

Electric Vehicle Charging (EVC) Stations Terms and Conditions – via EVC Station QR Code, Exploren App and website

1. User acceptance

- a) These terms and conditions (**terms**) apply to the provision of electric vehicle (**EV**) charging stations (**charging station**) by the Department of Parliamentary Services on behalf of the Commonwealth of Australia (**we/us**), to the user of charging stations located in the Australian Parliament House.
- b) You accept and agree to be bound by these terms when you use the charging station.
- c) If you use the charging station using an EV that you do not own, your act of doing so will bind the owner of the EV and warrant you have authority to do so.
- d) These terms from time to time can be reviewed and updated by us, and you agree to be bound by the most recent terms.

2. Provision of the charging stations

- a) The charging stations are provided on a first come first served basis and there is no guarantee that charging stations will be available.
- b) You must follow the instructions that are displayed near the charging station (these instructions may change at any time and it is your responsibility to make sure that you follow the instructions that are displayed at the time of using the charging stations) and the manufacturer's instructions for your EV.

3. Use of the charging stations and fair use

- a) You must only charge your EV using the EV charging stations. Charging by plugging into a wall outlet is not permitted.
- b) You may be liable to damages caused from negligent use of the charging station.
- c) The charging station may not be compatible with your EV. You must refrain from using the charging station if they are not compatible.
- d) There may be times when the charging session stops for reasons of safety or security.
- e) Statistical information concerning use of the charging station may be collected for reporting and operational purposes.
- f) To use the charging stations, you will need to install an app on your phone and register an account with our contracted payment processor, Exploren. Instructions on the setting up an account and installing the Exploren app are displayed at the EV charging stations. The cost of the charge will be displayed on the app.

4. Penalties for non-compliance to the terms

- a) The charging stations service dedicated EV charging bays and multi-use bays. Dedicated EV charging bays are strictly for EV charging and identified by signage. You must not park in a dedicated EV charging bay if you are not charging. Penalties will apply for non-compliance.
- b) The app will provide a time for when the charging session will be completed. If your vehicle is in a dedicated EV charging bay, you must move your vehicle as soon as the charging session is completed. If your vehicle is in a multi-use bay, you must unplug the charger from your vehicle as soon as the charging session is completed.
- c) Some EV charging bays are marked for disabled parking or Government Vehicle only. You must observe all signage. Penalties will apply for non-compliance.

If you need help, please call Exploren on 1300 755 087 or email hello@exploren.com.au