance with the criteria set out in the legislation.

<sup>7</sup> Total number of applications includes 75 made by people outside of the CDC sites, the breakdown of these are not provided.

**Table 2.1: Total number of people on IM as at 26 February 2021**

Total number of people on Income Management	Total	Per Cent Indigenous	Voluntary Income Management	Child Protection Measure	Vulnerable (Social Worker Assessed)	Vulnerable (Youth Triggers)	Disengaged Youth Measure	Long Term Welfare Recipient Measure	Supporting People at Risk Measure	Cape York Measure <sup>8</sup>
<b>Northern Territory</b>	<b>26,406<sup>8</sup></b>	<b>81%</b>	<b>2,295</b>	<b>18</b>	<b>137</b>	<b>302</b>	<b>5,717</b>	<b>17,891</b>	<b>46</b>	<b>&lt;5</b>
□ Alice Springs	<b>6,157</b>	90%	719	8	26	65	1,279	4,052	8	<b>0</b>
□ Barkly	<b>1,603</b>	91%	177	n.p.	7	19	325	1,057	n.p.	0
□ Katherine	<b>4,162<sup>8</sup></b>	89%	397	<5	23	42	970	2,719	n.p.	<5
□ Daly-Tiwi-West Arnhem	<b>4,769</b>	90%	495	0	24	n.p.	1,003	3,225	<5	0
□ East Arnhem	<b>3,421</b>	92%	339	<5	23	n.p.	740	2,307	0	0
□ Rest of Northern Territory	<b>6,294</b>	53%	168	<5	34	144	1,400	4,531	n.p.	0
<b>Western Australia</b>	<b>664</b>	<b>67%</b>	<b>506</b>	<b>n.p.</b>	<b>8</b>	<b>n.p.</b>	<b>33</b>	<b>56</b>	<b>0</b>	<b>0</b>
□ Kimberley	<b>332</b>	94%	284	<5	0	5	n.p.	23	0	0
□ Goldfields ( <i>Ng Lands, Laverton and Kiwirrkurra</i> )	<b>61</b>	n.p.	51	0	<5	<5	<5	<5	0	0
□ Greater Perth	<b>220</b>	17%	151	45	0	5	6	13	0	0
□ Rest of Western Australia	<b>51</b>	76%	20	0	n.p.	0	8	n.p.	0	0
<b>South Australia</b>	<b>484</b>	<b>49%</b>	<b>137</b>	<b>9</b>	<b>10</b>	<b>214</b>	<b>31</b>	<b>83</b>	<b>0</b>	<b>0</b>
□ Greater Adelaide ( <i>Playford</i> )	<b>311</b>	26%	50	9	<5	199	n.p.	35	0	0
□ APY Lands	<b>97</b>	n.p.	75	0	5	<5	<5	12	0	0
□ Rest of South Australia	<b>76</b>	80%	12	0	<5	n.p.	14	36	0	0
<b>Victoria</b>	<b>161</b>	<b>18%</b>	<b>47</b>	<b>0</b>	<b>8</b>	<b>70</b>	<b>14</b>	<b>22</b>	<b>0</b>	<b>0</b>
□ Shepparton	<b>102</b>	21%	n.p.	0	0	n.p.	0	0	0	0
□ Rest of Victoria	<b>59</b>	14%	<5	0	8	n.p.	14	22	0	0
<b>New South Wales</b>	<b>152</b>	<b>25%</b>	<b>14</b>	<b>0</b>	<b>17</b>	<b>96</b>	<b>12</b>	<b>13</b>	<b>0</b>	<b>0</b>
□ Greater Sydney ( <i>Bankstown</i> )	<b>112</b>	21%	n.p.	0	n.p.	74	5	5	0	0
□ Rest of NSW	<b>40</b>	38%	<5	0	<5	22	7	8	0	0
<b>Queensland</b>	<b>1,047</b>	<b>40%</b>	<b>73</b>	<b>0</b>	<b>12</b>	<b>701</b>	<b>43</b>	<b>124</b>	<b>0</b>	<b>94</b>
□ Greater Brisbane ( <i>Logan</i> )	<b>547</b>	23%	36	0	6	476	12	17	0	0

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<input type="checkbox"/> Rockhampton	<b>199</b>	40%	n.p.	0	6	161	0	<5	0	0
<input type="checkbox"/> Far North ( <i>Cape York</i> )	<b>70</b>	n.p.	0	0	0	0	0	<5	0	n.p.
<input type="checkbox"/> Rest of Queensland	<b>231</b>	64%	n.p.	0	0	64	31	102	0	n.p.
<b>ACT</b>	<b>&lt;5</b>	<b>n.p.</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>&lt;5</b>	<b>0</b>	<b>0</b>
<b>Tasmania</b>	<b>n.p.</b>	<b>13%</b>	<b>&lt;5</b>	<b>0</b>	<b>0</b>	<b>&lt;5</b>	<b>&lt;5</b>	<b>&lt;5</b>	<b>0</b>	<b>0</b>
<b>Unknown<sup>7</sup></b>	<b>33</b>	<b>73%</b>	<b>&lt;5</b>	<b>&lt;5</b>	<b>0</b>	<b>&lt;5</b>	<b>n.p.</b>	<b>20</b>	<b>0</b>	<b>0</b>
<b>Total</b>	<b>28,958<sup>8</sup></b>	<b>78%</b>	<b>3,076</b>	<b>76</b>	<b>192</b>	<b>1,399</b>	<b>5,860</b>	<b>18,215</b>	<b>46</b>	<b>94<sup>9</sup></b>

<sup>7</sup> Customers with "Unknown" locations did not have an allocated address at the time of data extraction. This often occurs because a customer is in the process of moving address.

<sup>8</sup> Totals are not inclusive of customers on the Cape York measure residing outside of Queensland.

<sup>9</sup> This total is a point in time snapshot and include IM participants who have a benefit status of "cancelled" at the time of extraction.

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**Table 2.2: Granted Exemptions from IM as at 26 February 2021**

Exemption type	Indigenous indicator		Total
	Indigenous	Non-Indigenous	
Full Time Apprentices	<5	n.p.	n.p.
Full Time Students	22	579	601
Parenting Requirements	501	873	1,374
Special Benefit	<5	0	<5
Regular Paid Employment	<5	n.p.	17
< 25% of Max Payment	8	17	25
<b>Total</b>	540	1,488	2,028

**Table 2.3: Current IM customers with an active BasicsCard by state/territory as at 26 February 2021**

Current IM customers with an active BasicsCard by state/territory as at 26 February 2021 <sup>1</sup>	
<b>Total customers with an active IM status &amp; BasicsCard</b>	<b>28,373</b>
Active IM status & BasicsCard - NT	25,995
Active IM status & BasicsCard - WA	650
Active IM status & BasicsCard - QLD	972
Active IM status & BasicsCard - SA	440
Active IM status & BasicsCard - VIC	149
Active IM status & BasicsCard - ACT/NSW/TAS/Unknown	167

<sup>1</sup>The BasicsCard is one voluntary payment option available to customers on IM. Most customers choose to use a BasicsCard to access their income-managed funds due to the convenience and ease of use of the BasicsCard. A small number of customers choose to use other available payment options to access their income managed funds, such as direct deductions or BPay payments.