

HOUSE OF REPRESENTATIVES STANDING COMMITTEE ON ECONOMICS

REVIEW OF THE FOUR MAJOR BANKS (SECOND REPORT)

Westpac

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Mr THISTLETHWAITE: It talks about the fact that you set up a super activation telephone unit within BT. Can you tell me how many people were involved in that telephone unit?

Mr Hartzler: I would have to take that on notice. It was a substantial team.

Answer: During the period referred to by ASIC in the proceedings, the telephone unit in question usually involved between six and 12 employees.