HOUSE OF REPRESENTATIVES STANDING COMMITTEE ON ECONOMICS

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

AMP

AMP29QW:

What does AMP do to ensure that these member balances are not being unreasonably eroded by fee and insurance premiums?

ANSWER:

In compliance with the Protecting Your Super legislation, AMP has implemented fee caps on low balance accounts. AMP is also seeking to curb fee erosion by implementing and improving monitoring of fee deductions of member accounts, including of insurance fees.

Finally, AMP is undergoing a major simplification of its business that will enable us to better realise scale benefits by reducing the number of products, investment options and technology systems which will enable us to pass benefits onto members through further fee reduction, similar to what we delivered in late 2018 to 750,000 members.