

VENUE AND SAFETY INFORMATION FOR SCHOOL EXCURSIONS

Venue Name	Australian Parliament House
Location	Parliament House, Parliament Drive, Canberra ACT 2600
School Bookings contact	School.bookings@aph.gov.au 02 6277 4570
Website	General Website: Home – Parliament of Australia (aph.gov.au) School Tours: School tours of Parliament House – Parliament of Australia (aph.gov.au) Parliamentary Education Office: Parliamentary Education Office (peo.gov.au)
Insurance	Public Liability Insurance certificate found on our website: School tours of Parliament House – Parliament of Australia (aph.gov.au)

Activity/program	Recommended age/group/fitness level/prerequisite skills	Staff accreditation/competence	Potential Risks Hazards/risks related to each activity, program, and the venue.	Control Strategies Strategies for ensuring visitor safety for the particular risk
Arrival and Departure	All ages. School entry through Parliament House main front security entrance and/or alternate schools entrance. Visitors requiring mobility assistance use lift access from public car park. Bus bay parking in public car park.	Nil required.	Group arrives late and misses program/s. Conditions of entry to Parliament House are not followed.	Plan to arrive at Parliament House at least 15 minutes before your booking time to allow time for the security screening process. To advise of delays, please call Visitor Engagement 6277 5399 or School Bookings 6277 4570. A late start will reduce program/s time. Supervising school staff are informed of the conditions of entry to Parliament House prior to the school visit found on the website: Plan your Visit – Parliament of Australia (aph.gov.au) Pre-Visit Letter provided to schools-by-schools bookings team from the office of

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			<p>Individual trips or falls in the car park.</p> <p>Motor vehicle accident in the public car park.</p> <p>Emergency occurring whilst group is on site.</p>	<p>the Serjeant-at-Arms explaining key points to follow when visiting APH.</p> <p>Once the security screening process is complete, school group to proceed into the Marble Foyer to meet program and learning facilitators.</p> <p>Supervising school staff to ensure:</p> <ul style="list-style-type: none"> • Students use designated pedestrian crossings on exiting and returning to the bus/vehicle. • Manage student movement and behaviour through the security screening process. • Be mindful of weather risks such as extreme heat, sun exposure, wind, and rain. <p>Australian Parliament House has a comprehensive set of emergency processes and all staff involved in programs delivered have been trained in these processes.</p>
Bag storage	All ages.	Nil required.	<p>Delay to the security screening process.</p> <p>Loss of program time due to cloaking requirements.</p>	<p>Australian Parliament House advises all student belongings (including mobile telephones and smart watches) should be left on buses.</p> <p>During sitting weeks, all belongings (student and supervising school staff) except for first aid bags must be cloaked before entering the chambers.</p>

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			<p>Student/staff with pre-existing medical conditions are not able to access medical/first aid supplies.</p> <p>Damage to exhibits by students carrying bags.</p> <p>Students carrying bags have difficulty navigating stairs.</p> <p>Lost property.</p>	<p>It is requested supervising school staff carry first aid bag and required medical supplies for medical needs such as severe allergies.</p> <p>Australian Parliament House has access to first aid officers and/or an onsite nurse to assist with medical incidents and emergencies.</p> <p>Limited cloaking facilities are available for school bags.</p> <p>Australian Parliament House advises all student belongings (including mobile telephones and smart watches) should be left on buses.</p> <p>Lost property is logged and retained by the Visitor Engagement team.</p>
Facilitated Programs	<p>All age groups.</p> <p>No prerequisite skills.</p>	Learning facilitators are trained to deliver programs.	Individual becomes separated from the group.	<p>Programs are restricted to public areas. When accessing restricted areas, groups are accompanied by an Australian Parliament House (APH) staff member.</p> <p>Public and restricted areas are clearly defined by barriers and/or signage.</p> <p>Visitor Engagement and Parliamentary Security Service staff stationed</p>

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			<p>Disruptive student behaviour.</p> <p>Slips/trips/falls when moving across various floor surfaces including marble, wood and carpet. Trip or fall on stairs.</p> <p>Individual becomes ill or injured during program.</p>	<p>throughout the building to assist with lost visitors.</p> <p>Students access bathrooms accompanied by supervising school staff.</p> <p>Supervising school staff are responsible for student behaviour.</p> <p>Visiting school groups are greeted and farewelled by APH staff members and are provided an introduction and orientation to the building upon arrival.</p> <p>Visitors are advised to use caution when using stairs and to use handrails for support.</p> <p>Australian Parliament House has access to first aid officers and/or an onsite nurse to assist with medical incidents and emergencies.</p>
Guided Tour	All age groups. Some stairs to reach public areas and galleries.	All staff undergo a national criminal history record check (police check) and hold a valid Working with Vulnerable People card	Disruptive student behaviour.	Students are requested to walk quietly and orderly throughout the building accompanied by either supervisory school staff and APH staff member.

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	<p>Visitors requiring mobility assistance can access lifts to travel between areas.</p>		<p>Slips/trips/falls when moving across various floor surfaces including marble, wood and carpet. Trip or fall on stairs.</p> <p>Accidental harm to a student participating in a program.</p>	<p>Regular Work Health and Safety checks are completed by APH staff to ensure visitor safety.</p> <p>Visitors are advised to use caution when using stairs and to use handrails for support.</p> <p>All staff undergo a national criminal history record check (police check) and hold a valid Working with Vulnerable People card.</p> <p>Guides undergo extensive training for the delivery of guided tours including their requirements under the Commonwealth Child Safety Framework.</p>
<p>Parliamentary Education Office (PEO) program</p>	<p>Best suited to students in years 5-12.</p> <p>No fitness level required.</p> <p>No skill level required.</p>	<p>All staff undergo a national criminal history record check (police check) and hold a valid Working with Vulnerable People card</p>	<p>Accidental harm to a student participating in a program.</p>	<p>Duty of care for school groups remains with the accompanying teacher/parent/guardian.</p> <p>Building risks managed through visual identification of issues and physical interventions such as appropriate risk and safety signage.</p> <p>Contact with children occurs in visible work environments and staff are never alone with individual children.</p> <p>Child safety is considered in the design and delivery of programs.</p>

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				<p>COVID safe information (COVID safe plan and COVID safe events and functions) can be found on the APH website.</p> <p>For the latest COVID safe information, please refer to the ACT Government's Health Advice.</p>
Emergencies	All age groups.			In case of emergency, Australian Parliament House wardens will advise and direct all visitors on appropriate action.

Programs	
<p>All programs are booked and facilitated by Australian Parliament House staff. Programs offered for school groups are:</p> <ul style="list-style-type: none"> • A one-hour comprehensive building tour, including the House of Representatives and Senate chambers. • A one-hour hands-on education program conducted by the Parliamentary Education Office (PEO). • Hospitality—half an hour in the Queen's Terrace Gallery with an opportunity to meet the local member of Parliament dependent on their availability. <p>At all times teachers are solely responsible for the supervision of students. No activity will take place without teachers or school appointed adults in attendance. The expectation supervision ratio is one teacher for each 50 students dependent upon individual state/territory supervision ratio requirements.</p>	
Equipment	
Guided Tour	<p>No equipment required.</p> <p>Wheelchairs and motorised scooters can be supplied upon request.</p> <p>Wheelchairs are to be pushed by a member of the school group.</p>
Parliamentary Education Office (PEO) program	Scripts are sanitised between programs.
Hospitality	<p>No equipment provided or required.</p> <p>All equipment at the venue is maintained in accordance with Workplace Health and Safety regulations and appropriate standards.</p>
Access	
Is access to and exit from the premises safe and without risk to health?	Yes

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Are disabled toilets available?	Yes- a toilet and change facility that caters for users with high support needs and their carers is located on Level 1.
Is the venue wheelchair accessible?	Yes- lift access ensures all public areas are wheelchair accessible.
Hearing Loops	When Parliament is sitting, hearing loops are found in the viewing galleries of the chambers, the Great Hall, the Theatre and selected Committee Rooms.
Guide Dogs	Guide dogs and other assistance animals accompanied by their handler are welcome in the public areas.
Emergencies	
Are emergency procedures in place in the venue?	Yes
Are staff trained to deal with emergency situations?	Yes
Construction/Maintenance/Repair	
Are licensed personnel used for all construction, maintenance, and repair work?	Yes
First Aid	
Are first aid kits available for each activity?	No- please bring a first aid bag.
Is a first aid room available?	Yes
Is there a trained first aid officer at the venue?	Yes
Child-related Employment	
<p>Staff delivering guided tours and PEO programs have a valid Working with Vulnerable People registration. This registration is required for staff who provide services to children within the ACT and is in accordance with the Working with Vulnerable People (Background Checking) Act 2011.</p> <p>All staff undergo a national criminal history check as part of the recruitment process.</p> <p>At all times, supervising school staff are responsible for the full supervision of their students whilst on excursion at Parliament House.</p>	