

Department/Agency: Australian Competition and Consumer Commission

Question: 4

Topic: House of Representatives Standing Committee on Economics - ACCC Annual Report 2016 – CVC provisioned per user by service providers

Date: 22 August 2017

MP: Coleman, David

Hansard page number: [Enter page number here]

Question:

Has the ACCC undertaken calculations on the average amount of CVC provisioned per user by each provider? If yes:

- a. What is the mean across service providers?
- b. What is the median across service providers?
- c. what is the spread or standard deviation from the mean?
- d. Has the ACCC compared differences in CVC provisioned by re-sellers verses retail providers with a direct presence at the NBN POI?

Answer:

- (a) The ACCC has calculated the average amount of CVC provisioned per user by each access seeker. For the period April – June 2017, the average CVC provisioned per user by each access seeker across all access seekers was:
 - TC-1 services - 0.04 Mbps per user
 - TC-2 services – 4.4 Mbps per user
 - TC-4 services – 1.09Mbps per user
- (b) The ACCC has not calculated the median across access providers.
- (c) The ACCC has not calculated the spread or standard deviation from the mean.
- (d) The ACCC does not receive information about the CVC provisioned by resellers and is unable to compare differences between the amount of CVC provisioned by resellers against access seekers which provide retail services.