

Cashless Debit Card and Income Management data

CASHLESS DEBIT CARD (CDC) AND INCOME MANAGEMENT (IM) SUMMARY

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Notes

1. Any variance from data reported prior to 28 August 2015 is due to a change in reporting method for the IM program to conform to the Australian Statistical Geography Standard (ASGS). The data represents the current residential address of income managed customers within designated statistical area(s). Any inconsistencies from data reported previously can be attributed to the fact that customers may have moved from the location where they were originally triggered onto the program.
2. To prevent customers from being identified, numbers below 5 (<5), or numbers that would identify groups of less than 5, are not provided (n/p).
3. Full time students receiving ABSTUDY or Austudy are not included in the granted exemptions, full-time student data, as those payments are not subject to the Disengaged Youth or Long Term Welfare Payment Recipient Measures of IM.

Table 1.1: Total number of active CDC participants as at 21 December 2018, including Indigenous indicator

	Indigenous*	Not Identified Indigenous	Total	Indigenous Proportion
Goldfields	1,435	1,681	3,116	46%
East Kimberley	1,133	263	1,396	81%
Ceduna	654	231	885	74%

* This data reflects the number of people who identify as being Indigenous. People who do not identify as Indigenous or choose not to respond to this question, are not included.

Table 1.2 Total number of Indue cards sent to CDC customers as at 31 December 2018

	Ceduna*	East Kimberley*	Goldfields*	Total
Total Indue cards** sent to Cashless Debit Card participants	4,487	8,614	5,974	19,075

Table 1.3: Total number of people granted exemption from the CDC as at 31 December 2018

	Ceduna*	East Kimberley*	Goldfields*	Total
Total participants exempt***	29	30	75	134

Table 1.4: Total number of applications to the Ceduna Community Panel for a reduced CDC restricted portion by outcome status as at 31 December 2018

	Indigenous	Not Identified Indigenous	Total
Applications	113	71	184
Breakdown of applications to the Panel			
Not approved	n/p	n/p	n/p
Approved	84	59	143
Waiting assessment	0	<5	<5
Withdrawn	<5	<5	<5
Breakdown of approved applications			
70%	n/p	n/p	n/p
60%	42	40	82
50%	<5	<5	n/p

Table 1.5: Total number of applications to the Kununurra and Wyndham Community Panels for a reduced CDC restricted portion by outcome status as at 31 December 2018

	Indigenous	Not Identified Indigenous	Total
Applications	34	19	53
Breakdown of applications to the Panel			
Not approved	21	n/p	n/p
Approved	n/p	<5	14
Waiting assessment	<5	0	<5
Withdrawn	<5	0	<5
Breakdown of approved applications			
70%	7	<5	n/p
60%	0	0	0
50%	<5	<5	<5

Note: The Wyndham Panel only approves reductions to 70% on the quarantined percentage placed onto participants' cards.

***Geographical boundaries for each 'trial area' are specified in section 124PD of the *Social Security (Administration) Act 1999*.**

****The total number of Indue cards** is defined as both initial and replacement cards. A card is provided to participants upon commencement of the CDC trial. Replacement cards are provided if a card is lost by a participant. The figure does not include temporary cards given to participants as an interim measure while replacement cards are being sent by Indue.

*****Individuals are exempted from the CDC trial** where the Secretary (or their delegate) is satisfied that being a trial participant "would seriously risk that person's mental, physical or emotional wellbeing".

Table 2.1: Total number of people on IM as at 30 November 2018

Number of People on Income Management	Total	Per cent Indigenous	Voluntary Income Management	Child Protection Measure	Vulnerable (Social Worker Assessed)	Vulnerable (Youth Triggers)	Disengaged Youth Measure	Long Term Welfare Recipient Measure	Supporting People at Risk Measure	Cape York Measure
Northern Territory	21,718	83%	2693	38	132	278	3797	14753	27	0
□ Alice Springs	5511	89%	904	10	21	76	898	3595	7	0
□ Barkly	1403	90%	205	16	5	19	250	898	10	0
□ Katherine	3607	89%	487	n/p	24	32	683	2372	<5	0
□ Daly-Tiwi-West Arnhem	4163	89%	562	0	33	n/p	779	2761	<5	0
□ East Arnhem	2849	91%	360	<5	27	<5	467	1985	<5	0
□ Rest of Northern Territory	4185	53%	175	<5	22	120	720	3142	<5	0
Western Australia	924	64%	694	124	<5	n/p	29	56	0	0
□ Kimberley*	409	96%	346	21	0	<5	n/p	22	0	0
□ Goldfields (Ng Lands, Laverton and Kiwirrkurra)	87	93%	70	0	<5	<5	<5	9	0	0
□ Greater Perth	385	23%	258	98	0	8	5	16	0	0
□ Rest of Western Australia	43	81%	20	5	<5	<5	<5	9	0	0
South Australia	454	40%	115	21	n/p	204	35	73	<5	0
□ Greater Adelaide (Playford)	324	25%	79	19	<5	185	12	25	<5	0
□ Western & West Coast (Ceduna Region*)	<5	100%	0	0	0	0	0	<5	0	0
□ APY Lands	70	96%	26	<5	<5	5	15	n/p	0	0
□ Rest of South Australia	n/p	58%	10	n/p	0	14	8	26	0	0
Victoria	184	22%	75	0	10	68	9	22	0	0
□ Shepparton	132	23%	n/p	0	10	49	0	<5	0	0
□ Rest of Victoria	52	19%	<5	0	0	19	9	n/p	0	0
New South Wales	131	23%	18	0	16	79	5	13	0	0
□ Greater Sydney (Bankstown)	91	13%	n/p	0	n/p	56	<5	<5	0	0
□ Rest of NSW	40	45%	<5	0	<5	23	<5	n/p	0	0

Number of People on Income Management	Total	Per cent Indigenous	Voluntary Income Management	Child Protection Measure	Vulnerable (Social Worker Assessed)	Vulnerable (Youth Triggers)	Disengaged Youth Measure	Long Term Welfare Recipient Measure	Supporting People at Risk Measure	Cape York Measure
Queensland	1,089	40%	109	0	10	700	23	98	0	149
☐ Greater Brisbane (Logan)	519	22%	60	0	n/p	429	n/p	20	0	0
☐ Rockhampton	234	33%	39	0	n/p	186	0	<5	0	0
☐ Far North (<i>Cape York</i>)	81	81%	0	0	0	0	<5	<5	0	78
☐ Rest of Queensland	255	71%	10	0	0	85	17	72	0	71
ACT	6	0%	0	0	0	<5	0	n/p	0	0
Tasmania	<5	50%	0	0	0	<5	0	0	0	0
Unknown**	24	71%	<5	0	0	<5	<5	18	0	0
Total***	24,532	78%	3,706	183	177	1,350	3,901	15,038	28	149

*There are a small number of people who are captured as Income Management participants in CDC locations. This is because some individuals are in the process of being transitioned from IM to the CDC at the point of data extraction.

**Customers with “Unknown” locations did not have an allocated address at the time of data extraction. This often occurs because a customer is in the process of moving address.

***Numbers <5 have been withheld for privacy reasons. Numbers have not been provided (n/p) to ensure figures cannot be derived from totals.

Table 2.2: Granted Exemptions from IM as at 30 November 2018

Exemption type	Indigenous indicator		
	Indigenous	Non-Indigenous	Total
Full Time Apprentices	<5	n/p	9
Full Time Students	29	434	463
Parenting Requirements	518	870	1388
Special Benefit	0	<5	<5
Regular Paid Employment	0	<5	<5
< 25% of Max Payment	<5	n/p	8
Total	553	1320	1873

Table 2.3: Current IM customers with an active BasicsCard by state/territory as at 30 November 2018

Current Income Management customers with an active BasicsCard by state/territory as at 30 March 2018***	
Total customers with an active Income Management Status & BasicsCard	23,638
Active IM status & BasicsCard - NT	21,039
Active IM status & BasicsCard - WA	901
Active IM status & BasicsCard - QLD	976
Active IM Satus & BasicsCard - SA	418
Active IM status & BasicsCard - VIC	166
Active IM status & BasicsCard - ACT/NSW/TAS/Unknown	138

***The BasicsCard is one voluntary payment option available to customers on Income Management. Most customers choose to use a BasicsCard to access their income managed funds due to the convenience and ease of use of the BasicsCard. A small number of customers choose to use other available payment options to access their income managed funds, such as direct deductions or BPay payments.