Foreign Affairs, Defence and Trade Legislation Committee

QUESTIONS ON NOTICE—ADDITIONAL BUDGET ESTIMATES, 13 FEBRUARY 2013

Veterans' Affairs portfolio

Q No.	Progra m: Division or Agency	Senator	Broad topic	Question	Proof Hansard, page & hearing date or Written Q	Date rec'd	Date tabled
1	General	Eggleston	Staffing	 How many ongoing staff recruited this financial year to date? What classification are these staff? How many non-ongoing positions exist or have been created this financial year to date? What classification are these staff? 	Written (22/02/13)	5/4/2013	16/5/13
				3. This financial year to date, how many employees have been employed on contract and what is the average length of their employment period?			
2	General	Eggleston	Staffing	How many ongoing staff left the department/agency this financial year to date? What classification were these staff? 2. How many ongoing staff left department/agency this financial year to date?	Written (22/02/13)	12/4/13	16/5/13
				2. How many non-ongoing staff left department/agency this financial year to date? What classification were these staff?			
				3. How many contract staff left department/agency in the year this financial year to date? What classification were these staff?			
3	General	Eggleston	Staffing	Are there any plans for staff reduction? If so, a) please advise details including if there is a reduction target, how this will be achieved, and if any services/programs will be cut. b) Please give the reason why these are happening.	Written (22/02/13)	5/4/2013	16/5/13

4	General	Eggleston	Making the Public Service more efficient	1. Please provide an update of the savings achieved through pursuing further efficiencies in the way the public service operates (see media release by the Minister for Finance and Deregulation and the Special Minister of State of 25 September 2012 http://www.financeminister.gov.au/media/2012/mr 1982012.html).	Written (22/02/13)	12/4/13	16/5/13			
				2. In addition, please provide the following detail:						
				a) Can you quantify the estimated savings for each year over the forward estimates for reductions in air travel?						
				b) Has there been a reduction in business flights? What are the estimated savings for each year over the forward estimates?						
				c) Has there been a reduction in the use of external consultants and contractors? Has this impacted on the Department/agency, and how? What are the estimated savings for each year over the forward estimates?						
				d) Provide an update of moving recruitment advertising online. Is any recruitment still in printed materials, and if yes, why? What are the estimated savings for each year over the forward estimates?						
							e) Has the department/agency reduced its printing costs? If no, why not? Have printing costs increased, and if yes why and how much? Has the five per cent savings target been achieved – if yes, how, or if it will not, why not? What are the estimated savings for each year over the forward estimates?			
5	General	Eggleston	Printing Costs	How many documents (include the amount of copies) have been printed this financial year to date? How many of these printed documents were also published online?	Written (22/02/13)	12/4/13	16/5/13			
6	General	Eggleston	Graduate Recruitment	 How much has been spent on 2014 Graduate Recruitment to date? Please itemise and detail costs. Has any travel been incurred for 2014 Graduate Recruitment? Please itemise and detail costs. 	Written (22/02/13)	5/4/2013	16/5/13			
7	General	Eggleston	Staffing	How much was spent on 2013 Graduate Training? Provide details of what training was provided, why and the estimated cost for each.	Written (22/02/13)	8/4/2013	16/5/13			

8	General	Eggleston	Advertising	1. What was the total cost of all advertising for the financial year to date?	Written	12/4/13	16/5/13
				2. Is the advertising campaign or non-campaign advertising? Provide details of each advertising, including the program the advertising was for, the total spend and the business that provided the advertising services.	(22/02/13)		
				3. Has the Department of Finance and Deregulation provided any advice about the advertising? Provide details of each advertising item.			
				4. Has the Peer Review Group (PRG) and/or Independent Communications Committee (ICC) provided any advice about the advertising? Provide details of each advertising item.			
				5. Did the Advertising comply with the Guidelines on Information and Advertising Campaigns by Australian Government Departments and Agencies? Provide the details for each advertising item.			
				6. Provide details for any other communications program, including details of the program, the total spend and the business that provided the communication services.			
				7. What advertising – Campaign and Non-Campaign – and other communications programs is the Department/Agency undertaking, or are planning to undertake?			

9	General	Eggleston	Hospitality and Entertainment	What is the Department/Agency's hospitality spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs.	Written (22/02/13)	11/4/13	16/5/13			
				2. For each Minister and Parliamentary Secretary office, please detail total hospitality spend for this financial year to date. Detail date, location, purpose and cost of all events including any catering and drinks costs.						
				3. What is the Department/Agency's entertainment spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs.						
				4. For each Minister and Parliamentary Secretary office, please detail total entertainment spend for this financial year to date. Detail date, location, purpose and cost of all events including any catering and drinks costs.						
				5. What hospitality spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.						
				6. For each Minister and Parliamentary Secretary office, what hospitality spend is currently being planned for? Detail date, location, purpose and cost of all events including any catering and drinks costs.						
				7. What entertainment spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.						
				8. For each Minister and Parliamentary Secretary office, what entertainment spend is currently being planned for? Detail date, location, purpose and cost of all events including any catering and drinks costs.						
				9. Is the Department/Agency planning on reducing any of its spending on these items? If so, how will reductions be achieved and what are the estimated savings over each year of the forward estimates?						
10	General	Eggleston	Eggleston	Eggleston	Eggleston	Meeting Costs	What is the Department/Agency's meeting spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs.	Written (22/02/13)	11/4/13	16/5/13
				2. For each Minister and Parliamentary Secretary office, please detail total meeting spend for this financial year to date. Detail date, location, purpose and cost of each event including any catering and drinks costs.						
				3. What meeting spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.						
				4. For each Minister and Parliamentary Secretary office, what meeting spend is currently being planned for? Detail date, location, purpose and cost of each event including any catering and drinks costs.						

11	General	Eggleston	Program Launch Costs	1.	What is the Department/Agency's program launch spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs.	Written (22/02/13)	12/4/13	16/5/13
				2.	For each Minister and Parliamentary Secretary office, please detail total program launch spend for this financial year to date. Detail date, location, purpose and cost of each event including any catering and drinks costs.			
				3.	What program launch spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.			
				4.	For each Minister and Parliamentary Secretary office, what program launch spend is currently being planned for? Detail date, location, purpose and cost of each event including any catering and drinks costs.			
				5.	What is the Department/Agency's program launch spend for 2011-12? Detail date, location, purpose and cost of each event including any catering and drinks costs.			
				6.	For each Minister and Parliamentary Secretary office, please detail total program launch spend for 2011-12. Detail date, location, purpose and cost of each event including any catering and drinks costs.			
12	General	Eggleston	Board Appointments	1.	List all of the boards within this portfolio, including: board title, terms of appointment, tenure of appointment and members.	Written (22/02/13)	12/4/13	16/5/13
				2.	What is the gender ratio on each board and across the portfolio?			
				3.	Please detail any board appointments for this financial year to date.			
13	General	Eggleston	Freedom of Information	1. 2. 3.	Has the department/agency received any updated advice on how to respond to FOI requests? What is the total cost to the department to process FOI requests for this financial year to date? How many FOI requests has the Department received for this financial year to date? a) How many requests have been denied and how many have been granted? b) Has the department failed to meet the processing times outlined in the FOI Act for any requests? If so, how many and why? c) Do any of these requests remain outstanding? If so, how many and why?	Written (22/02/13)	12/4/13	16/5/13

14	General	Eggleston	Community Cabinet Meetings	 How many Community Cabinet meetings has the Minister attended this financial year to date? List date and location. How many Departmental Officers travelled with the Minister for the Community Cabinet meetings for this financial year to date? What was the total cost of this travel? List travel type, accommodate and any other expenses. Which Community Cabinet meetings did the Departmental Officers attend? List date and location. What was the total cost to the Department and the Ministers office for the Community Cabinet meetings for this financial year to date? 	Written (22/02/13)	5/4/2013	16/5/13
15	General	Eggleston	Reviews	For this financial year to date: a) How many Reviews are being undertaken? b) What reviews have concluded, and for those that are still ongoing, when will those reviews be concluded? c) Which of these reviews has been provided to Government? d) When will the Government be responding to the respective reviews that have been completed? e) Has the Government responded to all reviews within the timeframe? If not, why not? f) What is the estimated cost of each of these Reviews? g) What reviews are planned? h) When will each of these reviews be concluded?	Written (22/02/13)	12/4/13	16/5/13
16	General	Eggleston	Consultancies	 How many consultancies have been undertaken this financial year to date? Identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (ie. open tender, direct source, etc). Also include total value for all consultancies. How many consultancies are planned for this calendar year? Have these been published in your Annual Procurement Plan (APP) on the AusTender website and if not why not? In each case please identify the subject matter, duration, cost and method of procurement as above, and the name of the consultant if known. 	Written (22/02/13)	5/4/2013	16/5/13

17	General	Eggleston	Media Monitoring	1. What is the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the Minister's office for this financial year to date?	Written (22/02/13)	5/4/2013	16/5/13
				a) Which agency or agencies provided these services?b) What is the estimated budget to provide these services for the year 2012-13?c) What has been spent providing these services this financial year to date?			
				2. What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for this financial year to date?			
				a) Which agency or agencies provided these services?b) What is the estimated budget to provide these services for the year 2012-13?c) What has been spent providing these services this financial year to date?			
18	General	Eggleston	Social Media	1. Has there been any changes to department and agency social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since May 2012 Budget Estimates? If yes, please explain and provide copies of any advice that has been issue.	Written (22/02/13)	8/4/2013	16/5/13
				2. Does the department/agency monitor usage of social media? If yes, provide details of the usage (for example details could include average hours per employee, hours when usage peaks).			
				3. Has there been a change to the department/agency protocols due to staff useage? If no, why not? Will the department/agency monitor useage in the future?			
				4. Does social media impact on employed productivity? Provide details (details could include increased internet usage in general or increased internet usage in standard business hours).			
19	General	Eggleston	Internet	Has the Department experienced any internet problems, such as but not limited to slow internet, or internet blackouts? If yes, what was the reason for this? Did it impact the Minister's office?	Written (22/02/13)	12/4/13	16/5/13
20	General	Eggleston	Staff Amenities	What amenities are provided to staff? Provide a list.	Written (22/02/13)	5/4/2013	16/5/13

21	General	Eggleston	Coffee Machines	1. Has the department/agency purchased coffee machines for staff usage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased.	Written (22/02/13)	8/4/2013	16/5/13
				2. Why were coffee machines purchased?			
				3. Has there been a noticeable difference in staff productivity since coffee machines were purchased? Are staff leaving the office premises less during business hours as a result?			
				4. Where did the funding for the coffee machines come from?			
				5. Who has access?			
				6. Who is responsible for the maintenance of the coffee machines?			
				a) How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken.			
				b) Where does the funding for maintenance come from?			
				7. What are the ongoing costs of the coffee machine, such as the cost of coffee?			
				8. Does the department/agency rent coffee machines for staff useage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased.			
				9. Why are coffee machines rented?			
		we	10. Has there been a noticeable difference in staff productivity since coffee machines were rented? Are staff leaving the office premises less during business hours as a result?				
				11. Where does the funding for the coffee machines come from?			
				12. Who has access?			
				13. Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from?			
				14. What are the ongoing costs of the coffee machine, such as the cost of coffee?			

22	General	Eggleston	Contractors	For this financial year to date: a) Has the department/agency ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details (including the work undertaken and the cost). b) Has the department/agency ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details (including the work undertaken and the cost). c) Has the department/agency ever employed John Utting & UMR Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes, provide details (including the work undertaken and the cost). d) Has the department/agency ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details (including the work undertaken and the cost). e) Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details (including the work undertaken and the cost). f) Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details (including the work undertaken and the cost). g) Has the department/agency ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details (including the work undertaken and the cost). h) Has the department/agency ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details (including the work undertaken and the cost). i) Has the department/agency ever employed McKinsey & Company in any capacity or is it considering employing McKinsey & Company? If yes, provide details. j) What contractors have been employed by the department/agency? If yes, provide details (including the work undertaken and the cost).	Written (22/02/13)	5/4/2013	16/5/13
23	General	Eggleston	Grants	 Could the department/agency provide a list of all grants, including ad hoc and one-off grants for this financial year to date? Please provide details of the recipients, the amount, the intended use of the grants and what locations have benefited from the grants. Have all grant agreement details been published on its website within the required timeframe? If not, provide details. Provide a list of grants that your department/agency administers that had uncommitted grants funding reduced as per the statement by the Finance Minister on 22 October 2012 (see http://www.financeminister.gov.au/media/2012/mr 2102012.html). How much was funding reduced for grant? 	Written (22/02/13)	5/4/2013	16/5/13

24	General	Eggleston	Commissioned Reports	1. How many Reports have been commissioned by the Government in your department/agency this financial year to date? Please provide details of each report including date commissioned, date report handed to Government, date of public release, Terms of Reference and Committee members.	Written (22/02/13)	16/4/13	16/5/13
				 How much did each report cost/or is estimated to cost? How many departmental staff were involved in each report and at what level? What is the current status of each report? When is the Government intending to respond to these reports? 			
25	General	Eggleston	Government Payments of Accounts	For this financial year to date, has the department/agency paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e.within 30 days)? a) If not, why not? Provide details, including what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached. b) For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year? c) Where interest is being paid, what rate of interest is being paid and how is the rate determined?	Written (22/02/13)	5/4/2013	16/5/13
26	General	Eggleston	Stationery Requirements	 How much was spent by each department and agency on the government (Ministers/Parliamentary Secretaries) stationery requirements in your portfolio (i.e. paper, envelopes, with compliments slips) this financial year to date? What are the department/agency's stationery costs for the financial year to date? 	Written (22/02/13)	12/4/13	16/5/13
27	General	Eggleston	Media Subscriptions	 What pay TV subscriptions does your department/agency have? a) Please provide a list of what channels and the reason for each channel. b) What is the cost for this financial year to date? What newspaper subscriptions does your department/agency have? a) Please provide a list of newspaper subscriptions and the reason for each. b) What is the cost for this financial year to date? What magazine subscriptions does your department/agency have? a) Please provide a list of magazine subscriptions and the reason for each. b) What is the cost for this financial year to date? 	Written (22/02/13)	5/4/2013	16/5/13

28	General	Eggleston	Travel Costs	 For the financial year to date, please detail all travel for Departmental officers that accompanied the Minister and/or Parliamentary Secretary on their travel. Please include a total cost plus a breakdown that include airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals). For the financial year to date, please detail all travel for Departmental officers. Please include a total cost plus a breakdown that include airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals). Also provide a reason and brief explanation for the travel. What travel is planned for the rest of this financial year? Also provide a reason and brief explanation for the travel. What travel is planned for the rest of this calendar year? Also provide a reason and brief explanation for the travel. Are the Government's Lowest Practical Fare travel policy for Domestic Air Travel (Finance Circular No. 2009/10) and Best Fare of the Day for International Air Travel (Finance Circular No. 2009/11) guidelines being followed? How is the department/agency following the advice? How is this monitored? If the guidelines are not being followed, please explain why. Are lounge memberships provided to any employees? If yes, what lounge memberships, to how many employees and their classification, the reason for the provision of lounge membership and the total costs of the lounge memberships. When SES employees travel, do any support or administrative staff (such as an Executive Assistant) travel with them? If yes, provide details of why such a staff member is needed and the costs of the support staff travel. Does the department/agency elect to offset emissions for employees work related travel? If yes, what is the cost? 	Written (22/02/13)	12/4/13	16/5/13
29	General	Eggleston	Legal Costs	 What sum did each portfolio department and agency spend on legal services for this financial year to date within the department/agency? Please provide a list of each service and costs. What sum did each portfolio department and agency spend on legal services this financial year to date from the Australian Government Solicitor? Please provide a list of each service and costs. 	Written (22/02/13)	12/4/13	16/5/13
				 3. What sum did each portfolio department and agency spend on legal services this financial year to date from private firms? Please provide a list of each service and costs. 4. What sum did each portfolio department and agency spend on legal services this financial year to date from other sources? Please provide a list of each service and costs. 			

30	General	Eggleston	Educational Expenses	 What is the department/agency's guidelines on study? For this financial year to date, detail all education expenses (i.e. in house courses and tertiary studies) for each portfolio department and agency. Include what type of course, the total cost, cost per participant, the employment classification of each participant, how many participants and the amount of study leave granted to each participant (provide a breakdown for each employment classification). Also include the reason for the study and how it is beneficial for the department/agency. 	Written (22/02/13)	5/4/2013	16/5/13
31	General	Eggleston	Executive Coaching and Leadership Training	 In relation to executive coaching and/or other leadership training services purchased by each department/agency, please provide the following information for this financial year to date: Total spending on these services The number of employees offered these services and their employment classification The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification) The names of all service providers engaged For each service purchased form a provider listed under (4), please provide: The name and nature of the service purchased Whether the service is one-on-one or group based The number of employees who received the service and their employment classification The total number of hours involved for all employees (provide a breakdown for each employment classification) The total amount spent on the service A description of the fees charged (i.e. per hour, complete package) Where a service was provided at any location other than the department or agency's own premises, please provide: The location used The number of employees who took part on each occasion (provide a breakdown for each employment classification) The total number of hours involved for all employees who took part (provide a breakdown for each employment classification) Any costs the department or agency's incurred to use the location 	Written (22/02/13)	12/4/13	16/5/13

32	General	Eggleston	Media Training	In relation to media training services purchased by each department/agency, please provide the following information for this financial year to date:	Written (22/02/13)	5/4/2013	16/5/13
				 a) Total spending on these services b) The number of employees offered these services and their employment classification c) The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification) d) The names of all service providers engaged 			
				 For each service purchased from a provider listed under (1.d)), please provide: a) The name and nature of the service purchased b) Whether the service is one-on-one or group based c) The number of employees who received the service and their employment classification (provide a breakdown for each employment classification) d) The total number of hours involved for all employees (provide a breakdown for each employment classification) e) The total amount spent on the service f) A description of the fees charged (i.e. per hour, complete package) Where a service was provided at any location other than the department or agency's own premises, please provide: a) The location used b) The number of employees who took part on each occasion c) The total number of hours involved for all employees who took part (provide a breakdown for each employment classification) d) Any costs the department or agency's incurred to use the location 			
33	General	Eggleston	Paid Parental Leave	 Please list how many staff in each department and agency are eligible to receive payments under the Government's Paid Parental Leave scheme? For this financial year to date list which department/agency is providing its employees with payments under the Government's Paid Parental Leave scheme? Please list how many staff and their classification are in receipt of these payments. What is the paid parental scheme offered by each department and agency? How many staff have used the scheme this financial year to date. 	Written (22/02/13)	5/4/2013	16/5/13

34	General	Eggleston	Training for Portfolio Minister and Parliamentary	1. For this financial year to date, how much has been spent on training for Ministers and Parliamentary Secretaries in your portfolio? Itemise each training, cost and for which Minister and/or Parliamentary Secretary the training was for.	Written (22/02/13)	5/4/2013	16/5/13
			Secretaries	2. For this financial year to date, how much has been spent on training for staff of Ministers and Parliamentary Secretaries in your portfolio? Itemise each training, cost and for which Minister and/or Parliamentary Secretary the training was for.			
				3. For this financial year to date, how much has been spent on training for designed to better suit the needs of Ministers and Parliamentary Secretaries in your portfolio? Itemise each training, cost and for which Minister and/or Parliamentary Secretary the training was for, and how many employees attended and their classification.			
35	General	Eggleston	Corporate Cars	 How cars are owned by each department/agency? Where is the car/s located? What is the car/s used for? 	Written (22/02/13)	8/4/2013	16/5/13
				4. What is the cost of each car for this financial year to date?5. How far did each car travel this financial year to date?			
36	General	Eggleston	Taxi Costs	 How much did each department/agency spend on taxis this financial year to date? Provide a breakdown for each business group in each department/agency. What are the reasons for taxi costs? 	Written (22/02/13)	12/4/13	16/5/13
37	General	Eggleston	Hire Cars	How much did each department/agency spend on hire cars this financial year to date? Provide a breakdown of each business group in each department/agency. What are the reasons for hire car costs?	Written (22/02/13)	12/4/13	16/5/13
38	General	Eggleston	Credit Cards	 Provide a breakdown for each employment classification that has a corporate credit card. Please update details of the following? a) What action is taken if the corporate credit card is misused? b) How is corporate credit card use monitored? c) What happens if misuse of a corporate credit card is discovered? d) Have any instances of corporate credit card misuse have been discovered? List staff classification and what the misuse was, and the action taken. e) What action is taken to prevent corporate credit card misuse? 	Written (22/02/13)	12/4/13	16/5/13

39	General	Eggleston	Provision of Equipment	1. For departments/agencies that provide mobile phones to Ministers and/or Parliamentary Secretaries and/or their offices, what type of mobile phone is provided and the costs?	Written (22/02/13)	12/4/13	16/5/13
				2. For departments/agencies that provide electronic equipment to Ministers and/or Parliamentary Secretaries and/or their offices, what are the ongoing costs for this financial year to date?			
				3. Is electronic equipment (such as ipad, laptop, wireless card, vasco token, blackberry, mobile phone (list type if relevant), thumb drive) provided to department/agency staff? If yes provide details of what is provided, the purchase cost, the ongoing cost and a breakdown of what staff and staff classification receives it.			
				4. Does the department/agency provide their Ministers and/or Parliamentary Secretaries and/or their offices with any electronic equipment? If yes, provide details of what is provided, the cost and to who it is provided.			
40	General	Eggleston	Electricity Purchasing	 What are the details of the department/agency electricity purchasing agreement? What are the department/agency electricity costs for this financial year to date? 	Written (22/02/13)	5/4/2013	16/5/13

41	General	Eggleston	Briefings for the Australian Greens and Independents	 Have any briefings and/or provision of information been provided to the Australian Greens? If yes, please include: a) How are briefings requests commissioned? b) What briefings have been undertaken? Provide details and a copy of each briefing. c) Provide details of what information has been provided and a copy of the information. d) Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed. e) How long is spent preparing and undertaking briefings/information requests for the Australian Greens? How many staff are involved and how many hours? Provide a breakdown for each employment classification. Have any briefings and/or provision of information been provided to Independents? If yes, please include: a) How are briefings requests commissioned? b) What briefings have been undertaken? Provide details and a copy of each briefing. c) Provide details of what information has been provided and a copy of the information. d) Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed. e) How long is spent preparing and undertaking briefings/information requests for the Independents? How many staff are involved and how many hours? Provide a breakdown for each employment classification. f) Which Independents have requested briefings and/or information? 	Written (22/02/13)	12/4/13	16/5/13
42	General	Eggleston	Shredders	Has the department/agencies purchased any shredders this financial year? If yes, provide details of how many shredders were purchased, the cost of each shredder, why each new shredder was needed and the purpose for which the shredder is to be used.	Written (22/02/13)	12/4/13 Revised response received 22/10/13	16/5/13
43	General	Eggleston	Protective security policy framework	Provide an update for your department/agency, including what is your current compliance level, what are you doing to manage risk, what is being done to comply with the mandatory requirements and details of any department/agency specific policies and procedures.	Written (22/02/13)	5/4/2013	16/5/13

44	General	Eggleston	Office Locations	 Please provide a list of all office locations for all departments and agencies within the portfolio by: a) Department/Agency; b) Location; c) Leased or Owned; d) Size; e) Number of Staff at each location and classification; f) If rented, the amount and breakdown of rent per square metre; g) If owned, the value of the building; h) Depreciation of buildings that are owned; i) Type of functions and work undertaken. 	Written (22/02/13)	12/4/13	16/5/13
45	General	Eggleston	Communications Staff	 For all departments and agencies, please provide – in relation to all public relations, communications and media staff – the following: By Department or agency: a) How many ongoing staff, the classification, the type of work they undertake and their location? b) How many non-ongoing staff, their classification, type of work they undertake and their location? c) How many contractors, their classification, type of work they undertake and their location? d) How many are graphic designers? e) How many are media managers? f) How many organise events? Do any departments/agencies have independent media studios? If yes, why? When was it established? What is the set up cost? What is the ongoing cost? How many staff work there and what are their classifications? 	Written (22/02/13)	8/4/2013	16/5/13

46	1	Ronaldson	BEST – Round 14	Senator RONALDSON: I turn briefly to the response to question 80 which said:	88	5/4/2013	16/5/13
				Of the 21 Phase 2 SDI Grant recipients, 14 received more funds in BEST Round 14 than	(13/02/13)		
				they did in BEST Round 13.			
				What about the other seven? What were the circumstances preventing them from			
				accessing the additional funding, and can you tell me who they were?			
				Mr Farrelly: I am not quite sure I understand the question, Senator.			
				Senator RONALDSON: It says:			
				Of the 21 Phase 2 SDI Grant recipients, 14 received more funds in BEST Round 14 than			
				they did in BEST Round 13. This excludes transition funding.			
				Were the other seven precluded from additional funding, or was there no application for			
				it, or was it just part of the process?			
				Mr Farrelly: There were 28 organisations that applied for phase 2 transition funding,			
				and 21 were granted. We understood the question to be: how many of those 21 received			
				increased best funding in the round, setting aside transition funding?			
				Senator RONALDSON: The questions were: how many SDI grants were applied for			
				and approved in 2011-12; which organisations applied and were successful and what was			
				the value of each grant; and was the full \$1.5 million for SDI grants fully allocated and if			
				not where was the money spent? I am not too sure why you made the comment about the			
				\$1.5 million, because it was not actually part of the question. I was just trying to			
				ascertain what was the point of that and were the other seven precluded or just not given			
				an increase in their BEST funding?			
				Mr Farrelly: The other seven simply would not have got an increase, if I understand			
				your question.			
				Senator RONALDSON: Can you take on notice who they were for me.			
				Mr Farrelly: Yes.			

47	1	Ronaldson	BEST – Funding	Senator RONALDSON: Was it a majority of one or was it an overwhelming majority?	91-92	12/4/13	16/5/13
			Formula	Who was for it and who was against it? We will want to cross-reference this. You tell me	(13/02/13)		
			Consultation	what the margin was and who was in which camp. Most of the people who you are			
				talking about have expressed their very real concern to me about what occurred. Tell me			
				who they were so that we can come back and talk about this in May if need be. What was			
				the majority?			
				Mr Farrelly: I will take that on notice.			
				Senator RONALDSON: Where you there?			
				Mr Farrelly: I was.			
				Senator RONALDSON: Then you do not need to take it on notice, do you?			
				Mr Farrelly: I need to think about the process.			
				Senator RONALDSON: No, I did not ask you about process. You said that there was a			
				consensus. I asked you whether that meant that there was a majority. You said yes. I			
				have now asked you whether it was a majority of one and who was in which camp. You			
				were there. I am sure, given all the discussions about this, Mr Farrelly, that you have a			
				very acute memory of what happened.			
				Mr Farrelly: I am trying to be helpful here without—			
				Senator RONALDSON: So am I. I am trying to be helpful to those who put in an			
				application in good faith who were not contacted by the department when you changed			
				the rules and who had no opportunity to change their applications. I am trying to be			
				helpful to them as well, Mr Farrelly. We are both trying to be terribly helpful to a lot of			
				people.			
				Mr Farrelly: This is the distinction that I thought was important to make. The ESO			
				roundtable was consulted. We discussed it there. I certainly agree—			
				Senator RONALDSON: We have been through that. I have accepted that. You have			
				said that.			
				Mr Farrelly: We did not go back and consult individually.			
				Senator RONALDSON: You have said that. I think that you should have. You said you			
				did not. That is fine. I want to know what the vote was and who was in which camp. It is			
				a quite simple question.			
				Mr Farrelly: There was not a vote.			
				Senator RONALDSON: There was not a vote. What notes did you take to say that there			
				was a majority? Do you have your notes with you?			
				Mr Farrelly: No, I have not.			
				Senator RONALDSON: Do you have notes?			
İ				Mr Farrelly: I would need to go back and see if I still have them.			
				Senator RONALDSON: Mr Farrelly, in your own words you have said what the rules			
İ				were on that day. The rules were that it was by consensus and that a consensus was a			
				majority. I do not want to hear about anything else. I want you to tell me what the			
				majority number was and who was in the majority and who spoke against it. That is all I			
				need to know.			
				Mr Farrelly: Let me see if this helps without naming individuals. There was a summing			

up was not made by the departmental officer. There was a question asked, which was: 'Is	16/5/13
there anybody who fundamentally disagrees with that summing up?' I believe that no-	
one said that they disagreed. That is what I believe happened.	
Senator RONALDSON: It is all flooding back, Mr Farrelly, is it?	
Mr Farrelly: It is now that we have stopped talking about voting from the floor, because	
that was not the process.	
Senator RONALDSON: It is all flooding back. Are you going to give me the answer to	
the question?	
Senator Feeney: He has. There was not a vote. A vote was not recorded. The mood of	
the meeting—	
Senator RONALDSON: But you would have taken notes and recorded who spoke	
against it and who spoke for it. Out of interest, did anyone speak in favour of it or was	
there concern expressed around the table? Did anyone speak in favour of it?	
Mr Farrelly: I believe so. There are different camps in the ex-service community. Some	
support welfare strongly. Others—	
Senator RONALDSON: How many spoke in favour, Mr Farrelly?	
Senator Feeney: When you get to this forensic level of questioning, Mr Farrelly can	
reasonably have recourse to take this on notice, look to his files and see what minutes he	
can offer and provide you with the detail that you seek or not as the case might be.	

48	1	Ronaldson	Mr David	Senator RONALDSON:On 15 November, I wrote to the Attorney-General about a	92-93	5/4/2013	16/5/13
			Carmody -	Mr David Carmody. A copy of my letter was forwarded to the minister. I note that as yet	(13/02/13)		
			Disability Pension	there has been no response. It was in relation to the Social Security Appeals Tribunal			
				broadening the interpretation of the types of income that can be used in the calculation of			
				child support payments. As you are aware, until that decision disability pensions were			
				specifically excluded from consideration. I wrote to Minister Roxon. I CCd you			
				personally, Minister, and Minister Macklin. This is obviously a matter of significant			
				concern. It is certainly a change of the previous position. I wonder whether anyone is			
				going to give me a response. Did the department of social security approach the			
				Department of Veterans' Affairs? Did you provide them with any advice? Was the			
				department or the commission asked to comment about this situation by AG's or			
				FaHCSIA? Have you not been consulted at all? When do you think I might get a			
				response to these matters that I raised in that letter?			
				Mr Campbell: I can remember the letter and I can remember a briefing being prepared,			
				so I am a little surprised that a response has not been sent by at least one of the ministers.			
				I did not respond, because you wrote to ministers and it is more appropriate that there be			
				a ministerial response. I am sorry; I will have to take that one on notice.			
				Senator RONALDSON: You were CCd as a matter of courtesy. I did not expect a reply			
				from you.			
				Mr Campbell: I remember the letter and I know the issue. If you had asked the question			
				in a different way, I would have said, 'A minister has responded to you.' That obviously			
				means that what I saw being prepared as not been signed and sent to you. I will need to take that on notice and see where it is at.			
				Senator RONALDSON: This is particularly relevant. I wrote to you in your capacity as			
				President of the Repatriation Commission, obviously. While I was probably not expecting a reply from you personally but I was expecting a reply. This is a very			
				significant change. As you and I know full well, disability pensions have been treated in			
				a particular way for a long time. This was a very clear break from what has previously			
				been the case.			
				Mr Campbell: As I said, I will take this on notice. I remember the letter and I know the			
				issue, but I am now a little surprised, because you say that you did not get a response. I			
				need to go back and see what has happened, and that included looking at the substance of			
				the response.			
L	l .		_1	are response.	<u> </u>	<u> </u>	

49	1	Ronaldson	MRCA – Annual	Senator RONALDSON: Please hold it there. All I want is to know whether additional	98	12/4/13	16/5/13
			Review –	information has been provided as we discussed last year.	(13/02/13)		
			Additional	Mr Campbell: The answer Ms Daniel is giving you is yes.			
			Information	Senator RONALDSON: I understand you are not going to discuss that information, but			
				I am happy for you to do so if you are so minded, Ms Daniel or Mr Campbell.			
				Mr Campbell: No, I think we will leave it to government consideration.			
				Senator RONALDSON: It was worth a try. When was that information provided?			
				Mr Campbell: In the budget processes which evolve, you start going to ministers late in			
				the calendar year beforehand. There is interaction between ministers, departments and			
				the ERC between then and late March or early April.			
				Senator RONALDSON: So what is the answer to my question, Mr Campbell? When			
				was it provided? I do not want a dissertation on the budget process. I am acutely aware			
				of it. Just tell me when it was provided. Was it last week or the end of the calendar year			
				or when? It is hardly a trick question.			
				Mr Campbell: The answer to your question is that it has been provided in a number of			
				ways over a period of time as the budget process unfolded.			
				Senator RONALDSON: Has there been a series of additional pieces of information			
				provided or was the additional information provided in one document?			
				Mr Campbell: There was a series of documents because of the way the budget process			
				unfolds.			
				Senator RONALDSON: Have your partners who knocked it back come back and			
				requested further information about that additional information as part of that budget			
				process?			
				Mr Campbell: Not that I am aware of.			
				Senator RONALDSON: Thank you. Will you take that on notice for me?			
				Mr Campbell: Yes.			

50	2	Ronaldson	Booked Car with Driver – Bribie Island	Senator RONALDSON: As you would understand, if I had got the letter I probably would have been asking about the contents of the letter, so I certainly have not received anything. We discussed in July last year the Booked Car With Driver service and particularly Mr Goold of Bribie Bayside Cabs. Who is our Booked Car with Driver service expert? July is a long time ago now. Mr Campbell: The same two officers are our experts, Ms Daniel and Dr McPaul Senator RONALDSON: Question 91 from me in the October estimates says: (a) The Minister indicates in a letter to me that there was 'increasing workload' on Bribie Island. What is the nature of this increasing workload and how is this measured? (b) Was the issue of increasing workload ever raised with the previous sole provider? If yes, what was the outcome? In your answer, you said to me: In March 2012, the Department slightly amended the Bribie Island geographic area of operation to include some additional surrounding suburbs. This amendment facilitates better booking procedures. Did the department announce these changes before the tender was called for? In other words, was Mr Goold aware when he applied for the tender that the boundaries had changed? Ms Daniel: We will have to check that and get back to you. Senator RONALDSON: You have nothing there at all? Ms Daniel: No detail on how the areas were specified in the tender. I would have to go back and check that. I will endeavour to make a call during the break and get back to you tonight.	93 (13/02/13)	19/4/13	16/5/13
51	2	Ronaldson	Booked Car with Driver – Multiple Providers	Senator RONALDSON: The taxi company may well be providing an appropriate level of service. You and I would be far more concerned if they were not providing an appropriate level of service. That is part of their contract. You and I are not going to get out a big elephant and put it on their homework page for providing the service they are contracted to do. What I am asking you is: what work was undertaken to ascertain that the volume of work was such that it identified that multiple providers were required? I want you to come back and tell me what was done to ascertain that, because that was the basis on which this decision was made, and that is in your answer. If you could come back please. Ms Daniel: Yes, we will come back on notice.	94-95 (13/02/13)	19/4/13	16/5/13

5	52	2	Ronaldson	Mental Health -	Ms Daniel: No. At this point, and as Stephanie mentioned, we have been looking at our	96	5/4/2013	16/5/13
				Research Strategy	research strategy and have made some decisions about how we will move our research	(13/02/13)		
					forward in the future with what we see as a far more strategic approach to funding			
					research.			
					Senator RONALDSON: What was not strategic about this application that came on the			
					back of the initial report and I presume—and I do not know—was suggested by the			
					report? What was not strategic about that?			
					Ms Daniel: If I could just elaborate—			
					Senator RONALDSON: No, there must be a reason why something that was actually			
					suggested in an initial report which everyone has lauded would not have been funded. Is			
					it your view that it was not actually identifying areas that the department had viewed as			
					being of concern or interest? Was it a lack of funding? What exactly was the reason?			
					Ms Daniel: Firstly let me be clear that there have been no reductions in the funding that			
					the department has available for research. The process by which we have looked at our			
					strategic research directions has taken us a little bit of time, but the initiatives and			
					priorities that we will fund for the balance of this financial year and obviously going			
					forward are something that we will be looking at.			
					Senator RONALDSON: Is there a timetable being placed on using this data for further			
					studies? Is there a rolling program? What is likely to be funded as part of this strategic overview?			
					Ms Daniel: I would expect when we are here next time that we will be able to map out			
					for you far more than we can at the moment where we intend to go. We have identified			
					what we see as our four priority areas in research—longitudinal studies, which is very			
					much what we are talking about here; predictive modelling; families; and interventions.			
					Senator RONALDSON: Just out of interest, when did you get this study?			
					Ms Daniel: The 2011 study? We had briefings from Defence personally when it was			
					finalised.			
					Senator RONALDSON: Was that early 2011?			
					Ms Daniel: I would have to go back and check the dates.			
					Senator RONALDSON: Can you check that for me because my understanding of your			
					study was that it identified some very key areas that needed addressing and further			
					investigation.			

53	2	Ronaldson	Health Contract – Minister	Senator RONALDSON: I will ask you a further question. Given his dual role, was Minister Snowdon consulted in relation to this matter?	103-104 (13/02/13)	8/4/2013	16/5/13
			discussions with	Mr Campbell: That is a question I would have to take on notice for the minister to	(-0, 0=, 10)		
			Defence	answer.			
			Berence	Senator RONALDSON: Were you present when any discussions were held with the			
				minister either with his defence hat on or his DVA hat on?			
				Mr Campbell: I have never been present at a meeting that the minister had had that has			
				been involved on his defence responsibilities talking about health.			
				Senator RONALDSON: Would Minister Snowdon have been aware of these			
				discussions between DVA and Defence in relation to this health contract?			
				Mr Campbell: Minister Snowdon became Minister for Veterans' Affairs and Minister			
				for Defence Science and Personnel in late September 2010. I am not sure at that point of			
				time where Defence were with their process of doing the RFT. I would have to check			
				that. I cannot speak for the minister as to what he knew with his responsibility as the			
				Minister for Defence Science and Personnel.			
				Senator RONALDSON: Was there a brief prepared for Minister Snowdon in relation to			
				this issue?			
				Mr Campbell: By DVA?			
				Senator RONALDSON: By DVA.			
				Mr Campbell: Certainly not that I can recall in that period of time when they were			
				doing the tendering. My answer is: I don't think so—but I will have to go back and			
				check.			
54	3	Ronaldson	Centenary of	Senator RONALDSON: Using the information provided, I think there were only	107	5/4/2013	16/5/13
			Anzac – Forums –	about 208 people who attended the first 18 forums. In Whyalla I think there were only	(13/02/13)		
			Survey Responses	two, and it was just as well that the local member's wife happened to be walking down			
				the main street and mentioned it to a couple of people; otherwise there would have been			
				no-one there. Can you advise me of the number of on-line surveys that were completed			
				and the number, if any, of written submissions received by the department?			
				Mr Campbell: I will ask Mr Evans to answer that.			
				Mr Evans: The total number of survey responses—both on-line and written			
				submissions—was 947. If you wanted a break-up between those that were on-line and			
				those that were written, I would have to take that on notice.			
				Senator RONALDSON: And you might want to take on notice whether that also included feedback forms provided by those who attended the forums. Is that figure of			
				947 everything that you have received?			
				Mr Evans: We received information in three ways. So there were the 947 survey results:			
				the information collected at each of the 36 public forms—the forums were recorded and			
				both a transcript and a summary of discussion was provided and then collated—and there			
				were meetings with certain special interest groups such as tour operators and certain state			
				and territory agencies. Again, notes were taken from those meetings and collated.			
				I would not be able to tell you what surveys were necessarily completed by people who			
	1	1	1				

55	3	Ronaldson	Centenary of Anzac – Capacity	Senator RONALDSON: I refer to an interview Mr Snowdon did with David Speers on Sky on 13 December. CHAIR: This is in relation to another matter, is it? Senator RONALDSON: Yes. In that interview, the minister said that, once advice had been received back from Turkey, he would be pleased to make the consultant's report available. I suggest that the quickest way to take the heat out of this—and there is considerable heat, as you are all aware—is for that consultant's report to be released. The minister has undertaken to do it. Parliamentary Secretary, I ask you to pass on to the minister that he has undertaken to do it, that I think he should do it and that I think it will take the heat out of it. Given that there was a public undertaking, I ask that that be done. Senator Feeney: I will take that on notice.	114 (13/02/13)	5/4/2013	16/5/13
56	3	Ronaldson	Centenary of Anzac	Will the Department release the full consultants' report prepared by Providence Consultant Group Pty Ltd in relation to capacity at Gallipoli commemorative precinct? In addition, will the Department provide: • the date the tender for the consultancy was let, • the number of consultants who applied for the work, • the date the tender closed, • the date the tender was finalised, • the date the report was commenced, • the date it was completed, • the date it was handed to the Department, the Minister and the Anzac Centenary Advisory Board	Written (22/02/13)	5/4/2013	16/5/13
57	3	Ronaldson	Commemoration	In addition to the matters taken on notice in Question 101 from Supplementary Estimates in October 2012, can the Department confirm that the Federation Guard was also in attendance at the Bomber Command memorial dedication in London? If yes, how many personnel travelled and who met the cost for this?	Written (22/02/13)	5/4/2013	16/5/13
58	3	Ronaldson	Commemoration	In addition to the matters taken on notice in Question 102 from Supplementary Estimates in October 2012, can the Department confirm the final total cost for the mission?	Written (22/02/13)	5/4/2013	16/5/13

Transfer to Defence (confirmed 28/02/13)

Ronaldson	Health Division	Senator RONALDSON: When were the tenders finalised?	104	
	Contract – Tender	Mr Campbell: I do not know.	(13/02/13)	
		Senator RONALDSON: Does anyone know?		
		Mr Campbell: Some time last year—third quarter, fourth quarter last year. That is a	TRANSFER TO	
		matter for Defence, not for me.	DEFENCE	
		Senator RONALDSON: It is not a matter for Defence alone, Mr Campbell, and that		
		is—		
		Mr Campbell: No, Senator, it is not my responsibility to know when another		
		department lets out a contract.		