

**SENATE EMPLOYMENT, WORKPLACE RELATIONS AND EDUCATION
LEGISLATION COMMITTEE**

**2006-2007 SUPPLEMENTARY BUDGET SENATE ESTIMATES HEARING
2ND NOVEMBER 2006**

EMPLOYMENT AND WORKPLACE RELATIONS PORTFOLIO

QUESTIONS ON NOTICE

Outcome 1: Efficient and effective labour market assistance

Output Group 1.2: Labour market programme management and delivery

Output 1.2.5: Employment preparation services

Question Number: W930-07

Question:

Senator Wong asked in writing: Personal Support Programme. What kind of services and training are provided at what costs?

Answer:

PSP providers are required to deliver a range of core services to participants based on an individuals needs. These include:

- Assessment and regular review;
- Counselling and personal support;
- Referral, coordination and advocacy;
- Practical support;
- Transition support; and
- Outreach services.

Training is not a core service however providers have the discretion to assist participants to access training, based on their individual needs.

PSP providers are paid a series of service fees and are eligible for a range of outcome fees. Decisions' regarding expenditure of fees for the delivery of services and training on participants is at the discretion of providers.