

**Senate Standing Committee on Education Employment and Workplace
Relations**

**QUESTIONS ON NOTICE
Additional Estimates 2009-2010**

Agency - Fair Work Australia

DEEWR Question No.EW0963_10

Senator Abetz asked on 10/02/2010, Hansard page 61.

Question

FWA - FWA WEBSITE - TAKE HOME PAY ORDER

Senator ABETZ—If you go to the Fair Work Australia website and type in ‘take-home pay order’ and get the search engine going, the result is zero. The response is ‘no pages found match your search criteria’. For what it is worth, I have a copy of that as it displays on to the website. There is nothing that sets out exactly what has to happen when making the claim. If you keep on, there is a little heading ‘How do I apply for a take home pay order’. Do you know that it tells me? I can ring a 1300 number. Why can I not apply for a takehome pay order online? Why is that facility not available to me? If I am sitting at home and I think that I am being duded by the new modern award, as so many workers are, why do I have to hit a hotline? Why can I not apply for it on screen? CHAIR—You do not have to accept the assertion and implication in that question when you are answering it. Mr Giudice—I am just getting some advice on that. Can we have a look at that? Senator ABETZ—Take it on notice.

Answer

Fair Work Australia has provided the following response:

Information for applying for a take home pay order is available on the following link:

<http://www.fwa.gov.au/index.cfm?pagename=resourcefactstakehome>

Form F1 is the appropriate form. It can be downloaded as a word document. The word document can be filled out and may be emailed back to Fair Work Australia. The FWA Help Line is provided as a contact for any person seeking assistance with filling out the form.