

**House of Representatives Standing Committee on Economics
Review of the Four Major Banks (Second Report)
National Australia Bank (NAB)**

NAB35QW: Please outline the positions in the typical chain of authority in your bank between other customer facing retail staff and the CEO.

Answer

In addition to the response to 34QW, other customer facing staff who typically work in NAB's retail branch network are banking advisors, financial planners, small business bankers and mobile bankers.

