

Senate Standing Committee on Environment and Communications

Answers to Senate Estimates Questions on Notice

Supplementary Budget Estimates Hearings February 2014

Communications Portfolio

NBN Co Limited

Question No: 122

Program No. NBN Co

Hansard Ref: In Writing

Topic: Credit Cards

Senator Ludwig asked:

1. Provide a breakdown for each employment classification that has a corporate credit card.
2. Please update details of the following?
 - a. What action is taken if the corporate credit card is misused?
 - b. How is corporate credit card use monitored?
 - c. What happens if misuse of a corporate credit card is discovered?
 - d. Have any instances of corporate credit card misuse have been discovered since Supplementary Budget Estimates in November 2013? List staff classification and what the misuse was, and the action taken.
 - e. What action is taken to prevent corporate credit card misuse?

Answer:

1. Currently NBN Co has 174 active corporate credit card holders. Employees across all business functions may be issued with a Corporate Amex card (covering all their travel related expenses) based on their work requirements and divisional General Manager approval. The employee must adhere to NBN Co's Travel and Expense Reimbursement policy, the NBN Co Buying Guide and NBN Co's Credit Card policy.
2.
 - a. The individual will be contacted regarding any items in question seeking full justification. If the items are personal expenditure the individual is referred to the NBN Co policies highlighting that personal expenditure is the obligation of the individual and not NBN Co. The individual's divisional manager will also be copied in on all communications.
 - b. On a monthly basis the Accounts Payable Manager reviews and monitors the Amex corporate card transactions via the Amex portal, by SIC (expenditure spend) codes and amounts. The Accounts Payable Manager conducts the review to ensure compliance with the three NBN Co policies referred to above.
 - c. The individual will be notified in writing and their division manager will be informed. A copy of the NBN Co policy will be sent in relation to the misuse item.
 - d. The obligation for settling NBN Co credit cards rests with the individual (i.e. the employee pays the credit card directly, not NBN Co). There have been instances of items for personal use from time to time which NBN Co has not reimbursed. The Accounts Payable Manager will notify the individual in writing as well as their divisional manager. A reminder and copy of the NBN Co internal policies will be sent to the individual. Repeat offenders will have their corporate credit card cancelled.
 - e. All applicants are reminded to comply with NBN Co's Travel and Expense Reimbursement policy, Credit Card policy and the NBN Co Buying Guide when joining the business and at the time of application for a credit card. These policies are easily accessed on the NBN Co intranet policies list. Repeat offenders will have their corporate credit card cancelled.