

HOUSE OF REPRESENTATIVES STANDING COMMITTEE ON ECONOMICS

REVIEW OF THE FOUR MAJOR BANKS (SECOND REPORT)

Commonwealth Bank of Australia

CBA77QW:

For which year was the 'Decision appropriate – poor customer experience' case for Group Terminal Illness (identified in table 1.3) – was it year 1, 2, 3, 4, of 5?

Answer:

Year 4, being the year ended 30 April 2015.