Senate Standing Committee on Education Employment and Workplace Relations

QUESTIONS ON NOTICE Budget Estimates 2013-2014

Agency - Office of the Fair Work Building Industry Inspectorate

DEEWR Question No. EW0094_14

Senator Bilyk asked on 3 June 2013, Hansard page 41

Question

FWBC - Completion of investigations within 90 days

Senator BILYK: But they do not all take 90 days. Mr Corney: No, obviously we are talking of averages here. But 90 per cent are concluded within that 95 days, from memory. Senator BILYK: The large majority. Have you got any idea how that might compare with your predecessor organisation? Mr Corney: We have advanced over time. I do not have the figures available to me; I can provide those to you— Senator BILYK: Take that on notice, thank you. Mr Corney: There has been a steady increase. I will provide that on notice.

Answer

Fair Work Building & Construction has provided the following response.

The KPI is to measure that 80 per cent of investigations are completed within 90 days of receipt of complaint. In the final year of the predecessor (from 1 July 2011 to 31 May 2012), the result was at 74 per cent. This compares to the current financial year of FWBC (from 1 July 2012 to 31 May 2013) where the result is 81 per cent.