

**Senate Standing Committee on Environment and Communications**

**Answers to Senate Estimates Questions on Notice**

**Additional Estimates Hearings February 2014**

**Communications Portfolio**

**Special Broadcasting Service**

**Question No: 296**

**Program No. Special Broadcasting Service (SBS)**

**Hansard Ref: In Writing**

**Topic: Coffee Machines**

**Senator Ludwig asked:**

1. Has the Department/Agency purchased coffee machines for staff usage since Supplementary Budget Estimates in November 2013?
  - a. If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased?
  - b. Why were coffee machines purchased?
  - c. Has there been a noticeable difference in staff productivity since coffee machines were purchased? Are staff leaving the office premises less during business hours as a result?
  - d. Where did the funding for the coffee machines come from?
  - e. Who has access?
  - f. Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance from Supplementary Budget Estimates in November 2013 to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from?
  - g. What are the ongoing costs of the coffee machine, such as the cost of coffee?
2. Does the Department/Agency rent coffee machines for staff usage?
  - a. If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased.
  - b. Why are coffee machines rented?
  - c. Has there been a noticeable difference in staff productivity since coffee machines were rented? Are staff leaving the office premises less during business hours as a result?
  - d. Where does the funding for the coffee machines come from?
  - e. Who has access?
  - f. Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance from Supplementary Budget Estimates in November 2013 to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from?
  - g. What are the ongoing costs of the coffee machine, such as the cost of coffee?

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**Answer:**

1. No. a-g. not applicable.
2. Yes.
  - a. One Nespresso Tower CS220 Coffee Machine for the Audio Language Content Division (ALC). It is rented at a cost of \$882 per quarter (pre GST). There are no ongoing costs for coffee or coffee pods. These are paid for by staff at their own expense.
  - b. Due to the nature of the ALC Division business, a significant number of staff work outside normal business hours, with 80% of staff in ALC being production staff (either producing or broadcasting live radio programs). Facilitating staff access to coffee has improved both morale and productivity within the Division.
  - c. Yes, staff are able to quickly access the Nespresso Unit, without having to leave the production floor.
  - d. The ALC Division has provided for the lease of the equipment in its annual budget.
  - e. All staff across the Division have access, as well as anybody else in the organisation who wishes to save time and avoid leaving the premises to purchase their coffee.
  - f. SBS is responsible for maintenance. There has been no maintenance cost to date. If required, this would be paid for within the ALC Division's annual budget.
  - g. There are no ongoing costs such as purchase of coffee or coffee pods. These are paid for by staff at their own expense.