

**Senate Standing Committee on Education Employment and Workplace
Relations**

**QUESTIONS ON NOTICE
Additional Estimates 2009-2010**

Agency - Fair Work Ombudsman

DEEWR Question No.EW0952_10

Senator Cash asked on 10/02/2010, Hansard page 39.

Question

FWO ANNUAL REPORT

Senator CASH—....In terms of your public reporting arrangements, where can I find them? Is that on your website? Mr Wilson—They are. We can also provide you with a copy of our annual report. Beyond that, at the last Senate hearing I think we tabled a quarterly or monthly report, and certainly we are prepared to provide those as well. Senator CASH—Thank you.

Answer

The Fair Work Ombudsman has provided the following response:

The Workplace Ombudsman's Annual Report 2008-09 and the Workplace Authority's Annual Report 2008-2009 are available on Fair Work Ombudsman's website www.fwo.gov.au. Copies of the annual reports are attached.

In addition, the Fair Work Ombudsman can confirm that it carried out the following activities in the first half of the 2009-10 financial year:

	(1/7/09 to 31/12/09)
• Money Recovered:	\$13,962,894
- Complaints:	\$11,369,326
- Audits:	\$2,489,998
- Visa Holder Complaints: <i>(Included within the Complaints figure above)</i>	\$291,066
- Court Orders (underpayments): <i>(Counted separately)</i>	\$231,152
• Complaints:	
- Investigations Commenced:	10,657
- Investigations Finalised:	11,103
- Visa Holder Investigations:	452
- Completed within 90 days:	75%
- Completed within 180 days:	96%

• Targeted Investigations:	
- Investigations Commenced:	1,828
- Investigations Finalised:	1,824
• Legal activities:	
- Litigations Commenced:	35
- Penalties Awarded:	\$1,083,683
- Underpayments Awarded:	\$231,152
• Fair Work Infoline Enquiries:	444,920 (total)
- Telephone Enquiries:	431,509
- Written Enquiries:	943
- Email Enquiries:	9009
- Live Chat Enquiries:	3119