

Senate Standing Committee on Education and Employment

**QUESTIONS ON NOTICE
Supplementary Budget Estimates 2013-2014**

Outcome 3 - Higher Education, Research and International

**Department of Education Question No. ED0004_14
Senator Carr provided in writing.**

Question

Tuition Protection Service

- a. What are the roles and responsibilities of the Tuition Protection Service?
- b. What programs is the Tuition Protection Service responsible for?
- c. How many FTE position are allocated to the Tuition Protection Service?
- d. Has this changed since 7 September 2013?
- e. As at 18 September 2013 when the new Government was sworn in, provide a breakdown of actual headcounts, and provide the number of staff on non-ongoing employment arrangements.
- f. Also please provide an up to date organisational structure for this branch.

Answer

- a. The Tuition Protection Service (TPS) is a placement and refund service for International students on student visas affected by provider closure.
- b. The TPS is not responsible for any programmes.
- c. There is currently 1 FTE allocated to the TPS which is a statutory office holder appointed by the Minister.
- d. This has not changed since 7 September 2013.
- e. As at 18 September 2013, the headcount was one, with no staff on non-ongoing employment arrangements.
- f. Not applicable.