

**Community Affairs  
Legislation Committee**

**Examination of Budget Estimates 2004-2005**

**Additional Information Received**

**VOLUME 1**

**Centrelink, AIFS &  
FaCS Output Groups: Cross outputs, Output 1.1, 1.2, 1.3, 1.4**

**FAMILY AND COMMUNITY SERVICES PORTFOLIO**

**NOVEMBER 2004**



Note: Where published reports, etc. have been provided in response to questions, they have not been included in the Additional Information volume in order to conserve resources.

## ADDITIONAL INFORMATION RELATING TO THE EXAMINATION OF BUDGET EXPENDITURE FOR 2004-2005

Included in this volume are answers to written and oral questions taken on notice and tabled papers relating to the budget estimates hearings on 31 May, 1 & 4 June 2004

### FAMILY AND COMMUNITY SERVICES PORTFOLIO

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Department	Output	Client Output	Service Output Description
FACS	1.1	Family Assistance	Double Orphan Pension Family Tax Benefit Maternity Allowance Maternity Immunisation
	1.2	Youth & Student Support	Austudy Payment Referral to Green Corps JPET Youth Allowance Incapacitated Youth Allowance
	1.3	Child Support	Child Support registrations
	1.4	Childcare Support	Child Care Benefit
	2.1	Housing Support	Rent Assistance
	2.2	Community Support	Low Income Card Seniors Health Card
	3.1	Labour Market Assistance	Bereavement Allowance CDEP Crisis Payment Pensioner Education Supplement Jobs Education and Training Newstart Mature Age Allowance Newstart Allowance Newstart Allowance Incapacitated Parenting Payment (partnered) Parenting Payment (single) Partner Allowance Special Benefit Widow Allowance
	3.2	Support People with a Disability	Disability Support Pension Mobility Allowance Sickness Allowance Wife Pension DISABILITY
	3.3	Support for Carers	Carer Allowance Carer Payment
	3.4	Support for the Aged	Age Pension Savings Bonus Trust and Companies Wife Pension AGE Widow B Pension
DEWR	1.2	Labour Market Program Management & Delivery	
DEST	1.2	Assistance for School Students with Special Needs	Assistance for Isolated Children
	2.1	Infrastructure Funding for the Post Compulsory Education System	Abstudy ABSTUDY Pensioner Education
	2.2	New Apprenticeships	NAAP New Apprenticeships
	2.3	Skill Development and Transition Support	Career Counselling Jobs Pathway Programme Literacy and Numeracy

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Linking Australian Government services

**Centrelink Funding Model**

**31 May 2004**

## Background

- In November 1998, the Prime Minister requested details of Centrelink's operating arrangements.
- The ensuing Centrelink Review reported that a key issue was the lack of transparency of the cost of Centrelink's services and recommended further costing analysis to provide purchasers with information linking costs, outputs and outcomes.
- Purchasing agencies should be formula funded for Centrelink demand driven outputs and the full costs of implementations be included in the price.

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## CFM History

- **Centrelink Review** (Dec 1999) recommends that purchasing agencies be formula funded for demand driven outputs;
- **Budget 2001/02:** Government agrees to Output Pricing Reviews for APS undertaken for Centrelink with FaCS as lead agency
- **Budget 2002/03:** Government endorses the CFM and its underlying principles. After further refinement of the CFM and a pricing review, it is to be brought back to Budget 2003/04
- **Completion of the Centrelink Output Pricing Review** by the Boston Consulting Group. The review concluded that Centrelink's overall cost efficiency is comparable to that of other network businesses with 21% increase in productivity.
- **Budget 2003/04:** CFM to be brought back for 2004/05 Budget once financial implications and linkages between the CFM and BPAs are worked through.
- **Budget 2004/05:** CFM agreed to be implemented from 1 July 2004 on a cost neutral basis.

## Pre-existing Funding Arrangements

- FaCS - based on an agreement between DoFA and DSS prior to Centrelink's creation in 1997. This agreement takes into account changes in customer numbers, Budget measures and efficiency dividends.
- DEWR - calculated using an Agreed Costing Framework (ACF) based on estimates of transaction volumes and negotiated transaction times.
- DEST - based on a block of funding dating from Centrelink's creation which has been adjusted for budget measures and other government decisions.

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## Purpose of the CFM

- CFM is a cost-based model designed to provide sufficient revenue to Centrelink so that, under efficient management, total operating expenses are covered.
- Uniform arrangements by which FaCS, DEWR and DEST will fund Centrelink for the delivery of their services.

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## Objectives of CFM

- Transparency of costs
- Increased accountability
- Certainty & stability of funding for Centrelink
- Simplicity of funding arrangements

## CFM Features

- Budget Initiatives handled separately
- Cost based model
- Focuses on Outputs (eg Claim) not Inputs (eg staff salary)
- Centrelink funded for actual workload via reconciliation process
- Improved transparency of Centrelink costs

## Key differences between CFM and RFM

- **RFM**
  - Funding based on customer numbers for 4 broad groups: Unemployed, Families, Pensioners & Students.
    - Equates to about 20 payments.
  - Uses an historic staffing factor for funding: the number of staff per 10,000 customers.
  - Does not take into account any changes to work processes, customer behaviours and labour market dynamics.
  - No transparency of the costs of service delivery.
  - No specific adjustment for changes in requirements for infrastructure funding.
  - No reconciliation of projected revenue except for Newstart and Youth Allowance unemployed customers.

## Key differences between CFM and RFM

- **CFM**
  - Funding based on demand driven workload for FaCS' service outputs (ie payment types).
  - Funding reflects changes to work processes and customer complexities.
  - Quarterly reporting on actual workload.
  - Provides greater transparency of Centrelink's costs
  - Reconciliation of projected to actual workload for all service outputs (payment types).

## What is the Centrelink Funding Model

- The key components of the CFM are:
  - Transaction variable and
  - Infrastructure.
- Transaction variable is the primary cost driver, increasing or decreasing with *demand driven* activity within Centrelink's network.
- Infrastructure provides Centrelink with the resources required to support delivery of customer services.

## CFM Transaction Costs

- The transaction variable component is categorised into the following cost drivers which are essentially major tasks associated with each payment:
  - Claims
  - Notifiable events
  - Income Support Reviews
  - Participation Assessments
  - Participation Support activities
  - Debts
  - General Enquiry Contacts at Call Centres and
  - Operational Service Component which represents work not captured by one of the above primary cost drivers for example general enquiries, complaints, Original Decision Maker (ODM) reviews, privacy reviews, FOI requests, etc.

## CFM Transaction Costs

- The transaction costs are the product of:
  - Work volumes (transactions);
  - Relative effort weightings (REWs) and
  - The unit cost.
- A process point represents a unit of 5 minutes of operational workload.
- The REW represents the work effort taken on average to complete a task. 1 REW = 5 minutes.
- Number of transactions x REW = process points
- Process points x unit cost = transaction cost

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## Agreed Controls

- application of an annual upward reconciliation cap of 1.6 per cent on estimates;
- any savings from the reconciliation process comparing actual to projected workload would be returned to Budget;
- provision of quarterly data by Centrelink to client agencies for monitoring and estimate updates;
- a full year reconciliation of projected estimates with actual data every year;
- forward estimates to be adjusted for any change in projected customer numbers but with customer workloads held at 2002-03 level;
- a review of the CFM with the results to be considered in the 2006/07 Budget; and
- any proposed changes to the parameters of the CFM, such as changes to cost drivers and/or service standards, that potentially have a budgetary impact would be referred to Cabinet for approval.

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**Output Group: Centrelink**

**Question No:**

**Topic: Budget Measures - breakdown**

**Hansard Page: CA22**

**Senator Forshaw asked:**

At page 278 of the PBS is an overview of the various budget measures. Can you give us a breakdown of where the costs for each measure will go and what the budget and impact of each measure will be on Centrelink's workload and systems?

**Answer:**

Please refer to the attachment.

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Centrelink Revenue and ASL - Budget 2004-05																	
Costing Number	Title	2004-05				2005-06				2006-07				2007-08			
		(Millions)				(Millions)				(Millions)				(Millions)			
		NSO	IT	NET WORK	TOTAL	NSO	IT	NET WORK	TOTAL	NSO	IT	NET WORK	TOTAL	NSO	IT	NET WORK	TOTAL
<b>Carers</b>																	
1	Carer Allowance - Co-residency																
1/04/2005	<b>REVENUE</b>	0.3	0.6	2.4	<b>3.2</b>	0.0	0.1	0.1	<b>0.2</b>	0.0	0.1	0.1	<b>0.2</b>	0.0	0.1	0.1	<b>0.2</b>
5050	<b>ASL</b>	1.1	2.0	31.8	<b>34.9</b>	0.0	0.3	1.4	<b>1.7</b>	0.0	0.3	1.4	<b>1.7</b>	0.0	0.3	1.4	<b>1.7</b>
<b>Families</b>																	
2	More Outside School Hours Care Places																
1/07/2004	<b>REVENUE</b>	0.0	0.0	0.9	<b>0.9</b>												
5117	<b>ASL</b>	0.0	0.0	10.3	<b>10.3</b>	0.0	0.0	11.3	<b>11.3</b>	0.0	0.0	11.3	<b>11.3</b>	0.0	0.0	11.3	<b>11.3</b>
3	More Family Day Care Places																
1/07/2004	<b>REVENUE</b>	0.0	0.0	0.0	<b>0.0</b>	0.0	0.0	0.0	<b>0.0</b>	0.001	0.0	0.04	<b>0.0</b>	0.0	0.0	0.0	<b>0.0</b>
5118	<b>ASL</b>	0.0	0.0	0.5	<b>0.5</b>	0.0	0.0	0.6	<b>0.6</b>	0.0	0.0	0.6	<b>0.6</b>	0.0	0.0	0.6	<b>0.6</b>
	<b>TOTAL FAMILIES REVENUE</b>	<b>0.0</b>	<b>0.0</b>	<b>0.9</b>	<b>0.9</b>												
	<b>TOTAL FAMILIES ASL</b>	<b>0.0</b>	<b>0.0</b>	<b>10.8</b>	<b>10.8</b>	<b>0.0</b>	<b>0.0</b>	<b>11.9</b>	<b>11.9</b>	<b>0.0</b>	<b>0.0</b>	<b>11.9</b>	<b>11.9</b>	<b>0.0</b>	<b>0.0</b>	<b>11.9</b>	<b>11.9</b>
<b>Youth &amp; Students</b>																	
4	8 Homebase Services																
1/07/2004	<b>REVENUE</b>	0.2	0.1	0.5	<b>0.8</b>	0.2	0.0	0.5	<b>0.7</b>	0.2	0.02	0.5	<b>0.7</b>	0.2	0.02	0.5	<b>0.7</b>
4929	<b>ASL</b>	1.7	0.7	6.4	<b>8.8</b>	1.7	0.1	6.4	<b>8.2</b>	1.7	0.1	6.4	<b>8.2</b>	1.7	0.1	6.4	<b>8.2</b>
<b>Compliance</b>																	
5	Review of PPs Customers' Marital Status when processing address changes - Option 2																

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1/07/2005	<b>REVENUE</b>	0.1	0.5	0.6	1.1	0.0	0.1	2.2	2.3	0.0	0.1	2.0	2.1	0.0	0.1	2.0	2.0
4983	<b>ASL</b>	0.6	2.0	7.6	10.2	0.2	0.3	27.0	27.5	0.3	0.3	25.1	25.7	0.2	0.3	25.1	25.6
6	"Keeping It Fair" Campaign																
1/07/2004	<b>REVENUE</b>	1.3	2.2	8.3	11.8	0.9	0.1	6.7	7.8	0.9	0.1	6.0	7.1	0.9	0.1	6.0	7.1
5066	<b>ASL</b>	8.0	12.7	97.2	117.9	6.1	1.9	80.7	88.7	6.1	1.9	72.1	80.1	6.1	1.9	72.1	80.1
7	Exchange Tip Off Information with ATO (ceasing of one element of this initiative)																
1/07/2004	<b>REVENUE</b>	-0.4	0.0	-1.5	-1.9	-0.4	0.0	-1.5	-1.9	-0.4	0.0	-1.5	-1.9	-0.4	0.0	-1.5	-1.9
3043	<b>ASL</b>	-0.6	-0.6	-23.6	-24.8	-0.6	-0.6	-23.6	-24.8	-0.6	-0.6	-23.6	-24.8	-0.6	-0.6	-23.6	-24.8
8	Improve Service Profiling																
20/03/2005	<b>REVENUE</b>	0.4	4.9	2.4	7.7	1.6	0.6	8.6	10.8	1.6	0.5	8.8	11.0	1.6	0.5	8.8	11.0
5228	<b>ASL</b>	4.0	27.7	28.9	60.6	8.0	4.2	107.6	119.8	8.0	4.2	109.6	121.8	8.0	4.2	109.6	121.8
9	Expand DEWR data matching																
1/07/2004	<b>REVENUE</b>	0.3	0.0	3.0	3.2	0.2	0.0	2.7	2.8	0.2	0.0	2.7	2.8	0.2	0.0	2.7	2.8
5165	<b>ASL</b>	2.6	0.2	34.2	37.0	0.1	0.03	33.7	33.8	1.1	0.03	33.7	34.8	1.1	0.03	33.7	34.8
	<b>TOTAL COMPLIANCE REVENUE</b>	1.6	7.6	12.8	22.0	2.3	0.8	18.7	21.8	2.4	0.7	18.0	21.1	2.3	0.7	18.0	21.1
	<b>TOTAL COMPLIANCE ASL</b>	14.6	42.0	144.3	200.9	13.8	5.8	225.4	245.0	14.9	5.8	216.9	237.6	14.8	5.8	216.9	237.5
<b>CFM</b>																	
10	Implementation of Funding Model - NIL IMPACT																
11	Call Centre																
1/07/2004	<b>REVENUE</b>	0	0	25.9	25.9	0	0	25.9	25.9	0	0	0	0	0	0	0	0
5176	<b>ASL</b>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
12	Trust and Companies																
1/07/2004	<b>REVENUE</b>	0.0	0.0	9.3	9.3	0.0	0.0	10.7	10.7	0.0	0.0	12.0	12.0	0.0	0.0	13.1	13.1
5177	<b>ASL</b>	0.0	0.0	0.0	0	0.0	0.0	0.0	0	0.0	0.0	0.0	0	0.0	0.0	0.0	0.0
	<b>TOTAL CFM REVENUE</b>	0.0	0.0	35.2	35.2	0.0	0.0	36.6	36.6	0.0	0.0	12.0	12.0	0.0	0.0	13.1	13.1

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	TOTAL CFM ASL	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
<b>International</b>																	
<b>13</b>	Revised SS Agreement with Ireland (ABSORBED)																
1/01/2005	<b>REVENUE</b>	0.0	0.0	0.0	<b>0.0</b>	0.0	0.0	0.0	<b>0.0</b>	0.0	0.0	0.0	<b>0.0</b>	0.0	0.0	0.0	<b>0.0</b>
4861	<b>ASL</b>	0.0	0.0	0.00	<b>0.0</b>	0.0	0.0	0.00	<b>0.0</b>	0.0	0.0	0.00	<b>0.0</b>	0.0	0.00	0.00	<b>0.0</b>
<b>NON BUDGET MEASURES</b>																	
<b>Retirements</b>																	
<b>14</b>	Partial Reduction of Asset Test Exemption to 50% and Extension of 50% Asset Test Exemption to Market-Linked Products ("Growth Pensions")																
20/09/2004	<b>REVENUE</b>	0.6	0.6	6.0	<b>7.1</b>	0.0	0.1	0.7	<b>0.7</b>	0.0	0.1	0.3	<b>0.4</b>	0.0	0.0	0.1	<b>0.1</b>
5067	<b>ASL</b>	1.5	2.5	71.7	<b>75.7</b>	0.0	0.4	8.0	<b>8.4</b>	0.0	0.4	3.0	<b>3.4</b>	0.0	0.4	0.1	<b>0.5</b>
<b>Costing from AE's which didn't make MYEFO and hence were in BPII</b>																	
<b>15</b>	Our Universities - Exempt Commonwealth Learning Scholarships from the Social Security Income Test																
	<b>REVENUE</b>	0.0	0.0	0.05	<b>0.1</b>	0.0	0.0	0.05	<b>0.05</b>	0.0	0.0	0.05	<b>0.05</b>	0.0	0.0	0.05	<b>0.05</b>
	<b>ASL</b>			0.6	<b>0.6</b>			0.6	<b>0.6</b>			0.6	<b>0.6</b>			0.6	<b>0.6</b>
<b>16</b>	Youth Allowance - Waiver of Certain Debts																
	<b>REVENUE</b>	0.1	0.0	0.2	<b>0.3</b>	0.0	0.0	0.0	<b>0.0</b>	0.0	0.0	0.0	<b>0.0</b>	0.0	0.0	0.0	<b>0.0</b>
	<b>ASL</b>			2.4	<b>2.4</b>				<b>0.0</b>				<b>0.0</b>				<b>0.0</b>
<b>17</b>	Bushfires - Ex-Gratia Assistance to Certain Income Support Recipients																
	<b>REVENUE</b>	0.01	0.02	0.02	<b>0.03</b>	0.0	0.0	0.0	<b>0.0</b>	0.0	0.0	0.0	<b>0.0</b>	0.0	0.0	0.0	<b>0.0</b>
	<b>ASL</b>	<b>0.1</b>		<b>0.2</b>	<b>0.3</b>				<b>0.0</b>				<b>0.0</b>				<b>0.0</b>

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	<b>TOTAL AE's not in MYEFO REVENUE</b>	0.1	0.0	0.3	0.4	0.0	0.0	0.1	0.1	0.0	0.0	0.1	0.1	0.0	0.0	0.1	0.1
	<b>TOTAL AE's not in MYEFO ASL</b>	0.1	0.0	3.2	3.3	0.0	0.0	0.6	0.6	0.0	0.0	0.6	0.6	0.0	0.0	0.6	0.6
<b>OTHER PORTFOLIO MEASURES AFFECTING FaCS</b>																	
<b>DIMIA</b>																	
18	Two Stage Provisions and the Migration Program (RFM effect)																
1/07/2004	<b>REVENUE</b>	0.0	0.0	-0.1	-0.1	0.0	0.0	-0.1	-0.1	0.0	0.0	-0.2	-0.2	0.0	0.0	-0.2	-0.2
5098	<b>ASL</b>	0.0	0.0	-1.0	-1.0	0.0	0.0	-1.5	-1.5	0.0	0.0	-3.1	-3.1	0.0	0.0	-3.3	-3.3
19	Changes to the 2004-05 Migration and Humanitarian Program																
1/07/2004	<b>REVENUE</b>	0.2	0.0	0.5	0.7	0.0	0.0	0.6	0.6	0.0	0.0	0.6	0.6	0.0	0.0	0.7	0.7
5173	<b>ASL</b>	0.0	0.0	6.0	6.0	0.0	0.0	8.6	8.6	0.0	0.0	9.1	9.1	0.0	0.0	10.7	10.7
	<b>TOTAL DIMIA REVENUE</b>	0.2	0.0	0.4	0.6	0.0	0.0	0.5	0.5	0.0	0.0	0.4	0.4	0.0	0.0	0.5	0.5
	<b>TOTAL DIMIA ASL</b>	0.0	0.0	5.0	5.0	0.0	0.0	7.1	7.1	0.0	0.0	6.0	6.0	0.0	0.0	7.4	7.4
<b>DES</b>																	
20	Exempt Scholarship that waive or pay tuition fees or course charges from the income test																
1/04/2004	<b>REVENUE</b>	0.1	0.0	0.2	0.3	0.0	0.002	0.05	0.05	0.0	0.002	0.1	0.1	0.003	0.003	0.1	0.1
5241	<b>ASL</b>	0.8	0.0	2.8	3.6	0.0	0.0	0.7	0.7	0.0	0.0	0.7	0.7	0.0	0.0	0.8	0.8
<b>DVA</b>																	
21 part 1	Defence Force Income Support Allowance - DVA pays																
20/09/2004	<b>REVENUE</b>	0.3	2.6	1.4	4.3	0.1	0.4	0.3	0.8	0.1	0.4	0.3	0.8	0.1	0.4	0.3	0.8
5113	<b>ASL</b>	2.6	17.9	18.2	38.7	1.1	2.7	4.5	8.3	1.1	2.7	4.5	8.3	1.1	2.7	4.5	8.3
21 part 2	Impose the disability rent test to Rent Assistance under the Social Security Act 1991																

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20/0 9/20 04	<b>REVENUE</b>	0.8	0.5	0.3	1.6	0.0	0.2	0.0	0.2	0.0	0.2	0.0	0.2	0.0	0.2	0.0	0.2
4969	<b>ASL</b>	1.1	2.9	3.4	7.4	0.0	0.9	0.0	0.9	0.0	0.9	0.0	0.9	0.0	0.9	0.0	0.9
22	Indexation of DVA Disability Pension																
20/0 3/20 04	<b>REVENUE</b>	0.00	0.02	0.00	0.02	0.00	0.00	0.00	0.02	0.00	0.00	0.00	0.02	0.00	0.00	0.00	0.00
4915	<b>ASL</b>	0.00	0.01	0.00	0.01	0.00	0.01	0.00	0.01	0.00	0.01	0.00	0.01	0.00	0.01	0.00	0.01
	<b>TOTAL DVA REVENUE</b>	1.0	3.1	1.7	5.9	0.1	0.5	0.3	1.0	0.1	0.5	0.3	1.0	0.1	0.5	0.3	1.0
	<b>TOTAL DVA ASL</b>	3.7	20.8	21.6	46.1	1.1	3.6	4.5	9.2	1.1	3.6	4.5	9.2	1.1	3.6	4.5	9.2
<b>DAF F</b>																	
23	Intergenerational Transfer																
1/07/ 2004	<b>REVENUE</b>	0.6	0.1	0.6	1.3	0.2	0.0	0.2	0.5	0.2	0.0	0.2	0.4	0.0	0.0	0.0	0.1
5253	<b>ASL</b>	2.4	0.0	7.9	10.3	1.2	0.0	3.0	4.2	0.9	0.0	3.3	4.2	0.0	0.0	0.8	0.8
<b>OTHER PORTFOLIO MEASURES</b>																	
<b>DEW R</b>																	
28	Implementation of Funding Model - NIL IMPACT TO CENTRELINK																
<b>DHA</b>																	
29	Completing asset assessment for aged care residents																
1/07/ 2005	<b>REVENUE</b>	0.0	0.4	0.0	0.4	1.2	0.1	3.9	5.2	1.1	0.1	3.6	4.8	1.1	0.1	3.6	4.8
DHA 1	<b>ASL</b>	0.0	2.8	0.6	3.4	2.3	0.5	47.5	50.3	0.6	0.5	47.5	48.6	0.6	0.5	47.5	48.6
<b>DES T</b>																	
30	Additional Language, Literacy and Numeracy Referrals																
1/07/ 2004	<b>REVENUE</b>	0.0	0.0	0.0	0.0	0.0	0.0	0.02	0.02	0.0	0.0	0.03	0.03	0.0	0.0	0.03	0.03
9788	<b>ASL</b>	0.0	0.0	0.0	0.0	0.0	0.0	0.2	0.2	0.0	0.0	0.4	0.4	0.0	0.0	0.4	0.4
<b>DAF F</b>																	
31	Farm Help - Case Management - Stage 2																
1/07/ 2004	<b>REVENUE</b>	0.2	0.0	0.4	0.7	0.3	0.0	0.5	0.8	0.2	0.0	0.3	0.4	0.1	0.0	0.1	0.1

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9805 c	<b>ASL</b>	0.0	0.0	4.9	<b>4.9</b>	0.0	0.0	5.9	<b>5.9</b>	0.0	0.0	3.4	<b>3.4</b>	0.0	0.0	1.0	<b>1.0</b>
9807 c	Farm Help - Fixed Costs - Stage 2																
	<b>REVENUE</b>	0.5	0.1	3.2	<b>3.9</b>	0.4	0.1	3.0	<b>3.6</b>	0.4	0.1	3.0	<b>3.6</b>	0.4	0.1	3.0	<b>3.6</b>
	<b>ASL</b>	4.5	0.5	39.0	<b>44.0</b>	4.0	0.5	39.0	<b>43.5</b>	4.0	0.5	39.0	<b>43.5</b>	4.0	0.5	39.0	<b>43.5</b>
9803 c	Farm Help - Income Support - Stage 2																
	<b>REVENUE</b>	0.0	0.0	1.1	<b>1.1</b>	0.0	0.0	1.2	<b>1.2</b>	0.0	0.0	0.7	<b>0.7</b>	0.0	0.0	0.2	<b>0.2</b>
	<b>ASL</b>	0.0	0.0	12.7	<b>12.7</b>	0.0	0.0	15.3	<b>15.3</b>	0.0	0.0	8.8	<b>8.8</b>	0.0	0.0	2.7	<b>2.7</b>
9804 c	Farm Help - Professional Advice/ Training Scheme STAGE 2																
	<b>REVENUE</b>	0.0	0.0	0.2	<b>0.2</b>	0.0	0.0	0.2	<b>0.2</b>	0.0	0.0	0.1	<b>0.1</b>	0.0	0.0	0.03	<b>0.04</b>
	<b>ASL</b>	0.4	0.0	2.1	<b>2.5</b>	0.4	0.0	2.5	<b>2.9</b>	0.3	0.0	1.4	<b>1.7</b>	0.1	0.0	0.4	<b>0.5</b>
9806 c	Farm Help - Re Establishment Grant - Stage 2																
	<b>REVENUE</b>	0.0	0.0	0.1	<b>0.1</b>	0.0	0.0	0.1	<b>0.1</b>	0.0	0.0	0.1	<b>0.1</b>	0.0	0.0	0.02	<b>0.02</b>
	<b>ASL</b>	0.0	0.0	1.1	<b>1.1</b>	0.0	0.0	1.3	<b>1.3</b>	0.0	0.0	0.8	<b>0.8</b>	0.0	0.0	0.2	<b>0.2</b>
	<b>FARM HELP REVENUE Total</b>	<b>0.8</b>	<b>0.1</b>	<b>5.0</b>	<b>5.9</b>	<b>0.8</b>	<b>0.1</b>	<b>5.0</b>	<b>5.9</b>	<b>0.6</b>	<b>0.1</b>	<b>4.2</b>	<b>4.9</b>	<b>0.5</b>	<b>0.1</b>	<b>3.4</b>	<b>4.0</b>
	<b>FARM HELP ASL Total</b>	<b>4.9</b>	<b>0.5</b>	<b>59.8</b>	<b>65.2</b>	<b>4.4</b>	<b>0.5</b>	<b>64.0</b>	<b>68.9</b>	<b>4.3</b>	<b>0.5</b>	<b>53.4</b>	<b>58.2</b>	<b>4.1</b>	<b>0.5</b>	<b>43.3</b>	<b>47.9</b>
32	Sugar Industry Package - Income Support - VARIABLE																
1/04/ 2004	<b>REVENUE</b>	0.0	0.0	1.2	<b>1.2</b>	0.0	0.0	0.0	<b>0.0</b>	0.0	0.0	0.0	<b>0.0</b>	0.0	0.0	0.0	<b>0.0</b>
	<b>ASL</b>	0.0	0.0	15.5	<b>15.5</b>	0.0	0.0	0.0	<b>0.0</b>	0.0	0.0	0.0	<b>0.0</b>	0.0	0.0	0.0	<b>0.0</b>
1/04/ 2004	Sugar Industry Package - Income Support and Restructuring Grant - FIXED																
	<b>REVENUE</b>	0.6	0.0	0.4	<b>1.0</b>	0.03	0.02	0.00	<b>0.04</b>	0.0	0.02	0.0	<b>0.02</b>	0.0	0.0	0.0	<b>0.0</b>
	<b>ASL</b>	5.8	0.0	4.6	<b>10.4</b>	0.3	0.0	0.0	<b>0.3</b>	0.0	0.0	0.0	<b>0.0</b>	0.0	0.0	0.0	<b>0.0</b>
1/07/ 2004	Sugar Industry Package - Re-training Assistance																
	<b>REVENUE</b>	0.0	0.0	0.1	<b>0.1</b>	0.01	0.0	0.03	<b>0.04</b>	0.0	0.0	0.02	<b>0.02</b>	0.0	0.0	0.0	<b>0.0</b>
	<b>ASL</b>	0.1	0.0	0.9	<b>1.0</b>	0.1	0.0	0.4	<b>0.5</b>	0.0	0.0	0.3	<b>0.3</b>	0.0	0.0	0.0	<b>0.0</b>

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1/07/2004	Sugar Industry Package - Exit Grants																
	<b>REVENUE</b>	0.0	0.0	0.3	<b>0.4</b>	0.0	0.0	0.2	<b>0.2</b>	0.0	0.0	0.1	<b>0.1</b>	0.0	0.0	0.0	<b>0.0</b>
	<b>ASL</b>	0.0	0.0	4.2	<b>4.2</b>	0.0	0.0	2.1	<b>2.1</b>	0.0	0.0	1.2	<b>1.2</b>	0.0	0.0	0.0	<b>0.0</b>
1/07/2004	Sugar Industry Package - Exit Grants - Fixed Costs																
	<b>REVENUE</b>	0.1	0.1	0.0	<b>0.2</b>	0.1	0.0	0.0	<b>0.1</b>	0.0	0.02	0.0	<b>0.02</b>	0.0	0.02	0.0	<b>0.02</b>
	<b>ASL</b>	0.0	0.1	0.0	<b>0.1</b>	0.0	0.01	0.0	<b>0.01</b>	0.0	0.01	0.0	<b>0.01</b>	0.0	0.01	0.0	<b>0.01</b>
1/07/2004	Sugar Industry Package - Restructuring Grant																
	<b>REVENUE</b>	0.0	0.0	0.8	<b>0.8</b>	0.0	0.0	0.4	<b>0.4</b>	0.0	0.0	0.1	<b>0.1</b>	0.0	0.0	0.0	<b>0.0</b>
	<b>ASL</b>	0.0	0.0	10.5	<b>10.5</b>	0.0	0.0	5.4	<b>5.4</b>	0.0	0.0	1.4	<b>1.4</b>	0.0	0.0	0.0	<b>0.0</b>
1/05/2004	Sugar Industry Package - Business Planning																
	<b>REVENUE</b>	0.0	0.0	0.9	<b>0.9</b>	0.0	0.0	0.1	<b>0.1</b>	0.0	0.0	0.0	<b>0.0</b>	0.0	0.0	0.0	<b>0.0</b>
	<b>ASL</b>	0.0	0.0	11.8	<b>11.8</b>	0.0	0.0	0.8	<b>0.8</b>	0.0	0.0	0.0	<b>0.0</b>	0.0	0.0	0.0	<b>0.0</b>
	<b>SUGAR INDUSTRY PACKAGE REVENUE Total</b>	<b>0.8</b>	<b>0.1</b>	<b>3.7</b>	<b>4.6</b>	<b>0.1</b>	<b>0.0</b>	<b>0.7</b>	<b>0.8</b>	<b>0.0</b>	<b>0.0</b>	<b>0.2</b>	<b>0.3</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>
	<b>SUGAR INDUSTRY PACKAGE ASL Total</b>	<b>5.9</b>	<b>0.1</b>	<b>47.5</b>	<b>53.5</b>	<b>0.4</b>	<b>0.0</b>	<b>8.7</b>	<b>9.1</b>	<b>0.0</b>	<b>0.0</b>	<b>2.9</b>	<b>2.9</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>
33	Ex Gratia Ashy Downs QLD																
1/04/2004	<b>REVENUE</b>	0.0	0.0	0.0	<b>0.0</b>												
	<b>ASL</b>	0.0	0.0	0.2	<b>0.2</b>	0.0	0.0	0.0	<b>0.0</b>	0.0	0.0	0.0	<b>0.0</b>	0.0	0.0	0.0	<b>0.0</b>
	<b>TOTAL DAFF REVENUE</b>	<b>1.6</b>	<b>0.2</b>	<b>8.7</b>	<b>10.5</b>	<b>0.9</b>	<b>0.2</b>	<b>5.7</b>	<b>6.7</b>	<b>0.6</b>	<b>0.2</b>	<b>4.4</b>	<b>5.2</b>	<b>0.5</b>	<b>0.1</b>	<b>3.4</b>	<b>4.0</b>
	<b>TOTAL DAFF ASL</b>	<b>10.8</b>	<b>0.6</b>	<b>107.5</b>	<b>118.9</b>	<b>4.8</b>	<b>0.5</b>	<b>72.7</b>	<b>78.0</b>	<b>4.3</b>	<b>0.5</b>	<b>56.3</b>	<b>61.1</b>	<b>4.1</b>	<b>0.5</b>	<b>43.3</b>	<b>47.9</b>
		<b>2004-05</b>				<b>2005-06</b>				<b>2006-07</b>				<b>2007-08</b>			
		NSO	IT	NET WORK	TO TAL	NSO	IT	NET WORK	TO TAL	NSO	IT	NET WORK	TO TAL	NSO	IT	NET WORK	TO TAL
	<b>MEASURES REVENUE TOTAL</b>	<b>6.3</b>	<b>12.7</b>	<b>69.8</b>	<b>88.8</b>	<b>5.0</b>	<b>1.7</b>	<b>68.2</b>	<b>75.0</b>	<b>4.5</b>	<b>1.6</b>	<b>40.9</b>	<b>47.1</b>	<b>4.2</b>	<b>1.6</b>	<b>40.8</b>	<b>46.6</b>
	<b>MEASURES ASL TOTAL</b>	<b>36.7</b>	<b>71.4</b>	<b>413.6</b>	<b>521.8</b>	<b>24.9</b>	<b>11.2</b>	<b>389.4</b>	<b>425.5</b>	<b>23.5</b>	<b>11.2</b>	<b>358.9</b>	<b>393.6</b>	<b>2.3</b>	<b>11.2</b>	<b>342.0</b>	<b>375.5</b>

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<b>OTHER RESOURCE VARIATIONS</b>																	
<b>24A</b>	New Social Security Work with Croatia (Revenue in base)																
1/07/2004	<b>REVENUE</b>	0.1	0.03	0.4	<b>0.5</b>	0.04	0.03	0.2	<b>0.3</b>	0.03	0.03	0.1	<b>0.2</b>	0.03	0.03	0.1	<b>0.2</b>
5080	<b>ASL</b>	0.4	0.2	5.0	<b>5.6</b>	0.4	0.2	2.5	<b>3.1</b>	0.3	0.2	1.9	<b>2.4</b>	0.3	0.2	2.0	<b>2.5</b>
<b>24B</b>	New Social Security Work with Norway (Revenue in base)																
1/01/2005	<b>REVENUE</b>	0.2	0.1	0.1	<b>0.4</b>	0.04	0.02	0.03	<b>0.1</b>	0.03	0.02	0.03	<b>0.1</b>	0.03	0.02	0.03	<b>0.1</b>
5081	<b>ASL</b>	0.9	1.0	1.3	<b>3.2</b>	0.4	0.2	0.5	<b>1.1</b>	0.3	0.1	0.5	<b>0.9</b>	0.3	0.1	0.5	<b>0.9</b>
<b>24C</b>	New Social Security Work with Switzerland (Revenue in base)																
1/01/2005	<b>REVENUE</b>	0.3	0.1	0.2	<b>0.6</b>	0.04	0.02	0.1	<b>0.2</b>	0.03	0.02	0.1	<b>0.2</b>	0.03	0.03	0.1	<b>0.2</b>
5082	<b>ASL</b>	0.9	1.0	2.2	<b>4.1</b>	0.4	0.2	0.9	<b>1.5</b>	0.3	0.2	0.9	<b>1.4</b>	0.3	0.2	0.9	<b>1.4</b>
<b>24D</b>	New Social Security Work with Slovenia (Revenue in base)																
1/01/2004	<b>REVENUE</b>	0.04	0.02	0.1	<b>0.2</b>	0.03	0.02	0.03	<b>0.1</b>	0.03	0.02	0.03	<b>0.1</b>	0.03	0.02	0.03	<b>0.1</b>
5093	<b>ASL</b>	0.4	0.2	0.8	<b>1.4</b>	0.3	0.2	0.4	<b>0.9</b>	0.3	0.2	0.4	<b>0.9</b>	0.3	0.2	0.4	<b>0.9</b>
<b>25 part 1</b>	Further Simplification of International Payments (Revenue in base)																
1/01/2005	<b>REVENUE</b>	0.3	0.3	0.6	<b>1.2</b>	0.1	0.04	0.2	<b>0.3</b>	0.03	0.04	0.1	<b>0.2</b>	0.03	0.04	0.1	<b>0.2</b>
4975	<b>ASL</b>	2.2	2.0	7.5	<b>11.7</b>	0.6	0.3	2.8	<b>3.7</b>	0.3	0.3	1.3	<b>1.9</b>	0.3	0.3	1.3	<b>1.9</b>
<b>25 part 2</b>	Comparable Foreign Pension																
1/07/2004	<b>REVENUE</b>	0.01	0.03	0.8	<b>0.9</b>	0.01	0.004	0.7	<b>0.7</b>	0.01	0.004	0.7	<b>0.8</b>	0.01	0.004	0.8	<b>0.8</b>
5257	<b>ASL</b>	0.0	0.2	10.8	<b>11.0</b>	0.0	0.0	9.3	<b>9.3</b>	0.0	0.0	9.6	<b>9.6</b>	0.0	0.0	9.9	<b>9.9</b>
<b>26</b>	Disability Reform Bill (Revenue in base)																
1/07/2005	<b>REVENUE</b>	1.3	1.1	4.1	<b>6.5</b>	5.0	0.7	11.4	<b>17.1</b>	6.7	1.7	20.0	<b>28.4</b>	9.8	2.7	29.6	<b>42.1</b>
5040	<b>ASL</b>	4.8	5.9	49.2	<b>59.9</b>	3.7	0.9	155.5	<b>160.1</b>	0.6	0.9	297.7	<b>299.2</b>	0.0	0.9	446.6	<b>447.5</b>

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	TOTAL Other Resource Variations REVENUE	2.3	1.7	6.3	10.3	5.3	0.8	12.7	18.8	6.9	1.8	21.1	29.8	10.0	2.8	30.7	43.5
	TOTAL Other Resource Variations ASL	9.6	10.5	76.8	96.9	5.8	2.0	171.9	179.7	2.1	1.9	312.3	316.3	1.5	1.9	461.6	465.0
	Not included in revenue count	2003-04	2004-05	2005-06	2006-07	2007-08											
27	Comcover		1,797														

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**Output Group: Centrelink**

**Question No:**

**Topic: Call Centre Supplementation**

**Hansard Page: CA55**

**Senator Forshaw asked:**

I want to go to the issue of call centre supplementation. As I understand it, there is \$67 million to be provided over three years. It is on page 73 of the PBS. Could you tell us what that money could be utilised for?

**Answer:**

The \$15.4million provided in the last Additional Estimates process has been used to recruit an additional 297 staff from December 2003. The \$25.9 million provided in 04-05 and 05-06 will enable the continuation of those staff. The distribution of the 297 new recruits by location and by Queue is set out in the attached table.

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Attachment: Call centre supplementation

Recruitment January 2004			Recruitment January 2004	No. of recruits
Centre	No. of recruits	Queue	FAO	95
Adelaide	13	YAS	EMS	40
Bendigo	9	YAS	RET/DSC	64
Brisbane	12	YAS	YAS	86
Bunbury	35	FAO & EMS	CMC	7
Cairns	14	RET & DSC	INDIGENOUS	5
Coffs Harbour	0		Total	297
Darwin	5	INDIGENOUS		
Geelong	11	FAO		
Gosford	10	EMS		
Hobart	14	RET & DSC		
Illawarra	15	FAO		
Latrobe	13	YAS		
Launceston	0			
Liverpool	7	MULTILINGUAL		
Maryborough	12	RET & DSC		
Moorabbin	0			
Moreland	20	FAO		
Newcastle	35	FAO & YAS		
Perth	39	RET, DSC & YAS		
Port August	0			
Port Macquarie	0			
Toowoomba	10	EMS		
Townsville	10	YAS		
Tweed Heads	13	FAO		
Wendouree	0			
Total	297			

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**Output Group: Centrelink**

**Topic: KPIs and Costs and Numbers for Personal Advisors (PAs)**

**Hansard Page: CA10**

**Senator Moore** asked:

Can we get a set of the KPIs for PAs?

**Answer:**

There are two internal Key Performance Indicators for Personal Advisers. These are:

- KPI 1 - Each Personal Adviser and Jet Adviser is to conduct and record, on average, a minimum of 4 initial and/or annual interviews per day. This target does not include the follow up interviews.
- KPI 2 - At least 80% of initial interviews are to result in an agreed, and recorded, Participation Plan.

**Senator Collins** asked:

Can you tell us the average cost, including on-costs, of employing a PA? Can you also provide the numbers, by salary level, of personal advisors and estimates for the out years?

**Answer:**

The position of Personal Adviser is classified as a Centrelink Band 2 (broadband APS 3 and APS 4). Staff performing this role are paid within the salary range \$37,755 to \$46,933.

New employees engaged as Personal Advisers are generally commenced at the base salary of the Centrelink Band 2 and are subject to a period of probationary employment. Individual performance and learning requirements dictate advancement through the band.

A Personal Adviser may be advanced to Centrelink 2 pay point 5 (\$42,077) where an agreed standard of performance has been achieved. Where the employee has completed a Certificate IV at the time of meeting the requirements for accelerated advancement, the employee is paid at Centrelink 2 pay point 6 (\$43,416). Based on individual performance they may progress classification points each year until they reach the Centrelink 2.9 level.

The majority of Personal Advisers are within the Centrelink 2.5 (\$42,077) and 2.9 (\$46,933) classification levels.

As at 2 June 2004 there are 678.2 PAs working on AWT. These are Full Time Equivalents.

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**Output Group: Centrelink**

**Question No: 122**

**Topic: Wages**

**Hansard Page: Written question on notice**

**Senator Collins** asked:

What was the base and top (including performance pay) **wages** of APS 1, 2, 3, 4, 5, 6 (or equivalent), Executive Level 1 and 2 (or equivalent), and SES band 1, band 2 and band 3 (or equivalent) in the Department of Family and Community Services and other portfolio agencies in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04.

**Answer:** The attached table provides a breakdown of classification numbers and salaries for APS 1-6 and equivalent, and Executive levels 1-2 and equivalent. Note that the 1996-97 financial year is not applicable to Centrelink. Centrelink has a salary range for all SES officers. This range for the requested years is as follows:

<b>Financial Year</b>	<b>SES Base salary</b>	<b>SES Top Salary</b>
<b>1996-97</b>	Not applicable	Not applicable
<b>1997-98</b>	\$68,228	\$122,136
<b>1998-99</b>	\$69,251	\$161,300
<b>1999-00</b>	\$76,044	\$171,500
<b>2000-01</b>	\$83,042	\$178,881
<b>2001-02</b>	\$85,280	\$178,881
<b>2002-03</b>	\$94,255	\$192,764
<b>2003- March 04</b>	\$107,603	\$200,475

Generally Senior Executive Officers receive 1% performance pay quarterly (4% per annum). The total performance pay paid to Senior Executive Officer is as follows.

<b>Financial Year</b>	<b>Total performance pay paid</b>
<b>1996-97</b>	Not applicable
<b>1997-98</b>	\$201,294
<b>1998-99</b>	\$160,783
<b>1999-00</b>	\$204,816
<b>2000-01</b>	\$239,292
<b>2001-02</b>	\$276,671
<b>2002-03</b>	\$329,508
<b>2003- 04</b>	Not available until end of financial year

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**Head Count - Centrelink APS Employees 1997 to 2003**

	1997/98		1998/99		1999/00		2000/01	
	Salary Range	Head Count						
SES	68228-122136	54	69251-161300	63	76044-171500	60	83042-178881	80
C4	52729-70914	927	56283-76043	931	56283-76043	971	57690-77994	1,091
C3	39713-50636	5,213	40706-51902	4,550	40706-51902	4,535	41724-53200	5,224
C2	31946-39712	16,942	32745-40705	15,231	32745-40705	14,807	33564-41723	15,841
C1	14870-31103	921	15242-31881	647	15242-31881	604	15623-32678	574
APIS								
Trainees/Cadets	8414-31103	6	8751-31881	12	8751-31881	14	8840-32678	278
Professional 2	52729-70914	322	54048-76043	298	54048-76043	288	57690-77994	285
Professional 1	29909-47935	465	30657-49133	426	30657-49133	416	31423-50361	449
IT Manager	52729-70914	220	54048-76043	224	54048-76043	230	57690-77994	-
IT Technical	52729-70914	-	54048-76043	7	54048-76043	4	57690-77994	-
Centrelink IT	34480-49271	246	35342-50503	235	35342-50503	232	36226-51766	519
Public Affairs 4								
Public Affairs 3	68511-72180	2	70224-77340	2	70224-77340	2	75420-79274	2
Public Affairs 2	55583-63515	-	56973-68422	6	56973-68422	7	60688-73572	10
Public Affairs 1	36737-50771	18	37655-53649	9	37655-53649	8	38696-54990	12
<b>Total</b>		<b>25,336</b>		<b>22,641</b>		<b>22,178</b>		<b>24,365</b>

	2001/02		2002/03		31-Mar-04	
	Salary Range	Head Count	Salary Range	Head Count	Salary Range	Head Count
SES	85280-178881	86	94225-192764	86	107603-200475	94
C4	59998-81062	1,280	62398-84304	1,499	64894-84837	1,555
C3	43393-55328	5,290	45129-57541	5,808	46934-59854	5,476
C2	34907-43392	15,894	36303-45128	17,461	37755-46933	16,438
C1	16248-33985	569	16898-35344	585	17574-36758	332
APIS						
Trainees/Cadets	9194-33985	60	31872-39182	75	33147-40749	57
Professional 2	59998-81062	309	62398-84304	344	64894-87676	29
Professional 1	32680-53994	511	33987-56154	582	35346-58400	328
IT Manager	59998-81062	274	62398-84304	299	64894-87676	608
IT Technical	59998-81062	6	62398-84304	15	64894-87676	333
Centrelink IT	37675-53387	330	39182-55590	348	40749-58230	18
Public Affairs 4						373
Public Affairs 3	78437-82445	5	81574-85743	4	84837-89173	4
Public Affairs 2	63116-76515	14	65641-79576	14	68267-82759	15
Public Affairs 1	40140-57190	17	50771-59478	14	52802-61857	20
<b>Total</b>		<b>24,645</b>		<b>27,137</b>		<b>25,685</b>

Includes staff on paid and unpaid leave - by actual classification level

Source: Centrelink Annual Reports for financial year data and March 2004 Staffing Cube

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**Output Group: Centrelink**

**Topic: Widening Data-matching**

**Hansard Page: CA 11-14**

**Senator Collins asked:**

Question 14 (Additional Estimates, 19 February 2004) is about the widening data-matching pilot. Can we have a breakdown of reviews by payment type, debts raised and money recovered for each year of the pilot?

Further in this area, what is the average debt, and can you provide us with an idea of what the highest debt has been to date?

Has court action been taken against anyone who had a debt raised against them?

**Answer:**

The 2002-03 Budget measures included a pilot initiative relating to widening data-matching, which was undertaken only in the 2002-03 financial year – it was a one year pilot (accordingly, the answer given to Question on Notice 14 of 19 February 2004 provided data in relation to 2002-03 only). That pilot had a number of components, one of which related to data matching for non-customer partners (spousal matching).

The pilot included job placement matching for non-Newstart customers and income data-matching for non-customer partners [matching undertaken through both the Data-matching Program and Tax File Number Declaration Form matching]. Table 1 provides a breakdown of payment type by reviews completed, number of debts raised and the value of debts raised for the 2003-04 financial year to 30 April 2004, on the same basis as data was extracted in 2002-03 for the widening data-matching pilot (ie comparable with the information provided previously in answer to Question on Notice 14).

**Table 1: Results of review activity from the widening data-matching pilot**

<b>2003-04 financial year to 30 April 2004</b>			
Payment Type	Reviews Completed	Number of Debts Raised	Debts Amount
Age Pension	2,802	1,185	2,886,870
Austudy Payment	47	10	6,517
Carer Payment	1,298	561	1,233,695
Disability Support Pension	6,454	2,652	4,954,364
Family Tax Benefit	152	10	5,059
Newstart Allowance	4,029	1,395	1,255,084
Parenting Payment Partnered	21,550	7,848	7,621,483
Parenting Payment Single	1,538	466	307,308
Partner Allowance	859	314	310,449
Sickness Allowance	133	65	65,913
Special Benefit	67	28	39,991
Youth Allowance	124	21	13,517
<b>Total</b>	<b>39,053</b>	<b>14,555</b>	<b>18,700,249</b>

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In relation to the review activity shown in Table 1, the average debt raised was \$1,285 and the highest debt raised was \$53,247.

Precise data on court action in relation to the review activity provided in Table 1 was not able to be supplied in the time available. However, a number of cases have been referred to the Director of Public Prosecutions.

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**Output Group: Centrelink**

**Topic: Scripts for use by staff for Budget measures around Families and Carers**

**Hansard Page: CA 45**

**Senator Collins** asked:

What scripts are being used for families who are inquiring about the measures? (This is in relation to the Families Budget measures) Can you provide us with a copy of the scripts?

**Answer:**

There is currently an option, available from the FAO IVR menu that enables customers to hear recorded information about the One Off Family Bonus. If this option is selected the customer hears the information detailed in the box below

**Current IVR Message - Customers select option to hear this information.**

A One Off Family Payment of \$600 per child in extra assistance will be paid to families. Families who were in receipt of Family Tax Benefit Part A fortnightly payments, or Youth Allowance at the dependent rate for a 16 or 17 year old, on the 11th May 2004, will receive this payment automatically.  
Families who received Family Tax Benefit Part A as a lump sum for the 2002/2003 income year, prior to the 11th May 2004, will also receive this payment automatically.  
The One Off Family Payment automatic payments are expected to be made between mid June and the end of June 2004.  
Other Families in receipt of Family Tax Benefit Part A during the 2003/2004 income year may be eligible for the One Off Family Payment. More information is available from our customer service officers.

We are also able to play information about the More Help for Families measures to customers during wait time. The message is included on the five major business lines.

**Customers hear these messages if they are waiting in queue**

The following message has been drafted to play to customers while they are waiting on hold.

A number of changes were announced in the recent Budget to provide more help for families. The changes include:

- A One Off Payment of \$600 per child to families;
- A One Off Payment of \$1000 or \$600 to carers;
- A universal Maternity Payment that is not income tested;
- Changes to the income tests for FTB Part A and Part B that allow customers to keep more of their FTB as their earnings increase; and

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- An ongoing increase to FTB Part A of \$600 per child, with eligibility determined after the end of each financial year.

For more information ask the staff member who answers your call.

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**Output Group: Centrelink**

**Topic: Open Source Software**

**Hansard Page: CA41 (Tuesday, 1 June Hearing)**

**Senator Humphries** asked:

I was wondering if I can be told what the policy of FaCS is with respect to open source software purchasing and acquisition and whether that has been seen as a successful policy from the point of view of the Department. Is it possible or desirable to expand open source approaches to software purchasing. Does the Department have a different policy in different areas? For example, is Centrelink on a separate platform for the purchase of software from the rest of the Department, and so on?

**Answer:**

**What is Centrelink's policy on Open Source Solutions?**

Centrelink considers open source solutions as part of its overall sourcing strategy. Open source solutions are evaluated on the same common criteria as closed source solutions ie fitness for purpose and value for money.

**Has this been a successful Policy?**

Yes, there has been the successful deployment of open source system utilities and applications on a number of the Agencies' network servers and the software has met the business requirements.

**Is the Agency looking at expanding the use of Open Sourced Software?**

Centrelink has developed a strategy to fully explore the potential of the Linux Operating System and has established a Linux Operating System laboratory for conducting proof of concept trials. The Agency has not taken a particular stance on the outcome, rather each opportunity will be examined on its relative merits.

**What is Centrelink's Position on Open Sourced Software?**

The Agency will maintain a watching brief on what options become available and open source solutions will be considered at that time.

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**Output Group: Centrelink**

**Question No: 27**

**Topic: Tweed Heads Call Centre**

**Hansard Page: Written question on notice**

**Senator Collins** asked:

- a) Please provide the name of the firm chosen to conduct the initial recruitment of staff for the Centrelink Call Centre in Tweed Heads?
- b) Please provide details of the tender process used to select the recruitment firm?
- c) What was the initial staffing allocation for the call centre?
- d) Please provide a breakdown of the staffing allocation for the call centre each year since it opened?
- e) How many staff of those initially recruited were external appointments?
- f) How many were internal appointments?

**Answer:**

- a) Manpower Pty Ltd. was the firm chosen to conduct the initial recruitment of the Centrelink call centre staff at Tweed Heads.
- b) Centrelink Call uses a panel of contractors for the recruitment and selection of candidates consistent with Australian Government procurement guidelines.
- c) 36.31 ASL was the initial staffing allocation for the call centre.
- d) The breakdown of the average staffing allocation at Tweed Heads Call Centre for each year since opening is detailed below:

<b>Period</b>	<b>Average ASL</b>
Feb - June 2000	55.89
2000-2001	88.03
2001-2002	138.08
2002-2003	141.89
2003-2004	135.59

- e) 41 actual staff were external appointments.
- f) 9 actual staff were internal appointments.

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**Output Group: Centrelink**

**Question No: 28**

**Topic: Tweed Heads Call Centre**

**Hansard Page: Written question on notice**

**Senator Collins asked:**

- a) How was the original manager of the Call Centre appointed?
- b) Please provide a copy of the job description and advertisement for the manager position?
- c) Please provide details of how many people have occupied the Manager position since the call centre first opened?
- d) Is Ms Judy Choat still the Manager?
- e) What is Ms Choat's current employment status?
- f) Did Ms Choat resign from her position as Manager?
- g) Please provide a breakdown of how many staff have resigned, transferred or been dismissed since the call centre opened?
- h) Please provide a copy of any independent reports into staffing or workplace issues conducted since the Call Centre opened?
- i) Please provide a copy of the report prepared with the assistance of Ms Christine Hagan into workplace issues in the call centre?
- j) How many Ministerial complaints have been made relating to staffing at the Tweed Heads call centre?
- k) Did all these complaints relate to the Manager of the centre?
- l) What involvement has the Minister for Children and Youth had in this issue?
- m) Has the Minister had an involvement in any aspect of the day to day running of the call centre?
- n) How many times has the Minister visited the call centre?
- o) I understand that a temporary site has been used to house the call centre until a permanent site has been built/purchased?

**Answer:**

- a) *A formal selection exercise was conducted to select the first permanent Manager. The position was advertised in the Commonwealth Gazette and in the press.*
- b) A copy of the selection criteria and duty statement for the position is at attachment A.
- c) Three staff have occupied the position of Manager since the call centre first opened.
- d) No.
- e) Ms Choat is a full time ongoing Centrelink Band 4 employee.
- f) No.

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- g) Please see below breakdown of staff who have resigned, transferred or been dismissed from Tweed Heads Call Centre.

<b>Period</b>	<b>No. Of staff</b>	<b>Reasons</b>
2000	9	6 Resigned , 2 Transferred, 1Dismissed
2001	12*	10 Resigned, 1 Transferred, *Info for 1 not available,
2002	13	13 Resigned
2003	12*	11 Resigned and *Info for 1 not available
2004	5	5 Resigned

\* System issues have resulted in this data being unavailable.

- h) - i) Two independent reports have been produced however they contain sensitive and confidential information in relation to individuals and it is not appropriate for them to be publicly released.
- j) None.
- k) Not Applicable.
- l) Not Applicable.
- m) The Minister is not involved in the day-to-day running of the call centre.
- n) As the local member, the Minister has visited the Tweed Heads Call Centre a number of times since its opening in February 2000.
- o) The current Tweed Heads Call Centre is located over two sites at Blundell Boulevard and also at Rivendell Drive. A single site at Lot 118, Enterprise Avenue will be operational from 23 August 2004.

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**ATTACHMENT A**

# SELECTION DOCUMENTATION

*Centrelink is an Equal Opportunity Employer*

Reference No. <i>(will be allocated by HART)</i>	
Position No.	62004582
Classification:	Centrelink 4 (APS Exec 2)
Local title:	Manager
National Support Office:	Centrelink Call
Workplace/NSO Team:	
Location	Tweed Heads
Contact Person:	Graham Maloney
Telephone Number:	02 - 6212 0702
Fax Number:	02 - 6212 0897
Email Address:	CCN.Recruitment@centrelink.gov.au
Postal Address:	BOX 7788 Canberra Mail Centre 2610
Immediate Team Leader:	National Manager
Highest Subordinate:	Centrelink 4 (APS Exec 1)
Number of Subordinates:	Up to 250 (FTE)
Full-time/Part-time:	Full- time
Shift Work:	N/A
Restrictions:	
Duty Representing the highest function	Equal weight
Most Time consuming duty:	1 & 2

## **Duties:**

Reporting to National Manager you will be required to:

1. Manage the day-to-day operations of the call centre to provide comprehensive Centrelink services;
2. Achieve outcomes required by Centrelink's client departments;
3. Deliver efficient, quality customer service, consistent with Centrelink's strategic directions;
4. Create an environment where teamwork and innovation are actively encouraged;
5. Monitor call centre industry best practice and integrate these initiatives within the context of a national network; and
6. Provide leadership within Centrelink Call.

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**2004-05 Budget Estimates, 31 May-4 June 2004**

**Position Profile**

Applications are sought from people who have the ability to work in a dynamic, fast-paced and challenging environment. You must be able to work as part of a dedicated Team where changing priorities and pressing deadlines are part of your day-to-day work. A strong strategic focus coupled with attention to detail, will also be required.

We are looking for a manager who enjoys working in a team based environment, is innovative, motivated by new challenges, and wants to be recognised for their contribution to the achievement of the organisation's goals. We value a demonstrated record of achievement that indicates high level oral and written communication skills as well as the ability to manage multiple projects concurrently.

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**Selection Criteria: Centrelink Band 4  
Manager, Centrelink Call Tweed Heads**

**Customer Service Criterion: Demonstrated ability to create a customer and client- driven organisation and to manage customer and client expectations appropriately**

This criterion includes the ability to:

- create an environment in which people are inspired, challenged and want to work to the best of their ability to achieve the desired results;
- encourage internal and external feedback, listen to and act upon information in a positive way;
- take into account a range of implications, including long-term ones, when making decisions about service delivery to customers, community groups and client agencies;
- take account of Centrelink's internal and external customer charters when developing and implementing strategies and policies;

**Business Acumen Criterion: Demonstrated ability to link the strategic, tactical and operational aspects of Centrelink's business to deliver outcomes to customers, clients and government in a cost-effective manner**

This criterion includes the ability to:

- communicate Centrelink's strategic directions and its role in implementing government policy;
- identify and act on business challenges and opportunities;
- assess the costs and benefits of various courses of action;
- broker strategies to improve business outcomes for customers, client agencies and government;
- work with team members to assess team performance and how it can be improved; and
- be innovative in responding to rapidly changing environments and business needs.

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**Shared Behaviours Criterion: Demonstrated commitment and ability to take a leadership role in building a workplace culture which promotes Centrelink's Shared Behaviours**

Centrelink has five Shared Behaviours which we believe are important for all employees to demonstrate in their work. The five behaviours are:

- listening to our customers and the community;
- mutual respect for our customers and for each other;
- exploring and putting in place innovative and cost effective ways to provide the right outcomes;
- solving problems and developing opportunities; and
- behaving with integrity and in an ethical manner.

This criterion includes the commitment to act in accordance with the Australian Public Service Code of Conduct. This criterion also includes the ability to:

- act as a role model and promote the Shared Behaviours;
- assist employees in learning how to apply the Shared Behaviours in everyday work situations; and
- take account of the Shared Behaviours when developing and implementing strategies and policies.

**Call Centre Management Criterion: Demonstrated ability, or aptitude, to manage a Centrelink Call Centre.**

- Ability or aptitude to manage a complex, high pressure call centre environment;
- Ability to lead and motivate a management team and operational staff, to achieve results;
- Ability to manage people effectively, including assessing strengths and weaknesses, providing development opportunities, delegating effectively and dealing with performance problems;
- Ability to understand and work within the technological framework that applies to the call centre industry;
- Ability to develop and implement strategic plans to enhance the call centre's outcomes and achievements;
- Ability to provide strong leadership and input to the Centrelink Call Leadership Team.

**Endorsement**

**Approved by Delegate/Manager**

<b>Name:</b> Graham Maloney	<b>Date:</b> 27 April 2004	<b>Position:</b> National Manager, Call Centre Operations, Centrelink Call
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**Output Group: Centrelink**

**Question No: 29**

**Topic: Temporary location of the Tweed Heads Call Centre**

**Hansard Page: Written question on notice**

**Senator Collins** asked:

- (a) How was this site chosen?
- (b) Is the site leased?
- (c) If the site is owned by Centrelink, when was it purchased and who was it purchased from?
- (d) If so how much is the lease?
- (e) Who is the site leased from?
- (f) What is the floorspace of the site?
- (g) Please provide details of the process used to select the temporary site?

**Answer:**

- a) The Tweed Heads Call Centre currently occupies two sites:
  - 1. 98-100 Blundell Boulevard, Tweed Heads. This site was an ex-Commonwealth Employment Service site and was the only suitable premises identified in a market search undertaken by Centrelink's real estate service provider at the time, Knight Frank Price Waterhouse (KFPW).
  - 2. 13-17 Rivendell Street, Tweed Heads. This site was also chosen as a result of a market search undertaken by Centrelink's real estate service provider at the time, KFPW.
- b) Yes.
- c) The site is not owned by Centrelink.
- d) The rental for the lease at Blundell Boulevard is \$281,610pa.  
The rental for the lease at Rivendell Street is \$67,320pa.
- e) The site at Blundell Boulevard is leased from Clarence Valley Properties Pty Ltd.  
The site at Rivendell Street is leased from Tweed Newspaper Company Pty Ltd.
- f) The site at Blundell Boulevard is 1043m<sup>2</sup>.  
The site at Rivendell Street is 600m<sup>2</sup>.
- g) Both sites were selected through an open market search undertaken by Centrelink's real estate service provider at the time, KFPW. In both instances, KFPW canvassed the Tweed Heads market for appropriate premises. The site at Blundell Boulevard was the only site out of three sites identified which was considered suitable and available for immediate occupation. The site at Rivendell Street was the only site out of six sites identified which was considered suitable for call centre accommodation.

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**Output Group: Centrelink**

**Question No: 30**

**Topic: Permanent location of the Tweed Heads Call Centre**

**Hansard Page: Written question on notice**

**Senator Collins** asked:

- (a) How was this site chosen?
- (b) Is the site to be leased or is it being purchased?
- (c) If the site is owned by Centrelink, when was it purchased and who was it purchased from?
- (d) Who was the land purchased from?
- (e) What is the name of the builder who is constructing the permanent call centre?
- (f) How was the builder chosen?
- (g) Please provide details of the tender or other process used to select the builder?
- (h) What was the cost of the land?
- (i) What was the cost of building?
- (j) What financial interest if any does the current Minister for Children and Youth have in the land?
- (k) What relationship does the current Minister for Children and Youth have with the builder either financial or familial?
- (l) What is the floorspace of the permanent site?
- (m) When will the permanent site be complete?
- (n) On what date will staff take up work in the new centre?
- (o) How much funding in respect of training certificates has been received by the call centre from DEST?
- (p) How many staff have completed certificates which have attracted training funds from any Government entity?
- (q) Has an independent audit of this process been conducted?

**Answer:**

- (a) The site was selected through an open market request for the provision of leased accommodation conducted by Centrelink's current real estate services provider Jones Lang Lasalle.
- (b) The site is to be leased.
- (c) The site is not owned by Centrelink.
- (d) Not applicable.
- (e) The builder is T & T Building Pty Ltd.
- (f) The developer advised in their proposal that they "...would invite four (4) reputable builders to tender on the Project, select the appropriate tender and engage under standard contract AS2124."

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- (g) Centrelink had no involvement in the selection of the builder.
- (h) Not known.
- (i) Not known.
- (j) Not known.
- (k) Not known.
- (l) 2900m<sup>2</sup>
- (m) The base building is due for handover to Centrelink on 1 July 2004.
- (n) Staff are expected to commence work on Monday, 23 August 2004.
- (o) \$263,450 has been received by Centrelink in respect to New Apprentices at this site. These monies are not directly allocated to the Call Centre itself.
- (p) 63
- (q) No.

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**Output Group: Centrelink**

**Question No: 76**

**Topic: Child Care Support - Systems changes**

**Hansard Page: CA23 31 May 2004**

**Senator Collins asked:**

What would be the systems change that would be required for the family assistance outside school hours care places budget measure? Is the \$1.1million impact on Centrelink's revenue essentially CCB processing?

**Answer:**

No systems change is required for the measure to provide Additional Outside-Of-School Hours Care places. The \$1.1m is for Child Care Benefit as you suggested in your question.

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**Output Group: Centrelink**

**Question No: 82**

**Topic: Families**

**Hansard Page: CA66 31 May 2004**

**Senator Moore** asked:

Could you provide a list of what changes are going to happen to the family system and when – including indexation?

**Answer:**

The following table indicates future family measures and implementation dates.

<b>Measure</b>	<b>Implementation Date</b>
One-off Payment to Families and Carers	System implementation 12/13 June 2004.  Payments issued progressively from 16 June 2004.
Apply indexation increases to rates of Family Tax Benefit (FTB) and Child Care Benefit (CCB)	System implementation 19/20 June 2004.  New rates apply from 1 July 2004 for FTB and 5 July 2004 for CCB.
Implement new taper rates and income limits for FTB: <ul style="list-style-type: none"> <li>• Reduce lower income taper for FTB Part A from 30% to 20%.</li> <li>• Reduce FTB Part B taper from 30% to 20%.</li> <li>• Increase FTB Part B income threshold.</li> <li>• Increase annual child income limit.</li> </ul>	System implementation 19/20 June 2004.  New rates and income limits apply from 1 July 2004.
New Maternity Payment and modified Maternity Immunisation Allowance	System implementation 3/4 July 2004.  New payments introduced 1 July 2004, applicable for children born or adopted on or after 1 July 2004 (Maternity Payment) and children turning 18 months on or after 1 July 2004 (modified Maternity Immunisation Allowance).
One-off Payment - Special Administrative Scheme	System implementation 24/24 July 2004.  Payments issued progressively from 26 July 2004.

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FTB Part A Supplement	<p>Scheduled system implementation 4/5 September 2004.</p> <p>Entitlement for the Supplement will be calculated as part of the end of year reconciliation process for the 2003/04 financial year.</p>
Apply indexation increases to Maternity Payment and Maternity Immunisation Allowance.	<p>System implementation 4/5 September 2004.</p> <p>New rates and income limits apply from 20 September 2004.</p>
Quarantining of FTB Part B upon return to work.	Implementation subject to introduction and passage of legislation.

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**Output Group: Centrelink..... Question No: 272**

**Topic: Concession Cards**

**Hansard Page: CA 82 & 94 1 June 2004**

**Senator Moore asked:**

What is the number of card holders and dependants in relation to each of the following concession cards: Health Care Card, low-income Health Care Card, foster child Health Care Card, Pensioner Concession Card and Commonwealth Seniors Health Card going back to 1996?

**Answer:**

The number of cardholders and dependants in relation to the following concession cards is provided at **Attachment A**:

- Health Care Card
- Low-income Health Care Card
- Foster child Health Care Card
- Pensioner Concession Card
- Commonwealth Seniors Health Card

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Question No. 272 Attachment A

**NUMBER OF CONCESSION CARDHOLDERS, BY CARD TYPE, AND DEPENDANTS**

June	Pensioner Concession Card (PCC)		Health Care Card (HCC)						Commonwealth Seniors Health Card (CSHC)	
	C'holder	Dep.s	Auto-issue HCC		Low-Income HCC		Foster Child HCC		C'holder	Dep.s
			C'holder	Dep.s	C'holder	Dep.s	C'holder	Dep.s		
<b>2000-01</b>	2,984,750	768,241	1,391,463	935,304	353,562	31,917	2,069	N/A	226,140	N/A
<b>2001-02</b>	3,060,105	1,048,998	1,328,389	906,389	368,910	28,940	4,261	N/A	277,681	N/A
<b>2002-03</b>	3,121,600	1,092,500	1,320,677	897,052	330,236	24,949	5,501	N/A	282,691	N/A
<b>2003-04</b>	3,171,574	1,128,250	1,230,611	818,749	315,194	19,945	6,617	N/A	287,326	N/A

Source: FaCS Annual Reports and Centrelink Superstar database.

NA: Not Applicable – dependants of these cardholders are not covered by the concession card.

Note: Data for periods prior to 1999-00 is not provided. This is because data pre and post 1999-00 is not comparable, due to policy and systems changes.

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**Output Group: Centrelink**

**Question No: 273**

**Topic: Concession Cards**

**Hansard Page: CA83 1 June 2004**

**Senator Moore** asked:

What strategies are in place to encourage the take-up of concessions cards?

**Answer:**

Centrelink applies a multifaceted strategy to raise the awareness of people who may be eligible for concession cards.

There are two types of concession cards – those that are provided automatically with some payment types, and those that must be specifically claimed. All Pensioner Concession Cards (PCCs) and most Health Care Cards (HCCs) are automatically issued. Low-income HCCs, foster child HCCs and Commonwealth Seniors Health Cards (CSHCs) must be claimed.

The key drivers for the promotion of these concession cards are:

- an awareness of the target customer groups; and
- an understanding of the needs of these customer groups.

A major avenue for Centrelink to promote awareness of concession cards and the payments and services it offers to the community is through its *Life Events* products. *Life Events* publications are designed to target the specific needs of customers at certain stages of their lives.

Because of the diversity of Centrelink's customer base, it is very important that Centrelink has a number of avenues through which customers can obtain the information they need. Customers can obtain information on possible entitlements and services through the Internet, by mail, call centres, in house publications, community agents and by visiting their local Centrelink office.

Centrelink conducts an extensive outreach service where Centrelink interacts with specific customer groups, such as Indigenous and remote communities, ethnic and religious communities and special interest groups, at their point of need, rather than leave the customer and any advocate to source the information for themselves. For example:

- working with the Australian Foster Carers Association (AFCA) and individual foster carers to better understand their particular needs and present them with the right information to facilitate their access to a HCC for foster children; and
- providing Universities and other student services with information relating to payments and services, such as Youth Allowance and the low-income HCC.

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Centrelink information is also presented to the public via the publications of various third party organisations that are involved in the delivery of concessions to the Australian community. Examples of these organisations are State Government Departments, Educational Institutions, and Utility Providers. These bodies include Centrelink information on their websites, in brochures and in other publications. Centrelink works with these organisations to ensure the currency and accuracy of this information.

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**Output Group: Centrelink**

**Question No: 274**

**Topic: Concession Cards**

**Hansard Page: CA85 1 June 2004**

**Senator Moore** asked:

Please provide the Committee with a kit of Centrelink's state/territory brochures that indicate the range of concessions available with each card.

**Answer:**

*State based Concession Card Brochures*

Pensioner Concession Card and Health Care Card brochures are produced for each State and Territory, and a National brochure is produced for the Commonwealth Seniors Health Card.

Copies of the 17 brochures mentioned above are provided.

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**Output Group: Centrelink**

**Question No: 275**

**Topic: Job Network referrals**

**Hansard Page: CA 10 31 May 2004**

**Senator Collins** asked:

- a) Let us move on to Job Network referrals. For the period 2003 to the present, what proportion of people who discontinued Newstart or Youth Allowance returned to claiming these benefits within—and there are four layers to this question—three months, four to six months, seven to 12 months, and 13 to 24 months?
- b) Could you also provide the number of Job Network referrals provided by Centrelink by payment type, by month, for the period 1 July 2003 to the present, and for the period 2002-03?

**Answer:**

- a) We are awaiting further information from Senator Collins who was to provide further clarification around the question.
- b) As above.

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**Australian Institute of Family Studies (AIFS) – Questions on Notice**

1) Mr Sullivan to provide terms and conditions of the Director's Position. See Attachment A.

2) Mr Sullivan to provide the range of the Director's position as determined by the Remuneration Tribunal, and where the acting Director's position fits within that framework. See Attachment B.

**Key points:**

- 1)
  - Terms and conditions of the Director's position not set by the Remuneration Tribunal as stated by Mark Sullivan.
  - The Remuneration Tribunal is only responsible for the remuneration entitlements of the Director. Section 114F of the *Family Law Act 1975* provides that the Remuneration Tribunal is responsible for the remuneration entitlements of the AIFS Board Members (this includes the Director). Section 114G (at Attachment A) provides that the Remuneration Tribunal determines the recreation leave entitlements of the Director.
  - Final approval for a candidate and their remuneration package rests with Cabinet and the Governor-General.
- 2)
  - The 29 May 2003 Remuneration Tribunal Determination 2003/10 determined that the Director's position should be classified as PEO Band B from August 2003, with a range from \$130 000 to \$216 300, but specific to this position, at a maximum Total Remuneration of \$184 335. This could be increased by up to 5% at the Minister's discretion.
  - The current acting Director (Dr Sanson) is being paid a total remuneration of \$177 245.
  - Backpay for Dr Sanson to make up for the difference from August 2003 is under consideration.

**General Information about position of Director:**

- The AIFS Director is expected to fulfill four roles simultaneously, those of manager, promoter, academic, and liaison officer.
- The Director is responsible for managing AIFS' financial affairs (\$A3.5 million), its strategic direction, and the development of 42 FTE staff.
- He or she is also required to play a significant role in the international area of research into family matters, act as a spokesperson for these issues in the Australian context, promote AIFS as a Centre of Excellence in research and policy development, and establish and maintain strong communication links with various other constituencies.
- According to the *Family Law Act 1975* the Director, subject to the general direction of the Board, is responsible for the efficient and effective management of the entirety of AIFS' affairs by setting broad operational guidelines and establishing appropriate plans, policies and procedures.
- The Director's role is to ensure the overall viability, future development and growth of the organisation.

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**Attachments**

**Part 2 - Remuneration Tribunal Determination 2003/10:**

<http://www.remtribunal.gov.au/determinationsReports/byyear/2003dets/2003-10Determination.pdf>

**Part 3 - Family Law Act a) Director and Board of Management**

[http://www.austlii.edu.au/au/legis/cth/consol\\_act/fla1975114/s114c.html](http://www.austlii.edu.au/au/legis/cth/consol_act/fla1975114/s114c.html)

Family Law Act b) Remuneration and allowances

[http://www.austlii.edu.au/au/legis/cth/consol\\_act/fla1975114/s114f.html](http://www.austlii.edu.au/au/legis/cth/consol_act/fla1975114/s114f.html)

Family Law Act c) Leave of absence

[http://www.austlii.edu.au/au/legis/cth/consol\\_act/fla1975114/s114g.html](http://www.austlii.edu.au/au/legis/cth/consol_act/fla1975114/s114g.html)

Family Law Act d) Acting Director

[http://www.austlii.edu.au/au/legis/cth/consol\\_act/fla1975114/s114k.html](http://www.austlii.edu.au/au/legis/cth/consol_act/fla1975114/s114k.html)

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**Output Group: Australian Institute of Family Studies**

**Question No: 254**

**Topic: Minutes of AIFS Board Meetings**

**Hansard Page: CA4 1 June 2004**

**Senator Collins** asked:

In relation to the Minutes of Board meetings can you:

- a) Make a copy available to the Committee?
- b) If for some reason they are not publicly available or indeed if it is considered that they are not available for this Committee for some reason, could I ask that the Board consider making them available to the Committee?

**Answer:**

- a) Papers and Minutes of Board meetings are considered to be for use of Board members only.
- b) At its meeting of 4 June 2004 the Board considered the Senator's request but did not feel able to accede to her request.

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**Output Group: Australian Institute of Family Studies**

**Question No: 255**

**Topic: Directors of the Australian Institute of Family Studies 1995-2004**

**Hansard Page: CA4 1 June 2004**

**Senator Collins asked:**

Please provide the date of permanent appointment of each director from 1995 to date including:

- Their term of appointment;
- Their finish date; and
- Any temporary or acting arrangements

**Answer:**

<b>Name</b>	<b>Title</b>	<b>Term Commenced</b>	<b>Term Expired</b>	<b>Reason for temporary appointment</b>
Dr Harry McGurk	Director	14/6/94	17/4/98	
Mr John Shelton	Acting Director	5/4/95	17/4/95	Director on annual leave
Mr John Shelton	Acting Director	31/7/95	9/8/95	Director overseas
Dr David de Vaus	Acting Director	28/6/96	5/7/96	Director overseas
Mr John Shelton	Acting Director	12/8/96	30/8/96	Director on annual leave
Dr David de Vaus	Acting Director	23/9/96	30/9/96	Director overseas
Dr David de Vaus	Acting Director	4/11/96	11/11/96	Director overseas
Mr John Shelton	Acting Director	2/4/97	9/4/97	Director overseas
Dr David de Vaus	Acting Director	12/6/97	19/6/97	Director overseas
Dr David de Vaus	Acting Director	2/9/97	8/9/97	Director overseas
Dr David de Vaus	Acting Director	7/11/97	11/7/97	Director overseas
Mr John Shelton	Acting Director	19/1/98	23/1/98	Director overseas
Mr John Shelton	Acting Director	31/3/98	27/4/98	Director on Sick Leave
Mr John Shelton	Acting Director	28/4/98	29/6/98	
Mr John Shelton	Acting Director	30/6/98	13/5/99	
Mr David Stanton	Acting Director	31/5/99	31/7/99	
Mr David Stanton	Acting Director	1/8/99	30/9/99	
Mr David Stanton	Acting Director	1/10/99	13/11/99	
Mr David Stanton	Director	14/11/99	13/11/02	
Dr Peter Saunders	Acting Director	20/12/99	14/1/00	Director on annual leave
Mr David Stanton	Acting Director	14/11/02	14/1/03	

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Dr Ann Sanson	Acting Director	14/1/03	15/4/03	
Dr Ann Sanson	Acting Director	16/4/03	16/7/03	
Dr Ann Sanson	Acting Director	17/7/03	17/10/03	
Dr Ann Sanson	Acting Director	18/10/03	14/1/04	
Ms Gwenda Prince	Acting Director	14/1/04	21/1/04	
Dr Ann Sanson	Acting Director	22/1/04	30/4/04	
Dr Ann Sanson	Acting Director	1/5/04	30/6/04	
Dr Ann Sanson	Acting Director	1/7/04	30/7/04	

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**Output Group: Australian Institute of Family Studies**                      **Question No: 256**

**Topic: Appointment of AIFS Research Manager 1999**

**Hansard Page: CA 4 1 June 2004**

**Senator Collins** asked:

Can I get some details of how the selection process occurred for the appointment, for instance, of Mr Saunders to the position of research director of the institute?

**Answer:**

The AIFS Research Manager position was advertised in the national press and Government Gazette in August 1997. Interviews were conducted for the position on 31 October 1997. The interviews did not result in an appointment.

The position was subsequently readvertised in April 1998.

See answer to QON 257 for further details.

**Senate Community Affairs Legislation Committee**  
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**Output Group: Australian Institute of Family Studies**

**Question No: 257**

**Topic: Appointment of AIFS Research Manager 1999**

**Hansard Page: CA 4 1 June 2004**

**Senator Collins asked:**

- 1.) Could I see the advertisement relating to that appointment;
- 2.) the job description;
- 3.) a summary of recruitment process, including any board decisions, recommendations or suggestions in relation to that appointment? - The appointment of Peter Saunders to research manager; and
- 4.) the details of the contract of appointment.

**Answer:**

- 1.) The position was advertised in the Commonwealth of Australia Gazette of 23 April 1998. A copy of that advertisement is below.

**Health and Family Services**

AUSTRALIAN INSTITUTE OF FAMILY STUDIES

VICTORIA

Executive Division, Research, Service Review and  
Evaluation Program

Senior Executive Band 1 \$68228-\$2120, Melbourne  
(No. 3)

Duties: The Research Manager will be responsible to the Director for the management of the research program and providing high level leadership in the development and management of research projects. Promoting publication and dissemination of research findings, providing strategic and operational advice on the direction of the Institute's research to the Management team, of which the appointee will be a member. Representing the Institute as necessary at meetings and negotiations with government, academic, professional and community bodies.

Eligibility/other requirements: Demonstrated experience in the development and conduct of original research and management of research programs. Extensive record of refereed publications and relevant post graduate qualifications.

Contact officer: John Shelton (03) 9214 7888

Selection documentation may be obtained from  
Noelen Epstein (02) 9214 7814—Apply: AIF1

N.N.—100372352

- 2.) Duty Statement at May 1998 (preamble omitted here):

The research manager is specifically responsible for:

- 1.) Providing guidance and advice to the Director on the development and management of the research program, both now and in the future, including the associated financial resources.

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- 2.) Ensuring the work of the program is completed within time frames and budget allocations
  - 3.) Providing creative leadership in research, and initiating, conducting and coordinating policy relevant research which addresses and anticipates significant issues affecting families in Australia.
  - 4.) Providing for the ongoing development of research staff through regular performance reviews.
  - 5.) Representing the Institute in the media and at conferences, seminars and other forums concerned with the wellbeing of Australian families
  - 6.) Managing and liaising on all research tendering processes
  - 7.) Ensuring that research findings are effectively disseminated as appropriate in collaboration with the Information and Marketing program.
- 3) Professor Saunders applied for the position of Research Manager advertised in April 1998. Professor Saunders was appointed following a selection process that met the requirements of the Public Service and Merit Protection Commission guidelines for appointment of SES officers.
- Sixteen applications were received and five applicants interviewed on 17 August 1998, by a panel comprising two members of the AIFS Board, the Acting Director and a representative of the Public Service Commissioner.
- Following the interviews, a detailed assessment report on the interviewed applicants was forwarded to the Public Service and Merit Protection Commissioner. Approval of the appointment was granted on 10 September 1998.
- Professor Saunders was appointed to the Australian Public Service on 17 December 1999. He took up the position of Research Manager on 4 January 1999.
- 4.) Professor Saunders was appointed at the SES Band 1. He subsequently signed an Australian Workplace Agreement, the terms of which are confidential.

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**Output Group: 1.1**

**Question No: 89**

**Topic: Australian Institute of Family Studies (AIFS) Director.**

**Hansard Page: CA 8 1 June 2004**

**Senator Collins** asked:

- a) Can you provide me with a job description for the director's position?
- b) What scope is there to vary the contract offered to a potential director to attract a suitable candidate? What is the range?
- c) Could you indicate for us where the acting director's position fits within that framework as well?

**Answer:**

- a) According to the *Family Law Act 1975*, the AIFS Director, subject to the general direction of the Board, is responsible for the efficient and effective management of the entirety of AIFS' affairs by setting broad operational guidelines and establishing appropriate plans, policies and procedures. The AIFS Director ensures the overall viability, future development and growth of the organisation. He or she fills four roles simultaneously — manager, promoter, academic and liaison officer. He or she is responsible for managing AIFS' financial affairs (\$A3.5 million), its strategic direction, and the development of 42 FTE staff. The Director is also expected to play a significant role in the international area of research into family matters, act as a spokesperson for these issues in the Australian context, promote AIFS as a Centre of Excellence in research and policy development, and establish and maintain strong communication links with other relevant stakeholders.
- b) General terms and conditions of the AIFS Director's position are governed by sections 114C, 114F, 114G, 114K of the *Family Law Act*. The Director's remuneration entitlements and recreation leave rests with the Remuneration Tribunal (RT) as outlined in sections 114F and 114G of the *Act*. However final approval for a candidate and the remuneration package rests with the Cabinet and the Governor-General, and reflects the status and experience of the applicant. The 29 May 2003 RT Determination 2003/10 determined that from August 2003 the Director's position should be classified as Principal Executive Office (PEO) Band B, with a range from \$130 000 to \$216 300, but specific to this position, at a maximum total remuneration of \$185 335. This may be increased by up to 5% at the Minister's discretion.

The current acting Director of AIFS is being paid within the range of PEO Band B.

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QUESTION FROM SENATOR COLLINS: VIDEO PRODUCTIONS

On Tuesday 1 June, Senator Collins asked about the department's involvement in the production of videos for Ministers. Since 1 July last year the following video segments have been produced for Ministers because they haven't been able to attend in person:

- Child Protection Awards National Conference Dinner, 26 November 2003 – Minister Anthony
- Budget Broadcast, 13 May 2004 – Minister Anthony

Both of these were filmed by Parliamentary Broadcast Services at no cost.

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**What is FaCS' policy on Open Source Solutions?**

FaCS considers open source solutions as part of its overall sourcing strategy. Open source solutions are evaluated on common criteria as proprietary solutions.

**Has this been a successful Policy?**

Yes, there has been the successful deployment of LINUX on a number of the Department's network servers and the software has met the business requirements.

**Is the Department looking at expanding the use of Open Sourced Software?**

The Department has not taken a particular stance on this matter, rather each opportunity is examined on its relative merits.

**FaCS' Position on Open Sourced Software?**

FaCS will need to upgrade the current version of Lotus Notes and Microsoft Desktop tools in the future. The Department is maintaining a watching brief on what options become available and open source solutions will be considered at that time.

**Senate Community Affairs Legislation Committee**  
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**Australian Government**

**Department of Family and Community Services**

**THE SECRETARY**

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ACT 2610  
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Mr Elton Humphery  
Secretary  
Senate Community Affairs Legislation Committee  
Parliament House  
CANBERRA ACT 2600

Dear Mr Humphery

**LODGEMENT OF QUESTIONS ON NOTICE AND CLARIFICATION OF  
INFORMATION SUPPLIED AT BUDGET ESTIMATES HEARING IN JUNE 2004**

I wish to advise that answers to the majority of the Questions on Notice from the Budget Estimates Hearings 31 May to 4 June 2004 will be provided in PDF format later today. These answers will include questions 1-19 from Friday 4 June referred to in my letter of 30 June 2004 and Senator Murray's questions relating to advertising/public relations projects.

As indicated in my earlier letter, the issues raised in the written Questions on Notice are complex. For this reason, consideration by a number of portfolios took longer than anticipated and the department was unable to meet the 23 July deadline for lodgment to the Committee. I apologise for the delay.

At the Estimates hearings, there was a discussion in relation to the affect of the CPC benchmark over the forward estimates period. The information provided by departmental officials was believed to be correct at the time but subsequent analysis has shown that it is possible, under current assumptions on CPI and wages growth, that Family Tax Benefit Part A rates for children under 13 and for 13 to 15 year olds may increase under the Clause 7 (CPC benchmark) within the forward estimates period.

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The Hansard references in relation to this discussion are pages CA39 to CA44 of the Friday 4 June 2004 - Senate Legislation Draft Hansard.

I therefore ask that you take the appropriate steps to advise the Committee members of this clarification.

Yours sincerely

Mark Sullivan

4 August 2004

**Senate Community Affairs Legislation Committee**  
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**2004-05 Budget Estimates, 31 May-4 June 2004**

**Output Group: Cross Outcomes**

**Question No: 20**

**Topic: Advertising and Public Information Products**

**Hansard Page: Written question on notice**

**Senator Murray** asked:

A request to all department heads in the May 2004 Senate Estimates Hearings, as follows:  
*Please provide a list of all advertising or public information projects currently being undertaken or expected to be undertaken by the department or agency in the course of 2004 where the cost of the project is estimated or contracted to be \$100 000 or more, indicating:*

- (a) the purpose and nature of the project;*
- (b) the intended recipients of the information to be communicated by the project;*
- (c) who authorised or is to authorise the project;*
- (d) the manner in which the project is to be carried out;*
- (e) who is to carry out the project;*
- (f) whether the project is to be carried out under a contract;*
- (g) whether such contract was let by tender;*
- (h) the estimated or contracted cost of the project.*

*Please provide this information by the next sitting of the Senate on 15 June 2004.*

**Answer:**

See Attachment

Senate Community Affairs Legislation Committee  
 ANSWERS TO ESTIMATES QUESTIONS ON NOTICE  
 FAMILY AND COMMUNITY SERVICES PORTFOLIO  
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**DEPARTMENT OF FAMILY AND COMMUNITY SERVICES**

**Question No: 20 Attachment**

**Response to May 2004 Senate Estimates Question from Senator Andrew Murray**

**Current advertising/public information projects (only include advertising projects over \$100,000)**

Project title	(a) Purpose and nature of the project.	(b) Intended recipients of the information to be communicated by the project.	(c) Who authorised the project?	(d) The manner in which the project is to be carried out.	(e) Who is to carry out the project?	(f) Whether the project is to be carried out under a contract.	(g) Whether such contract was let by tender.	(h) The estimated or contracted cost of the project.
Not applicable – no advertising that meets this criteria.								

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**Planned advertising/public information for 2004 (advertising projects over \$100,000 approved by your Minister)**

Project title	(a) Purpose and nature of the project.	(b) Intended recipients of the information to be communicated by the project.	(c) Who is to authorise the project.	(d) The manner in which the project is to be carried out.	(e) Who is to carry out the project?	(f) Whether the project is to be carried out under a contract.	(g) Whether such contract was let by tender.	(h) The estimated or contracted cost of the project.
More Help for Families education campaign	To ensure families are aware of their entitlements announced in the 2004-05 Budget; and to educate the community about the family assistance system.	Primary target audiences include families currently receiving family assistance payments, families with new babies, carers (and the friends, partners and parents of these audiences)	Minister for Family and Community Services	Advertising (TV, print, radio). Distribution of information materials.	HMA Blaze and Universal McCann  Whybin/TBWA	Yes.	Yes.	\$16.8m

**Senate Community Affairs Legislation Committee**

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Keeping the System Fair Education Campaign	To encourage income support recipients to voluntarily notify Centrelink of changes in their circumstances.	People on income support/Centrelink customers, families and friends.	Minister for Family and Community Services	Possibly advertising (TV, print, radio, internet). Distribution of information materials.	Universal McCann.	Yes.	This has not yet been determined.	\$4.5m a year over four years
Campaign to encourage giving	Encourage philanthropy	Australian community	Minister for Family and Community Services	This has not yet been determined.	This has not yet been determined.	Yes.	This has not yet been determined.	This has not yet been determined.

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**Output Group: Cross Outcomes**

**Question No: 83**

**Topic: Compliance**

**Hansard Page: CA14 31 May 2004**

**Senator Forshaw asked:**

Can the Committee be provided with a copy of the Allen Consulting Group Report?

**Answer:**

The Report is still under consideration by Government and cannot be released to the committee.

**Senate Community Affairs Legislation Committee**  
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**FAMILY AND COMMUNITY SERVICES PORTFOLIO**  
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**Output Group: Cross Outcomes**

**Question No: 84**

**Topic: Compliance – ‘Keeping the System Fair’ Education Campaign**

**Hansard Reference: CA52 31 May 2004**

**Senator Collins** asked:

Do you have a report on the last ‘Keeping the System Fair’ campaign? -- Could that be made available?

**Answer:**

The report is currently being considered by Government.

**Senate Community Affairs Legislation Committee**  
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**Output Group: Cross Outcomes**

**Question No: 85**

**Topic: Compliance – ‘Keeping the System Fair’ Education Campaign**

**Hansard Reference: CA51 31 May 2004**

**Senators Collins asked:**

Can you break the Keeping it Fair publicity campaign savings estimates into client groups?

**Answer:**

See answer to question 242.

**Senate Community Affairs Legislation Committee**  
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**FAMILY AND COMMUNITY SERVICES PORTFOLIO**  
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**Output Group: Cross Outcomes**

**Question No: 86**

**Topic: Compliance – ‘Keeping the System Fair’ Education Campaign’**

**Hansard Reference: CA52 31 May 2004**

**Senators Collins asked:**

Can a copy of the tracking research for the last ‘Keeping the System Fair’ campaign be provided?

**Answer:**

See response to Question 84.

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**Output Group: Cross Programs**

**Question No: 87**

**Topic: Compliance – ‘Keeping the System Fair’ Education Campaign**

**Hansard Reference: CA 52 31 May 2004**

**Senators Collins asked:**

How do the dollars being put into this campaign compare with the last?

**Answer:**

The Keeping It Fair campaign will cost approximately \$4.5 million per year over a four-year period. Costs include the media buy, creative consultancies, research and development and tracking research. The last campaign cost approximately \$5 million (one year).

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**Output Group: Cross Outcomes**

**Question No: 242**

**Topic: Compliance – ‘Keeping the System Fair’ Education Campaign**

**Hansard Reference: CA51 31 May 2004**

**Senator Moore** asked:

I did not get the information (about dob-ins and tip-offs) across client groups. Is there any variation? Can we have data on that in terms of debts raised?

**Answer:**

Savings of \$67.5 million per annum from tip-offs, debts, people cancelling their payments and rate reductions are expected to be:

Newstart/Youth Allowance	\$33.9m per annum
Parenting Payment	\$25.4m per annum
Other payments	\$8.2m per annum

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**Output Group: Cross Outcomes**

**Question No: 243**

**Topic: Compliance – ‘Keeping the System Fair’ Education Campaign**

**Hansard Reference: CA51 31 May 2004**

**Senators Collins asked:**

The net savings resulting from terminating payments - can you provide these by actually breaking that up into client groups, other than the difference you mentioned before between Newstart and others?

**Answer:**

See answer to question 242.

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**Output Group: Cross Outcomes**

**Question No: 244**

**Topic: Compliance – ‘Keeping the System Fair’ Education Campaign**

**Hansard Reference: CA52 31 May 2004**

**Senator Collins** asked:

Do you have a report on the last ‘Keeping the System Fair’ campaign?  
How do the dollars being put into this campaign compare with the last one?

**Answers:**

See answers to questions 84 and 87.

**Senate Community Affairs Legislation Committee**  
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**Output Group: Cross Outcomes**

**Question No: 252**

**Topic: Open Source Software**

**Hansard Page: CA41 1 June 2004**

**Senator Humphries asked:**

I was wondering if I can be told what the policy of FaCS is with respect to open source software purchasing and acquisition and whether that has been seen as a successful policy from the point of view of the Department. Is it possible or desirable to expand open source approaches to software purchasing. Does the Department have a different policy in different areas? For example, is Centrelink on a separate platform for the purchase of software from the rest of the Department, and so on?

**Answer:**

**What is FaCS's policy on Open Source Solutions?**

The Department and Centrelink both have a similar policy on their open source solutions. However, it is important to note that the Department and Centrelink have different business requirements. The key principal that the Department and Centrelink have adopted is that open source solutions are evaluated on the same common criteria as closed source solutions, that is, fitness for purpose and value for money.

**Has this been a successful Policy?**

Department – Yes, open source solutions have been deployed to fill specific solutions, for example Linux as a server operating system.

Centrelink-Yes, there has been the successful deployment of open source system utilities and applications on a number of Centrelink network servers and the software has met the business requirements.

**Is the Department looking at expanding the use of Open Sourced Software?**

The Department does not have the complex requirements of Centrelink nor “the scales of economy” to research open sourced solutions. There is a process in place whereby learning and capability can be shared between the Department and Centrelink.

Centrelink - has developed a strategy to fully explore the potential of the Linux Operating System and has established a Linux Operating System laboratory for conducting proof of concept trials.

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**Is Centrelink on a separate platform for the purchase of software from the rest of the Department?**

Centrelink is not on a separate platform for purchasing software.

The requirements of the Department and Centrelink are so significantly different that there are often separate processes. For example, the Department does not use mainframe technology, whereas mainframe is the backbone of the Centrelink payments delivery.

Where there are efficiencies to be gained from a shared process the core Department and Centrelink will work together, the recent major office machines replacement program is such an example.

**Senate Community Affairs Legislation Committee**  
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**2004-05 Budget Estimates, 31 May-4 June 2004**

**Output Group: Cross Programs**

**Question No: 281**

**Topic: Forward Estimates**

**Hansard Page: CA46 4 June 2004**

**Senator Collins** asked:

Can you also take on notice to clarify for me whether in the consideration of this issue by your officers and Treasury there was actually a discussion about what the underlying assumptions were and that the particular underlying assumptions were regarded to be confidential?

**Answer:**

Yes, such a discussion took place.

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**FAMILY AND COMMUNITY SERVICES PORTFOLIO**  
**2004-05 Budget Estimates, 31 May-4 June 2004**

**2. CCB Reconciliation Outcomes**

	1 <sup>st</sup> Sep 01	2 <sup>nd</sup> Dec 01	3 <sup>rd</sup> Mar 02	4 <sup>th</sup> Jun 02	5 <sup>th</sup> Sep 02	6 <sup>th</sup> Dec 02	7 <sup>th</sup> Mar 03	8 <sup>th</sup> Jun 03	9 <sup>th</sup> Sep 03	10 <sup>th</sup> Dec 03	11 <sup>th</sup> Mar 04
<b>Quarter 2000-01 data at end of:</b>											
<b>Top-Up</b>											
Number	N/A	99,835	119,625	135,169	144,349	148,596	149,868	149,776	149,792	150,073	150,295
%	N/A	22	24	24	25	25	25	25	25	25	25
Total Amount	N/A	\$15m	\$19m	\$23m	\$25m	\$26m	\$27m	\$27m	\$27m	\$27m	\$27m
Average Amount	N/A	\$154	\$162	\$167	\$176	\$178	\$178	\$178	\$178	\$178	\$178
<b>Overpayment</b>											
Number	N/A	128,173	146,050	162,171	172,439	177,070	179,564	181,454	181,667	180,769	181,107
%	N/A	29	29	29	29	30	30	30	30	30	30
Total Amount	N/A	\$30m	\$37m	\$43m	\$47m	\$49m	\$49m	\$50m	\$50m	\$50m	\$50m
Average Amount	N/A	\$238	\$250	\$266	\$272	\$274	\$274	\$274	\$274	\$274	\$275
<b>Nil Change</b>											
Number	N/A	218,780	242,477	260,018	268,352	274,182	276,362	277,364	277,619	278,230	278,688
%	N/A	49	48	47	46	46	46	46	46	46	46
<b>Total Customers</b>											
		<b>446,490</b>	<b>508,152</b>	<b>557,358</b>	<b>585,140</b>	<b>599,848</b>	<b>605,794</b>	<b>608,594</b>	<b>609,078</b>	<b>609,072</b>	<b>610,090</b>
<b>Quarter 2001-02 data at end of:</b>											
<b>Top-Up</b>											
Number	81,843	144,181	159,494	175,059	182,319	183,650	184,968				
%	21	24	25	25	25	25	25				
Total Amount	\$12m	\$24m	\$28m	\$32m	\$34m	\$34m	\$35m				
Average Amount	\$149	\$165	\$173	\$182	\$187	\$188	\$188				
<b>Overpayment</b>											
Number	61,394	128,902	147,027	168,779	177,347	178,253	180,446				
%	15	22	23	24	24	24	25				
Total Amount	\$17m	\$35m	\$42m	\$50m	\$54m	\$55m	\$55				
Average Amount	\$275	\$271	\$283	\$299	\$304	\$306	\$306				
<b>Nil Change</b>											
Number	255,208	321,932	340,568	357,984	364,228	366,272	368,498				
%	64	54	53	51	50	50	50				

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	398.445	595.015	647.089	701.822	723.894	728.175	733.912
<b>Total Customers</b>							
<b>Quarter 2002-03 data at end of:</b>							
<b>1<sup>st</sup> Sep 03</b>		<b>2<sup>nd</sup> Dec 03</b>	<b>3<sup>rd</sup> Mar 04</b>				
<b>Top-Up</b>							
Number	86,084	158,787	173,941				
%	22	25	25				
Total Amount	\$17m	\$33m	\$37m				
Average Amount	\$198m	\$206	\$214				
<b>Overpayment</b>							
Number	54,279	118,481	134,160				
%	14	19	20				
Total Amount	\$15m	\$32m	\$38m				
Average Amount	\$269	\$271	\$284				
<b>Nil Change</b>							
Number	242,680	356,915	376,333				
%	63	56	55				
<b>Total Customers</b>	<b>383,043</b>	<b>634,183</b>	<b>684,434</b>				

**Senate Community Affairs Legislation Committee**  
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**1. FTB Reconciliation Outcomes**

Quarter 2000-01 data at end of: Top-Up	1st	2nd	3rd	4th	5th	6th	7th	8th	9th	10th	11th
	Sep-01	Dec-01	Mar-02	Jun-02	Sep-02	Dec-02	Mar-03	Jun-03	Sep-03	Dec-03	Mar-04
Number	N/A	333,487	378,351	451,436	472,186	477,034	477,521	477,912	482,560	486,886	488,016
%	N/A	23	24	24	23	22	22	22	22	22	22
Total Amount	N/A	\$249m	\$312m	\$403m	\$431m	\$436m	\$438m	\$438m	\$441m	\$445m	\$446m
Average Amount	N/A	\$746	\$826	\$892	\$912	\$915	\$916	\$917	\$915	\$913	\$914
<b>Overpayment</b>											
Number	N/A	514,929	568,081	666,772	699,419	722,037	728,458	732,577	736,212	737,463	739,015
%	N/A	36	35	35	34	33	34	34	34	33	33
Total Amount	N/A	\$403m	\$473m	\$577m	\$616m	\$638m	\$645m	\$650m	\$652m	\$653m	\$655m
Average Amount	N/A	\$782	\$832	\$865	\$881	\$884	\$885	\$887	\$885	\$886	\$886
<b>Nil Change</b>											
Number	N/A	600,411	660,298	795,438	857,368	966,487	963,923	965,272	978,367	982,435	987,542
%	N/A	41	41	42	42	45	44	44	45	45	45
<b>Total</b>											
Number	N/A	1,448,827	1,606,730	1,913,646	2,028,973	2,165,558	2,169,902	2,175,761	2,197,139	2,206,584	2,214,573
<i>1st quarter data not available for 2000-01 reconciliation.</i>											
Quarter 2001-02 data at end of: Top-Up	1st	2nd	3rd	4th	5th	6th	7th				
	Sep-02	Dec-02	Mar-03	Jun-03	Sep-03	Dec-03	Mar-04				
Number	226,997	390,582	434,258	509,283	528,777	532,689	541,845				
%	25	25	26	26	26	26	25				
Total Amount	\$133m	\$289m	\$349m	\$439m	\$468m	\$472m	\$481m				
Average Amount	\$587	\$740	\$803	\$860	\$885	\$886	\$887				
<b>Overpayment</b>											
Number	266,753	492,966	542,940	643,524	671,944	679,221	693,319				
%	30	32	32	33	33	33	32				
Total Amount	\$190m	\$396m	\$462m	\$573m	\$611m	\$620m	\$632m				
Average Amount	\$712	\$803	\$851	\$890	\$909	\$913	\$912				
<b>Nil Change</b>											
Number	398,884	658,582	708,325	819,679	858,967	875,533	954,103				
%	45	43	42	42	42	42	44				
<b>Total</b>											
Number	892,634	1,542,130	1,685,523	1,972,486	2,059,688	2,087,443	2,189,267				

**Senate Community Affairs Legislation Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**FAMILY AND COMMUNITY SERVICES PORTFOLIO**  
**2004-05 Budget Estimates, 31 May-4 June 2004**

<b>Quarter</b>	<b>1st</b>	<b>2nd</b>	<b>3rd</b>	<b>4th</b>	<b>5th</b>	<b>6th</b>
<b>2002-03 data at end of:</b>	<b>Sep-03</b>	<b>Dec-03</b>	<b>Mar-04</b>			
<b>Top-Up</b>						
Number	267,849	435,448	478,366			
%	29	28	28			
Total Amount	\$171m	\$342m	\$406m			
Average Amount	\$638	\$785	\$848			
<b>Overpayment</b>						
Number	231,222	424,593	469,904			
%	25	28	28			
Total Amount	\$154m	\$327m	\$382m			
Average Amount	\$668	\$770	\$814			
<b>Nil Change</b>						
Number	423,008	672,829	748,364			
%	46	44	44			
<b>Total</b>						
Number	922,079	1,532,870	1,696,634			

**Senate Community Affairs Legislation Committee**  
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**2004-05 Budget Estimates, 31 May-4 June 2004**

**Output Group: 1.1 Family Assistance**

**Question No: 1**

**Topic: Indexation and adjustment of Family Tax Benefit**

**Hansard Page: Written question on notice**

**Questions 1 to 9 relate to indexation arrangements prior to the amendments made by the Family Assistance Legislation Amendment (More Help for Families – Increased Payments) Bill 2004:**

**Senator Collins** asked:

Detail the components which are added to derive an individuals '*maximum rate*' of Family Tax Benefit A (In accordance with the method statement in Part 2 of Schedule 1 of the Family Assistance Act)?

**Answer:**

The components are as follows:

- the individual's standard rate under Division 2 of Part 2 of Schedule 1 (clauses 7 to 11);
- the individual's large family supplement (if any) under Division 1 of Part 5 of Schedule 1 (clauses 34 and 35);
- the individual's multiple birth allowance (if any) under Division 2 of Part 5 of Schedule 1 (clauses 36 to 38);
- the individual's rent assistance (if any) under Division 3 of Part 2 of Schedule 1 (clauses 12 to 16).

**Senate Community Affairs Legislation Committee**  
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**2004-05 Budget Estimates, 31 May-4 June 2004**

**Output Group: 1.1 Family Assistance**

**Question No: 2**

**Topic: Indexation and adjustment of Family Tax Benefit**

**Hansard Page: Written question on notice**

**Questions 1 to 9 relate to indexation arrangements prior to the amendments made by the Family Assistance Legislation Amendment (More Help for Families – Increased Payments) Bill 2004:**

**Senator Collins** asked:

How is the '*standard rate*' for children aged under 13, and 13 to 16 (items 1 and 2 of the table in clause 7 of Division 2 respectively) indexed?

**Answer:**

The method statement in subclause 4(2) of Schedule 4 to the *A New Tax System (Family Assistance) Act 1999* sets out how to work out the indexed amount of the standard rate for children aged under 13, and children aged 13 to under 16.

The indexation is in line with CPI (Consumer Price Index) increases, and occurs each 1 July. The indexation method uses a reference quarter (which is the most recent December quarter before the 1 July indexation day), and a base quarter (which is the highest December quarter before the reference quarter, but not earlier than the December quarter 1999).

The index number that is used in relation to a quarter is the All Groups Consumer Price Index number that is the weighted average of the 8 capital cities and published by the Australian Statistician in respect of that quarter.

There are four steps in the method statement. These can be summarised as follows:

- work out the indexation factor;
- work out the current figure immediately before the indexation day;
- multiply the current figure by the indexation factor: the result is the provisional indexed amount;
- round off the provisional indexed amount: the result is the indexed amount.

The indexed amount of the standard rate for children aged under 13, and children aged 13 to under 16, may be increased under clause 7 of Schedule 4.

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**Output Group: 1.1 Family Assistance**

**Question No: 3**

**Topic: Indexation and adjustment of Family Tax Benefit**

**Hansard Page: Written question on notice**

**Questions 1 to 9 relate to indexation arrangements prior to the amendments made by the Family Assistance Legislation Amendment (More Help for Families – Increased Payments) Bill 2004:**

**Senator Collins** asked:

Is it the case that Schedule 4, Part 2, Clause 4(2) Step 4 allows the '*standard rate*' outlined above as indexed by CPI to be further increased under clause 7 in certain circumstances (CPC formula)?

**Answer:**

Yes.

**Senate Community Affairs Legislation Committee**  
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**Output Group: 1.1 Family Assistance**

**Question No: 4**

**Topic: Indexation and adjustment of Family Tax Benefit**

**Hansard Page: Written question on notice**

**Questions 1 to 9 relate to indexation arrangements prior to the amendments made by the Family Assistance Legislation Amendment (More Help for Families – Increased Payments) Bill 2004:**

**Senator Collins** asked:

If the rate derived via clause 7 (CPC formula) is greater than the '*standard rate*' as indexed by CPI (clause 3 to clause 6) doesn't the product of the clause 7 formula prevail?

**Answer:**

The outcome of the clause 7 formula prevails.

**Senate Community Affairs Legislation Committee**  
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**Output Group: 1.1 Family Assistance**

**Question No: 5**

**Topic: Indexation and adjustment of Family Tax Benefit**

**Hansard Page: Written question on notice**

**Questions 1 to 9 relate to indexation arrangements prior to the amendments made by the Family Assistance Legislation Amendment (More Help for Families – Increased Payments) Bill 2004:**

**Senator Collins** asked:

Isn't it the case the overall level of the '*maximum rate*' rate of payment is dependent upon the level of the '*standard rate*' as indexed above?

**Answer:**

The overall level of the maximum rate of payment is dependent upon the level of the standard rate.

**Senate Community Affairs Legislation Committee**  
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**Output Group: 1.1 Family Assistance**

**Question No: 6**

**Topic: Indexation and adjustment of Family Tax Benefit**

**Hansard Page: Written question on notice**

**Questions 1 to 9 relate to indexation arrangements prior to the amendments made by the Family Assistance Legislation Amendment (More Help for Families – Increased Payments) Bill 2004:**

**Senator Collins asked:**

Provide a table showing the anticipated maximum ‘standard rate’ of FTB-A for children aged under 13 and 13 to 16 as at Jul 1 each year from 1 July 2004 and in each year of the forward estimates under CPI only indexation (use forward estimates of CPI provided by Treasury in Budget Paper # 1 2004-2005 or detail the CPI growth used in calculations)?

**Answer:**

FTB A is indexed each 1 July based on the 12 month CPI change to the December quarter in the previous year. Accordingly for the 1 July 2003 and 1 July 2004 years listed we have used actual December to December quarter CPI figures.

	FTB A	FTB A	
	Max	Max	
	0 – 12	13 – 15	CPI applied
1-Jul-03	\$3,401.8 0	\$4,314.3 0	
1-Jul-04	\$3,482.1 0	\$4,416.5 0	2 2/5

The Treasury estimates of CPI provided in Budget Paper No. 1 do not cover the correct time period used to adjust FTB A rates. The Treasury parameters for CPI change over the correct time period are not publicly available, so estimates for 1 July 2005, 1 July 2006 and 1 July 2007 cannot be provided.

**Senate Community Affairs Legislation Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
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**Output Group: 1.1 Family Assistance**

**Question No: 7**

**Topic: Indexation and adjustment of Family Tax Benefit**

**Hansard Page: Written question on notice**

**Questions 1 to 9 relate to indexation arrangements prior to the amendments made by the Family Assistance Legislation Amendment (More Help for Families – Increased Payments) Bill 2004:**

**Senator Collins** asked:

Provide a table showing the anticipated maximum ‘standard rate’ of FTB-A for children aged under 13 and 13 to 16 as at Jul 1 each year from 1 July 2004 and in each year of the forward estimates under the CPC benchmark only (clause 7) (using forward estimates of the anticipated combined couple pension as linked to MTAWWE or detail the wages growth used in calculations)?

**Answer:**

Maximum FTB A for children 0-12 and 13 – 15 is indexed each 1 July (based on the 12 month CPI change to December in the previous year). It is then compared to the Combined Pensioner Couple benchmark as specified in schedule 4 clause 7 of the *Family Assistance Act 1999*.

Pensions are indexed 6 monthly using the Consumer Price Index and Male Total Average Weekly Earnings (MTAWE). MTAWE comes from ABS Cat 6302.0 Table 3 Original All Employees.

FTB A is indexed each 1 July based on the 12 month CPI change to the December quarter in the previous year. Accordingly for the 1 July 2003 and 1 July 2004 years listed we have used actual December to December quarter CPI figures.

	Combined	FTB A	FTB A
	Pensioner	Max	Max
	Couple	0 - 12	13 - 15
1-Jul-03	\$19,110.0 0	\$3,401.8 0	\$4,314.3 0
1-Jul-04	\$20,155.2 0	\$3,482.1 0	\$4,416.5 0

The Treasury estimates of CPI and wages provided in Budget Paper No. 1 do not cover the correct time period used to adjust FTB A rates. The Treasury parameters for CPI and wages change over the correct time period are not publicly available, so estimates for 1 July 2005, 1 July 2006 and 1 July 2007 cannot be provided.

**Senate Community Affairs Legislation Committee**  
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**Output Group: 1.1 Family Assistance**

**Question No: 8**

**Topic: Indexation and adjustment of Family Tax Benefit**

**Hansard Page: Written question on notice**

**Questions 1 to 9 relate to indexation arrangements prior to the amendments made by the Family Assistance Legislation Amendment (More Help for Families – Increased Payments) Bill 2004:**

**Senator Collins** asked:

Does the Department still stand by its evidence at the 2004-05 Budget Estimates that in the absence of the budget changes the ‘standard rate’ for under 13’s or 13 to 16 would not have been increased under Clause 7 (CPC benchmark) at any time during the forward estimates period?

**Answer:**

The view provided by the Department was considered to be correct at the time it was provided, however, subsequent analysis indicates that it is possible, under current assumptions on CPI and wages growth, that Family Tax Benefit Part A rates for children under 13 and for 13 to 15 year olds may increase under the Clause 7 (CPC benchmark) within the forward estimates period.

**Senate Community Affairs Legislation Committee**  
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**2004-05 Budget Estimates, 31 May-4 June 2004**

**Output Group: 1.1 Family Assistance**

**Question No: 9**

**Topic: Indexation and adjustment of Family Tax Benefit**

**Hansard Page: Written question on notice**

**Questions 1 to 9 relate to indexation arrangements prior to the amendments made by the Family Assistance Legislation Amendment (More Help for Families – Increased Payments) Bill 2004:**

**Senator Collins** asked:

What is the underlying policy rationale for the amendments to the CPC formula which were items 6 and 7 on pages 6-7 of the *Family Assistance Legislation Amendment (More Help for Families - Increased Payments) Bill 2004* and which agency proposed them?

**Answer:**

The policy intent was to provide a \$600 supplement, the value of which would be maintained in real terms. There was no intention to delay the possible introduction of the "benchmark" in the indexation arrangements associated with the new supplement.

**Senate Community Affairs Legislation Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
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**2004-05 Budget Estimates, 31 May-4 June 2004**

**Output Group: 1.1 Family Assistance**

**Question No: 10**

**Topic: Indexation and adjustment of Family Tax Benefit**

**Hansard Page: Written question on notice**

**Questions 10 to 17 relate to indexation arrangements after the amendments made by the Family Assistance Legislation Amendment (More Help for Families – Increased Payments) Bill 2004:**

**Senator Collins** asked:

Detail the components which are added to derive an individual's '*maximum rate*' of Family Tax Benefit A (In accordance with the method statement in Part 2 of Schedule 1 of the Family Assistance Act as amended)?

**Answer:**

The components are as follows:

- the individual's standard rate under Division 2 of Part 2 of Schedule 1 (clauses 7 to 11);
- the individual's large family supplement (if any) under Division 1 of Part 5 of Schedule 1 (clauses 34 and 35);
- the individual's multiple birth allowance (if any) under Division 2 of Part 5 of Schedule 1 (clauses 36 to 38);
- the individual's FTB Part A supplement under Division 2A of Part 5 of Schedule 1 (clause 38A);
- the individual's rent assistance (if any) under Division 3 of Part 2 of Schedule 1 (clauses 12 to 16).

**Senate Community Affairs Legislation Committee**  
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**2004-05 Budget Estimates, 31 May-4 June 2004**

**Output Group: 1.1 Family Assistance**

**Question No: 11**

**Topic: Indexation and adjustment of Family Tax Benefit**

**Hansard Page: Written question on notice**

**Questions 10 to 17 relate to indexation arrangements after the amendments made by the Family Assistance Legislation Amendment (More Help for Families – Increased Payments) Bill 2004:**

**Senator Collins** asked:

How will the ‘*standard rate*’ for children aged under 13, and 13 to 16 (items 1 and 2 of the table in clause 7 of Division 2 respectively) be indexed as amended?

**Answer:**

The method for calculating the indexed amount of the standard rate for children aged under 13, and children aged 13 to 15, is not changed by the *Family Assistance Legislation Amendment (More Help for Families – Increased Payments) Act 2004*.

See answer to question 2.

**Senate Community Affairs Legislation Committee**  
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**Output Group: 1.1 Family Assistance**

**Question No: 12**

**Topic: Indexation and adjustment of Family Tax Benefit**

**Hansard Page: Written question on notice**

**Questions 10 to 17 relate to indexation arrangements after the amendments made by the Family Assistance Legislation Amendment (More Help for Families – Increased Payments) Bill 2004:**

**Senator Collins** asked:

Isn't it the case that as amended the overall level of the '*maximum rate*' rate of payment is dependent upon the level of '*standard rate*' as indexed?

**Answer:**

The overall level of the maximum rate of payment is dependent upon the level of the standard rate.

**Senate Community Affairs Legislation Committee**  
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**Output Group: 1.1 Family Assistance**

**Question No: 13**

**Topic: Indexation and adjustment of Family Tax Benefit**

**Hansard Page: Written question on notice**

**Questions 10 to 17 relate to indexation arrangements after the amendments made by the Family Assistance Legislation Amendment (More Help for Families – Increased Payments) Bill 2004:**

**Senator Collins** asked:

Is it the case that as amended, the '*standard rate*' as derived under clause 7 (CPC) will be less than that yielded by the current clause 7 CPC formula?

**Answer:**

For both 1 July 2003 and 1 July 2004, the pre-amended and amended formula amounts in subclauses 7(1) and 7(3) of Schedule 4 do not exceed the indexed amounts under clause 4 of Schedule 4. Therefore, the formula amounts do not apply.

It is possible, under current assumptions on CPI and wages growth, that Family Tax Benefit Part A rates for children under 13 and for 13 to 15 year olds may have increased under the pre-amended Clause 7 (CPC benchmark) within the forward estimates period.

**Senate Community Affairs Legislation Committee**  
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**Output Group: 1.1 Family Assistance**

**Question No: 14**

**Topic: Indexation and adjustment of Family Tax Benefit**

**Hansard Page: Written question on notice**

**Questions 10 to 17 relate to indexation arrangements after the amendments made by the Family Assistance Legislation Amendment (More Help for Families – Increased Payments) Bill 2004:**

**Senator Collins** asked:

Is it the case that as a consequence the CPI indexation only will continue to prevail into the forward estimates period?

**Answer:**

Yes, under currently enacted legislation and assumptions around CPI and MTAWWE.

**Senate Community Affairs Legislation Committee**  
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**Output Group: 1.1 Family Assistance**

**Question No: 15**

**Topic: Indexation and adjustment of Family Tax Benefit**

**Hansard Page: Written question on notice**

**Questions 10 to 17 relate to indexation arrangements after the amendments made by the Family Assistance Legislation Amendment (More Help for Families – Increased Payments) Bill 2004:**

**Senator Collins** asked:

Provide a table showing the anticipated maximum '*standard rates*' of FTB-A for children aged under 13 and 13 to 16 as at Jul 1 each year from 1 July 2004 and in each year of the forward estimates under CPI only indexation (use forward estimates of CPI provided by Treasury in Budget Paper # 1 2004-2005 or detail the CPI growth used in calculations)?

**Answer:**

The current legislation, as enacted, did not change the method of CPI indexation.

**Senate Community Affairs Legislation Committee**  
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**Output Group: 1.1 Family Assistance**

**Question No: 16**

**Topic: Indexation and adjustment of Family Tax Benefit**

**Hansard Page: Written question on notice**

**Questions 10 to 17 relate to indexation arrangements after the amendments made by the Family Assistance Legislation Amendment (More Help for Families – Increased Payments) Bill 2004:**

**Senator Collins** asked:

Provide a table showing the anticipated maximum ‘standard rates’ of FTB-A for children aged under 13 and 13 to 16 as at Jul 1 each year from 1 July 2004 and in each year of the forward estimates under the amended CPC benchmark only (clause 7) (using forward estimates of the anticipated combined couple pension as linked to MTAWWE or detail the wages growth used in calculations)?

**Answer:**

The legislation, as currently enacted, provides for maximum FTB A for children 0 to 12 years and 13 to 15 years being indexed each 1 July (based on the 12 month CPI change to December in the previous year). The CPI indexed amount is then compared to the Combined Pensioner Couple benchmark as specified in schedule 4 clause 7 of the *Family Assistance Act 1999*.

Pensions are indexed 6 monthly using the Consumer Price Index and Male Total Average Weekly Earnings (MTAWWE). MTAWWE comes from ABS Cat 6302.0 Table 3 Original All Employees.

FTB A is indexed each 1 July based on the 12 month CPI change to the December quarter in the previous year. Accordingly for the 1 July 2003 and 1 July 2004 years listed we have used actual December to December quarter CPI figures.

	Combined	FTB A	FTB A
	Pensioner	Max	Max
	Couple	0 – 12	13 - 15
1-Jul-03	\$19,110.0	\$3,401.8	\$4,314.3
	0	0	0
1-Jul-04	\$20,155.2	\$3,482.1	\$4,416.5
	0	0	0

The Treasury estimates of CPI and wages provided in Budget Paper No. 1 do not cover the correct time period used to adjust FTB A rates. The Treasury parameters for CPI and wages change over the correct time period are not publicly available, so estimates for 1 July 2005, 1 July 2006 and 1 July 2007 cannot be provided.

**Senate Community Affairs Legislation Committee**  
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**Output Group: 1.1 Family Assistance**

**Question No: 17**

**Topic: Indexation and adjustment of Family Tax Benefit**

**Hansard Page: Written question on notice**

**Questions 10 to 17 relate to indexation arrangements after the amendments made by the Family Assistance Legislation Amendment (More Help for Families – Increased Payments) Bill 2004:**

**Senator Collins** asked:

Provide a table showing the anticipated value of the “*FTB Supplement*” as at Jul 1 each year from 1 July 2004 and in each year of the forward estimates as indexed to CPI (use forward estimates of CPI provided by Treasury in Budget Paper # 1 2004-2005 or detail the CPI growth used in calculations)?

**Answer:**

The FTB A supplement will be indexed each 1 July based on the 12 month CPI change to the December quarter in the previous year. Accordingly for the 1 July 2003 and 1 July 2004 years listed we have used actual December to December quarter CPI figures.

	FTB A Supplement	CPI applied
1-Jul-03	\$600.00	
1-Jul-04	\$613.20	2 2/5

The Treasury estimates of CPI provided in Budget Paper No. 1 do not cover the correct time period used to adjust FTB A rates. The Treasury parameters for CPI change over the correct time period are not publicly available, so estimates for 1 July 2005, 1 July 2006 and 1 July 2007 cannot be provided.

**Senate Community Affairs Legislation Committee**  
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**Output Group: 1.1 Family Assistance**

**Question No: 18**

**Topic: Indexation and adjustment of Family Tax Benefit**

**Hansard Page: Written question on notice**

**Senator Collins asked:**

What was the anticipated expenditure on Family Tax Benefit A in each year of the forward estimates after:

- i. Budget 2003-2004;
- ii. Additional Estimates 2003-2004
- iii. Budget 2004-2005?

**Answer:**

The forward estimates for Family Tax Benefit Part A are not disclosed in the 2004-05 Budget papers.

The published estimates for Family Tax Benefit Part A reflect the increased payments announced in the 2004-05 Budget.

**Senate Community Affairs Legislation Committee**  
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**Output Group: 1.1 Family Assistance**

**Question No: 19**

**Topic: Indexation and adjustment of Family Tax Benefit**

**Hansard Page: Written question on notice**

**Senator Collins** asked:

What legislative action is being considered in light of Minister Patterson's press release of 6/6/2004 titled "Howard Government guarantees the real value of the new \$600 per child family payment to be maintained over time"?

**Answer:**

This is a policy question and a matter for Government.

**Senate Community Affairs Legislation Committee**  
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**2004-05 Budget Estimates, 31 May-4 June 2004**

**Output Group: 1.1 Family Assistance**

**Question No: 32**

**Topic: Debts**

**Hansard Page: Written question on notice**

**Senator Harradine** asked:

The publication “More Help for Families” states that “if required, the lump sum payment will be available to offset any overpayment of FTB that a family may have incurred during a previous year.” What steps has the department taken to inform families that the lump sum payment will be used in this way? Has the department estimated the proportion and the dollar value of the funds allocated for the lump sum payments will not need to paid out because of debts incurred?

**Answer:**

The Family Tax Benefit Part A supplement measure, announced in mid-May, may be used to offset a Family Tax Benefit overpayment, if the family has an overpayment. The Family Assistance Office has made this information available through:

- Centrelink Call Centres; and
- the Family Assistance Office website [www.familyassist.gov.au](http://www.familyassist.gov.au).

The Department cannot provide an estimate of the proportion and dollar value of the supplement used to offset overpayments at this stage.

**Senate Community Affairs Legislation Committee**  
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**2004-05 Budget Estimates, 31 May-4 June 2004**

**Output Group: 1.1 Family Assistance**

**Question No: 33**

**Topic: Debts**

**Hansard Page: Written question on notice**

**Senator Collins** asked:

I note that there is approximately \$15.5 million of FTB debt owed by Tasmanian families. How many families in Tasmania will have their lump sum payment reduced by debts incurred and what is the dollar value of this payment used to repay debt? How many will have their payment nullified by debts incurred and what is the dollar value of this payment used to repay debt? How many Tasmanian families in total would otherwise be eligible for the lump sum payment?

**Answer:**

The Department cannot provide an answer until the 2003-04 reconciliation process is complete.

**Senate Community Affairs Legislation Committee**  
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**2004-05 Budget Estimates, 31 May-4 June 2004**

**Output Group: 1.1 Family Assistance**

**Question No: 77**

**Topic: Debts**

**Hansard Page: CA40 31 May 2004**

**Senator Collins asked:**

- (a) Can you give us an estimate of what proportion of families at 4 September (in the absence of the next reconciliation to occur) will have outstanding debts that they are repaying through whatever means with Centrelink?
- (b) What is outstanding on that, come 4 September, will be taken from your \$600 payments, to the extent that that is possible, is that correct?

**Answer:**

- (a) The Department cannot provide an estimate at this stage.
- (b) Yes.

**Senate Community Affairs Legislation Committee**  
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**2004-05 Budget Estimates, 31 May-4 June 2004**

**Output Group:** 1.1 Family Assistance

**Question No:** 78

**Topic:** Debts

**Hansard Page:** CA43 31 May 2004 (refer CA 40)

**Senator Collins** asked:

How many families will have outstanding debts in excess of the \$600 from the previous year's reconciliation?

I am hoping we could have a further breakdown showing the outstanding reconciliation debt in, say, \$100 bands.

**Answer:**

The Department cannot provide a reliable estimate prior to the 2003-04 reconciliation occurring.

**Senate Community Affairs Legislation Committee**  
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**Output Group: 1.1 Family Assistance**

**Question No: 116**

**Topic: Debts**

**Hansard Page: CA44 31 May 2004, CA45 31 May 2004**

**Senator Collins** asked:

What I am asking is: come this reconciliation, how many people will have outstanding debts that will then fall into the reconciliation?

You said that people's present debts will fall into this reconciliation with these additional \$600 payments per child, and I am asking you to quantify for me what the order of those previous debts will be.

You just need to tell me X number of families are likely to have this level of outstanding debt when they are then reconciled.

**Answer:**

The Department cannot provide a reliable estimate prior to the 2003-04 reconciliation occurring.

**Senate Community Affairs Legislation Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
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**2004-05 Budget Estimates, 31 May-4 June 2004**

**Output Group:** 1.1 Family Assistance

**Question No: 34**

**Topic:** Income Estimates

**Hansard Page:** Written question on notice

**Senator Harradine** asked: “Can the department detail the steps taken in assisting families to correctly estimate their income, particularly where work is undertaken on a casual or irregular basis, making estimation difficult?”

**Answer:**

The Family Assistance Office (FAO) continues to help families who find it difficult to estimate their income including those working on a casual or irregular basis in a variety of ways, including:

- reminding customers to update their estimates at the start of each financial year and whenever customers contact the FAO;
- providing customers with information, including tips on how to estimate, in brochures, notes accompanying claim forms and via the FAO website;
- offering customers who are unsure about their working arrangements the choice to receive some of their family assistance during the year and the remainder at the end of the year once the family has lodged their tax returns; and
- targeting information and options to families who may be at risk of being overpaid for example, calling customers to discuss their income estimate and payment choices available and sending reminders to customers to update their income estimate (eg a postcard).

The new Family Assistance Office website, which was deployed on 1 July 2004, will specifically assist customers who have casual or irregular family income by advising them of payment options, steps to estimating irregular income (such as tips on what income to include, what changes customers may need to think about, to round up their estimate and to update income estimates regularly).

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**Output Group: 1.1 Family Assistance**

**Question No: 35**

**Topic: Maternity payments**

**Hansard Page: Written question on notice**

**Senator Harradine asked:**

Are there families who would have been better off financially with the combination of the current Maternity Allowance and Baby Bonus, instead of the new Maternity Payment? If so, please provide details.

**Answer:**

A small number of high income families with specific characteristics and financial circumstances may be slightly better off in the first year. For example, dual earner couple families where one member of the couple (generally the female) earns over \$55,000 in the year before the baby was born, and has a low income in the first year of the baby's life, may be slightly better off. The family would also have had to qualify for Family Tax Benefit within 26 weeks of the birth of the child to be eligible to receive the Maternity Allowance.

The Baby Bonus has been grandfathered so that eligible families can continue to claim their full five year entitlement.

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**Output Group: 1.1 Family Assistance**

**Question No: 36**

**Topic: Maternity Payment Evaluation**

**Hansard Page: Written question on notice**

**Senator Harradine asked:**

Has the department evaluated the efficacy of the Maternity Payment in alleviating financial stress due to loss of (usually material) income, as compared with a maternity leave payment? If so, please provide details of this evaluation.

**Answer:**

No. Maternity Payment is to assist parents with the costs incurred around the birth of a child.

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**Output Group: 1.1 Family Assistance**

**Question No: 37**

**Topic: Family payments for adoptive parents**

**Hansard Page: Written question on notice**

**Senator Harradine asked:**

Do couples who have adopted children from overseas receive family payments?

**Answer:**

Yes, if they meet the usual eligibility criteria for family payments.

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**Output Group: 1.1 Family Assistance**

**Question No: 38**

**Topic: Family payments for adoptive parents—child age criteria when placed in care**

**Hansard Page: Written question on notice**

**Senator Harradine asked:**

Are these family payments determined by the age of the child at placement? If so, at what age do families become ineligible for payments made to other new parents?

**Answer:**

Eligibility for Family Tax Benefit Part A or B is not determined by the age of the child when the child was placed in the adoptive parents' care. Adoptive parents may also qualify for Maternity Payment if the child is placed in their care before the child turns 26 weeks old. To be eligible for Maternity Immunisation Allowance the child must become fully immunised for an 18 month old child while in the adoptive parents' care and be claimed by the adoptive parent before the child turns two years of age.

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**Output Group: 1.1 Family Assistance**

**Question No: 39**

**Topic: Age of children when placed with Australian adoptive parents**

**Hansard Page: Written question on notice**

**Senator Harradine asked:**

Could the Department provide a breakdown of the ages of children arriving in Australia through inter-country adoption? How many of these children are under the age of six months, and how many are over the age of six months?

**Answer:**

FaCS does not hold data on inter-country adoption. That is a matter for the Department of Immigration and Multicultural and Indigenous Affairs.

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**Output Group: 1.1 Family Assistance**

**Question No: 40**

**Topic: Cost of adopting children and eligibility for family payments**

**Hansard Page: Written question on notice**

**Senator Harradine asked:**

Does the Department accept that denying family payments to parents whose children are older creates hardships for adoptive parents who have already had to outlay significant sums through adoption programs for their child?

**Answer:**

Adoptive parents may qualify for Family Tax Benefit Part A, Family Tax Benefit Part B, Maternity Payment, Maternity Immunisation Allowance, and Child Care Benefit. Adoptive parents can claim Maternity Payment for a baby who was 26 weeks or under when the baby came into their care.

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**Output Group: 1.1 Family Assistance**

**Question No: 41**

**Topic: Family payments and adoptions**

**Hansard Page: Written question on notice**

**Senator Harradine asked:**

Who made the decision to deny family payments to families adopting children over the age of six months? What was the rationale for this decision?

**Answer:**

Families adopting children over the age of six months are not excluded from the majority of family payments. People who adopt children over the age of six months may qualify for Family Tax Benefit Part A, Family Tax Benefit Part B, Maternity Immunisation Allowance and Child Care Benefit. The intention of Maternity Payment is to assist with the costs around the time of birth of the baby. The eligibility criteria for Maternity Payment were contained in legislation passed by the Parliament.

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**Output Group: 1.1 Family Assistance**

**Question No: 42**

**Topic: HREOC recommendation**

**Hansard Page: Written question on notice**

**Senator Harradine asked:**

Is the Department aware of the HREOC recommendation that adoptive families should qualify for family payments regardless of the age of the child at placement?

How does the Department respond to this recommendation?

**Answer:**

No. See response to Question 40.

It is not the role of the Department to respond to recommendations made by HREOC.

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**Output Group: 1.1 Family Assistance**

**Question No: 43**

**Topic: Inter-country adoption**

**Hansard Page: Written question on notice**

**Senator Harradine asked:**

What is the Department doing to address this and other disincentives to couples seeking to form a family through inter-country adoption?

**Answer:**

Inter-country adoption is not the responsibility of this portfolio.

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**Output Group: 1.1**

**Question No: 90**

**Topic: Family Tax Benefit Part A**

**Hansard Page: CA16 4 June 2004**

**Senator Collins asked:**

Can you provide an update for Table 5 on page 29 of the FaCS annual report 2002-03 using the latest available data?

**Answer:**

The table below is an update of Table 5 on page 29 of the 2002-03 FaCS Annual Report. The latest available data is as at 28 May 2004.

**Family Tax Benefit — number of clients assisted fortnightly (as at 28 May 2004)**

<b>Payment</b>	<b>Families</b>	<b>Children</b>
<b><i>Family Tax Benefit Part A</i></b>		
Maximum rate(with income support)	474,431	888,821
Maximum rate(without income support)	142,399	259,349
Broken rate	423,491	912,343
Base rate	718,660	1,326,577
Below base rate	45,430	103,017
<b><i>Family Tax Benefit Part B</i></b>		
Maximum rate (for sole parents)	593,845	1,003,034
Maximum rate (for couples)	299,525	637,713
Broken rate (for couples)	313,952	658,572

Note: Figures are customers paid on fortnightly basis, based on income estimates. Does not include clients claiming through tax system.

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**Output Group: 1.1**

**Question No: 94**

**Topic: Family Tax Benefit Part A**

**Hansard Page: CA18 4 June 2004**

**Senator Collins asked:**

Can a similar table as Table 5 on page 29 of the FaCS annual report 2002-03 be prepared for Centrelink lump sum and ATO lump sum customers?

**Answer:**

The information is not currently available.

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**Output Group: 1.1**

**Question No: 95**

**Topic: Family Tax Benefit Part A**

**Hansard Page: CA18 4 June 2004**

**Senator Collins** asked:

Using the latest available data for fortnightly customers and lump sum Centrelink and ATO customers, how many families receive Family Tax Benefit A, Family Tax Benefit B, Family Tax Benefit A only and Family Tax Fenefit B only for 2002-03?

**Answer:**

a) Centrelink fortnightly customers:

As at 28 May 2004, 1,806,157 customers were receiving FTB Part A and 1,207,435 were receiving FTB Part B. Of these, 629,400 customers received FTB Part A only and 30,678 received FTB Part B only.

b) ATO lump sum customers for 2002-03:

As at 28 May 2004, 92,922 customers were receiving FTB Part A and 47,582 were receiving FTB Part B. Of these, 57,208 customers received FTB Part A only and 11,868 received FTB Part B only.

c) Centrelink lump sum customers:

Information on Centrelink lump sum customers is not available in this format.

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**Output Group: 1.1**

**Question No: 96**

**Topic: Family Tax Benefit Part A**

**Hansard Page: CA18 4 June 2004, CA19 4 June 2004**

**Senator Collins asked:**

How many families receive Family Tax Benefit A for one child, two children, three children, four children, five children and six or more children for:

- a) fortnightly customers as at the latest date;
- b) lump sum Centrelink and lump sum ATO families for 2002-03, as well as fortnightly families corresponding to the same date of lump sum Centrelink and lump sum ATO families for 2002-03?

**Answer:**

(a) Centrelink fortnightly families

Number of FTB A children	Number of families receiving fortnightly instalment FTB A as at 28 May 2004
1	682,659
2	712,908
3	298,243
4	84,205
5	19,616
6 or more	8,526
Total	1,806,157

(b) ATO lump sum families

Number of FTB A children	Number of families receiving FTB A for 2002-03 through ATO lump sum as at 28 May 2004
1	38,550
2	39,064
3	12,661
4	2,229
5	284
6 or more	88
Total	92,876

Information on Centrelink lump sum customers is not available in this format.

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**Output Group: 1.1**

**Question No: 97**

**Topic: Family Tax Benefit Part A**

**Hansard Page: CA19 4 June 2004**

**Senator Collins asked:**

How many fortnightly, lump sum Centrelink and ATO customer's families receive Family Tax Benefit A for different child age groups: 0-5, 6-12, 13-15, 16-18, 19-21, 22, 23, 24?

**Answer:**

The table below shows the number of families receiving fortnightly instalment FTB A as at 28 May 2004 and ATO lump sum FTB A payment for 2002-03 as at 28 May 2004.

Age of FTB A children	Number of families receiving fortnightly instalment FTB A as at 28 May 2004 *	Number of families who received FTB A through ATO lump sum for 2002-03 as at 28 May 2004*
0-5	866,917	31,212
6-12	979,026	44,257
13-15	505,437	27,007
16-18	190,535	21,900
19-21	51,131	5,732
22	2,445	369
23	995	172
24	346	70
Total	1,806,157*	92,876*

\*The customer count is the number of customers with at least one child in that age group, thus a single customer may be counted in more than one category. However, the "Total" number of customers counts each customer once only.

Information on Centrelink lump sum customers is not available in this format.

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**Output Group: 1.1**

**Question No: 98**

**Topic: Family Tax Benefit Part A**

**Hansard Page: CA19, CA20 4 June 2004**

**Senator Collins asked:**

How many fortnightly, lump sum Centrelink and lump sum ATO families in total are eligible for the large family supplement? Of those receiving the large family supplement, how many families are receiving maximum rate of Family Tax A and the broken rate of Family Tax A?

**Answer:**

	<b>Number of families receiving large family supplement</b>	
	<b>Fortnightly instalment as at 28 May 2004</b>	<b>ATO lump sum for 2002-03 as at 28 May 2004</b>
<b>FTB A payment type</b>		
Maximum rate FTB A	46,669	210
Broken rate FTB A	41,521	254
Other payment types	23,308	1,963
<b>Total</b>	<b>111,498</b>	<b>2,427</b>

Information on Centrelink lump sum customers is not available in this format.

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**Question No: 99**

**Topic: Family Tax Benefit**

**Hansard Page: CA20, CA21 4 June 2004**

**Senator Collins** asked:

For the 2002-03 year,

(a) What was the average actual adjusted taxable income (ATI) of families who received Family Tax Benefit A via Centrelink lump sum, via ATO lump sum and Centrelink fortnightly payments?

(b) What is the distribution of all Family Tax Benefit B and A customers ATIs in \$5,000 bands between \$0 and \$100,000 per annum; in \$10,000 bands between \$100,000 and \$200,000 per annum; and in \$100,000 bands between \$200,000 and \$1 million or more per annum?

**Answer:**

Data is currently unavailable but an answer will be provided as soon as possible.

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**Output Group: 1.1**

**Question No: 100**

**Topic: Family Tax Benefit and Partnered Parenting Payment**

**Hansard Page: CA21 4 June 2004**

**Senator Collins** asked:

- (a) How many families receive partnered parenting payment and no FTB B?
- (b) How many families receive partnered parenting payment and a broken rate of FTB B?
- (c) How many families received partnered parenting payment in respect to one parent and family tax benefit B in respect to the other parent and, of those families, how many receive the maximum rate of both payments?

**Answer:**

As at April 2004,

- (a) Around 60,000 families receive partnered parenting payment and no FTB B.
- (b) Around 111,000 families receive partnered parenting payment and a broken rate of FTB B.
- (c) Around 8,000 families received partnered parenting payment in respect to one parent and family tax benefit B in respect to the other parent. None of these families would receive the maximum rate of both payments.

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**Question No: 101**

**Topic: Family Allowance Debts and Top-ups**

**Hansard Page: CA25 4 June 2004**

**Senator Collins** asked: Isn't this level of debt more than 1,000 percent greater than the number of debts that occurred under the family payment system in 1999-2000, which was 51,832?

**Answer:**

The FaCS 1999-2000 Annual Report reports a figure of 51, 824 debts for Family Allowance (page 48). This figure relates to debts arising from compliance activity. The total number of debts identified for both Family Allowance and Family Tax Payment is estimated to be in excess of 240,000 for the 1999-2000 financial year.

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**Question No: 113**

**Topic: FTB Part B Quarantine**

**Hansard Page: CA120 31 May 2004**

**Senator Collins** asked:

What source data has been used to determine the figure of 130,000 for FTB part B Quarantine winners?

**Answer:**

The figure was broadly based on NATSEM modelling, largely using ABS data adjusted to take account of total actual births.

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**Question No: 114**

**Topic: Family Tax Benefit effective marginal tax rates**

**Hansard Page: CA118 31 May 2004**

**Senator Collins** asked:

Can you look at preparing a table showing the pre- and post-budget effective marginal tax rates for dual income families with family incomes of \$20,000, \$25,000, \$27,000, \$30,000, \$40,000, \$50,000, \$60,000 and a 70 to 30 income split with two children and one under five?

**Answer:**

Families with a family income of \$20,000 with 2 children, one aged under five and a 70/30 income split (representing 0.0002% of total FTB families) would experience an EMTR of 77% for the one extra dollar earned between \$19,999 to \$20,000 compared with a pre budget EMTR of 74% over the same extra dollar.

Families with a family income of \$25,000 with 2 children, one aged under five and a 70/30 income split (representing 0.0004% of total FTB families) would experience an EMTR of 67% for the one extra dollar earned between \$24,999 to \$25,000 compared with a pre budget EMTR of 75% over the same extra dollar.

Families with a family income of \$27,000 with 2 children, one aged under five and a 70/30 income split (representing 0.0003% of total FTB families) would experience an EMTR of 67% for the one extra dollar earned between \$26,999 to \$27,000 compared with a pre budget EMTR of 63% over the same extra dollar.

Families with a family income of \$30,000 with 2 children, one aged under five and a 70/30 income split (representing 0.0007% of total FTB families) would experience an EMTR of 67% for the one extra dollar earned between \$29,999 to \$30,000 compared with a pre budget EMTR of 63% over the same extra dollar.

Families with a family income of \$40,000 with 2 children, one aged under five and a 70/30 income split (representing 0.001% of total FTB families) would experience an EMTR of 53% for the one extra dollar earned between \$39,999 to \$40,000 compared with a pre budget EMTR of 57% over the same extra dollar.

Families with a family income of \$50,000 with 2 children, one aged under five and a 70/30 income split (representing 0.001% of total FTB families) would experience an EMTR of 53% for the one extra dollar earned between \$49,999 to \$50,000 compared with a pre budget EMTR of 27% over the same extra dollar.

Families with a family income of \$60,000 with 2 children, one aged under five and a 70/30 income split (representing 0.0143% of total FTB families) would experience an EMTR of 34% for the one extra dollar earned between \$59,999 to \$60,000 compared with a pre budget EMTR of 28% over the same extra dollar.

Notes:

These families have 2 children, one under 5, and one under 13.

Family Tax Benefit rates used to model pre-budget EMTR are as at 20 March 2004.

Family Tax Benefit rates used to model post-budget EMTR are as at 1 July 2004.

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**Question No: 115**

**Topic: Family Tax Benefit effective marginal tax rates**

**Hansard Page: CA119 31 May 2004**

**Senator Collins** asked:

I will read you the full scenario again. Can you confirm that a dual income family with two children, one under five, on \$23,000 per annum will experience an effective marginal tax rate of 93 per cent if the secondary income earner increases their earnings from \$8,000—presumably that is 35 per cent of \$23,000 per annum— an increase of six per cent over the pre-budget EMTR of 87 per cent.

**Answer:**

No. That is not correct.

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**Question No: 91**

**Topic: Double Orphan Pension**

**Hansard Page: CA16 4 June 2004**

**Senator Collins asked:**

How many families receive Double Orphan Pension by each state and territory?

**Answer:**

The table below shows the number of families receiving double orphan pension as at 28 May 2004.

	<b>Families</b>
Australian Capital Territory	14
New South Wales	335
Northern Territory	31
Queensland	239
South Australia	103
Tasmania	34
Victoria	243
Western Australia	141
Unknown	1
<b>Total</b>	<b>1,141</b>

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**Question No: 92**

**Topic: Double Orphan Pension**

**Hansard Page: CA16 4 June 2004**

**Senator Collins** asked:

How many claims for Double Orphan Pension were lodged during 2002-03 and in the 2003-04 year to date, and how many were granted?

**Answer:**

428 claims for double orphan pension were lodged during 2002-03 and 299 were granted.  
445 claims for double orphan pension were lodged during 2003-04 (until 11 June) and 345 were granted.

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**Question No: 93**

**Topic: Double Orphan Pension**

**Hansard Page: CA17 4 June 2004**

**Senator Collins asked:**

- a) How many Double Orphan Pension recipients also receive the age pension?
- b) What is the percentage of those Double Orphan Pension recipients aged over 60 who are also age pensioners?

**Answer:**

- a) 140 Double Orphan Pension recipients also received the Age Pension as at 11 June 2004.
- b) 62% of Double Orphan Pension recipients aged over 60 are also Age Pensioners.

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**Question No: 118**

**Topic: Funding for Kid's Help Line in Queensland**

**Hansard Page: CA15 4 June 2004**

**Senator Collins** asked:

Is the Kids Help Line in Queensland funded by FaCS and, if so, under which program?

**Answer:**

The Australian Government provides funding to Kids Help Line under the Stronger Families and Communities Strategy to facilitate "peer skills" workshops across Australia.

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**Question No: 102**

**Topic: CPI/MTAWE Indexation**

**Hansard Page: CA314 June 2004**

**Senator Collins** asked:

Can you confirm that CPI was ascendant due to the \$140 per child increase introduced at the time of ANTS?

**Answer:**

Yes, the CPI was ascendant due to the \$140 per child increase introduced at the time of ANTS.

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**Question No: 105**

**Topic: MIA**

**Hansard Page: CA126 31 May 2004**

**Senator Forshaw asked:**

What component of the new spending can be attributed to removing the means test from the Maternity Immunisation Allowance?

**Answer:**

\$17 million over four years can be attributed to removing the means test from the Maternity Immunisation Allowance.

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**Question No: 106**

**Topic: Maternity Immunisation Allowance**

**Hansard Page: CA127 31 May 2004**

**Senator Forshaw asked:**

Can you break down the suggested savings figure of \$770 million into the outlays for each of the years of the forward estimates—that is, how much saving over each of those forward years per year?

**Answer:**

Savings included in the Budget Papers for the abolition of Maternity Allowance are:

2004-05	\$182 million
2005-06	\$191 million
2006-07	\$196 million
<u>2007-08</u>	<u>\$201 million</u>
Total	\$770 million

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**Question No: 107**

**Topic: Maternity Immunisation Allowance**

**Hansard Page: CA128 31 May 2004**

**Senator Forshaw asked:**

What was the annual cost to the Government of the Maternity Immunisation Allowance prior to this year's budget changes?

**Answer:**

The annual cost of the Maternity Immunisation Allowance prior to this year's budget changes is around \$43 million in 2003-04.

**Senate Community Affairs Legislation Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**FAMILY AND COMMUNITY SERVICES PORTFOLIO**  
**2004-05 Budget Estimates, 31 May-4 June 2004**

**Output Group: 1.1 Family Assistance**

**Question No: 108**

**Topic: Maternity Immunisation Allowance**

**Hansard Page: CA129 31 May 2004**

**Senator Forshaw asked:**

Can you provide us with the forward estimates post the budget changes for the immunisation allowance?

**Answer:**

No. This is not available.

**Senate Community Affairs Legislation Committee**  
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**Output Group: 1.1 Family Assistance**

**Question No: 109**

**Topic: MIA**

**Hansard Page: CA129 31 May 2004**

**Senator Forshaw asked:**

How much more per year will it cost the Government to make the immunisation allowance universal?

**Answer:**

It will cost around \$7 million to make the immunisation allowance universal.

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**Output Group: 1.1 Family Assistance**

**Question No: 110**

**Topic: Maternity Immunisation Allowance**

**Hansard Page: CA129 31 May 2004**

**Senator Forshaw asked:**

How many claims per year for the maternity immunisation allowance were rejected as a result of the means test? [Mr Sullivan—We will find out for you how many people were refused maternity immunisation allowance and for what reason.]

**Answer:**

Data is currently unavailable but an answer will be provided as soon as possible.

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**Output Group: 1.1 Family Assistance**

**Question No: 110**

**Topic: Maternity Immunisation Allowance**

**Hansard Page: CA129 31 May 2004**

**Senator Forshaw asked:**

How many claims per year for the maternity immunisation allowance were rejected as a result of the means test? [Mr Sullivan—We will find out for you how many people were refused maternity immunisation allowance and for what reason.]

**Answer:**

The information requested is not readily available and to provide such information would require the expenditure of significant resources.

**Senate Community Affairs Legislation Committee**  
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**Output Group: 1.1 Family Assistance**

**Question No: 112**

**Topic: Maternity Immunisation Allowance**

**Hansard Page: CA130 31 May 2004**

**Senator Forshaw asked:**

Can you provide the income distribution of rejected Maternity Immunisation Allowance claims?

**Answer:**

That information is not available.

**Senate Community Affairs Legislation Committee**  
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**2004-05 Budget Estimates, 31 May-4 June 2004**

**BUDGET ESTIMATES 2004/05 – GREEN CORPS**  
**ADDITIONAL ADVICE**

**HOW MANY PARTICIPANTS RECEIVED ACCREDITED TRAINING UNDER THE GREEN CORPS PROGRAM?**

- Under the current delivery arrangement for the Green Corps program approximately 3,400 young people have had the opportunity to participate in the program. All of these participants received accredited training in First Aid and Occupational Health and Safety prior to starting on a project.
- The Funding Recipient is required to provide a minimum of 134 hours of accredited training to each Green Corps participant.
- The Funding Recipient is required to use the Conservation and Land Management Training Package. Currently Green Corps aims to provide participants with a Certificate Level 1 or 2 in this package.
- The accredited training provided to each Green Corps participant must include core-accredited training in First Aid, Occupational Health and Safety and Career Counselling.
- In addition to the core training, the Funding Recipient is also required to provide accredited training and on the project training to equip participants with the skills to enable them to undertake project tasks.
- All participants that complete their placement in the program receive accredited Career Counselling from the Conservation and Land Management Training Package.
- There is no data currently available on the number of participants obtaining Certificate 1 or 2 in the Conservation and Land Management Training Package.

**COULD YOU PROVIDE THE ACCREDITED TRAINING OUTCOMES DELIVERED PER PARTICIPANT FOR EACH YEAR SINCE ITS COMMENCEMENT INCLUDING THE LEVEL OF QUALIFICATION?**

- Responsibility for the Green Corps program from March 1997 to November 2001 was with the former Department of Education, Training and Youth Affairs, now DEST. The Green Corps program was transferred to FaCS in November 2001. No data is available on accredited training outcomes per participant including level of qualification for this period.
- There is also no data currently available on the number of participants obtaining Certificate 1 or 2 in the Conservation and Land Management Training Package under the current Green Corps delivery arrangements.

**Senate Community Affairs Legislation Committee**  
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**2004-05 Budget Estimates, 31 May-4 June 2004**

**GREEN CORPS FUNDING 2003/04 & 2004/05**

<b>FINANCIAL YEAR</b>	<b>Administration Allowance</b>	<b>Estimated Participants Allowance</b>	<b>TOTAL</b>
2003/04	13,296,540	10,223,460	\$23,520,000 (estimate)
2004/05	13,322,740	10,621,260	\$23, 944,000 (estimate)

**Administration Allowance** – Advanced by the Department to the Funding Recipient in instalments. The Administration Allowance covers all costs to the Funding Recipient in delivering the program and includes such items as formal training costs, supervision, travel to and from sites and costs directly associated with practical placements.

**Estimated Participant Allowance** – Advanced by the Department to the Funding Recipient for Payment to Green Corps Participants

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**SENATE ESTIMATES QUESTIONS JUNE 04**

**INNOVATIVE AND COLLABORATIVE YOUTH SERVICING PILOTS**

- The ICYS pilots were advertised in September 2001, with most projects commencing in the 2002 calendar year;
- Expenditure on the 26 ICYS projects was \$0.350 million in 2001-02 and \$2.948 million in 2002-03, as per the answer to QON 88 in November 2003;
- There was also an additional \$100,000 spent during the 2003-04 financial year on the ICYS project in Rockhampton delivered by Wahroonga Family Counselling Centre (part of QLD Baptist Care);
- The Evaluation of the ICYS pilot program is expected to be complete by late July 2004;
- At this point we are unable to provide data regarding the sustainability or continuation of individual projects.

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**OUTCOME 1.2 YOUTH AND STUDENT SUPPORT**  
**QUESTIONS FROM SENATOR COLLINS**

**1. How many young Australians are on Youth Allowance (other) because they are unemployed?**

As at 21 May 2004, there were 84 563 young people receiving Youth Allowance (other). Centrelink system allows identification of full-time students or Youth Allowance (other) only. Youth Allowance (other) includes job seekers and young people undertaking combined activities to meet the Youth Allowance activity test requirements eg part-time study and part-time work.

2. Are most of these unemployed Youth Allowance recipients aged under 18? If not what age are the majority of unemployed Youth Allowance recipients?

**No. As at 21 May 2004, there were 84 563 customers receiving Youth Allowance (other). Of these 64 970 were aged 18 and over.**

3. How many unemployed job seekers on Youth Allowance have been unemployed for more than a year? Are most of these under the age of 18? What age did most of these long-term unemployed youth first go on Youth Allowance (other)?

**As at 21 May 2004 there were 20 855 non-full-time students (including CDEP participants who get a nil basic rate of Youth Allowance) who have been in receipt of Youth Allowance for more than one year. Of these 10.9% were aged under 18.**

**The age that this group was first granted Youth Allowance is in the following table.**

Age when first on YA (other)	Number
<b>15</b>	<b>1 270</b>
<b>16</b>	<b>7 984</b>
<b>17</b>	<b>6 027</b>
<b>18</b>	<b>4 251</b>
<b>19</b>	<b>1 323</b>
<b>20</b>	<b>2</b>

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4. Which state has the highest level of unemployed Youth Allowance recipients? Can we have a list?

**Youth Allowance (Other) as at 21 May 2004**

<b>State</b>	<b>Under 18</b>	<b>18+</b>	<b>Total</b>
ACT	164	630	794
NSW	6 048	19 483	25 531
NT	782	1 837	2 619
QLD	4 913	14 734	19 647
SA	1 579	5 727	7 306
TAS	649	2 602	3 251
VIC	3 068	13 790	16 858
WA	2 389	6 167	8 556

5. Which regional areas have the highest number of unemployed Youth Allowance recipients? Can we have a copy of this for each age group? Can we also have it by SLA and also by postcodes?

**Please see Attachment A for Youth Allowance (other) recipients by postcode. This data is not collected for SLAs.**

6. Can you get this document to us by the end of the estimates hearing? If not why Not?

See answer 5

7. What is the average length of time unemployed youth spend on Youth Allowance? Can we have a copy of this for each age group? Can we also have it by SLA and also by postcodes?

The median duration of continuous receipt of Youth Allowance in the 2003 calendar year was 99 days. This includes periods as a YA full-time student.

We do not have readily available data for the duration of unemployment by age group and postcode. Data is not collected for SLAs.

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**8. What percentage unemployed Youth Allowance recipients have been on Youth Allowance continuously and transferred to Newstart Allowance when they turned 21? What was the average age of this group when they first received Youth Allowance?**

Of the young people who exited Youth Allowance in the 2003 calendar year and were non-full-time students at exit date, there were 30 366 customers who turned 21 years and commenced to receive Newstart Allowance from Youth Allowance exit date plus one day.

The age of when this group first received Youth Allowance, either as a student or unemployed.

<b>Age when first granted YA</b>	<b>Number</b>
15	487
16	16 018
17	3 565
18	3 538
19	3 216
20	3 542

**9. How many unemployed Youth Allowance recipients have been on Youth Allowance (other) more than once before the age of 21?**

Of the 84 563 customers who were current Youth Allowance (other) at 21 May 2004, there were 40 370 who had had a previous period of receipt of Youth Allowance (either as a full-time student or as unemployed).

10. Can we also have a list of the number of long term unemployed on Youth Allowance over 1 year by state, SLA and postcode? Can you break this down further into age groups and gender?

As at 21 May 2004 there were 20 855 non-full-time student customers (including CDEP participants who get a nil basic rate of Youth Allowance) who had been in receipt of Youth Allowance for more than one year. The state breakdown is in the following table.

<b>State</b>	<b>Number</b>
ACT	163
NSW	5 732
NT	1 175
QLD	4 567
SA	1 871
TAS	1 180
VIC	3 996

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WA	2 017
Unknown	154
<b>Total</b>	<b>20 855</b>

Please see Attachment B for postcode data. This data is not collected for SLAs.

**State, age group and gender**

<b>State</b>	Under 18		18+	
	Female	Male	Female	Male
ACT	<20	<20	76	76
NSW	275	330	2 353	2 774
NT	85	104	367	619
QLD	261	259	2 016	2 031
SA	87	107	752	925
TAS	47	56	445	632
VIC	159	179	1 909	1 749
WA	160	133	857	867
Unknown	<20	<20	52	91

**11. How many young employed people do you refer to the Job Network each year? Of this group how many are still on benefits after a year? How many of those that get an off benefit outcomes, return to claim Youth Allowance?**

Centrelink has advised it is not in a position to identify and report on Youth Allowance customers referred to see Job Network. This information is held by the Department of Employment and Workplace Relations.

[Note: the attachments have not been included in the electronic/printed volume]

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**2004-05 Budget Estimates, 31 May-4 June 2004**

**Output Group: 1.2 Youth and Student Support**

**Question No: 31**

**Topic: Video Production**

**Hansard Reference: Written**

**Senators Collins** asked:

In relation to the video production for Ministers, further to the asked questions in relation to in-house or external production, cost and number of occasions, please provide the dates of the functions and the date of the production of videos for each.

**Answer:**

The Child Protection Awards National Conference Dinner was held on 26 November 2003. Minister Anthony's office organised the video which was filmed by Parliamentary Broadcast Services. The Department is not aware of the date the filming took place.

The Budget Community Broadcast was held on 13 May 2004. Minister Anthony's office organised the video which was filmed by Parliamentary Broadcast Services on the morning of the 13 May.

**Senate Community Affairs Legislation Committee**  
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**2004-05 Budget Estimates, 31 May-4 June 2004**

**Output Group: 1.2 Youth and Student Support**

**Question No: 44**

**Topic: Student Loans**

**Hansard Page: Written question on notice**

**Senator Stott Despoja asked:**

From the analysis of loans offered by financial institutions and student organisations carried out by FaCS,

- a) How many loans were available from student organisations?
- b) What were the average costs of the commercially available loans?
- c) What were the current acceptance/usage rates for the commercial loans (please include an average interest rate for the commercial loans)?

**Answer:**

This information is not available.

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**2004-05 Budget Estimates, 31 May-4 June 2004**

**Output Group: 1.2 Youth and Student Support**

**Question No: 45**

**Topic: Students living below poverty line**

**Hansard Page: Written question on notice**

**Senator Stott Despoja** asked:

[Transferred from Employment, Workplace Relations and Education Committee]

How many students receiving Federal Government income support payments are living below the Henderson poverty line?

**Answer:**

This data is not available.

**Senate Community Affairs Legislation Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
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**2004-05 Budget Estimates, 31 May-4 June 2004**

**Output Group: 1.2 – Youth and Student Support**

**Question No: 124**

**Topic: Green Corps**

**Hansard Page: CA23 1 June 2004**

**Senator Collins** asked:

Can a copy of Green Corps evaluation be provided upon its conclusion?

**Answer:**

This evaluation has not yet been completed and the Government will decide arrangements for its release.

**Senate Community Affairs Legislation Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**FAMILY AND COMMUNITY SERVICES PORTFOLIO**  
**2004-05 Budget Estimates, 31 May-4 June 2004**

**Output Group: 1.2 Youth and Student Support**

**Question No: 153**

**Topic: Green Corps**

**Hansard Page: CA22 1 June 2004**

**Senator Collins** asked:

- a) Of the 1,700 participants in Green Corps, roughly what proportion would stay the appropriate length of time as opposed to moving into employment or onto other training?
- b) Could you provide the accredited training outcomes delivered to participants for each year since the commencement of Green Corps, including the level of certification? Could you check with the department formally responsible for Green Corps whether they have retained that information?

**Answer:**

- a) Seventy per cent of participants in 2002/2003 completed projects through to graduation. 2003/2004 data is currently not available, as all projects in this financial year have not been completed.
- b) Responsibility for the Green Corps program from March 1997 to November 2001 was with the former Department of Employment, Education, Training and Youth Affairs, now the Department of Education, Science and Training. No data is available on accredited training outcomes per participant including level of qualification for this period.

**Senate Community Affairs Legislation Committee**  
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**Output Group: 1.2 Youth and Student Support**

**Question No: 125**

**Topic: Youth Bureau – Policy and Promotions Branch**

**Hansard Page: CA23 1 June 2004**

**Senator Collins** asked:

Could you provide the final estimate for 2003-04 and the forward estimates for 2004-05 under the **Youth Bureau Policy & Promotions Branch** broken down into line items for each program?

**Answer:**

With the recent Departmental restructure, the Youth Bureau – Policy and Promotions Branch ceased to exist on 1 July 2004.

The majority of functions previously managed by the Youth Bureau – Policy and Promotions Branch have been consolidated in the context of a new Youth Bureau, which also includes the functions of the former Youth Bureau – Programs Branch.

Attachment A provides the final estimate broken down into line items for 2003-04 under the former Youth Bureau – Policy and Promotions Branch for which we have information. Note National Youth Affairs Research Scheme (NYARS) 2003-04 expenditure drew upon the 2003-04 annual contributions from jurisdictions (\$120,000 from the Australian Government, and a matching \$120,000 provided collectively by the states and territories) and from financial reserves in the NYARS Special Account that had carried over from previous financial years.

Forward estimates for 2004-05 under the new Youth Bureau are currently being finalised in the context of available funds within the Department.

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**2004-05 Budget Estimates, 31 May-4 June 2004**

**Question No: 125 Attachment A**  
**2003-04 Final Estimates – Policy and Promotions Functions -**  
**Breakdown of line items where available**

<b>PROJECT</b>	<b>ITEM</b>	<b>2003-2004 Actual</b>
<b>National Youth Roundtable</b>	Travel & Accommodation	\$ 216,569.00
	Catering & Venue Hire	\$ 15,734.00
	Publicity & Promotion	\$ 53,696.00
	Contract Payments to Facilitators	\$ 131,312.00
	Program Planning & Support for Members	\$ 44,298.00
<b>National Indigenous Youth Leadership Group</b>	Travel & Accommodation	\$ 56,952.00
	Catering & Venue Hire	\$ 6,978.00
	Publicity & Promotion <sup>1</sup>	\$ 35,295.00
	Contract Payments to Facilitators <sup>2</sup>	\$ 11,651.00
	Program Planning & Support for Members	\$ 4,660.00
<b>ANTA (Skills Recognition)</b>	Travel Related	\$ 41.38
	Contractors	\$ 27,765.94
	Publishing & Printing	\$ 81,002.39
	Other	\$ 927.23
<b>Positive Portrayal of Young People<sup>3</sup></b>	Travel Related	\$ 41,351.67
	Consultants	\$ 277,791.70
	Contractors	\$ 77,982.56
	Training	\$ 5,590.00
	Publishing & Printing	\$ 79,562.02
	Sponsorship (eg, YMCA Youth Parliament)	\$ 473,431.06
<b>National Youth Affairs Research Scheme (NYARS)</b>	Consultants	\$ 360,188.08
	Other	\$ 49,534.53
<b>Australian Clearinghouse for Youth Studies</b>	Contractors	\$ 209,377.78
<b>Commonwealth Youth Program</b>	Travel Related	\$ 13,919.99
	Other	\$ 1,274.73
<b>YACF</b>	Travel Related	\$ 4,515.31
	Other <sup>4</sup>	\$ 5,529.29
<b>AFOYO</b>	Travel Related	\$ 18,377.60
	Training	\$ 227.27
	Other	\$ 1,515.06

<sup>1</sup> Includes production costs of *Fresh Footprints*, a booklet profiling young Indigenous Australians as role models and leaders in their communities and supporting government and non-government programs.

<sup>2</sup> Does not include payments made in 2002/2003 for services that contributed to the June 2003 NIYLG meeting.

<sup>3</sup> Positive Portrayal of Young People includes: Rostrum Voice of Youth Final; YMCA Youth Parliament; The Source; Rock Eisteddfod; Young Australian of the Year; Kool Skools; Step to the Future; and National Awards for Local Governments.

<sup>4</sup> 'Other' for YACF includes: hospitality and sitting fees for members.

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<b>PROJECT</b>	<b>ITEM</b>	<b>2003-2004 Actual</b>
<b>National Youth Week</b>	Travel Related	\$ 32,499.83
	Consultants	\$ 214,423.65
	Contractors	\$ 222,901.44
	Training	\$ 7,204.82
	Publishing & Printing	\$ 89,014.05
	Other <sup>5</sup>	\$ 261,113.79
<b>Youth for the Future</b> <sup>6</sup>	Travel & Accommodation	\$ 254,075.00
	Catering & Venue Hire for delegates	\$ 270,910.00
	Publicity & Promotion	\$ 70,825.00
	Contractors	\$ 108,966.00
	Other	\$ 36.00

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<sup>5</sup> 'Other' for National Youth Week includes: hire of motor vehicles; postage costs for national distribution of posters/broadsheets/promotional materials; mobile phone costs; internet licenses; and hospitality costs.

<sup>6</sup> Youth for the Future was a joint initiative with the Commonwealth Heads of Government Secretariat

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**Output Group: 1.2 Youth and Student Support**

**Question No: 126**

**Topic: Reconnect and JPET Funding**

**Hansard Page: CA23 1 June 2004**

**Senator Collins asked:**

**Please provide final estimate for Reconnect services for 2003-04, broken up, and also for JPET.**

**Answer:**

The final estimates for Reconnect and JPET services for 2003–04 are as follows:

Reconnect	\$20.079 million
JPET	\$19.400 million

Breakdown by line item is not available.

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**2004-05 Budget Estimates, 31 May-4 June 2004**

**Output Group:** 1.2 – Youth and Student Support **Question No: 127**

**Topic:** Mentor Marketplace

**Hansard Page:** CA24 1 June 2004

**Senator Collins** asked:

**Please provide the Mentor Marketplace final estimate for 2003-04, broken up by budget estimate and forward estimate.**

**Answer:**

The expenditure for Mentor Marketplace for the 2003-04 year met the budget estimate of \$1.372 million. The budget estimate for 2004-05 is \$2.250 million.

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**Output Group: 1.2 Youth and Student Support**

**Question No: 128**

**Topic: Youth Activity Services**

**Hansard Page: CA24 1 June 2004**

**Senator Collins asked:**

**Please provide a break up of the 2003-04 final estimate for Youth activities services, budget into line items?**

**Answer:**

The final estimate for the Youth Activities Services and Family Liaison Worker Program services for 2003–04 is as follows is \$6.923 million. Breakdown by line item is not available.

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**Output Group: 1.2 Youth and Student Support Question No: 129**

**Topic: Evaluation – Youth Activities and Family Liaison Worker programs**

**Hansard Page: CA24 1 June 2004**

**Senator Collins** asked:

Can you provide results of evaluation of Youth Activities Services and Family Liaison Worker programs?

**Answer:**

The Department has received the report from the consultant engaged to undertake the evaluation. This report is currently being considered by Government.

**Senate Community Affairs Legislation Committee**  
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**Output Group: 1.2 – Youth and Student Support**

**Question No: 130**

**Topic: Innovative and Collaborative Youth Servicing (ICYS) pilots**

**Hansard Page: CA26 1 June 2004**

**Senator Collins** asked:

Please provide information on the Innovative and Collaborative Youth Servicing pilot programs that attracted other Commonwealth funding to continue, particularly any that have occurred with stronger families?

**Answer:**

With the exception of the Queensland Baptist Care project in Rockhampton, QLD, which was extended until 26 June 2004, no funding was provided to extend the ICYS pilots. The Innovative and Collaborative Youth Servicing pilot was a pilot program with no commitment to ongoing funding. No Stronger Families and Communities Strategy funding was provided to continue Innovative and Collaborative Youth Servicing pilot projects.

**Senate Community Affairs Legislation Committee**  
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**Output Group: 1.2 – Youth and Student Support**

**Question No: 131**

**Topic: Innovative and Collaborative Youth Servicing (ICYS) pilots**

**Hansard Page: CA27 1 June 2004**

**Senator Collins** asked: Can you

- a) Provide information on how many Innovative and Collaborative Youth Servicing pilots will be continuing;
- b) Which pilots have gained funding from other sources?

**Answer:**

- a) No Innovative and Collaborative Youth Servicing pilot projects will be continuing beyond 26 June 2004.
- b) The Department does not have details of non-Commonwealth funding that may have been made available to organisations involved in the Innovative and Collaborative Youth Servicing pilot projects.

**Senate Community Affairs Legislation Committee**  
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**FAMILY AND COMMUNITY SERVICES PORTFOLIO**  
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**Output Group: 1.2 Youth and Student Support**

**Question No: 133**

**Topic: National Youth Week 2004**

**Hansard Page: CA29 1 June 2004**

**Senator Collins asked:**

Please provide a break up of the National Promotional activity for National Youth Week.

**Answer:**

- 50,000 broad-sheets distributed to libraries, schools, Centrelink and FaCS youth officers around Australia, youth organisations, members of the National Planning Group and event organisers.
- 20,000 white space posters to schools, youth organisations, Centrelink and FaCS youth officers around Australia, members of the National Planning Group and event organisers.
- 150,000 stickers to schools, youth organisations, Centrelink and FaCS youth officers around Australia, members of the National Planning Group and event organisers.
- 50,000 pens to schools, youth organisations, Centrelink and FaCS youth officers around Australia, members of the National Planning Group and event organisers.
- National promotion was provided via bus advertising (inside of bus) and distribution of Avant cards.
- National promotion was also provided through Community Service Announcements on both television and radio.

**Senate Community Affairs Legislation Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**FAMILY AND COMMUNITY SERVICES PORTFOLIO**  
**2004-05 Budget Estimates, 31 May-4 June 2004**

**Output Group: 1.2 Youth and Student Support**

**Question No: 134**

**Topic: National Youth Week 2004**

**Hansard Page: CA29 1 June 2004**

**Senator Collins** asked:

Could you please provide something that elaborates on the theme of National Youth Week being launched in the most easterly point of Australia?

**Answer:**

The Department recommended that National Youth Week should be launched in Byron Bay as the location aligned with the strategic theme of the Australian Government events in celebration of National Youth Week – Coast, Capital, Centre.

The location of Byron Bay was determined as it is the most easterly point in Australia and therefore the place in which the sun first dawns on National Youth Week.

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**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**FAMILY AND COMMUNITY SERVICES PORTFOLIO**  
**2004-05 Budget Estimates, 31 May-4 June 2004**

**Output Group: 1.2 Youth and Student Support**

**Question No: 135**

**Topic: National Youth Week 2004**

**Hansard Page: CA30 1 June 2004**

**Senator Collins** asked:

Please provide detail as to how much of the FaCS dollar is left to the Minister's discretion for the type of event as the launch of National Youth Week.

**Answer:**

Nil during 2004.

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**2004-05 Budget Estimates, 31 May-4 June 2004**

**Output Group: 1.2 Youth and Student Support Question No: 136**

**Topic: National Youth Week 2004**

**Hansard Page: CA30 1 June 2004**

**Senator Collins** asked:

Can you confirm that the costs of attendance came out at \$17,000 for the National Youth Week event at Byron Bay?

**Answer:**

Yes, this is confirmed.

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**Output Group: 1.2 Youth and Student Support**

**Question No: 137**

**Topic: National Youth Week 2004**

**Hansard Page: CA31 1 June 2004**

**Senator Collins** asked:

Were departmental travel costs included in the \$17,000 allocated to the launch of National Youth Week at Byron Bay?

**Answer:**

Yes.

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**Output Group: 1.2 Youth and Student Support**

**Question No: 138**

**Topic: National Youth Week 2004**

**Hansard Page: CA30 1 June 2004**

**Senator Collins** asked:

Who was invited to the opening?

**Answer:**

- All State and Territory representatives of the National Planning Group were invited to attend.
- Minister Carmel Tebbutt, NSW Minister for Community Services, Minister for Ageing, Minister for Disability Services and Minister for Youth, was invited but was not able to attend.
- The young people and general community of Byron Bay and surrounds.

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**Output Group: 1.2 Youth and Student Support**

**Question No: 139**

**Topic: National Youth Week 2004**

**Hansard Page: CA31/32 1 June 2004**

**Senator Collins asked:**

- a) Why was the local MHR in Alice Springs not invited to the Yulara Event?
- b) Please provide information on the costs of Yulara event and;
- c) How many departmental offices went?

**Answer:**

- a) An invitation was sent to Chief Minister Clare Martin, Minister for Young Territorians. The Chief Minister was unable to attend.
- b) The cost to the Department of the Yulara event was \$12,178.10.
- c) Five Departmental staff travelled to Yulara.

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**Output Group: 1.2 Youth and Student Support**

**Question No: 140**

**Topic: National Youth Week 2004**

**Hansard Page: CA32 1 June 2004**

**Senator Collins** asked:

Can you explain why the Step to the Future was not in any promotional material for National Youth Week.

**Answer:**

The Step to the Future leadership forum was a *complementary* event to National Youth Week and therefore not an official National Youth Week event. As such, this event did not appear in any promotional material for National Youth Week.

This forum was complementary as it was provided by Step to the Future in addition to their contractual requirements.

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**Output Group: 1.2 Youth and Student Support Question No: 141**

**Topic: National Youth Week 2004**

**Hansard Page: CA33 1 June 2004**

**Senator Collins** asked:

Please provide a copy of Minister Anthony's speech for the launch of National Youth Week.

**Answer:**

We have not been able to obtain a verbatim record of the Minister's speech.

**Senate Community Affairs Legislation Committee**  
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**Output Group: 1.2 Youth and Student Support**

**Question No: 145**

**Topic: National Youth Week 2004**

**Hansard Page: CA29 1 June 2004**

**Senator Collins** asked:

Why is Minister Anthony's speech for the launch of National Youth Week not on the FaCS website?

**Answer:**

Not all Ministers' speeches are posted on the FaCS website. Only those for which we have an accurate record are posted. There was no recording of Minister Anthony's speech on this occasion.

**Senate Community Affairs Legislation Committee**  
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**Output Group: 1.2 Youth and Student Support**

**Question No: 146**

**Topic: National Youth Week 2004**

**Hansard Page: CA29 1 June 2004**

**Senator Collins asked:**

Please provide a breakdown of what makes up the \$242,000 grants to States & Territories for National Youth Week.

**Answer:**

State / Territory	\$
ACT	\$11,000.00
NT	\$11,000.00
TAS	\$11,000.00
SA	\$16,511.00
QLD	\$42,218.00
VIC	\$54,758.00
WA	\$22,572.00
NSW	\$72,941.00
<b>TOTAL</b>	<b>\$242,000.00</b>

These figures are based on ABS statistics on youth populations in each State / Territory and a minimum amount for each State and Territory of \$11,000. These amounts are GST exempt.

**Senate Community Affairs Legislation Committee**  
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**Output Group: 1.2 Youth and Student Support Question No: 147**

**Topic: National Youth Week 2004**

**Hansard Page: CA29 1 June 2004**

**Senator Collins asked:**

Can you provide a breakdown of what makes up the \$408,000 for promotional activities/items for National Youth Week.

**Answer:**

\$408,000 was budgeted for promotional activities/items for National Youth Week 2004. Of this budget, \$406,693 was spent as detailed below:

• Horizon Public Relations agency <sup>1</sup>	\$172,636
• Production of Community Service Announcements	\$ 25,000
• Advertising (bus advertising and avant cards)	\$ 44,258
• Printing & premiums <sup>2</sup>	\$ 46,352
• Australian Performing Right Association (APRA) fees <sup>3</sup>	\$ 17,000
• National Planning Group meetings <sup>4</sup>	\$ 8,674
• Young members meetings and training	\$ 18,226
• Distribution <sup>5</sup>	\$ 14,547
• Contractor staff salaries	\$ 60,000
TOTAL	\$406,693

**LEGEND:**

1. Work undertaken included:
  - Sponsorship negotiation and management (for corporate sponsors, media partners, talent competition and win-free-stuff sponsors);
  - Management of National Youth Week media releases;
  - Coordination of National Youth Week celebrity supporters and their involvement with National Youth Week activities; and
  - Management of chat rooms on the National Youth Week website.
2. Printing of 50,000 broadsheets; 20,000 white space posters; 150,000 stickers and 50,000 pens.
3. Licence fees for the playing of copyright music at live National Youth Week events.
4. Costs included venue hire, travel and accommodation.
5. Distribution of promotional materials, mailouts and media releases.

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**Output Group: 1.2 Youth and Student Support**

**Question No: 148**

**Topic: National Youth Week 2004**

**Hansard Page: CA29 1 June 2004**

**Senator Collins** asked:

Why did we move the launch of NYW from Canberra to Byron Bay?

**Answer:**

The Department recommended that National Youth Week should be launched in Byron Bay as it tied in with the general theme of the Government events of Youth Week – Coast, Capital, Centre.

Byron Bay was chosen as the ‘coast’ location as this is the first part of Australia to greet the start of National Youth Week.

The Minister also held a reception in Canberra (Capital) during National Youth Week that was in celebration of young Australian leaders.

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**Output Group: 1.2 Youth and Student Support**

**Question No: 149**

**Topic: National Youth Week 2004**

**Hansard Page: CA30 1 June 2004**

**Senator Collins** asked:

Which State Representatives attended Byron and what was the full guest/invitation list for Byron Bay?

**Answer:**

- Three National Planning Group representatives, one each from South Australia, Tasmania and the Australian Capital Territory attended.

The full guest/invitation list was as follows:

- All State and Territory representatives of the National Planning Group were invited to attend. Those unable to attend had launches taking place in their own States and Territories on this day.
- Minister Carmel Tebbutt, NSW Minister for Community Services, Minister for Ageing, Minister for Disability Services and Minister for Youth, was invited but was not able to attend.
- The young people and general community of Byron Bay and surrounds were invited through the following mechanisms:
  - An advertisement in the local newspaper;
  - Poster distribution to schools, cafes and other community outlets;
  - The Byron Bay Surf Life Saving Club; and
  - A Community Service Announcement on a local radio station.

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**Output Group: 1.2 Youth and Student Support**

**Question No: 150**

**Topic: National Youth Week 2004**

**Hansard Page: CA32 1 June 2004**

**Senator Collins** asked:

Who was invited to the Step to the Future Event?

**Answer:**

Participation was by students in the Canberra region that had not previously had the opportunity to attend Step to the Future forums.

The following schools were invited to attend:

- Lyneham High School
- Gold Creek High
- The Canberra College
- Lake Tuggeranong College
- Alfred Deakin High
- Bega High School
- Telopea Park School
- Caroline Chisholm High
- Melba High School
- Goulburn High School
- Boorowa High School
- Dickson College
- Stromlo High School
- Monaro High School
- Queanbeyan High School
- Canberra Grammar School
- Karabar High School
- Calwell High School
- Yass High School
- Kaleen High School

Members of the 2004 National Youth Roundtable and 2003 National Indigenous Youth Leadership Group were also invited and attended on the day.

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**Output Group: 1.2 Youth and Student Support**

**Question No: 248**

**Topic: National Youth Week 2004**

**Hansard Page: CA29 1 June 2004**

**Senator Collins** asked:

A) Is that simply because the site is not up to date?

B) How do you select which speeches you put up and which ones you do not?

**Answer:**

A) The FaCS website is continually updated.

B) Only those speeches for which we have an accurate record are posted.

**Senate Community Affairs Legislation Committee**  
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**Output Group: 1.2 Youth and Student Support**

**Question No: 249**

**Topic: National Youth Week 2004**

**Hansard Page: CA29-32 1 June 2004**

**Senator Collins** asked:

- a) The approximate cost of the National Youth Week event was \$17,000. Does that include the airfares for the state and territory representatives that were flown to Byron Bay?
- b) Are you able to tell me how many of them ultimately did go to Byron Bay, as opposed to the originally planned event in Canberra?
- c) Will you confirm with me whether the costs of attendance in Byron Bay came out of that \$17,000?
- d) How did *Girlfriend* magazine come to be involved?

**Answer:**

- a) Yes.
- b) Three members, one from each of South Australian, Tasmania and the Australian Capital Territory attended the event at Byron Bay.

Plans for holding the event in Canberra were never finalised; as such no invitations were sent for a Canberra-based launch event.

- c) Yes.

*Girlfriend* magazine has been a media partner of National Youth Week for four years. The magazine provides extensive editorial coverage, is a Talent Competition sponsor and their editor has been a celebrity supporter for the past two years as well as acting as a spokesperson for National Youth Week.

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**Output Group: 1.2 Youth and Student Support**

**Question No: 142**

**Topic: National Youth Roundtable**

**Hansard Page: CA27 1 June 2004**

**Senator Jacinta Collins asked:**

Can you please provide the final cost estimate for the National Youth Roundtable for 2003-04 broken up into line items?

**Answer:**

**National Youth Roundtable 2003/2004 – final estimate (GST Exclusive)**

Travel and Accommodation	\$216,569
Catering and Venue Hire	\$15,734
Publicity and Promotion	\$53,696
Contract Payments to Facilitators	\$131,312
Program Planning and Support for Members	\$44,298
<b>Total</b>	<b>\$461,609</b>

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**Output Group: 1.2 Youth and Student Support.....Question No: 143**

**Topic: National Indigenous Youth Leadership Group (NIYLG)**

**Hansard Page: CA27 1 June 2004**

**Senator Jacinta Collins asked:**

Could you please provide the final estimate, the budget estimate and the forward estimate, to line items for the National Indigenous Youth Leadership Group?

**Answer:**

NIYLG – Estimated budget 2003/2004

**The estimated budget for NIYLG 2003/2004 was \$100,000 (GST Exclusive).**

NIYLG – Final expenditure 2003/2004 (GST Exclusive)

<b>Line item</b>	<b>Final estimate</b>
Travel and Accommodation	\$56,952
Catering and Venue Hire	\$6,978
Publicity and Promotion	\$35,295 <sup>7</sup>
Contract Payments to Facilitators	\$11,651 <sup>8</sup>
Program Planning and Support for Members	\$4,660
<b>Total</b>	<b>\$115,536</b>

NIYLG –Estimated budget 2004/2005 (GST Exclusive)

**The estimated budget for NIYLG 2004/2005 is \$100,000 (GST Exclusive).**

<sup>7</sup> Includes production costs of Fresh Footprints, a booklet profiling young Indigenous Australians as role models and leaders in their communities and supporting government and non-government programs. The booklet was a recommendation of the NIYLG 2001/2002. This resulted in the final expenditure being more than the estimated budget.

<sup>8</sup> Does not include payments made in 2002/2003 for services that contributed to the June 2003 NIYLG meeting.

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**Output Group: 1.2 Youth and Student Support**

**Question No: 144**

**Topic: Australian Forum of Youth Organisations**

**Hansard Page: CA28 1 June 2004**

**Senator Collins** asked:

On AFOYO, could you provide me with the final estimate 2003-04, the budget estimate and the forward estimates and, again, a break-up of catering, printing, design, editing, travel, accommodation, consultancies, postage et cetera?

**Answer:**

Expenditure on these items (where applicable) is as presented below:

**AFOYO Meeting Expenses 2003/2004 Financial Year**

Catering	\$ 2760.00
Accommodation	\$ 4320.00
Airfares	\$17720.00
Taxis & Petrol Reimbursement	\$ 3250.00
<b>TOTAL</b>	<b>\$28050.00</b>

There was no expenditure on external printing, design, editing or consultancy services. There is no discrete allocation for postage as most communication is done by email or in the meetings of the forum and any day-to-day postage needs are considered part of Departmental running costs.

AFOYO is funded from Departmental funds and as such there are no Budget or Forward Estimates.

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**Output Group: 1.2 Youth and Student Support**

**Question No: 155**

**Topic: Youth Bureau Programs and Youth Bureau Policy and Promotions Branch**

**Hansard Page: CA23 1 June 2004**

**Senator Collins** asked:

- a) What programs will the Youth Bureau Programs Branch and Youth Bureau Policy and Promotions Branch be administering in 2004–05?
- b) Can you provide your best estimate broken down into line items?
- c) Can you provide the forward estimate?
- d) Can you provide us with the final estimate for Reconnect services for 2003–04 broken up?

**Answer:**

a) The Budget Estimates for the programs that will be administered by the Youth Bureau in 2004–05 are as follows:

<b>Program</b>	<b>2004–05 Budget Estimate \$'000</b>
Reconnect	\$20,909 *
JPET	\$20,138 *
YAS/FLW	\$ 6,863
TILA	\$ 2,710
Green Corps	\$23,944
Mentor Marketplace	\$ 2,250

\* Includes the new budget measure for combined Reconnect and JPET services for newly arrived young people.

b) Breakdown by line item is not available.

c) Refer to table in a)

d) The final estimate for the Reconnect program for 2003–04 is \$20.079 million.

In relation to the break up of Reconnect services for 2003–04, the Department funded 98 non-government organisations to deliver these services.

Information related to Youth Bureau Policy and Promotions is answered at QON 125.

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**Output Group: 1.2 Youth and Student Support**

**Question No: 251**

**Topic: Expansion of Families Cluster**

**Hansard Page: CA 35-36 1 June 2004**

**Senator Collins** asked:

Can you explain what structural changes have occurred in the department?

**Answer:**

In recognition of the need to organise the Department to be responsive to workload pressures and emerging policy agendas the following restructure was implemented between April and June 2004.

The Families and Children's cluster was expanded to ensure it met increasing demands, including in relation to the Stronger Families and Communities Strategy. A second Executive Director, Ms Virginia Mudie, joined the cluster to form a "group" to enable this to happen. This further allows a focus on strong links between the participation, family and children's and community's policy agendas.

Five copies of the latest FaCS organisation chart have been attached.

[Note: the attachment has not been included in the electronic/printed volume]

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**Output Group: 1.3 Child Support**

**Question No: 88**

**Topic: Compliance trusts**

**Hansard Page: CA112 31 May 2004**

**Senator Moore** asked:

Are trusts included in Centrelink data matching?

**Answer:**

Yes.

Trust data matching is undertaken to ensure the risk posed to Centrelink programs by undeclared assets is controlled. The initiative involves the matching of Australian Taxation Office trust beneficiary data with Centrelink customer records to detect undeclared interests in trusts.

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**Child Support Debt**  
**As at 30 December 2003**

Senator Jacinta Collins requested information on the average debt per case by CSA's twelve debt categories. In addition we have also provided a statement clarifying a comment made by Ms Argall.

1. Since CSA was formed in 1988 more than 95 per cent of all child support has been collected and transferred for the benefit of children. CSA in the last 4 years has increasingly supported self-reliance amongst parents and now over 51 per cent of parents transfer their child support privately. The majority of parents do the right thing and pay their child support. The remaining 5 per cent (\$858.8 million) in debt has accumulated over the life of the Scheme. Table 1 below provides information on the average debt per case by each of the twelve debt categories for debt great than \$260.
2. Ms Argall made a statement that the Gross Maintenance Debt fell by \$0.9 million overall and that this was due to a reduction in domestic debt of \$2.9 million and an increase in international debt of \$2.0 million. The clarification relates to the fact that these figures relate to March 2004 results.

<b>Table 1: Debt category for active cases with &gt; \$260 debt</b>			
Debt category	Dec-03		
	No.	\$GMDm	\$ debt/case
1. Tax Return Lodger, Stage 1 Court Order, Wages and Salary, Linked to an Employer	345	1.9	5,507
2. Tax Return Lodger, Stage 1 Court Order, Wages and Salary, Not Linked to an Employer	904	9.9	10,951
3. Tax Return Lodger, Stage 1 Court Order, Centrelink Benefits Recipient	153	1.4	9,150
4. Tax Return Lodger, Stage 1 Court Order, Non-Salary and Wages Income	1,885	15.3	8,117
5. Tax Return Lodger, Stage 2 Assessment, Wages and Salary, Linked to an Employer	12,523	45.9	3,665
6. Tax Return Lodger, Stage 2 Assessment, Wages and Salary, Not Linked to Employer	29,782	114.4	3,841
7. Tax Return Lodger, Stage 2 Assessment, Centrelink Benefits Recipient	5,287	14.2	2,686
8. Tax Return Lodger, Stage 2 Assessment, Non-Salary and Wages Income	52,451	233.1	4,444
9. Non Lodger of Tax Returns, Stage 1 Court Order	2,819	42.9	15,218
10. Non Lodger of Tax Return, Stage 2 Assessment, Median Default Income <sup>1</sup>	11,968	67.3	5,623
11. Non Lodger of Tax Return, Stage 2 Assessment, Derived Default Income <sup>2</sup>	4,536	24.7	5,445
12. Non Lodger of Tax Return, Stage 2 Assessment, Deemed Default Income <sup>3</sup>	43,594	140.4	3,221
<b>Total</b>	<b>166,247</b>	<b>711.2</b>	<b>4,278</b>
1. "Median Default Income" is based on the median of child support incomes held on the Child Support Computer system.			
2. "Derived Default Income" is income information from employers, group certificates, Centrelink benefits etc.			
3. "Deemed Default Income" has been inflated from previous or deflated from subsequent taxable income.			

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<b>New South Wales</b>		
	<b>Service Name</b>	<b>Cost of project</b>
1.	Tullamore Pre School and Childcare Centre	\$7,200
2.	Lithgow Rural Multi Purpose Child Care Centre 'Gumnut House'	\$16,736
3.	Warners Bay Early Learning Centre	\$12,150
4.	KU Greenacre Children's Centre	\$27,240
5.	Clipper Road Children's Centre	\$7,159
6.	Clipper Road Children's Centre	\$14,650
7.	Clipper Road Children's Centre	\$13,670
8.	St Agnes Preschool Long Day Care	\$5,050
9.	Short Street Occasional Care	\$8,230
10.	Greek Orthodox Community Child Care C.	\$22,579
11.	Murawina Redfern Long Day Care & Preschool	\$30,000
12.	Birrelee MACS	\$9,875
13.	Noogaleek Children's Centre	\$5,000
14.	Noogaleek Children's Centre	\$5,380
15.	Awabakal MACS	\$14,929
16.	Awabakal MACS	\$7,067
17.	Campbelltown Presbyterian Community Child Care Centre	\$5,451
18.	Campsie Child Care Centre	\$9,840
19.	Campsie Child Care Centre	\$7,409
20.	Katoomba Children's Cottage	\$10,432
21.	Leeton Child Care Centre	\$5,400
22.	Merindah Children's Centre	\$21,822
23.	Possum's Patch Child Care Centre	\$10,500
24.	Galloway Children's Centre	\$5,620
25.	Bourke & District Multipurpose Child Care C.	\$47,490
26.	Bourke & District Multipurpose Child Care C.	\$5,875
27.	Bourke & District Multipurpose Child Care C.	\$6,545
28.	Wiradjuri MACS	\$6,480
29.	Bandara Children's Services	\$5,127
30.	Beresfield Community Children's Education C	\$16,050
31.	Cavendish St Child Care Centre	\$24,062

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New South Wales		
	Service Name	Cost of project
32.	Concord Children's Centre	\$9,250
33.	Ellerman Child Care Centre	\$7,150
34.	SDN Marrickville Early Learning Centre	\$30,000
35.	Rainbow Cottage Child Care Centre	\$23,490
36.	Revesby Uniting Church Child Care Centre	\$5,432
37.	SDN Surry Hills Child & Family Learning C.	\$7,570
38.	Sanctuary Point Children's Centre	\$15,036
39.	Sanctuary Point Children's Centre	\$6,160
40.	Alunga Child Care Centre	\$17,164
41.	Hastings Preschool & Long Day Care	\$17,508
42.	Fairfield Nursery School	\$14,200
43.	Gamumbi Early Childhood Education Centre	\$6,168
44.	Rainbow Children's Centre	\$14,072
45.	Clipper Road Children's Centre	\$10,316
46.	Clipper Road Children's Centre	\$16,072
47.	Catherine Campbell Centre	\$6,409
48.	Hampden Bridge Child Care Centre	\$11,200
49.	Hampden Bridge Child Care Centre	\$8,810
50.	Hampden Bridge Child Care Centre	\$13,500
51.	Hurlstone Park Children's Centre	\$29,212
52.	Gudjagahmiamia MACS	\$13,172
53.	Noogaleek Children's Centre	\$5,784
54.	Kubby House Child Care Centre	\$40,000
55.	Campsie Child Care Centre	\$8,091
56.	Elm Street Early Learning Centre	\$6,500
57.	Leeton Child Care Centre	\$7,273
58.	Joey's House Occasional Care	\$6,560
59.	Ulladulla Child Care Centre	\$12,547
60.	Merrydays Kindergarten	\$14,633
61.	Merrydays Kindergarten	\$5,217
62.	SDN Melanie Alexander Child & Family C.	\$12,443
63.	Jim Lynch Child Care Centre	\$7,200
64.	Kelly's Place Child Care Centre	\$23,210
65.	Vardy's Road Child Care Centre	\$11,330
66.	Euroka Children's Centre	\$23,744
67.	Euroka Children's Centre	\$6,364
68.	Hazelwood Child Care Centre	\$8,700

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<b>New South Wales</b>		
	<b>Service Name</b>	<b>Cost of project</b>
69.	Gamumbi Early Childhood Education Centre	\$19,491
70.	Golden Valley Children's Learning Centre	\$12,057
71.	Huz 'n' Buz Child Care	\$18,121
72.	Kenny Street Long Day Care Centre	\$7,991
73.	Kenny Street Long Day Care Centre	\$10,791
74.	Corrimal Children's Centre	\$5,800
75.	KU Macquarie Park Child Care Centre	\$14,735
76.	Clipper Road Children's Centre	\$9,958
77.	Keymer Child Care Centre	\$14,187
78.	SDN Riverwood Early Learning Centre	\$21,509
79.	Kurung Child Care Centre	\$9,000
80.	Gudjagahmiamia MACS	\$12,182
81.	Allira MACS Child Care Centre	\$16,769
82.	Kubby House Child Care Centre	\$13,694
83.	Kubby House Child Care Centre	\$6,475
84.	Campsie Childcare Centre	\$8,580
85.	Kintaiba Child Care Centre	\$29,367
86.	Kogarah Uniting Church Long Day Care C.	\$6,745
87.	Kogarah Uniting Church Long Day Care C	\$15,180
88.	Toddlers Junction Occasional Care	\$8,955
89.	Rozelle Child Care Centre	\$28,900
90.	Joey's Pouch Educational Child CareCentreInc	\$5,335
91.	Barnardos Long Day Care Program	\$23,135
92.	Jumbunna Children's Centre	\$5,218
93.	Jumbunna Children's Centre	\$28,600
94.	West Ryde Neighbourhood Children's Centre	\$16,824
95.	West Ryde Neighbourhood Children's Centre	\$7,400
96.	Styles Street Children's Community Long Day Care Centre	\$5,350
97.	Dapto Children's Centre	\$8,850
98.	Dapto Children's Centre	\$20,039
99.	Dapto Children's Centre	\$6,636
100.	Balmain Children's Centre	\$9,545
101.	Dapto Children's Centre	\$5,673
102.	Presbyterian Child Care Centre of	\$5,682

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New South Wales		
	Service Name	Cost of project
	Wollondilly	
103.	Kiama Downs Children's Centre	\$17,037
104.	Kiama Downs Children's Centre	\$6,700
105.	Cringila Children's House	\$25,009
106.	Cringila Children's House	\$6,733
107.	Barrack Heights Children's Centre	\$22,555
108.	Guyra Preschool Inc	\$17,335
109.	Smith Street Child Care Centre	\$10,196
110.	Keiraview Child Care Centre	\$7,618
111.	Short Street Occasional Care	\$16,848
112.	Nought to Five Early Childhood Centre	\$11,563
113.	Elermore Vale Early Learning Centre	\$11,739
114.	Kindilan Child Care Centre	\$18,880
115.	Galloway Children's Centre	\$18,568
116.	Kindilan Child Care Centre	\$20,589
117.	Clovelly Childcare Centre	\$16,970
118.	Maurice O'Sullivan Child Care Centre	\$11,864
119.	Brewarrina Child Care Centre	\$5,745
120.	Coolamon Cottage Child Care and Preschool	\$11,739
121.	Coolamon Cottage Child Care and Preschool	\$9,890
122.	SDN Surry Hills Child & Family Learning C.	\$16,333
123.	Eurambie Park Childcare Centre	\$7,109
124.	SDN Forest Lodge Child & Family Learning C	\$7,696
125.	Sandhills Early Childhood Centre	\$5,645
126.	Hobartville Long Day Preschool Inc	\$6,206
127.	Hobartville Long Day Preschool Inc	\$11,773
128.	Fauna Place Child Care Centre	\$14,031
129.	Fauna Place Child Care Centre	\$12,829
130.	Erskine Park Children's Centre	\$16,758
131.	Werrington County Children's Centre	\$8,330
132.	Revesby Uniting Church Child Care Centre	\$8,690
133.	Greenhills Child Care Centre Inc	\$13,200
134.	The Sometime Centre	\$5,882
135.	Huz 'n' Buz Child Care Centre	\$8,805
136.	The Infant's Home	\$10,460
137.	The Infant's Home	\$5,837
138.	Dee Why Children's Centre	\$30,000

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<b>New South Wales</b>		
	<b>Service Name</b>	<b>Cost of project</b>
139.	The Infant's Home	\$8,673
140.	Erina Occasional Child Care	\$5,997
141.	Karinya Preschool and Childrens Centre	\$5,770
142.	Lakehaven Preschool and Children's Centre	\$8,630
143.	SDN Mosman Early Learning centre	\$6,000
144.	Kariong Child Care Centre	\$14,247
145.	Lakehaven Preschool and Children's Centre	\$12,870
146.	Lakehaven Preschool and Children's Centre	\$9,517
147.	Karinya Preschool and Childrens Centre	\$11,728
148.	Erina Occasional Child Care	\$18,150
149.	Niagara Park Children's Centre	\$9,000
150.	Karinya Preschool and Childrens Centre	\$6,817
151.	Niagara Park Children's Centre	\$24,727
152.	Lakehaven Preschool and Children's Centre	\$7,781
153.	Niagara Park Children's Centre	\$27,727
154.	SDN Mosman Early Learning centre	\$5,014
155.	SDN Northern Suburbs Early Learning Centre	\$20,870
156.	Westfield Occasional Care Centre	\$18,480
157.	Corrimal Children's Centre	\$11,997
158.	Corrimal Children's Centre	\$6,750
159.	Cobblers Hill Children's Centre	\$6,868
160.	Alunga Child Care Centre	\$6,850
161.	Holsworthy Children's Centre	\$13,039
162.	Magic Pudding Child Care Centre	\$8,545
163.	Mudgee Child Care Centre	\$19,916
164.	Greystanes Uniting Church Child Care Centre	\$25,136
165.	Yoorami Children's Centre	\$13,180
166.	Holroyd Children's Centre, Gumnut Grove	\$26,774
167.	Wenty Children's Centre	\$9,500
168.	Catherine Campbell Centre	\$27,537
169.	Koonawarra Children's Centre	\$7,100
170.	Stewart Street Children's House	\$6,340
171.	Koonawarra Children's Centre	\$18,224
172.	Koonawarra Children's Centre	\$17,068
173.	Cobblers Hill Children's Centre	\$9,245

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<b>New South Wales</b>		
	<b>Service Name</b>	<b>Cost of project</b>
174.	Kings Langley Child Care Centre	\$23,340
175.	Lucas Street Child Care Centre	\$6,880
176.	Kindilan Child Care Centre	\$6,765
177.	Macedonian Community Child Care Centre	\$26,520
178.	Macedonian Community Child Care Centre	\$10,000
179.	Batlow Apple Tree Learning Centre	\$5,354
180.	Maurice O'Sullivan Child Care Centre	\$25,850
181.	Maurice O'Sullivan Child Care Centre	\$11,290
182.	Gum Tree Glen Children's Centre	\$17,605
183.	Bathurst Child Care Centre	\$8,150
184.	Janice Crosio Early Learning Centre	\$13,830
185.	Janice Crosio Early Learning Centre	\$5,400
186.	Jim Lynch Child Care Centre	\$5,255
187.	Maria Howie Child Care Centre	\$13,320
188.	Maria Howie Child Care Centre	\$26,450
189.	Narrabeen Children's Centre	\$12,680
190.	Penshurst Long Day Care Centre	\$6,600
191.	Penshurst Long Day Care Centre	\$15,000
192.	SDN Redfern Child & Family Learning Centre	\$11,000
193.	SDN Hurstville Early Learning Centre	\$21,171
194.	Vardys Road Child Care Centre	\$6,055
195.	Vardys Road Child Care Centre	\$5,490
196.	Wakeley Early Learning Centre	\$21,090
197.	SDN Woolloomooloo Child & Family Learning Centre	\$7,000
198.	SDN Forest Lodge Child & Family Learning C	\$16,548
199.	Warilla Child Care Centre	\$8,905
200.	Hassall Grove Child Care Centre	\$9,626
201.	Stewart Street Children's House	\$7,040
202.	Koala Child Care Centre	\$8,550
203.	SDN Erskineville Early Learning Centre	\$5,000
204.	Tottenham Preschool & Kindergarten	\$7,018
205.	Coonamble Multifunctional Centre	\$8,708
206.	Kindalin Child Care Centre	\$7,864
207.	Mikayla Children's Centre	\$13,970
208.	Abbotsford Long Day Care Centre	\$5,162
209.	Toddlers Junction Occasional Care	\$10,810
210.	Murawina Mt Druitt MACS	\$5,786

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New South Wales		
	Service Name	Cost of project
211.	Hobbit New England Preschool & ChildCareC	\$5,990
212.	Hobbit New England Preschool & ChildCareC	\$8,176
213.	Hobbit New England Preschool & ChildCareC	\$7,695
214.	SDN Lois Barker Child & Family Learning C.	\$7,500
215.	SDN Lois Barker Child & Family Learning C.	\$14,818
216.	SDN North Parramatta Early Learning Centre	\$14,000
217.	Parkes Early Childhood Centre	\$12,910
218.	Penshurst Long Day Care Centre	\$8,096
219.	SDN Pyrmont Early Learning Centre	\$11,725
220.	SDN Pyrmont Early Learning Centre	\$10,780
221.	SDN Hamilton St Early Learning Centre	\$13,744
222.	SDN Linthorpe Street Child & Family Learning Centre	\$7,982
223.	SDN Paddington Early Learning Centre	\$19,214
224.	SDN Redfern Child & Family Learning Centre	\$12,278
225.	St John's Park Early Learning Centre	\$5,117
226.	St John's Park Early Learning Centre	\$6,030
227.	Amy Hurd Child Care Centre	\$5,920
228.	Blue Gum Cottage	\$6,682
229.	Blinky Bill Portland Child Care Centre	\$8,274
230.	Blinky Bill Portland Child Care Centre	\$16,887
231.	Kids of the Castle Occasional Care Centre	\$25,509
232.	KU Macquarie Park Child Care Centre	\$18,900
233.	Woy Woy Community Child Care Centre	\$5,636
234.	Koala Child Care Centre	\$6,718
235.	Westmeadow Child Care Centre	\$5,090
236.	Mitchell Child Care Centre	\$18,124
237.	Rainbow Cottage Occasional Child Care C.	\$16,448
<b>Total for NSW</b>		<b>\$2,955,833</b>

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<b>Victoria</b>		
	<b>Service Name</b>	<b>Cost of project</b>
1.	Yappera Children's Service Co-operative	\$10,955
2.	Nara Community Child Care Centre	\$7,455
3.	Kensington Community Children's Co-op	\$21,025
4.	Sherwood Park Child Care Centre	\$7,990
5.	Matron Swinton Child Care Centre	\$8,124
6.	Bung Yarnda MACS	\$10,922
7.	Meruka Child Care Co-operative	\$12,780
8.	Bung Yarnda MACS	\$5,200
9.	Sth Melbourne Child Care Co-operative	\$10,404
10.	Annie Dennis Children's Centre	\$6,850
11.	Mossfiel Child Care Centre	\$15,400
12.	Merri Community Child Care Centre	\$7,590
13.	Mill Park Heights Child Care Centre	\$24,439
14.	Frank R Pullar Children's Centre	\$5,000
15.	Upper Yarra Community House Children's C.	\$20,965
16.	Florence Collins Children's Services Complex	\$7,718
17.	Fawkner Park Children's Centre	\$8,357
18.	Yarra Park Children's Centre	\$5,427
19.	Virginia Park Child Care Centre	\$18,783
20.	Apollo Bay Children's Centre	\$8,693
21.	Nara Community Child Care Centre	\$6,546
22.	Durham Road Day Care Centre	\$9,200
23.	Gumnuts Early Learning Centre	\$7,360
24.	Merri Community Child Care Centre	\$10,800
25.	Girrabanya Children's Centre	\$6,400
26.	Wendouree Children's Centre	\$8,710
27.	City of Casey Child Care Complex (Narre Warren Occasional Care)	\$6,550
28.	Dawson Street Child Care Co-operative	\$5,474
29.	Elizabeth Hildebrand Childcare Centre	\$5,429
30.	Greensborough Campus Child Care	\$22,355
31.	Yarra Park Children's Centre	\$9,788
32.	Blackburn Child Care Centre	\$7,370
33.	Highgate Early Childhood Centre	\$10,990
34.	Annie Dennis Children's Centre	\$10,400

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<b>Victoria</b>		
	<b>Service Name</b>	<b>Cost of project</b>
35.	Dandenong Day Nursery	\$7,159
36.	Broadmeadows Multicultural Early Learning C	\$9,109
37.	Durham Road Day Care Centre	\$12,140
38.	City Learning & Care – Belmont	\$6,220
39.	City Learning & Care – Ocean Grove	\$8,970
40.	City Learning & Care – Trudy Moritz	\$8,991
41.	Amaroo Child Care Centre	\$6,350
42.	The Range Children’s Centre	\$9,000
43.	Highgate Early Childhood Centre	\$7,138
44.	Fifth Avenue Day Care Centre	\$5,350
45.	Antonine Sisters Child Care Centre	\$13,112
46.	Frank R Pullar Children’s Centre	\$6,325
47.	Hoppers Crossing Occasional Care Centre	\$8,118
48.	The Playhouse	\$10,000
49.	Rupert St Child Care Centre & Kindergarten	\$7,840
50.	Swinburne Prahan Community Children’s C.	\$24,388
51.	Killeen Street Child Care Centre	\$8,840
52.	Hoppers Crossing Occasional Care Centre	\$6,988
53.	Deer Park Children’s Community Centre	\$5,050
54.	Reservoir Child Care Centre	\$9,609
55.	Merrrilands Children’s Centre	\$18,155
56.	Altona Meadows Child Care Centre	\$9,200
<b>Total for VIC</b>		<b>\$559,501</b>

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<b>Queensland</b>		
	<b>Service Name</b>	<b>Cost of project</b>
1.	Nash Street Child Care Centre	\$30,000
2.	City Occasional Child Care Centre	\$13,537
3.	Mackay Child Care Centre	\$13,953
4.	QUT Student Guild CCC – Carseldine Campus	\$30,000
5.	North Caloundra Child Care Centre	\$10,682
6.	Tambo Child Care Centre	\$37,603
7.	Kookaburra Corner Children’s Centre	\$10,939
8.	Mothercraft Children’s Centre	\$6,556
9.	Julia Creek Kindergarten and Long Day Care	\$7,140
10.	Murilla Child Care Centre	\$9,364
11.	Mooloolaba Early Childhood Centre	\$7,882
12.	Karumba Children’s Centre	\$8,038
13.	Swallow Street Child Care Association	\$8,609
14.	Stradbroke Early Learning Centre	\$8,410
15.	Brassall Child Care Centre	\$23,700
16.	Kath Dickson Occasional Care	\$5,767
17.	West End Child Care Centre	\$11,420
18.	Martin St Community Child Care Centre	\$12,937
19.	Musgrave Hill Community Child Care	\$12,760
20.	West End Child Care Centre	\$5,164
21.	Kath Dickson Long Day care	\$13,815
22.	JCU Student Union Child Care Centre	\$6,560
23.	Stepping Stones Child Care Centre	\$14,065
24.	Lady Gowrie Love St Child Care Centre	\$25,844
25.	Stepping Stones Child Care Centre	\$9,575
26.	Gatton Child Care Centre	\$15,606
27.	South Burnett Child Care Centre	\$10,427
28.	Nambour Occasional Care	\$16,325
29.	Coolum Early Childhood Centre	\$7,650
30.	Galbiri Child Care and Preschool Centre	\$5,900
31.	Cotton Tree Early Childhood Centre	\$9,320
32.	Carcoola Preschool and Child Care	\$5,669
33.	Hughenden Child Care Centre	\$30,270

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<b>Queensland</b>		
	<b>Service Name</b>	<b>Cost of project</b>
34.	Withcott Early Childhood Centre	\$10,081
35.	Children @ Bay Terrace	\$5,610
36.	Children @ Bay Terrace	\$7,900
37.	Sandgate Child Care Centre	\$11,781
38.	Bulimba Child Care Centre	\$5,750
39.	Illoura Child Care Centre	\$6,545
40.	Illoura Child Care Centre	\$24,721
41.	Mooloolaba Early Childhood Centre	\$16,000
42.	Nambour (Windsor Road) Early Childhood C	\$12,783
43.	C & K Mt Gravatt West Community CCC	\$16,955
44.	Hughenden Child Care Centre	\$22,127
45.	Waratah Drive Child Care Centre	\$24,336
46.	Cotton Tree Early Childhood Centre	\$16,972
47.	Cotton Tree Early Childhood Centre	\$21,600
48.	Bindarra Children's Centre	\$17,068
49.	Charleville Multifunctional Child Care Centre	\$11,836
50.	South Burnett Child Care Centre	\$18,154
51.	Maryborough Child Care Centre	\$20,000
52.	Mothercraft Children's Centre	\$26,570
53.	Water Street Occasional Care Centre	\$20,410.90
54.	Agnes Water Child Care Centre	\$13,397
55.	Kurilpa Community Child Care Centre	\$11,225
56.	Amaroo Early Childhood Centre	\$6,320
57.	JCU Student Union Child Care centre	\$9,525
58.	Julia Cumming Community Child Care Centre	\$23,182
59.	Windsor Neighbourhood Child Care Centre	\$26,598
60.	Jahjumbeen Occasional Care Centre	\$11,460
61.	Toowong Child Care Centre	\$21,400
62.	Gatton Child Care Centre	\$6,335
63.	Goodna Community Child Care Centre	\$10,682
64.	City Y Child Care Centre	\$11,235
65.	Nambour Occasional care	\$26,250
66.	Coolum Early Childhood Centre	\$9,045
67.	Birrilee Child Care Centre	\$24,800
68.	Galbiri Child Care and Preschool	\$7,095

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<b>Queensland</b>		
	<b>Service Name</b>	<b>Cost of project</b>
	Centre	
69.	Gympie Uniting Church Child Care Centre	\$17,770
70.	Hayes Street Child Care Centre	\$7,980
71.	Hayes Street Child Care Centre	\$7,980
72.	Agnes Water Child Care Centre	\$13,204
73.	Undoonoo Child Care Centre	\$31,378
74.	Yulangi Child Care Centre	\$9,176
75.	Thursday Island Child Care Centre	\$43,625
<b>Total for QLD</b>		<b>\$1,112,351</b>

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<b>South Australia</b>		
	<b>Service Name</b>	<b>Cost of project</b>
1.	Golden Grove Homestead Child Care Centre	\$10,351
2.	Port Lincoln Children's Centre	\$5,100
3.	District Council of Cooper Pedy – Minigems Child Care Centre	\$5,000
4.	Anglicare - Dahne Street Child Care Centre	\$26,000
5.	Salisbury Campus Child Care Centre	\$18,500
6.	Salisbury Campus Child Care Centre	\$9,000
7.	Kura Yerlo Childrens Centre	\$16,830
8.	Kura Yerlo Childrens Centre	\$7,295
9.	Port Augusta Children's Centre	\$16,350
10.	Renmark Children's Centre	\$9,447
11.	Margaret Ives children's Centre	\$30,000
12.	LeFevre Child care Centre	\$30,000
13.	Catholic Womens League CCC	\$5,949
14.	Il-Nido child Care Centre	\$5,000
15.	Gawler Community Child Care Centre	\$15,000
16.	Emu Childrens Centre	\$9,000
17.	Naracoorte Child Day care Centre	\$16,725
18.	Unmoona Council - Unmoona MACS	\$11,660
19.	Unmoona Council – Unmoona MACS	\$6,600
20.	Unmoona Council – Unmoona MACS	\$69,400
21.	Port Lincoln Children's Centre	\$17,159
22.	Mackinnon Parade Child Care Centre	\$11,000
23.	Para West Community Child Care Centre	\$5,830
24.	Catholic Womens League CCC	\$17,597
25.	LeFevre Child Care Centre	\$30,000
26.	Warradale Child Care Centre _ Parkholme	\$24,280
27.	Campbelltown Children's Centre	\$15,334
28.	Parkside Community Child Care Centre	\$16,000
29.	Mawson Lakes Child Care Centre	\$5,300
30.	Prospect Community Child Care Centre	\$5,779
31.	Noarlunga Community Child Care Centre	\$15,000
32.	Lady Gowrie Child Centre	\$8,980
33.	Renmark Children's Centre	\$8,676
34.	Mackinnon Parade Child Care Centre	\$6,000

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<b>South Australia</b>		
	<b>Service Name</b>	<b>Cost of project</b>
35.	Adelaide Eastern Child Care Centre	\$5,550
36.	Kura Yerlo Childrens Centre	\$5,445
37.	Lefevre Child Care Centre	\$25,000
38.	Port Lincoln Children's Centre	\$48,260
39.	Prospect Community Child Care Centre	\$5,900
40.	Pooraka Child Care Centre	\$6,700
41.	Mawson Lakes Child Care Centre	\$16,500
42.	Para West Community Child Care Centre	\$10,800
43.	Diagonal Road Child Care Centre	\$10,600
44.	Emu Childrens Centre	\$6,040
45.	Kesters Road Child Care Centre	\$6,380
46.	North East Community Child Care Centre	\$13,000
47.	Lady Gowrie Child Centre	\$14,000
48.	Noarlunga Community Child care Centre	\$10,000
49.	Murray Bridge Child Care Centre	\$7,690
50.	Brompton Parent Child Centre	\$18,900
51.	Salisbury Campus Child Care Centre	\$24,200
52.	Unley Community Child Care Centre	\$5,000
53.	Brompton Parent Child Centre	\$22,990
54.	Hindmarsh Community Child Care Centre	\$9,940
55.	Mackinnon Parade Child Care Centre	\$18,000
56.	Campbelltown Children's Centre	\$10,960
57.	Campbelltown Children's Centre	\$8,523
58.	Campbelltown Children's Centre	\$13,950
59.	Unley Community Child Care Centre	\$20,000
60.	Mt Barker Community Child Care Centre	\$10,000
61.	North East Community Child Care Centre	\$12,000
62.	Adelaide Eastern Child Care Centre	\$5,980
63.	Flinders University Child Care Centre	\$30,000
64.	Parkside Community Child Care Centre	\$15,000
65.	RAH Community Child Care Centre	\$22,754
66.	Hindmarsh Community Child Care Centre	\$7,700
67.	North East Community Child Care	\$20,000

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South Australia		
	Service Name	Cost of project
	Centre	
<b>Total for SA</b>		<b>\$977,904</b>

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<b>Western Australia</b>		
	<b>Service Name</b>	<b>Cost of project</b>
1.	Salvation Army Balga Child Care Centre	\$19,932
2.	Wickham Day Care Centre	\$17,320
3.	Jalygurr-Guwan Multicultural Aboriginal Serv.	\$7,939
4.	Leinster Community Day Care Centre	\$7,928
5.	Leinster Community Day Care Centre	\$14,759
6.	Bernice McLeod Child Care Centre	\$20,000
7.	Bernice McLeod Child Care Centre	\$20,546
8.	Jalygurr-Guwan Multicultural Aboriginal Serv.	\$12,315
9.	Kondinin Community Child Care Centre	\$5,725
10.	Riverdale Child Care Centre	\$17,018
11.	Scallywags Day Care Centre	\$19,948
12.	Milligan House	\$29,950
13.	City of Bayswater Neighbourhood Centre	\$6,465
14.	Collie Child Care Centre	\$30,000
15.	Wickham Day Care Centre	\$11,581
16.	Bulgarra Day Care Centre	\$20,000
17.	Bulgarra Day Care Centre	\$50,000
18.	Gurlongga Njininj MACS	\$7,037
19.	Padbury Education and Child Care Centre	\$15,400
20.	Rockingham Child Care Centre	\$8,175
21.	Girrawheen Child Care Centre	\$27,424
22.	Scallywags Day Care Centre	\$28,679
23.	Coolabaroo Neighbourhood Centre MACS	\$22,291
24.	Gurlongga Njininj MACS	\$5,878
25.	Coolabaroo Neighbourhood Centre MACS	\$9,280
26.	Kondinin Community Child Care Centre	\$16,521
27.	Wirrabirra Child Care Centre	\$10,000
28.	Kondinin Community Child Care Centre	\$5,067
29.	Nintirri Day Care Centre	\$20,117
30.	Coastal Kids Care	\$6,220

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<b>Western Australia</b>		
	<b>Service Name</b>	<b>Cost of project</b>
31.	Wickham Day Care Centre	\$26,006
32.	Wickham Day Care Centre	\$6,113
33.	Northam Child Care Centre	\$7,033
34.	Treasure island Child Care Centre	\$25,000
35.	Lady Gowrie Child Care Centre	\$5,692
36.	Quarry Street Child Care Centre	\$12,000
37.	Quarry Street Child Care Centre	\$11,035
38.	Quarry Street Child Care Centre	\$28,224
39.	Wind in the Willows Child Care Centre	\$31,000
40.	Fred Notley Child Care Centre	\$5,503
41.	Narrogin Multifunctional Child Care Centre	\$7,688
42.	Goldfields Child Care Centre Kalgoorlie	\$41,626
43.	Granny Glasgow Day Care Centre	\$25,497
44.	Granny Glasgow Day Care Centre	\$5,400
45.	Goldfields Child Care Centre Boulder	\$21,780
46.	Girrawheen Child Care Centre	\$29,170
47.	Morawa Kida Care Centre	\$5,800
48.	Coastal Kids Care	\$24,402
49.	Winterford Child Care Centre	\$15,453
50.	Lady Gowrie Child Care Centre	\$13,985
51.	Fred Notley Child Care Centre	\$6,698
52.	Coastal Kids Care	\$6,890
53.	Granny Glasgow Day Care Centre	\$13,515
54.	City of Bayswater Neighbourhood Centre	\$6,200
55.	City of Bayswater Neighbourhood Centre	\$7,904
56.	Sudbury Community House	\$11,516
57.	Sudbury Community House	\$7,380
58.	Mirrabooka Multicultural Child Care Centre	\$19,955
59.	Mt Lawley Child Care Centre	\$15,000
60.	Fred Notley Child Care Centre	\$7,545
61.	Fred Notley Child Care Centre	\$17,326
62.	Wind in the Willows Child Care Centre	\$9,470
63.	Wind in the Willows Child Care Centre	\$19,882
64.	Timber Tots Child Care Centre	\$6,341

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<b>Western Australia</b>		
	<b>Service Name</b>	<b>Cost of project</b>
65.	Timber Tots Child Care Centre	\$10,295
66.	Granny Glasgow Day Care Centre	\$16,955
67.	Salisbury Child Care Centre	\$35,000
68.	Marjorie Mann Lawley Day Care Centre	\$23,409
69.	Marjorie Mann Lawley Day Care Centre	\$16,845
70.	Silverwood Child Care Centre	\$5,250
71.	Nintirri Day Care Centre	\$8,309
<b>Total for WA</b>		<b>\$1,113,607</b>

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<b>Australian Capital Territory</b>		
	<b>Service Name</b>	<b>Cost of project</b>
1.	Gordon Early Childhood Centre	\$14,000
2.	Fyshwick Early Childhood Centre	\$30,000
3.	Kaleen Occasional Care	\$19,250
4.	Ngunnawal Children's Service	\$8,778
5.	Kirinari Early Childhood Centre	\$10,000
6.	St Phillips Kindergarten Association Inc	\$22,700
7.	Illoura Early childhood Centre	\$16,845
8.	Bunyarra Children's Centre	\$5,000
9.	Bruce Children's Centre	\$23,500
10.	Greenway Early Childhood Centre	\$11,820
11.	Heritage Early Childhood Centre	\$2,760
12.	Heritage Early Childhood Centre	\$25,016
<b>Total for ACT</b>		<b>\$207,018</b>

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<b>Tasmania</b>		
	<b>Service Name</b>	<b>Cost of project</b>
1.	King Island Childcare & Early Learning Inc	\$28,985
2.	King Island Childcare & Early Learning Inc	\$13,333
3.	King Island Childcare & Early Learning Inc	\$7,027
4.	Ulverstone Child Care Centre	\$11,625
5.	Campbell St Child Care Centre	\$17,510
6.	Malunna Child Care Centre	\$14,799
7.	Ulverstone Child Care Centre	\$9,785
8.	Elanora Child Care Centre	\$46,790
9.	Elanora Child Care Centre	\$15,063
10.	Childrens' Playhouse	\$13,486
11.	Gordon Square Early Learning Centre	\$14,184
12.	Malangenna Child Care Centre	\$9,610
13.	Ulverstone Child Care Centre	\$6,610
14.	Child Care Connections	\$13,893
15.	Toddle Inn Child Care Centre	\$6,327
16.	Wynyard Child Care Centre	\$39,091
17.	Campbell St Child Care Centre	\$30,000
18.	Child Care Connections	\$8,200
19.	Little Friends Child Care Centre	\$8,847
20.	Little Friends Child Care Centre	\$8,458
<b>Total for TAS</b>		<b>\$323,623</b>

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<b>Northern Territory</b>		
	<b>Service Name</b>	<b>Cost of project</b>
1.	Jinami Childcare Centre	\$46,674
2.	Ewin Children Services	\$6,905
3.	Casuarina Childcare Centre	\$35,519
4.	Mt Liebig Pipirriku Childcare Centre	\$6,710
5.	Mt Liebig Pipirriku Childcare Centre	\$8,195
6.	Casuarina Childcare Centre	\$6,490
7.	Casuarina Childcare Centre	\$14,300
8.	Nightcliff Family Centre	\$29,091
9.	Woodroffe Child Care Centre	\$16,470
10.	Scallywags Child Care Centre	\$5,727
11.	Yulara Childcare Centre	\$10,923
12.	Dripstone Children's Centre	\$17,200
13.	Dripstone Children's Centre	\$6,138
14.	Dripstone Children's Centre	\$6,290
15.	Eastside Child Care Centre	\$15,697
16.	Eastside Child Care Centre	\$7,449
17.	Parap Family Centre	\$16,567
18.	Parap Family Centre	\$8,800
19.	Stuart Park Neighbourhood & Child Care C.	\$7,948
20.	Top End Early Learning Centre	\$20,457
21.	YMCA of Central Australia	\$21,020
22.	YMCA of Central Australia	\$44,250
23.	Woodroffe Child Care Centre	\$7,940
24.	Eastside Child Care Centre	\$9,880
25.	Humpty Doo Community & Child Care Centre	\$16,120
26.	Humpty Doo Community & Child Care Centre	\$6,325
27.	Casuarina Childcare Centre	\$16,567
28.	Malak Family Centre	\$30,000
29.	Na Wulg Wulg Family Care Service	\$40,000
30.	Alice Springs Child Care Centre	\$23,153
31.	Alice Springs Child Care Centre	\$5,359
<b>Total for NT</b>		<b>\$514,164.00</b>

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**Output Group: 1.4**

**Question No:**

**Topic: PPI – Areas of high, unmet demand**

**Hansard Page: CA 53**

**Senator Collins asked:**

In your answer to my question on notice No. 85(c), you state that for PPI the Department, through the National Planning System, identifies areas of high, unmet demand. Could you please identify those areas?

**Answer:**

The following areas were identified as areas of high, unmet demand for the private provider incentive scheme:

ACT

- No areas identified

NSW

- Crookwell
- Gilgandra
- Narromine
- Kyogle
- Narrabri
- Coonabaraban
- Quirindi
- Manilla
- Lachlan

NT

- No areas identified

QLD

- Cook
- Warwick
- Gayndah
- Eacham
- Chinchilla

SA

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- Tatiara
- Barossa
- Goyder
- Kapunda and Light

VIC

- Moorabool

WA

- Shire of Harvey
- Shire of Waroona
- Shire of Augusta-Margaret River
- Shire of Meekatharra
- City of Bunbury
- Shire of Northampton

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**Output Group: 1.4**

**Question No:**

**Topic: Children's Week Funding**

**Hansard Page: CA 66 – CA 67**

**Senators Collins and Moore asked:**

- A) What is the expenditure this year for Children's Week?
- B) What is the estimate for next year?
- C) I want a state-by-state break-up and the basis on which it is funded.
- D) Explain what Commonwealth Funded events occurred, if there were any events under the national funding?
- E) Does the information about the event have the FaCS logo on it?

**Answer:**

- A) \$16,000 in 2003-04
- B) Each year FaCS provides a small contribution to the cost of Children's Week. The annual \$2000 contribution is a flat amount and is not indexed. The estimate for the 2004-05 financial year is \$16,000
- C) ACT \$2000  
NSW \$2000  
NT \$2000  
TAS \$2000  
QLD \$2000  
SA \$2000  
VIC \$2000  
WA \$2000
- D) The types of events/ products funded in 2003/04 included an official opening (including a free breakfast and stage performances), a Children's Week concert, a kite event, the National Bank Awards of Recognition, newsletters, a sports fun day and closing ceremony. These were provided from the overall bucket of available funding from a range of sources. In no state or territory was there a specific event/product which could be seen to be specifically funded from FaCS funding.
- E) Information about the event does not have the FaCS logo on it. The FaCS contribution is a small portion of the total funding for Children's Week.

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**Output Group: 1.4 Child Care Support**

**Question No:**

**Topic: Eligibility Criteria for Disadvantaged Area Subsidy**

**Hansard Page: CA 43**

**Senator Collins** asked: Have you previously given me the disadvantaged area subsidy areas?

**Answer:** Yes. The following was provided in response to Question on Notice No 86 from the Additional Estimates hearing held in February 2004.

The Disadvantaged Area Subsidy (DAS) is a recurrent grant for eligible community-based long day care services or outside school hours care services to assist with general operational costs. A long day care service receiving the subsidy must be the sole provider of centre-based care in a community in a rural or remote area, or on the fringe of an urban area.

Some isolated outside school hour care services on the fringe of urban areas may also be eligible for DAS funding. Services on the fringe of an urban area are only eligible for DAS funding if:

- they are a considerable distance from another outside school hours care service and not within another school's catchment area
- there are limited transport links from one service to another.

New Outside School Hours Care (OSHC) services are eligible for establishment funding and, if they meet the eligibility criteria, may be considered for DAS at the end of the two-year establishment-funding period. All OSHC services approved for DAS funding will be funded for two years.

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**Output Group:** 1.4

**Question No:**

**Topic:**

**Hansard Page:** CA44-45

**Senator Collins** asked: Amount of capital funding over the last three years and the date of the last major capital funding.

**Answer:**

**CAPITAL EXPENDITURE - CHILD CARE SERVICES**

	<b>2001</b>	<b>2002</b>	<b>2003</b>
	TOTAL	TOTAL	TOTAL
TOTAL	\$ 3,153,512	\$ 2,917,404	\$ 2,980,854

The program finished in 2002-2003

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**Output Group: 1.4**

**Question No:**

**Topic: JET child care**

**Hansard Page: CA 60**

**Senator Colinns** asked: Update on the number of children, families, parents and services receiving JET child care assistance by state and territory for 2003-04.

**Answer:**

**1 June 2004 Additional Information – JET Child Care**

**Jobs, Education and Training Child Care (JETCC)** provides extra child care assistance to parents who are receiving particular income support payments from Centrelink and who wish to improve their employment prospects through education and training.

JETCC assists parents with finding child care and may assist with the cost of child care, by paying most or all of the “gap fee” (the difference between the fee charged by the child care service and the Child Care Benefit). In addition, JET crèches are run alongside training courses for targeted groups, for example teenage parents, and in rural and remote areas where child care is not otherwise available.

**Funding Allocation:**

2003-2004	\$ 14.969m
2004-2005	\$ 15.264m
2005-2006	\$ 15.597m
2006-2007	\$ 15.953m

**Number of participants utilising JET Child Care 2003/2004**

<b>State</b>	<b>Parent s</b>	<b>Childre n</b>
ACT	220	286
QLD	1802	2343
NSW	1219	1593
NT	509	700
SA	999	1325
TAS	391	508
VIC	2560	3328
WA	1761	2305
<b>Total</b>	<b>*9462</b>	<b>*12388</b>

\* Approximate number of children/families assisted during 2003/04

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**Number of Services providing child care to families assisted by JET Child Care 2003/2004.**

State	Number of Child Care Services
ACT	107
QLD	815
NSW	560
NT	84
SA	332
TAS	140
VIC	979
WA	542
<b>Total</b>	<b>*3559</b>

\* Approximate number of services participating in 2003/04

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**Output Group: 1.4**

**Question No:**

**Topic:**

**Hansard Page: CA 63**

**Senator Collins** asked: Names of good MAC centres in Victoria and South Australia.

**Answer:**

Name: Yappera MACS  
Postal Address: PO Box 123, Northcote 3070  
Address: (2B Watts St, Thornbury)  
Telephone: 03 9416 8787  
Contact: Stacey Brown

Sponsor: Kura Yerlo Council Inc  
Manager: Tania King  
MACS: Kura Yerlo Children's Centre  
Director : Tina Couzens  
Address: 208 Lady Gowrie Drive, Largs Bay SA 5016  
Telephone: 8449 7367  
Fax: 8341 7006

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**Question No:**

**Topic: Aboriginal and Torres Strait Islander innovative services and playgroups**

**Hansard Page: CA 68**

**Senator Collins asked:**

I am told that Aboriginal and Torres Strait Islander innovative services and playgroups comes under 1.1. I am seeking the expenditure estimate for 2003-04 and the estimate for 2004-05 with a state by state breakdown.

**Answer:**

Estimated expenditure for Aboriginal and Torres Strait Islander (ATSI) innovative services and playgroups for 2003-04 is outlined in the table below.

<b>2003-04 Financial Year</b>									
<b>Annual Forecast Expenditure as at May 2004</b>									
<b>(\$'000)</b>									
	<b>Total</b>	<b>ACT</b>	<b>NSW</b>	<b>NT</b>	<b>QLD</b>	<b>SA</b>	<b>TAS</b>	<b>VIC</b>	<b>WA</b>
ATSI Innovative	868	0	0	0	850	0	0	0	18
ATSI Playgroups	1,226	0	223	180	571	0	0	176	76

It is important to note that ATSI Innovative child care programs are also coded under other categories such as ATSI long day care and ATSI outside school hours care.

FaCS does not as yet have an estimate for 2004-05 expenditure for Aboriginal and Torres Strait Islander (ATSI) innovative services and playgroups because the recently announced increases to the Child Care Support will result in changes to estimated expenditures for 2004-05.

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**Output Group:** 1.4

**Question No:**

**Topic:**

**Hansard Page:** CA 54-55

**Senator Collins** asked: In relation to those areas of unmet need, where it has been assessed it is significant, are there other areas that you would regard in present-day terms as being similar level of unmet need?

**Answer:**

Levels of unmet need are continually changing. Areas where there was unmet demand some time ago may now be well supplied.

There has been substantial growth in all kinds of child care in recent times.

The 40,000 OSHC places and 4000 FDC places provided in the Budget are sufficient to fully meet current confirmed needs for both new and additional OSHC and FDC places in all States and Territories.

There are no limits on the number of long day care centre places that can attract Child Care Benefit. Any operator who wants long day care centre places can access them.

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**Topic: Corporate child care providers**

1. Breakdown by **service type by ownership** (i.e. community based, private, multi-owned private) as at May 2004.

<b>Service type</b>	<b>Owners (No.)</b>
CLD	892
PLD (1 or 2 services)	2055
Mult-PLD (3 or more)	62

CLD: Community Based Long Day Care (not for profit); PLD: Private Long Day Care (for profit)

*Note:* Multi-PLD is defined as a sponsor recorded as owning 3 or more services on COS.

*Source:* Centrelink Administrative Data at 07-05-04.

2. **Number of places and services run by corporate child-care providers that are listed on the Stock Exchange.**

The number of approved places in services run by corporate child-care providers listed on the stock exchange at May 7 2004 was 38,743. The number of services was 578. This information is based on recorded sponsorship information from the Child Care Operator System.

3. **The amount of the child care budget paid to corporate child care providers that are listed on the Stock Exchange.**

For corporate child care providers that were listed on the stock exchange at the end of the September 2003 quarter, the total amount of CCB expenditure for this quarter was \$34,298,000. This figure is based on the amount of Child Care Benefit claimed by families using services that are sponsored by these organisations during the financial year regardless of the date that the corporate child care service was listed on the stock exchange. Information on expenditure based on the date of stock exchange listing is not available.

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State or Territory	Child Population		Total	PLACES				Total All	Places/100 Population			
	0-4	5-12		BSC	ASC	VAC	Total OSHC			LDC	FDC	Other
<b>NSW</b>	422345	716351	1138696	14775	30067	21857	67342	72259	23643	2060	165304	14.5
<b>VIC</b>	299611	516801	816412	13729	31189	16680	61356	44331	15635	1711	133975	15.1
<b>QLD</b>	242538	418434	660972	8602	24040	21469	34451	65317	14980	2167	136615	20.7
<b>SA</b>	89522	158109	247631	5106	11126	9807	26039	10812	6188	573	43612	17.6
<b>WA</b>	122708	214534	337242	1582	5339	6933	13654	19053	4905	1107	30319	11.5
<b>TAS</b>	30261	53603	83864	360	2633	2248	3241	2956	2411	273	11745	13.3
<b>NT</b>	16385	26778	43163	123	2003	1864	3509	2545	1013	785	3533	19.3
<b>ACT</b>	20328	36316	56644	1044	3409	1603	6056	4648	2480	187	10371	23.6
<b>Australia</b>	1243698	2140926	3384624	45321	109806	82461	236271	221921	71255	8863	340572	19.3

**DEFINITIONS**  
 BSC - Before School Hours Care  
 ASC - After School Hours Care  
 OSHC - Outside School Hours Care  
 VC - Vacation Care  
 LDC - Long Day Care  
 FDC - Family Day Care

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**COMPARATIVE SUPPLY  
DATA - ALL CHILD CARE  
PLACES - NEW SOUTH  
WALES**

(March 2004)

Planning Area	Population 0-4	PLACES		5-12	Total	AS	VAC	Total OSHC	**LDC	FDC	Other *	Total All	Population
		BS	AS										
Albury	2972	49	185	5106	8078	185	205	430	517	344	43	1334	16.5
Armidale Dumaresq	1639	0	45	2799	4268	45	130	175	271	220	0	666	15.6
Ashfield	102	0	513	3265	5367	513	340	1118	617	244	0	1979	36.9
Auburn	1016	0	233	6230	10446	233	170	497	576	200	0	1273	12.2
Bailina	1011	0	60	4182	6283	60	90	150	442	174	0	766	12.2
Bairnald	211	0	0	356	567	0	0	0	0	33	0	33	5.8
Bankstown	1942	0	520	19348	31190	520	385	1090	1953	415	28	3486	11.2
Barraba	222	0	0	204	327	0	0	0	0	10	0	10	3.1
Bathurst	3976	0	45	3430	5406	45	45	90	356	233	0	679	12.6
Baulkham Hills	3973	0	1120	16739	25617	1120	475	2207	1964	333	20	4524	17.7
Bega Valley	1771	0	65	3723	5494	65	105	170	246	170	0	586	10.7
Bellingen	109	0	30	1627	2336	30	45	90	90	120	10	310	13.3
Berrigan	153	0	0	889	1347	0	0	0	30	64	0	94	7.0
Bingara	105	0	0	194	299	0	0	0	0	28	0	28	9.4

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Blacktown	34571	56773	1427	818	3113	3526	649	57	7345	12.9
Bland	815	1296	0	0	0	42	74	0	116	9.0
Blayney	829	1292	0	0	0	41	65	0	106	8.2
Blue Mountains	8965	13815	461	375	1034	570	448	28	2080	15.1
Bogan	429	693	0	0	0	0	30	0	30	4.3
Bombala	296	438	0	0	0	26	12	0	38	8.7
Boorowa	311	474	0	0	0	0	20	0	20	4.2
Botany Bay	3435	5709	280	150	565	482	184	0	1231	21.6
Bourke	561	931	0	0	0	39	20	0	59	6.3
Brewarrina	315	521	0	0	0	22	0	0	22	4.2
Broken Hill	2259	3556	0	25	25	29	95	0	149	4.2
Burwood	2707	4253	255	110	515	328	124	13	980	23.0
Byron	3445	5122	115	120	250	379	143	0	772	15.1
Cabonne	1544	2343	0	0	0	20	118	0	138	5.9
Camden	6240	10243	180	150	465	787	214	0	1466	14.3
Campbelltown	21006	32614	535	350	1095	2602	495	76	4268	13.1
Canada Bay	5062	8549	437	245	924	579	257	0	1760	20.6
Canterbury	14043	23791	562	417	1272	1771	250	38	3331	14.0
Carrathool	434	705	0	0	0	33	10	0	43	6.1
Central Darling	293	479	0	0	0	25	0	0	25	5.2
Cessnock	5594	8801	135	150	339	192	130	29	690	7.8
Cobar	715	1171	0	0	0	20	57	0	77	6.6
Coffs Harbour	7397	11235	170	275	445	810	319	28	1602	14.3
Conargo	199	304	0	0	0	0	10	0	10	3.3
Coolah	487	774	0	0	0	0	10	0	10	1.3
Coolamon	574	867	0	0	0	32	20	0	52	6.0
Cooma-Monaro	1374	1963	30	30	90	58	104	0	252	12.8
Coonabarabran	876	1325	0	0	0	0	40	0	40	3.0

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Coonamble	703	1079	0	0	65	65	30	38	0	133	12.3
Cootamundra	918	1403	15	15	25	55	78	10	0	143	10.2
Copmanhurst	553	805	0	0	0	0	0	12	0	12	1.5
Corowa	898	1414	15	15	15	45	46	80	0	171	12.1
Cowra	1576	2483	30	30	45	90	146	98	0	334	13.5
Crookwell	552	809	20	20	25	60	0	10	0	70	8.7
Culcairn	505	768	0	0	0	0	0	25	0	25	3.3
Deniliquin	988	1563	20	20	30	50	73	86	0	209	13.4
Dubbo	5107	8193	230	230	180	410	352	270	0	1032	12.6
Dungog	1033	1544	45	45	35	80	0	25	0	105	6.8
Eurobodalla	3604	5371	70	70	115	185	445	120	0	750	14.0
Evans	641	967	0	0	0	0	0	30	0	30	3.1
Fairfield	22529	35567	445	445	338	1003	1940	464	29	3436	9.7
Forbes	1178	1869	15	15	0	15	193	133	0	341	18.2
Gilgandra	608	905	0	0	0	0	49	20	0	69	7.6
Glen Innes	690	1059	30	30	30	75	110	67	0	252	23.8
Gloucester	594	833	0	0	0	0	29	25	0	54	6.5
Gosford	18353	28425	805	805	880	2055	2274	486	73	4888	17.2
Goulburn	2303	3668	80	80	195	325	259	158	0	742	20.2
Grafton	2066	3149	30	30	60	90	313	229	35	667	21.2
Great Lakes	3176	4726	70	70	90	190	330	115	0	635	13.4
Greater Lithgow	2358	3654	45	45	45	90	54	72	0	216	5.9
Greater Taree	5441	8128	125	125	125	295	531	196	0	1022	12.6
Griffith	3135	5131	60	60	85	170	174	125	0	469	9.1
Gundagai	471	737	0	0	20	20	105	55	0	180	24.4
Gunnedah	1609	2521	0	0	30	30	0	135	49	214	8.5
Gunning	277	436	30	30	0	30	0	10	0	40	9.2
Guyra	557	867	0	0	0	0	20	20	0	40	4.6

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Harden	476	729	0	0	0	0	29	5	0	34	4.7
Hastings	7154	10692	180	150	365	709	378	28	1480	13.8	
Hawkesbury	8359	13273	380	338	984	1054	250	0	2288	17.2	
Hay	479	768	0	0	0	26	10	0	36	4.7	
Holbrook	298	457	0	0	0	50	20	0	70	15.3	
Holroyd	9175	15312	610	285	1339	832	333	30	2534	16.5	
Hornsby	16740	25711	1583	760	3378	1515	251	50	5194	20.2	
Hume	1085	1555	0	0	0	0	45	0	45	2.9	
Hunter's Hill	1249	1942	65	35	130	59	7	0	196	10.1	
Hurstville	6933	11303	330	230	775	765	146	0	1686	14.9	
Inverell	1984	2984	0	30	30	160	203	20	413	13.8	
Jerilderie	248	403	0	0	0	0	15	0	15	3.7	
Junee	726	1085	0	0	0	44	50	0	94	8.7	
Kempsey	3402	5183	60	70	155	237	275	45	712	13.7	
Kiama	2366	3482	45	30	105	211	58	0	374	10.7	
Kogarah	4914	8015	300	255	760	539	115	0	1414	17.6	
Ku-ring-gai	12177	17564	810	410	1645	603	212	36	2496	14.2	
Kyogle	1347	1916	30	25	70	0	78	0	148	7.7	
Lachlan	982	1541	32	47	79	59	70	0	208	13.5	
Lake Macquarie	21002	32496	590	585	1510	1312	542	36	3400	10.5	
Lane Cove	2778	4533	250	195	575	424	50	0	1049	23.1	
Leeton	1498	2411	40	50	90	122	20	0	232	9.6	
Leichardt	3788	6886	755	360	1400	682	303	26	2411	35.0	
Lismore	4984	7809	90	135	240	451	407	43	1141	14.6	
Liverpool	20871	34390	775	360	1535	2200	452	55	4242	12.3	
Lockhart	456	692	0	0	0	0	10	0	10	1.4	
Lord Howe Island	35	54	0	0	0	0	0	0	0	..	
Maclean	1837	2818	30	90	150	108	77	10	345	12.2	

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Maitland	6981	11137	175	450	265	890	585	293	0	1768	15.9
Manilla	371	565	0	0	0	0	39	10	0	49	8.7
Manly	3134	5454	165	160	271	536	286	104	20	946	17.3
Marrickville	5272	9315	184	441	225	850	608	190	25	1673	18.0
Merriwa	257	423	0	20	20	40	0	2	0	42	9.9
Moree Plains	2046	3419	0	0	45	45	118	155	0	318	9.3
Mosman	2307	3795	30	175	180	435	273	60	0	768	20.2
Mudgee	2396	3618	0	30	30	60	73	114	0	247	6.8
Mulwaree	822	1226	0	0	0	0	20	10	0	30	2.4
Murray	674	1061	0	0	0	0	0	40	0	40	3.8
Murrumbidgee	347	536	0	0	0	0	0	5	0	5	0.9
Murrurundi	215	355	0	0	0	0	0	5	0	5	1.4
Muswellbrook	2020	3201	15	30	30	75	68	69	0	212	6.6
Nambucca	2127	3100	0	0	30	30	78	130	30	268	8.6
Narrabri	1804	2824	0	25	25	50	106	130	30	316	11.2
Narrandera	851	1300	0	30	30	60	146	5	0	211	16.2
Narramine	890	1410	0	0	0	0	39	69	0	108	7.7
Newcastle	13051	21159	155	840	340	1535	1321	330	127	3313	15.7
North Sydney	2443	4592	33	295	160	540	641	112	0	1293	28.2
Nundle	133	210	0	0	0	0	0	0	0	0	..
Oberon	611	969	0	0	0	0	33	30	0	63	6.5
Off-Shore Areas & Migratory	104	125	0	0	0	0	0	0	0	0	..
Orange	4466	7186	30	85	135	240	505	240	0	985	13.7
Parkes	1931	3075	0	0	30	30	240	155	0	425	13.8
Parramatta	15100	25112	400	695	460	1555	2303	260	153	4271	17.0
Parry	1619	2369	0	0	0	0	0	40	0	40	1.7
Penrith	22667	36583	395	870	612	2077	2653	487	54	5271	14.4
Pittwater	5592	8937	30	260	215	515	475	201	0	1191	13.3

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Port Stephens	7236	11129	1300	150	200	460	495	245	0	1200	10.8
Pristine Waters	1552	2257	0	0	0	0	28	52	0	80	3.5
Queanbeyan	3738	6198	400	225	260	525	279	235	10	1049	16.9
Quirindi	570	886	0	0	0	0	0	22	0	22	2.5
Randwick	8870	15160	338	797	440	1635	1491	136	29	3291	21.7
Richmond Valley	2684	4088	0	0	35	35	141	82	0	258	6.3
Rockdale	7985	13739	130	325	290	765	745	270	38	1818	13.2
Ryde	8584	14188	402	865	350	1707	1184	309	0	3200	22.6
Rylstone	386	630	0	30	30	70	0	31	0	101	16.0
Scone	1158	1798	0	30	30	60	46	89	0	195	10.8
Severn	340	510	0	0	0	0	0	14	0	14	2.7
Shellharbour	7573	12045	300	150	165	395	772	118	28	1313	10.9
Shoalhaven	10365	15555	330	215	285	550	938	295	28	1811	11.6
Singleton	2790	4379	300	45	60	135	136	115	0	386	8.8
Snowy River	2147	2962	300	65	50	165	79	12	0	256	8.6
South Sydney	3809	6849	200	613	195	1011	1488	0	28	2527	36.9
Strathfield	3039	4497	300	140	100	276	246	170	0	692	15.4
Sutherland Shire	22640	35624	1300	1735	765	3785	2465	332	28	6610	18.6
Sydney	1749	3011	0	0	30	30	839	115	5	989	32.8
Tallaganda	287	441	0	20	0	20	0	0	0	20	4.5
Tamworth	4388	6847	400	90	90	225	402	294	68	989	14.4
Temora	782	1222	0	0	30	30	29	55	0	114	9.3
Tenterfield	758	1182	0	0	73	73	20	45	0	138	11.7
Tumbarumba	431	640	100	30	45	90	37	20	0	147	23.0
Tumut	1455	2222	300	30	30	60	141	25	0	226	10.2
Tweed	8082	12228	330	195	285	535	895	395	0	1825	14.9
Unincorp. Far West	92	140	0	0	0	0	0	0	0	0	..
Uralla	731	1113	0	0	0	0	15	16	0	31	2.8

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Urana	184	295	0	0	0	0	0	0	0	5	0	5	0	5	1.7
Wagga Wagga	6748	10813	130	245	255	630	630	630	625	603	28	603	28	1886	17.4
Wakool	646	983	0	0	0	0	0	0	0	50	0	50	0	50	5.1
Walcha	409	657	0	0	0	0	0	0	0	13	0	13	0	13	2.0
Walgett	999	1604	0	0	0	0	0	0	34	45	0	45	0	79	4.9
Warren	383	672	0	0	20	20	20	0	0	31	0	31	0	51	7.6
Warrangah	12465	20757	100	784	430	1614	1614	1556	1556	360	30	360	30	3560	17.2
Waverly	4164	7204	113	290	255	660	660	780	780	125	0	125	0	1565	21.7
Weddin	444	665	0	0	0	0	0	60	60	10	0	10	0	70	10.5
Wellington	1113	1730	0	0	30	30	30	49	49	51	0	51	0	130	7.5
Wentworth	837	1283	0	0	0	0	0	56	56	70	0	70	0	126	9.8
Willoughby	5189	9003	111	360	225	716	716	869	869	133	0	133	0	1718	19.1
Windouran	62	99	0	0	0	0	0	0	0	0	0	0	0	0	..
Wingecarribee	5386	8146	0	95	100	195	195	323	323	165	0	165	0	683	8.4
Wollongong	19952	31799	245	659	635	1519	1519	2222	2222	384	56	384	56	4181	13.1
Wolondilly	5345	8180	120	120	125	365	365	511	511	189	0	189	0	1065	13.0
Woolahra	3760	6059	150	450	308	908	908	233	233	20	0	20	0	1161	19.2
Wyong	16406	25825	300	285	425	800	800	2017	2017	566	50	566	50	3433	13.3
Yallaroi	431	662	0	0	0	0	0	0	0	18	0	18	0	18	2.7
Yarrowlumla	1586	2222	15	70	0	105	105	29	29	20	0	20	0	154	6.9
Yass	1226	1879	0	0	0	0	0	39	39	25	0	25	0	64	3.4
Young	1530	2423	0	15	30	45	45	118	118	25	10	25	10	198	8.2
Unspecified			0	0	0	643	643	0	0	15	250	15	250	908	..
STATE TOTAL	422345	716351	14775	30067	21857	67342	67342	72259	72259	23643	2060	23643	2060	16530	14.5
														4	

\* 'Other' includes IHC, OCC.

\*\* LDC includes places under Private Provider Incentive.

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	Unspecified' is : 643 (state pool for OSHC) ; 250 IHC places (State wide) ; 15 (state pool for FDC)
<b>NOTES:</b>	
OSHC total - reflects approved child care places as per 10 March 2004 Determination	
FDC total reflects approved places as per April 2004 Determination	
LDC total - reflects approved places as per Supply Report dated April 13, 2004 (NSW child care database)	
Other' total - reflects IHC and Occasional Care approved places as per Supply Report dated April 13, 2004 (NSW child care database)	
<b>DEFINITIONS</b>	
OSHC - Outside School Hours Care	
ASC - After School Hours Care	
BSC- Before School Hours Care	
VC - Vacation Care	
LDC - Long Day Care	
FDC - Family Day Care	
<p><i>The Australian Government expressly disclaims any liability and responsibility to any person in respect of anything, and of the consequences of anything, done or omitted to be done by any such person, in reliance on this information provided.</i></p>	

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**COMPARATIVE SUPPLY DATA -  
ALL CHILD CARE PLACES -  
VICTORIA**  
(at March 2004)

Planning Area	Total Population 0-4	PLACES										Total OSHC	LDC	FDC	Other *	Total	Places/ 100 Population
		5-12	Total	BS	AS	VAC	Total OSHC										
Alpine	997	2078	3075	15	75	60	150	50	50	30	280	9.1					
Ararat	651	1296	1947	15	60	30	105	50	50	0	205	10.5					
Ballarat	5401	9408	14809	25	260	375	660	649	340	42	1691	11.4					
Banyule	6820	11712	18532	595	1241	360	2196	1240	275	50	3761	20.3					
Bass Coast	1383	2563	3946	0	110	60	170	60	140	0	370	9.4					
Baw Baw	2322	4642	6964	68	160	0	228	164	215	0	607	8.7					
Bayside	4992	9026	14018	360	820	525	1705	711	177	65	2658	19.0					
Boroondara	7891	14999	22890	695	1465	512	2672	920	175	44	3811	16.6					
Brimbank	11411	19675	31086	529	1023	513	2065	1399	500	7	3971	12.8					
Buloke	413	827	1240	0	0	0	0	0	0	0	0	0.0					
Campaspe	2515	4388	6903	15	50	120	185	186	260	25	656	9.5					
Cardinia	3527	6625	10152	210	335	210	755	556	350	150	1811	17.8					
Casey	15378	25673	41051	908	1137	690	2735	2693	828	30	6286	15.3					
Central Goldfields	706	1366	2072	0	0	30	30	65	70	0	165	8.0					
Colac-Otway	1296	2487	3783	0	45	65	110	60	89	0	259	6.8					
Corangamite	1207	2259	3466	0	0	0	0	20	130	45	195	5.6					
Darebin	7497	10489	17986	398	1005	383	1786	1379	160	40	3365	18.7					
Delatite	1204	2571	3775	0	40	20	60	236	203	30	529	14.0					
East Gippsland	2147	4397	6544	0	100	145	245	200	252	65	762	11.6					
Frankston	7601	13313	20914	225	570	525	1320	1268	378	20	2986	14.3					
Gannawarra	798	1382	2180	0	0	0	0	0	149	8	157	7.2					

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Glen Eira	7001	10781	17782	605	1113	895	2613	1400	240	0	4253	23.9
Glenelg	1328	2527	3855	30	45	45	120	123	95	20	358	9.3
Golden Plains	996	2015	3011	0	25	0	25	0	50	0	75	2.5
Greater Bendigo	5734	10294	16028	64	595	372	1031	830	412	45	2318	14.5
Greater Dandenong	7860	12957	20817	305	485	325	1115	1312	586	65	3078	14.8
Greater Geelong	11826	20730	32556	310	970	495	1775	1586	399	0	3760	11.5
Greater Shepparton	4186	7084	11270	0	120	90	210	657	155	57	1079	9.6
Hepburn	787	1674	2461	0	0	0	0	20	35	40	95	3.9
Hindmarsh	365	743	1108	25	45	30	100	0	0	0	100	9.0
Hobsons Bay	5637	8783	14420	130	430	190	750	587	270	0	1607	11.1
Horsham	1209	2151	3360	0	45	45	90	125	195	54	464	13.8
Hume	10972	18961	29933	705	1165	770	2640	1264	500	50	4454	14.9
Indigo	864	1918	2782	50	80	65	195	130	0	0	325	11.7
Kingston	7663	12757	20420	350	782	375	1507	1276	356	0	3139	15.4
Knox	9883	17842	27725	720	1290	725	2735	1872	256	35	4898	17.7
Latrobe	4617	8725	13342	0	60	140	200	473	355	50	1078	8.1
Loddon	487	953	1440	0	0	0	0	0	0	0	0	0.0
Macedon Ranges	2522	5146	7668	80	222	30	332	504	210	0	1046	13.6
Manningham	5673	10808	16481	375	865	310	1550	1024	125	30	2729	16.6
Maribyrnong	3820	5140	8960	165	365	250	780	559	279	15	1633	18.2
Maroondah	6595	10881	17476	390	868	357	1615	1108	175	96	2994	17.1
Melbourne	2090	2316	4406	60	175	215	450	1422	0	25	1897	43.1
Melton	4225	7229	11454	105	225	240	570	512	225	0	1307	11.4
Mildura	3668	6278	9946	85	275	155	515	253	445	40	1253	12.6
Mitchell	2124	3946	6070	85	105	105	295	206	258	0	759	12.5
Moira	1738	3176	4914	0	30	30	60	124	140	10	334	6.8
Monash	7796	13565	21361	857	1603	673	3133	1405	275	0	4813	22.5
Moonee Valley	6225	9985	16210	503	1147	310	1960	730	272	46	3008	18.6
Moorabool	1823	3393	5216	65	140	110	315	102	200	0	617	11.8
Moreland	7954	11542	19496	431	935	405	1771	1390	338	0	3499	17.9
Mornington Peninsula	7716	14591	22307	235	545	435	1215	1415	281	0	2911	13.0
Mount Alexander	875	1961	2836	0	40	25	65	93	50	0	208	7.3

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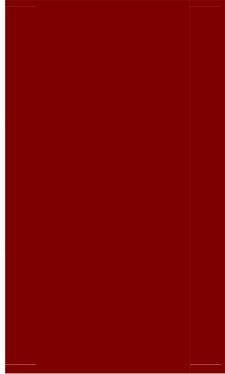
Moyn	1032	2064	3096	15	30	20	65	38	0	10	113	3.6
Murrindindi	807	1603	2410	15	75	0	90	64	72	0	226	9.4
Nillumbik	4175	8122	12297	305	715	290	1310	678	137	15	2140	17.4
Northern Grampians	853	1566	2419	15	60	60	135	40	78	15	268	11.1
Port Phillip	3360	3954	7314	195	605	285	1085	1079	125	0	2289	31.3
Pyrenees	349	741	1090	0	0	0	0	0	50	0	50	4.6
Queenscliffe	126	325	451	15	45	0	60	60	0	0	120	26.6
South Gippsland	1502	3076	4578	0	45	0	45	95	150	0	290	6.3
Southern Grampians	1009	1961	2970	0	0	0	0	50	145	0	195	6.6
Stonnington	4060	6221	10281	132	612	280	1024	780	50	65	1919	18.7
Strathbogie	474	1017	1491	0	30	0	30	0	0	0	30	2.0
Surf Coast	1395	2515	3910	60	185	60	305	45	95	0	445	11.4
Swan Hill	1570	2718	4288	0	70	145	215	71	150	50	486	11.3
Towong	351	726	1077	0	0	0	0	35	0	0	35	3.2
Wangaratta	1588	3085	4673	0	90	180	270	209	240	0	719	15.4
Warnambool	2069	3624	5693	0	45	75	120	168	280	0	568	10.0
Wellington	2545	4941	7486	45	85	70	200	143	250	0	593	7.9
West Wimmera	273	577	850	0	0	0	0	0	0	0	0	0.0
Whitehorse	8662	12643	21305	605	1165	535	2305	1628	320	71	4324	20.3
Whittlesea	8498	14302	22800	480	820	380	1680	996	230	0	2906	12.7
Wodonga	2418	4037	6455	95	160	265	520	679	275	100	1574	24.4
Wyndham	6752	12279	19031	254	961	520	1735	1123	490	45	3393	17.8
Yarra	3153	3860	7013	225	825	305	1355	1134	180	0	2669	38.1
Yarra Ranges	9687	17819	27506	485	1280	375	2140	808	350	11	3309	12.0
Yarriambiack				0	0	0	0	0	0	0	0	0.0
STATE TOTAL	299611	516801	816412	13729	31189	16680	61598	44331	15635	1711	123275	15.1

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COMPARATIVE  
SUPPLY DATA -  
ALL CHILD  
CARE PLACES -  
QUEENSLAND  
(May 2004)



Planning Area	SLA	Population			Total	PLACES			VAC	LDC	FDC	Other *	Total All	Places/100 Population
		0-4	5-12	Total		BS	AS	Total OSHC						
Albert	Beenleigh	525	893	1418	45	110	231	40	221	562	39.6			
Albert	Bethania-Waterford	395	642	1037	120	285	75	100	360	34.7				
Albert	Central Pine West	1063	2091	3154	85	299	225	164	524	16.6				
Albert	Edens Landing-Holmview	483	738	1221	30	0	139	0	139	11.4				
Albert	Gold Coast (C) Bal in BSD	774	1511	2285	30	30	329	65	5	364	15.9			
Albert	Mt Warren Park	352	729	1081	65	165	224	389	36.0					
Albert	Windaroo-Bannockburn	181	403	584	0	0	0	0	0	0	..			
Aspley	Aspley	616	1184	1800	200	410	298	135	708	39.3				
Aspley	Bald Hills	420	705	1125	75	190	143	75	333	29.6				
Aspley	Bracken Ridge	993	1767	2760	75	210	212	70	422	15.3				
Aspley	Bridgeman Downs	465	829	1294	0	0	0	0	0	0	..			
Aspley	Carseldine	230	527	757	0	0	60	0	60	7.9				
Aspley	Chermside West	390	620	1010	65	150	175	50	179	49.9				
Aspley	Everton Park	425	662	1087	95	195	222	40	417	38.4				
Aspley	McDowall	489	832	1321	150	275	75	80	350	26.5				
Aspley	Stafford Heights	401	835	1236	30	45	75	0	120	9.7				

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Aspley	484	643	1127	30	40	55	125	293			418	37.1
Aspley	507	749	1256	35	30	30	75				75	6.0
Atherton	671	1311	1982	90	90	40	130	94	2-10	9	443	22.4
Atherton	898	1173	2071	90	90	120	210	156	80		446	21.5
Atherton	389	827	1216	30	30	30	60	45			105	8.6
Atherton	324	717	1041				0				0	..
Atherton	1201	2209	3410	60	60	120	200	170	4	4	374	11.0
Bayside	177	272	449				0				0	..
Bayside	155	291	446			90	90				90	20.2
Bayside	194	319	513	65	65	65	180				180	35.1
Bayside	621	1046	1667	30	30	30	75	326			401	24.1
Bayside	10	13	23				0				0	..
Bayside	691	1046	1737	95	95		130	82	479		691	39.8
Bayside	733	1054	1787				0	267			267	14.9
Beadesert	2135	4057	6192	95	150	90	335	233			568	9.2
Beadesert	1745	3354	5099	30	30	55	85	320	220	30	655	12.8
Belyando	848	1369	2217			35	35	97			132	6.0
Belyando	205	286	491				0			21	21	4.3
Bowen	814	1479	2293	35	65	76	156	138	95	5	394	17.2
Bundaberg	3095	5211	8306	300	270	295	675	1018	295	22	2010	24.2
Bundaberg	707	1424	2131				0	146			146	6.9
Bundaberg	689	1537	2226	30	60	30	100				100	4.5
Bundaberg	277	674	951		30	30	60	75	35	3	173	18.2
Bundaberg	314	618	932				0		50		50	5.4
Burdekin	1364	2077	3441			50	50	148	145		343	10.0
Caboolture	590	1378	1968				0	124			124	6.3
Caboolture	1571	2739	4310	60	75	70	205	787		5	997	23.1
Caboolture	1314	2236	3550	65	120	140	325	149		5	474	13.4
Caboolture	789	1582	2371				0	678		5	683	28.8
Caboolture	346	751	1097				0	149			149	13.6
Caboolture	847	1738	2585	30	30	30	80	72			152	5.9
Caboolture	1467	2506	3973	30	70	130	250	507			757	19.1

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Caboollure	Griffin-Mango Hill	298	435	733					0	52			52	7.1
Caboollure	Morayfield	1429	2444	3873					0	557	360	40	957	24.7
Cairns	Cairns (C) - Barron	1378	2379	3757	38	195	215	217	425	414			1056	28.1
Cairns	Cairns (C) - Central Suburbs	1494	2105	3599	30	195	190		385	788			1173	32.6
Cairns	Cairns (C) - City	355	406	761	20	135	135		290	244	36		570	74.9
Cairns	Cairns (C) - Mt Whitfield	668	1185	1853	20	195	145		360	74	220	15	669	36.1
Cairns	Cairns (C) - Northern Suburbs	936	1756	2692	20	115	90		225	161			386	14.3
Cairns	Cairns (C) - Pt B	556	1087	1643		25	45		70	41			111	6.8
Cairns	Cairns (C) - Trinity	2768	4404	7172	20	379	205	240	644	772			1656	23.1
Cairns	Cairns (C) - Western Suburbs	727	1305	2032			50		50	105			155	7.6
Central Highlands	Bahinia (S)	182	318	500					0				0	..
Central Highlands	Duaringa (S)	785	1243	2028					0	66	44		110	5.4
Central Highlands	Emerald (S)	1114	1816	2930		55	65	150	120	149	5		424	14.5
Central Highlands	Jericho (S)	94	136	230					0				0	..
Central Highlands	Peak Downs (S)	327	466	793					0		4		4	0.5
Central West	Aramac (S)	53	94	147					0				0	..
Central West	Barcaldine (S)	128	237	365				50	0				50	13.7
Central West	Barcoo (S)	39	49	88					0				0	..
Central West	Blackall (S)	132	235	367				30	0				30	8.2
Central West	Diamantina (S)	28	46	74			35		35				35	47.3
Central West	Ilfracombe (S)	41	47	88					0				0	..
Central West	Isisford (S)	25	47	72					0				0	..
Central West	Tambo (S)	34	69	103					0	21			21	20.4
Central West	Winton (S)	136	228	364					0	29			29	8.0
Central West	Longreach (S)	327	496	823		30	30	55	60	29	113		257	31.2
Charters Towers	Charters Towers (C)	601	1091	1692		30	40	75	70	42			187	11.1
Charters Towers	Dalrymple (S)	252	544	796					0				0	..
City Core	Bowen Hills	39	43	82					0				0	..
City Core	City	69	115	184	34	57			91	54			145	78.8



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Far South West	Paroo (S)	182	304	486	30	29	59	12.1
Far South West	Quilpie (S)	90	123	213	0	0	0	..
Fraser	Hervey Bay (C) - Pt A	2286	4372	6658	205	837	1599	24.0
Fraser	Hervey Bay (C) - Pt B	235	423	658	0	45	45	6.8
Fraser	Maryborough (C)	1601	2851	4452	30	428	868	19.5
Fraser	Tiaro (S)	286	579	865	0	0	0	..
Fraser	Woocoo (S)	200	408	608	0	0	0	..
Gladstone	Banana (S)	1045	1811	2856	30	104	242	8.5
Gladstone	Calliope (S) - Pt A	869	1814	2683	30	139	169	6.3
Gladstone	Calliope (S) - Pt B	169	365	534	0	0	0	..
Gladstone	Gladstone (C)	2197	3593	5790	110	520	900	15.5
Gladstone	Miriam Vale (S)	279	592	871	0	33	63	7.2
Gulf	Burke (S)	185	278	463	5	5	34	7.3
Gulf	Carpentaria (S)	379	577	956	55	58	303	31.7
Gulf	Morrington (S)	124	129	253	0	0	0	..
Hinchinbrook	Hinchinbrook (S) - Palm Island	278	422	700	30	42	102	14.6
Hinchinbrook	Hinchinbrook (S) excl. Palm Is	741	1394	2135	30	82	222	10.4
Hinterland	Carrara-Merrimac	1115	1752	2867	145	338	1281	44.7
Hinterland	Coomera-Cedar Creek	1081	1764	2845	115	636	906	31.8
Hinterland	Guanaba-Currumbin Valley	1944	3584	5528	200	670	1145	20.7
Hinterland	Helensvale	778	1655	2433	0	278	278	11.4
Hinterland	Hope Island	243	379	622	0	227	227	36.5
Hinterland	Mundubbera (S)	170	272	442	0	55	55	12.4
Hinterland	Nerang	1577	2841	4418	150	760	1205	27.3
Hinterland	Oxenford	834	1248	2082	0	381	381	18.3
Hinterland	Robina	933	1846	2779	45	784	829	29.8
Hinterland	Stephens	421	660	1081	95	82	342	31.6
Hinterland	Worongary-Tallai	584	1265	1849	0	264	264	14.3
Inland	Boulia (S)	41	84	125	35	35	35	28.0
Inland	Cloncurry (S)	355	484	839	0	58	58	6.9

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Inland	186	276	462			60	60	60	60	91	211	45.7
Inland	90	108	198		25		25	25	25	21	46	23.2
Inland	93	129	222		30	30	60	60	60		60	27.0
Inner Brisbane South	64	99	163		60		60	60	60		60	36.8
Inner Brisbane South	223	299	522		50	45	145	174	174	35	529	101.3
Inner Brisbane South	177	193	370		35		55	55	55		55	14.9
Inner Brisbane South	234	169	403		30	30	75	116	116		191	47.4
Inner Brisbane South	222	351	573		100	70	220	155	155		375	65.4
Inner Brisbane South	195	218	413			0	0	44	44		44	10.7
Inner Brisbane South	176	307	483			0	0	35	35		35	7.2
Ipswich	42	67	109			0	0	0	0		0	..
Ipswich	4992	8253	13245		665	504	1499	1324	1324		3165	23.9
Ipswich	3548	5913	9461		295	325	820	1264	1264		2482	26.2
Ipswich	513	1033	1546		45	30	90	74	74		164	10.6
Ipswich	313	532	845			0	0	0	0		0	..
Ipswich	548	1034	1582			0	0	75	75		75	4.7
Ipswich	369	789	1158		60	45	140	123	123		263	22.7
Johnstone	712	1201	1913			152	182	159	159	5	346	18.1
Johnstone	1310	2547	3857		85		85	188	188		388	10.1
Kedron	277	342	619			0	0	50	50		50	8.1
Kedron	304	386	690			0	0	75	75		75	10.9
Kedron	241	438	679		90	75	200	30	30		200	29.5
Kedron	318	404	722		160	105	335	30	30		365	50.6
Kedron	682	947	1629		65	60	145	75	75		220	13.5
Kedron	122	158	280			0	0	0	0		0	..
Kedron	265	324	589		70	30	115	140	140		255	43.3
Kedron	341	457	798		121	90	286	150	150		436	54.6
Kedron	564	770	1334		55	40	125	150	150	144	419	31.4
Kedron	262	335	597			0	0	42	42		42	7.0
Kedron	370	373	743		120	95	275	98	98		373	50.2
Kenmore	60	140	200			0	0	0	0		0	..



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Logan	Waterford West	434	756	1190	30	50	120	200	417	15	632	53.1
Logan	Woodridge	1479	2277	3756	30	80	110	240	609	201	1050	28.0
Mackay	Mackay (C) - Pt A	4653	7967	12620	30	370	390	820	1033	27	2461	19.5
Mount Isa	Mount Isa (C)	1994	2941	4935	30	55	80	135	257	165	557	11.3
Near South West	Balonne (S)	522	699	1221	30	40	45	85	91	55	231	18.9
Near South West	Bendemere (S)	79	123	202	30			0			0	..
Near South West	Booringa (S)	158	230	388	30			0			0	..
Near South West	Bungil (S)	132	269	401	30			0			0	..
Near South West	Warwick (S) - Central	772	1406	2178	30	80	85	195	110	105	410	18.8
Near South West	Roma (T)	554	858	1412	30			0	194	115	359	25.4
North Burnett	Biggenden (S)	89	146	235	30			0			0	..
North Burnett	Eidsvold (S)	70	104	174	30		30	30			30	17.2
North Burnett	Gayndah (S)	217	337	554	30			0	46	40	86	15.5
North Burnett	Monto (S)	157	278	435	30	30	45	75		120	195	44.8
North Burnett	Mudgeeraba	568	1272	1840	30	40	50	90	367		457	24.8
North Burnett	Perry (S)	12	62	74	30			0			0	..
North West Darling	Cambooya (S) - Pt A	287	511	798	30			0			0	..
Downs	Cambooya (S) - Pt B	122	248	370	30			0			0	..
North West Darling	Clifton (S)	165	308	473	30		30	30	44		74	15.6
Downs	Crow's Nest (S) - Pt A	434	983	1417	30	50	50	130	75		205	14.5
North West Darling	Crow's Nest (S) - Pt B	229	478	707	30	30	30	75	58		133	18.8
Downs	Dalby (T)	814	1210	2024	30	80	110	205	207		412	20.4
North West Darling	Gatton (S)	1010	1913	2923	30	60	125	200	289	20	509	17.4
Downs	Jondaryan (S) - Pt A	377	861	1238	30	45	45	120	75		195	15.8
North West Darling	Jondaryan (S) - Pt B	584	927	1511	30			0	108		108	7.1



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Outer Brisbane South A	Greenslopes	369	462	831	25	40	30	95	74	169	20.3
Outer Brisbane South A	Holland Park West	304	456	760	60	95	65	220	75	295	38.8
Outer Brisbane South A	Kuraby	393	604	997	30	35	30	85	75	160	16.0
Outer Brisbane South A	MacGregor	192	384	576	40	100	75	215		215	37.3
Outer Brisbane South A	Moorooka	546	719	1265	40	65	50	155	94	249	19.7
Outer Brisbane South A	Mount Gravatt	190	233	423	40	85	70	195	96	291	68.8
Outer Brisbane South A	Nathan	45	76	121	24	45	35	104	106	435	359.5
Outer Brisbane South A	Parkinson-Drewvale	649	917	1566			30	30		30	1.9
Outer Brisbane South A	Robertson	144	325	469				0		0	..
Outer Brisbane South A	Rocklea	95	127	222				0		0	..
Outer Brisbane South A	Runcom	877	1551	2428	30	60	60	150	199	349	14.4
Outer Brisbane South A	Salisbury	343	513	856	30	70	60	160	106	266	31.1
Outer Brisbane South A	Stretton-Karawatha	174	393	567				0		0	..
Outer Brisbane South A	Sunnybank	404	661	1065	60	145	144	349	125	479	45.0
Outer Brisbane South A	Sunnybank Hills	823	1572	2395	40	90	95	225	127	352	14.7
Outer Brisbane South A	Tarragindi	583	868	1451	65	145	110	320	204	524	36.1
Outer Brisbane South A	Upper Mount Gravatt	400	566	966	30	115	117	302	177	644	66.7

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A	Outer Brisbane South	17	30	47															0	..
A	Outer Brisbane South	151	220	371															59	15.9
A	Outer Brisbane South	319	470	789	30	95	65	190	111	130									431	54.6
A	Outer Brisbane South	197	300	497	30	85	75	210	52										262	52.7
B	Outer Brisbane South	314	555	869				0											0	..
B	Outer Brisbane South	289	360	649				0											0	..
B	Outer Brisbane South	44	138	182				0	24										24	13.2
B	Outer Brisbane South	667	882	1549	150	165	130	405											405	26.1
B	Outer Brisbane South	296	388	684	60	95	80	235	75										310	45.3
B	Outer Brisbane South	549	811	1360	35	60	30	125	135										260	19.1
B	Outer Brisbane South	341	580	921				0	122										122	13.2
B	Outer Brisbane South	779	1706	2485	85	170	80	335	134										469	18.9
B	Outer Brisbane South	41	111	152				0											0	..
B	Outer Brisbane South	730	981	1711	70	165	150	385	360										745	43.5
B	Outer Brisbane South	58	164	222	30	70	50	150											150	67.6
B	Outer Brisbane South	254	363	617				0	74										77	12.5

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Outer Brisbane South B	Holland Park	530	747	1277	65	35	100	127	227	17.8
Outer Brisbane South B	Mansfield	580	1086	1666	115	115	285	179	464	27.9
Outer Brisbane South B	Morningside	443	547	990	60	30	110	229	487	49.2
Outer Brisbane South B	Mount Gravatt East	642	897	1539			0	214	424	27.6
Outer Brisbane South B	Murarie	169	248	417			0	245	245	58.8
Outer Brisbane South B	Norman Park	420	532	952	60	70	160		160	16.8
Outer Brisbane South B	Rochedale	40	149	189	150	110	330	75	405	214.3
Outer Brisbane South B	Tingalpa	794	1086	1880	40	60	155	379	534	28.4
Outer Brisbane South B	Wishart	569	935	1504	60	115	330	113	443	29.5
Pine Rivers	Albany Creek	1152	2339	3491	235	175	540	336	876	25.1
Pine Rivers	Bray Park	643	1170	1813	55	50	135	149	284	15.7
Pine Rivers	Dakabin-Kallangur-M. Downs	1745	3022	4767	145	145	395	589	984	20.6
Pine Rivers	Hills District	1504	2252	3756	115	90	270	203	473	12.6
Pine Rivers	Lawnton	437	655	1092		30	30	287	771	70.6
Pine Rivers	Petrie	677	1193	1870	127	102	296	288	584	31.2
Pine Rivers	Pine Rivers (S) Bal	1035	2309	3344	180	120	405	184	589	17.6
Pine Rivers	Strathpine-Brendale	784	1268	2052	30	35	85	150	235	11.5
Red Hill	Bardon	538	846	1384	190	110	375		375	27.1
Red Hill	Kelvin Grove	163	195	358	60	50	135	160	295	82.4
Red Hill	Milton	78	70	148	75		100	75	175	118.2
Red Hill	Paddington	333	378	711	30	20	50	74	129	18.1
Red Hill	Red Hill	228	297	525			0	55	280	53.3
Redcliffe	Clontarf	476	766	1242	65	50	140	92	232	18.7



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South Burnett	Kingaroy (S)	830	1507	2337	30	30	70	192	130	392	16.8
South Burnett	Murgon (S)	461	699	1160	70	70	70	66	60	196	16.9
South Burnett	Nanango (S)	525	1016	1541	30	30	60	96		156	10.1
South Burnett	Wondai (S)	273	526	799			0			0	..
South Coast North	Arundel	660	1012	1672	45	50	110	148		258	15.4
South Coast North	Ashmore	640	1145	1785	40	80	195	238		433	24.3
South Coast North	Benowa	323	752	1075	25	45	161	288		449	41.8
South Coast North	Biggera Waters	299	433	732	25	52	52	150		202	27.6
South Coast North	Broadbeach	152	181	333	35	46	81			81	24.3
South Coast North	Broadbeach Waters	353	497	850		105	105	75		180	21.2
South Coast North	Bundall	211	334	545			0			0	..
South Coast North	Coombabah	556	780	1336	30	50	120	115		235	17.6
South Coast North	Ernest-Molendinar	229	460	689			0	56		56	8.1
South Coast North	Hollywell	139	196	335			0			0	..
South Coast North	Labrador	866	1254	2120		52	52	343		395	18.6
South coast North	Main Beach-Broadwater	176	233	409			0			0	..
South Coast North	Mermaid Beach	300	398	698			0			0	..
South Coast North	Mermaid Wtrs-Clear Is. Wtrs	568	1077	1645	35	145	350	119		469	28.5
South Coast North	Paradise Point	159	337	496			0			0	..
South Coast North	Parkwood	747	1288	2035			0	267		267	13.1
South Coast North	Runaway Bay	287	612	899	30	60	170	256		426	47.4
South Coast North	Southport	1124	1754	2878	37	197	469	867	30	1366	47.5
South Coast North	Surfers Paradise	877	1353	2230		70	70	168		238	10.7
South Coast South	Bilinga	59	99	158			0			0	..
South Coast South	Burleigh Heads	361	537	898	15	52	102	238		340	37.9
South Coast South	Burleigh Waters	682	1204	1886	15	60	165	158		323	17.1
South Coast South	Coolangatta	202	257	459		25	50			50	10.9
South Coast South	Currumbin	117	212	329		46	92	43		135	41.0
South Coast South	Currumbin Waters	525	1128	1653	30	40	110	206		316	19.1
South Coast South	Elanora	638	1240	1878	30	120	340	108		448	23.9
South Coast South	Miami	327	444	771	15		15	120		135	17.5
South Coast South	Palm Beach	675	1188	1863	45	45	90	99		189	10.1



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Sunshine Coast	Caloundra (C) - Hinterland	406	885	1291	100	25	35	74	109	8.4
Sunshine Coast	Caloundra (C) - Kawana	994	1798	2792	45	117	75	211	448	16.0
Sunshine Coast	Caloundra (C) - Rail Corridor	1102	2310	3412	50	90	230	204	434	12.7
Sunshine Coast	Maroochy (S) - Buderim	1949	4249	6198	80	273	317	719	1369	22.1
Sunshine Coast	Maroochy (S) - Coastal North	1374	2154	3528	40	125	140	276	581	16.5
Sunshine Coast	Maroochy (S) - Maroochydhore	820	1221	2041	60	120	180	388	616	30.2
Sunshine Coast	Maroochy (S) - Mooloolaba	516	759	1275	30	30	60	60	120	9.4
Sunshine Coast	Maroochy (S) - Nambour	747	1310	2057	35	135	175	256	1011	49.1
Sunshine Coast	Maroochy (S) Bal	1389	3047	4436	55	145	240	136	376	8.5
Sunshine Coast	Maroochy (S) Bal in S C'st SSD	907	1769	2676	85	210	200	171	646	24.1
Sunshine Coast	Noosa (S) - Noosa-Noosaville	516	810	1326			0	180	200	15.1
Sunshine Coast	Noosa (S) - Sunshine-Peregian	569	1043	1612			45	86	131	8.1
Sunshine Coast	Noosa (S) - Tewantin	647	1204	1851	20	45	150	253	588	31.8
Sunshine Coast	Noosa (S) Bal	890	1810	2700	35	90	100	163	398	14.7
Toowoomba	Toowoomba (C) - Central	832	1296	2128	20	185	160	432	1482	69.6
Toowoomba	Toowoomba (C) - North-East	638	1182	1820	10	130	75	40	261	14.3
Toowoomba	Toowoomba (C) - North-West	1357	2136	3493	40	60	165	660	825	23.6
Toowoomba	Toowoomba (C) - South-East	1419	2461	3880		90	160	345	595	15.3
Toowoomba	Toowoomba (C) - West	1550	2506	4056	25	103	100	584	829	20.4
Torres	Torres (S)	1166	1922	3088	20	240	205	221	781	25.3
Townsville	Aitkenvale	324	476	800	35	92	95	194	556	69.5
Townsville	Cranbrook	424	776	1200	40	195	140	325	700	58.3
Townsville	Currajong	150	227	377	15	65	95	43	220	58.4
Townsville	Douglas	197	253	450			0	238	238	52.9

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Townsville	151	277	428	60	95	155	81			236	55.1
Townsville	194	321	515	40		40	75			115	22.3
Townsville	354	592	946	45	40	85	148			233	24.6
Townsville	221	296	517			0	150			150	29.0
Townsville	139	231	370	45		45	141			186	50.3
Townsville	815	1334	2149			0	75			75	3.5
Townsville	1637	2772	4409	185	140	400	439	316	38	1193	27.1
Townsville	123	280	403			0			5	5	1.2
Townsville	339	516	855			0				0	..
Townsville	185	372	557	139	50	229				229	41.1
Townsville	661	1364	2025	217	185	473	222			695	34.3
Townsville	232	383	615	100	60	160	151		90	311	50.6
Townsville	130	213	343			0	75			165	48.1
Townsville	52	119	171			0				0	..
Townsville	155	198	353			0	134			134	38.0
Townsville	176	273	449			0				0	..
Townsville	82	126	208			0				0	..
Townsville	126	218	344			0	75	225		300	87.2
Townsville											
Townsville	103	149	252	30		30				30	11.9
Townsville	40	85	125			0				0	..
Townsville	1678	2593	4271	212	95	277	359			636	14.9
Townsville	496	958	1454			30				30	2.1
Townsville	237	463	700			0				0	..
Townsville	316	436	752			0			38	38	5.1
Townsville	233	275	508			0				0	..
Townsville	348	646	994			0	148			148	14.9
Western Darling Downs	436	758	1194		30	30	29	90	5	154	12.9
Western Darling Downs											
Western Darling Downs	420	508	928	30	50	80	190	120	52	442	47.6
Western Darling Downs	188	319	507			0	31			31	6.1

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Western Darling Downs	Murilla (S)	231	303	534	30	30	75	29	85	18	207	38.8
Western Darling Downs	Tara (S)	281	551	832			0				0	..
Western Darling Downs	Taroom (S)	206	333	539			0				0	..
Western Darling Downs	Waggamba (S)	288	386	674			0				0	..
Western Darling Downs	Warroo (S)	76	132	208			0				0	..
Whitsunday	Mackay (C) - Pt B	774	1435	2209			0				0	..
Whitsunday	Mirani (S)	389	812	1201			0		100		100	8.3
Whitsunday	Whitsunday (S)	1072	1719	2791	60	65	125	285	105	5	520	18.6
	STATE TOTAL	242538	418434	660972	8602	24040	21469	65317	14980	2167	136615	20.7

#Target population is defined as children aged 0-12 whose parent/s (both parents in couple families or lone parent) are working/training/studying. Data provided by ABS from 2001 Census.

\* 'Other' includes IHC, OCC, flexibles/innovatives, block grant funded etc. If a breakdown is not available at SLA level, include place numbers in the 'unspecified' row.  
\* Queensland

Qualifier: Other includes IHC, Innovative, multifunctional, Special Services and Occasional Care Neighbourhood model.

COMPARATIVE SUPPLY  
DATA - ALL CHILD CARE  
PLACES - SOUTH  
AUSTRALIA  
(April 2004)

SOUTH AUSTRALIA

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Planning Area	Federal Electorate	Population		PLACES						Total	Oth er *	FDC	LDC	Total OSHC	VAC	AS	Total OSHC	LDC	FDC	Oth er *	Total	Places/ 100 Population
		0-4	5-12	OSHC	AS	VAC	Total OSHC	LDC	FDC													
Adelaide (C)	Adelaide	486	511	997	20	145	95	260	593	0	23	876	87.9									
Adelaide Hills (DC) - Bal	Mayo	579	983	1562	32	70	85	187	105	48	340	21.8										
Adelaide Hills (DC) - Central	Mayo	637	1557	2194	102	180	105	387	128		515	23.5										
Adelaide Hills (DC) - North	Mayo/Wakefield	414	906	1320	20	20	20	60	26	5	91	6.9										
Adelaide Hills (DC) - Ranges	Mayo	561	1198	1759	22	89	50	161	0	60	221	12.6										
Alexandrina (DC) - Coastal	Barker	442	993	1435		35	45	80	57	21	158	11.0										
Alexandrina (DC) - Strathalbyn	Mayo/Barker	496	1051	1547	25	25	35	85	45	28	158	10.2										
Barossa (DC) - Angaston	Wakefield	480	775	1255	60	90	80	230	0	46	276	22.0										
Barossa (DC) - Barossa	Wakefield	469	916	1385	12	30	0	42	0	105	147	10.6										
Barossa (DC) - Tanunda	Wakefield	253	442	695	0	0	0	0	0	10	10	1.4										
Barunga West (DC)	Grey/Wakefield	166	269	435	0	0	0	0	0	20	20	4.6										
Berri and Barmera (DC) - Barmera	Wakefield	256	509	765		20	30	50	0	32	82	10.7										
Berri and Barmera (DC) - Berri	Wakefield	493	795	1288	30	50	60	140	50	94	284	22.0										
Burnside (C) - North-East	Sturt	853	1860	2713	55	154	125	334	23	9	366	13.5										
Burnside (C) - South-West	Adelaide/Sturt	918	1838	2756	70	150	95	315	301	9	629	22.8										
Campbelltown (C) - East	Mayo/Sturt	1401	2762	4163	123	235	155	513	139	59	711	17.1										
Campbelltown (C) - West	Mayo/Sturt	1023	1514	2537	48	138	128	314	129	59	506	20.0										
Ceduna (DC)	Grey	303	500	803		22	30	52	78	13	161	20.0										
Charles Sturt (C) - Coastal	Hindmarsh/Pt	1339	2514	3853	109	283	195	587	0	90	677	17.6										
Charles Sturt (C) - Inner East	Adelaide								95	90	8	596	19.8									
Charles Sturt (C) - Inner West	Adelaide/Hindmarsh /Pt Adelaide	1180	1829	3009	78	210	115	403														
Charles Sturt (C) - Inner West	Hindmarsh/Port	1240	2305	3545	27	55	40	122	179	91	392	11.1										
Charles Sturt (C) - North-East	Adelaide								257	91		753	18.9									
Charles Sturt (C) - North-East	Adelaide/Port	1503	2477	3980	35	115	255	405														
Clare and Gilbert Valleys (DC)	Adelaide								46	51		169	11.2									
Cleve (DC)	Grey	502	1002	1504	12	30	30	72	0	30	70	19.3										
Cooper Pedy (DC)	Grey	119	243	362		20	20	40	31	0	15	86	20.3									
Cooper Pedy (DC)	Grey	151	273	424		20	20	40														

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Copper Coast (DC)	Wakefield	589	1178	1767	12	12	24	53	76	153	8.7
Elliston (DC)	Grey	98	177	275	0	0	0	0	5	5	1.8
Flinders Ranges (DC)	Grey	121	224	345	0	0	0	0	6	6	1.7
Franklin Harbor (DC)	Grey	82	150	232	0	0	0	0	8	8	3.4
Gawler (M)	Wakefield	1047	2104	3151	80	195	435	156	182	773	24.5
Goyder (DC)	Grey	223	549	772	8	15	38	0	5	43	5.6
Grant (DC)	Barker	459	907	1366	12	40	102	0	18	120	8.8
Holdfast Bay (C) - North	Boothby/Hindmarsh	697	1266	1963	27	95	237	114	5	356	18.1
Holdfast Bay (C) - South	Boothby	545	1055	1600	73	145	353	65	59	477	29.8
Kangaroo Island (DC)	Barker	299	486	785	0	0	0	33	8	41	5.2
Karoonda East Murray (DC)	Barker	68	162	230	0	0	0	0	7	7	3.0
Kimba (DC)	Grey	72	166	238	0	0	0	0	5	5	2.1
Lacepede (DC)	Barker	144	286	430	0	0	0	0		0	..
Le Hunte (DC)	Grey	95	167	262	0	0	0	0	16	16	6.1
Light (DC)	Wakefield	659	1317	1976	12	45	97	60	27	184	9.3
Lower Eyre Peninsula (DC)	Grey	275	575	850	0	0	0	0	16	16	1.9
Loxton Waikerie (DC) - East	Wakefield	488	903	1391	12	30	72	49	39	160	11.5
Loxton Waikerie (DC) - West	Wakefield	310	548	858	13	27	40	43	14	97	11.3
Mallala (DC)	Wakefield	481	1009	1490	0	0	0	21	19	40	2.7
Marion (C) - Central	Boothby	1547	2621	4168	110	223	553	365	86	4	24.2
Marion (C) - North	Hindmarsh	1309	2034	3343	35	96	212	50	86	348	10.4
Marion (C) - South	Kingsfon	1293	2717	4010	160	250	650	281	85	8	25.5
Mid Murray (DC)	Barker/Wakefield	455	883	1338	12	20	67	0	25	92	6.9
Mitcham (C) - Hills	Boothby	1219	2192	3411	180	335	720	335	14	1069	31.3
Mitcham (C) - North-East	Boothby	700	1422	2122	75	215	430	292	13	4	34.8
Mitcham (C) - West	Boothby	1243	2073	3316	93	193	336	262	13	611	18.4
Mount Barker (DC) - Central	Mayo	1160	1991	3151	40	100	240	70	59	12	12.1
Mount Barker (DC) Bal	Mayo	588	1073	1661	17	80	97	0	59	156	9.4
Mount Gambier (C)	Barker	1668	2776	4444	30	110	260	216	188	664	14.9
Mount Remarkable (DC)	Grey	171	339	510	0	0	0	0	4	4	0.8
Murray Bridge (RC)	Barker	1195	2061	3256	30	70	170	40	137	20	11.3
Naracoorte and Lucindale (DC)	Barker	531	948	1479	12	25	77	30	70	177	12.0

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Northern Areas (DC)	Grey	324	622	946	0	0	0	0	0	0	44	44	44	4.7
Nor. P'ham St Pirs (C) - East	Adelaide/Sturt	781	1159	1940	24	45	30	99	140	26	140	26	265	13.7
Nor. P'ham St Pirs (C) - West	Adelaide/Sturt	708	1224	1932	141	423	165	729	212	22	212	22	985	51.0
Off-Shore Areas and Migratory		12	16	28	0	0	0	0	0		0		0	..
Onkaparinga (C) - Hackham	Kingsfon	999	1903	2902	16	45	155	216		107	107	8	331	11.4
Onkaparinga (C) - Hills	Mayo/Kingston	618	1381	1999	40	118	115	273	50	107	50	107	430	21.5
Onkaparinga (C) - Morphett	Kingsfon	1608	2686	4294	126	210	152	488	229	107	229	107	832	19.4
Onkaparinga (C) - North Coast	Kingsfon	985	1779	2764	65	115	155	335	101	108	101	108	574	20.8
Onkaparinga (C) - Reservoir	Mayo/Boothby/Kingston	1497	2925	4422	155	293	175	623	230	108	230	108	961	21.7
Onkaparinga (C) - South Coast	Mayo/Kingston	1529	2896	4425	94	125	165	384	193	108	193	108	689	15.6
Onkaparinga (C) - Woodcroft	Mayo/Kingston	2448	4245	6693	229	400	330	959	296	108	296	108	1363	20.4
Orroroo/Carrieton (DC)	Grey	47	120	167	0	0	0	0	0		0		0	..
Peterborough (DC)	Grey	116	227	343	0	0	0	0	0	24	0	24	24	7.0
Playford (C) - East Central	Bonython	1670	2771	4441	101	159	190	450	60	63	60	63	573	12.9
Playford (C) - Elizabeth	Bonython	1892	3053	4945	98	180	125	403	180	231	180	231	872	17.6
Playford (C) - Hills	Wakefield	188	395	583	0	0	0	0	79	63	79	63	142	24.4
Playford (C) - West	Bonython	536	1163	1699	40	98	135	273	85	63	85	63	421	24.8
Playford (C) - West Central	Bonython	1219	1889	3108	60	120	132	312	67	63	67	63	485	15.6
Port Adel. Enfield (C) - Coast	Pt Adelaide	1631	2813	4444	120	215	290	625	120	80	120	80	863	19.4
Port Adel. Enfield (C) - East	Adelaide/Makin/Sturt	1582	2251	3833	94	222	305	621	148	197	148	197	966	25.2
Port Adel. Enfield (C) - Inner	Adelaide/Bonython/Pt Adelaide	1188	1794	2982	52	80	0	132	76	198	76	198	406	13.6
Port Adel. Enfield (C) - Port	Adelaide/Pt Adelaide	1583	2478	4061	34	113	100	247	124	80	124	80	503	12.4
Port Augusta (C)	Grey	968	1677	2645	12	30	30	72	100	102	100	102	278	10.5
Port Lincoln (C)	Grey	991	1628	2619	30	50	50	80	94	91	94	91	265	10.1
Port Pirie C. Dists (M) - City	Grey	996	1601	2597	20	90	90	110	47	156	47	156	313	12.1
Port Pirie C. Dists (M) Bal	Grey	239	431	670	0	0	0	0	0	20	0	20	20	3.0
Prospect (C)	Adelaide	1071	1728	2799	67	194	179	440	184	45	184	45	669	23.9
Renmark Paringa (DC) - Paringa	Wakefield	113	215	328	0	0	0	0	0	5	0	5	5	1.5
Renmark Paringa (DC) - Renmark	Wakefield	525	985	1510	30	55	65	150	28	58	28	58	236	15.6

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Robe (DC)	Barker	97	150	247	12	20	30	62	0	4		66	26.7
Roxby Downs (M)	Grey	400	622	1022	10	20	25	55	128	12		195	19.1
Salisbury (C) - Central	Bonython	1843	3302	5145	230	330	365	925	291	93	68	1377	26.8
Salisbury (C) - Inner North	Bonython	2128	3553	5681	40	90	109	239	123	93		455	8.0
Salisbury (C) - North-East	Bonython/Makin	1455	2615	4070	70	152	150	372	158	93		623	15.3
Salisbury (C) - South-East	Makin	2041	3534	5575	145	251	330	726	164	92		982	17.6
Salisbury (C) Bal	Bonython/Pt Adelaide	455	750	1205	47	80	102	229	50	92	8	379	31.5
Southern Mallee (DC)	Barker	154	300	454		20	20	40	0	1		41	9.0
Streaky Bay (DC)	Grey	134	244	378		30	30	30		35	2	67	17.8
Tatiara (DC)	Barker	572	900	1472		50	50	100	77	31		208	14.1
Tea Tree Gully (C) - Central	Makin	1691	2824	4515	92	190	175	457	135	86	8	686	15.2
Tea Tree Gully (C) - Hills	Mayo/Makin	706	1247	1953	76	160	76	312	184	86		582	29.8
Tea Tree Gully (C) - North	Makin	1929	3553	5482	250	517	333	1100	385	85	8	1193	21.8
Tea Tree Gully (C) - South	Mayo/Makin/Sturt	1848	3073	4921	195	317	220	732	0	13		1202	24.4
The Coorong (DC)	Barker	401	693	1094	0	0	0	0	0	0		13	1.2
Tumby Bay (DC)	Grey	127	278	405		20	20	40	0	3		43	10.6
Unincorp. Far North	Grey	465	820	1285	0	0	0	0			4	4	0.3
Unincorp. Flinders Ranges	Grey	90	197	287	0	0	0	0	0	7		7	2.4
Unincorp. Lincoln	Grey	0	6	6	0	0	0	0	0	0		0	..
Unincorp. Murray Mallee	Barker	0	0	0	0	0	0	0	0	0		0	..
Unincorp. Pirie	Grey	18	44	62	0	0	0	0	0	0		0	..
Unincorp. Riverland	Wakefield	8	18	26	0	0	0	0	0	0		0	..
Unincorp. West Coast	Grey	65	85	150	0	0	0	0	0	0		0	..
Unincorp. Western	Pt Adelaide	0	0	0	0	0	0	0	0	0		0	..
Unincorp. Whyalla	Grey	13	18	31	0	0	0	0	0	0		0	..
Unincorp. Yorke	Wakefield	0	0	0	0	0	0	0	0	0		0	..
Unley (C) - East	Adelaide	1015	1615	2630	92	267	190	549	200	13	20	782	29.7
Unley (C) - West	Adelaide	825	1357	2182	70	160	85	315	174	13	4	506	23.2
Victor Harbor (DC)	Barker	479	915	1394	25	65	160	250	50	39		339	24.3
Wakefield (DC)	Wakefield	389	788	1177	0	0	0	0	21	6		27	2.3
Walkerville (M)	Adelaide/Sturt	302	580	882	85	160	120	365	90	7		462	52.4

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Wattle Range (DC) - East	Barker	191	402	593	20	20	20	21			41	6.9
Wattle Range (DC) - West	Barker	559	1084	1643	12	30	43	60	2		147	8.9
West Torrens (C) - East	Adelaide/Hindmarsh	1220	1651	2871	61	179	115	447	52	4	858	29.9
West Torrens (C) - West	Hindmarsh	1381	2161	3542	86	175	143	265	51	25	745	21.0
Whyalla (C)	Grey	1555	2694	4249	55	60		108	204	33	460	10.8
Yankalilla (DC)	Barker	177	386	563	12	15	25	21	28		101	17.9
Yorke Peninsula (DC) - North	Wakefield	406	795	1201	0	0	0	0	22		22	1.8
Yorke Peninsula (DC) - South	Wakefield	224	419	643	0	0	0	0	41		41	6.4
<b>STATE TOTAL</b>		<b>89522</b>	<b>158109</b>	<b>247631</b>	<b>5106</b>	<b>11126</b>	<b>9807</b>	<b>108</b>	<b>6188</b>	<b>573</b>	<b>43612</b>	<b>17.6</b>
								<b>12</b>				

#Target population is defined as children aged 0-12 whose parent/s (both parents in couple families or lone parent) are working/training/studying. Data provided by ABS from 2001 Census.  
 \* 'Other' includes IHC, OCC, flexibles/innovatives, block grant funded etc. If a breakdown is not available at SLA level, include place numbers in the 'unspecified' row.

*The Australian Government expressly disclaims any liability and responsibility to any person in respect of anything, and of the consequences of anything, done or omitted to be done*

*by any such person, in reliance on this information provided.*

**Senate Community Affairs Legislation Committee**  
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**2004-05 Budget Estimates, 31 May-4 June 2004**

**COMPARATIVE SUPPLY DATA**  
**- ALL CHILD CARE PLACES -**  
**WESTERN AUSTRALIA**  
(May 2004)

Planning Area	POPULATION		PLACES							Total	Places/ 100 Population	
	0-4	5-12	Total	BS	AS	VAC	Tot OSHC	LDC	FDC			Other *
Albany	1988	3656	5644	0	39	65	104	319	367	42	832	14.7
Armadale	4394	8315	12709	95	212	308	615	929	264	0	1808	14.2
Bassendean (T)	870	1399	2269	20	60	60	140	299	17	0	456	20.1
Bayswater (C)	3119	4623	7742	45	210	314	569	364	52	38	1023	13.2
Belmont (C)	1850	2584	4434	0	75	130	205	228	50	0	483	10.9
Bunbury (C)	1771	3361	5132	0	40	105	145	387	50	0	582	11.3
Busseton (S)	1563	2970	4533	0	48	82	130	256	84	105	575	12.7
Cambridge (T)	1381	2544	3925	45	145	85	275	291	42	35	643	16.4
Canning (C)	4344	7995	12339	190	281	434	905	1254	267	32	2458	19.9
Cockburn (C)	5189	8155	13344	40	160	150	350	547	204	45	1146	8.6
East Kimberley	1210	1763	2973	0	30	40	70	20	5	0	95	3.2
Esperance (S)	992	1809	2801	13	30	30	73	97	91	0	261	9.3
Fremantle	1662	2524	4186	0	95	144	239	496	4	0	739	17.7
Geraldton (C)	1433	2439	3872	0	35	50	85	378	79	10	552	14.3
Goldfields	396	603	999	0	0	0	0	42	0	0	42	4.2
Gosnells (C)	6131	10171	16302	60	90	190	340	1001	194	57	1592	9.8
Greenough	1513	2839	4352	0	0	0	0	76	97	0	173	4.0

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Joondalup	9043	18294	27967	100	681	766	1547	1508	457	28	3540	12.7
Kalamunda (S)	2746	5574	8320	76	134	154	364	302	108	0	774	9.3
Kalgoorlie	3134	4759	7893	20	80	150	250	290	92	28	660	8.4
Kwinana (T)	1680	2900	4580	25	25	150	200	148	151	30	529	11.6
Lower Great Southern	1613	2506	4119	0	30	30	60	26	42	0	128	3.1
Lower South West	2781	5269	8040	0	30	117	147	232	91	0	470	5.8
Mandurah (C)	2768	5656	8424	50	70	140	260	261	175	0	696	8.3
Melville (C)	4636	9471	14107	85	165	300	550	661	181	56	1448	10.3
Midlands	3850	7057	10907	0	0	0	0	256	170	47	473	4.3
Mundaring (S)	2127	4430	6557	0	84	190	274	284	118	44	720	11.0
Murchison	829	1376	2205	0	0	0	0	23	14	0	37	1.7
Off Shore Areas & Migratory	34	58	92	0	0	0	0	0	0	0	0	..
Perth	2381	4955	7336	0	192	140	332	528	19	33	912	12.4
Pilbara	3493	5666	9159	52	136	121	309	456	100	150	1015	11.1
Rockingham (C)	5290	9856	15146	105	201	190	496	853	239	33	1621	10.7
South Perth (C)	1542	2548	4090	30	135	140	305	202	0	0	507	12.4
Stirling	9570	14907	24477	110	543	569	1222	1786	196	180	3384	13.8
Subiaco (C)	820	1111	1931	30	105	105	240	198	7	0	445	23.0
Swan (C)	6883	11570	18453	285	505	616	1406	1079	282	0	2767	15.0
Upper Gascoyne	844	1320	2164	0	0	0	0	65	7	0	72	3.3
Upper Great Southern	1074	1940	3014	0	0	0	0	94	62	25	181	6.0
Upper South West	3919	7602	11521	0	85	141	226	480	104	0	810	7.0
Victoria Park (T)	1313	1690	3003	71	217	214	502	432	7	0	941	31.3
Vincent (T)	1329	1643	2972	20	104	138	262	326	0	24	612	20.6
Wanneroo	7081	11616	18697	15	222	330	567	1360	341	34	2302	12.3
West Kimberley	2072	3070	5142	0	45	45	90	219	75	31	415	8.1
Unspecified							0		0		0	..
<b>STATE TOTAL</b>	<b>122708</b>	<b>214534</b>	<b>337872</b>	<b>1582</b>	<b>5339</b>	<b>6933</b>	<b>13854</b>	<b>19053</b>	<b>4905</b>	<b>1107</b>	<b>38919</b>	<b>11.5</b>

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**COMPARATIVE SUPPLY  
DATA - ALL CHILD  
CARE PLACES -  
TASMANIA**  
*(April 2004)*

Planning Area	Population 0-4	5-12		Total	PLAC ES					Total	OC	Other * IHC	FDC	LDC	Total OSHC	VAC	AS	Total OSHC	LDC	FDC	Other * IHC	OC	Total	Places/100 Population
		5-12	Total		BS	AS	VAC	Total OSHC	LDC															
Break O'Day (M)	364	600	964	0	0	0	0	0	0	0	0	4	6	39	0	0	0	0	39	6	4	14	49	5.1
Brighton (M)	1341	1914	3255	0	75	30	105	0	0	0	0	1	165	34	0	0	0	0	34	165	1	0	319	9.8
Burnie (C) - Pt A	1171	1907	3078	30	100	125	255	30	0	0	0	2	53	125	0	0	0	0	125	53	2	0	435	14.1
Burnie (C) - Pt B	139	283	422	0	0	0	0	0	0	0	0	3	41.2	0	0	0	0	0	0	41.2	3	0	44	10.5
Central Coast (M) - Pt A	1052	1994	3046	20	105	115	240	20	0	0	0	8	19	101	0	0	0	0	101	19	8	0	368	12.1
Central Coast (M) - Pt B	214	466	680	0	0	0	0	0	0	0	0	0	39	0	0	0	0	0	0	39	0	0	39	5.7
Central Highlands (M)	161	283	444	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	..
Circular Head (M)	595	1042	1637	0	30	35	65	0	0	0	0	6	47	45	0	0	0	0	45	47	6	0	163	9.9
Clarence (C)	2980	5487	8467	20	520	170	710	20	0	0	0	26	205	228	0	0	0	0	228	205	26	32	1201	14.2
Derwent Valley (M) - Pt A	468	771	1239	0	30	30	60	0	0	0	0	0	100	41	0	0	0	0	41	100	0	0	201	16.2
Derwent Valley (M) - Pt B	190	366	556	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	..
Devonport (C)	1566	2666	4232	0	190	192	382	0	0	0	0	53	116	149	0	0	0	0	149	116	53	25	725	17.1
Dorset (M)	477	884	1361	0	0	0	0	0	0	0	0	3	24	20	0	0	0	0	20	24	3	0	47	3.4
Flinders (M)	59	93	152	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	2	29	31	20.1
George Town (M) - Pt A	411	666	1077	0	0	0	0	0	0	0	0	5	28	30	0	0	0	0	30	28	5	0	63	5.8
George Town (M) - Pt B	81	140	221	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	..
Glamorgan/Spring Bay (M)	245	391	636	0	0	0	0	0	0	0	0	2	2.4	28	0	0	0	0	28	2.4	2	17	49	7.7

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**FAMILY AND COMMUNITY SERVICES PORTFOLIO**

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Glenorchy (C)	2827	4678	7505	30	110	150	290	145	277	4	14	730	9.7
Hobart (C) - Inner	41	26	67	0	0	0	0	53	0			53	79.1
Hobart (C) - Remainder	2228	3844	6072	125	734	538	1397	887	155	6		2445	40.3
Huon Valley (M)	1010	1828	2838	15	60	58	133	60	100	2	14	309	10.9
Kentish (M)	385	747	1132	0	0	0	0	0	38	26		64	5.6
King Island (M)	91	198	289	0	0	0	0	27	0			27	9.3
Kingborough (M) - Pt A	1651	3254	4905	105	285	309	699	180	210	2		1091	22.2
Kingborough (M) - Pt B	131	331	462	0	0	0	0	0	0		14	14	3.1
Latrobe (M) - Pt A	457	852	1309	0	0	0	0	35	68	16		119	9.1
Latrobe (M) - Pt B	54	87	141	0	0	0	0	0	0			0	..
Launceston (C) - Inner	9	20	29	0	0	0	0	0	0		25	25	86.2
Launceston (C) - Pt B	3752	6225	9977	15	235	367	617	487	357	55		1516	15.2
Launceston (C) - Pt C	167	388	555	0	0	0	0	0	6		18	24	4.4
Meander Valley (M) - Pt A	629	1021	1650	0	0	0	0	25	52			77	4.6
Meander Valley (M) - Pt B	602	1226	1828	0	0	0	0	0	0	7		7	0.4
Northern Midlands (M) - Pt A	504	911	1415	0	0	0	0	0	71	3		74	5.3
Northern Midlands (M) - Pt B	329	577	906	0	0	0	0	20	0	6		26	2.9
Sorell (M) - Pt A	758	1222	1980	0	55	30	85	56	76	6	14	237	12.0
Sorell (M) - Pt B	70	141	211	0	0	0	0	0	29			29	13.6
Southern Midlands (M)	395	818	1213	0	0	0	0	0	0		17	17	1.4
Tasman (M)	106	253	359	0	0	0	0	0	13	4	14	31	8.8
Waratah/Wynyard (M) - Pt A	688	1422	2110	0	64	34	98	48	66			212	10.0
Waratah/Wynyard (M) - Pt B	195	386	581	0	0	0	0	0	0			0	..
West Coast (M)	454	706	1160	0	20	30	50	45	0		15	110	9.5
West Tamar (M) - Pt A	1097	2263	3360	0	20	0	20	48	50	21		139	4.1
West Tamar (M) - Pt B	117	226	343	0	0	35	35	0	0			35	10.2

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<b>STATE TOTAL</b>	30261	53603	83864	360	2633	2248	5241	2956	2410.9	273	11143	13.3
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#Target population is defined as children aged 0-12 whose parent/s (both parents in couple families or lone parent) are working/training/studying. Data provided by ABS from 2001 Census.

\* 'Other' includes IHC, OCC, flexibles/innovatives, block grant funded etc. If a breakdown is not available at SLA level, include place numbers in the 'unspecified' row.

**COMPARATIVE SUPPLY DATA - ALL CHILD CARE PLACES - NORTHERN TERRITORY**  
 (At April 2004)

NORTHERN TERRITORY Planning Area	PLACES										Population 0-4	Places/100
	5-12	Total	BS	AS	VAC	Tot OSHC	LDC	FDC	Other *	Total		
Alawa	228	361				200			20	220	60.9	
Alice Springs (T) - Charles	635	1049	30	147	210	242	281	51		961	91.6	
Alice Springs (T) - Heavitree	333	474								0	..	
Alice Springs (T) - Larapinta	1332	2068		40		40				40	1.9	
Alice Springs (T) - Ross	1017	1646								0	..	
Alice Springs (T) - Stuart	155	303								0	..	
Anula	373	558								0	..	
Bakewell	350	679		70	70	140				140	20.6	





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**COMPARATIVE SUPPLY  
DATA - ALL CHILD CARE  
PLACES - AUSTRALIAN  
CAPITAL TERRITORY  
(At June 2003)**

Region	Population		PLACES										Places/100	
	0-4	5-12	Total	BS	AS	VAC	Tot.OSHC	LDC	FDC	Other*	Total	Population	Places/100	
<b>AUSTRALIAN CAPITAL TERRITORY</b>														
Gungahlin	2517	1330	5647	233	363	141	737	190	177		1104	19.6	19.6	
Nth Belconnen	2527	1448	6975	104	334	122	560	392	358	34	1344	19.3	19.3	
Nth Canberra	1797	1194	5091	85	427	328	840	824	122	50	1836	36.1	36.1	
Nth Tuggeranong	3823	1199	11742	216	470	207	893	452	526		1871	15.9	15.9	
Sth Belconnen	2512	1000	7115	217	518	257	992	600	180		1772	24.9	24.9	
Sth Canberra	1011	1122	3143	49	420	95	564	1039	121	35	1759	56.0	56.0	
Sth Tuggeranong	3091	1093	8184	105	304	155	564	364	526	34	1488	18.2	18.2	
Unspecified	102	115	417				0		0		0	0.0	0.0	
Weston Creek	1205	2294	3499	25	151	45	221	62	235	34	552	15.8	15.8	
Woden Valley	1743	1068	4831	10	422	253	685	725	235		1645	34.1	34.1	
<b>STATE TOTAL</b>	<b>20328</b>	<b>36316</b>	<b>56644</b>	<b>1044</b>	<b>3409</b>	<b>1603</b>	<b>6056</b>	<b>4648</b>	<b>2480</b>	<b>187</b>	<b>13371</b>	<b>23.6</b>	<b>23.6</b>	

\* 'Other' includes IHC, OCC, flexibles/innovatives, block grant funded etc. If a breakdown is not available at SLA level, include place numbers in the 'unspecified' row.

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<b>Allocation of Outside School Hours Care Places December 2003 - April 2004</b>			
<b>NSW</b>	BS	AS	VAC
	Armidale Dumaresq		
Ballina		15	15
Balranald			
Bankstown		10	
Baulkham Hills	10		
Bega Valley			5
Blacktown	15	30	80
Blue Mountains		10	15
Botany		15	15
Burwood		15	
Byron	5	5	5
Camden	20	15	
Campbelltown	5	5	5
Canterbury	5	25	
Cessnock	4		
Coffs Harbour		10	35
Dubbo		25	
Dungog			25
Eurobodalla			10
Gosford	15	20	5
Goulburn	5	5	
Greater Lithgow		15	15
Holroyd	2	5	30
Hornsby	45	65	15
Hurstville		25	10
Kogarah	30	35	5
Ku-ring-ai	5	10	15
Lismore		15	
Liverpool	10	40	
Maitland	50	85	10
Manly	20	20	
Marrickville		30	20
Mosman	5	15	30
Newcastle	25	55	
Parramatta	10	15	
Penrith	15	30	10
Port Stephens	5	5	15
Randwick	25	25	15
Ryde	72	160	15
South Sydney		25	5
Sutherland	15	25	
Tweed	5	20	10
Wagga Wagga	15	15	15

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Warringah	10	35	10
Waverley	10		
Wollongong	10		20
Woollahra		5	13
<b>NSW Total</b>	<b>468</b>	<b>980</b>	<b>513</b>
<b>Victoria</b>			
	BS	AS	VAC
Banyule	15		
Bass Coast		15	
Boroondara		30	20
Brimbank	15	15	
Cardinia	5	10	15
Casey		22	5
Darebin	38	60	
East Gippsland		15	
Glen Eira	25	25	90
Greater Bendigo		5	5
Greater Dandenong	5	10	10
Greater Geelong	10	45	
Hume	35	70	
Kingston			15
Knox	18		
Manningham	10	10	
Maribyrnong	10	15	40
Maroondah	12	16	15
Melton			60
Mitchell	10	5	
Monash	55	65	10
Moonee Valley		20	
Moreland	20	31	
Mornington Peninsula	10	10	
Nillumbik	15	15	
Port Phillip	15	45	
Stonnington		15	
Whitehorse	30	15	
Whittlesea	15	35	25
Wyndham	18	95	15
Yarra		10	
<b>Victoria Total</b>	<b>386</b>	<b>724</b>	<b>325</b>
<b>Queensland</b>			
	BS	AS	VAC
Albert	10	35	20
Aspley	55	135	100

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Beaudesert	10		10
Bowen			10
Bundaberg	5		20
Caboolture	25	35	40
Cairns	20	110	90
City Core			25
Clayfield			20
Enoggera	60	70	140
Fraser	30	25	
Gladstone	10		30
Hinterland	60	173	120
Inner Brisbane South	15		90
Ipswich	55	75	90
Johnstone		15	35
Kedron	120	161	115
Kenmore	40	45	110
Kilcoy	5	10	20
Logan	90	80	90
North West Darling Downs	15		30
Nudgee	37	50	45
Outer Brisbane South	170	263	170
Pine Rivers	50	101	99
Redcliffe	15	50	22
Red Hill	15	30	20
Redlands	80	105	180
Rockhampton		5	
Sandgate	10		5
South Burnett	10		
South East Darling Downs		30	30
South Coast North	57	30	65
South Coast South	20	45	40
South West Brisbane	85	115	105
Sunshine Coast	135	90	155
Toowoomba	35	15	20
Townsville	102	94	145
<b>Queensland Total</b>	<b>1446</b>	<b>1992</b>	<b>2306</b>
<b>South Australia</b>			
	BS	AS	VAC
Adelaide Hills - Central			30
Adelaide Hills - Ranges	22	37	50
Burnside - South West			30
Campbelltown - West	20		
Charles Sturt - North East			5
Gawler	30	5	
Marion - Central	8	4	30
Marion - South	20		50

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Mitcham - Hills	15	25	
Mitcham - North East	15	50	5
Mitcham - West	10	10	
Mount Barker - Central			20
Nrwd Pynhm St Ptrs - West		5	
Onkaparinga - Morphett			12
Onkaparinga - North Coast		5	55
Onkaparinga - Reservoir	23	28	30
Onkaparinga - Woodcroft	35	80	15
Playford - West Central	20		30
Port Adelaide Enfield - East	10	15	22
Port Adelaide Enfield - Inner		10	
Port Adelaide Enfield - Port	10	20	
Port Adelaide Enfield Coast	10		50
Robe	12	20	
Salisbury - Bal	5	15	2
Salisbury - Central	10	25	10
Salisbury - South East			5
Tea Tree Gully - Central			30
Tea Tree Gully - Hills	8	5	
Tea Tree Gully - North	5	45	
Tea Tree Gully - South	30	25	10
Unley - East	5	10	10
Unley - West	8	35	
Walkerville	20	25	
West Torrens - East	3	19	
West Torrens - West			30
<b>South Australia Total</b>	<b>354</b>	<b>518</b>	<b>531</b>
<b>Western Australia</b>			
	BS	AS	VAC
Canning	6	19	19
Esperance	13		
Fremantle		2	
Joondalup	3		38
Swan	10		
Wanneroo		6	4
<b>Western Australia Total</b>	<b>32</b>	<b>27</b>	<b>61</b>
<b>Tasmania</b>			
	BS	AS	VAC
Central Coast			20
Circular Head			10
Clarence		35	
Devonport		19	29
Hobart	10	65	38

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Kingborough	15	25	15
Launceston			24
Sorell		3	2
West Tamar			10
<b>Tasmania Total</b>	<b>25</b>	<b>147</b>	<b>148</b>
<b>Northern Territory</b>			
	BS	AS	VAC
Northern Suburbs	10	35	
Palmerston		15	150
Alice Springs			10
Petermann	3		
<b>Northern Territory Total</b>	<b>13</b>	<b>50</b>	<b>160</b>
<b>Australian Capital Territory</b>			
	BS	AS	VAC
Gungahlin	38	45	17
Nth Belconnen	20	90	20
South Belconnen	59	111	54
North Canberra	45	85	64
South Canberra	20	67	10
North Tuggeranong	42	79	50
South Tuggeranong	10	112	10
Weston Creek		39	
Woden	5	76	9
<b>Australian Capital Territory Total</b>	<b>239</b>	<b>704</b>	<b>234</b>
<b>AUSTRALIA TOTAL</b>	<b>2963</b>	<b>5142</b>	<b>4278</b>
<b>All OSHC TOTAL</b>		<b>12383</b>	

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**Allocation of FDC Places December 2003 to April 2004**

**SA**

Eastside	25
Eastern Districts	52
Metro South West	100
North West Country	40
Northern Country	70
Northern Districts	125
Northside	152
Southern Country	75
Southern Districts	64
Southern Vales	38
<b>Total</b>	<b>741</b>

**Tasmania**

Brighton	10
Coastal	25
Northern Tasmania	20
Glenorchy	20
Kingborough	20
Mersey Leven	10
<b>Total</b>	<b>105</b>

**WA**

Cockburn	20
Kwinana	39
<b>Total</b>	<b>59</b>

**Qld**

Atherton	30
Bayside	145
Bowen	10
Bundaberg	75
Burdekin	35
Caboolture & Kilcoy	40
Cairns	130
Central Highlands	10
Central West	5
Charters Towers	5
Cook	10

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Cooloola	10	
Fraser	60	
Gladstone	15	
Inner Brisbane South	10	
Ipswich	145	
Kenmore	20	
Logan	30	
Mackay & Sariuna	Sarina	50
Mt Isa	10	
Near South West	10	
North Burnett	35	
Nudgee & Sandgate	40	
Outer Brisbane South	50	
Redcliffe	10	
Redland	20	
Rockhampton	50	
South Burnett	40	
South East Darling Downs	25	
South Coast North, South & Hinterland	50	
South West Brisbane	35	
Sunshine Coast	60	
Townsville	90	
Western Darling Downs	5	
Whitsunday	20	
<b>Total</b>	<b>1385</b>	

**NSW**

Bankstown	30
Baulkham Hills	40
Berrigan	11
Bingara	10
Canada Bay	35
Coonamble	3
Copmanhurst	2
Corowa	5
Cowra	5
Deniliquin	9
Dubbo	40
Fairfield	30
Grafton	20
Greater Taree	30
Holroyd	50
Hornsby	25
Inverell	30
Jerilderie	5
Liverpool	50
Macleay	8

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Parramatta	15
Pristine Waters	5
Shoalhaven	10
Wakool	11
Wollondilly	19
Wollongong	20
Wyong	26
<b>Total</b>	<b>544</b>
<b>Australia Total</b>	<b>2834</b>

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**Applications for new services - Outside School Hours Care**

	Applications		Potentially Approved	
	Private	Not-for-Profit	Private	Not-for-Profit
<b>NSW</b>	78	104	42	75
<b>VIC</b>	43	177	31	137
<b>QLD</b>	50	153	36	147
<b>SA</b>	2	71	2	71
<b>WA</b>	11	27	6	17
<b>TAS</b>	4	18	4	18
<b>NT</b>	3	7	2	2
<b>ACT</b>	0	0	6	5
<b>Total</b>	<b>191</b>	<b>557</b>	<b>129</b>	<b>472</b>

**Applications for new services – Family Day Care**

	Applications		Potentially Approved	
	Private	Not-for-Profit	Private	Not-for-Profit
<b>NSW</b>	3	1	0	0
<b>VIC</b>	6	2	0	2
<b>QLD</b>	6	3	0	1
<b>SA</b>	0	0	0	0
<b>WA</b>	2	0	0	0
<b>TAS</b>	0	1	0	0
<b>NT</b>	1	0	0	0
<b>ACT</b>	0	1	0	0
<b>Total</b>	<b>18</b>	<b>8</b>	<b>0</b>	<b>3</b>

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**Output Group: 1.4**

**Question No:**

**Topic:**

**Hansard Page: CA 64**

**Senator Collins** asked for disaggregated broadband estimates for 2004-05.

**Answer:**

Summary of old model to eventual new model:

<b>Program Element</b>	<b>2003-2004</b>	<b>Eventual new model</b>	<b>Increase</b>
	<b>(\$m)</b>	<b>(\$m)</b>	<b>(\$m)</b>
<b>Quality Support</b>			
Professional Support Program	14	16	2
Quality Assurance	7	10	3
	<b>21</b>	<b>26</b>	<b>5</b>
<b>Inclusion Support</b>			
Inclusion Support Program	23	25	2
Inclusion Support Subsidy	34	35	1
	<b>57</b>	<b>60</b>	<b>3</b>
Community Support	<b>121</b>	<b>138</b>	<b>17</b>
Program Support	2	2	-
<b>Total Child Care Support Program</b>	<b>201</b>	<b>226</b>	<b>25</b>

**Features of the increase**

- No elements of the Broadband have reduced – i.e. no area has lost a level of funding in order to increase the funding in another area
- The new model figures represent the outcome when the new model is fully implemented.
- Next financial year is a transition year. The funding will be combination of old and new arrangements.
- At this stage, we can't provide line item break ups of next year's expenditure. When the funding agreements have been renegotiated, and the final details of the new places are known, full forecasts for the year will be available. We would expect to have a good indication of the year's forecast by the end of July.

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**Output Group: 1.4**

**Question No:**

**Topic:**

**Hansard Page: CA 63**

**Senator Collins** asked: State by state funding of IST and R&As for this financial year plus services.

**Answer:**

2003-04 Financial Year  
 Inclusion Professional Support  
**CURRENT REPORTING FORMAT**  
 (\$'000)

Service Type	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	TOTAL
In Service Training (ISTs)	37	887	*	*	200	35	580	200	1939
Resource & Advisory Services (R&As)	166	1,275	728	534	851	185	2,171	432	6,342
Supplementary Resource & Advisory Services (SUPS R&As)	535	1,038		810	636	43	1,343	966	5,371
	<b>738</b>	<b>3200</b>	<b>728</b>	<b>1344</b>	<b>1687</b>	<b>263</b>	<b>4094</b>	<b>1598</b>	<b>13,652</b>
	*NT - R&As deliver IST services								
	*QLD - No IST services								

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**Output Group: 1.4 Child Care Support**

**Question No: 46**

**Topic: Child Care**

**Hansard Page: Written question on notice**

**Senator Harradine** asked:

Has the department undertaken an evaluation of where these new child care and family day care places are most needed? What steps has it taken to ensure that the 40,000 new child care and 4000 new family day care places will be in areas of most acute need? If so, please provide a copy of this evaluation and the steps taken.

**Answer:**

The department allocates available places through a national child care planning system. This system seeks to ensure that places are allocated where they are most needed. It currently identifies needs in two main ways.

The first is through existing or prospective services applying for places. The department then confirms that places are required and that they will be used if they are allocated. If the number of places required is more than the number of places available, the needs of different areas are prioritised, taking account of advice received from State and Territory Planning Advisory Committees. These committees include representatives from the various child care sectors.

The second is through the department seeking to identify areas where families have a need for child care but no services have applied to operate.

At the time that 10,000 Outside School Hours Care (OSHC) and 2,500 Family Day Care (FDC) places were made available in December 2003, the department already had a substantial number of expressions of interest and applications for OSHC and FDC places. These applications were treated as a first priority. Places were allocated to services that had applied for places and could demonstrate both a need and a capacity to use additional places immediately. This first allocation met the confirmed immediate needs of existing services.

To help gauge the extent of further demand for FDC and OSHC places, in February 2004 the department invited applications from both prospective operators and existing operators needing additional places. Applications closed on 2 April 2004. Applications received were assessed to confirm needs.

The 2004-05 Budget delivered a further 30,000 OSHC and 1500 FDC places. This was sufficient to meet in full the confirmed need for OSHC and FDC places identified through the application process. Because there were sufficient places to meet all the confirmed demand there was no requirement to prioritise areas of need.

Having dealt with the expressed needs of services the department will now be looking to identify if there are other areas where there is an unmet demand from families for child care, but no services operating or seeking to operate in those areas. State and Territory Planning Advisory Committees will be heavily involved in identifying these areas.

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**Output Group: 1.4 Child Care Support**

**Question No: 47**

**Topic: Child Care Benefit expenditure**

**Hansard Page: Written question on notice**

**Senator Collins asked:**

Please provide details of the CCB expenditure under each of the percentage levels set by the Government, and how many families/children are assisted at each level.

- a. Breakdown numbers on maximum, partial and minimum CCB rates
- b. can you also advise the proportion of CCB that goes to each of the different types of care (i.e. Family Day Care, Long Day Care, Outside School Hours Care, etc)
- c. can you advise of the level of CCB entitlements to parents/children using FDC and LDC (ie do lower income groups or higher dominate in particular service types?)
- d. Could you please supply the detail of the amount of CCB that goes to children by age (i.e. how many dollars go to children in each age bracket under 6)?

What proportion of the CCB budget is paid to corporate child care providers that are listed on the stock exchange?

**Answer:**

- a. The number and percentage of families and children under each Child Care Benefit rate, for the December 2003 quarter is as follows:

Rate	Customers		Children	
	No.	%	No.	%
Max	185,356	35.5	259,162	35.3
Min	84,991	16.3	116,948	15.9
Partial	251,073	48.1	358,955	48.8
Total (a)	521,490	100.0	735,161	100.0

- (a) Includes customers with undetermined rate type. The number of customers with undetermined rate type has decreased from those in previous reports due to an enhancement in the counting methodology.

*Notes:*

1. Excludes CCB received as a lump sum payment.
2. The information in this table is based on pre-reconciliation amounts paid to families during the quarter. These figures do not take into account Centrelink CCB advance/acquittals to services.
3. Weighted data.

*Source:* Centrelink administrative data as at 04-06-04.

- b. The amount and percentage of Child Care Benefit for each of the different types of care for the December quarter 2003 is as follows:

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<b>Service type</b>	<b>CCB (\$)</b>	<b>%</b>
Outside School Hours Care	18,493,205	5.3
Family Day Care	63,746,705	18.4
Long Day Care	256,598,533	73.9
<i>Community LDC</i>	62,013,994	17.9
<i>Private LDC</i>	194,584,539	56.0
Occasional Care	1,524,502	0.4
Vacation Care	6,800,935	2.0
<b>TOTAL</b>	<b>347,163,880</b>	<b>100.0</b>

*Notes:*

1. Excludes CCB received as a lump sum payment and CCB paid for informal care.
2. In-home-care expenditure is included in the Family Day Care amount.
3. The information in this table is based on pre-reconciliation amounts paid to families during the quarter. These figures do not take into account Centrelink CCB advance/acquittal processes to services.
4. Weighted data.

*Source:* Centrelink administrative data as at 04-06-04.

- c. The number and proportion of families under each Child Care Benefit rate for Family Day Care and Long Day Care for the December 2003 quarter is as follows:

<b>Rate</b>	<b>Family day care</b>		<b>Long day care</b>	
	<b>No.</b>	<b>%</b>	<b>No.</b>	<b>%</b>
Max	28,060	36.6	118,691	35.7
Min	9,632	12.6	52,907	15.9
Partial	39,024	50.9	160,859	48.4
Total (a)	76,724	100.0	332,495	100.0

- (a) Includes customers with undetermined rate type. The number of customers with undetermined rate type has decreased from those in previous reports due to an enhancement in the counting methodology.

*Notes:*

1. Family day care numbers include in-home-care.
2. Weighted data.

*Source:* Centrelink administrative data as at 04-06-04.

- d. The amount of Child Care Benefit expenditure for children by age of child up to the age of six for the December quarter 2003 is as follows:

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<b>Age of child</b>	<b>CCB (\$)</b>
Less than 1 Year	5,739,682
1 Year	33,043,965
2 Years	59,421,853
3 Years	78,942,012
4 Years	81,670,458
5 Years	47,499,504
6 Years	9,214,588

*Notes:*

1. Excludes CCB received as a lump sum payment.
2. The information in this table is based on pre-reconciliation amounts paid to families during the quarter. These figures do not take into account Centrelink CCB advance/acquittals to services.
2. Age of child taken at the end of the quarter.
3. Weighted data.

*Source:* Centrelink administrative data as at 04-06-04.

For the December quarter 2003, 10.6% of Child Care Benefit (CCB) fee reduction expenditure was advanced to approved Long Day Care services owned by providers listed on the Australian Stock Exchange. Notes: excludes CCB received as a lump sum payment, weighted data, based on pre-reconciliation amounts paid during the quarter.

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**Output Group: 1.4 Child Care Support**

**Question No: 48**

**Topic: Child Care Benefit**

**Hansard Page: Written question on notice**

**Senator Collins asked:**

Please provide the most recently available data/information in the following areas, broken down by State/Territory for all Commonwealth funded child care related activities: (i.e. ASC, BSC, FDC, LDC, OCC, VAC)

- a. Numbers of approved and registered services (by service type)
- b. Breakdown by service type by ownership (i.e. community based, private, multi-owned private (i.e. 3 or more services owned by single operator))
- c. Places allocated by service type
- d. Utilisation rates by service type
- e. Children assisted by service type
- f. Families assisted by service type
- g. Number of staff/carers by service type
- h. Number of openings and closures by services type by electorate and by State and LGA

Number of places and services run by corporate child care providers that are listed on the stock exchange?

**Answer:**

General note on data by service type: Since 2001, Centrelink has counted co-located and co-managed After School Care and Before School Care services as a single administered Outside School Hours Care service. Data are not separately available for After School Care and Before School Care.

- a) Data for September 2003, the most recent available, were supplied at the 2003-04 Additional Estimates hearing, 19 February 2004. The date of the next update is post July 2004.
- b) The number of owners by State and Territory by type of child care service as at 4 June 2004 is as follows:

<b>Ownership</b>	<b>LDC</b>	<b>FDC</b>	<b>OCC</b>	<b>OSHC</b>	<b>VAC</b>
<b>NSW</b>					
Community Based (not for profit)- all owners	290	94	42	457	330
Private (for profit)- owning 3 or more services	17	1	0	5	2
Private (for profit)- owning 1 or 2 services	1,040	9	0	37	27
<b>VIC</b>					
Community Based (not for profit)- all owners	185	69	20	613	228
Private (for profit)- owning 3 or more services	17	1	0	4	2
Private (for profit)- owning 1 or 2 services	345	7	1	16	9
<b>QLD</b>					
Community Based (not for profit)- all owners	130	64	12	293	269
Private (for profit)- owning 3 or more services	31	1	0	0	0
Private (for profit)- owning 1 or 2 services	400	1	0	12	10
<b>SA</b>					

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Community Based (not for profit)- all owners	103	3	3	230	192
Private (for profit)- owning 3 or more services	5	0	0	1	1
Private (for profit)- owning 1 or 2 services	47	1	0	3	2
<b>WA</b>					
Community Based (not for profit)- all owners	92	19	12	81	89
Private (for profit)- owning 3 or more services	13	0	0	1	1
Private (for profit)- owning 1 or 2 services	183	0	0	18	16
<b>TAS</b>					
Community Based (not for profit)- all owners	34	12	4	34	41
Private (for profit)- owning 3 or more services	4	0	0	3	0
Private (for profit)- owning 1 or 2 services	13	0	0	7	6
<b>NT</b>					
Community Based (not for profit)- all owners	30	7	1	37	30
Private (for profit)- owning 3 or more services	3	0	0	0	0
Private (for profit)- owning 1 or 2 services	11	0	0	2	3
<b>ACT</b>					
Community Based (not for profit)- all owners	38	5	4	35	24
Private (for profit)- owning 3 or more services	3	0	0	0	0
Private (for profit)- owning 1 or 2 services	24	0	0	4	4
<b>All States</b>					
Community Based (not for profit)- all owners	892	271	96	1,771	1,198
Private (for profit)- owning 3 or more services	59	1	0	11	4
Private (for profit)- owning 1 or 2 services	2,055	18	1	99	77

FDC: Family day care, LDC: Long day care, OCC: Occasional care, OSHC: Outside school hours care (includes After School Hours Care and Before School Hours Care), VAC: Vacation Care.

Note: Service types and State cannot be summed as an owner may own more than one type of service in more than one State or Territory.

Source: Centrelink administrative data at 04-06-04.

- c) Data for September 2003, the most recent available, were supplied at the 2003-04 Additional Estimates hearing, 19 February 2004. The date of the next update is post July 2004.
- d) Data for May 2002, the most recent available, were supplied at the 2003-04 Additional Estimates hearing, 19 February 2004. Data for March 2004 are expected to be available in December 2004.
- e) Children using approved care services by service type and State/Territory during the December 2003 quarter

Service type	NSW	VIC	QLD	SA	WA	TAS	NT	ACT	AUST <sup>a</sup>
FDC	36,424	27,211	23,609	11,821	8,595	6,066	1,258	2,151	116,807
LDC	137,881	80,882	125,603	25,303	39,540	7,445	3,207	7,099	426,583
OCC	4,170	3,188	1,990	298	1,275	262	1	222	11,356
OSHC	50,750	59,257	54,023	29,918	12,727	5,257	2,299	5,404	219,922
TOTAL <sup>b</sup>	221,659	173,921	196,410	63,755	59,678	18,781	6,566	14,564	754,513

FDC: Family day care (including in-home-care), LDC: Long day care, OCC: Occasional care, OSHC: Outside school hours care (includes ASC, BSC and VAC).

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- (a) Australian total does not represent an aggregation of State and Territory data as children may have used services in more than one State/Territory during the quarter.
- (b) Total count does not represent an aggregation of service type data as children may have used more than one type of service during the quarter.

*Note:* Weighted data.

*Source:* Centrelink administrative data as at 02-01-04

- f) Families using approved care services by service type and State/Territory during the December 2003 quarter.

Service type	NSW	VIC	QLD	SA	WA	TAS	NT	ACT	AUST <sup>a</sup>
FDC	25,937	18,086	15,761	7,136	5,924	4,050	923	1,493	79,111
LDC	115,751	65,690	94,282	20,385	30,820	5,967	2,641	5,890	341,075
OCC	3,471	2,614	1,605	241	1,050	234	1	190	9,367
OSHC	36,737	42,206	36,295	19,926	8,800	3,677	1,630	4,042	153,350
TOTAL <sup>b</sup>	167,081	123,671	134,165	42,198	43,251	13,024	4,636	10,435	537,769

FDC: Family day care (including in-home-care), LDC: Long day care, OCC: Occasional care, OSHC: Outside school hours care (includes ASC, BSC and VAC).

- (a) Australian total does not represent an aggregation of State and Territory data as some families used services in more than one State/Territory during the quarter.
- (b) Total count does not represent an aggregation of service type data as families may have used more than one type of service during the quarter.

*Note:* Weighted data.

*Source:* Centrelink administrative data as at 02-01-04.

- g) Data for May 2002, the most recent available, were supplied at the 2003-04 Additional Estimates hearing, 19 February 2004. Data for March 2004 are expected to be available in December 2004.
- h) The tables below show openings and closures of Commonwealth funded child care centres by service type, electorate and local government area for the December 2003 quarter. Note that current openings and closures information does not take into account transfers of service ownership. When the ownership of a service is transferred Centrelink is required to close the service on the Child Care Operator system and to create a new service record to affect the transfer. This means that any transfer of ownership will be recorded as both an opening and a closure. Additionally, Centrelink is combining co-located and co-managed After School Care and Before School Care services into single administrated outside school hours care services. This means that most Before School Care service closures will in fact be a result of this process and should not be regarded as closures. Therefore the information in the following table is not comparable with previous information provided on openings and closures.

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Openings and closures by Commonwealth electoral division and service type (December 2003 quarter).

Electoral Division	Service Type											
	ASC		BSC		FDC		LDC		OCC		VAC	
	Closed	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed	Opened
Adelaide	.	.	.	.	.	.	1	2	.	.	.	.
Banks	.	.	.	.	.	.	1	1	.	.	.	.
Barton	.	1	.	.	.	.	.	.	.	.	.	.
Batman	1	2	1	.	.	.	1	1	.	.	.	.
Bendigo	.	.	.	.	.	.	1	1	.	.	.	.
Berowra	.	.	.	.	.	.	1	1	.	.	.	.
Blair	.	.	.	.	.	.	.	2	.	.	.	.
Blaxland	1	.	.	.	.	.	.	.	.	.	.	.
Braddon	.	3	.	.	.	.	.	.	.	.	.	1
Bradfield	.	.	.	.	.	.	1	1	.	.	.	1
Brand	.	.	.	.	.	.	2	3	.	.	.	.
Brisbane	.	.	.	.	.	.	.	.	.	.	.	1
Bruce	1	1	.	.	.	.	1	1	.	.	.	.
Calwell	.	.	.	.	.	.	1	1	.	.	.	.
Canberra	.	1	.	.	.	.	.	.	.	.	.	.
Canning	.	.	.	.	.	.	2	2	.	.	1	1
Capricornia	.	.	.	.	.	.	1	1	.	.	.	.
Casey	.	.	.	.	.	.	1	1	.	.	.	.
Chifley	.	.	.	.	.	.	1	1	.	.	.	.
Chisholm	.	.	.	.	.	.	1	1	.	.	.	.
Cowan	.	.	.	.	.	.	.	.	.	.	1	.
Cowper	.	.	.	.	.	.	1	1	.	.	.	.
Curtin	.	.	.	.	.	.	1	1	.	.	.	.
Dawson	1	1	.	.	.	.	3	3	.	.	.	.
Denison	.	.	.	.	.	.	.	.	.	.	.	1
Dickson	.	.	.	.	.	.	.	2	.	.	.	.
Fadden	.	.	.	.	.	.	4	4	.	.	.	.
Farrer	.	.	.	.	.	.	.	1	.	.	.	.
Fisher	.	.	.	.	.	.	.	1	.	.	.	.
Flinders	.	.	.	.	.	.	.	1	.	.	.	.
Forde	.	.	.	.	.	.	1	1	.	.	.	.
Forrest	.	.	.	.	.	.	1	2	.	.	.	.
Fraser	.	3	.	.	.	.	.	1	.	.	.	.
Fremantle	.	.	.	.	.	.	.	1	.	.	.	.
Gilmore	.	.	.	.	.	.	1	1	.	.	1	.
Goldstein	1	4	1	.	.	.	.	.	.	.	.	.
Grayndler	.	.	.	.	.	.	.	1	.	.	.	.
Greenway	.	.	1	.	.	.	.	.	.	.	.	.
Grey	.	.	.	.	.	1	.	.	.	.	.	.
Griffith	.	1	1	.	.	.	.	.	.	.	.	1

**Senate Community Affairs Legislation Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**FAMILY AND COMMUNITY SERVICES PORTFOLIO**  
**2004-05 Budget Estimates, 31 May-4 June 2004**

Electoral Division	Service Type											
	ASC		BSC		FDC		LDC		OCC		VAC	
	Closed	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed	Opened
Groom	.	.	.	.	.	.	1	2	.	.	.	.
Hasluck	.	.	.	.	.	.	3	3	.	.	.	.
Herbert	1	1	.	.	.	.	.	2	.	.	.	.
Higgins	1	.	.	.	.	.	.	.	.	.	1	1
Hindmarsh	.	.	.	.	.	.	1	1	.	.	.	.
Holt	1	.	.	.	.	.	.	.	.	.	.	.
Hume	.	.	.	.	.	.	1	1	.	.	.	.
Hunter	.	.	.	.	.	.	1	1	.	.	.	.
Isaacs	.	1	.	.	.	.	.	.	.	.	.	.
Jagajaga	1	1	1	.	.	.	.	.	.	.	.	.
Kalgoorlie	1	1	.	.	.	.	2	2	1	1	1	1
Kennedy	1	.	.	.	.	.	.	.	.	.	.	.
Kooyong	.	1	.	.	.	.	.	.	.	.	.	.
La Trobe	.	.	.	.	.	.	.	.	.	.	1	.
Lalor	2	2	.	.	.	.	.	.	.	.	1	1
Leichhardt	.	.	.	.	.	.	.	2	.	.	.	.
Lilley	.	.	.	.	.	.	.	2	.	.	.	.
Lindsay	.	.	.	.	.	.	1	1	.	.	.	.
Lingiari	.	.	.	.	.	.	.	1	.	.	.	.
Longman	.	.	.	.	.	.	2	3	.	.	.	.
Lowe	.	.	.	.	.	.	1	.	.	.	.	.
Lyne	.	.	.	.	.	.	1	2	.	.	.	.
Macarthur	.	.	.	.	.	.	2	2	.	.	.	.
Makin	.	.	.	.	.	.	1	3	.	.	.	.
Mayo	.	.	.	.	.	.	1	1	.	.	.	.
Mcmillan	.	.	.	.	.	.	1	.	.	.	.	.
Mcperson	.	.	.	.	.	.	.	1	.	.	1	.
Melbourne	1	3	1	1	.	.	.	.	.	.	.	.
Melbourne Ports	.	3	.	.	.	.	.	.	.	.	.	.
Menzies	.	1	.	.	.	.	.	.	.	.	.	1
Moncrieff	1	.	1	.	.	.	.	.	.	.	.	.
Moore	.	.	.	.	.	.	2	2	.	.	.	.
New England	.	.	.	.	.	.	.	3	.	.	.	.
Newcastle	.	.	.	.	.	.	2	2	.	.	.	1
O'Connor	.	.	.	.	.	.	1	1	.	.	.	.
Oxley	.	.	.	.	.	.	.	1	.	.	.	.
Page	.	.	.	.	.	.	.	1	.	.	.	.
Parkes	.	.	.	.	.	.	2	3	.	.	.	.
Parramatta	.	.	.	.	.	.	1	.	.	.	.	.
Pearce	.	.	.	.	.	.	1	1	1	.	1	1
Perth	1	1	.	.	.	.	3	3	.	.	1	1
Petrie	.	.	.	.	.	.	1	1	.	.	.	.
Prospect	.	.	.	.	.	.	.	.	.	.	1	.
Rankin	.	.	.	.	.	.	.	1	.	.	.	.

**Senate Community Affairs Legislation Committee**  
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**FAMILY AND COMMUNITY SERVICES PORTFOLIO**  
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Electoral Division	Service Type											
	ASC		BSC		FDC		LDC		OCC		VAC	
	Closed	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed	Opened
Reid	.	.	.	.	.	.	1	1	.	.	.	.
Richmond	.	.	.	.	.	.	.	2	.	.	.	.
Riverina	.	.	.	.	.	.	.	1	.	.	.	.
Ryan	.	.	.	.	.	.	1	2	.	.	.	.
Scullin	.	1	.	.	.	.	1	1	.	.	.	.
Shortland	.	.	.	.	.	.	2	2	.	.	.	.
Solomon	.	.	.	.	.	.	1	1	.	.	.	.
Stirling	.	.	.	.	.	.	1	2	.	.	.	1
Swan	.	.	.	.	.	.	.	1	.	.	.	.
Tangney	2	1	.	.	.	.	1	1	.	.	1	1
Throsby	.	.	.	.	.	.	1	2	.	.	.	.
Werriwa	.	.	.	.	.	.	1	1	.	.	.	.
Wide Bay	.	.	.	.	.	.	.	.	.	.	1	.
Wills	1	1	.	.	.	.	.	.	.	.	.	.

ASC: After school hours care, BSC: Before school care, FDC: Family day care, LDC: Long day care, OCC: Occasional care, VAC: Vacation care.

Note: This table excludes Commonwealth Electoral Divisions where no openings or closures occurred during the quarter.

Source: Centrelink administrative data as at 04-06-04.

**Senate Community Affairs Legislation Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**FAMILY AND COMMUNITY SERVICES PORTFOLIO**  
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Openings and closures by Local Government Area (LGA) and service type (December 2003 quarter).

Local Government Area	ASC		BSC		FDC		LDC		OCC		VAC	
	Closed	Opened										
Albany (C)	.	.	.	.	.	.	1	1	.	.	.	.
Armadale (C)	.	.	.	.	.	.	1	1	.	.	1	1
Armidale Dumaresq (A)	.	.	.	.	.	.	.	1	.	.	.	.
Ballina (A)	.	.	.	.	.	.	.	1	.	.	.	.
Bankstown (C)	1	.	.	.	.	.	1	1	.	.	.	.
Banyule (C)	1	1	1	.	.	.	.	.	.	.	.	.
Bassendean (T)	1	1	.	.	.	.	2	2	.	.	1	1
Baw Baw (S)	.	.	.	.	.	.	1	.	.	.	.	.
Bayside (C)	1	4	1	.	.	.	.	.	.	.	.	.
Bayswater (C)	.	.	.	.	.	.	1	1	.	.	.	.
Blacktown (C)	.	.	1	.	.	.	1	1	.	.	.	.
Bland (A)	.	.	.	.	.	.	1	1	.	.	.	.
Boroondara (C)	1	1	.	.	.	.	.	.	.	.	1	1
Brimbank (C)	.	.	.	.	.	.	1	1	.	.	.	.
Brisbane (C)	.	1	1	.	.	.	2	5	.	.	.	2
Bunbury (C)	.	.	.	.	.	.	1	1	.	.	.	.
Byron (A)	.	.	.	.	.	.	.	1	.	.	.	.
Caboolture (S)	.	.	.	.	.	.	2	3	.	.	.	.
Cairns (C)	1	.	.	.	.	.	.	2	.	.	.	.
Caloundra (C)	.	.	.	.	.	.	.	1	.	.	.	.
Cambridge (T)	.	.	.	.	.	.	1	1	.	.	.	.
Camden (A)	.	.	.	.	.	.	1	1	.	.	.	.
Campbelltown (C)	.	.	.	.	.	.	1	2	.	.	.	.
Canning (C)	2	1	.	.	.	.	1	1	.	.	1	1
Canterbury (C)	.	.	.	.	.	.	.	1	.	.	.	.
Capel (S)	.	.	.	.	.	.	.	1	.	.	.	.
Central Coast (M)	.	2	.	.	.	.	.	.	.	.	.	1
Cleve (DC)	.	.	.	.	.	.	1	.	.	.	.	.
Coffs Harbour (C)	.	.	.	.	.	.	1	1	.	.	.	.
Darebin (C)	1	2	1	.	.	.	1	1	.	.	.	.
Darwin (C)	.	.	.	.	.	.	1	1	.	.	.	.
Devonport (C)	.	1	.	.	.	.	.	.	.	.	.	.
Dubbo (C)	.	.	.	.	.	.	1	1	.	.	.	.
Fairfield (C)	.	.	.	.	.	.	.	.	.	.	1	.
Fitzroy (S)	.	.	.	.	.	.	1	1	.	.	.	.
Forbes (A)	.	.	.	.	.	.	.	1	.	.	.	.
Fremantle (C)	.	.	.	.	.	.	.	1	.	.	.	.
Gayndah (S)	.	.	.	.	.	.	.	.	.	.	1	.
Glen Eira (C)	.	1	.	.	.	.	.	.	.	.	.	.
Glen Innes (A)	.	.	.	.	.	.	.	1	.	.	.	.
Glenorchy (C)	.	.	.	.	.	.	.	.	.	.	.	1
Gold Coast (C)	1	.	1	.	.	.	2	3	.	.	1	.
Gosnells (C)	.	.	.	.	.	.	1	1	.	.	.	.
Grafton (C)	.	.	.	.	.	.	.	1	.	.	.	.

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Local Government Area	ASC		BSC		FDC		LDC		OCC		VAC	
	Closed	Opened										
Greater Bendigo (C)	.	.	.	.	.	.	1	1	.	.	.	.
Greater Dandenong (C)	1	.	.	.	.	.	1	1	.	.	.	.
Hastings (A)	.	.	.	.	.	.	1	1	.	.	.	.
Hornsby (A)	.	.	.	.	.	.	1	1	.	.	.	.
Inverell (A)	.	.	.	.	.	.	.	1	.	.	.	.
Ipswich (C)	.	.	.	.	.	.	.	2	.	.	.	.
Jondaryan (S)	.	.	.	.	.	.	.	1	.	.	.	.
Joondalup (C)	.	.	.	.	.	.	2	2	.	.	1	.
Kalamunda (S)	.	.	.	.	.	.	1	1	.	.	.	.
Kempsey (A)	.	.	.	.	.	.	.	1	.	.	.	.
Kingston (C)	.	1	.	.	.	.	.	.	.	.	.	.
Ku-ring-gai (A)	.	.	.	.	.	.	1	1	.	.	.	1
Lake Macquarie (C)	.	.	.	.	.	.	1	1	.	.	.	.
Liverpool (C)	.	.	.	.	.	.	1	.	.	.	.	.
Logan (C)	.	.	.	.	.	.	1	2	.	.	.	.
Mackay (C)	.	.	.	.	.	.	1	1	.	.	.	.
Maitland (C)	.	.	.	.	.	.	1	1	.	.	.	.
Manningham (C)	.	1	.	.	.	.	.	.	.	.	.	1
Maroondah (C)	.	.	.	.	.	.	1	1	.	.	.	.
Melbourne (C)	.	1	.	1	.	.	.	.	.	.	.	.
Monash (C)	1	1	.	.	.	.	1	1	.	.	.	.
Moonee Valley (C)	.	1	.	.	.	.	.	.	.	.	.	.
Moreland (C)	2	2	1	.	.	.	.	.	.	.	.	.
Mornington Peninsula (S)	.	.	.	.	.	.	.	1	.	.	.	.
Nanango (S)	.	.	.	.	.	.	.	1	.	.	.	.
Narrogen (T)	.	.	.	.	.	1	.	.	.	.	.	.
Newcastle (C)	.	.	.	.	.	.	2	2	.	.	.	1
Onkaparinga (C)	.	.	.	.	.	.	1	1	.	.	.	.
Parramatta (C)	.	.	.	.	.	.	2	1	.	.	.	.
Penrith (C)	.	.	.	.	.	.	1	1	.	.	.	.
Pine Rivers (S)	.	.	.	.	.	.	.	2	.	.	.	.
Port Adelaide Enfield (C)	.	.	.	.	.	.	.	1	.	.	.	.
Port Phillip (C)	.	2	.	.	.	.	.	.	.	.	.	.
Redland (S)	.	.	.	.	.	.	2	2	.	.	.	.
Rockdale (C)	.	1	.	.	.	.	.	.	.	.	.	.
Rockingham (C)	.	.	.	.	.	.	2	3	.	.	.	.
Roebourne (S)	1	1	.	.	.	.	2	2	1	1	1	1
Salisbury (C)	.	.	.	.	.	.	.	2	.	.	.	.
Serpentine-Jarrahdale (S)	.	.	.	.	.	.	1	1	.	.	.	.
Shellharbour (C)	.	.	.	.	.	.	.	1	.	.	.	.
Shoalhaven (C)	.	.	.	.	.	.	1	1	.	.	1	.
Stirling (C)	.	.	.	.	.	.	1	2	.	.	.	1
Strathfield (A)	.	.	.	.	.	.	1	.	.	.	.	.
Swan (C)	.	.	.	.	.	.	1	1	.	.	.	.
Tea Tree Gully	.	.	.	.	.	.	1	1	.	.	.	.

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Local Government Area	ASC		BSC		FDC		LDC		OCC		VAC	
	Closed	Opened										
(C)												
Toodyay (S)	.	.	.	.	.	.	1	1	.	.	.	.
Toowoomba (C)	.	.	.	.	.	.	1	1	.	.	.	.
Townsville (C)	1	1	.	.	.	.	.	2	.	.	.	.
Unincorp. Other Territories	.	.	.	.	.	.	.	1	.	.	.	.
Unincorporated ACT	.	4	.	.	.	.	.	1	.	.	.	.
Unley (C)	.	.	.	.	.	.	1	1	.	.	.	.
Victoria Park (T)	.	.	.	.	.	.	.	1	.	.	.	.
Wagga Wagga (C)	.	.	.	.	.	.	.	1	.	.	.	.
Wanneroo (C)	.	.	.	.	.	.	.	.	.	.	1	1
Wentworth (A)	.	.	.	.	.	.	.	1	.	.	.	.
West Torrens (C)	.	.	.	.	.	.	1	1	.	.	.	.
Whitsunday (S)	1	1	.	.	.	.	2	2	.	.	.	.
Whittlesea (C)	.	1	.	.	.	.	1	1	.	.	.	.
Wingecarribee (A)	.	.	.	.	.	.	1	1	.	.	.	.
Wollongong (C)	.	.	.	.	.	.	1	1	.	.	.	.
Wyndham (C)	2	2	.	.	.	.	.	.	.	.	1	1
Wyong (A)	.	.	.	.	.	.	1	1	.	.	.	.
Yarra Ranges (S)	.	.	.	.	.	.	.	.	.	.	1	.

ASC: After school hours care, BSC: Before school care, FDC: Family day care, LDC: Long day care, OCC: Occasional care, VAC: Vacation care.

*Note:* This table excludes Local Government Areas where no openings or closures occurred during the quarter.

*Source:* Centrelink administrative data as at 04-06-04.

The number of Long Day Care places and services owned by companies listed on the Australian Stock Exchange at 4 June 2004 is as follows:

	NSW	VIC	QLD	SA	WA	TAS	NT	ACT	Australia
Services	140	115	271	34	46	3	6	3	618
Places	7458	8270	20,023	2,115	2,752	129	411	258	41,416

*Source:* Centrelink administrative data at 04-06-04.

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**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
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**Output Group: 1.4 Child Care Support**

**Question No: 176**

**Topic: Child Care Benefit**

**Hansard Page: CA 53 1 June 2004**

**Senator Collins** asked:

We sought some similar and some different information on a question we put on the *Notice Paper (Senate Question on Notice 2826, 7 April 2004)* but unfortunately the answer we got back on that question was that that task was insurmountable for the department. Will you review that?

Question on Notice 2826 asked of the Minister representing the Minister for Children and Youth Affairs on 7 April 2004, is as follows:

For each of the financial years 2001-02 and 2002-03 and for 2003-04 to date:

(1) For each of the following types of childcare: outside school hours care; family day care; long day care; occasional care; and in-home care, can the following information be provided: (a) average Child Care Benefit payment received per child; (b) the number of children for whom there was paid the Child Care Benefit minimum payment; the maximum payment; or a partial payment; (c) the number of families who received the Child Care Benefit minimum payment; the maximum payment; or a partial payment; (d) the total Child Care Benefit expenditure for the minimum payment; the maximum payment; or a partial payment; (e) the share of Child Care Benefit payments fund places in registered care; and (f) the share of Child Care Benefit payments fund places in approved care.

(2) For each type of care, can a breakdown be provided for each subset type of care (for example, under outside school hours care, provide a breakdown of after school care, before school care and vacation care) showing the following: (a) average Child Care Benefit payment received per child; (b) the number of children for whom there was paid the Child Care Benefit minimum payment; the maximum payment; or a partial payment; (c) the number of families who received the Child Care Benefit minimum payment; the maximum payment; or a partial payment; (d) the total Child Care Benefit expenditure for the minimum payment; the maximum payment; or a partial payment; (e) the share of Child Care Benefit payments fund places in registered care; and (f) the share of Child Care Benefit payments fund places in approved care.

(3) Can the information requested in (2) also be provided, further broken down for private, community-based and corporate care, where applicable.

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**Answer:**

The following tables provide data that have been able to be compiled in response to the request. Please note that:

- 2003-04 data are not yet available.
- Separate data for Before School Hours Care and After School Hours Care services are not available.
- Separate data for community-based and private Long Day Care have been provided where available – data at this level of disaggregation are not available for corporate child care provision.

**1a:** The average amount of Child Care Benefit per child by Child Care Service type for the financial years 2001-02 and 2002-03 is as follows:

<b>Service type</b>	<b>2002-03</b>	<b>2001-02</b>
LDC	\$1,749.32	\$1,654.48
<i>PLDC</i>	<i>\$1,775.49</i>	<i>\$1,664.47</i>
<i>CLDC</i>	<i>\$1,480.81</i>	<i>\$1,423.77</i>
FDC (a)	\$1,460.33	\$1,405.55
OCC	\$302.10	\$278.01
OSHC (b)	\$294.72	\$278.21
VAC	\$232.28	\$229.73
<b>TOTAL</b>	<b>\$1,400.94</b>	<b>\$1,352.94</b>

(a) Includes in-home care

(b) Includes after and before school care

*Notes:* 1. Excludes CCB received as a lump sum payment.

2. The information in this table is based on pre-reconciliation amounts paid to families during the financial year/quarter. These figures do not take into account Centrelink CCB advance/acquittals to services.

3. Weighted data.

*Source:* Centrelink administrative data as at 01-11-02 and 03-10-03.

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**1b** The number of children by rate type and service type for the financial years 2001-02 and 2002-03 is as follows:

<b>Period/ Service type</b>	<b>Rate type</b>			<b>Total (a)</b>
	<b>Maximum</b>	<b>Partial</b>	<b>Minimum</b>	
<b>2002-03</b>				
Long day care (b)	212,096	266,449	83,387	575,016
Community	59,353	83,050	31,746	177,878
Private	161,880	192,319	54,546	418,575
Family day care (c)	64,332	83,704	19,578	170,895
Occasional care	8,172	9,588	2,622	21,052
Outside school hours care (d)	78,199	114,481	48,296	246,208
Vacation care	76,760	91,212	28,280	200,488
<b>TOTAL (e)</b>	<b>355,780</b>	<b>457,634</b>	<b>147,322</b>	<b>983,625</b>
<b>2001-02</b>				
Long day care (b)	219,428	266,752	68,262	559,183
Community	63,193	83,782	26,391	174,975
Private	166,062	192,501	44,281	406,104
Family day care (c)	66,046	85,274	15,973	168,383
Occasional care	8,932	10,306	2,242	21,768
Outside school hours care (d)	74,953	109,404	37,585	224,770
Vacation care	71,603	86,491	21,639	181,409
<b>TOTAL (e)</b>	<b>359,035</b>	<b>452,133</b>	<b>117,671</b>	<b>938,049</b>

(a) Includes cases where a child's rate of CCB could not be determined.

(b) Community and Private Long Day Care figures may not add to total as children may have used more than one type of Long Day Care service during the period.

(c) Includes in-home care.

(d) Includes After and Before School Care.

(e) Total count does not represent an aggregation of service type data as children may have used more than one type of service during the period.

*Notes:* 1. Excludes CCB received as a lump sum payment.

2. The information in this table is based on pre-reconciliation amounts paid to families during the period. These figures do not take into account Centrelink CCB advance/acquittals to services.

3. Weighted data.

*Source:* Centrelink administrative data as at 01-11-02 and 03-10-03.

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**1c:** The number of customers by rate type and service type for the financial years 2001-02 and 2002-03 is as follows:

<b>Period/ Service type</b>	<b>Rate type</b>			<b>Total (a)</b>
	<b>Maximum</b>	<b>Partial</b>	<b>Minimum</b>	
<b>2002-03</b>				
Long day care (b)	162,521	203,795	66,217	443,812
Community	48,093	65,900	25,631	142,914
Private	122,515	145,972	43,326	320,224
Family day care (c)	41,292	54,583	13,863	112,079
Occasional care	6,598	7,525	2,040	16,714
Outside school hours care (d)	54,029	78,102	33,263	169,116
Vacation care	50,276	59,910	19,256	132,281
<b>TOTAL (e)</b>	<b>244,656</b>	<b>310,446</b>	<b>101,106</b>	<b>673,598</b>
<b>2001-02</b>				
Long day care (b)	166,890	203,103	54,346	428,859
Community	51,084	66,618	21,387	140,647
Private	124,384	145,087	35,261	307,792
Family day care (c)	42,368	55,460	11,391	110,120
Occasional care	7,071	7,987	1,766	17,085
Outside school hours care (d)	51,450	73,841	25,717	153,329
Vacation care	46,474	56,030	14,588	118,387
<b>TOTAL (e)</b>	<b>246,099</b>	<b>305,437</b>	<b>80,744</b>	<b>640,184</b>

- (a) Includes cases where a customer's rate of CCB could not be determined.
- (b) Community and Private Long Day Care figures may not add to total as customers may have used more than one type of Long Day Care service during the period.
- (c) Includes in-home care.
- (d) Includes After and Before School Care.
- (e) Total count does not represent an aggregation of service type data as customers may have used more than one type of service during the period.

*Notes:* 1. Excludes customers who received CCB as a lump sum payment.

2. The information in this table is based on pre-reconciliation amounts paid to families during the period. These figures do not take into account Centrelink CCB advance/acquittals to services.

3. Weighted data.

*Source:* Centrelink administrative data as at 01-11-02 and 03-10-03.

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**1d:** Child Care Benefit expenditure by rate type and service type for the financial years 2001-02 and 2002-03 is as follows:

Period/ Service type	Rate type			Total (a)
	Maximum	Partial	Minimum	
<b>2002-03</b>				
Long day care	\$521,619,949	\$420,900,944	\$50,861,452	\$1,004,674,813
Community	\$124,576,956	\$117,739,515	\$17,679,546	\$262,601,397
Private	\$397,042,993	\$303,161,429	\$33,181,906	\$742,073,416
Family day care	\$127,500,230	\$108,589,603	\$10,206,745	\$248,710,134
Occasional care	\$3,360,380	\$2,533,732	\$271,863	\$6,274,600
After School Hours Care	\$27,524,277	\$31,344,217	\$4,720,864	\$64,432,047
Before School Hours Care	\$2,795,624	\$4,145,495	\$685,433	\$7,708,351
Vacation care	\$24,341,806	\$19,370,037	\$1,833,046	\$46,195,182
<b>TOTAL (b)</b>	<b>\$707,149,446</b>	<b>\$586,951,917</b>	<b>\$68,519,344</b>	<b>\$1,377,995,127</b>
<b>2001-02</b>				
Long day care	\$492,922,568	\$393,687,090	\$34,842,347	\$923,938,506
Community	\$119,821,323	\$110,591,259	\$12,973,907	\$244,076,264
Private	\$373,101,244	\$283,095,831	\$21,868,439	\$679,862,241
Family day care	\$120,878,065	\$107,261,343	\$7,221,460	\$235,756,647
Occasional care	\$216,858,404	\$162,789,919	\$12,362,656	\$5,961,836
After School Hours Care	\$22,606,476	\$26,226,552	\$3,071,156	\$52,116,747
Before School Hours Care	\$3,558,351	\$5,725,480	\$724,163	\$10,049,416
Vacation care	\$21,981,967	\$17,924,520	\$1,242,215	\$41,296,565
<b>TOTAL (b)</b>	<b>\$665,340,335</b>	<b>\$553,190,934</b>	<b>\$47,279,750</b>	<b>\$1,269,119,717</b>

(a) Total includes expenditure where a customer's rate type could not be determined

(b) Total does not equate to the sum of expenditure by service type due to different weighting.

*Notes:* 1. Excludes CCB received as a lump sum payment.

2. The information in this table is based on pre-reconciliation amounts paid to families during the period. These figures do not take into account Centrelink CCB advance/acquittals to services.

3. Weighted data.

*Source:* Centrelink administrative data as at 01-11-02 and 03-10-03.

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**1e, f:** The proportion of CCB expenditure for approved care and registered care for the financial years 2001-02 and 2002-03 is as follows:

Financial year	Approved care (a)	Registered care
2001-02	99.4%	0.6%
2002-03	99.4%	0.6%

(a) Excludes CCB received as a lump sum payment.

*Notes:*

3. The information in this table is based on pre-reconciliation amounts paid to families during the period. These figures do not take into account Centrelink CCB advance/acquittals to services.
2. Weighted data.

*Source:* Centrelink administrative data as at 01-11-02, 03-10-03, 02-07-04.

Child Care Benefit for Registered Care is paid at the minimum rate and claims can be made up to 12 months after the use of care. Data on the year to date for 2003-04 are not complete.

2. Since 2001, Centrelink has counted co-located and co-managed After School Care (ASC) and Before School Care (BSC) service into single administrated Outside School Hours Care services. Data are not separately available for ASC and BSC.

Vacation Care data have been included in responses to question 1 above.

3. Data have been included on community and private Long Day Care in the tables above where applicable.

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**Output Group:** 1.4 Child Care Support **Question No:** 49

**Topic:** Registered Training organisations that operate Child Care Centres

**Hansard Page:** Written question on notice

**Senator Collins asked:**

Could you please provide an updated list of the number of child care services that are also registered training organisations state by state?

**Answer:**

The department does not collect or have information of this nature.

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**Output Group: 1.4 Child Care Support**

**Question No: 50**

**Topic: Corporate Child Care**

**Hansard Page: Written question on notice**

**Senator Collins asked:**

Could you provide the data to show what number and percentage of places, families and services are administered or owned by companies listed on the stock exchange, by State/Territory, LGA and Federal Electoral Division?

**Answer:**

The number and percentage of child care services and places owned by companies listed on the Australian Stock Exchange as at 7 May 2004 by State/Territory is as follows:

Stock Exchange Listed Companies

Location State/Territory	Services		Places	
	No.	%	No.	%
NSW	136	7.7	7,255	10.1
VIC	99	12.1	7,057	15.9
QLD	257	25.5	19,142	29.4
SA	31	15.4	1,915	17.0
WA	43	11.5	2,576	14.9
TAS	3	4.8	129	4.4
ACT	3	3.4	258	5.3
NT	6	12.2	411	16.2
Australia	578	13.2	38,743	17.6

Source: Centrelink Administrative data as at 07-05-04

The number and percentage of child care services and places owned by companies listed on the Australian Stock Exchange as at 7 May 2004 by Local Government Area is as follows:

Stock Exchange Listed Companies

Local Government Area (2001)	Services		Places	
	No.	%	No.	%
Adelaide Hills (DC)	1	20.0	60	28.7
Albany (C)	1	20.0	50	23.5
Albury (C)	4	33.3	199	38.5
Armidale Dumaresq (A)	1	20.0	75	27.7
Ashfield (A)	2	14.3	103	16.7
Ballarat (C)	4	33.3	239	42.4
Ballina (A)	3	33.3	168	38.0
Banyule (C)	2	11.8	180	17.0
Bassendean (T)	1	20.0	56	23.0
Bathurst (C)	2	33.3	156	43.8
Baulkham Hills (A)	3	6.8	167	8.5
Bayside (C)	4	26.7	203	28.6

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Local Government Area (2001)	Services		Places	
	No.	%	No.	%
Beaudesert (S)	5	62.5	389	64.1
Blacktown (C)	7	8.2	361	10.5
Blue Mountains (C)	2	15.4	102	18.8
Boroondara (C)	2	10.0	126	13.7
Brimbank (C)	3	12.5	190	14.2
Brisbane (C)	50	21.9	4,010	26.3
Bunbury (C)	1	14.3	38	13.0
Bundaberg (C)	5	31.3	366	37.0
Burnett (S)	1	50.0	75	51.4
Burnside (C)	1	14.3	37	11.5
Busselton (S)	1	20.0	28	15.1
Byron (A)	2	22.2	91	25.3
Caboolture (S)	18	42.9	1,329	44.6
Cairns (C)	10	26.3	756	29.6
Caloundra (C)	2	10.5	127	11.2
Camden (A)	2	11.8	143	18.2
Campaspe (S)	1	25.0	50	26.9
Campbelltown (C)	3	4.8	197	7.0
Canning (C)	2	15.4	171	24.0
Canterbury (C)	1	2.2	25	1.4
Cardinia (S)	1	12.5	42	7.6
Casey (C)	8	18.2	638	23.7
Charles Sturt (C)	1	8.3	70	11.6
Charters Towers (C)	1	100.0	42	100.0
Cockburn (C)	2	20.0	124	24.6
Coffs Harbour (C)	1	4.2	51	6.3
Coolamon (A)	1	100.0	32	100.0
Cooloola (S)	1	14.3	75	18.0
Cootamundra (A)	1	50.0	39	50.0
Corowa (A)	1	100.0	46	100.0
Crow's Nest (S)	1	50.0	75	56.4
Dalby (T)	1	33.3	74	35.7
Dardanup (S)	2	66.7	161	71.9
Darebin (C)	2	8.0	130	9.7
Darwin (C)	2	8.3	150	12.5
Delatite (S)	2	50.0	111	47.0
Deniliquin (A)	1	33.3	23	31.9
Douglas (S)	1	25.0	62	35.4
Dubbo (C)	3	42.9	169	48.0
Eurobodalla (A)	2	18.2	92	22.9
Fairfield (C)	3	5.9	97	5.0
Fitzroy (S)	1	33.3	75	44.1
Forbes (A)	1	33.3	75	38.9
Frankston (C)	5	20.8	285	22.5
Fremantle (C)	1	11.1	75	15.6
Gatton (S)	1	20.0	74	25.6

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Local Government Area (2001)	Services		Places	
	No.	%	No.	%
Gawler (M)	1	50.0	55	49.5
Geraldton (C)	1	20.0	57	24.5
Gilgandra (A)	1	100.0	49	100.0
Gladstone (C)	5	71.4	388	74.6
Glen Innes (A)	1	50.0	75	68.2
Gold Coast (C)	49	32.0	3,541	34.9
Goondiwindi (T)	1	33.3	74	38.9
Gosford (C)	1	2.0	54	2.4
Gosnells (C)	2	10.5	176	18.1
Grafton (C)	1	20.0	90	28.8
Greater Bendigo (C)	2	16.7	285	34.3
Greater Dandenong (C)	3	11.5	131	10.3
Greater Geelong (C)	2	8.7	150	9.5
Greater Shepparton (C)	1	8.3	69	10.8
Greater Taree (C)	2	15.4	113	19.8
Greenough (S)	1	100.0	49	100.0
Griffith (C)	3	75.0	145	66.5
Gunnedah (A)	1	100.0	66	100.0
Harden (A)	1	100.0	29	100.0
Hastings (A)	1	5.9	61	8.2
Hervey Bay (C)	7	58.3	547	62.0
Hobart (C)	2	12.5	93	9.9
Holdfast Bay (C)	1	33.3	70	39.1
Holroyd (C)	2	10.0	70	8.8
Hornsby (A)	2	5.1	93	6.8
Hume (C)	2	8.7	180	14.2
Indigo (S)	1	33.3	45	34.6
Inverell (A)	1	33.3	75	46.9
Ipswich (C)	10	21.7	682	24.5
Irwin (S)	1	100.0	38	100.0
Isis (S)	1	100.0	75	100.0
Jondaryan (S)	1	33.3	75	29.1
Joondalup (C)	4	17.4	171	14.2
Junea (A)	1	100.0	44	100.0
Kalamunda (S)	2	25.0	81	23.3
Kalgoorlie/Boulder (C)	2	50.0	98	55.1
Kempsey (A)	1	16.7	36	17.6
Kingborough (M)	1	25.0	36	15.0
Kingston (C)	4	16.0	278	21.0
Knox (C)	5	15.2	361	19.5
Laidley (S)	2	50.0	150	51.7
Lake Macquarie (C)	2	5.6	77	5.7
Lane Cove (A)	1	14.3	66	18.9
Latrobe (C)	2	22.2	140	29.6
Leeton (A)	1	50.0	39	50.0
Light (DC)	1	50.0	45	60.0

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	No.	%	No.	%
Lismore (C)	2	22.2	131	29.0
Liverpool (C)	1	1.8	36	1.6
Logan (C)	16	21.6	1,256	24.3
Macedon Ranges (S)	3	42.9	284	56.3
Mackay (C)	2	12.5	148	14.3
Maitland (C)	3	27.3	155	26.5
Mandurah (C)	2	20.0	132	32.4
Manningham (C)	3	13.6	222	20.7
Marion (C)	3	20.0	155	17.9
Maroochy (S)	5	16.1	333	16.0
Maroondah (C)	3	15.0	180	16.4
Marrickville (A)	1	7.1	72	12.0
Maryborough (C)	5	83.3	364	85.0
Melbourne (C)	1	4.8	105	8.2
Melton (S)	2	22.2	158	27.6
Mitcham (C)	3	27.3	187	26.3
Moira (S)	1	25.0	50	30.7
Monash (C)	3	10.0	203	13.5
Moonee Valley (C)	1	7.7	180	23.2
Moreland (C)	2	7.4	108	7.8
Mornington Peninsula (S)	5	22.7	365	25.8
Mosman (A)	1	12.5	39	14.3
Mundaring (S)	1	20.0	94	30.6
Muswellbrook (A)	1	50.0	38	55.9
Narrabri (A)	1	25.0	51	32.5
Narrandera (A)	1	33.3	85	58.2
Newcastle (C)	3	10.0	163	12.6
Nillumbik (S)	3	21.4	245	32.8
Noosa (S)	1	7.7	75	11.0
North Sydney (A)	1	5.3	48	7.1
Norwood Payneham St Peters (C)	2	40.0	135	37.7
Onkaparinga (C)	3	16.7	220	19.6
Orange (C)	3	37.5	231	45.9
Palmerston (C)	4	40.0	261	45.9
Parkes (A)	1	25.0	70	42.4
Parramatta (C)	4	6.3	172	6.9
Penrith (C)	2	3.1	131	4.8
Perth (C)	1	33.3	70	48.3
Pine Rivers (S)	17	50.0	1,285	52.1
Pittwater (A)	2	15.4	138	28.3
Port Adelaide Enfield (C)	1	12.5	70	11.4
Port Phillip (C)	1	3.8	60	5.3
Port Stephens (A)	2	15.4	87	17.6
Prospect (C)	1	33.3	54	29.3
Randwick (C)	1	2.8	64	4.4
Redcliffe (C)	2	11.8	113	10.4

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Local Government Area (2001)	Services		Places	
	No.	%	No.	%
Redland (S)	5	17.2	438	23.5
Richmond Valley (A)	3	100.0	141	100.0
Rockingham (C)	7	33.3	420	39.5
Roma (T)	1	25.0	74	38.1
Ryde (C)	1	3.7	35	3.0
Salisbury (C)	4	23.5	310	30.0
Scone (A)	1	100.0	46	100.0
Serpentine-Jarrahdale (S)	1	50.0	38	42.2
Shoalhaven (C)	2	8.0	85	9.7
Stirling (C)	1	2.7	100	6.4
Stonnington (C)	1	5.9	39	4.8
Sutherland Shire (A)	3	4.3	143	5.7
Swan (C)	2	10.5	119	13.0
Swan Hill (RC)	1	50.0	35	49.3
Sydney (C)	2	12.5	116	15.6
Tamworth (C)	4	44.4	210	52.2
Tea Tree Gully (C)	3	25.0	146	22.0
Thuringowa (C)	8	53.3	443	50.7
Toowoomba (C)	11	37.9	815	41.2
Townsville (C)	8	23.5	628	29.1
Tumut (A)	2	66.7	111	81.6
Tweed (A)	4	23.5	277	30.9
Unincorporated ACT	3	3.4	258	5.3
Unley (C)	2	22.2	104	27.8
Wagga Wagga (C)	5	38.5	291	50.2
Wangaratta (RC)	1	33.3	64	30.6
Wanneroo (C)	4	21.1	230	23.4
Wellington (A)	1	100.0	49	100.0
West Torrens (C)	2	20.0	127	17.8
Whitehorse (C)	3	10.7	236	14.5
Whitsunday (S)	2	28.6	109	38.2
Whittlesea (C)	3	17.6	245	21.9
Willoughby (C)	2	9.5	84	10.5
Wingecarribee (A)	1	11.1	53	16.4
Wodonga (RC)	2	22.2	162	23.9
Wollondilly (A)	1	7.7	72	14.1
Woollahra (A)	1	16.7	21	8.3
Wyndham (C)	3	17.6	235	20.3
Wyong (A)	4	9.1	248	12.0
Yarra Ranges (S)	1	5.0	48	5.7
Yass (A)	1	100.0	39	100.0
<b>Total</b>	<b>578</b>	<b>13.2</b>	<b>38,743</b>	<b>17.6</b>

A: Area, C: City, CGC: Community Government Council, DC: District Councils, M: municipality, RC: Rural Cities, S: Shires, T: Towns.

Source: Centrelink Administrative data as at 07-05-04

The number and percentage of child care services and places owned by companies listed on the Australian Stock Exchange as at 7 May 2004 by Federal Electoral Division is as follows:

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2001 Commonwealth Electoral Division	Services		Places	
	No.	%	No.	%
Adelaide	4	13.8	228	12.5
Aston	5	16.7	361	23.1
Ballarat	4	28.6	239	37.1
Banks	1	2.5	25	1.7
Batman	2	8.0	130	9.8
Bendigo	2	13.3	285	28.8
Bennelong	1	2.6	35	2.2
Berowra	2	5.7	93	7.6
Blair	4	12.1	298	15.3
Bonython	3	16.7	180	16.6
Boothby	4	20.0	217	17.7
Bowman	5	14.3	437	19.2
Bradfield	1	4.2	41	4.4
Brand	9	28.1	552	35.2
Brisbane	3	6.5	225	7.8
Bruce	1	5.9	35	4.6
Burke	6	24.0	502	33.2
Calare	5	23.8	387	34.2
Calwell	4	14.8	310	19.9
Canberra	1	2.6	83	4.0
Canning	4	13.3	299	19.4
Capricornia	1	3.8	75	5.1
Casey	3	14.3	133	13.2
Charlton	1	4.2	39	4.3
Chifley	3	7.1	126	7.8
Chisholm	3	9.4	259	14.5
Cook	2	5.7	77	6.0
Corio	2	12.5	150	13.2
Cowan	3	13.0	148	12.5
Cowper	2	6.1	87	7.6
Dawson	4	13.8	257	15.3
Deakin	2	10.5	106	10.5
Denison	2	10.5	93	8.8
Dickson	16	43.2	1,233	45.5
Dobell	2	5.3	164	8.6
Dunkley	4	15.4	223	16.4
Eden-Monaro	2	7.4	92	7.9
Fadden	9	23.7	652	25.6
Fairfax	3	10.0	224	12.4
Farrer	8	33.3	379	39.0
Fisher	5	14.3	312	13.9
Flinders	3	15.8	246	19.7
Forde	18	35.3	1,461	38.8
Forrest	4	15.4	227	20.9
Franklin	1	7.7	36	5.9

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2001 Commonwealth Electoral Division	Services		Places	
	No.	%	No.	%
Fraser	2	3.8	175	6.2
Fremantle	3	13.0	199	17.1
Gilmore	2	5.9	85	7.3
Goldstein	4	19.0	203	19.5
Grayndler	2	6.7	118	9.6
Greenway	4	7.7	235	10.8
Griffith	8	23.5	634	26.0
Groom	13	37.1	965	39.9
Gwydir	5	31.3	261	38.2
Hasluck	4	14.8	237	18.2
Herbert	16	32.7	1,071	35.3
Higgins	1	4.0	39	3.3
Hindmarsh	3	20.0	197	20.6
Hinkler	12	40.0	904	46.5
Holt	4	13.8	277	16.7
Hotham	4	14.8	271	19.0
Hughes	1	2.2	66	3.7
Hume	4	12.1	193	16.0
Hunter	3	16.7	154	18.3
Indi	7	31.8	432	31.2
Isaacs	7	23.3	419	26.9
Jagajaga	4	16.7	357	23.6
Kalgoorlie	2	7.1	98	9.5
Kennedy	1	4.0	42	3.5
Kingsford Smith	1	2.2	64	3.4
Kingston	4	21.1	245	21.7
Kooyong	2	14.3	126	20.3
La Trobe	3	12.0	300	17.1
Lalor	3	13.6	235	16.3
Leichhardt	11	25.0	818	29.4
Lilley	7	24.1	610	30.3
Lindsay	2	4.4	131	6.4
Longman	18	41.9	1,328	44.4
Lowe	1	2.8	57	3.7
Lyne	3	8.6	174	11.8
Macarthur	2	3.8	143	6.3
Mackellar	2	5.9	138	10.2
Macquarie	2	4.9	102	6.4
Makin	3	17.6	213	20.9
Mallee	1	12.5	35	7.8
Maranoa	3	11.1	222	16.4
Mayo	3	21.4	230	30.0
Mcmillan	3	18.8	182	20.9
Mcperson	16	35.6	1,056	36.3

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**Question No: 117**

**Topic: Playgroups**

**Hansard Page: CA19/20 1 June 2004**

**Senator Collins** asked:

Please provide a line by line run-down of how the cost of playgroups is broken up in the existing ones (the playgroups that are currently running).

**Answer:**

**Mainstream Playgroups**

On-going funding to the Playgroups Association in each state and territory support the delivery of mainstream playgroups. Playgroup Associations have not been able to quantify how much mainstream playgroups cost to deliver. FaCS' view is that a playgroup tends to cost on average around \$400 per year to deliver, of which FaCS contribution is \$198. The additional funding comes from membership fees.

**Intensive Support Playgroups**

The Caravan Park Pilot supports disadvantaged families with young children, living in caravan parks, housing estates or 'long grass' communities.

There are 4 intensive playgroups currently operating in QLD, NSW, SA and NT.

<b>Program</b>	<b>2004-05 Estimate</b>
<b>Intensive Support Playgroups*</b>	
Salaries: 1 welfare worker (full-time) 1 social worker (part-time) 1 playgroup worker (part-time) (Costings include administrative time)	103,500
Operating costs: Recruitment and Training Equipment Vehicle Lease Operational Research and Evaluation Additional Costs ie; NT program required shelter for their facility	5,000 2,500 10,000 20,000 10,000 5,000
<b>TOTAL</b>	<b>\$156,000**</b>

The indicative costings for Intensive Support Playgroups is based on the action research findings of the Caravan Park Pilot, renamed Intensive Support Playgroups.

\* The concept of the playgroups is mobile.

\*\*Indicative Costing

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**Question No: 186**

**Topic: Playgroups**

**Hansard Page: CA68 1 June 2004**

**Senator Collins** asked:

Can you provide the amount of funding available in the Playgroups allocation and what they are doing in them?

**Answer:**

**2004/2005 Playgroup Funding**

- \$1.9 million on-going funding to the playgroups associations in each state and territory for the delivery of mainstream playgroups
- \$0.62 million funding (lapsing in 05/06) for the delivery of 4 intensive support playgroups in QLD, NSW, SA. NT.
- \$0.1 million funding (lapsing in 04/05) for the Tangentyere Families Crisis Project in remote NT. A mobile playgroup targeted at indigenous communities.
- \$0.035 million funding (lapsing in 06/07) for the Turkey Bore Community playgroups in remote SA. A playgroup targeted at indigenous communities.
- \$11.03 million over 4 years (04/05 \$2.487m) to expand mainstream playgroups and establish additional supported and intensive playgroups.

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**Question No: 161**

**Topic: Disadvantaged Area Subsidy**

**Hansard Page: CA76 31 May 2004**

**Senator Collins** asked:

Can you clarify for me whether it will have an impact on Disadvantaged Area Subsidy (DAS)?

Can I clarify what you mean by 'have an impact on DAS'?

In the past, subsidies for not-for-profit centres were available through DAS.

Now, subsidies for not-for-profit services will be available through this scheme. You are able to be quite clear that PPI will no longer be available. I am asking whether DAS will be.

**Answer:**

DAS will continue to be available to eligible services until July 2005, when it will be replaced by Sustainability Assistance. DAS provides **ongoing** supplementary funding to community based long day care and out of school hours care centres in identified (mainly geographic) disadvantaged areas. DAS funding is provided to the sole providers of community centre-based child care in rural and remote areas of Australia. Other centres meeting strict eligibility criteria, including some urban fringe services, may also be eligible for DAS.

The Private Provider Incentive Scheme was designed to encourage private operators into providing rural long day care in areas of high unmet demand. All centres funded under PPI were expected to be fully viable within 2 years.

For the period that PPI operated (2000 to 2004) it did not have an impact on DAS because only private operators were eligible for PPI and only community based operators were eligible for DAS.

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**Question No: 278**

**Topic: Disadvantaged Area Subsidy (DAS)**

**Hansard Page: CA62 1 June 2004**

**Senator Collins asked:**

What was actual expenditure on DAS in 2001-02 and 2002-03, by State.

**Answer:**

DAS Expenditure (\$000)									
<b>2001-02</b>	<b>Total</b>	<b>NSW</b>	<b>VIC</b>	<b>QLD</b>	<b>SA</b>	<b>WA</b>	<b>TAS</b>	<b>NT</b>	<b>ACT</b>
OSHC	7,033	1,677	1,263	1,242	1,231	537	131	936	17
Cty Based LDC	7,364	955	1,152	1,165	1,024	733	315	2,020	0
<b>Total 2001-02</b>	<b>14,397</b>	<b>2,632</b>	<b>2,415</b>	<b>2,407</b>	<b>2,255</b>	<b>1,270</b>	<b>446</b>	<b>2,956</b>	<b>17</b>
<b>2002-03</b>									
OSHC	6,260	1,723	1,288	1,216	1,227	469	148	178	11
Cty Based LDC	8,026	1,108	1,215	1,283	1,090	784	370	2,176	0
<b>Total 2002-03</b>	<b>14,286</b>	<b>2,831</b>	<b>2,503</b>	<b>2,499</b>	<b>2,317</b>	<b>1,253</b>	<b>518</b>	<b>2,354</b>	<b>11</b>

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**Question No: 163**

**Topic: Child Care Benefit for In Home Care**

**Hansard Page: CA95 31 May 2004**

**Senator Collins** asked:

What methodology did the Department use to estimate in-home care CCB allocation of \$73.008 million (over 4 years)?

**Answer:**

The Department examined the average CCB for in-home care for the first years of the program. This amount was then built into the funding formula and used to calculate the estimated CCB for 7,700 places for 2003-04. This amount was then indexed using standard indexing formula for CCB for the out-years, resulting in a 4 year estimated expenditure of \$73.008 million.

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**Question No: 164**

**Topic: Outside School Hours Care places**

**Hansard Page: CA66 1 June 2004**

**Senator Collins** asked:

Outside School Hours Care places that were block funded in 1998 - does that mean that 27% of those places were not counted as places in earlier figures?

**Answer:**

The response submitted to Question on Notice 38 at the Additional Estimates Hearings, 19 February 2004, stated that in 1998, 27% of the 134,354 Outside School Hours Care places were block funded under the Child Care Support Broadband. After further detailed investigation it has been found that the assumptions used in delivering this figure were incorrect.

Prior to 1998 block funded places were not included in Commonwealth data as these places were administered by state and territory governments. In a number of these jurisdictions, vacation care funding from all sources was pooled, and it was not possible to disaggregate the number of services/places funded under block grant arrangements. Reconciliation of state and territory data with Commonwealth data was not possible because of differences in the scope and coverage of data collections and in respective data definitions.

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**Question No: 165**

**Topic: Outside School Hours Care places**

**Hansard Page: CA66 1 June 2004**

**Senator Collins** asked:

In 1996, how many outside school hours care places were block funded?

**Answer:**

This data is not available.

Prior to 1998 block funded places were not included in Commonwealth data as these places were administered by state and territory governments. In a number of these jurisdictions, vacation care funding from all sources was pooled, and it was not possible to disaggregate the number of services/places funded under block grant arrangements. Reconciliation of state and territory data with Commonwealth data was not possible because of differences in the scope and coverage of data collections and in respective data definitions.

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**Question No: 166**

**Topic: Child Care Benefit and Salary Sacrificing**

**Hansard Page: CA 59 1 June 2004**

**Senator Jacinta Collins** asked:

Can you provide data on applicants for CCB who have indicated that they have a salary sacrificing arrangement or have treated the income test in a particular way?

**Answer:**

The data is not currently available.

This matter was discussed with Senator Collins in a private briefing on CCB compliance issues on 23 June 2004.

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**Question No: 167**

**Topic: Number of Employer-Sponsored Child Care Centres Within Public Sector**

**Hansard Page: CA59 1 June 2004**

**Senator Collins** asked:

How many child care centres are provided within the public sector, Commonwealth and state/territory?

**Answer:**

Public Sector employer sponsored child care centres are not identified in data collected. Therefore the Department is unable to provide this information.

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**Question No: 168**

**Topic: Child Care Benefit and Compliance**

**Hansard Page: CA 56-57 1 June 2004**

**Senator Collins** asked:

What data and information can the Department provide on its risk and compliance strategy around CCB?

**Answer:**

It was agreed during the hearing that the public release of details on the Department's risk and compliance strategy may compromise the effectiveness of the work being undertaken in this area. The Department provided Senator Collins with a private briefing covering these issues on 23 June 2004.

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**Topic: Concerns Raised About Long Day Care Sector in Hotline Calls**

**Hansard Page: CA54 1 June 2004**

**Senator Collins** asked:

What is the breakdown of concerns raised about the long day care sector in departmental and ministerial correspondence and hotline calls?

**Answer:**

The Child Care Access Hotline does not deal with concerns raised about a particular child care sector, or child care centre. Such calls are referred to the Family Assistance Office. A search of our departmental and ministerial correspondence system is unable to breakdown child care correspondence into specific issues.

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**Question No: 173**

**Topic: Child Care – Unmet Need**

**Hansard Page: CA 54/55 1 June 2004**

**Senator Collins** asked:

Please provide any locations of high unmet need in child care services for 2002-03 as well as 2003-04.

**Answer:**

For child care planning purposes, unmet need is primarily a measure of demand from services rather than from families. Comprehensive figures on demand for family day care and outside school hours care were provided in response to questions on notice numbers 64 and 68 from the Budget Estimates hearings of 4-5 June 2003. These figures showed the number of family day care and outside school hours care places requested in every planning area in Australia at that time.

Because the Australian Government does not limit long day care centre places, similar demand figures for long day care are not available.

In the 2004-05 Budget, the Government provided another 4,000 family day care places and 40,000 outside school hours care places. These additional places have met all the current confirmed demand for both family day care and outside school hours care.

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**Question No: 174**

**Topic: CCB Hours**

**Hansard Page: CA 56 1 June 2004**

**Senator Jacinta Collins** asked:

Why is the proportion of children using formal child care in QLD 10% higher than the national average? What is the take up across service types (Family Day Care, Outside School Hours Care and Long Day Care)?

**Answer:**

The 10% difference in children using formal child care in Queensland is explained by a relatively larger proportion of children attending Long Day Care services in the 0-5 year age range.

One contributing factor is that Queensland has one less year of full time formal schooling than the other states and territories and Queensland children start full time schooling up to 7 months later than children in other states and territories. Queensland also has a greater number of long day care centres per resident child compared with other states and territories.

The take up rates of children by formal child care service type, in Queensland, the rest of Australia and total Australia, are shown in the table below:

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<b>Children attending formal child care services as a proportion of resident population, May 2002</b>				
		<b>Queensland</b>	<b>Rest of Australia</b>	<b>Australia</b>
		%	%	%
<b>Family Day Care</b>	Age of child			
	0 - 5 yrs	4.8	5.0	4.9
	6 - 12 yrs	1.2	0.9	1.0
	Total	2.8	2.7	2.8
<b>Long Day Care</b>	Age of child			
	0 - 5 yrs	31.0	21.0	22.9
	6 - 12 yrs	2.0	0.5	0.8
	Total	14.8	9.6	10.7
<b>Outside School Hours Care</b>	Age of child			
	0 - 5 yrs	1.7	1.2	1.3
	6 - 12 yrs	7.6	6.4	6.7
	Total	5.0	4.1	4.3
<b>Vacation Care</b>	Age of child			
	0 - 5 yrs	0.9	0.7	0.7
	6 - 12 yrs	6.1	4.4	4.8
	Total	3.8	2.8	3.0
<b>Other Care</b>	Age of child			
	0 - 5 yrs	0.7	1.1	1.0
	6 - 12 yrs	0.1	0.1	0.1
	Total	0.4	0.5	0.5
<b>Total</b>	Age of child			
	0 - 5 yrs	39.2	28.9	30.9
	6 - 12 yrs	17.0	12.4	13.3
	Total	26.8	19.8	21.2

source:2002 Australian Government Census of Child Care Services, 2003 Report on Government Services

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**Question No: 264**

**Topic: Joint Funding of Child Care with State Governments**

**Hansard Page: CA44 1 June 2004**

**Senator Jacinta Collins asked:**

Can you tell me how many services have joint funding arrangements similar to St Arnaud?

**Answer:**

Since July 2002, FaCS has provided capital funding to 5 multifunctional child care services that are joint funded with the state government or another organisation. These services are as follows:

NSW

Murawina Redfern Multipurpose Education Centre

QLD

Hopevale Child Care Centre

Richmond Early Learning Centre

VIC

Mallee Minors Child Care

WA

Balga Senior High School LDC