

2022-2023-2024

THE PARLIAMENT OF THE COMMONWEALTH OF AUSTRALIA

HOUSE OF REPRESENTATIVES

UNANSWERED QUESTIONS IN WRITING

as at

THURSDAY, 12 SEPTEMBER 2024

(011:29 AM)

Questions unanswered

Nos 621, 625, 634, 658, 660-751.

QUESTIONS IN WRITING

On the first sitting day of each fortnight, a complete Notice Paper is published containing all unanswered questions. On subsequent days, only new questions for the sitting are included in the Notice Paper.

29 May 2024

621 **MR CHANDLER-MATHER:** To ask the Minister for Housing—In respect of the June 2023 National Rental Affordability Scheme (NRAS) quarterly report, according to which, 2024 is the year in which the highest number of rental properties are coming off the scheme, with 9,178 properties that will see massive increases in their asking rents:

- (1) Is the Government actively monitoring the rental price increases of these properties.
- (2) What is the range of the rental price increases for these NRAS properties.
- (3) Are any policies in place to support these low income tenants transition to other affordable housing.

30 May 2024

625 **MR HAMILTON:** To ask the Minister for Housing—In respect of the Government's plan to bring 1.67 million migrants in over five years:

- (1) Will this intake require more homes to be built.
- (2) Is the Minister aware that the National Housing Supply and Affordability Council estimates there will be a shortfall of new market supply relative to new demand of 40,000 homes.
- (3) Will this add to the already significant undersupply in the system and see affordability continue to deteriorate.
- (4) Is it a fact that 'the level of migration we are currently experiencing in Queensland is putting too much pressure on our housing system' as claimed by the Premier of Queensland.

4 June 2024

634 **MR HAMILTON:** To ask the Minister for Housing—In respect of recent statements by Dr Steven Kennedy PSM (Secretary to the Treasury) that the time it takes to build a detached home has increased under this Government, from nine months in 2019-2020 to 12 months in 2022-2023, and that for townhouses it currently takes approximately 15 months from approval to completion, and for apartments 29 months:

- (1) Has the Government, in a housing crisis, failed to support the development of new housing stock.
- (2) What is the Government doing to increase housing supply.
- (3) Why is the Government, in a housing crisis, refusing to improve the delivery timeframes for new homes.

2 July 2024

658 **MR LEESER:** To ask the Attorney-General—

- (1) Has the Attorney-General spoken to the President of Australian Human Rights Commission (AHRC), or any AHRC staff, about why the commission has repeatedly failed to call out the rise of antisemitism in Australia since October 7; if so, when did he first speak to the AHRC.
- (2) What undertakings, if any, did the AHRC give about what the commission would do.
- (3) If the Attorney-General has not raised these issues with the AHRC, why has he not done so.
- (4) Has the Attorney-General expressed concern to the AHRC about the apparent systemic racism against Jewish people among its staff and contractors.
- (5) Has the Attorney-General spoken to the AHRC about its employment and contracting policies to ensure that those who are engaged by the AHRC are not biased against Jewish Australians.
- (6) Has the Attorney-General asked the AHRC to undertake an audit of its staff and contractors to establish whether anyone else has engaged in acts of racism against Jewish Australians.

12 August 2024

660 **MR KATTER:** To ask the Minister for Industry and Science—

- (1) Is the Minister aware that the former Commonwealth Scientific and Industrial Research Organisation (CSIRO) site in Atherton, Queensland, contains an arboretum comprising of one of the world's most comprehensive, largest and fully documented collections of Australian tropical rainforest and dry forest species, some of which are listed as threatened in national and state legislation.
- (2) Is it a fact that when the site was disposed of, the CSIRO had advised that steps were being taken to ensure these values were protected, including providing information to potential purchasers on their heritage obligations and ensuring that the contract of sale included a covenant requiring the purchaser to engage with the Queensland Heritage Council.
- (3) Is the Minister aware that on 29 May 2024, the Queensland Department of Environment, Science and Innovation made a recommendation to enter this world-class arboretum onto the Queensland Heritage Register, and that on 13 June 2024, the landowner commenced bulldozing trees in the arboretum only ceasing action when a Stop Work Order was issued under the Heritage Act.
- (4) Has the Commonwealth absolved itself of responsibility for the protection of this unique, invaluable, nationally significant and world-class collection of tropical rainforest and dry forest species.
- (5) What immediate steps will the Minister take to ensure that the value of the site is recognised, and that the conditions of sale of the site are imposed.
- (6) Will the Minister conduct discussions with the Queensland Government, the Tableland Regional Council and the Friends of the Atherton Arboretum on emergency measures that can be implemented to ensure long term preservation and recognition of the arboretum.
- (7) What assurances can the Minister give that those agreed emergency measures will be immediately implemented.

661 **MR HAMILTON:** To ask the Minister for Home Affairs—In respect of the recent CrowdStrike outage and the vulnerability that Australia has been exposed to:

- (1) How is the Government providing information in relation to personal information in the possession of the Government, including information held by Medicare, Services Australia, and the Australian Passport Office.
- (2) How is the Government providing information and updating Australians on this matter.
- (3) Why is there no information in relation this cyber incident on the cyber security web page for the Department of Home Affairs.
- (4) What steps is the Government taking to ensure the protection of data including personal information and sensitive and national security material.

662 **MR BROADBENT:** To ask the Minister for Health and Aged Care—In respect of the following Therapeutic Goods Administration (TGA) documents: Australian Public Assessment Report for BNT162b2 (mRNA) (January 2021); Nonclinical Evaluation Report BNT162b2 [mRNA] COVID-19 vaccine (Comirnaty) (January 2021); and Australian Product Information – Comirnaty (BNT162b2 [mRNA]) COVID-19 vaccine:

- (1) Is the Minister aware of the acknowledged absence of the following pharmacovigilance information in these documents: (a) use in pregnancy and breast feeding; (b) use in immunocompromised

patients; (c) use in patients with comorbidities; (d) use in patients with autoimmune and other inflammatory conditions; and (e) interaction with other vaccines and long-term safety data.

- (2) Is the Minister aware that, in addition, no genotoxicity, carcinogenicity, neurotoxicity or immunotoxicity studies were conducted prior to provisional approval of Comirnaty (BNT162b2 [mRNA]).
- (3) What procedures and sources does the TGA use to monitor safety signals of COVID-19 vaccines.
- (4) How did the TGA monitor the cancer, autoimmunity, neurological disease rates during the vaccination rollout period from the beginning of 2021 to now.
- (5) Did the TGA detect any safety signals for cancer, autoimmunity, neurological disease or other disease or adverse outcome during the same time period.
- (6) What processes or methods were used to detect these safety signals.
- (7) How did the TGA monitor the miscarriage and perinatal mortality rates during the above time period.
- (8) Did the TGA detect any safety signals for miscarriage and perinatal mortality during the above time period.
- (9) What processes or methods were used to detect these safety signals.
- (10) What pharmacovigilance mechanisms have been put in place to monitor for genotoxicity, carcinogenicity, neurotoxicity, immunotoxicity, miscarriage, and perinatal mortality signals into the future.

663 **DR HAINES:** To ask the Minister for Climate Change and Energy—

- (1) How much of the \$1 billion allocated to the Household Energy Upgrade Fund has the Government allocated to the: (a) 2024-25 financial year; and (b) 2025-26 financial year.
- (2) How many loans have been made under the \$60 million partnership with Plenti since opening on 5 June 2024.
- (3) Is the Government expecting to announce additional funding opportunities under the Household Energy Upgrade Fund in 2024.

664 **MS SHARKIE:** To ask the Minister for Aged Care—

- (1) What are the average waiting times at present for an eligible person to be assessed by an Aged Care Assessment Team for Commonwealth Home Support Program services, or for a My Aged Care Home Care Package.
- (2) Following assessment, what are the average waiting times in the National Priority System for a person to be allocated a Home Care Package at their approved level for each level (that is, levels 1 to 4).
- (3) How many people are waiting in the National Priority System to be allocated a Home Care Package at their approved level.
- (4) What are the average waiting periods for regional, rural and remote residents for assessment to occur, and then to receive the Commonwealth Home Support Program services or Home Care Package services they are approved for, compared with the average waiting periods for residents of metropolitan areas.
- (5) How many people that had been approved for Commonwealth Home Support Program services had passed away after being approved but before the commencement of that care during 2023-24.
- (6) How many people that had been approved for a Home Care Package passed away after being approved but before the commencement of that care during 2023-24.
- (7) How many people that had been approved for Commonwealth Home Support Program services had entered residential aged care before their care at home was able to commence during 2023-24.
- (8) How many people that had been approved for a Home Care Package entered residential aged care before their care at home was able to commence during 2023-24.
- (9) Are Commonwealth Home Support Program providers required to meet service delivery standards including demonstrating appropriate coverage of regional, rural or remote area clientele in order to secure or retain block funding to service that regional, rural or remote area.

665 **MS SHARKIE:** To ask the Minister for Aged Care—

- (1) What was the outcome of the tender process for the new single assessment process for aged care, now due to commence in 'late 2024'.

- (2) Given the former Government's proposal to privatise the aged care assessment process faced robust opposition from the current Government when in Opposition, and from state and territory governments, unions and the Australian Medical Association, why was the tender for the new single assessment process open to organisations which do not hold current contracts for assessments.
 - (3) Will this tender result in privatisation of aged care assessments.
 - (4) What measures will be put in place to protect against potential conflicts of interest should providers of assessments for services be associated with providers of those services.
- 666 **MS SHARKIE:** To ask the Minister for Health and Aged Care—
- (1) Is the Minister aware that some South Australian medical clinics continue to have waiting lists of hundreds of patients for Shingrix shingles vaccines under the Government's National Immunisation Program.
 - (2) Why are Shingrix vaccines available at chemists for approximately \$600, while the availability of the same vaccines seems limited to older or vulnerable patients who are eligible for free vaccination under the National Immunisation Program.
 - (3) What is the Government doing to address the shortfall in free shingles vaccines for patients who qualify for free vaccination under the National Immunisation Program.
 - (4) What progress has been made in negotiations with Shingrix vaccine providers to purchase additional vaccines for the many Australians who are eligible for free vaccination under the National Immunisation Program.
- 667 **MR FLETCHER:** To ask the Minister for Health and Aged Care—When will the Government formally respond to each of the recommendations of the Independent Review of Medicare Integrity and Compliance.

13 August 2024

- 668 **MR FLETCHER:** To ask the Attorney-General—
- (1) Are public sector agencies required to use and/or follow the guidance and resources of the Commonwealth Fraud Prevention Centre.
 - (2) Does the Commonwealth Fraud Prevention Centre monitor the incorporation of its guidance and resources across agencies it works with.
 - (3) Are there any assurance functions used by the Commonwealth Fraud Prevention Centre.
- 669 **MR FLETCHER:** To ask the Minister representing the Minister for Finance—In respect of the Digital Transformation Agency's Assurance Framework for Digital and ICT Investments, as at 1 August 2024, for each digital project what is the: (a) lead agency; (b) project tier; (c) project name; (d) delivery confidence assessment; (e) date of last delivery confidence assessment; (f) delivery status; (g) budget; (h) assurance plan; (i) outline of specific remediation or escalation protocols that have been applied to date for the project; (j) project end date; and (k) project description.
- 670 **MR FLETCHER:** To ask the Minister representing the Minister for the Public Service—When will the 2024 Trust in Australian public services survey be released.
- 671 **MR FLETCHER:** To ask the Minister representing the Minister for Finance—In respect of the Digital Transformation Agency's development of an indicator of service satisfaction during use:
- (1) When did the pilot conclude.
 - (2) What were the results of the newly established metric per service.
 - (3) Which services were surveyed.
 - (4) Will the metric be implemented on a non-pilot basis.
- 672 **MR FLETCHER:** To ask the Minister representing the Minister for Finance—In respect of the Digital Service Standard Transition Plan:
- (1) What percentages of services are co-designed in line with the requirement of the digital service standard.
 - (2) Which services are: (a) compliant; and (b) not compliant.
- 673 **MR FLETCHER:** To ask the Minister representing the Minister for Finance—In respect of the Data and Digital Government Strategy, what is the digital service completion rate of services expressed as a percentage.
- 674 **MR FLETCHER:** To ask the Minister representing the Minister for Finance—In respect of the Data and Digital Government Strategy:

- (1) What percentage of current digital investment proposals in-scope of the Investment Oversight Framework meet the requirements of the Digital Transformation Agency's Benefits Management Policy.
 - (2) Which of those digital investment proposals in (1) are: (a) compliant; and (b) not compliant.
- 675 **MR FLETCHER:** To ask the Minister for Home Affairs—In respect of the Protective Security Policy Framework policies:
- (1) What percentage of entities are compliant with the framework.
 - (2) Which entities are: (a) compliant; and (b) not compliant.
- 676 **MR FLETCHER:** To ask the Minister representing the Minister for the Public Service—In respect of the Data and Digital Government Strategy, what percentage of the Australian Public Service workforce is employed in data and digital jobs.
- 677 **MR FLETCHER:** To ask the Minister representing the Minister for Finance—In respect of the Data and Digital Government Strategy, what is the current Data Maturity Rating for each entity.
- 678 **MR FLETCHER:** To ask the Minister representing the Minister for Finance—In respect of the work of the Digital Transformation Agency in the 2023-24 financial year:
- (1) What are the names of each new proposal that was submitted to Digital and ICT Investments.
 - (2) What is the name of each agency which submitted a proposal.
 - (3) On what date was each proposal submitted.
 - (4) What is the status of each proposal.
- 679 **MR FLETCHER:** To ask the Minister representing the Minister for Finance—In respect of the Digital Experience Policy, what percentage of new public-facing and staff-facing services are compliant with the digital service standard as at: (a) 30 June 2024; (b) 1 July 2024; and (c) to date.
- 680 **MR FLETCHER:** To ask the Minister representing the Minister for Finance—In respect of the Digital Experience Policy, of new public-facing and staff-facing services, which services are currently: (a) compliant with the digital services standard; and (b) not compliant with the digital services standard.
- 681 **MR FLETCHER:** To ask the Minister representing the Minister for Finance—In respect of the Digital Marketplace Panel 2, what percentage of tenders have come from small and medium enterprises.
- 682 **MR FLETCHER:** To ask the Minister representing the Minister for Finance—In respect of the Australian Government Digital and ICT Oversight Framework, on a typical project, what are the lead and lag indicators of delivery confidence and project success.
- 683 **MR FLETCHER:** To ask the Minister representing the Minister for Finance—In respect of State 6 of the Australian Government Digital and ICT Oversight Framework:
- (1) What is the name of each digital and ICT investment.
 - (2) What is the health of each digital and ICT investment per the past three reports by the responsible agency.
 - (3) Which agency is responsible for each digital and ICT investment.
- 684 **MR FLETCHER:** To ask the Minister for Government Services—Which services has Services Australia identified as falling within the scope of the Digital Experience Policy.
- 685 **MR FLETCHER:** To ask the Minister for Government Services—In respect of Services Australia's telephony performance in the 2023-24 financial year, per master program and business line respectively, what was the: (a) number of handled calls; (b) number of self-managed calls; (c) number of calls answered by a service officer; (d) number of calls terminated by customer; (e) average speed to answer; and (f) number of congestion messages.
- 686 **MR FLETCHER:** To ask the Minister for Government Services—What was Services Australia's total customer demand in the 2023-24 financial year.
- 687 **MR FLETCHER:** To ask the Minister for Government Services—As at 1 August 2024, how many of Services Australia's service centres were operational.
- 688 **MR FLETCHER:** To ask the Minister for Government Services—For each financial year from 2020-21 onwards, what was the average number of customer contacts across the total number of Services Australia's service centres.
- 689 **MR FLETCHER:** To ask the Minister for Government Services—In respect of customer demand at Services Australia, what is the number of customer interactions (for example, face-to-face contacts,

telephony-handled calls, social security claims and non-claims inflow, and Health and Child Support inflow) by financial year for each financial year from 2018-19 onwards.

- 690 **MR FLETCHER:** To ask the Minister for Government Services—In respect of yearly contact at Services Australia service centres over financial years 2020-21 to 2023-24, on average across the network, has the number of contacts decreased or increased.
- 691 **MR FLETCHER:** To ask the Minister for Government Services—In respect of technology at Services Australia, and further to SA SQ24-000244, what pilots are Services Australia currently running in respect of artificial intelligence.
- 692 **MR FLETCHER:** To ask the Minister for Government Services—Why did Services Australia initially opt to not participate in the trial of Microsoft’s Copilot.
- 693 **MR FLETCHER:** To ask the Minister for Government Services—In respect of staffing at Services Australia:
- (1) What performance metrics are being used to assess the effectiveness of the contractor engaged under CN3917200-A1 and CN3917200.
 - (2) What performance metrics are being used for Australian Public Service staff who have engaged with the contractor in (1) regarding their speech writing capability development programs.
- 694 **MR FLETCHER:** To ask the Minister for Government Services—How many hours per module was spent by Services Australia staff on non-technical training.
- 695 **MR FLETCHER:** To ask the Minister for Government Services—In respect of Services Australia’s telephony operations, and further to SA SQ24-000270, on how many occasions in the 2023-24 financial year did the agency allow telephony wait times to grow longer in order to address other service delivery priorities.
- 696 **MR FLETCHER:** To ask the Minister for Government Services—How many hours did Services Australia staff spend, over the past five financial years respectively, on: (a) processing; (b) telephony; (c) learning and development; (d) face-to-face (front of house); (e) other duties (for example higher duties, meetings, secondment, etc); (f) support; and (g) quality checking.
- 697 **MR FLETCHER:** To ask the Minister for Government Services—In respect of Services Australia’s processing work for the 2023-24 financial year, what was the average number of days to process work for the following categories: (a) Department of Veterans’ Affairs health services; (b) aged care; (c) health work; (d) child care support; (e) emergency payments; and (f) social security and welfare.
- 698 **MR FLETCHER:** To ask the Minister for Government Services—In respect of Services Australia’s telephony operations for the 2023-24 financial year, what was the average speed to answer calls to the Social Work line.
- 699 **MR FLETCHER:** To ask the Minister for Government Services—In respect to Services Australia’s telephony operations for the 2023-24 financial year, what was the average speed to answer calls to the Social Work High Risk Line.
- 700 **MR FLETCHER:** To ask the Minister for Government Services—In respect of the response to SA SQ24-000303 and noting that the Services Australia does indeed track customer demand across channels, over the past three financial years, has customer demand via face-to-face contacts shrunk overall when compared to other channels.
- 701 **MR FLETCHER:** To ask the Minister for Government Services—In respect of fraud control at Services Australia, and further to SA SQ24-000394 regarding fraud and non-compliance in the 2023-24 financial year, which resulted in the greater loss of public monies and what was that quantum of funds lost.
- 702 **MR FLETCHER:** To ask the Minister for Government Services—In respect of fraud control at Services Australia, and further to SA SQ24-000396, what are the names of each multi-agency taskforce with which Services Australia exchanges intelligence and data in respect to fraud.
- 703 **MR FLETCHER:** To ask the Minister for Government Services—In respect of Services Australia’s Health Delivery Modernisation Program, what is the quantum of funding for each of the deliverables due for completion in 2023-24 but now rolled into 2024-25.

15 August 2024

- 704 **MR FLETCHER:** To ask the Minister for Government Services—When will Services Australia’s Trust Exchange be fully released to the Australian public.

20 August 2024

- 705 **MR FLETCHER:** To ask the Attorney-General—
- (1) How many complaints were made to the Commonwealth Ombudsman concerning Services Australia in each financial year from 2019-20 onwards.
 - (2) Of those complaints, how many were justified.
- 706 **MR FLETCHER:** To ask the Attorney-General—In respect of the Commonwealth Fraud and Corruption Policy:
- (1) Which entities are currently: (a) compliant with the policy; and (b) not compliant with the policy.
 - (2) To date, which entities have undertaken fraud and corruption risk assessments.
 - (3) For each assessment in (2), what: (a) was the rationale for the launch of the assessment; and (b) were the key findings.
 - (4) How does the Attorney-General's Department track and measure compliance with the policy, and how is this reported.
- 707 **MR FLETCHER:** To ask the Minister for Government Services—In respect of Services Australia's adherence to the Commonwealth Fraud and Corruption Policy:
- (1) For each investigation that was commenced in each financial year from 2020-21, with which entities did Services Australia share information about incidents.
 - (2) For each entity in (1), and for each financial year from 2020-21, how many instances of sharing information were there.
- 708 **MR FLETCHER:** To ask the Minister for Government Services—What are the expected release dates for each functionality upgrade to MyGov for the 2024-25 financial year.
- 709 **MR FLETCHER:** To ask the Minister representing the Minister for Finance—How many Commonwealth public-facing websites require a user login native to that website (that is, the website does not offer MyGovID functionality), and what are those websites.
- 710 **DR SCAMPS:** To ask the Minister for the Environment and Water—In respect of the Global Nature Positive Summit to be held from 8 to 10 October 2024:
- (1) When will a detailed agenda and/or program (including session times and speakers) for the summit be released.
 - (2) Who has been invited to the summit.
 - (3) Who has accepted an invitation to the summit.
 - (4) Who will be speaking at the summit.
 - (5) What is the projected cost of the summit to the Government.
- 711 **DR SCAMPS:** To ask the Minister representing the Minister for the Public Service—In respect of the Government's Review of Public Sector Board Appointments Process called on 5 February 2023:
- (1) Given that the Government has been in receipt of the final report of the review since at least 15 December 2023, when will the Government commit to releasing the final report to the Parliament in full.
 - (2) Why has the Government: (a) not released the full report for at least eight months; and (b) continued to make public sector board appointments after receiving the report but without having released it.
- 712 **MR BROADBENT:** To ask the Minister for Health and Aged Care—
- (1) What is the role of the Therapeutic Goods Administration (TGA) in monitoring stock levels of important medicines.
 - (2) Who is responsible for acting on information produced by the TGA in monitoring the stock levels of important medicines.
 - (3) What is the Minister doing to resolve the current medicine shortage and guarantee future supply.
 - (4) When will the Government review the COVID-19 Vaccine Claims Scheme with a view to: (a) broadening the eligibility criteria to ensure that injured Australians (who are currently deemed ineligible) can apply for compensation; and (b) extending the scheme beyond 30 September 2024 to enable processing of ongoing claims.

9 September 2024

- 713 **MR FLETCHER:** To ask the Minister for Government Services—In respect of each of Services Australia’s major projects:
- (1) According to Services Australia’s methodology, what is the: (a) current health status of each project; and (b) health status of each project going back over the past six months.
 - (2) How often does Services Australia assess the health of each project.
 - (3) What is the latest forecast of expenditure for each project.
 - (4) What is the current actual expenditure for each project.
 - (5) When is each project forecast to close.
 - (6) On what date did each project’s senior responsible officer last correspond with the Digital Transformation Agency (DTA).
 - (7) Since the establishment of each project, has its budget changed; if so: (a) to and from what; and (b) why.
 - (8) Since the establishment of each project, has its scope changed; if so: (a) to and from what; and (b) why.
 - (9) Since the establishment of each project, has its schedule changed; if so: (a) to and from what; and (b) why.
 - (10) Since the establishment of each project, have its benefits changed; if so: (a) to and from what; and (b) why.
 - (11) Since the establishment of each project, has its investment schedule changed; if so: (a) to and from what; and (b) why.
 - (12) Since the establishment of each project, has its quality changed; if so: (a) to and from what; and (b) why.
 - (13) What remediation plans, if any, have been agreed between Services Australia and the DTA.
- 714 **MR FLETCHER:** To ask the Minister representing the Minister for Finance—
- (1) Which investments are currently exempted under the Digital Transformation Agency’s Investment Oversight Framework.
 - (2) What are the reasons for the exemption per each investment.
- 715 **MR FLETCHER:** To ask the Minister representing the Minister for Finance—In respect of the Digital Transformation Agency’s Investment Oversight Framework:
- (1) Since 1 July 2021, which investment proposals did the agency determine did not meet the definition of a digital or ICT investment.
 - (2) For each proposal in (1), which was the responsible agency and what was the nature of the proposal (that is, provide a description of the proposal).
- 716 **MR FLETCHER:** To ask the Minister representing the Minister for Finance—In respect of the Digital Transformation Agency’s Benefits Management Policy for Digital and ICT-Enabled Investments, for each proposal since 1 July 2021, what criterion was reached for: (a) nil; (b) emerging; and (c) strong.
- 717 **MR FLETCHER:** To ask the Minister representing the Minister for Finance—In respect of the Digital Transformation Agency’s Benefits Management Policy for Digital and ICT-Enabled Investments, since 1 July 2021, and for each investment, which proposals: (a) were early stage proposals; (b) sought a first pass business case; (c) were presented with incomplete documentation; (d) were ultimately successful; and (e) were ultimately unsuccessful.
- 718 **MR FLETCHER:** To ask the Minister representing the Minister for Finance—In respect of the Digital Transformation Agency’s Benefits Management Policy for Digital and ICT-Enabled Investments, for each current investment what are the: (a) benefit descriptions; (b) realised benefits to date; (c) measures used to measure the benefit (including data sources); (d) baseline values for each measure; (e) actual baseline values for each measure; (f) target values for each measure; (g) actual values for each measure; (h) confidence levels and tolerances for each measure; (i) actual confidence levels and tolerance for each measure; (j) anticipated realisation start and end dates; and (k) actual realisation start and end dates.
- 719 **MR FLETCHER:** To ask the Minister representing the Minister for Finance—In respect of the Digital Transformation Agency’s Benefits Management Policy for Digital and ICT-Enabled Investments, and in regard to current investments, what was the result of the latest: (a) cost-benefit analysis; and (b) cost effectiveness analysis.

- 720 **MR FLETCHER:** To ask the Minister representing the Minister for Finance—In respect of the Digital Transformation Agency’s Benefits Management Policy for Digital and ICT-Enabled Investments, and in regard to current investments:
- (1) Which proposals have had disbenefits.
 - (2) What have those disbenefits been.
 - (3) On what date were those disbenefits noted by a stakeholder.
- 721 **MR FLETCHER:** To ask the Minister representing the Minister for Finance—In respect of all current Digital and ICT-Enabled Investments under oversight from the Digital Transformation Agency, and in regard to applicable investments:
- (1) Which projects have been subject to escalation protocols over the past 18 months;
 - (2) Which investment protocols were applied.
 - (3) What was the rationale for the escalation protocols being applied.
 - (4) Of investments subject to escalation protocols, what is their current health status.
 - (5) What investments have been the subject of an investment review meeting.
 - (6) Of applicable investments in (5), which investments did the meeting recommend should: (a) be terminated; (b) be suspended; and (c) continue to be remediated.
- 722 **MR FLETCHER:** To ask the Minister representing the Minister for Finance—Does the Digital Transformation Agency provide advice to Cabinet and/or the Prime Minister when either are considering rebaselining digital and ICT-enabled investments.
- 723 **MR FLETCHER:** To ask the Minister representing the Minister for Finance—In respect of each Australian Government Assurance Review commissioned in 2023-24:
- (1) What measure/program/project was being studied.
 - (2) What was the review type.
 - (3) When was the review commenced.
 - (4) When did the review conclude.
- 724 **MR FLETCHER:** To ask the Minister representing the Minister for Finance—In respect of the work of the Office of the National Data Commissioner, and further to the answer to question in writing No. 534:
- (1) Which organisations are accredited.
 - (2) Have the organisations completed a data inventory project; if so, on what date was the data inventory project completed for each organisation.
 - (3) Are the organisations onboarded to dataplace; if so, on what date was each organisation onboarded.
 - (4) Are the organisations accredited data users.
 - (5) Are the organisations accredited data service providers.
 - (6) What accreditation conditions have been applied.
- 725 **MR FLETCHER:** To ask the Minister representing the Minister for Finance—Further to the answer to question in writing No. 450, what business cases has the Digital Transformation Agency since jointly developed.
- 726 **MR COLEMAN:** To ask the Minister for Communications—In respect of contract notice CN4063357 published on AusTender on 11 June 2024 relating to Mobile Black Spot Program Evaluation:
- (1) What was the amount allocated for the contract.
 - (2) What is the purpose of the contract.
 - (3) Why is an external body being asked to conduct this evaluation.
 - (4) Why is the department unable to carry out this work.
 - (5) Did the Minister’s office request the evaluation; if so, why.
 - (6) Did the department recommend the evaluation; if so: (a) why; and (b) did it advise the Minister’s office.
 - (7) When is the evaluation due to be completed.
 - (8) If the evaluation has been completed, can a copy be provided.
 - (9) Who was awarded the contract to carry out the evaluation.
- 727 **MR PITT:** To ask the Minister for Climate Change and Energy—

- (1) How many small-scale technology certificates have been claimed through Emerging Energy Solutions before it went into liquidation.
- (2) How many businesses have been impacted by Emerging Energy Solutions going into liquidation.
- (3) What measures are being taken to assist installers who are owed money from Emerging Energy Solutions.
- (4) Will the Government ensure that taxpayer funds that have been claimed and not passed on to installers will be recovered.
- (5) What is the Government doing to ensure that registered agents are meeting their responsibilities and obligations.
- (6) How many registered agents are providing this middle-man role to solar installation businesses in Australia.
- (7) How many registered agents have been suspended by the Clean Energy Regulator in the past three years.

728 **MR HAMILTON:** To ask the Minister for Defence Personnel—

- (1) Has the Government received the independent review of land uses around key Defence bases impacted by per- and poly-fluoroalkyl substances (PFAS) contamination which was completed in April 2024.
- (2) When does the Government intend to release the review.
- (3) When will the Government's response to the review be made available.

729 **MR PITT:** To ask the Minister for Regional Development, Local Government and Territories—

- (1) Has the pre-feasibility study for the Port of Bundaberg outer harbour been completed; if so: (a) when was the study completed; (b) is the study publicly available; and (c) can a copy be provided.
- (2) Has the final report on the Hinkler AgTech Initiative been completed; if so: (a) when was the Minister provided with a copy of the completed report; (b) is the report publicly available; and (c) can a copy of the report be provided.

10 September 2024

730 **MR HAMILTON:** To ask the Minister for Agriculture, Fisheries and Forestry—

- (1) What level of funding does the Government provide to AgriFutures Australia on an annual basis.
- (2) How much of this funding was used for travel in 2023-24 by the Chair and Members of the Board of Directors of AgriFutures Australia.

731 **MR HAMILTON:** To ask the Minister for Housing—

- (1) Is the Government providing funding for social housing projects in the electoral division of Groom; if so, which projects are receiving funding.
- (2) Is the Government providing funding to Mission Australia to deliver housing projects.

732 **MR HAMILTON:** To ask the Minister for Home Affairs—

- (1) What level of funding has been allocated in the 2024-25 budget to the: (a) Australian Border Force for border surveillance; and (b) Illicit Tobacco Taskforce.
- (2) How many staff are currently working on the Illicit Tobacco Taskforce.
- (3) Who is leading the Illicit Tobacco Taskforce, and what is their rank.

733 **MR HAMILTON:** To ask the Minister for Agriculture, Fisheries and Forestry—

- (1) Has the Minister met with representatives from the Australian Chicken Growers' Council.
- (2) Is the Minister aware of issues in the chicken meat supply chain.
- (3) What is the value of the perishable agricultural goods sector to the economy.
- (4) What is the value of the chicken meat sector to the economy.
- (5) Is the Minister aware of the Australian Competition and Consumer Commission inquiry into bargaining power, which found there were imbalances in supply chains for perishable agricultural goods.
- (6) What is the Government doing to address these imbalances.

734 **MR HAMILTON:** To ask the Treasurer—What is the Government's strategy to tackle inflation.

- 735 **MR HAMILTON:** To ask the Treasurer—What is the Government doing to address the catastrophic collapse in productivity of 6.3 per cent.
- 736 **MR HAMILTON:** To ask the Treasurer—Is the Treasurer aware that Australian households are suffering, with living standards (as measured by real disposable income per capita) having fallen by 8.7 per cent.
- 737 **MR HAMILTON:** To ask the Minister for Small Business—
- (1) Is the Minister aware that the Australian Small Business and Family Enterprise Ombudsman has confirmed that nearly half of Australia's small businesses are not making a profit.
 - (2) What is the Government doing to assist small business.
 - (3) How many small businesses has the Minister met with in Queensland.
- 738 **MR HAMILTON:** To ask the Minister for Industry and Science—In respect of the Government's 'Made in Australia' policy:
- (1) Is the Minister aware that there are no limits on a foreign-owned entity's eligibility to apply.
 - (2) Is the Minister satisfied that the 'Made in Australia' plan has sufficient safeguards in place.
 - (3) Is the Minister concerned that the 'Made in Australia' Solar Sunshot initiative will fund foreign manufacturers that compete with Australian businesses.
- 739 **MR COLEMAN:** To ask the Minister for Communications—In respect of contract notice CN4054822 published on AusTender on 15 May 2024 relating to a National Audit of Mobile Coverage:
- (1) What was the final amount allocated for the contract.
 - (2) What is the purpose of the contract (that is, what is primarily being asked of the bidder).
 - (3) Why is an external body being asked to conduct this evaluation.
 - (4) Why is the department unable to carry out this work.
 - (5) Did the Minister's office request the evaluation; if so, why.
 - (6) Did the department recommend the evaluation; if so: (a) why; and (b) did it advise the Minister's office.
 - (7) When are the audit report and any interim reports due to be provided to the Government.
 - (8) Can copies of any reports produced to date under this contract be provided.
- 740 **MR COLEMAN:** To ask the Minister for Communications—In respect of contract notice CN4047430-A1 published on AusTender on 2 August 2024 relating to a Roadmap Roundtable Facilitation:
- (1) What was the final amount allocated for the contract.
 - (2) Can a detailed breakdown of the costs of the roundtable be provided.
 - (3) What is the purpose of the contract (that is, what is primarily being asked of the bidder).
 - (4) To which roadmap roundtable is this contract referring.
 - (5) Where, and when, was the roadmap roundtable held.
 - (6) Who attended the roadmap roundtable, and which organisations were they from.
 - (7) Can a copy of written materials prepared for attendees at the roadmap roundtable be provided.
 - (8) Did the Minister's office request the roadmap roundtable; if so, why.
 - (9) Did the department recommend the roadmap roundtable; if so: (a) why; and (b) did it advise the Minister's office.
- 741 **MR COLEMAN:** To ask the Minister for Communications—In respect of contract notice CN4050218 published on AusTender on 30 April 2024 relating to Wagering Advertising Research.
- (1) What was the final amount allocated for the contract.
 - (2) Who did the contract go to.
 - (3) What were the terms of reference for the research.
 - (4) What were the key findings of the report.
 - (5) What were the recommendations of the report.
 - (6) Can a copy of the research report be provided.
- 742 **MR COLEMAN:** To ask the Minister for Communications—In respect of contract notice CN4040766 published on AusTender on 15 March 2024 relating to Wagering Advertising Reforms Impact Analysis.
- (1) What was the final amount allocated for the contract.
 - (2) Who did the contract go to.

- (3) What were the terms of reference or research requests sought in this analysis.
- (4) What were the key findings of the analysis report.
- (5) What were the recommendations of the report.
- (6) Can a copy of the research report be provided.

743 **MR COLEMAN:** To ask the Minister for Communications—In respect of contract notice CN4015984 published on AusTender on 13 November 2023 relating to Executive Coaching Sessions.

- (1) What was the final amount allocated for the contract.
- (2) Who did the contract go to.
- (3) What was the purpose of the executive coaching sessions (that is, what was the coaching for).
- (4) Who received the coaching (include position names, title and division).
- (5) Who provided the coaching.
- (6) Where, and when, was the coaching carried out.
- (7) Can a copy of any printed materials prepared for the coaching sessions by the contractor be provided.

11 September 2024

744 **MR HAMILTON:** To ask the Minister for Defence—

- (1) Will the Government seek to close defence bases in the electoral division of Groom.
- (2) Why is the Government being secretive in relation to the Defence estate audit.
- (3) When will the Government give certainty to our Australian Defence Force personnel.

12 September 2024

*745 **MS SHARKIE:** To ask the Minister for Aged Care—

- (1) In respect of the Royal Commission into Aged Care Quality and Safety that found that the eight minutes then being delivered per resident, per day of allied health care in residential aged care was inadequate, is it the case that the number of allied health care minutes received by residents in aged care facilities has since approximately halved to 4.11 minutes per day.
- (2) Is the Government considering how new aged care assessment tools could better identify and support planning for much needed allied health care within aged care.
- (3) What is the Government doing to ensure that older Australians in aged care receive allied health care based on their assessed needs, so they can age with the support and dignity that they deserve.

*746 **MS SHARKIE:** To ask the Minister for Aged Care—

- (1) How many Australians receiving aged care identify as ‘Care Leavers’ (that is, children who have been in out-of-home or institutionalised care as children).
- (2) How many aged care providers and/or services in Australia have been verified under the Specialisation Verification Framework of the Department of Health and Ageing for the provision of specialised trauma-informed services to Care Leavers.
- (3) How many of the 500 Care Finders in the aged care system are trained and experienced in supporting Care Leavers to find suitable providers of aged care services.
- (4) What is the Government doing to ensure that Care Leavers and other vulnerable Australians have access to appropriate, trauma-informed aged and community care through verified specialised services.

*747 **MR FLETCHER:** To ask the Minister for Government Services—What was the face-to-face average wait time for each service brand at Services Australia as at 31 August 2024.

*748 **MR FLETCHER:** To ask the Minister for Government Services—For this financial year up to 31 August 2024, and for each of Services Australia’s service brands (that is, health, child support, social security and welfare) and their respective call lines, what is the: (a) average speed of answer; (b) number of calls answered by a service officer; (c) number of calls self-managed; (d) number of calls terminated by a customer; and (e) number of instances of congestion messaging.

*749 **MR FLETCHER:** To ask the Minister for Government Services—For each service brand, what is the average number of days for Services Australia to process social security and welfare claims and non-new claims in this financial year up to 31 August 2024.

*750 **MR FLETCHER:** To ask the Minister for Government Services—As at 31 August 2024, what is the health work on hand at Services Australia.

- *751 **MR FLETCHER:** To ask the Minister for Government Services—What is the average number of days for Services Australia to process health work, for each program, in this financial year up to 31 August 2024.

CLARESSA SURTEES

Clerk of the House of Representatives
