HOUSE OF REPRESENTATIVES STANDING COMMITTEE ON ECONOMICS

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS

SUPERANNUATION SECTOR

ME Bank

ME01QW: Please provide the details of the governance structure of ME Bank, including:

Answer:

a) The Executive management and their committees.

Please refer to the enclosed Organisational Chart for a detailed information on ME Bank's Executive Team and Executive Committees (**Attachment A**).

b) The Board and their committees.

Please refer to the enclosed Organisational Chart for a detailed information on ME Bank's Board and Board Committees (**Attachment A**).

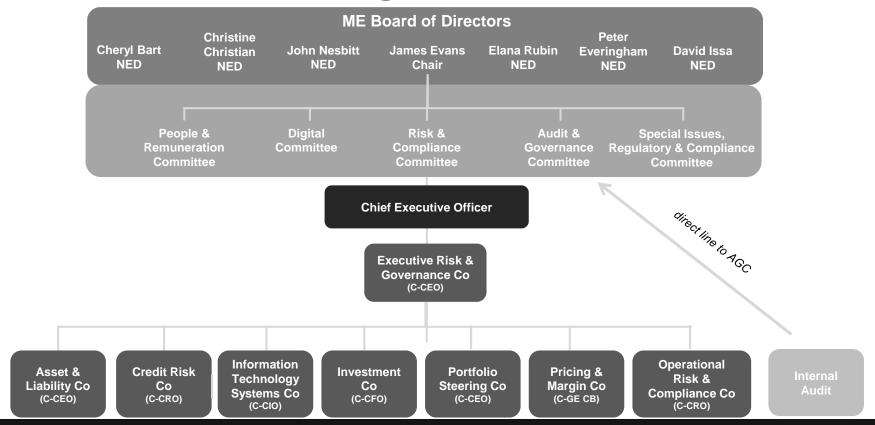
c) The frequency of Board meetings.

ME Board meets at least nine times per calendar year.

Annexure A

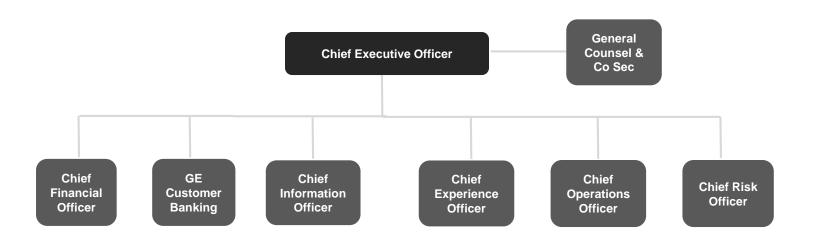


ME Board & Management Committees





ME Executive Management Team



ME02QW: Please provide details of:

Answer:

a) the shareholdings of ME Bank, including shareholders and percentage shareholdings on 1 January 2020.

Please refer to the enclosed ME Bank's shareholders structure (Attachment B).

 any change to industry funds shareholdings of ME Bank, including shareholders and percentage shareholdings since 1 January 2020.
 None.

Annexure B **ME Bank Shareholding**

AustralianSuper	20.39%	2,252,679
CBUS Super	18.88%	2,085,878
HESTA Super	18.73%	2,068,538
HOSTPLUS Super	14.81%	1,635,748
First Super	3.98%	440,078
MTAA Super	3.83%	423,258
CARE Super	3.59%	396,031
Media Super	3.14%	346,672
Vision Super	1.92%	211,838
LUCRF Super	1.52%	168,379
TWU Super	1.51%	166,875
Maritime Super	1.18%	130,747
Sunsuper	1.10%	121,874
UniSuper	1.01%	111,637
Energy Super	0.89%	98,821
Statewide Super	0.75%	82,588
Unclaimed Super	0.58%	64,419
Auscoal Super	0.53%	58,406
Catholic Super	0.51%	56,062
Tasplan Super	0.39%	42,740
WA Local govt Super	0.21%	23,048
REI Super	0.20%	21,694
Non-govt school Super	0.19%	20,623
Australian Catholic Super	0.07%	7,575
Intrust Super	0.05%	5,363
Mercy Super	0.04%	4,295
	100.00%	

ME03QW: Please provide details of any capital provided by ME Bank to CBUS since 12 March 2020 through:

Answer:

a) loans.

None.

b) debt facilities.

None.

c) the temporary or permanent reallocation of shares.

None

d) the temporary or permanent sale of shares.

None.

ME04QW: Please provide details of any capital provided by ME Bank to REST since 12 March 2020 through:

Answer:

a) loans.

None.

b) debt facilities.

None.

c) the temporary or permanent reallocation of shares.

None. REST is not a shareholder.

d) the temporary or permanent sale of shares.

None. REST is not a shareholder.

ME05QW: Please provide details of any capital provided by ME Bank to Hostplus since 12 March 2020 through:

Answer:

a) loans.

None.

b) debt facilities.

None.

c) the temporary or permanent reallocation of shares.

None

d) the temporary or permanent sale of shares.

None.

ME06QW: In the context of the decision by ME Bank to confiscate customers savings from accounts to pay down the principal of a mortgage, please provide the following details:

Answer:

At no point did ME 'confiscate customers savings from accounts to pay down the principal of a mortgage'. ME Bank implemented the readjustment of the available redraw amount within a number of legacy home loan accounts.

a) The legal terms and conditions that ME Bank can make such a decision.

N/A

b) The date that it was proposed to the Executive.

N/A

c) The date that the decision was made by the Executive.

N/A

d) The committee that proposed the decision to the Board.

N/A

e) A copy of their submission proposing it to the Board.

N/A

f) The date that it was proposed to the Board.

N/A

g) The date that the decision was approved by the Board.

N/A

h) The date that the decision was communicated to staff within ME Bank.

N/A

i) A copy of their notification to staff within ME Bank.

N/A

- j) The decision making process made by ME Bank to justify such a decision at a bank level. N/A
- k) The decision making process made by ME Bank to justify such a decision at an individual mortgage level.

N/A

I) Whether any assessment was made across ME Bank of the volume of savings that would be confiscated, customers affected and the reduction in the debt held by ME Bank. N/A

m) The decision making process of calculating the dollar value for each customer.

N/A

n) The assessment made of the financial capacity of the customer prior to the confiscation of their savings.

N/A

o) The assessment of the employment status and income of the customer prior to the confiscation of their savings.

N/A

p) A copy of the notification provided to mortgage holders of the confiscation of their savings.

N/A

q) The timeframe for notification provided to mortgage holders of the confiscation of their savings.

N/A

r) The flexibility for redraw confiscated savings to affected mortgage holders.

ME07QW: In the context of the decision by ME Bank to confiscate customers savings from offset accounts to pay down the principal of a mortgage, please provide the following details:

Answer:

At no point did ME 'confiscate customers savings from offset accounts to pay down the principal of a mortgage'. ME Bank implemented the readjustment of the available redraw amount within a number of legacy home loan accounts.

a. The legal terms and conditions that ME Bank can make such a decision.

N/A

b. The date that it was proposed to the Executive.

N/A

c. The date that the decision was made by the Executive.

N/A

d. The committee that proposed the decision to the Board.

N/A

e. A copy of their submission proposing it to the Board.

N/A

f. The date that it was proposed to the Board.

N/A

g. The date that the decision was approved by the Board.

N/A

h. The date that the decision was communicated to staff within ME Bank.

N/A

i. A copy of their notification to staff within ME Bank.

N/A

- j. The decision making process made by ME Bank to justify such a decision at a bank level.

 N/A
- k. The decision making process made by ME Bank to justify such a decision at an individual mortgage level.

N/A

I. Whether any assessment was made across ME Bank of the volume of savings that would be confiscated, customers affected and the reduction in the debt held by ME Bank. N/A

m. The decision making process of calculating the dollar value for each customer.

N/A

n. The assessment made of the financial capacity of the customer prior to the confiscation of their savings.

N/A

o. The assessment of the employment status and income of the customer prior to the confiscation of their savings.

N/A

p. A copy of the notification provided to mortgage holders of the confiscation of their savings.

N/A

q. The timeframe for notification provided to mortgage holders of the confiscation of their savings.

N/A

The flexibility for redraw confiscated savings to affected mortgage holders.

ME08QW: Since 1 January 2020, how many mortgage holders have had savings from their accounts taken and paid against the principal of their mortgage products?

Answer: Since 1 January 2020, no ME mortgage holders have had savings from their accounts taken and paid against the principal of their mortgage products.

a. Individuals and mortgage products?

N/A

b. In dollar value?

ME09QW: Since 1 February 2020, how many mortgage holders have had savings from their accounts taken and paid against the principal of their mortgage products?

Answer: Since 1 February 2020, no ME mortgage holders have had savings from their accounts taken and paid against the principal of their mortgage products.

a. Individuals and mortgage products?

N/A

b. In dollar value?

ME10QW: Since 1 March 2020, how many mortgage holders have had savings from their accounts taken and paid against the principal of their mortgage products?

Answer: Since 1 March 2020, no ME mortgage holders have had savings from their accounts taken and paid against the principal of their mortgage products.

a. Individuals and mortgage products?

N/A

b. In dollar value?

ME11QW: Since 1 April 2020, how many mortgage holders have had savings from their accounts taken and paid against the principal of their mortgage products?

Answer: Since 1 April 2020, no ME mortgage holders have had savings from their accounts taken and paid against the principal of their mortgage products.

a. Individuals and mortgage products?

N/A

b. In dollar value?