

2.34 QW: What is the total amount of late payment fees charge by the bank across all credit cards offered by the bank for the past 3 financial years?

Answer

The amount of late payment fees charged across all credit cards offered by NAB for the past three financial years is commercially sensitive information. Credit card late payment fees represented an average of 1.4% of NAB's total revenue from credit cards in the past three financial years (2014-2016).