

Committee Name (House Standing Committee on Economics)

ANSWERS TO QUESTIONS ON NOTICE

Australian Competition and Consumer Commission annual report 2015-16

Department/Agency: Australian Competition and Consumer Commission

Question: 1

Topic: House of Representatives Standing Committee on Economics - ACCC Annual Report 2016 – ACCC holding of CVC data at each NBN POI

Date: 22 August 2017

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Question:

During the hearing on 16 August 2017, the ACCC confirmed that it receives information about the amount of CVC purchased by different service providers at each NBN POI. Please provide the following additional information:

- a. For how many service providers does the ACCC receive this information? Please confirm whether this includes resellers of wholesale services?
- b. Does the ACCC also receive data for the number of active services - per service provider - at each POI?
- c. Under what record keeping power is this information collected?
- d. How often is this information collected?

Answer:

- (a) Pursuant to a record keeping rule given to NBN Co., the ACCC receives data about each access seeker being provided with access services at each POI. In June 2017 the ACCC received data about 30 access seekers – NBN wholesale customers – who acquired services during the reporting period. The ACCC does not receive information about resellers.
- (b) NBN Co. is required to report the number of active services per access seeker at each POI.
- (c) This information is collected under the NBN Services in Operation Record Keeping and Reporting Rules (NBN SIOs RKR).
- (d) The information is provided to the ACCC 28 days after the end of every quarter.