QUESTION TAKEN ON NOTICE

SUPPLEMENTARY BUDGET ESTIMATES HEARING: 15 October 2012

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(SE12/0024) PROGRAM - OMARA

Senator Cash (L&CA 17) asked:

Provide a copy of the tender evaluation plan (including the criteria that have been used, and the process and methodology for evaluating the tender) and marketing scheme for the services for design and development of an ethical framework and tool kit.

Answer:

A copy of the Request for Quotation (RFQ) Evaluation and Probity Plan is provided (please see attached PDF). There is no marketing scheme for the RFQ.



Australian Government Department of Immigration and Citizenship

REQUEST FOR QUOTATION (RFQ) EVALUATION & PROBITY PLAN

RFQ No: 11/21

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1. Introduction

This Evaluation & Probity Plan (EPP) provides a framework for the selection of a preferred supplier. The EPP details the process and the methodology for the evaluation of responses to RFQ 11/21 to ensure that the process is fair and objective, and results in a value for money outcome. For background details refer to the attached Spending Proposal and Procurement Plan (Attachment A).

2. Property/Services Required

DIAC requires:

Consulting services for the design and development of an ethical framework and methodology to underpin decision making by registered migration agents including a comprehensive toolkit that facilitates understanding and teaching of that framework

3. Maintaining Ethics and Fair Dealing

3.1 Confidentiality of Information.

Confidentiality is essential to all stages of the evaluation process to ensure probity and fair dealing.

RFQ responses will be treated as confidential. All responses will be recorded and secured by the RFQ Registration Officer in accordance with the RFQ requirements. RFQ documentation is to be clearly marked 'Commercial-in-Confidence' and stored in a secure place. Any correspondence with respondents during the evaluation process and supporting reasons for decisions will be documented to ensure a complete audit trail. Upon completion of the evaluation process, original responses will be retained and filed and copies destroyed as classified waste.

The protection of information orally is just as important as physically protecting documentation. RFQ Evaluation Team members will not discuss RFQ responses or the evaluation process with any person outside of the Team.

To ensure that RFQ Evaluation Team members understand their obligations to maintain Confidentiality each team member will sign a Deed of Confidentiality before the evaluation process is commenced.

3.2 Conflict of Interest

Public confidence in the integrity of the Department's procurement process is crucial, and any real or apparent conflict of interest could jeopardise that confidence and the RFQ process.

RFQ Evaluation Team members will be required to disclose any actual, perceived or potential conflict of interest and take steps to avoid that conflict. Team members will also inform the Chair should a conflict of interest arise during the RFQ evaluation process.

Any conflict of interest is to be addressed as and when the issue arises, and documented. If required, the issue may be referred to Procurement and Contracts Legal for advice.

All RFQ Evaluation Team members must sign a Conflict of Interest Declaration.

Any external consultants engaged to provide specialist advice or participate in the evaluation process will also be required to sign a Deed of Confidentiality and a Conflict of Interest Declaration.

A copy of the Deed of Confidentiality and Conflict of Interest Declaration is attached (Attachment 6).

3.3 Probity and Legal Advice

The Procurement and Contracts Branch will provide probity and legal advice in relation to the RFQ process.

RFQ Evaluation Team members should review DIAC guidance on probity in procurement before the evaluation process is commenced. In this regard please refer to the DIAC Procurement Manual, chapter on Probity which is located at http://dimanet.immi.gov.au/financial_management/financial_guidance/functional_guidance/spending_public_money/procurement_manual.

3.4 Any questions from interested parties in response to the RFQ will be treated in confidence. No party will be provided information that is not available (or immediately made available) to all known interested parties.

4. RFQ Evaluation Team

The RFQ Evaluation Team members (the Team) are:

- Director, Professional Development
- Assistant Director, Professional Development; and
- Assistant Director, Professional Standards and Integrity.

The role of the Team is to evaluate all RFQ responses in accordance with this EPP and to prepare an Evaluation Report (ER).

All members of the Team and other officers and advisors involved in the evaluation must be fully prepared for the evaluation process. They must, as a minimum:

- read and understand the RFQ; and
- understand the relationship between the RFQ requirements and the evaluation criteria.

The Team and all other officers and advisors involved in the evaluation process, must also be fully aware of, and comply with, requirements of the:

- DIAC Procurement Policy Framework, including the *Commonwealth Procurement Guidelines* December 2008 (as updated from time to time);
- Guidelines on official conduct of Commonwealth Public Servants (details available on IMMInet at http://dimanet.immi.gov.au/staff services/values conduct)

5. Evaluation Criteria

The preferred supplier will be selected on the basis of having submitted the response that provides best value for money for the Department as determined by an assessment of each response against the following evaluation criteria:

a. Fitness for purpose:

- i. proposed approach to providing the services; and/or
- ii. proposed ethical framework and methodology and toolkit that best achieves desired purposes;
- iii. capacity to provide resources in the required timeframe; and
- iv. technical ability and relevant expertise to provide the required services.

b. Performance history:

- i. demonstrated experience providing services similar to those required, specifically experience in designing, developing or facilitating discussions around ethical frameworks and models and facilitating the development of ethical intelligence and sound decision making principles;
- ii. demonstrated understanding and knowledge of application of ethics in the migration advice profession; and
- iii. referees reports.
- c. The relative risk of each response;
- d. Price and financial considerations (including all relevant direct and indirect benefits and costs over the whole procurement cycle);
- e. Extent of compliance with the draft contract;
- f. Extent and breadth of experience in design, knowledge of contemporary adult learning principles.

6. Evaluation Methodology

6.1 Evaluation Process

The evaluation will be undertaken in a staged process as outlined below.

Stage 1 - Receipt and Registration

The RFQ responses will be received via hard copy or via email and registered. Late responses will not be considered, unless the respondent can demonstrate that the lateness was due to circumstances beyond the control of the respondent.

Late responses are to be referred to the Probity Advisor and/or the Legal Advisor before a response is formally screened out for non conformance with the RFQ requirements.

Stage 2 - Screening of RFQ responses

Responses will be screened to identify those which do not provide the required information specified in the RFQ.

All possible cases of non compliance with the RFQ requirements are to be referred to the Probity Advisor and/or the Legal Advisor before a response is formally screened out for non conformance with the RFQ requirements.

Clarification of responses may be sought from respondents during the screening assessment. For further procedural guidance in issuing a request for clarification refer to the Stage 3- Technical Evaluation, below.

A screening worksheet is attached (Attachment 1)

Stage 3 - Technical Evaluation

The technical evaluation will consist of an evaluation of the response against the criteria set out in the RFQ. An assessment involving scoring will be undertaken using the scoring scale attached at Attachment 5. This assessment will be used to rank respondents. The technical evaluation assessment worksheet is detailed in Attachment 2.

As part of the technical evaluation, clarification of responses may be sought from respondents. Requests for clarification will focus on addressing an ambiguity or error or omission, in the response to the RFQ. All requests for clarification will be in writing and from the contact officer, and will direct that answers from respondents must be in writing addressed to the contact officer

During this Stage the Team may also conduct reference checks. The Team may take into account referee comments and if required, reassess its previous evaluation in light of the information provided by the referee(s).

Stage 4 - Price Evaluation

An assessment of price will be undertaken. If required, the Team will normalise the price to account for RFQ price requirements and variations in responses.

The adopted price assessment methodology should allow an equal comparison between responses.

The worksheet for assessment of price is attached (Attachment 3).

Stage 5 - Risk Assessment

An appropriate risk assessment will be undertaken for each response. Any risks identified, which may relate to the successful negotiation of a contract acceptable to DIAC, are to be detailed in the risk assessment.

The risk assessment should include:

- (i) the degree of overall compliance by each respondent with the terms of the draft contract attached to the RFQ;
- (ii) the likelihood of each respondent achieving what has been offered in the response (including taking into account any referee comments); and
- (iii) any other risks identified in the evaluation process.

The Team should consult with Procurement and Contracts Legal section for advice on contractual compliance and associated risks.

The worksheet for detailing the risk factors and the assessment process is attached (Attachment 4).

Individual assessments of perceived risk may vary among the Team. Variations in assessments will be resolved by the Team by discussion and the application of the risk assessment factors as detailed in the extract.

Stage 6 - Value for Money

Value for money for each response will be determined by a consideration of the cost represented by the assessment of price and value represented by the technical assessment and an assessment of all risks.

6.2 RFQ Evaluation Report

An Evaluation Report will be prepared reporting on the outcome of the evaluation process. The report will include, amongst other things, a summary of the assessment and the ranking of each response, the value for money considerations, and the recommendation of the preferred supplier.

A final report will then be submitted to the Delegate for approval.

7 Notification and Debriefing

The RFQ process is proposed to be completed by 1 April 2011 with the date for seeking Delegate approval being 1 April 2011. The contract with the service provider is expected to be finalised by 9 April 2010 and the services to commence on 11 April 2011 May.

Once the contract has been finalised with the preferred service provider, unsuccessful respondents will be advised by letter and offered an opportunity for an oral debrief.

Approval of the Delegate

I, the Approving Delegate, approve of the Evaluation and Probity Plan.

Name: Stephen Wood

Signature:

Date: 12 AB - 11

Christine, I am recommendering that (as the Director Professional Standards how advised me that priorities in their area do not allow for release of the Assistant Director or other suitable officer from their Section over the next few weeks),

- I replace the Assistant Ricctor, Professional Standards and Indegrity on the RFQ Evaluation Team;
- 2. You approve this evaluation and probity plan (with the amendment at I above);
 - 3. You be the delegate for approval of the lineal report and recommendation of the preferred supplier

30/3/11

AGREGO.

ATTACHMENT 1 Stage 2 - SCREENING

[Insert respondent's name]

| Issues to be considered by the RFQ Evaluation Team | Compliance | Comment |
|--|------------|--|
| Does the response provide all the information specified in Part 3 of the RFQ? | | |
| Is the respondent, and any of its proposed subcontractors, compliant under the Equal Opportunity for Women in the Workplace Act 1999? | | |
| If not, has the respondent provided a Letter of Compliance? | | And Address of the Control of the Co |
| Has the respondent confirmed they will comply with DIAC policy on Prohibition of Engaging Illegal Workers? | | |
| Has the respondent confirmed that at the time of submitting their response, neither they nor any of their subcontractors, have any judicial decision against them (including any decisions under appeal) relating to unpaid employee entitlements? | | |
| Has the respondent advised the number of 'full time equivalent' persons employed to enable their Small Business Status to be determined? | | |

Compliance column to be completed by use of "yes/complies", "partially complies", or "no/does not comply"

ATTACHMENT 2 Stage 3 - TECHNICAL EVALUATION

[Insert respondent's name]

Numerical values to be assigned to the sub-criteria are detailed in Attachment 5 to this EPP. The scores are then averaged and a score entered against the criteria headings.

| Fitness for purpose of property and services | Score | Comment |
|---|-------|---------|
| Proposed approach to providing the services | | |
| Proposed ethical framework and methodology and toolkit that best achieves desired purposes | | |
| Capacity to provide service in the required timeframe. | | |
| Technical ability to provide the required services | | |
| | | |
| Performance history relevant to the property and services | Score | Comment |
| Demonstrated experience providing similar services, specifically experience in designing, developing or facilitating discussions around ethical frameworks and models and facilitating the development of ethical intelligence and sound decision making principles | | |
| Demonstrated understanding and knowledge of application of ethics in the migration advice profession | | |
| Extent and breadth of experience in design, knowledge of | | |

| contemporary adult learning principles | |
|--|--|
| | |
| Referees reports | |
| | The state of the s |
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| | _ |

ATTACHMENT 3 Stage 4 - PRICE EVALUATION

[Insert respondent's name]

| Price / Fee structure | Score |
|---|-------|
| The extent to which all required items and costs (including royalties, levies, duties, taxes and charges required for the completion of the contract, inclusive of any GST) are clearly outlined in the proposal. | |
| Justification of the costs provided in the pricing/fee schedule for the duration of the contract including options. | |
| | |

ATTACHMENT 4 Stage 5 - RISK ASSESSMENT

[Insert respondent's name]

| Risk | Likelihood rating | Consequence rating | Risk Rating |
|--|----------------------|-----------------------|-------------|
| eg Risks identified with any partial or non compliance issues with draft contract | | | |
| eg The likelihood of the respondent achieving what has been offered in the response | | | |
| eg Any other risks identified in the evaluation process | | | |

This assessment is to be undertaken referring to the DIAC Risk Assessment Toolkit, available on the IMMInet website.

ATTACHMENT 5 - SCORING SCALE

This is the scoring scale to be used by an RFQ Evaluation Team. The language used in the rating scale is intended as a guide to the team in determining the score to be given to a response. Responses do not have to achieve every description associated with a score to achieve that score.

| Rating Scale | Score |
|--|-------|
| Exceptional - Specification requirements significantly exceeded in all areas. - No weaknesses or deficiencies in response. - Claims are fully substantiated. - Little or no risks that require management strategies. - High probability of success in the delivery/performance of the Services. | 5 |
| Very Good - Specification requirements met to a very high standard in all areas. - No weaknesses or deficiencies in response. - All Claims are well substantiated. - A low number of risks that require management strategies. - Very good probability of success in the delivery/performance of the Services. | 4 |
| Satisfactory - Specification requirements met to a high standard in most areas. - Low number of weaknesses or deficiencies in response. - Claims are substantiated in key areas. - A number of risks that require management strategies. - Good probability of success in the delivery/performance of the Services. | 3 |
| Poor - Specification requirements poorly addressed in some areas. - Large number of weaknesses or deficiencies in response. - Claims largely unsubstantiated. A number of proposals unworkable. - A large number of risks that require management strategies. - Low probability of success in the delivery/performance of the Services. | 2 |
| Unacceptable - Specification requirements not met. - Very high number of weaknesses or deficiencies in response. - Claims unsubstantiated and unworkable. - A very high number of risks that require management strategies. - Little probability of success in the delivery/ performance of the Services. | 1 |

ATTACHMENT 6 - DEED as to CONFIDENTIALITY & CONFLICT of INTEREST

- 1. For the purpose of the Project, I will, or may, receive and have access to information which:
 - (a) is identified as confidential;
 - (b) I know or ought to know is confidential;
 - (c) is by its nature confidential; or
 - (d) is Personal Information,

collectively, "Confidential Information".

Unless the information is publicly available, or I am otherwise directed by the Commonwealth, I will assume information is Confidential Information.

For the purpose of this clause, "Personal Information" means information or an opinion (including information or an opinion forming part of a database), whether true or not, and whether recorded in a material form or not, about a natural person whose identity is apparent, or can reasonably be ascertained, from the information or opinion.

- 2. Subject to clause 3 of this Deed, I understand that I must:
 - (a) at all times treat as confidential and must not disclose to any person any Confidential Information;
 - (b) at all times keep all Confidential Information securely stored in accordance with any directions by the Commonwealth;
 - (c) as directed by the Commonwealth, deliver up to the Commonwealth all Confidential Information in my possession or control; and
 - (d) not:
 - (i) copy or duplicate or reproduce in any manner whatsoever, or evolve translations of or extractions from, any portion of the Confidential Information; or
 - (ii) modify, create or recreate by any means in whole or in part any aspect or version of the Confidential Information or cause or permit any other person to do any of the foregoing.
- 3. The restrictions imposed by clause 2 of this Deed will not apply to the disclosure of any information:
 - (a) to the extent to which it is required to be disclosed by law, a governmental agency or court order;
 - (b) to the extent to which it is necessary to enable me to lawfully work on the Project; or
 - (c) which is in or comes into the public domain otherwise than by disclosure in breach of this deed poll.

- 4. If at any time, I have an actual, apparent or potential Conflict of Interest, I shall:
 - (a) disclose in writing that interest promptly to the Chair of the Tender Evaluation Committee, and;
 - (b) take necessary action to avoid the conflict as directed by the Commonwealth.

In this clause, "Conflict of Interest" means I have interests which conflict or which may conflict with those of the Commonwealth, including in relation to the Project.

- 5. I warrant that I will:
 - (a) take all necessary action to satisfy my obligations under this Deed;
 - (b) promptly notify the Commonwealth of any unauthorised possession, disclosure, use or knowledge of the Confidential Information and take all steps necessary to prevent the recurrence of such possession, disclosure, use or knowledge;
 - (c) co-operate with the Commonwealth in any litigation against third parties which might be considered necessary or appropriate by the Commonwealth to protect the Confidential Information;
 - (d) do or cause to be done all acts, matters and things and execute or cause to be executed all agreements, deeds and other documents as may be necessary to give effect to this Deed; and
 - (e) if I am not an employee of the Commonwealth, indemnify the Commonwealth against any cost, expense, liability, loss or damage suffered by it arising out of or in connection with any breach of my obligations under this Deed.
- 6. Without limiting the Commonwealth's rights under or in connection with this Deed, or otherwise under statute, at law or in equity, I acknowledge that:
 - (a) a breach of this Deed may constitute a breach of section 70 of the *Crimes Act* 1914 (Cth) which carries a penalty of up to two years imprisonment; and
 - (b) more generally, the provisions of this Deed survive the termination or expiration of this Deed.

| EXECUTED as a Deed on day of | 200X |
|------------------------------|-------------|
| by: | |
| | |
| (Name in full) | (Signature) |
| in the presence of | |
| (Signature of Witness) | |
| (Name of Witness in Full) | |

DR: ETHICS FRAMEWORK RISIK ASSESSMENT SUMMARY SHEET

2 MARCH 2011

Use this table to prioritise your risks as identified in each Risk Assessment & Treatment Plan Worksheet completed by your area/project.

Refer to the DIAC Risk Assessment Toolkit for guidance on identifying, assessing and rating your risks.

| 1. Contract cannot be commenced by 11 April 2011 10 Project Manager Low 1 2. Conflict of Interest 2. Conflict of Interest Low 2 3. Quoted cost does not represent value for money Project Manager Low 3 4. Overstates capacity to undertake project or to deliver project within stipulated timeline Project Manager Low 1 5. 6. Project Manager Low 1 7. 8. Project Manager Project Manager Project Manager 1 9. 10. Project Manager Project Manager 1 11. Project Manager Low 1 1 Project Manager Low 1 6. Project Manager Low 1 8. Project Manager Project Manager Project Manager 1 10. Project Manager Project Manager Project Manager 1 11. Project Manager Project Manager Project Manager 1 1 Project Manager Project Manager Project Manager 1 2 Project Manager Project Manag | Risk | Risk Owner | Residual Risk Rating | Priority |
|---|--|-----------------|--|--|
| Conflict of Interest Project Manager Low Quoted cost does not represent value for money Project Manager Low Overstates capacity to undertake project or to deliver project within stipulated timeline Project Manager Low | 1. Contract cannot be commenced by 11 April 2011 | Project Manager | Low | ~ |
| Quoted cost does not represent value for money Project Manager Low Overstates capacity to undertake project or to deliver project within stipulated timeline Project Manager Low | 2. Conflict of Interest | Project Manager | Low | 2 |
| Overstates capacity to undertake project or to deliver project within stipulated Project Manager | 3. Quoted cost does not represent value for money | Project Manager | Low | က |
| 5. 6. 7. 8. 9. 10. 11. | 4. Overstates capacity to undertake project or to deliver project within stipulated timeline | Project Manager | Low | - |
| 6. 7. 8. 9. 10. 11. | 5. | | | |
| 7. 8. 9. 10. 11. | 9 | | And the second s | |
| 8. 9. 10. 11. | 7. | | | . ALLEMANTE . |
| 9. 10. 11. | 8 | | | A CANADA |
| 10. | · o | | | |
| 14. | 10. | | | A THE STATE OF THE |
| | 17. | | | |

| Objective - what are we trying to achieve? | Design and development of an ethical framework and methodology to underpin decision making for RMAs including a comprehensive toolkit that facilitates understanding and teaching of that framework | nework and methodology to ing a comprehensive toolkit of that framework | Date of risk assessment March 2011 | March 2011 | RISK |
|--|---|---|---|-----------------------|----------------|
| Risk | Contract cannot be commenced by 11 April 2011 | il 2011 | | | # |
| Project/Business Manager | Dora Chin-Tan | Project/Business Area | Project/Business Area Professional Development | | |
| CAUSE Description - WHY might this risk occur? | might this risk occur? | CONS | CONSEQUENCE Description - WHAT will happen if this risk occurs? | T will happen if this | s risk occurs? |
| Delays in governance process and approvals | s and approvals | • | Time slippage or non compliance with procurement guidelines | procurement guideline | Se |
| Confract negotiation is protrait | Contract negotiation is protracted due to dispute over clauses in contract | • | Open tender required | | |
| Quality of RFQ responses is poor | poor | ř • | Reg 10 Approval required | | |
| Quoted costs all exceed budget available | get available | ž | Negative public/stakeholder perception | Ę | |

| CONTROLS in place - Wha | CONTROLS in place - What are we <u>currently</u> doing to mitigate the likelihood or the | g to mitigate the likelihood | or the | Who in your area is responsible? | How will the controls be monitored? | Are stakeholders outside your area informed? |
|-------------------------|---|------------------------------|----------------------------|--|-------------------------------------|--|
| o company | | | | | | |
| Standard cont | Standard contract distributed with RFQ | | | | | |
| Scope has be | Scope has been restricted to contain cost and timeframe | ne | | Project Manager | Project Manager | Not applicable |
| Material has b | Material has been prepared to assist respondees | | | | | And the second s |
| | WHAT IS THE RATING OF THIS RISK WITH THE CURRENT CONTROLS IN PLACE? - Refer to the Department's Risk Matrix | HIS RISK WITH THE CURRE | ENT CONTROLS | 3 IN PLACE? – Refer | to the Department's Risk | Matrix |
| Likelihood | Possible | Consequence | Slippage in time standards | Slippage in time and performance standards | Risk Rating | Medium |
| , | | | C-1-1 | Who in your area | When will the activities | When will the activities Are stakeholders outside |

| What are we <i>planning</i> to do to mitigate the likelihood or consequence of this risk? | Who in your area is responsible? | When will the activities commence? | Are stakeholders outside your area informed? |
|---|---|--|---|
| Offer briefings to all respondees | Project Manager | March 2011 | No |
| Require responders to identify risk and propose mitigation action | Project Manager | March 2011 | No |
| Ensure Reg 10 approval is in place as soon as it becomes evident that there may be slippage in time | Project Manager | April 2011 | No |
| Appropriate and comprehensive quotation evaluation criteria | Panel Evaluators | April 2011 | No |
| Terms and conditions of contract clearly stipulated at outset | Project Manager | March 2011 | No |
| Has the costing for the planned controls been included in your Budget proposals where ne | proposals where necessary? (YES/NO) YES | YES | 1. Line distribution of the control |
| WHAT IS THE RATING OF THIS RISK AFTER THESE PLANNED CONTROLS | S ARE IN PLACE? - R | ANNED CONTROLS ARE IN PLACE? - Refer to the Department's Risk Matrix | Risk Matrix |

RISK REALISATION

Slippage in time and performance standards

Consequence

Possible

Likelihood

ŏ N

Residual Risk Rating

What action would you take if the risk is realised? Ensure new deadlines are drawn up and progress monitored. Press for reallocation of resources or consultants if necessary. Organise for new approvals if required for example Reg 10 approvals. Obtain legal advice. Brief Advisory Board and CEO.

VITH THE DEPARTMENT'S RISK ASSESSMENT TOOLKIT) RISK ASSESSMENT AND TREATMENT AN WORKSHEET (USEIN CONJUNCTION

| | | | | | | | The state of the s |
|---|-------------------------|--|--|---|--|--|--|
| Objective - what are we trying to achieve? | are we ? | Design and development of an ethical framework and methodology to underpin decision making for RMAs including a comprehensive toolkit that facilitates understanding and teaching of that framework | an ethical framework and r r RMAs including a compre g and teaching of that fram | nethodology to shensive toolkit ework | Date of risk assessment | nent March 2011 | RISK REFERENCE |
| Risk | | Conflict of Interest | | | | | # |
| Project/Business Manager | Manager | Dora Chin-Tan | Project/E | ct/Business Area | Professional Development | ant | |
| CAUSE Descriptic | on – WHY I | CAUSE Description – WHY might this risk occur? | | CONSE | QUENCE Description | CONSEQUENCE Description - WHAT will happen if this risk occurs? | risk occurs? |
| Consultants coul | ld intend in th | Consultants could intend in the future to seek to deliver the Ethics Refresher course and/or | Ethics Refresher course a | • | consultant's deliverables r | The consultant's deliverables may not have credibility with stakeholders | akeholders |
| partner with a provider who is doing so. | ovíder who is | s doing so. | | • Reco | Recommendations could be biased | ased | |
| • | | | | • May | undermine the perceived | May undermine the perceived integrity of the Office of the MARA | ıRA |
| CONTROLS in place - Wha consequence of this risk? | ace - What his risk? | CONTROLS in place - What are we currently doing to mitigate the likelihood or the consequence of this risk? | mitigate the likelihood | or the | Who in your area is responsible? | How will the controls be monitored? | Are stakeholders outside your area informed? |
| Process for appre | roval of activi | Process for approval of activities and CPD providers | Additionary . | | Assistant Director | Policies and procedures | Not applicable |
| | WHAT | WHAT IS THE RATING OF THIS RISK WITH THE CU | RISK WITH THE CURR | ENT CONTROL | S IN PLACE? - Refer | IRRENT CONTROLS IN PLACE? – Refer to the Department's Risk Matrix | Matrix |
| Likelihood | Possible | | Consequence | Biased Review | Biased Review and Recommendations | Risk Rating | Medium |
| What are we <i>plan</i> | ning to do | What are we <u>planning</u> to do to mitigate the likelihood or consequence of | | this risk? | Who in your area is responsible? | When will the activities commence? | Are stakeholders outside your area informed? |
| Consultants to su | ubmit Declar | Consultants to submit Declaration of No Conflict of Interest prior to contract comm | prior to contract commence | encement | Project Manager | March 2011 | No |
| Stringent criteria for evaluation of quotations | for evaluation | on of quotations | | | Project Manager | March 2011 | No |
| Stringent evaluat | ition of Ethics | Stringent evaluation of Ethics activities submitted for approval as CPD activities | /al as CPD activities | | Project Manager | March 2011 | No |
| Has the costing for | or the plan | Has the costing for the planned controls been included in your Budget | | osals where ne | proposals where necessary? (YES/NO) | YES | |
| 5 | WHAT IS TH | WHAT IS THE RATING OF THIS RISK AFTER THESE PL | AFTER THESE PLANN | ED CONTROLS | ARE IN PLACE? - R | ANNED CONTROLS ARE IN PLACE? – Refer to the Department's Risk Matrix | lisk Matrix |
| Likelihood | Unlikely | A.M. Marian and A.M. Marian an | Consequence | Biased Review a | Biased Review and Recommendations | Residual Risk Rating | Low |
| | | | RIS | RISK REALISATION | > | | |
| | | | | | The state of the s | | |

For assistance with this form see Risk Management/IMMI/AU or email risk.management@immi.gov.au or call Risk Management Helpdesk on 6223 8515.

What action would you take if the risk is realised? Request for new consultant to be allocated to the project.

For assistance with this form see Risk Management/IMMI/AU or email risk management@immi.gov.au or call Risk Management Helpdesk on 6223 8515.

What action would you take if the risk is realised? Re-scope the project and if necessary recommence procurement exercise.

RISK REALISATION

14

RISK ASSESSMENT AND TREATMENT AN WORKSHEET (USE IN CONJUNCTION

VITH THE DEPARTMENT'S RISK ASSESSMENT TOOLKIT)

| Objective - what are we trying to achieve? | Design and developmen underpin decision makin that facilitates understan | Design and development of an ethical framework and methodology to underpin decision making for RMAs including a comprehensive toolkit that facilitates understanding and teaching of that framework | methodology to ehensive toolkit sework | Date of risk assessment | nent March 2011 | RISK |
|---|--|---|--|---|--|--|
| Risk | Overstates capacity to un | Overstates capacity to undertake project or to deliver p | er project within stipulated timeline | sted timeline | The state of the s | # |
| Project/Business Manager | Dora Chin-Tan | Project/E | Project/Business Area | Professional Development | ənt | |
| CAUSE Description – WHY might this risk occur? | night this risk occur? | | CONSE | QUENCE Description | CONSEQUENCE Description - WHAT will happen if this risk occurs? | s risk occurs? |
| Project consultants overstate qualifications and experience | qualifications and experier | nce | Slipps | Slippage in terms of time or performance outcomes | erformance outcomes | |
| Project consultants underestimate challenges or issues | mate challenges or issues | | • Slipp | Slippage in terms of time or performance outcomes | erformance outcomes | |
| CONTROLS in place - What are we currently doing to mitigate the likelihood or the consequence of this risk? | are we <u>currently</u> doing | to mitigate the likelihood | l or the | Who in your area is responsible? | How will the controls be monitored? | Are stakeholders outside your area informed? |
| Not applicable | | | | | | - Landida Mariana |
| • | | | | | | |
| WHAT | IS THE RATING OF TH | IS RISK WITH THE CURR | ENT CONTROLS | S IN PLACE? – Refer | WHAT IS THE RATING OF THIS RISK WITH THE CURRENT CONTROLS IN PLACE? – Refer to the Department's Risk Matrix | Matrix |
| Likelihood Likely | | Consequence | Slippage in time standards | Slippage in time and performance standards | Risk Rating | Medium |
| What are we <u>planning</u> to do to mitigate the likelihood or consequence of | to mitigate the likeliho | od or consequence of thi | this risk? | Who in your area is responsible? | When will the activities commence? | Are stakeholders outside your area informed? |
| Evaluation and evidence of qualifications and prior project experience | ualifications and prior proje | ect experience | | Project Manager | March 2011 | No |
| Close scrutiny of evaluation criteria and checking of references | criteria and checking of ref | erences | | Evaluators | March 2011 | No |
| Has the costing for the planned controls been included in your Budget p | ned controls been incl | luded in your Budget pro | posals where ne | proposals where necessary? (YES/NO) | YES | |
| WHAT IS TH | WHAT IS THE RATING OF THIS RISK AFTER THESE PL | SK AFTER THESE PLAN | NED CONTROLS | ARE IN PLACE? R | ANNED CONTROLS ARE IN PLACE? – Refer to the Department's Risk Matrix | Risk Matrix |
| Likelihood Possible | | Consequence | Slippage in time standards | Slippage in time and performance standards | Residual Risk Rating | Low |
| | | RIS | RISK REALISATION | > | | |
| What action would you take if the risk is realised? Not shortlist the respondent in question. | if the risk is realised? | Not shortlist the responden | nt in question. | | | |

For assistance with this form see Risk Management/IMMI/AU or email risk management@immi.gov.au or call Risk Management Helpdesk on 6223 8515.