

**SENATE STANDING COMMITTEE ON
EDUCATION, EMPLOYMENT AND WORKPLACE RELATIONS**

**QUESTIONS ON NOTICE
BUDGET ESTIMATES 2009-10**

Outcome: 4

DEEWR Question No. EW0160_10

Senator Mason asked on 1 June 2009, EEWL Hansard page 9.

Question

Review of Job Seeker Classification Instrument

What is the nature of the work that was completed under contract CN179526 on the Review of the Job Seeker Classification Instrument?

Answer

In delivering consultancy services under this contract TNS Research assisted the department in examining the wording of Job Seeker Classification Instrument (JSCI) questions, and answer categories, to identify any potential to improve job seekers' understanding and thereby increase the efficiency and effectiveness of the JSCI. This research was informed by interviews with job seekers and with Centrelink customer service officers and Job Network staff who are responsible for administering the JSCI questionnaire.

The conduct and outcomes of the review of Job Seeker Classification Instrument, are detailed in the report, *Review of the Job Seeker Classification Instrument - June 2009*, and related documents are published on the department's website www.workplace.gov.au/workplace/Publications/PolicyReviews/Job+Seeker+Classification+Instrument+Review.