

**SENATE EMPLOYMENT, WORKPLACE RELATIONS AND EDUCATION
LEGISLATION COMMITTEE**

**2006-2007 SUPPLEMENTARY BUDGET SENATE ESTIMATES HEARING
2ND NOVEMBER 2006**

EMPLOYMENT AND WORKPLACE RELATIONS PORTFOLIO

QUESTIONS ON NOTICE

Outcome 1: Efficient and effective labour market assistance

Output Group 1.2: Labour market programme management and delivery

Output 1.2.5: Employment preparation services

Question Number: W925-07

Question:

Senator Wong asked in writing: Personal Support Programme.

1. What is the current national waiting list for the Personal Support Program (PSP)?
2. What is the current waitlist broken down by Employment Service Area?
3. Will DEWR commit to making this information publicly available on a regular basis? If not, why not?

Answer:

1. The department has examined the dynamics of referral into PSP and developed a new methodology for reporting on the waitlist to ensure greater transparency and to capture manual coding by Centrelink. Previously reported figures on the waitlist only included the participant category available for automated referral. The new methodology includes all automated and manual referrals. At the end of September 2006 the number of people waiting for a PSP place using the new methodology was 11 688. Using the new methodology, the number of people waiting for a PSP place at 28 April 2006 was 9993, compared to 7836 as previously reported using the old methodology.
2. See Attachment A.
3. Information on waitlists is not made publicly available through DEWR websites or other media as the data about the waitlist is point in time information and is subject to change.

Attachment A

People waiting for Personal Support Programme services by ESA

State	Employment Service Area	Waitlist at end Sept 2006
ACT	Australian Capital Territory	212
NSW	Blue Mountains	82
NSW	Canterbury/Bankstown	35
NSW	Central Coast Sydney	318
NSW	Central Eastern NSW	242
NSW	Central Murrumbidgee	40
NSW	Central West Sydney	408
NSW	Central Western NSW	34
NSW	Coffs Harbour	63
NSW	Eurobodalla	72
NSW	Fairfield/Liverpool	45
NSW	Far West NSW	25
NSW	Grafton	412
NSW	Gwydir Namoi	19
NSW	Hastings	40
NSW	Hawkesbury	14
NSW	Hume	86
NSW	Hunter	8
NSW	Inner City/Eastern Suburbs Sydney	57
NSW	Inner West Sydney	20
NSW	Keepit	351
NSW	Kempsey	316
NSW	Lower Hunter	52
NSW	Lower South Coast NSW	23
NSW	Macarthur	319
NSW	Murray Darling	16
NSW	North Coast Hunter	108
NSW	North East NSW	4
NSW	North Shore Sydney	38
NSW	Northern Beaches Sydney	22
NSW	Orana	391
NSW	Outer West Sydney	1
NSW	Oxley	149
NSW	Parkes	32
NSW	Patterson	28
NSW	Queanbeyan	75
NSW	Richmond	99
NSW	Shoalhaven	85
NSW	Snowy	2
NSW	Southern Highlands NSW	25
NSW	Southern Suburbs NSW	64
NSW	Southern Tablelands NSW	42
NSW	St George/Sutherland	180
NSW	Sturt	15
NSW	Taree	53
NSW	Tweed	85
NSW	Upper Hunter	29

State	Employment Service Area	Waitlist at end Sept 2006
NSW	Wollongong	393
NT	Alice Springs	34
NT	Darwin	205
NT	Katherine	27
NT	Tennant Creek	3
NT	Top End	31
QLD	Bundaberg	29
QLD	Cairns	96
QLD	Emerald	36
QLD	Fraser Coast	9
QLD	Gladstone	118
QLD	Gold Coast	409
QLD	Gympie	16
QLD	Ipswich	86
QLD	Logan	238
QLD	Mackay	225
QLD	Mt Isa	5
QLD	North Brisbane	9
QLD	Redcliffe Caboolture	118
QLD	Rockhampton	201
QLD	South East Brisbane	53
QLD	South West Brisbane	197
QLD	Sunshine Coast	168
QLD	Tablelands	122
QLD	Toowoomba	9
QLD	Torres Strait	118
QLD	Townsville	0
QLD	Warwick	118
QLD	Western Downs	19
SA	Adelaide Metropolitan	35
SA	Ceduna	142
SA	Fleurieu/Kangaroo Island	1
SA	Gawler	14
SA	Kadina	26
SA	Murraylands	8
SA	North Eastern Adelaide	9
SA	North Western Adelaide	82
SA	Northern Adelaide	75
SA	Port Augusta	61
SA	Port Lincoln	0
SA	Port Pirie	11
SA	Riverland	11
SA	South East SA	10
SA	South West Adelaide	1
SA	Southern Adelaide	11
SA	Southern Adelaide Hills	34
SA	Whyalla	9
TAS	Hobart	78
TAS	Launceston	114

State	Employment Service Area	Waitlist at end Sept 2006
TAS	West and North West Tasmania	15
VIC	Bendigo	33
VIC	East Gippsland	27
VIC	East Melbourne	167
VIC	Eureka	112
VIC	Geelong	73
VIC	Goulburn Valley	78
VIC	Grampians	22
VIC	Hampden	34
VIC	Inner East Melbourne	320
VIC	Kiewa	8
VIC	Mid Murray	15
VIC	North Melbourne	163
VIC	North West Melbourne	356
VIC	Ovens	18
VIC	Peninsula Melbourne	152
VIC	South East Melbourne	223
VIC	South Melbourne	233
VIC	South West Melbourne	31
VIC	Sunraysia	145
VIC	West and South Gippsland	10
VIC	West Melbourne	81
VIC	Western District Victoria	122
WA	Central Perth	23
WA	Dale	9
WA	East Kimberley	22
WA	East Metro Perth	47
WA	East Pilbara	24
WA	Esperance	11
WA	Goldfields	98
WA	Karratha	75
WA	Kwinana/Rockingham	1
WA	Lower Great Southern WA	5
WA	Mid West and Gascoyne	3
WA	Midlands/Wheatbelt	6
WA	North Metro Perth	129
WA	South East Metro Perth	51
WA	South West Metro Perth	17
WA	South West WA	45
WA	West Kimberley	25
Total		11688