QON No.	Department	Senator	08/02/2010 Hansard page reference	Question	Comments
CC 1	DCCEE	Abetz	102	 Senator ABETZ—Did you discuss that [Morgan Stanley] report with officials from, let's say, the Victorian state government? Senator ABETZ—Does that answer include or not include any officials or ministers from the Victorian government? Dr Parkinson—I have not had such a conversation. Senator ABETZ—Is it possible that other people from your department may have had such discussions? Senator ABETZ—Could you take that on notice, just to check up for us. 	Received 14.5.10
CC 2	DCCEE	Milne	113	 Senator MILNE—What would be the impact, though, in terms of the overall program and the price— Minister? Senator Wong—Could I take that on notice, Senator? Senator MILNE—Yes, all right. 	Received 21.5.10
CC 3	DCCEE	Milne	113	 Mr Comley—I would have to take on notice the extent to which that was already incorporated in the modelling that was prepared last year Senator MILNE—Yes, I would like to know whether that was incorporated in the thinking. If not, what happens if all that comes onstream and the government's rebate is still in the market? What would that do to the REC price? Dr Parkinson—Happy to take that on notice, Senator. 	Received 14.5.10
CC 4	DCCEE	Abetz	118	 Senator Wong—Senator, be careful what you wish for. If you are seeking that I release documents which go through costings of opposition policy, I will certainly take it on notice. Senator ABETZ—Why take it on notice? Senator Wong—Because I want to consider it. 	Received 25.5.10
CC 5	DCCEE	Birmingham	118	Senator BIRMINGHAM —Minister, in relation to the policy released by the Leader of the Opposition on 3 February this year, how many documents purporting to be analysis of that policy have you	Received 25.5.10

				received from your department? Senator Wong— I would have to take that on notice. I do not have that in my head.	
CC 6	DCCEE	Birmingham	121	Senator BIRMINGHAM— Is there a substantive document or documents that form the complete analysis of the coalition policy of which this document is a summary? Senator Wong—I have taken the issue on notice and I will consider it.	Received 25.5.10
CC 7	DCCEE	Birmingham	121	Senator BIRMINGHAM —Right. In taking that on notice, could you provide us with the titles or descriptions of such documents, how long they are and when they were prepared—and, of course, ideally we would like them released. But I appreciate that you will take all of that on notice, Minister, so thank you.	Received 25.5.10
CC 8	DCCEE	Birmingham	122	Senator BIRMINGHAM—How many staff have been appointed since the second defeat of the legislation in early December? Mr Leeper—I need to take that on notice, if you want to be precise.	Received 26.5.10
CC 9	DCCEE	Milne	128	 Senator MILNE—Is that [UNFCCC inventory review] publicly available? Mr Carruthers—Yes, that is on the UNFCCC website. I would be very happy to assist the committee in providing it. Senator MILNE—Would you mind just providing a link to the committee. 	Received 14.5.10
CC 10	DCCEE	Milne	128	 Senator MILNE—In terms of the national carbon accounting system, I have been asking for the maps for some six months now and have been promised them by the government and I am still waiting. Can you indicate when I can expect to get the maps of the Kyoto forests for each year since 1990—that is what I have been asking for—in any of the GIS formats that are available? Senator Wong—Senator, I thought I had indicated in the Senate—Senator MILNE—That you would provide them. Senator Wong—Yes. Senator Wong—And I gave you an indication of what needed to be done first. I do not know that I can add to what I said in the Senate. Senator MILNE—I again ask for those maps. If the whole national 	Received 24.5.10

				carbon accounting system is based on being able to find the Kyoto forests then I would like to be able to see where they are and what changes have occurred.	
CC 11a CC 11b CC 11c CC 11d CC 11d CC 11e	DCCEE	Macdonald	131	How many went to Copenhagen ¹ , what was the cost of getting there, what was the method and class of travel, what was the cost of the hotels stayed in, what was the star rating of those hotels and what was the carbon footprint?	
CC 12	DCCEE	Macdonald	132	Senator IAN MACDONALD — I refer the department to a report in the <i>Australian</i> dated 3 February this year, entitled 'Report undercuts Kevin Rudd's Great Barrier Reef wipeout', where AIMS researcher Dr Sweatman is quoted. In view of Dr Sweatman's results and findings, could the department correlate the Prime Minister's question to that.	Received 14.5.10
CC 13	DCCEE	Macdonald	132	 I refer the committee to a very good article by Cardinal George Pell in yesterday's <i>Sunday</i> <i>Telegraph</i>. This might have to be on notice, but I ask the department if they could go through Cardinal Pell's argument and, of the factual parts that he raises—not of his argument but of the facts that he says in that argument, which are easily able to be pulled out—tell me which of Cardinal Pell's facts are not correct. I am not asking for the argument but simply the facts that he relates; for example: We can now chart the history of El Nino for 20,000 years, and these records show La Nina has been absent for a 15- year period at least once. That is a fact; it is not an argument. What I really want the department to do is to go through and say, 'That is not correct because'—for example—'it was only 15,000 years or it has happened three times.' I just want a critique of the facts in Cardinal Pell's arguments. 	
CC 14	DCCEE	Macdonald	133	Dr Parkinson —It is a standard arrangement where the ANU pays Professor Steffen's salary and we reimburse the ANU. On the department's website there is a list of all grants from 1 January 2009. We can give you that link.	Received 18.5.10
CC15	DCCEE	Ryan	Written	a) What is the total expenditure on staffing for the Department and for all portfolio agencies?	Received 26.5.10

¹ Answered during the hearing

				b) What is the SES and non-SES breakdown?	
CC16	DCCEE	Ryan	Written	What are the current staffing levels for SES and non-SES officers?	Received 21.5.10
CC17	DCCEE	Ryan	Written	 a) What have been the changes in staffing levels since November 2007? b) Why have these changes occurred? c) What have been the budgetary implications? d) What, if any, functions have been sacrificed? 	Received 26.5.10
CC18	DCCEE	Ryan	Written	a) Has there been a target for staff reductions to achieve savings?b) What is that target and what strategy is being implemented to achieve this?	Received 21.5.10
CC19	DCCEE	Ryan	Written	 a) Have any voluntary or involuntary redundancies been offered to staff? b) If so, how have staff been identified for such offers? c) Are there such plans for the future? 	Received 27.4.10
CC20	DCCEE	Ryan	Written	 a) How much, and for what, has the Department spent on external consultancies since November 2007? b) For external consultancies currently being undertaken, what is the cost and project description of each? 	Received 26.5.10
CC21	DCCEE	Ryan	Written	 a) Has the Department undertaken any research or created any reports that break down funding by electorate? b) For whom, and when, have these reports been created? c) How often are these reports updated? d) Can the Department provide these reports? e) Have these reports or other electorate-specific data been used in the allocation of grants since December 2007? 	Received 21.5.10
CC22	DCCEE	Ryan	Written	Could the Department provide a list of all discretionary grants, including ad hoc and one-off grants since November 2007? Please provide details of the recipients, the intended use of the grants and what locations have benefited from the grants.	
CC23	DCCEE	Ryan	Written	 a) How many Reports have been commissioned by the Government in the Climate Change portfolio since November 2007? b) Please provide details of each report including date commissioned, date report handed to Government, date of public release, Terms of Reference and Committee members. c) How much did each report cost? d) How many departmental staff were involved in each report and at 	Received 26.5.10

CC24	DCCEE	Ryan	Written	 what level? e) What is the current status of each report? f) When is the Government intending to respond to these reports? <i>The Canberra Times</i> reported on 4/12/09 that "ministers or their advisers pressured one in four executive-level bureaucrats to breach their duty to be apolitical, impartial or accountable in 2008-09." a) Did any Department of Climate Change staff report that they felt that ministers or their advisers pressured them to breach their duty to be apolitical, impartial or accountable in 2008-09? b) Did any staff report that they felt that the Minister for Climate Change or her advisers pressured them to breach their duty to be apolitical, impartial or accountable in 2008-09? b) Did any staff report that they felt that the Minister for Climate Change or her advisers pressured them to breach their duty to be apolitical, impartial or accountable in 2008-09? 	Received 27.4.10 Received 21.5.10
CC25	DCCEE	Ryan	Written	 The State of the Service report for 2008-09 reported that there were in total 521 employees who were investigated and found to have breached the APS Code of Conduct: a) How many employees in Department of Climate Change were investigated for breaches of the APS Code of Conduct? b) How many employees in Department of Climate Change were investigated and found to have breached the APS Code of Conduct? If so, what breaches and how many of each were recorded? c) In relation to Department of Climate Change staff, how many employees were reprimanded for a breach of the APS Code of Conduct? d) In relation to Department of Climate Change staff, how many employees were counselled for a breach of the APS Code of Conduct? e) In relation to Department of Climate Change staff, how many employees had their employment terminated for a breach of the APS Code of Conduct? f) In relation to Department of Climate Change staff, how many employees were reassigned for a breach of the APS Code of Conduct? 	Keceived 21.5.10
CC26	DCCEE	Ryan	Written	 a) In relation to the Code of Conduct for Ministerial Staff, were any of the Minister for Climate Change's staff investigated for breaching the Code of Conduct for Ministerial Staff? 	Received 14.5.10

				b) If so, were any breaches recorded and what was the breach?	
CC27	DCCEE	Birmingham	Written	 b) If so, were any breaches recorded and what was the breach? In relation to the Government's proposed Carbon Pollution Reduction Scheme: a) What advice has been provided to the Minister in relation to the impact on job losses? For example, has there been modelling conducted on what job losses, and where (if so, please detail numbers and localities), could be expected through the closure of coal mines, the impact on power stations more reliant on the use of brown coal, other sectors such as small business or the rural sector? b) What modelling has been done in relation to increases in the price of electricity? What are the expected increases for home owners and for business? c) What modelling has been done in relation to the cost impact on specific goods and services, such as a birthday cake, bus ticket average household electricity bill? d) Has the Government undertaken modelling taking into account international actions? If so, what? 	Parts b, c and d transferred to Tsy 25 Feb 10 Received 26.5.10
CC28	DCCEE	Birmingham	Written	 a) Is it possible that the proposed CPRS could force the early closure of power stations such as Hazelwood and Yallourn? b) If so, what job losses are anticipated? c) What does the Government's modelling show about possible closures? d) What does the Government's modelling or advice indicate about possible blackouts? 	Received 25.5.10
CC29	DCCEE	Birmingham	Written	 a) What carbon offset programs are operating within the Rudd Government? b) What support is given by the Government to private companies utilising carbon offset programs? c) What is the Government doing to regulate and control carbon offset programs? 	Received 21.5.10
CC30	DCCEE	Birmingham	Written	 a) What was the final Australian delegation to the Copenhagen Conference? b) How many? c) At what cost? d) What meetings did they attend? 	

				e) What agreement was achieved?	
CC31	DCCEE	Birmingham	Written	 What action has been taken in regard to the following 2007 Labor election commitments: a) \$150m over three years from aid budget to assist neighbours to prepare for climate change (from within existing forward estimates) b) Develop a Pacific Climate Change Strategy c) Assist countries to develop climate change adaptation plan, esp low-lying countries d) Ensure climate change a key consideration in the design of Australia's aid program e) Build capacity for avoided deforestation and better forest management in the Asia Pacific f) Share Australia's scientific and technological expertise, incl. through the creation of a Pacific Climate Centre g) Increase support for NGOs that assist with the implementation of new approach to climate change in the region h) Participate in multilateral and bilateral programs for international assistance on climate change. 	Parts a, c, d, e, f, g and h transferred to AusAID 9 and 11 Mar 10 Received 24.5.10
CC32	DCCEE	Birmingham	Written	 What action has been taken in regard to the following 2007 Labor election commitments: a) Increase current requirements for new Commonwealth office buildings and leases to have a minimum five star Australian Building greenhouse rating (or equivalent) b) Half of all Commonwealth car fleet to be environmentally friendly by 2020 c) Set an objective to power Parliament House and all MP electorate offices with renewable and clean energy. 	Part b transferred to Finance 1 Mar 10
CC33	DCCEE	Birmingham	Written	 a) By what percentage has the Government cut Australia's greenhouse gas emissions since 20 November 2007? b) Does the Department consider that it is on track to meet the Government's commitment to cut emissions by 60 per cent on 2000 levels by 2050? 	Received 14.5.10
CC34	DCCEE	Birmingham	Written	a) Does the Government provide region-specific information to local councils on the impact of climate change in their communities?b) How is this information provided?	Received 14.5.10

			at action has been taken in regard to the following 2007 Labor tion commitments: \$50m under Energy Innovation Fund for the Australian Solar Institute; in four years, will aim to build a large scale Solargas plant \$50m from the Clean Coal Fund for a National Carbon Mapping and Infrastructure Plan to assess sites for carbon storage; incl. \$5m to WA, \$20m to QLD; \$20m to NSW Create a national standard for carbon offsets \$50m from the Clean Coal Fund for a carbon capture and storage demonstration proj in NSW \$50m from the Clean Coal Fund for a pilot gasification plant in QLD \$50m for a large scale post combustion plant in VIC's Latrobe	$\frac{\text{Transfers}}{\text{DRET} - a, b, d, e,}$ f, g, h, i, j, k, l, m, n, s, y. $\frac{\text{DIISR} - p, t, u, v,}{z, aa, bb.}$ $\frac{\text{DEWHA} - o, w,}{hh.}$ $\frac{\text{Transfers took}}{place on 26}$ $\frac{\text{March 2010.}}{2010.}$
		n)	technologies Set a national objective for clean-coal generated electricity to enter the national electricity grid by 2020 \$20m for the Clean Energy Enterprise Connect Centre to help small-med sized businesses compete globally \$15m in a Clean Energy Export Strategy \$20m in a Clean Energy Innovation Centre Implement a Clean Energy Plan; components: Renewable Energy Fund, Clean Business Fund, Energy Innovation Fund \$50m under Energy Innovation Fund for general clean energy R&D Fast track Climate Change Adaptation Plan for Australia's World Heritage and iconic areas \$75m under Clean Business Australia for the Climate Ready program to support development and commercialisation of green technologies in Aust Blueprint for coastal cities and towns to deal with climate change through national consultations	

r) \$25m over 5yrs to help prepare coastal communities for the
impact of climate change
s) \$150m Energy Innovation Fund to keep scientists and researchers
in Australia
t) \$50m under Renewable Energy Fund to assist companies to
develop geothermal energy; dollar for dollar subsidy, capped at
\$5m per well
u) \$90m from Clean Business Australia for a Green Building Fund,
to subsidise 50% of the cost of retrofitting commercial buildings,
up to \$200K
v) \$500m Green Car Innovation Fund to develop and build green
cars in Aust, designed to generate \$2b to secure jobs in the auto
industry
w) \$15m to create water and energy saving demonstration projects
x) Establish one-stop Green Shop
y) \$75m for a national research program to develop clean coal and
other low emission technologies; incl. \$25m for CSIRO
z) \$50m under Energy Innovation Fund for photovoltaic research
aa) \$500m Renewable Energy Fund to develop, commercialise and
deploy renewable energy in Aust; will encourage private sector
contributions of \$2 for every \$1 Commonwealth Government
contribution
bb) \$75m from Clean Business Australia the Re-tooling for Climate
Change grants program for manufacturers; grants range \$10K-
500K, up to a third of the cost of each project
cc) \$25m boost to solar cities prog, including new sites in Coburg and
Perth
dd) \$4.9m to help make Coburg a Sollar Village
ee) Labor will work through COAG to develop a consistent national
approach to feed in tariffs, where solar photovoltaic installations
receive a premium price for feeding electricity back into the
electricity grid
ff) \$250K to install solar heating panels at the Deception Bay PCYC
pool
gg) Aim to double the number of solar rooftops across Aust within
the next 8 years

				hh) \$1m for Essendon's Windy Hill Green Development.	
CC36	DCCEE	Bernardi	Written	a) Does the Government's proposed CPRS give compensation for the unemployed?b) If so, what are the details of this compensation?	Received 14.5.10
CC37	DCCEE	Bernardi	Written	a) Does the Government's proposed CPRS give compensation to those people on Australian pensions who live permanently overseas?b) If so, what are the details of this compensation?	Received 14.5.10
CC38	DCCEE	Birmingham	Written	 a) What is the current Renewable Energy Certificate price? b) What component of the REC is taken by the Solar Hot Water rebate? c) How much of the REC is attributed to the solar hot water rebate? 	Received 26.5.10
CC39	DCCEE	Birmingham	Written	What about the impact of the so-called Phantom Credits from the Solar Credits scheme which artificially multiplies the RECs by five? Reports state that so-called phantom credits from the solar credit scheme artificially multiply the RECs by five – what impact has this had?	Received 14.5.10
CC40	DCCEE	Birmingham	Written	 a) How much would a person in Melbourne purchasing a 1 kilowatt system have received last December under the REC scheme? b) How much would a person in Melbourne purchasing a 1 kilowatt system receive with a RECs price of \$25? c) How does this compare with what would have been received under the Solar Homes and Communities program? d) What component of the REC is taken up by Industry? 	Received 26.5.10
CC41	DCCEE	Nash	Written	 I refer to a report for the Victorian Government about the impact of your ETS on some of their power stations. According to the report in <u>The Age on October 16</u>, the Victorian Government Cabinet documents indicated that your ETS could result in the Hazelwood power station closing as soon as 2013 (only 4 years away) and the Yallourn plant could follow in 2018. The two plants provide about 40 per cent of Victoria's electricity. It's feared the early closure of these could result in widespread black-outs. Do you deny that your ETS could force the early closure of power stations such as Hazelwood and Yallourn? What does your modelling show about possible closures? 	Transferred from DAFF 26 Feb 10 Received 25.5.10

CC42	DCCEE	Nash	Written	 What does your modelling or advice have to say about possible blackouts? Do you rule out any power plants closing as a result of your ETS? If so, what job losses would result? Do you rule out any blackouts resulting from your ETS? In an answer to a question on notice – number 847 – we were told that neither the Minister nor her Department thought it was necessary to utilise any carbon offset programs. The reason, we were told was because, and I quote: "The Government considers the setting of a broad based cap that reduces overall levels of carbon pollution is the most effective way of reducing Australia's greenhouse gas emissions." Given the Government has stated that its ETS wouldn't start until 2011, how would that help in relation to the emissions of any of the Minister or the department's flights throughout any point in this term of office? Is it the case that there are no carbon offset programs operating within the Rudd Government at all? How does that equate to the Prime Minister's description that climate change was the great moral challenge of our time? So do you see no need to off-set any of your department's emissions? Does the Government doing to regulate and control carbon offset programs? Given the Government doing to regulate and control carbon offset programs? Given the Government's support for the private sector to contribute to carbon offset programs and your involvement in managing them, don't you find it somewhat curious, even hypocritical not to have a carbon offset program? 	Transferred from DAFF 1 Mar 10 Received 21.5.10
CC43	DCCEE	Nash	Written	which replaces the Solar Homes and Communities program \$8,000 rebate. Under the new Solar Credits scheme, people can now receive a form of rebate, based on the value of their Renewable Energy Certificates or RECs.	DAFF 9 Mar 10 Received 26.5.10

CC44	DCCEE	Birmingham	ECA 83	 At the time, the Minister indicated that people would receive roughly the same amount as under the Solar Homes scheme. But that was based on a larger 1.5 kilowatt unit with a RECs price of around \$50. 1. What is the current RECS price? 2. What component of the RECs is taken by the Solar Hot Water rebate? 3. What has happened to Heat Pumps? 4. What about the impact of the so-called Phantom Credits from the Solar Credits scheme which artificially multiplies the RECs by five? 5. How much would a person in Melbourne purchasing a 1 kilowatt system have received last December under the RECs scheme? (Senator we believe it was about \$4,250) 6. How much would a person in Melbourne purchasing a 1 kilowatt system receive with a RECs price of \$25? (Senator we believe it would be \$2,125) 7. How does that compare with the previous system (Senator, in which home owners got \$8,000 plus the single value of the RECs) 8. What component of the REC is taken up by Industry? Senator BIRMINGHAM—When was the first invoice paid? Ms Mackie—As I understand it, we received invoices over the September, October, November and December period. We have paid those invoices, but we do not have the breakdown in the timing to the different institutions for those payments. Senator BIRMINGHAM—If you could provide some indication of how long it has taken to be paid, that would be appreciated. One thousand and eight have been received and paid. There are none outstanding at present? Ms Mackie—We will take that on notice, but my understanding is that we have paid that tranche of loans that have come in. 	Transferred from DEWHA 15 Mar 10 Received 25.5.10
CC45	DCCEE	Birmingham	ECA 83	Senator BIRMINGHAM —Is that loan advice at a point at which the bank is undertaking due diligence on an application or when a bank or	Transferred from DEWHA

				financial institution is telling you, 'We have a prospective green loan customer here', or is it literally just that they have received an application? What is the difference there? Mr Thompson —You are asking for a specific definition of what that loan information means. So that we can give you a technically correct answer, I would prefer to take that on notice. As I understand it, we are asking the financial institutions, and there is a range of them. They are banks, building societies, credit unions and so on. We are asking them similar questions, but they use different processes for approving loans. We would prefer to take that on notice.	15 Mar 10 Received 24.5.10
CC46	DCCEE	Birmingham	ECA 84	 Senator BIRMINGHAM—Ms Mackie indicated before that the department contacts each of those 24 institutions for the loan advice. How frequently are you contacting them? Ms Mackie—I do not have the detail on the processes by which we do that. We would need to take that on notice. 	Transferred from DEWHA 15 Mar 10 Received 24.5.10
CC47	DCCEE	Birmingham	ECA 85	Senator BIRMINGHAM—Does that mean the last lot of communications with the financial institutions was a week ago? On what basis have you made the statement that there were no loan advices provided in the last week? Ms Mackie—We report on a weekly basis and that is the information that has come through. I would need to take on notice the actual process for getting that information from the banks and the building societies. Senator BIRMINGHAM—You know that there were none for last week. Do you know how many there were for the previous week or what the averages per month have been? Mr Thompson—We do not have those figures with us here. Senator BIRMINGHAM—Once again, perhaps you could take that on notice. Senator BIRMINGHAM—That is right. It sounds to me like it is collected on a weekly basis. If it is collected on a weekly basis and it is entered into some kind of spreadsheet then it should not be that hard to	Transferred from DEWHA 15 Mar 10 Received 25.5.10

				provide data for the entire period of the loans, which I would appreciate being provided to the committee.	
CC48	DCCEE	Milne	ECA 87	Senator MILNE—I understand that, but my understanding was that \$40 million covered both the assessments and the interest. I am trying to establish: of the \$40 million what was set aside for the interest? Ms Kruk—We understand. We will take it on notice.	Transferred from DEWHA 15 Mar 10 Received 14.5.10
CC49	DCCEE	Birmingham	ECA 87	 Senator BIRMINGHAM—In terms of assessments numbers, how many assessments have been undertaken to date, to your knowledge? Ms Mackie—One hundred and forty-three thousand. Senator BIRMINGHAM—Is that the number of assessments that payments have been made by the department for or for which invoices have been received? Ms Mackie—I do not have the details on the payments made, just on the assessments that have been completed. I would need to take that on notice. 	Transferred from DEWHA 15 Mar 10 Received 24.5.10
CC50	DCCEE	Ian Macdonald/ Birmingham	ECA 88	 Senator IAN MACDONALD—Could you give us a break-up, state and territory, for those assessments? Could you also take on notice the number of assessors per state and territory that have been approved, the number of loans out of the 1,008 and the split-up between the states and territories, please. Mr Thompson—I can give you the first two now. In terms of numbers of assessors, for the ACT it is 84; for New South Wales, 1,327; for NT, two; for Queensland, 722; South Australia, 274; Tasmania, 66; Victoria, 936; and Western Australia, 237. The number of completed assessments, again by state in that order: ACT, 6,482; New South Wales, 55,987; NT, 213; Queensland, 24,112; South Australia, 11,985; Tasmania, 1,787; Victoria, 32,572; and Western Australia, 8,884, which add up to the total of 142,022. Senator BIRMINGHAM—Since you have usefully provided that data on the state breakdown, we might as well get them for the number of loans as well if you have that. Mr Thompson—I do not have that at hand, so I will take that on notice. 	Transferred from DEWHA 15 Mar 10 Received 21.5.10

CC51	DCCEE	Milne	ECA 88 and 91	 Senator MILNE—I take on board what you are saying. Mea culpa; the minister says it is not acceptable, and you say it is not acceptable. I raised this at the last estimates and said, 'Can you assure me that people who are owed money have been reimbursed? Are you satisfied that we are up to the 30-day period for most people?' The response was, 'Yes, yes, yes', that it was all fixed, and the software was fixed. It is not fixed. Whilst I recognise the government is sorry, the fact is that people have not been paid. Could you please get me the information that I am asking for? Of the 143,000 assessments that have been completed, how many invoices remain outstanding and how many of them are beyond the 30 days? Was it not an undertaking that people would be paid in 30 days? Senator MILNE—Just before the dinner break I was asking some questions about the 143,000 completed assessments and the number of invoices outstanding. I acknowledge the department has said they will come back to me. If you cannot come back to me with the numbers now, I would like to know what arrangements are in place to have those invoices that are outside the 30-day period paid as a matter of urgency. Mr Thompson-We can provide that advice to you on notice. 	Transferred from DEWHA 15 Mar 10 Received 27.4.10
CC52	DCCEE	Birmingham	ECA 89	 Senator BIRMINGHAM—Are there terms of reference for the review that the minister has instructed the department to have undertaken? Ms Kruk—I am unaware whether the minister has actually released those terms of reference or if those terms of reference are available. I will take that on notice. 	Transferred from DEWHA 15 Mar 10
CC53	DCCEE	Abetz	ECA 90	Ms Kruk—This is a matter that I have discussed with the minister over the last few weeks in terms of some of the specific concerns. His formal instruction to me was issued yesterday. Senator ABETZ—I know that, but what time yesterday?	Transferred from DEWHA 15 Mar 10 Received 24.5.10

				Ms Kruk—I would have to check. I think very early in the course of yesterday morning.	
CC54	DCCEE	Milne	ECA 92	 Senator MILNE—I asked you who approached whom in relation to establishing a separate and different arrangement for Fieldforce. Did the department approach them or did they approach the department and who signed off on this? Mr Thompson—I would have to take that on notice, in terms of who approached whom. It was the department's decision to enter into that arrangement, as I said, in order to free up the call centre and the booking system that we were using. Senator MILNE—Who in the department signed off on it? Did the minister know about it? Mr Thompson—Again, I would have to take that on notice. 	Transferred from DEWHA 15 Mar 10 Received 24.5.10
CC55	DCCEE	Milne	ECA 93	 Senator MILNE—So, for the purposes of new bookings the call centre was closed and there was no other mechanism for assessors, other than those at Fieldforce, to make bookings during that period? Mr Thompson—I would have to clarify whether that is the case. I understand what you are asking but I do not know whether that is the case. Mr Thompson—The call centre was only on limited operations for the period 25 December to 10 January, so it is not four weeks. Senator Wong—Christmas Day to 10 January—so some 16 days—which obviously includes a number of public holidays. So, in that period the evidence here is that the call centre was only operating in a limited capacity to reschedule or cancel bookings. Your question is that for that period whether or not Fieldforce was able to make bookings? Senator MILNE—Yes, and to clarify further, my understanding is that the call centre remained closed for new bookings for a further two weeks after 10 January. Is that not correct? What was the arrangement after 10 January? Was it business as usual? Mr Thompson—That is not the advice I have. The advice I have is that it resumed on 11 January. 	Transferred from DEWHA 15 Mar 10 Received 24.5.10

				Mr Thompson—Yes.Senator MILNE—So, between those dates, as the minister just said,25 December to 10 January, did Fieldforce make any bookings?Mr Thompson—I do not have the information so I am going to haveto take that on notice.	
CC56	DCCEE	Milne	ECA 95	Senator MILNE—Is it true that they booked 14,000 of the total 21,000 bookings made last week? That was an email received by me on 8 February, so I am assuming it is the week beginning 1 February to 8 February. I would like that checked, because that goes to the question about whether the 6,000 has kicked in. Mr Thompson—It is not consistent with our understanding, but we will check that.	Transferred from DEWHA 15 Mar 10 Received 24.5.10
CC57	DCCEE	Milne	ECA 98	Senator MILNE —Mr Berry has put in writing that DEEWR would cover the cost of assessors being upgraded to a certificate IV qualification and people are expecting that that will happen. Now, I understand, the department is saying that it does not have any knowledge of that. First of all I would like to know how is it that you embarked on allowing training that is not nationally accredited? You have a framework that you operate within. There was a Victorian training course, at least, that was an accredited course that could have been used as a stepping stone. I would really like to know why you embarked on a training program without national accreditation and, secondly, whether DEEWR is going to cover the cost of being upgraded to a certificate IV qualification? Senator Wong —In relation to the first question, I will ask Mr Thompson to respond. In relation to the second question, I am reluctant to deal with particular individuals in the department in an estimates process. You asserted in your question that you had written information about that. If you would provide that to the secretary, but I would ask that we be able to deal with that on notice, given that it deals with a named individual inside the department.	Transferred from DEWHA 15 Mar 10 Received 25.5.10
CC58	DCCEE	Ian Macdonald	ECA 98	Mr Thompson—It is still the intention to send the Green Reward Card to those householders.	Transferred from DEWHA

				Senator IAN MACDONALD —When do you expect that it will go out?	15 Mar 10
				Mr Thompson—Unfortunately, I cannot answer that.	Received 26.5.10
				 Senator IAN MACDONALD—Can you take on notice and try to get me a rough assessment? You will be able to work through what constraints there are before you. Senator Wong—We can do that.	
CC59	DCCEE	Ian Macdonald	ECA 100	 Senator IAN MACDONALD—The letter does encourage you to go online to the Department of the Environment, Water, Heritage and the Arts new portal, www.livinggreener.gov.au. If you went to that site, is it there or is it still under development as well? Mr Thompson—As I understand it that site is active and has been since August. 	Transferred from DEWHA 15 Mar 10 Received 26.5.10
				Senator IAN MACDONALD—But it would not tell you anything about the \$50 Green Reward card or the conditions of use? Mr Thompson—I do not think so, but I would have to confirm that.	
CC60	DCCEE	Birmingham	ECA 101	 Senator BIRMINGHAM—What is the drop-out rate of calls at the data centre? Mr Thompson—I do not have that information as a statistic. Senator BIRMINGHAM—Could you take on notice the average number of daily calls, the average dropout rate and the average hold time. 	Transferred from DEWHA 15 Mar 10 Received 21.5.10
CC61	DCCEE	Birmingham	ECA 102	Senator BIRMINGHAM—Have any assessors under the program had their fees for their trading paid under the New Enterprise Incentive Scheme? Mr Thompson—I think I now understand what you are talking about. Senator Wong—This is the industry department? Mr Thompson—Industry or DEEWR. Senator BIRMINGHAM—I think it is DEEWR. Mr Thompson—I am sorry, I did not quite grasp it there. We understand that some of them have. We do not have those numbers	Transferred from DEWHA 15 Mar 10 Received 21.5.10

				from DEEWR yet. Senator BIRMINGHAM—If you could take that on notice, we will probably put it to DEEWR. Senator Wong—We may need you to do that.	
CC62	DCCEE	Milne	ECA 105	 Senator MILNE—But apart from the Do Not Call Register, cold calling and canvassing is okay? Mr Thompson—That is our understanding. Senator MILNE—In the newsletter from DEWHA to assessors in September 2009 it was reiterated that home assessors are forbidden from cold calling and canvassing for households to sign up for an assessment, so how do you explain that? Ms Mackie—I stand corrected on that. Senator MILNE—I would like that clarified because Fieldforce has advertised call centres for cold calling and other assessors are being told they cannot do it. On this exact same issue of what is allowed and what is not allowed, the assessors are told that they cannot promote anybody else's products, et cetera, and yet Fieldforce gives bonuses for promoting their product. Now is that prohibited or not for an assessor? Mr Thompson—Clearly we stand corrected on that. 	Transferred from DEWHA 15 Mar 10
CC63	DCCEE	Milne	ECA 106	Senator MILNE—Perhaps you can take on notice three issues. The first is cold calling and canvassing. The second is promoting a brand, product or company. The third is branding. My understanding is that the assessors are bound by rules in terms of identifying the program as Green Loans and having to use government artwork and branding and that several people are advertising the program in their own branding. I want to know whether those three things are contractual obligations, whether they apply to everybody and, if so, who is auditing, following up and enforcing compliance. Senator Wong—In relation to the third question, that may be an issue that is picked up in the audit that has been announced. In relation to the first two, unless Mr Thompson is able to assist further, we will take that on notice in terms of the detail that you have asked.	Transferred from DEWHA 15 Mar 10

CC64	DCCEE	Birmingham	ECA 106	 Mr Forbes—As part of the original program design we held consultations with industry, and that included consultations on occupational health and safety issues. Electrical issues were clearly identified very early on in the program and they were incorporated in training modules developed early on in the program. Senator BIRMINGHAM—When you say they were identified early on in the program, were they identified just in the forums, workshops and consultations that you held or did you receive written advice highlighting these problems? Mr Forbes—I am conscious that they certainly were raised with us in forums. Whether they were raised in writing in the early part of the program design I am not sure. I would have to take that on notice. 	Transferred from DEWHA 15 Mar 10
CC65	DCCEE	Birmingham	ECA 107	 Senator BIRMINGHAM—Around 3,700 inspections will be undertaken in Queensland. How many different foil installers were there in Queensland? Mr Aaron Hughes—We would have to take that on notice. Senator BIRMINGHAM—Is the audit designed such that all installers will have their work audited at some point? Mr Aaron Hughes—The exact audit methodology is not in front of us at the moment, but we can take that on notice as well. 	Transferred from DEWHA 15 Mar 10
CC66	DCCEE	Birmingham	ECA 108	Senator BIRMINGHAM—Obviously giving as broad a cross- reference as possible in terms of that risk is useful. I would have thought if 3,700 audits are being undertaken—dependent upon how many installers there are, but I would be doubtful there were more than 3,700 in Queensland—it would be sensible to structure it in a manner so that all were audited at least once. The random nature would then kick in as to just how many times they might be audited and where they might be audited. Mr Forbes—We will come back on the details. One would assume that if it is well designed it would cover off those issues.	Transferred from DEWHA 15 Mar 10
CC67	DCCEE	Birmingham	ECA 108	Senator BIRMINGHAM —How many refunds have had to be made to the department under the program or how many claims have been rejected?	Transferred from DEWHA 15 Mar 10

				 Mr Aaron Hughes—Those are two different questions and in both cases we will have to take them on notice to give you a complete picture of what is happening. In terms of refunds, I assume you are talking about what we would call a voluntary recovery? Senator BIRMINGHAM—Yes. Mr Aaron Hughes—In that regard there are a number of installers who have confirmed or advised the department that they had made an error in claiming for a certain installation and that they would like to pay some money back. We would have to take on notice the actual number and quantum of that. The second item you mentioned was— Senator BIRMINGHAM—Claims or applications rejected for payment. Mr Aaron Hughes—We could not give you a firm figure on that, because it does fluctuate. Through the department's compliance processes we would potentially pend or hold a number of claims any given day on the basis of parameters that are set through the compliance processes. That number will obvious fluctuate for any given day as well, because we may approach an installer or a householder to confirm the suspicion that has come out of the compliance process. In terms of solid figures of what we have rejected, that is something that we would have to take on notice. 	
CC68	DCCEE	Birmingham	ECA 109	Senator BIRMINGHAM—How many instances of fraud have been referred to the AFP? Mr Aaron Hughes—I am aware of three. However, I would need to check that figure as well for you.	Transferred from DEWHA 15 Mar 10 Received 12.5.10
CC69	DCCEE	Troeth	ECA 109	 Senator TROETH—What advice has the government received about a spike in the price of insulation since the pink batts program was announced in early February 2009? Mr Aaron Hughes—As part of the program the department meets with industry very regularly and we take representations from industry regularly as well. In terms of a formal representation or an informal representation, we would have to take that on notice, because obviously industry representatives would make 	Transferred from DEWHA 15 Mar 10

				different representations to us all the time and we would have to do some work as to whether or not those representations were true in bearing out the number that we had. Senator TROETH—Could you include in that answer over that time since early February 2009 how much the price has risen?	
CC70	DCCEE	Troeth	ECA 110	 Senator TROETH—Could you give me an idea of what sort of breach they would need to commit to be delisted? Mr Aaron Hughes—We could take that on notice, but largely it would be a breach of the terms and conditions and the program guidelines. Senator TROETH—Is it Australia-wide or in any particular state or is there any particular concentration? Mr Aaron Hughes—In terms of where the deregistered installers are? Senator TROETH—Yes. Mr Aaron Hughes—We would have to take that on notice as well. 	Transferred from DEWHA 15 Mar 10
CC71	DCCEE	Troeth	ECA 110	Senator TROETH—What were the main areas of complaints about the program? Mr Aaron Hughes—In terms of numbers where those complaints sit, we would have to take that on notice.	Transferred from DEWHA 15 Mar 10 Received 12.5.10
CC72	DCCEE	Troeth	ECA 111	 Senator TROETH—Late last year that program was suspended until July 2010? Mr Aaron Hughes—That is correct. Senator TROETH—It was suspended without notice and simply relayed to sections of the solar industry by email, with a change on the website. Up till that point how many schools had received funding? Mr Aaron Hughes—Up to the point of the announcement? Senator TROETH—Yes. Mr Aaron Hughes—I would have to take that on notice. Mr Thompson—When the program was temporarily suspended on 15 October last year the department had already paid or committed to pay claims to schools totalling \$44.53 million. Senator TROETH—Could you also give me a list of which schools up to that point, not necessarily now, but perhaps on notice? 	Transferred from DEWHA 15 Mar 10 Received 26.5.10

CC73	DCCEE	Troeth	ECA 112	Mr Aaron Hughes—Yes. Senator TROETH—And in which electorates they would be? Senator TROETH—I would like to know the number of grants for solar and other renewable power systems and the total cost; the number of grants for solar hot water systems and the total cost; the number of grants for rainwater tanks and the total cost; the number of grants for 'a range of energy efficiency measures' and the total cost? If I could have those in due course that would be appreciated. Mr Thompson—Yes, we can take it on notice. Senator TROETH—How many schools simply registered for the \$50,000 rebate? Mr Thompson—Since the program commenced on 1 July and up to the point where the program was suspended in October, more than 5,200 schools have registered to participate in the program. Senator TROETH—Thank you. Also, included in those questions on notice: what feedback has the government received from schools, and also the solar industry, in terms of complaints? Mr Thompson—We can take that on notice. Senator TROETH—Thank you. Also, included in those questions on notice: what feedback has the government received from schools, and also the solar industry, in terms of complaints? Mr Thompson—We can take that on notice. Senator TROETH—Thank you. Also, included in those questions on notice: what feedback has the government received from schools, and also the solar industry, in terms of complaints? Mr Thompson—We can take that on notice.	Transferred from DEWHA 15 Mar 10 Received 26.5.10
CC74	DCCEE	Milne	ECA 113	Senator MILNE—Can you take on notice how many payments are outstanding beyond 30 days? Mr Thompson—Yes.	Transferred from DEWHA 15 Mar 10 Received 25.5.10
CC75	DCCEE	Milne	ECA 113	Senator MILNE—On notice I would like to know how many contestable claims there are in terms of whether an application was lost or missing, notwithstanding you would contest whether it is lost or missing? Mr Thompson—Yes.	Transferred from DEWHA 15 Mar 10 Received 26.5.10
CC76	DCCEE	Fisher	Written	What is the average time between a householder requesting an	Transferred from

				 assessment and the assessment being undertaken in each state in: 1. metropolitan areas? 2. regional areas? 3. rural areas? 	DEWHA 15 Mar 10 Received 24.5.10
CC77	DCCEE	Fisher	Written	 What is the average time between an assessment being undertaken and a report being received by householders in each state in: 1. metropolitan areas? 2. regional areas? 3. rural areas? 	Transferred from DEWHA 15 Mar 10 Received 24.5.10
CC78	DCCEE	Fisher	Written	 What has been the total cost of the Energy Efficient Homes Package for this financial year? What is the breakdown of the costs? What is the current number of installers deregistered under the package? What were their breaches? What is the breakdown of deregistration by state? How many complaints have been received all up about the program? What are the main complaints registered? 	Transferred from DEWHA 15 Mar 10
CC79	DCCEE	Fisher	Written	 What has been the total cost of the Solar Homes and Communities Plan for this financial year? How many applications have been paid? 	Transferred from DEWHA 15 Mar 10 Received 21.5.10
CC80	DCCEE	Fisher	Written	What has been the total cost of the National Solar Schools for this financial year?	Transferred from DEWHA 15 Mar 10 Received 21.5.10
CC81	DCCEE	Birmingham	Written	 How was the Home Sustainability booking system developed? Why does it take up to two hours for booking numbers to be provided under this booking system. What notice was provided to assessors, and when, that the 	Transferred from DEWHA 15 Mar 10

				 booking call centre would have reduced capacity over the Christmas period. 4. Please explain any issues arising where, as has been the case, an assessor emailed a substantial number of bookings over the Christmas period, after a number of days still did not have the booking numbers but carried out the assessments without the booking numbers. Does the assessor get paid? 5. After the booking system by phone was reactivated the phone line was so busy that after 90 minutes assessors were told to hang up and that they would be called back with a booking number. Please explain why, as was the case, some of these calls were returned within five days and some not at all? 6. When is it expected that the funding will be exhausted for the budgeted 360,000 Home Sustainability Assessments? 	
CC82	DCCEE	Birmingham	Written	 When did the first financial institution sign up to deliver Green Loans? As of 8 February 2010, how many financial institutions had signed up to deliver the Green Loans program? What are the institutions and what date did they agree to take part in the scheme? Are any more financial institutions due to sign up to the scheme? How many loans have each financial institution provided? Will the Department provide a list of when each financial institution was first approached by the Government to take part in the Green Loans program? agreed to take part in the Green Loans programme? 	Transferred from DEWHA 15 Mar 10 Received 24.5.10
CC83	DCCEE	Birmingham	Written	 When were the first applications received for Green Loans? When was the first Green Loan provided? How many Green Loans have been provided, and how many from each participating financial institution? What level of financial assistance – total and by financial 	Transferred from DEWHA 15 Mar 10 Received 14.5.10

				 institution – has been provided through the Green Loans Program to date? 5. How many, and what proportion, of the successful applicants for Green Loans received the maximum \$10,000? What is the average loan amount? 6. For what home improvements are Green Loans being provided? What are the estimated resulting emissions reductions? 	
CC84	DCCEE	Birmingham	Written	 How many Assessor Accrediting Organisations are recognised by the Government for the purposes of accrediting Home Sustainability Assessors? Please outline the process for an organisation to be recognised as an Assessor Accrediting Organisation. What total financial costs, to an assessor applicant, are involved to become eligible an accredited assessor, including any police checks, insurance cover, application and other fees? Have any of these fees been met by any Government agency i.e. the Commonwealth? Since the program's inception how many applications have been received from individuals seeking to become accredited assessors? How many applications for accreditation have been unsuccessful? Please provide examples of why applicants have been unsuccessful. What procedures are available to any assessor applicants that fail the accreditation process? Do they have to pay the various costs/application fees if they wish to seek accreditation again? 	Transferred from DEWHA 15 Mar 10 Received 24.5.10
CC85	DCCEE	Birmingham	Written	 Why was a 'moratorium' placed on new assessor applications by the Association of Building Sustainability Assessors (ABSA)? As of 28 January the ABSA was 'holding over 5,000 new applications awaiting processing'. When was this moratorium lifted or, if yet to be lifted, when is it expected to be lifted? ABSA has recognised that applicants who are awaiting processing have already spent money on training and professional indemnity insurance – with such a back log, is it the 	Transferred from DEWHA 15 Mar 10 Received 24.5.10

				case that many applicants may not be in a position to receive an income from the Housing Sustainability Assessment Scheme for some time?	
CC86	DCCEE	Birmingham	Written	 Since bookings opened, how many Home Sustainability Assessments have been booked each week? Since bookings opened, how many Home Sustainability Assessments have been booked by Fieldforce each week? When were special arrangements, such as in relation to the Home Sustainability Assessment booking system, entered into with Fieldforce? Please detail what each agreement with Fieldforce entailed, when it was entered into, by whom it was approved and from what date it was effective. 	Transferred from DEWHA 15 Mar 10
CC87	DCCEE	Birmingham	Written	 How many Home Sustainability Assessments have been completed for each week of the program's operation? How many completed home assessment reports have been provided to the Department for each week of the program's operation? How many completed home assessment reports have been returned from the Department to householders each week? What is the most number of Home Sustainability Assessments completed by any one assessor? 	Transferred from DEWHA 15 Mar 10
CC88	DCCEE	Birmingham	Written	 Why was the tender period for the <i>Green Start</i> program delayed from 14 January, as announced by Minister Garrett on 26 November, to 21 January? Between 26 November and 21 January there were more than 13 additions to the tender documents. Why were there so many additions to the tender specifications in such a short period of time? When are successful tenderers to be advised? How many tenders have been received through the tender process? What has been the relative standard/quality of tenders received in each State and Territory? 	Transferred from DEWHA 15 Mar 10 Received 24.5.10

CC89	DCCEE	Birmingham	Written	 How much of the \$489 million Solar Schools Plan promised by Rudd Labor at the 2007 election has been allocated and expended? Please provide a breakdown of expenditure by electorate? How many schools have fully expended their \$20,000 allocation for solar technology? How many schools are now fully 'solar schools'? How many schools have fully expended their \$30,000 allocation for energy and water efficiency projects? 	Transferred from DEWHA 15 Mar 10 Received 26.5.10
CC90	DCCEE	Birmingham	Written	How many rental properties have had insulation installed under the \$150 million Low Emission Plan for Renters promised by Rudd Labor at the 2007 election? What is the value of these installations?	Transferred from DEWHA 15 Mar 10 Received 24.5.10
CC91	DCCEE	Birmingham	ECA 114	 Senator BIRMINGHAM—The minister and Premier Rann said, 'When it is completed, at the end of 2009, it will generate about 1,860 megawatt hours a year—13 per cent of Coober Pedy's total electricity requirements.' Quite clearly, the first part of that statement has long since passed us by, in terms of its completion at the end of 2009. When will it be completed? Mr Carter—I do not have that information so I will have to take that on notice. As I mentioned, the funding agreement is currently being negotiated. Senator BIRMINGHAM—Is the funding agreement for the same amount, of \$3.55 million, under the Renewable Remote Power Generation Program? Mr Carter—I understand that it is, but I might just confirm that. My understanding is that it is for the same quantum, but I will have to check that and take it on notice. Senator BIRMINGHAM—If you could take that on notice it would be appreciated. And, related to that, could you check that it is for the same specs, in terms of the amount of energy that will be generated, that there will be 26 dishes, each one 14 metres high and tracking the arc of the sun, and all of those statements the minister and Premier Rann were quoted as making at the time. 	Transferred from DEWHA 15 Mar 10 Received 25.5.10

CC92	DCCEE	Payne	Written	 Has the COAG Review into the Federal Government's Renewable Energy Target been completed yet? Who will be responsible for assessing the recommendations of the COAG Review into the Federal Government's Renewable Energy Target when the report is tabled? Will the report be made public? 	Transferred from DEWHA 15 Mar 10 Received 21.5.10
CC93	DCCEE	Birmingham	Written	 How much has been spent to date on the jointly funded \$10.23 million Coburg Solar Village project, to which Rudd Labor committed at the 2007 election? How many smart metres and solar instillations have been installed? How many energy efficiency product incentives have been used by households? 	Transferred from DEWHA 15 Mar 10 Received 21.5.10
CC94	DCCEE	Birmingham	Written	Have the 10-star appliance rating system and Greenhouse and Energy Minimum Standards promised by Rudd Labor at the 2007 election been established?	Transferred from DEWHA 15 Mar 10 Received 14.5.10