

**Senate Standing Committee on Education Employment and Workplace
Relations**

**QUESTIONS ON NOTICE
Supplementary Budget Estimates 2012-2013**

Outcome 3 - Employment

DEEWR Question No. EW0540_13

Senator Payne provided in writing.

Question

JSA providers

Can you please outline the process of supporting and sanctioning audited JSA providers found to 'over-claimed' Provider Brokered outcomes? How many providers have been sanctioned or been labelled as 'providers of concern'?

Answer

On 27 September 2012 the Job Services Australia Provider Brokered Outcomes Report was published at <http://www.deewr.gov.au/Employment/JSA/Pages/ProviderBrokeredOutcomeaudit.aspx>.

Section 3.4 of the Report outlines the further action being taken, following the removal of Provider Brokered Outcomes from Job Services Australia on 1 July 2012. This includes the recovery of invalid claims and increased monitoring and compliance activity for organisations that had significant non-compliance rates.

In addition, 12 organisations with the highest rates of non-compliance are required to secure certification against specific Quality Framework Principles to demonstrate they have appropriate governance and payment integrity arrangements in place. Organisations have until 31 March 2013 to achieve a passing audit, undertaken by an independent external auditor at their expense.

The Department has numerous rights under the relevant Employment Services Deed to reduce business, and in regards to this exercise has undertaken this process for one provider to date.