Senate Standing Committee on Education Employment and Workplace Relations

QUESTIONS ON NOTICE Supplementary Budget Estimates 2010-2011

Outcome 4 - Employment & Participation Policy

DEEWR Question No.EW0540_11

Senator Xenophon provided in writing.

Question

SOUTH AUSTRALIA PROVIDER

Earlier this year, I wrote to the Department and made them aware of concerns regarding the practices of a particular provider in South Australia. What measures did the Department take in investigating these concerns?

Answer

As advised in the Department of Education, Employment and Workplace Relation's letter to you of 11 June 2010, the department investigated the matters you raised on behalf of your constituent.

In doing so, a departmental Contract Manager contacted the provider and discussed the issues raised.

The department is satisfied that the provider responded appropriately and addressed the concerns raised.