

**QUESTION TAKEN ON NOTICE**

**BUDGET ESTIMATES HEARING: 21-22 MAY 2012**

**IMMIGRATION AND CITIZENSHIP PORTFOLIO**

**(BE12/0016) Program: Office of the MARA**

Senator Cash (L&CA 32-33) asked:

How many of the complaints that have been received or reopened by the Office of the Migration Agents Registry Authority related to current or former agents?

*Answer:*

In the period 1 July 2011 to 31 March 2012 there were 362 complaints received or reopened. These related to 245 current or former registered migration agents.

The Authority has jurisdiction to investigate complaints received against registered migration agents, as well as former agents if the complaint is received within twelve months of the agent ceasing to be registered.