

**Senate Standing Committee on Education Employment and Workplace
Relations**

**QUESTIONS ON NOTICE
Budget Estimates 2013-2014**

Outcome 3 - Employment

DEEWR Question No. EW0121_14

Senator Sinodinos asked on 4 June 2013, Hansard page 14

Question

Outcomes, payment schedules and claims under JSA contract

Senator SINODINOS: You do not have to do it now but can you provide a list of all 144-or-so types of outcomes under the JSA contract? Is it true that there is a whole matrix of outcomes? Ms Drayton: We can certainly provide you with the outcomes and payment schedules. Senator SINODINOS: Including the claims made against each in the last 12 months? Is that public information? Ms Drayton: We can take that on notice and provide that for you. Senator SINODINOS: Of the claims that have been rejected by DEWR or more information sought, what are the top 20 outcome types? Ms Parker: In terms of rejected, there are a couple of ways of doing that. Sometimes the IT system just does not let them go through. Do you mean we have audited them and found them to be invalid? Is that the question? Senator SINODINOS: Where there has been a discretionary action, rather than just the IT system. Ms Paul: We will try to get to some indicators of the integrity of the program. I understand what you are getting at. Ms Parker: I think we can do— Senator SINODINOS: It is output of indicators of integrity. Ms Parker: Yes, we will see what we can find. Ms Paul: I do not know whether that will end up being broken down by all those claims, though. Ms Parker: No. Ms Paul: If that is what you are trying to, that is fine. We can deal with that.

Answer

Under the Employment Services Deed 2012–2015, there are 40 Job Seeker Outcome types. A copy of the Job Seeker Outcome Fee schedule including the number of claims made against each Job Seeker Outcome type from 1 July 2012 to 30 March 2013 is available at [Attachment A](#).

The top 20 Job Seeker Outcome types that have been rejected from 1 July 2012 to 30 March 2013 are included in [Attachment B](#). The Employment Services System does not collect rejection reasons.

Attachment A

Job Seeker Outcome Fees – Table 1, Annexure C of ESD4

Stream 1

Period of Unemployment	Pathway Outcome	Pathway Outcome plus Bonus	Full Outcome	Full Outcome plus Bonus
0 days to 12 months after Commencement in Stream 1	N/A	N/A	N/A	N/A
Total approved claims*	N/A	N/A	N/A	N/A
12 months and one day or more after Commencement in Stream 1	\$277	\$333	\$629	\$755
Total approved claims*	2239	409	5180	440

Stream 2

Period of Unemployment	Pathway Outcome	Pathway Outcome plus Bonus	Full Outcome	Full Outcome plus Bonus
0 days to 12 months after Commencement in Stream 2	\$491	\$589	\$743	\$891
Total approved claims*	13,992	1137	40,382	2363
12 months and one day or more after Commencement in Stream 2	\$491	\$589	\$1032	\$1238
Total approved claims*	11,051	1404	25,307	2276

Stream 3

Period of Unemployment	Pathway Outcome	Pathway Outcome plus Bonus	Full Outcome	Full Outcome plus Bonus
0 days to 12 months Commencement in Stream 3	\$491	\$589	\$1560	\$1872
Total approved claims*	4520	375	11,394	489
12 months and one day to 60 months	\$491	\$589	\$2228	\$2673
Total approved claims*	8568	932	17,386	1416
60 months and one day more Commencement in Stream 3	\$980	\$1176	\$2940	\$3528
Total approved claims*	2443	233	3764	242

Stream 4

Period of Unemployment	Pathway Outcome	Pathway Outcome plus Bonus	Full Outcome	Full Outcome plus Bonus
0 days to 12 months Commencement in Stream 4	\$980	\$1176	\$1560	\$1872
Total approved claims*	3825	260	11,461	520
12 months and one day to 60 months Commencement in Stream 4	\$980	\$1176	\$2228	\$2673
Total approved claims*	6436	653	14,195	1074
60 months and one day more Commencement in Stream 4	\$980	\$1176	\$2940	\$3528
Total approved claims*	1371	107	2290	147

*Total number of approved claims from 1 July 2012 to 30 March 2013.

Attachment B

Top 20 Job Seeker Outcome claim types rejected from 1 July 2012 to 30 March 2013:

Rank	Stream	Period of Unemployment	Outcome Type	Total Rejected
1	Stream 2	0 days to 12 months Commencement in Stream	Full Outcome	86
2	Stream 2	12 months and one day to 60 months Commencement in Stream	Full Outcome	73
3	Stream 3	12 months and one day to 60 months Commencement in Stream	Full Outcome	58
4	Stream 2	0 days to 12 months Commencement in Stream	Pathway Outcome	48
5	Stream 2	12 months and one day to 60 months Commencement in Stream	Pathway Outcome	38
	Stream 4	0 days to 12 months Commencement in Stream	Full Outcome	38
6	Stream 3	12 months and one day to 60 months Commencement in Stream	Pathway Outcome	37
7	Stream 4	12 months and one day to 60 months Commencement in Stream	Full Outcome	36
8	Stream 4	12 months and one day to 60 months Commencement in Stream	Pathway Outcome	27
9	Stream 3	0 days to 12 months Commencement in Stream	Full Outcome	24
10	Stream 3	0 days to 12 months Commencement in Stream	Pathway Outcome	18
11	Stream 2	0 days to 12 months Commencement in Stream	Full Outcome plus Bonus	14
12	Stream 4	0 days to 12 months Commencement in Stream	Pathway Outcome	12
13	Stream 1	12 months and one day to 60 months Commencement in Stream	Full Outcome	11
	Stream 2	12 months and one day to 60 months Commencement in Stream	Full Outcome plus Bonus	11
	Stream 3	12 months and one day to 60 months Commencement in Stream	Full Outcome plus Bonus	11
	Stream 3	60 months and one day more Commencement in Stream	Full Outcome	11
	Stream 4	60 months and one day more Commencement in Stream	Full Outcome	11
14	Stream 2	12 months and one day to 60 months Commencement in Stream	Pathway Outcome plus Bonus	10
15	Stream 3	60 months and one day more Commencement in Stream	Pathway Outcome	8

Rank	Stream	Period of Unemployment	Outcome Type	Total Rejected
16	Stream 3	0 days to 12 months Commencement in Stream	Full Outcome plus Bonus	7
	Stream 3	12 months and one day to 60 months Commencement in Stream	Pathway Outcome plus Bonus	7
17	Stream 3	60 months and one day more Commencement in Stream	Full Outcome plus Bonus	6
18	Stream 4	12 months and one day to 60 months Commencement in Stream	Full Outcome plus Bonus	4
19	Stream 1	12 months and one day to 60 months Commencement in Stream	Full Outcome plus Bonus	3
	Stream 2	0 days to 12 months Commencement in Stream	Pathway Outcome plus Bonus	3
	Stream 4	12 months and one day to 60 months Commencement in Stream	Pathway Outcome plus Bonus	3
	Stream 4	60 months and one day more Commencement in Stream	Pathway Outcome	3
20	Stream 1	12 months and one day to 60 months Commencement in Stream	Pathway Outcome	2
	Stream 1	12 months and one day to 60 months Commencement in Stream	Pathway Outcome plus Bonus	2
	Stream 4	0 days to 12 months Commencement in Stream	Full Outcome plus Bonus	2