

HOUSE OF REPRESENTATIVES STANDING COMMITTEE ON ECONOMICS

REVIEW OF THE FOUR MAJOR BANKS (FOURTH REPORT)

Australia and New Zealand Banking Group Limited

ANZ07QON: Hansard p. 28

Improving access to information for small business customers

Mr EVANS: What about starting to provide some visibility or transparency to small business customers by giving them access to any, say, valuations or investigative accounting sorts of reports that you've had done on them—are you now giving small business customers access to that?

Mr Elliott: Again, I'll have to come back to you on the detail, but I believe that is absolutely happening, if it isn't already in place, yes.

ANSWER

Yes, we give small business access to valuation instructions and external valuation reports, and investigating accountant reports. Please refer to answer ANZ06QON.