

**Community Affairs
Legislation Committee**

Examination of Additional Estimates 2003-2004

Additional Information Received

VOLUME 2

FaCS Output Groups: Output 1.4, 2.1, 3.1, 3.2, 3.4

FAMILY AND COMMUNITY SERVICES PORTFOLIO

MAY 2004

Note: Where published reports, etc. have been provided in response to questions, they have not been included in the Additional Information volume in order to conserve resources.

ADDITIONAL INFORMATION RELATING TO THE EXAMINATION OF ADDITIONAL EXPENDITURE FOR 2003-2004

Included in this volume are answers to written and oral questions taken on notice and tabled papers relating to the additional estimates hearing on 19 February 2004

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Topic: Child care services, places, utilisation, and staff

1. Approved and registered services by service type and State/Territory, September 2003

Service type	NSW	VIC	QLD	SA	WA	TAS	NT	ACT	AUST
FDC ^a	125	94	114	19	30	14	10	8	414
LDC	1,733	815	974	197	360	60	46	87	4,272
OCC	45	27	16	3	12	4	1	4	112
OSHC ^b	1,332	1,330	1,033	527	301	118	85	128	4,854
MAC ^c	12	7	3	5	5	1	4	0	37
MULTI ^c	1	2	3	2	3	0	3	0	14
TOTAL ^d	3,248	2,275	2,143	753	711	197	149	227	9,703
RCP ^e	6,343	5,665	5,329	1,501	1,410	470	275	670	21,768

FDC: Family day care, LDC: Long day care, OCC: Occasional care, OSHC: Outside school hours care (includes After school hours care, Before school hours care and Vacation care), MAC: Multifunctional aboriginal children's service, Multi: Multifunctional children's service, RCP: Registered care provider.

- a) Includes in home care.
- b) Services offering after and before school care are counted as one combined outside school hours care service. Includes vacation care.
- c) MAC and Multi figures are estimates from December 2000.
- d) Includes approved services only as registered care providers are not counted as approved child care services.
- e) There were 105 registered care providers whose home State/Territory could not be determined.

Source: Centrelink administrative data at 05-09-03.

2. Places allocated by service type and State/Territory, September 2003

Service type	NSW	VIC	QLD	SA	WA	TAS	NT	ACT	AUST
FDC ^a	23,718	17,052	13,285	5,453	5,449	2,593	1,008	2,565	71,123
LDC	69,715	43,815	61,906	10,761	15,688	2,745	2,280	4,735	211,645
OCC	1,253	766	520	83	348	77	10	102	3,159
OSHC ^b	65,029	61,885	49,891	24,925	13,802	4,711	3,930	5,761	229,934
MAC ^c	460	170	120	125	151	27	115	0	1,168
MULTI ^c	55	100	134	74	126	0	136	0	625
TOTAL	160,230	123,788	125,856	41,421	35,564	10,153	7,479	13,163	517,654
RCP ^d	na	na	na	na	na	na	na	na	na

FDC: Family day care, LDC: Long day care, OCC: Occasional care, OSHC: Outside school hours care (includes After school hours care, Before school hours care and Vacation care), MAC: Multifunctional aboriginal children's service, Multi: Multifunctional children's service, RCP: Registered care provider.

- a) Includes planned and pooled places, does not include 2,500 additional places released in December 2003. Includes in home care.
- b) Includes planned and pooled places as at 5 September 2003, does not include 10,000 additional places released in December 2003.
- c) MAC and Multi figures are estimates from December 2000.
- d) Approved places are not allocated to registered care providers.

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Source: Centrelink administrative data at 05-09-03.

3. Utilisation rate by service type (%) and State/Territory, May 2002

Service type	NSW	VIC	QLD	SA	WA	TAS	NT	ACT	AUST
FDC	72.0	77.5	87.5	87.0	71.9	75.4	59.9	47.5	77.8
LDC	90.1	84.2	88.4	82.2	89.6	77.9	79.3	85.3	87.8

FDC: Family Day care, LDC: Long Day Care.

Note: Utilisation is only available for FDC and LDC services.

Source: Census of Child Care Services 2002

4. Children using approved care services by service type and State/Territory during the September 2003 quarter

Service type	NSW	VIC	QLD	SA	WA	TAS	NT	ACT	AUST^a
FDC	37,874	27,895	24,257	13,907	9,018	6,076	1,289	2,293	121,403
LDC	137,811	82,008	125,298	25,757	38,500	7,408	3,226	7,130	427,088
OCC	4,425	3,377	2,136	328	1,343	272	2	287	12,028
OSHC	56,585	61,204	56,349	30,400	14,288	5,661	2,514	5,942	233,073
TOTAL^b	227,762	170,672	198,398	65,477	60,730	18,483	6,718	15,338	762,999

FDC: Family day care (including in-home-care), LDC: Long day care, OCC: Occasional care, OSHC: Outside school hours care (includes ASC, BSC and VAC).

- (a) Australian total does not represent an aggregation of State and Territory data as children may have used services in more than one State/Territory during the quarter.
(b) Total count does not represent an aggregation of service type data as children may have used more than one type of service during the quarter.

Note: Weighted data.

Source: Centrelink administrative data as at 02-01-04

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5. Families using approved care services by service type and State/Territory during the September 2003 quarter.

Service type	NSW	VIC	QLD	SA	WA	TAS	NT	ACT	AUST ^a
FDC	26,876	18,342	16,156	8,422	6,246	4,087	944	1,611	81,941
LDC	116,168	66,428	94,177	20,722	30,098	5,942	2,662	5,929	341,931
OCC	3,697	2,735	1,741	260	1,081	243	2	231	9,882
OSHC	40,506	42,835	37,795	20,228	9,767	3,934	1,764	4,407	161,265
TOTAL^b	171,052	119,611	135,278	43,291	43,862	12,726	4,727	10,983	540,867

FDC: Family day care (including in-home-care), LDC: Long day care, OCC: Occasional care, OSHC: Outside school hours care (includes ASC, BSC and VAC).

- (a) Australian total does not represent an aggregation of State and Territory data as some families used services in more than one State/Territory during the quarter.
(b) Total count does not represent an aggregation of service type data as families may have used more than one type of service during the quarter.

Note: Weighted data.

Source: Centrelink administrative data as at 02-01-04

6. Staff and carers by service type and State/Territory, May 2002

Service type	NSW	VIC	QLD	SA	WA	TAS	NT	ACT	AUST
FDC									
STAFF	601	309	385	146	117	62	22	51	1693
CARERS	3848	2959	2795	1163	781	440	143	396	12525
IHC									
STAFF	9	38	41	7	15	10	0	6	126
CARERS	77	53	131	7	26	80	0	15	389
LDC	14020	9400	9443	2661	3107	733	400	1023	40787
OCC	377	225	162	27	88	43	0	17	939
OSHC	2822	2775	2327	1119	480	223	134	577	10457
VAC	2767	2000	2488	1296	741	262	168	228	9950
MULTI	12	36	29	31	21	0	14	0	143
MAC	158	58	24	39	61	14	19	0	373
MOB	29	28	20	11	28	0	10	0	126
APG	22	7	82	28	29	0	17	0	185
TOTAL	24742	17888	17927	6535	5494	1867	927	2313	77693

FDC: Family Day Care, IHC: In Home Care, LDC: Long Day Care, OCC: Occasional care, OSHC: Outside School Hours Care, VAC: Vacation care, Multi: Multifunctional children's service, MAC: Multifunctional aboriginal children's service, MOB: Mobile toy libraries, APG: Aboriginal Play Groups

Notes:

1. Child Care Census staff and carer data cannot be reliably split into BSC and ASC.
2. FDC and IHC staff counts administrative staff. FDC and IHC carers count actual carers only.

Source: 2002 Census of Child Care (unweighted)

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Topic: Child Care Benefit expenditure

1. The **number and percentage of families and children under each CCB rate**, for the September 2003 quarter is as follows:

Rate	Customers		Children	
	No.	%	No.	%
Max	192,527	36.7	270,591	36.5
Min	86,740	16.5	121,449	16.4
Partial	243,495	46.4	347,980	47.0
Total ^a	525,139	100.0	741,028	100.0

(a) Includes CCB where a customer's rate type could not be determined.

Notes:

1. Excludes CCB received as a lump sum payment.
2. The information in this table is based on pre-reconciliation amounts paid to families during the quarter. These figures do not take into account Centrelink CCB advance/acquittals to services.
3. Weighted data.

Source: Centrelink administrative data as at 02-01-04.

2. The **number and proportion of families under each CCB rate for Family Day Care and Long Day Care** for the September 2003 quarter is as follows:

Rate	Family day care		Long day care	
	No.	%	No.	%
Max	29,518	36.0	123,327	36.1
Min	10,320	12.6	54,077	15.8
Partial	39,410	48.1	154,974	45.3
Lump sum	2,312	2.8	8,215	2.4
Undetermined	381	0.5	1,337	0.4
Total	81,941	100.0	341,931	100.0

Notes:

1. Family day care numbers include in-home-care.
2. Weighted data.

Source: Centrelink administrative data as at 02-01-04.

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3. The **amount and percentage of child care benefit expenditure under each CCB rate** for the September quarter 2003 is as follows:

Rate	CCB (\$)	%
Max	195,717,209	53.0
Min	16,107,048	4.4
Partial	156,095,581	42.3
Total ^a	369,449,389	100.0

(a) Includes expenditure where a customer's rate type could not be determined.

Notes:

1. Excludes CCB received as a lump sum payment.
2. The information in this table is based on pre-reconciliation amounts paid to families during the quarter. These figures do not take into account Centrelink CCB advance/acquittals to services.
3. Weighted data.

Source: Centrelink administrative data as at 02-01-04.

4. The **amount of child care benefit expenditure under each CCB rate for children between birth and the age of two** for the September quarter 2003 is as follows:

Rate	CCB (\$)
Maximum	27,045,195
Minimum	3,189,172
Partial	28,210,395
Total ^a	58,752,238

(a) Includes CCB where a customer's rate type could not be determined.

Notes:

1. Excludes CCB received as a lump sum payment.
2. The information in this table is based on pre-reconciliation amounts paid to families during the quarter. These figures do not take into account Centrelink CCB advance/acquittals to services.
2. Information is based on CCB paid to families during a quarter for children who were under 2 years of age at any time during the quarter.
3. Weighted data.

Source: Centrelink administrative data as at 02-01-04.

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5. The **amount and percentage of child care benefit for each of the different types of care** for the September quarter 2003 is as follows:

Service type	CCB (\$)	%
OSHC	18,563,317	5.0
FDC	66,116,722	17.9
LDC	268,384,706	72.6
OCC	1,623,611	0.4
VAC	14,761,033	4.0
TOTAL	369,449,389	100.0

OSHC: Outside school hours care (includes after school hours care and before school care), FDC: Family day care, LDC: Long day care, OCC: Occasional care, VAC: Vacation care.

Notes:

3. Excludes CCB received as a lump sum payment and CCB paid for informal care.
4. In-home-care expenditure is included in the Family Day Care amount.
5. The information in this table is based on pre-reconciliation amounts paid to families during the quarter. These figures do not take into account Centrelink CCB advance/acquittal processes to services.
6. Weighted data.

Source: Centrelink administrative data as at 02-01-04.

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Topic: Corporate child care providers

1. Breakdown by **service type by ownership** (i.e. community based, private, multi-owned private) as at January 2004.

Service type	Owners (No.)
CLD	901
PLD (1 or 2 services)	2,066
Multit-PLD (3 or more)	61

CLD: Community Based Long Day Care (not for profit); PLD: Private Long Day Care (for profit)

Note: Multi-PLD is defined as a sponsor recorded as owning 3 or more services on COS.

Source: Centrelink Administrative Data at 02-01-04.

2. **Number of places and services run by corporate child-care providers that are listed on the Stock Exchange.**

The number of approved places in services run by corporate child-care providers listed on the stock exchange in January 2004 was 28,343. The number of services was 429. This information is based on recorded sponsorship information from the Child Care Operator System.

3. **The amount of the child care budget paid to corporate child care providers that are listed on the Stock Exchange.**

For corporate child care providers that were listed on the stock exchange at the end of the September 2003 quarter, the total amount of CCB expenditure for this quarter was \$34,298,000. This figure is based on the amount of Child Care Benefit claimed by families using services that are sponsored by these organisations during the financial year regardless of the date that the corporate child care service was listed on the stock exchange. Information on expenditure based on the date of stock exchange listing is not available.

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Topic: Openings and closures of child care services

The tables below show openings and closures of Commonwealth funded child care centres by service type, electorate and local government area for the September 2003 quarter. Note that current openings and closures information does not take into account transfers of service ownership. When the ownership of a service is transferred Centrelink is required to close the service on the Child Care Operator system and to create a new service record to affect the transfer. This means that any transfer of ownership will be recorded as both an opening and a closure.

Additionally, Centrelink is combining co-located and co-managed After School Care and Before School Care services into single administrated outside school hours care services. This means that most Before School Care service closures will in fact be a result of this process and should not be regarded as closures. Therefore the information in the following table is not comparable with previous information provided on openings and closures.

Openings and closures by Commonwealth electoral division and service type (September 2003 quarter).

Electoral Division	Service												
	ASC		BSC		FDC		LDC		OCC		VAC		
	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed	
Adelaide	0	0	0	3	0	1	0	0	0	0	0	0	0
Banks	1	0	0	0	0	0	0	0	0	0	0	0	0
Barker	0	0	0	0	0	0	1	0	0	0	0	0	0
Bass	0	1	0	0	0	0	0	0	0	0	0	0	0
Batman	1	0	0	0	0	0	0	0	0	0	0	0	0
Berowra	0	0	0	0	0	0	2	0	0	0	0	0	0
Blair	0	0	0	0	0	0	1	0	0	0	0	0	0
Bonython	0	0	0	1	0	0	1	0	0	0	0	0	1
Boothby	0	0	0	2	0	0	2	2	0	0	0	0	0
Bowman	0	0	0	0	0	0	2	2	0	0	0	0	0
Braddon	0	0	0	0	0	0	0	0	0	0	1	1	1
Bradfield	1	1	0	1	0	0	0	0	0	0	0	0	1
Brand	0	0	0	0	0	0	3	1	0	0	0	0	0
Brisbane	0	0	0	0	0	1	2	0	0	0	1	0	0
Burke	0	0	0	0	0	0	2	2	0	0	0	0	0
Calare	0	0	0	0	0	0	1	1	0	0	0	0	0
Calwell	0	0	0	0	0	0	1	1	0	0	0	0	0

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Electoral Division	Service											
	ASC		BSC		FDC		LDC		OCC		VAC	
	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed
Canning	0	0	0	0	0	0	2	0	0	0	0	0
Casey	0	0	0	0	0	0	2	2	0	0	0	0
Charlton	0	0	0	0	0	0	1	1	0	0	0	0
Cook	0	0	0	0	0	0	1	1	0	0	0	0
Corangamite	1	0	0	0	0	0	0	0	0	0	0	1
Corio	2	0	0	0	0	0	0	0	0	0	0	0
Cowan	0	0	0	0	0	0	1	1	0	0	0	0
Cunningham	0	0	0	1	0	0	4	3	0	0	0	0
Curtin	1	1	0	0	0	0	2	2	0	0	1	1
Dawson	0	0	0	0	0	0	3	1	0	0	0	0
Deakin	1	0	0	0	0	0	0	0	0	0	1	0
Denison	2	2	0	2	0	0	2	2	0	0	2	3
Dickson	0	0	0	0	0	0	1	0	0	0	0	0
Dunkley	0	0	0	0	0	0	1	1	0	0	0	0
Eden-Monaro	0	0	0	0	0	0	1	0	0	0	0	0
Fadden	0	0	0	0	0	0	1	1	0	0	0	0
Fisher	0	0	0	0	0	0	1	0	0	0	0	0
Flinders	1	0	0	0	0	0	0	0	0	0	2	0
Forde	0	0	0	0	0	0	1	1	0	0	0	0
Forrest	0	0	0	0	0	0	1	1	0	0	0	0
Franklin	1	1	0	0	0	0	1	1	0	0	0	0
Fraser	1	1	0	0	0	0	0	0	0	0	0	0
Fremantle	0	0	0	0	0	0	1	1	0	0	0	0
Gellibrand	1	1	0	0	0	0	0	0	0	0	0	0
Gilmore	0	1	0	0	0	0	0	0	0	0	0	0
Goldstein	0	0	0	0	0	0	1	1	0	0	0	0
Grayndler	0	0	0	1	0	0	0	0	0	0	0	0
Greenway	0	0	0	0	0	0	3	3	0	0	0	0
Grey	0	0	0	2	0	0	0	0	0	0	1	1
Griffith	0	1	0	0	0	0	2	1	0	0	0	1
Groom	0	0	0	0	0	0	1	2	0	0	1	0
Gwydir	0	0	0	0	0	0	2	0	0	0	0	1
Hasluck	0	0	0	0	0	0	2	1	0	0	0	0

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Electoral Division	Service											
	ASC		BSC		FDC		LDC		OCC		VAC	
	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed
Herbert	0	0	0	2	0	0	1	0	0	0	0	0
Higgins	1	1	0	0	0	0	0	0	0	0	0	1
Hindmarsh	0	0	0	1	0	0	0	0	0	0	0	0
Hinkler	0	0	0	0	0	0	1	0	0	0	0	0
Holt	1	1	0	0	0	0	2	1	0	0	1	1
Hotham	0	0	0	0	0	0	2	2	0	0	0	0
Hughes	0	0	0	0	0	0	1	1	0	0	0	0
Hume	0	0	0	0	0	0	1	1	0	0	0	1
Indi	0	0	0	0	0	3	1	1	0	0	1	0
Isaacs	1	1	0	0	0	0	1	1	0	0	1	1
Kalgoorlie	0	0	0	0	0	0	4	1	0	0	0	0
Kennedy	0	0	0	0	0	0	3	1	0	0	0	0
Kingston	0	0	0	5	0	0	0	0	0	0	0	0
Lalor	0	0	0	0	0	0	2	1	0	0	0	0
Leichhardt	0	0	0	0	0	0	2	1	0	0	0	0
Lindsay	0	0	0	1	0	0	1	1	0	0	0	0
Lingiari	1	2	0	1	0	0	0	0	0	0	1	1
Longman	0	0	0	0	0	0	2	0	0	0	0	0
Lowe	0	0	0	1	0	0	0	0	0	0	0	0
Lyons	0	0	0	0	0	0	1	0	0	0	0	0
Macarthur	0	0	0	0	0	0	1	1	0	0	0	1
Macquarie	0	1	0	0	0	0	1	1	0	0	0	0
Makin	0	0	0	2	0	0	1	1	0	0	0	0
Maranoa	0	0	0	0	0	0	1	1	0	0	0	0
Maribyrnong	0	0	0	0	0	0	1	1	0	0	0	0
Mayo	0	2	0	1	0	1	0	0	0	0	0	0
Mcewen	2	0	0	0	0	0	2	1	0	0	0	0
Mcmillan	0	1	0	0	0	0	1	0	0	0	0	0
Mcperson	0	0	0	0	0	0	2	2	0	0	0	0
Melbourne	1	0	0	0	0	0	0	0	0	0	0	0
Melbourne Ports	1	0	0	1	0	0	0	0	0	0	0	0
Menzies	0	0	1	0	0	0	0	0	0	0	2	1

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Electoral Division	Service											
	ASC		BSC		FDC		LDC		OCC		VAC	
	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed
Mitchell	0	0	0	0	0	0	1	0	0	0	0	0
Moncrieff	0	0	0	0	0	0	1	2	0	0	0	0
Moore	3	2	0	1	0	0	0	0	0	0	2	1
Moreton	1	0	0	1	0	0	1	0	0	0	1	0
New England	0	0	0	0	0	0	1	1	0	0	0	0
North Sydney	0	0	0	0	0	0	0	0	0	0	1	0
O'Connor	0	0	0	0	0	0	2	2	0	0	0	0
Oxley	0	0	0	0	0	0	1	0	0	0	0	0
Page	0	0	0	0	0	0	1	0	0	0	0	0
Parkes	0	0	0	0	0	0	2	1	0	0	0	0
Parramatta	0	0	0	0	0	0	1	1	0	0	1	0
Paterson	0	0	0	0	0	0	2	1	0	0	0	0
Pearce	0	0	0	0	0	0	1	0	0	0	1	0
Perth	1	0	0	0	0	0	1	0	0	0	0	0
Petrie	0	0	0	0	0	0	5	3	0	0	0	0
Port Adelaide	0	0	0	1	0	0	0	0	0	0	0	0
Rankin	0	0	0	0	0	0	1	1	0	0	0	0
Reid	0	0	0	0	0	0	0	0	0	0	1	0
Riverina	0	0	0	0	0	0	2	2	0	0	0	1
Robertson	0	0	0	0	0	0	2	1	0	0	0	0
Ryan	0	0	0	0	0	0	3	3	0	0	0	0
Scullin	0	0	0	0	0	0	1	0	0	0	0	0
Shortland	1	1	0	0	0	0	0	0	0	0	0	0
Solomon	1	0	0	1	0	1	1	0	0	0	0	0
Sturt	0	0	0	4	0	0	0	0	0	0	0	0
Sydney	2	0	0	0	0	0	0	0	0	0	1	0
Wakefield	0	0	0	1	0	0	0	0	0	0	0	0
Wannon	1	0	0	0	0	0	0	0	0	0	0	0
Warringah	0	0	0	0	0	0	2	0	0	0	0	0
Werriwa	0	0	0	0	0	1	0	1	0	0	0	0
Wills	0	0	0	0	0	0	2	2	0	0	0	0

ASC: After school hours care, BSC: Before school care, FDC: Family day care, LDC: Long day care, OCC: Occasional care, VAC: Vacation care.

Note: This table excludes Commonwealth Electoral Divisions where no openings or closures occurred during the quarter.

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Openings and closures by Local Government Area (LGA) and service type (September 2003 quarter).

Local Govt. Area	Service												
	ASC		BSC		FDC		LDC		OCC		VAC		
	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed	
Adelaide (C)	0	0	0	0	0	1	0	0	0	0	0	0	0
Albany (C)	0	0	0	0	0	0	1	1	0	0	0	0	0
Alice Springs (T)	1	2	0	1	0	0	0	0	0	0	0	1	1
Ararat (RC)	1	0	0	0	0	0	0	0	0	0	0	0	0
Armadale (C)	0	0	0	0	0	0	2	0	0	0	0	0	0
Auburn (A)	0	0	0	0	0	0	0	0	0	0	0	1	0
Balonne (S)	0	0	0	0	0	0	1	1	0	0	0	0	0
Barossa (DC)	0	0	0	1	0	0	0	0	0	0	0	0	0
Baulkham Hills (A)	0	0	0	0	0	0	1	0	0	0	0	0	0
Baw Baw (S)	0	0	0	0	0	0	1	0	0	0	0	0	0
Bayside (C)	0	0	0	0	0	0	1	1	0	0	0	0	0
Blacktown (C)	0	0	0	0	0	0	3	3	0	0	0	0	0
Blue Mountains (C)	0	0	0	0	0	0	1	1	0	0	0	0	0
Bombala (A)	0	0	0	0	0	0	1	0	0	0	0	0	0
Boroondara (C)	1	0	0	0	0	0	0	0	0	0	0	0	0
Bourke (A)	0	0	0	0	0	0	0	0	0	0	0	0	1
Brimbank (C)	0	0	0	0	0	0	2	2	0	0	0	0	0
Brisbane (C)	1	1	0	1	0	1	11	6	0	0	2	1	1
Broome (S)	0	0	0	0	0	0	1	0	0	0	0	0	0
Bundaberg (C)	0	0	0	0	0	0	1	0	0	0	0	0	0
Burnside (C)	0	0	0	2	0	0	0	0	0	0	0	0	0
Burwood (A)	0	0	0	1	0	0	0	0	0	0	0	0	0
Busselton (S)	0	0	0	0	0	0	1	1	0	0	0	0	0
Caboolture (S)	0	0	0	0	0	0	3	0	0	0	0	0	0
Cairns (C)	0	0	0	0	0	0	1	1	0	0	0	0	0
Caloundra (C)	0	0	0	0	0	0	1	0	0	0	0	0	0
Camden (A)	0	0	0	0	0	0	1	1	0	0	0	0	1
Cardwell (S)	0	0	0	0	0	0	1	1	0	0	0	0	0
Casey (C)	1	1	0	0	0	0	2	1	0	0	1	1	1
Clare and Gilbert Valleys (DC)	0	0	0	1	0	0	0	0	0	0	0	0	0

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Local Govt. Area	Service											
	ASC		BSC		FDC		LDC		OCC		VAC	
	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed
Claremont (T)	0	1	0	0	0	0	0	0	0	0	0	1
Cockburn (C)	0	0	0	0	0	0	1	1	0	0	0	0
Coolamon (A)	0	0	0	0	0	0	1	1	0	0	0	0
Darebin (C)	1	0	0	0	0	0	0	0	0	0	0	0
Darwin (C)	1	0	0	0	0	1	1	0	0	0	0	0
Delatite (S)	0	0	0	0	0	2	0	0	0	0	0	0
Devonport (C)	0	0	0	0	0	0	0	0	0	0	1	1
Forbes (A)	0	0	0	0	0	0	1	0	0	0	0	0
Geraldton (C)	0	0	0	0	0	0	1	1	0	0	0	0
Glen Eira (C)	1	0	0	1	0	0	0	0	0	0	0	0
Gold Coast (C)	0	0	0	0	0	0	3	4	0	0	0	0
Gosford (C)	0	0	0	0	0	0	2	1	0	0	0	0
Gosnells (C)	0	0	0	0	0	0	1	1	0	0	0	0
Greater Dandenong (C)	0	0	0	0	0	0	1	1	0	0	0	0
Greater Geelong (C)	3	0	0	0	0	0	0	0	0	0	0	1
Griffith (C)	0	0	0	0	0	0	0	0	0	0	0	1
Hawkesbury (C)	0	1	0	0	0	0	0	0	0	0	0	0
Hobart (C)	2	2	0	2	0	0	2	2	0	0	2	3
Hobsons Bay (C)	1	1	0	0	0	0	0	0	0	0	0	0
Holdfast Bay (C)	0	0	0	1	0	0	0	0	0	0	0	0
Holroyd (C)	0	0	0	0	0	0	1	1	0	0	0	0
Hornsby (A)	0	0	0	0	0	0	2	0	0	0	0	0
Hume (C)	0	0	0	0	0	0	1	0	0	0	0	0
Hurstville (C)	1	0	0	0	0	0	0	0	0	0	0	0
Ipswich (C)	0	0	0	0	0	0	1	0	0	0	0	0
Johnstone (S)	0	0	0	0	0	0	2	0	0	0	0	0
Joondalup (C)	3	2	0	1	0	0	1	1	0	0	2	1
Junee (A)	0	0	0	0	0	0	1	1	0	0	0	0
Kalamunda (S)	0	0	0	0	0	0	1	0	0	0	0	0
Kalgoorlie/Boulder (C)	0	0	0	0	0	0	2	1	0	0	0	0
Kangaroo Island (DC)	0	0	0	0	0	0	1	0	0	0	0	0
Kingborough (M)	1	1	0	0	0	0	1	1	0	0	0	0
Kingston (C)	1	1	0	0	0	0	2	2	0	0	1	1

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Local Govt. Area	Service											
	ASC		BSC		FDC		LDC		OCC		VAC	
	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed
Ku-ring-gai (A)	1	1	0	1	0	0	0	0	0	0	0	1
Laidley (S)	0	0	0	0	0	0	1	0	0	0	0	0
Lake Macquarie (C)	1	1	0	0	0	0	1	1	0	0	0	0
Latrobe (C)	0	1	0	0	0	0	0	0	0	0	0	0
Launceston (C)	0	1	0	0	0	0	0	0	0	0	0	0
Leichhardt (A)	0	0	0	1	0	0	0	0	0	0	0	0
Lismore (C)	0	0	0	0	0	0	1	0	0	0	0	0
Liverpool (C)	0	0	0	0	0	1	0	1	0	0	0	0
Logan (C)	0	0	0	0	0	0	3	3	0	0	0	0
Lower Eyre Peninsula (DC)	0	0	0	0	0	0	0	0	0	0	1	0
Mackay (C)	0	0	0	0	0	0	1	0	0	0	0	0
Maitland (C)	0	0	0	0	0	0	1	0	0	0	0	0
Mandurah (C)	0	0	0	0	0	0	1	0	0	0	0	0
Manningham (C)	0	0	1	0	0	0	0	0	0	0	2	0
Marion (C)	0	0	0	1	0	0	2	2	0	0	0	0
Maroondah (C)	0	0	0	0	0	0	1	1	0	0	0	1
Melton (S)	0	0	0	0	0	0	2	2	0	0	0	0
Moira (S)	0	0	0	0	0	0	1	1	0	0	0	0
Moonee Valley (C)	0	0	0	0	0	0	1	1	0	0	0	0
Moreland (C)	0	0	0	0	0	0	1	1	0	0	0	0
Mornington Peninsula (S)	1	0	0	0	0	0	1	1	0	0	2	0
Mosman Park (T)	0	0	0	0	0	0	1	1	0	0	0	0
Mount Barker (DC)	0	2	0	0	0	0	0	0	0	0	0	0
Murrindindi (S)	1	0	0	0	0	0	0	0	0	0	0	0
Narrabri (A)	0	0	0	0	0	0	2	0	0	0	0	0
Nedlands (C)	1	0	0	0	0	0	0	0	0	0	1	0
Nillumbik (S)	1	0	0	0	0	0	1	0	0	0	0	0
Northern Midlands (M)	0	0	0	0	0	0	1	0	0	0	0	0
Norwood Payneham St Peters (C)	0	0	0	1	0	0	0	0	0	0	0	0
Onkaparinga (C)	0	0	0	6	0	1	0	0	0	0	0	0
Orange (C)	0	0	0	0	0	0	1	1	0	0	0	0
Palmerston (C)	0	0	0	1	0	0	0	0	0	0	0	0

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Local Govt. Area	Service											
	ASC		BSC		FDC		LDC		OCC		VAC	
	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed
Parkes (A)	0	0	0	0	0	0	1	1	0	0	0	0
Parramatta (C)	0	0	0	0	0	0	0	0	0	0	1	0
Penrith (C)	0	0	0	1	0	0	1	1	0	0	0	0
Pine Rivers (S)	0	0	0	0	0	0	1	0	0	0	0	0
Port Adelaide Enfield (C)	0	0	0	4	0	0	0	0	0	0	0	0
Port Augusta (C)	0	0	0	1	0	0	0	0	0	0	0	0
Port Hedland (T)	0	0	0	0	0	0	1	0	0	0	0	0
Port Lincoln (C)	0	0	0	0	0	0	0	0	0	0	0	1
Port Stephens (A)	0	0	0	0	0	0	1	1	0	0	0	0
Prospect (C)	0	0	0	2	0	0	0	0	0	0	0	0
Redcliffe (C)	0	0	0	0	0	0	2	2	0	0	0	0
Redland (S)	0	0	0	0	0	0	1	1	0	0	0	0
Rockingham (C)	0	0	0	0	0	0	2	1	0	0	0	0
Salisbury (C)	0	0	0	2	0	0	1	0	0	0	0	1
Shoalhaven (C)	0	1	0	0	0	0	0	0	0	0	0	0
South Sydney (C)	2	0	0	0	0	0	0	0	0	0	1	0
Stonnington (C)	0	1	0	0	0	0	0	0	0	0	0	1
Strathbogie (S)	0	0	0	0	0	1	0	0	0	0	0	0
Sutherland Shire (A)	0	0	0	0	0	0	2	2	0	0	0	0
Swan (C)	0	0	0	0	0	0	1	0	0	0	0	0
Tamworth (C)	0	0	0	0	0	0	1	1	0	0	0	0
Tea Tree Gully (C)	0	0	0	0	0	0	1	1	0	0	0	0
Thuringowa (C)	0	0	0	1	0	0	0	0	0	0	0	0
Toowoomba (C)	0	0	0	0	0	0	1	2	0	0	1	0
Torres (S)	0	0	0	0	0	0	1	0	0	0	0	0
Townsville (C)	0	0	0	1	0	0	1	0	0	0	0	0
Unincorporated ACT	1	1	0	0	0	0	0	0	0	0	0	0
Vincent (T)	1	0	0	0	0	0	1	1	0	0	0	0
Wanneroo (C)	0	0	0	0	0	0	1	0	0	0	1	0
Warringah (A)	0	0	0	0	0	0	2	0	0	0	0	0
West Torrens (C)	0	0	0	1	0	0	0	0	0	0	0	0
Whitehorse (C)	1	0	0	0	0	0	0	0	0	0	1	0
Whitsunday (S)	0	0	0	0	0	0	2	1	0	0	0	0

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Local Govt. Area	Service												
	ASC		BSC		FDC		LDC		OCC		VAC		
	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed	Opened	Closed	
Willoughby (C)	0	0	0	0	0	0	0	0	0	0	0	1	0
Wodonga (RC)	0	0	0	0	0	0	0	0	0	0	0	1	0
Wollondilly (A)	0	0	0	0	0	0	0	0	0	0	0	0	1
Wollongong (C)	0	0	0	1	0	0	4	3	0	0	0	0	0
Wyndham (C)	0	0	0	0	0	0	2	1	0	0	0	0	0
Yarra (C)	1	0	0	0	0	0	0	0	0	0	0	0	0
Yarra Ranges (S)	0	0	0	0	0	0	2	2	0	0	0	0	0
Young (A)	0	0	0	0	0	0	1	1	0	0	0	0	0

ASC: After school hours care, BSC: Before school care, FDC: Family day care, LDC: Long day care, OCC: Occasional care, VAC: Vacation care.

Note: This table excludes Local Government Areas where no openings or closures occurred during the quarter.

Source: Centrelink administrative data

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NSW - Family Day Care	
Area	New Allocation
Albury	
Armidale Dumaresq	
Ashfield	
Auburn	
Ballina	
Balranald	
Bankstown	30
Barraba	
Bathurst	
Baulkham Hills	40
Bega Valley	
Bellingen	
Berrigan	11
Bingara	10
Blacktown	
Bland	
Blayney	
Blue Mountains	
Bogan	
Bombala	
Boorowa	
Botany	
Bourke	
Brewarrina	
Broken Hill	
Burwood	
Byron	
Cabonne	
Camden	
Campbelltown	
Canada Bay	35
Canterbury	
Carrathool	
Central Darling	
Cessnock	
Cobar	
Coffs Harbour	
Conargo	
Coolah	
Coolamon	
Cooma-Monaro	
Coonabarabran	
Coonamble	3
Cootamundra	
Copmanhurst	2
Corowa	5
Cowra	5
Crookwell	
Culcairn	
Deniliquin	9

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Dubbo	40
Dungog	
Eurobodalla	
Evans	
Fairfield	30
Forbes	
Gilgandra	
Glen Innes	
Gloucester	
Gosford	
Goulburn	
Grafton	20
Great Lakes	
Greater Lithgow	
Greater Taree	30
Griffith	
Gundagai	
Gunnedah	
Gunning	
Guyra	
Harden	
Hastings	
Hawkesbury	
Hay	
Holbrook	
Holroyd	50
Hornsby	25
Hume	
Hunters Hill	
Hurstville	
Inverell	30
Jerilderie	5
Junee	
Kempsey	
Kiama	
Kogarah	
Ku-ring-ai	
Kyogle	
Lachlan	
Lake Macquarie	
Lane Cove	
Leeton	
Leichhardt	
Lismore	
Liverpool	50
Lockhart	
Macleay	8
Maitland	
Manilla	
Manly	
Marrickville	
Merriwa	
Moree Plains	

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Mosman	
Mudgee	
Mulwaree	
Murray	
Murrumbidgee	
Murrurundi	
Muswellbrook	
Nambucca	
Narrabri	
Narrandera	
Narromine	
Newcastle	
North Sydney	
Nundle	
Oberon	
Orange	
Parkes	
Parramatta	15
Parry	
Penrith	
Pittwater	
Port Stephens	
Pristine Waters	5
Queanbeyan	
Quirindi	
Randwick	
Richmond Valley	
Rockdale	
Ryde	
Rylstone	
Scone	
Severn	
Shellharbour	
Shoalhaven	10
Singleton	
Snowy River	
South Sydney	
Strathfield	
Sutherland	
Sydney	
Tallaganda	
Tamworth	
Temora	
Tenterfield	
Tumbarumba	
Tumut	
Tweed	
Unincorporated Far	
Uralla	
Urana	
Wagga Wagga	
Wakool	11
Walcha	
Walgett	

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Warren	
Warringah	
Waverley	
Weddin	
Wellington	
Wentworth	
Willoughby	
Wingecarribee	
Wollondilly	19
Wollongong	20
Woollahra	
Wyong	26
Yallaro	
Yarrowluma	
Yass	
Young	
Yallaro	5
State Sub-total	544

Vic - Family Day Care	
Area	New Allocation
Alpine (Lyndhurst)	
Ararat	
Ballarat	
Banyule	
Bass Coast (South West Gippsland)	
Bayside	
Baw Baw	
Benalla (ex Delatite)	
Bendigo	
Boroondara	
Brimbank	
Buloke	
Campaspe	
Cardinia	
Casey	
Central Goldfields	
Colac-Otway	
Corangamite	
Darebin	
Delatite	
East Gippsland	
Frankston	
Gannawarra (Kerang)	
Glen Eira	
Glenelg	
Golden Plains	
Greater Dandenong (Springvale)	
Greater Dandenong (Dandenong)	

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Greater Geelong	
Greater Shepparton	
Hepburn (Daylesford)	
Hobsons Bay	
Horsham (Wimmera Community)	
Hume(Craigieburn)	
Hume (Sunbury)	
Kingston	
Knox	
La trobe	
Macedon Ranges (COBAW)	
Macedon Ranges (Gisborne)	
Manningham	
Mansfield (ex Delatite)	
Maribyrnong	
Maroondah	
Melton	
Mildura	
Mitchell	
Moira	
Monash	
Moonee Valley	
Moorabool	
Moreland	
Mornington Peninsula	
Mount Alexander	
Murrindindi	
Nillumbik	
Northern Grampians	
Port Phillip	
Pyrenees	
South Gippsland	
Southern Grampians	
Stonnington	
Strathbogje	
Surf Coast	
Swan Hill	
Wangaratta	
Warrnambool	
Wellington	
Whitehorse	
Whittlesea	
Wodonga	
Wodonga (Upper Murray)	
Wyndham	
Yarra	
Yarra Ranges	
State Sub-total	0

Queensland - Family Day Care	
Area	New Allocation
Albert	

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Aspley	
Atherton	30
Bayside	145
Beaudesert	
Belyando	
Bowen	10
Bundaberg	75
Burdekin	35
Caboolture & Kilcoy	40
Cairns	130
Central Highlands	10
Central West	5
Charters Towers	5
City Core & Clayfield	
Cook	10
Cooloola	10
Croyden & Inland	
Enoggera & Red Hill	
Far South West	
Fraser	60
Gladstone	15
Gulf	
Hinchinbrook	
Inner Brisbane South	10
Ipswich	145
Johnstone	
Kedron	
Kenmore	20
Logan	30
Mackay & Sarina	50
Mt Isa	10
Near South West	10
North Burnett	35
North West Darling Downs & Rural West Moreton	
Nudgee & Sandgate	40
Outer Brisbane South	50
Pine Rivers	
Redcliffe	10
Redland	20
Rockhampton	50
South Burnett	40
South East Darling Downs	25
South Coast North, South & Hinterland	50
South West Brisbane	35
Sunshine Coast	60
Toowoomba	
Torres	
Townsville	90
Western Darling Downs	5
Whitsunday	20
Whole of State Seasonal/Vacation Care Pool	
Whole of State Emergency Care Pool	
State totals	1385

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WA Family Day Care	
Area	New Allocation
Albany	
Armadale	
Bassendean	
Bayswater	
Belmont	
Bunbury	
Brusselton	
Cambridge	
Canning	
Cockburn	20
East Kimberley	
Esperence	
Fremantle	
Geraldton	
Goldfields	
Gosnells	
Greenough	
Joondalup	
Kalamunda	
Kalgoorlie	
Kwinana	39
Lower Great Southern	
Lower South West	
Mandurah	
Melville	
Midlands	
Mundaring	
Murchison	
Perth	
Pilbara	
Rockingham	
South Perth	
Stirling	
Subiaco	
Swan	
Upper Gascoyne	
Upper Great Southern	
Upper South West	
Victoria Park	
Vincent	
Wanneroo	
West Kimberley	
State Sub-total	59

SA - Family Day Care	
Area	New Allocation
Adelaide (C)	
Adelaide Hills (DC) - Central	

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Adelaide Hills (DC) - North	
Adelaide Hills (DC) - Ranges	
Adelaide Hills (DC) Bal	15
Alexandrina (DC) - Coastal	13
Alexandrina (DC) - Strathalbyn	13
Barossa (DC) - Angaston	
Barossa (DC) - Barossa	69
Barossa (DC) - Tanunda	
Barunga West (DC)	
Berri and Barmera (DC) - Barmera	
Berri and Barmera (DC) - Berri	
Burnside (C) - North-East	
Burnside (C) - South-West	
Campbelltown (C) - East	
Campbelltown (C) - West	
Ceduna (DC)	13
Charles Sturt (C) - Coastal	
Charles Sturt (C) - Inner East	
Charles Sturt (C) - Inner West	
Charles Sturt (C) - North-East	25
Clare and Gilbert Valleys (DC)	
Cleve (DC)	
Cooper Pedy (DC)	
Copper Coast (DC)	
Elliston (DC)	
Flinders Ranges (DC)	
Franklin Harbor (DC)	
Gawler (M)	69
Goyder (DC)	
Grant (DC)	18
Holdfast Bay (C) - North	
Holdfast Bay (C) - South	25
Kangaroo Island (DC)	
Karoonda East Murray (DC)	
Kimba (DC)	
Lacepede (DC)	
Le Hunte (DC)	
Light (DC)	
Lower Eyre Peninsula (DC)	
Loxton Waikerie (DC) - East	
Loxton Waikerie (DC) - West	
Mallala (DC)	
Marion (C) - Central	
Marion (C) - North	
Marion (C) - South	
Mid Murray (DC)	
Mitcham (C) - Hills	
Mitcham (C) - North-East	
Mitcham (C) - West	
Mount Barker (DC) - Central	
Mount Barker (DC) Bal	
Mount Gambier (C)	19
Mount Remarkable (DC)	

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Murray Bridge (RC)	
Naracoorte and Lucindale (DC)	19
Northern Areas (DC)	14
Norw. P'ham St Ptrs (C) - East	
Norw. P'ham St Ptrs (C) - West	
Off-Shore Areas and Migratory	
Onkaparinga (C) - Hackham	7
Onkaparinga (C) - Hills	6
Onkaparinga (C) - Morphett	
Onkaparinga (C) - North Coast	6
Onkaparinga (C) - Reservoir	
Onkaparinga (C) - South Coast	7
Onkaparinga (C) - Woodcroft	
Orroroo/Carrieton (DC)	
Peterborough (DC)	14
Playford (C) - East Central	18
Playford (C) - Elizabeth	69
Playford (C) - Hills	18
Playford (C) - West	17
Playford (C) - West Central	17
Port Adel. Enfield (C) - Coast	
Port Adel. Enfield (C) - East	20
Port Adel. Enfield (C) - Inner	20
Port Adel. Enfield (C) - Port	
Port Augusta (C)	14
Port Lincoln (C)	14
Port Pirie C, Dists (M) - City	14
Port Pirie C, Dists (M) Bal	
Prospect (C)	15
Renmark Paringa (DC) - Paringa	
Renmark Paringa (DC) - Renmark	
Robe (DC)	
Roxby Downs (M)	
Salisbury (C) - Central	
Salisbury (C) - Inner North	
Salisbury (C) - North-East	8
Salisbury (C) - South-East	8
Salisbury (C) Bal	
Southern Mallee (DC)	
Streaky Bay (DC)	13
Tatiara (DC)	19
Tea Tree Gully (C) - Central	4
Tea Tree Gully (C) - Hills	4
Tea Tree Gully (C) - North	4
Tea Tree Gully (C) - South	4
The Coorong (DC)	
Tumby Bay (DC)	
Unincorp. Far North	
Unincorp. Flinders Ranges	
Unincorp. Lincoln	
Unincorp. Murray Mallee	
Unincorp. Pirie	
Unincorp. Riverland	
Unincorp. West Coast	

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Unincorp. Western	
Unincorp. Whyalla	
Unincorp. Yorke	
Unley (C) - East	
Unley (C) - West	
Victor Harbor (DC)	25
Wakefield (DC)	
Walkerville (M)	
Wattle Range (DC) - East	
Wattle Range (DC) - West	
West Torrens (C) - East	12
West Torrens (C) - West	13
Whyalla (C)	14
Yankalilla (DC)	25
Yorke Peninsula (DC) - North	
Yorke Peninsula (DC) - South	
State Sub-total	741

Tasmania - Family Day Care	
Area	New Allocation
Brighton	10
Clarence	0
Coastal FDC	25
FDC Northern Tasmania	20
Glenorchy	20
City of Hobart	0
Huon Valley Council	0
Kingborough FDC	20
Mersey Leven FDC	10
Sorell Municipal Council	0
Municipality of New Norfolk	0
State Sub-total	105

NT - Family Day Care	
Area	New Allocation
Alice Springs	0
Darwin CBD & Northern Suburbs	0
Jabiru	0
Katherine	0
Palmerston & Darwin Rural	0
Esey Bay	0
Nhulunbuy	0
Tennant Creek	0
State Sub-total	0

ACT - Family Day	
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Care Area	New Allocation
Gungahlin	0
North Canberra	0
South Canberra	0
North Belconnen	0
South Belconnen	0
North Tuggeranong	0
South Tuggeranong	0
Woden Valley	0
State Sub-total	0

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New South Wales - Outside School Hours Care				
Area	New Allocations			
	BS	AS	VAC	Total OSHC
Albury	0	0	0	0
Armidale Dumaresq	0	0	0	0
Ashfield	0	0	20	20
Auburn	0	0	0	0
Ballina	0	15	15	30
Balranald	0	0	0	0
Bankstown	0	10	0	10
Barraba	0	0	0	0
Bathurst	0	0	0	0
Baulkham Hills	10	0	0	10
Bega Valley	0	0	5	5
Bellingen	0	0	0	0
Berrigan	0	0	0	0
Bingara	0	0	0	0
Blacktown	15	30	80	125
Bland	0	0	0	0
Blayney	0	0	0	0
Blue Mountains	0	0	5	5
Bogan	0	0	0	0
Bombala	0	0	0	0
Boorowa	0	0	0	0
Botany	0	15	15	30
Bourke	0	0	0	0
Brewarrina	0	0	0	0
Broken Hill	0	0	0	0
Burwood	0	15	0	15
Byron	5	5	5	15
Cabonne	0	0	0	0
Camden	15	15	0	30
Campbelltown	5	5	5	15
Canada Bay	0	0	0	0
Canterbury	5	25	0	30
Carrathool	0	0	0	0
Central Darling	0	0	0	0
Cessnock	4	0	0	4
Cobar	0	0	0	0
Coffs Harbour	0	10	35	45
Conargo	0	0	0	0
Coolah	0	0	0	0
Coolamon	0	0	0	0
Cooma-Monaro	0	0	0	0
Coonabarabran	0	0	0	0
Coonamble	0	0	0	0
Cootamundra	0	0	0	0
Copmanhurst	0	0	0	0
Corowa	0	0	0	0

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Cowra	0	0	0	0
Crookwell	0	0	0	0
Culcairn	0	0	0	0
Deniliquin	0	0	0	0
Dubbo	0	25	0	25
Dungog	0	0	0	0
Eurobodalla	0	0	10	10
Evans	0	0	0	0
Fairfield	0	0	0	0
Forbes	0	0	0	0
Gilgandra	0	0	0	0
Glen Innes	0	0	0	0
Gloucester	0	0	0	0
Gosford	15	20	5	40
Goulburn	5	5	0	10
Grafton	0	0	0	0
Great Lakes	0	0	0	0
Greater Lithgow	0	15	15	30
Greater Taree	0	0	0	0
Griffith	0	0	0	0
Gundagai	0	0	0	0
Gunnedah	0	0	0	0
Gunning	0	0	0	0
Guyra	0	0	0	0
Harden	0	0	0	0
Hastings	0	0	0	0
Hawkesbury	0	0	0	0
Hay	0	0	0	0
Holbrook	0	0	0	0
Holroyd	2	5	30	37
Hornsby	20	30	15	65
Hume	0	0	0	0
Hunters Hill	0	0	0	0
Hurstville	0	25	10	35
Inverell	0	0	0	0
Jerilderie	0	0	0	0
Junee	0	0	0	0
Kempsey	0	0	0	0
Kiama	0	0	0	0
Kogarah	30	35	5	70
Ku-ring-ai	5	10	10	25
Kyogle	0	0	0	0
Lachlan	0	0	0	0
Lake Macquarie	0	0	0	0
Lane Cove	0	0	0	0
Leeton	0	0	0	0
Leichhardt	0	0	0	0
Lismore	0	5	0	5
Liverpool	10	40	0	50
Lockhart	0	0	0	0
Maclean	0	0	0	0
Maitland	50	85	10	145
Manilla	0	0	0	0
Manly	20	20	0	40

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Marrickville	0	30	20	50
Merriwa	0	0	0	0
Moree Plains	0	0	0	0
Mosman	5	15	30	50
Mudgee	0	0	0	0
Mulwaree	0	0	0	0
Murray	0	0	0	0
Murrumbidgee	0	0	0	0
Murrurundi	0	0	0	0
Muswellbrook	0	0	0	0
Nambucca	0	0	0	0
Narrabri	0	0	0	0
Narrandera	0	0	0	0
Narromine	0	0	0	0
Newcastle	25	45	0	70
North Sydney	0	0	0	0
Nundle	0	0	0	0
Oberon	0	0	0	0
Orange	0	0	0	0
Parkes	0	0	0	0
Parramatta	10	15	0	25
Parry	0	0	0	0
Penrith	15	30	10	55
Pittwater	0	0	0	0
Port Stephens	5	5	15	25
Pristine Waters	0	0	0	0
Queanbeyan	0	0	0	0
Quirindi	0	0	0	0
Randwick	25	25	15	65
Richmond Valley	0	0	0	0
Rockdale	0	0	0	0
Ryde	72	155	15	242
Rylstone	0	0	0	0
Scone	0	0	0	0
Severn	0	0	0	0
Shellharbour	0	0	0	0
Shoalhaven	0	0	0	0
Singleton	0	0	0	0
Snowy River	0	0	0	0
South Sydney	0	25	5	30
Strathfield	0	0	0	0
Sutherland	15	25	0	40
Sydney	0	0	0	0
Tallaganda	0	0	0	0
Tamworth	0	0	0	0
Temora	0	0	0	0
Tenterfield	0	0	0	0
Tumbarumba	0	0	0	0
Tumut	0	0	0	0
Tweed	5	20	10	35
Unincorporated Far	0	0	0	0
Uralla	0	0	0	0
Urana	0	0	0	0

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Wagga Wagga	15	0	15	30
Wakool	0	0	0	0
Walcha	0	0	0	0
Walgett	0	0	0	0
Warren	0	0	0	0
Warringah	10	30	10	50
Waverley	0	0	0	0
Weddin	0	0	0	0
Wellington	0	0	0	0
Wentworth	0	0	0	0
Willoughby	0	0	0	0
Wingecarribee	0	0	0	0
Wollondilly	0	0	0	0
Wollongong	10	0	10	20
Woolahra	0	5	13	18
Wyang	0	0	0	0
Yallaro	0	0	0	0
Yarrowlumla	0	0	0	0
Yass	0	0	0	0
Young	0	0	0	0
State Sub-total	428	890	463	1781

New OSHC places total

1781

Victoria - Outside School Hours Care				
Area	New Allocation			
	BS	AS	VAC	Total OSHC
Alpine	0	0	0	0
Ararat	0	0	0	0
Ballarat	0	0	0	0
Banyule	15	0	0	15
Bass Coast	0	15	0	15
Baw Baw	0	0	0	0
Bayside	0	0	0	0
Boroondara	0	30	20	50
Brimbank	15	15	0	30
Buloke	0	0	0	0
Campaspe	0	0	0	0
Cardinia	5	10	15	30
Casey	0	22	5	27
Central Goldfields	0	0	0	0
Colac-Otway	0	0	0	0
Corangamite	0	0	0	0
Darebin	38	60	0	98
Delatite	0	0	0	0
East Gippsland	0	15	0	15
Frankston	0	0	0	0
Gannawarra	0	0	0	0
Glen Eira	25	25	90	140
Glenelg	0	0	0	0
Golden Plains	0	0	0	0

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Greater Bendigo	0	5	5	10
Greater Dandenong	5	10	10	25
Greater Geelong	10	45	0	55
Greater Shepparton	0	0	0	0
Hepburn	0	0	0	0
Hindmarsh	0	0	0	0
Hobsons Bay	0	0	0	0
Horsham	0	0	0	0
Hume	35	70	0	105
Indigo	0	0	0	0
Kingston	0	0	15	15
Knox	18	0	0	18
La Trobe	0	0	0	0
Loddon	0	0	0	0
Macedon Ranges	0	0	0	0
Manningham	10	10	0	20
Maribyrnong	10	15	40	65
Maroondah	12	16	15	43
Melbourne	0	0	0	0
Melton	0	0	60	60
Mildura	0	0	0	0
Mitchell	10	5	0	15
Moira	0	0	0	0
Monash	55	65	10	130
Moonee Valley	0	20	0	20
Moorabool	0	0	0	0
Moreland	20	31	0	51
Mornington Peninsula	10	10	0	20
Mount Alexander	0	0	0	0
Moyne	0	0	0	0
Murrindindi	0	0	0	0
Nillumbik	15	15	0	30
Northern Grampians	0	0	0	0
Port Phillip	15	45	0	60
Pyrenees	0	0	0	0
Queenscliffe	0	0	0	0
South Gippsland	0	0	0	0
Southern Grampians	0	0	0	0
Stonnington	0	15	0	15
Strathbogie	0	0	0	0
Surf Coast	0	0	0	0
Swan Hill	0	0	0	0
Towong	0	0	0	0
Wangaratta	0	0	0	0
Warrnambool	0	0	0	0
Wellington	0	0	0	0
West Wimmera	0	0	0	0
Whitehorse	30	15	0	45
Whittlesea	15	35	25	75
Wodonga	0	0	0	0
Wyndham	18	95	15	128
Yarra	0	10	0	10
Yarra Ranges	0	0	0	0

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Yarriambiack	0	0	0	0
State Total	386	724	325	1435

New OSHC places total

1435

Queensland - Outside School Hours Care				
Area	New Allocation		VAC	Total OSHC
	BS	AS		
Albert	10	35	20	65
Aspley	55	135	100	290
Atherton				0
Bayside				0
Beaudesert	10		10	20
Belyando				0
Bowen			10	10
Bundaberg	5		20	25
Burdekin				0
Caboolture	25	35	40	100
Cairns	20	110	90	220
Central Highlands				0
Central West				0
Charters Towers				0
City Core			25	25
Clayfield			20	20
Cook				0
Cooloola				0
Croyden				0
Enoggera	60	70	140	270
Far South West				0
Fraser	30	25		55
Gladstone	10		30	40
Gulf				0
Hinchinbrook				0
Hinterland	60	173	120	353
Inland				0
Inner Brisbane South	15		90	105
Ipswich	55	75	90	220
Johnstone		15	35	50
Kedron	120	161	115	396
Kenmore	40	45	110	195
Kilcoy	5	10	20	35
Logan	90	80	90	260
Mackay				0
Mt Isa				0
Near South West				0
North Burnett				0
North West Darling Downs	15		30	45
Nudgee	37	50	45	132
Outer Brisbane South	170	263	170	603

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Pine Rivers	50	101	99	250
Redcliffe	15	50	22	87
Red Hill	15	30	20	65
Redlands	80	105	180	365
Rockhampton		5		5
Rural West Moreton				0
Sandgate	10		5	15
Sarina				0
South Burnett	10			10
South East Darling Downs		30	30	60
South Coast North	57	30	65	152
South Coast South	5	30	30	65
South West Brisbane	100	130	115	345
Sunshine Coast	135	90	155	380
Toowoomba	35	15	20	70
Torres				0
Townsville	102	94	145	341
Western Darling Downs				0
Whitsunday				0
State Sub-total	1446	1992	2306	5744

New OSHC places total

5744

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Western Australia - Outside School Hours Care				
Area	New Allocation			
	BS	AS	VAC	Total OSHC
Albany	0	0	0	0
Armadale	0	0	0	0
Bassendean	0	0	0	0
Bayswater	0	0	0	0
Belmont	0	0	0	0
Bunbury	0	0	0	0
Brusselton	0	0	0	0
Cambridge	0	0	0	0
Canning	6	19	19	44
Cockburn	0	0	0	0
East Kimberley	0	0	0	0
Esperance	13	0	0	13
Fremantle	0	2	0	2
Geraldton	0	0	0	0
Goldfields	0	0	0	0
Gosnells	0	0	0	0
Greenough	0	0	0	0
Joondalup	3	0	38	41
Kalamunda	0	0	0	0
Kalgoorlie	0	0	0	0
Kwinana	0	0	0	0
Lower Great Southern	0	0	0	0
Lower South West	0	0	0	0
Mandurah	0	0	0	0
Melville	0	0	0	0
Midland	0	0	0	0
Mundaring	0	0	0	0
Murchison	0	0	0	0
Perth	0	0	0	0
Pilbara	0	0	0	0
Rockingham	0	0	0	0
South Perth	0	0	0	0
Stirling	0	0	0	0
Subiaco	0	0	0	0
Swan	10	0	0	10
Upper Gascoyne	0	0	0	0
Upper Great Southern	0	0	0	0
Upper South West	0	0	0	0
Victoria Park	0	0	0	0
Vincent	0	0	0	0
Wanneroo	0	6	4	10
West Kimberley	0	0	0	0
State Totals	32	27	61	120
New OSHC places total			120	

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South Australia - Outside School Hours Care				
Area	New Allocation			Total OSHC
	BS	AS	VAC	
Adelaide	0	0	0	0
Adelaide Hills - Bal	0	0	0	0
Adelaide Hills - Central	0	0	30	30
Adelaide Hills - North	0	0	0	0
Adelaide Hills - Ranges	22	37	50	109
Alexandrina - Coastal	0	0	0	0
Alexandrina - Strath	0	0	0	0
Barossa - Angaston	0	0	0	0
Barossa - Barossa	0	0	0	0
Barossa - Tanunda	0	0	0	0
Berri Barmera - Barmera	0	0	0	0
Berri Barmera - Berri	0	0	0	0
Burnside - North East	0	0	0	0
Burnside - South West	0	0	30	30
Campbelltown - East	0	0	0	0
Campbelltown - West	20	0	0	20
Ceduna	0	0	0	0
Charles Sturt - Coastal	0	0	0	0
Charles Sturt - Inner East	0	0	0	0
Charles Sturt - Inner West	0	0	0	0
Charles Sturt - North East	0	0	5	5
Clare Gilbert Valley	0	0	0	0
Cleve	0	0	0	0
Cooper Pedy	0	0	0	0
Copper Coast	0	0	0	0
Gawler	30	5	0	35
Goyder	0	0	0	0
Grant	0	0	0	0
Holdfast North	0	0	0	0
Holdfast South	0	0	0	0
Light	0	0	0	0
Loxton & Waikerie - East	0	0	0	0
Loxton Waikerie - West	0	0	0	0
Marion - Central	8	4	30	42
Marion - North	0	0	0	0
Marion - South	20	0	50	70
Mid Murray	0	0	0	0
Mitcham - Hills	15	25	0	40
Mitcham - North East	15	50	5	70
Mitcham - West	10	10	0	20
Mount Barker - Bal	0	0	0	0
Mount Barker - Central	0	0	20	20
Mount Gambier	0	0	0	0
Murray Bridge	0	0	0	0
Naracoorte & Lucindale	0	0	0	0

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Nrwd Pynhm St Ptrs - East	0	0	0	0
Nrwd Pynhm St Ptrs - West	0	5	0	5
Onkaparinga - Hackham	0	0	0	0
Onkaparinga - Hills	0	0	0	0
Onkaparinga - Morphett	0	0	12	12
Onkaparinga - North Coast	0	5	55	60
Onkaparinga - Reservoir	23	28	30	81
Onkaparinga - South Coast	0	0	0	0
Onkaparinga - Woodcroft	35	80	15	130
Playford - East Central	0	0	0	0
Playford - Elizabeth	0	0	0	0
Playford - Hills	0	0	0	0
Playford - West	0	0	0	0
Playford - West Central	20	0	30	50
Port Adelaide Enfield - East	10	15	50	75
Port Adelaide Enfield - Inner	0	10	22	32
Port Adelaide Enfield - Port	10	20	0	30
Port Adelaide Enfield Coast	10	0	0	10
Port Augusta	0	0	0	0
Port Lincoln	0	0	0	0
Port Pirie	0	0	0	0
Prospect	0	0	0	0
Renmark & Paringa - Renmark	0	0	0	0
Robe	12	20	0	32
Roxby Downs	0	0	0	0
Salisbury - Bal	5	15	2	22
Salisbury - Central	10	25	10	45
Salisbury - Inner North	0	0	0	0
Salisbury - North East	0	0	0	0
Salisbury - South East	0	0	5	5
Southern Mallee	0	0	0	0
Streaky Bay	0	0	0	0
Tatiara	0	0	0	0
Tea Tree Gully - Central	0	0	30	30
Tea Tree Gully - Hills	8	5	0	13
Tea Tree Gully - North	5	45	0	50
Tea Tree Gully - South	30	25	10	65
Tumby Bay	0	0	0	0
Unley - East	5	10	10	25
Unley - West	8	35	0	43
Victor Harbour	0	0	0	0
Walkerville	20	25	0	45
Wattle Range - East	0	4	0	4
Wattle Range - West	0	0	0	0
West Torrens - East	3	15	0	18
West Torrens - West	0	0	30	30
Whyalla	0	0	0	0
Yankalilla	0	0	0	0
State Sub-Total	354	518	531	1403

New OSHC places total

1403

Tasmania - Outside School Hours Care			
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Senate Community Affairs Legislation Committee
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Area	New Allocation			Total OSHC
	BS	AS	VAC	
Brighton	0	0	0	0
Burnie	0	0	0	0
Central Coast	0	0	20	20
Circular Head	0	0	10	10
Clarence	0	35	0	35
Derwent Valley	0	0	0	0
Devonport	0	19	29	48
Dorset	0	0	0	0
Glenorchy	0	0	0	0
Hobart	10	65	38	113
Huon Valley	0	0	0	0
Kingborough	15	25	15	55
Latrobe	0	0	0	0
Launceston	0	0	24	24
Sorell	0	3	2	5
Southern Midlands	0	0	0	0
Tasman	0	0	0	0
Waratah/Wynyard	0	0	0	0
West Tamar	0	0	10	10
West Coast	0	0	0	0
State Sub-total	25	147	148	320

New OSHC places total **320**

Northern Territory - Outside School Hours Care				
Area	New Allocation			Total OSHC
	BS	AS	VAC	
Darwin CBD	0	0	0	0
Northern Suburbs	0	0	0	0
Palmerston	0	0	100	100
Darwin Rural	0	0	0	0
Alice Springs	0	0	10	10
Jabiru	0	0	0	0
Katherine	0	0	0	0
Nhulunbuy	0	0	0	0
Coomalie	0	0	0	0
Petermann	3	0	0	3
State Sub-total	3	0	110	113

New OSHC places total **113**

ACT - Outside School Hours Care			
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Senate Community Affairs Legislation Committee
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Area	New Allocation			
	BS	AS	VAC	Total OSHC
Gungahlin	38	45	17	100
Nth Belconnen	20	90	20	130
South Belconnen	59	111	54	224
North Canberra	45	85	64	194
South Canberra	20	67	10	97
North Tuggeranong	42	79	50	171
South Tuggeranong	10	112	10	132
Weston Creek	0	39	0	39
Woden	5	76	9	90
State Sub-totals	239	704	234	1177

New OSHC places total

1177

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CHILD CARE SUPPORT EXPENDITURE

TABLE 1

2003-04 Financial Year									
Broadband & SPP Budgeted Expenditure									
(\$'000)									
	Total	ACT	NSW	NT	QLD	SA	TAS	VIC	WA
Broadband Other ¹	66,372	1,062	19,536	2,856	11,908	8,001	2,443	14,682	5,884
Capital	1,454	-	152	228	327	96	-	520	131
Cashed-out CCB ²	17,459	-	4,549	4,293	4,448	1,648	157	1,039	1,325
CCB	1,991								
CCS	8,048								
Op Sub - CBLDC /LDC									
DAS	5,769	-	896	287	1,120	1,057	451	1,186	772
Op Sub - IHC	2,861	113	1,115	4	298	69	316	496	450
Op Sub - OCC	4,162	129	1,409	13	608	324	123	1,035	520
Op Sub - Other ³	429	-	44	191	125	69	-	-	-
Operating Subsidy - FDC	68,491	2,156	22,827	1,014	14,059	6,235	2,513	14,685	5,001
SNSS	26,250	692	9,217	513	5,007	1,697	447	6,712	1,965
Total Broadband & SPP	203,285	4,153	59,744	9,400	37,900	19,196	6,451	40,354	16,048

¹ Refer to Attachment A for details of Broadband Other Items

² Refer to Attachment B for details of Cashed Out CCB or Block Funded Items

³ Operation Subsidy Other is Multi-functional Operational Subsidy

Senate Community Affairs Legislation Committee
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2003-04 Additional Estimates, 19 February 2004

ATTACHMENT A

2003-04 Financial Year									
Broadband Other Budget (ATTACHMENT FOR TABLE 1)									
(\$'000)									
	Total	ACT	NSW	NT	QLD	SA	TAS	VIC	WA
<i>Aboriginal & Torres Strait Islander Programmes</i>									
ATSI Innovative	944				944				
ATSI Playgroups	1,397		223	187	686			176	127
Fringe Benefits Tax Payments Indigenous	52		52						
MACS DAS	89			13	52			24	
MACS OP SUB	1,775		650	156	158	146	351	163	152
MACS Specials Component	3,759		1,343	138	287	637	143	663	548
Aboriginal & Torres Strait Islander Programmes Total	8,016		2,267	493	2,127	782	494	1,025	826
<i>Consultancies</i>									
In Service Training	1,940	37	887			200	35	580	200
Program Support - Children's Week	16	2	2	2	2	2	2	2	2
Resource & Advisory Grants	6,343	166	1,275	728	534	851	185	2,171	432
Consultancies Total	8,298	205	2,165	730	536	1,053	222	2,753	634
<i>Family Day Care</i>									
Family Day Care Dsup	6,221	66	1,052	34	2,832	510	25	1,600	103
Family Day Care Equip Grant	3					3			
Family Day Care Establishment	1					1			

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Family Day Care Rtag	972		424	4	79	9	244	140	73
Family Day Care Set Up	1					1			
Family Day Care Total	7,198	66	1,476	38	2,911	523	269	1,740	175
<i>In Home Care</i>									
In Home Care Dsup	1,452	4	402		924		20	100	2
In Home Care Equipment Grant									
In Home Care Estab Grant									
In Home Care Rtag	73		20		53				
In Home Care Professional Support	80		80						
In Home Care Set Up	30							30	
In Home Care Total	1,635	4	502		977		20	130	2
<i>Innovative</i>									
Innovative Recurrent	2,753					622	204	1,153	774
Innovative Services - Rural Care Worker	198					198			
Innovative Services - DAS	294			285					9
Innovative Total	3,245			285		819	204	1,153	783
<i>Occasional Care</i>									
Occasional Care - Neighbourhood Model	2,957		620		474	317	218	948	379
Occasional Care Rent Assistance	17		17						
Occasional Care Total	2,974		637		474	317	218	948	379
<i>One Off</i>									
One Off Funding Blank	163	28	135						
Vehicle Replacement Mobiles and MACS	1,441		330	59	235	579		220	18
One Off Total	1,605	28	465	59	235	579		220	18

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Outside School Hours Care									
Outside School Hours Care DAS	5,144	11	1,685	90	754	661	158	1,626	159
Outside School Hours Care Equip Grant	24						24		
Outside School Hours Care Estab Grant	1,478	9	154	47	445	182		525	115
Outside School Hours Care Set Up									
Outside School Hours Care Total	6,646	20	1,840	137	1,199	844	182	2,151	274
Private Provider Incentives									
Private Provider Incentives Equip Grant	115		70			26		19	
Private Providers Incentive Estab Grant	529		274		113	92		16	34
Private Providers Incentives Set Up	7		4			2		1	
Private Providers Incentives Total	651		348		113	119		37	34
Rural Services Total									
Mobiles DAS	95		95						
Mobiles Recurrent	3,173		931	412	753	531		255	290
Multifunctional Centres - DAS	78			29	50				
Rural Services (Excl ATSI) Total	3,346		1,025	441	803	531		255	290
Special Services									
Special Services	5,187		2,195	141	421	786	373	1,051	221
Supplementary Services	17,570	739	6,616	531	2,112	1,646	461	3,219	2,246
Special Services Total	22,757	739	8,810	672	2,533	2,432	834	4,270	2,467

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Total Broadband Other	66,372	1,062	19,536	2,856	11,908	8,001	2,443	14,682	5,884
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Senate Community Affairs Legislation Committee
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ATTACHMENT B

2003-04 Financial Year									
Cashed out CCB/Block funded expenditure (Attachment - TABLE 1)									
(\$'000)									
	Total	ACT	NSW	NT	QLD	SA	TAS	VIC	WA
ATSI Long Day Care	2,947	0	0	1,561	1,386	0	0	0	0
ATSI Out side School Hours Care	3,335	0	0	1,761	1,574	0	0	0	0
Centre Based Long Day Care	382	0	0	0	0	291	0	0	91
Family Day Care	521	0	0	0	330	191	0	0	0
Innovative Services	472	0	342	0	0	45	0	85	0
MACS	6,992	0	2,694	860	939	654	134	880	831
Mobiles	430	0	430	0	0	0	0	0	0
Outside School Hours Care	683	0	289	110	0	0	23	0	261
Private Provider Incentive	1,696	0	794	0	219	467	0	74	142
Block Funded TOTAL	17,459	0	4,549	4,293	4,448	1,648	157	1,039	1,325

Senate Community Affairs Legislation Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
FAMILY AND COMMUNITY SERVICES PORTFOLIO
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Output Group: 1.4 Child Care Support

Question No: 36

Topic: SNSS Funding

Hansard Page: CA 107/108

Senator Collins asked:

Of the 10 000 outside school hours care places there are some additional outside school hours care SNSS places funded –

- a) What number of places is that anticipated to deliver?**
- b) What is the basis of the SNSS component and what does it represent?**
- c) What is the percentage of the current number of SNSS children in OSHC?**

Answer:

- a) Special Needs Subsidy Scheme (SNSS) funding is not allocated on a per place basis. SNSS is a subsidy that is paid to approved child care services to assist them to include children with ongoing high support needs.
- b) Additional funding for SNSS has not been included in the funding for the 10 000 additional outside school hours care places. Based on current trends, the additional funding of \$26.25m over four years that was made available in the 2003-04 Budget for SNSS is expected to be sufficient to meet an increase in demand for SNSS support that may result from the additional outside school hours care places.
- c) As at 15 December 2003 there was approximately 50 per cent of the total SNSS population in Outside School Hours Care.

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Output Group: 1.4 Child Care Support

Question No: 37

Topic: OCER Surveys

Hansard Page: CA# 108 Written question on notice

Senator Collins asked: When was the two-week period that was used as the basis for these revisions?

Answer:

The output costing effort recording survey is conducted for a two-week period each quarter. The period used for the additional estimates budget revisions covered the two-week period from 18 to 31 August 2003.

Senate Community Affairs Legislation Committee
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Output Group: 1.4 Child Care Support

Question No: 38

Topic: Outside School Hours Care

Hansard Page: CA 111

Senator Collins asked:

What proportion of OSHC places were previously Commonwealth funded as block funding under the Broadband?

Answer:

In 1998, the last year block funding was in place, 27% of the 134,354 outside school hours care places were block funded under the Broadband.

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Output Group: 1.4 Child Care Support

Question No: 39

Topic: Unmet Demand – Outside School Hours Care

Hansard Page: CA 114

Senator Collins asked:

How many child care places have been reallocated since November 2003?

Answer:

Previous numbers provided in Question On Notice 171 (c) of 6 November 2003 were as at September 2003. The number of reallocated places since September 2003 and until February 2004 is 5,194.

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Output Group: 1.4 Child Care Support

Question No: 40

Topic: Outside School Hour Care

Hansard Page: CA114, CA115

Senator Collins asked:

Please provide

- a) a list of presently approved outside school hour care services
- b) where places are available

Answer:

a) Approved outside school hours care services by LGA, as at January 2004, are listed in the following table:

[Note: the table has not been included in the electronic/printed volume]

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Output Group: 1.4 Child Care Support

Question No: 41

Topic: Planning Advisory Committees

Hansard Page: CA 120

Senator Collins asked:

What are the functional costs of the Planning Advisory Committees?

Answer:

Planning Advisory Committee members are not paid fees and travel costs are not reimbursed. They are provided with morning tea or lunch or afternoon tea depending on the length of the meeting and the time of day the meeting is held. The costs are in the vicinity of \$80.00 for each meeting.

Senate Community Affairs Legislation Committee
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Output Group: 1.4 Child Care Services

Question No: 42

Topic: Planning Advisory Committees

Hansard Page: CA120

Senator Collins asked:

Please provide dates of Planning Advisory Committee Meetings and the outcomes of these meetings.

Answer:

The dates of Planning Advisory Committee (PAC) meetings held since June 2003 are in the table below. The Department is currently seeking to clarify the issues around confidentiality of releasing PAC discussions and outcomes.

States	Dates
NSW	31 July 2003
VIC	16 October 2003
QLD	None held
SA	22 September 2003, 5 December 2003
WA	31 October 2003
TAS	18 August 2003
NT	20 August 2003
ACT	21 August 2003, 30 January 2004

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Output Group: 1.4 Child Care Support

Question No: 43

Topic: Child Care Benefit

Hansard Page: CA 121

Senator Collins asked:

What proportion of higher versus lower income groups utilise family day care as compared to long day care?

Answer:

For the September quarter 2003, the proportion of high income families, defined as those receiving the minimum rate of Child Care Benefit, was 12.6% in family day care and 15.8% in long day care. For the same period, the proportion of low income families, defined as those receiving the maximum rate of Child Care Benefit, was 36.0% in family day care and 36.1% in long day care.

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Output Group: 1.4 Child Care Support

Question No: 44

Topic: Child Care Benefit

Hansard Page: CA 121

Senator Collins asked:

Please detail the amount of Child Care Benefit that goes to children by age?

Answer:

The amount of Child Care Benefit expenditure by age of child for the September quarter 2003 is as follows:

Age (years)	CCB (\$)
< 1	7,097,747
1	37,389,386
2	65,990,209
3	85,818,438
4	85,937,000
5	39,329,792
6	9,945,800
7	9,056,245
8	8,465,329
9	7,173,036
10	5,617,119
11	4,098,108
12 +	3,273,797
Total ^a	369,449,389

(a) Includes expenditure for children whose age could not be determined.

Notes:

1. Excludes CCB received as a lump sum payment.
2. The information in this table is based on pre-reconciliation amounts paid to families during the quarter. These figures do not take into account Centrelink CCB advance/acquittals to services.
3. Age of child is determined by his/her age at the end of the quarter.
4. Weighted data.

Source: Centrelink administrative data as at 02-01-04.

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Output Group: 1.4 Child Care Support

Question No: 45

Topic: Special Child Care Benefit

Hansard Page: CA123

Senator Collins asked:

Why did the *Commonwealth Child Care News* in December include a reminder on rules for assessment special funds for families experiencing hardship due to exceptional circumstances? Why was that reminder needed? Had particular cases come to your attention?

Answer:

The article on Special Child Care Benefit (SCCB) in Issue 13 of *Child Care News* was included at the request of a child care service provider who was seeking clarification of the rules relating to the provision of SCCB for families experiencing hardship. This information is also detailed in the chapter on Special Child Care Benefit in the *Child Care Service Handbook 2003-2004*.

There have been no other cases brought to the Department's attention which would indicate a lack of awareness of SCCB rules by service providers more generally, however, the Department considered it timely to provide a reminder of the rules in the December 2003 issue of *Child Care News*.

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Output Group: 1.4 Child Care Support

Question No: 46

Topic: CCB Hours

Hansard Page: CA123

Senator Jacinta Collins asked:

What is the uppermost limit you can place on CCB hours?

Answer:

Child Care Benefit is generally limited to 50 hours per child per week for work-related child care and 20 hours per week for non-work related child care.

However, additional hours can be claimed if the child actually uses care for more than 50 hours in a week and if:

1. the claimant (and partner, if any) satisfy the work/disability test *or*
2. exceptional circumstances exist *or*
3. the child care service (or the Secretary if the service has exhausted its 13 week authority) certifies that the child needs care because the child is at risk of serious abuse or neglect.

[Refer 55.(1) and 55.(2) of *A New Tax System (Family Assistance) Act 1999* for full detail.]

Therefore, the uppermost weekly limit is the number of hours used where one or more of the above conditions are met.

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Output Group: 1.4 Child Care Support

Question No: 47

Topic: Long Day Care Places

Hansard Page: CA 124

Senator Collins asked:

In those areas where we have an oversupply of places is there a higher proportion of those places being utilised for people for non-work related care?

Answer:

Current accurate information on oversupply of long day care places is not available.

Senate Community Affairs Legislation Committee
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Output Group: 1.4 Child Care Support

Question No: 48

Topic: SUPS Program

Hansard Page: CA125

Senator Collins asked:

Please provide:

- a) an explanation of how the funding formula is achieved
- b) the number of families using the program.

Answer:

a) The Department allocates funding to Supplementary Services (SUPS) Program organisations based on identified needs of the priority groups ie children from culturally and linguistically diverse background, Indigenous children and children with ongoing high support needs including children with a disability. Funding allocation also takes into account national priorities using available data, statistical information relating to a region including:

- child care places and services; and
- other elements relevant to access to SUPS services.

In some states/territories funding is supplemented to account for the remoteness of services.

b) The SUPS program does not assist individual children or families – it supports services to include children with additional needs in mainstream child care. The number of children with additional needs supported using Australian Government approved services during 2003-04 was 107,000.

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Output Group: 1.4 Child Care Support

Question No: 49

Topic: Child Care Private Provider Incentive Funding

Hansard Page: CA126

Senator Collins asked:

Could you provide the (the five approved in-principle services) local government area, federal electorate and level of expenditure for each service that received private provider incentive funding?

Answer:

- a) The requested information is in table 1.

Table 1: Approved in principle

Private Provider Incentive Scheme

STATE	LGA	FEDERAL ELECTORATE	COMMITMENT*
NSW			\$
	Quirindi	Gwydir	365,444.00
	Manilla	New England	459,269.00
	Lachlan	Parkes	399,897.00
SA			
	Kapunda and Light	Wakefield	519,976.00
VIC			
	Moorabool	Ballarat	381,933.00

Notes:

- *The services listed have all been approved in principle and will not receive funding until they commence operation so there are no expenditure figures.*
- *The commitment figure is the amount payable once a service commences operation and is detailed in the commitment column.*

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FAMILY AND COMMUNITY SERVICES PORTFOLIO
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Output Group: 1.4 Child Care Support

Question No: 50

Topic: Corporate Child Care

Hansard Page: CA 127

Senator Collins asked:

Please provide the number and percentage of places for families and services that are administered or owned by companies listed on the stock exchange, by planning area, state, territory and electorate division?

—If I have had it by electorate previously, can I have it again; if I have not put you through that trauma in the past, do not worry this time.

Answer:

As at January 2004, the number and percentage of places and services owned by companies listed on the stock exchange by State and Territory is as follows:

State/Territory	Services		Places	
	No.	%	No.	%
NSW	100	5.7	5,332	7.5
VIC	74	9.1	5,335	12.1
QLD	188	19.0	13,898	22.0
SA	26	13.1	1,517	13.6
WA	35	9.6	1,909	11.8
TAS	3	5.0	129	4.7
NT	3	6.4	223	9.5
ACT	0	0.0	0	0.0
AUST	429	9.9	28,343	13.2

Source: Centrelink administrative data at 02-01-04.

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As at January 2004, the number and percentage of places and services owned by companies listed on the stock exchange by 2004 Commonwealth electoral division is as follows:

Commonwealth Electorate (2004)	Services		Places	
	No.	%	No.	%
ADELAIDE	4	12.5	208	10.3
ASTON	4	14.3	315	21.1
BALLARAT	4	26.7	239	33.9
BANKS	1	2.4	25	1.7
BENDIGO	2	14.3	208	22.7
BENNELONG	1	2.9	35	2.4
BEROWRA	1	2.9	37	3.0
BLAIR	2	5.1	148	6.5
BONNER	7	20.0	509	22.4
BOOTHBY	4	18.2	217	16.1
BOWMAN	5	16.7	438	22.6
BRAND	8	25.8	455	31.1
BRISBANE	1	2.4	126	4.7
CALARE	4	19.0	305	27.0
CALWELL	2	8.7	180	14.2
CANNING	2	7.4	133	10.6
CAPRICORNIA	1	3.7	75	5.0
CASEY	1	4.8	30	3.0
CHARLTON	1	4.3	39	4.5
CHIFLEY	1	2.4	38	2.4
CHISHOLM	2	6.3	175	10.0
COOK	2	5.7	77	6.0
CORIO	2	13.3	150	13.4
COWAN	2	9.5	91	8.6
COWPER	1	3.1	36	3.4
DAWSON	4	13.8	257	15.5
DEAKIN	2	8.7	106	9.3
DENISON	2	11.1	93	9.3
DICKSON	9	27.3	711	29.4
DUNKLEY	4	13.3	184	11.8
EDEN-MONARO	2	7.1	92	7.8
FADDEN	15	31.3	1,147	35.4
FAIRFAX	3	10.0	185	10.6
FARRER	5	20.8	186	21.0
FISHER	3	10.3	222	11.7
FLINDERS	3	17.6	246	23.9

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FORDE	12	27.3	937	30.2
FORREST	2	8.3	66	7.2
FRANKLIN	1	8.3	36	7.2
FREMANTLE	3	12.5	199	17.2
Commonwealth Electorate (2004)	Services		Places	
	No.	%	No.	%
GILMORE	2	5.9	85	7.3
GOLDSTEIN	4	19.0	203	19.5
GORTON	1	5.0	60	5.3
GRAYNDLER	2	6.7	118	9.6
GREENWAY	3	5.9	176	8.2
GRIFFITH	6	20.0	375	19.4
GROOM	9	27.3	675	29.7
GWYDIR	5	31.3	261	38.6
HASLUCK	4	14.3	237	18.5
HERBERT	10	23.3	658	25.5
HINDMARSH	4	25.0	267	26.1
HINKLER	5	17.2	356	19.5
HOLT	5	13.9	385	18.2
HOTHAM	3	10.3	181	11.6
HUGHES	1	2.2	66	3.7
HUME	3	9.1	154	12.8
HUNTER	2	11.8	116	14.7
INDI	5	23.8	305	25.0
ISAACS	2	8.3	141	11.2
JAGAJAGA	4	16.7	357	25.7
KALGOORLIE	2	7.1	98	9.7
KENNEDY	4	14.3	216	15.8
KINGSTON	4	20.0	245	20.7
KOoyong	1	7.1	75	12.1
LA TROBE	2	8.7	180	12.1
LALOR	5	21.7	393	25.9
LEICHHARDT	11	25.0	818	30.0
LILLEY	7	24.1	601	30.0
LINDSAY	2	4.7	131	6.8
LONGMAN	12	29.3	861	30.5
LOWE	1	2.9	57	3.8
LYNE	3	8.8	174	11.9
MACARTHUR	2	3.8	143	6.4

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MAKIN	1	5.6	40	3.7
MALLEE	1	12.5	35	7.8
MARANOVA	3	10.7	222	16.3
MAYO	1	6.3	60	8.9
MCEWEN	1	4.8	80	7.8
MCMILLAN	1	9.1	42	7.3
MCPHERSON	11	30.6	726	31.5
MELBOURNE	2	3.8	285	9.7
MELBOURNE PORTS	1	2.5	60	3.2
MENZIES	2	9.1	198	17.5
Commonwealth Electorate (2004)	Services		Places	
	No.	%	No.	%
MITCHELL	1	2.5	39	2.2
MONCRIEFF	9	18.4	632	21.0
MOORE	3	17.6	141	15.3
MORETON	7	23.3	587	29.8
MURRAY	3	15.8	169	18.0
NEW ENGLAND	7	31.8	435	43.6
NEWCASTLE	2	7.7	94	8.6
NORTH SYDNEY	1	2.5	43	2.7
NORTHERN TERRITORY	3	6.3	223	9.4
O'CONNOR	4	19.0	194	24.4
OXLEY	8	19.5	579	21.5
PAGE	7	33.3	452	40.6
PARKES	4	20.0	248	25.7
PARRAMATTA	1	2.2	38	2.1
PATERSON	4	13.8	195	17.4
PEARCE	3	16.7	169	21.9
PERTH	2	6.9	126	10.2
PETRIE	9	28.1	605	29.0
PORT ADELAIDE	1	5.6	70	7.6
PROSPECT	3	8.1	97	6.7
RANKIN	6	10.3	524	13.0
REID	1	2.4	63	4.0
RICHMOND	7	21.2	367	23.5
RIVERINA	13	44.8	675	53.1
ROBERTSON	1	2.5	54	3.0
RYAN	6	21.4	492	26.2

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SCULLIN	3	15.0	245	18.6
SHORTLAND	1	3.3	38	3.3
STURT	4	28.6	255	31.3
SYDNEY	1	1.9	59	2.2
WAKEFIELD	3	17.6	155	17.2
WERRIWA	1	2.0	84	3.9
WIDE BAY	3	11.5	216	12.9
WILLS	2	7.4	108	7.9
AUSTRALIA	429	9.9	28,343	13.2

Note: excludes electorates without services operated by companies listed on the stock exchange.

Source: Centrelink administrative data at 02-01-04.

As at January 2004, the number of places and services owned by companies listed on the stock exchange by planning area is as follows:

Planning Area	Services	Places
ADELAIDE HILLS (DC) BAL (SA)	1	60
ALBERT (QLD)	2	190
ALBURY (NSW)	3	117
ARMIDALE DUMARESQ (NSW)	1	75
ASHFIELD (NSW)	2	103
ASPLEY (QLD)	11	800
ATHERTON (QLD)	1	62
BALLARAT (VIC)	4	239
BALLINA (NSW)	3	168
BANYULE (VIC)	2	180
BATHURST (NSW)	1	74
BAULKHAM HILLS (NSW)	1	39
BAYSIDE (QLD)	1	74
BAYSIDE (VIC)	4	203
BEAUDESERT (QLD)	4	289
BENALLA (VIC)	1	45
BLACKTOWN (NSW)	4	214
BOROONDARA (VIC)	1	75
BUNDABERG (QLD)	2	140
BURNSIDE SOUTH WEST (SA)	1	37

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BYRON (NSW)	2	91
CABOOLTURE (QLD)	13	921
CAIRNS (QLD)	11	784
CAMDEN (NSW)	2	143
CAMPBELLTOWN (NSW)	1	84
CAMPBELLTOWN WEST (SA)	1	70
CANTERBURY (NSW)	1	25
CARDINIA (VIC)	1	42
CASEY (VIC)	3	300
CENTRAL REGION (WA)	3	144
CHARTERS TOWERS (QLD)	1	42
CITY CORE (QLD)	2	99
COOLAMON (NSW)	1	32
COOLOOLA (QLD)	1	75
COOTAMUNDRA (NSW)	1	39
COROWA (NSW)	1	46
CRANBOURNE (VIC)	2	110
DELATITE (VIC)	1	66
DENILQUIN (NSW)	1	23
DOVETON (VIC)	1	75
DUBBO (NSW)	2	103
ECHUCA (VIC)	1	50
Planning Area	Services	Places
ELTHAM (VIC)	1	57
ENOGGERA (QLD)	1	126
EPPING (VIC)	1	45
EUROBODALLA (NSW)	2	92
FAIRFIELD (NSW)	3	97
FORBES (NSW)	1	75
FRANKSTON (VIC)	5	285
FRASER (QLD)	2	141
GAWLER (SA)	2	100
GEELONG EAST (VIC)	1	60
GILGANDRA (NSW)	1	49
GLADSTONE (QLD)	3	206
GLEN INNES (NSW)	1	75
GOLDEN SQUARE (VIC)	1	135
GOLDFIELDS (WA)	2	98
GOSFORD (NSW)	1	54
GRAFTON (NSW)	1	90

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GREAT SOUTHERN REGION (WA)	1	50
GREATER DANDENONG (VIC)	1	47
GREATER GEELONG (VIC)	1	90
GREATER SHEPPARTON (VIC)	1	69
GREATER TAREE (NSW)	2	113
GRIFFITH (NSW)	2	101
GUNDAGAI (NSW)	1	66
HARDEN (NSW)	1	29
HASTINGS (NSW)	1	61
HINTERLAND (QLD)	16	1,282
HOBART INNER (TAS)	1	53
HOBART REMAINDER (TAS)	1	40
HOLDFAST BAY NORTH (SA)	1	70
HOLROYD (NSW)	2	101
HOPPERS CROSSING (VIC)	1	70
HORNSBY (NSW)	1	37
HUME (VIC)	2	180
INDIGO (VIC)	1	45
INVERELL (NSW)	1	75
IPSWICH (QLD)	5	310
JUNEE (NSW)	1	44
KEDRON (QLD)	1	75
KEMPSEY (NSW)	1	36
KENMORE (QLD)	4	343
KINGBOROUGH PT A (TAS)	1	36
KINGSTON (VIC)	1	60
KNOX (VIC)	3	270
LAKE MACQUARIE (NSW)	2	77
Planning Area	Services	Places
LEETON (NSW)	2	83
LISMORE (NSW)	2	131
LOGAN (QLD)	12	957
MACEDON RANGES (VIC)	2	153
MACKAY (QLD)	2	148
MAITLAND (NSW)	3	155
MANNINGHAM (VIC)	1	103
MARION CENTRAL (SA)	1	30
MARION SOUTH (SA)	2	125
MAROONDAH (VIC)	2	125

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MARRICKVILLE (NSW)	1	72
MELBOURNE (VIC)	1	105
MELTON (VIC)	2	158
MITCHAM HILLS (SA)	1	45
MITCHAM WEST (SA)	2	142
MONASH (VIC)	1	74
MOONEE VALLEY (VIC)	1	180
MORELAND (VIC)	2	108
MORNINGTON PENINSULA (VIC)	3	241
MOULDEN (NT)	2	148
NARRABRI (NSW)	1	51
NARRANDERA (NSW)	1	85
NARRE WARREN (VIC)	1	80
NEAR SOUTH WEST (QLD)	1	74
NEWCASTLE (NSW)	3	163
NILLUMBIK (VIC)	1	120
NORTH METROPOLITAN (WA)	12	683
NORTH WEST DARLING DOWNS (QLD)	2	148
NORW. PHAM ST PTRS EAST (SA)	1	85
NORW. PHAM ST PTRS WEST (SA)	1	50
NUDGENE (QLD)	2	241
ONKAPARINGA MORPHETT (SA)	1	50
ONKAPARINGA WOODCROFT (SA)	1	70
ORANGE (NSW)	3	231
OUTER BRISBANE SOUTH A (QLD)	11	873
OUTER BRISBANE SOUTH B (QLD)	8	574
PARKES (NSW)	1	70
PENRITH (NSW)	2	131
PINE RIVERS (QLD)	10	763
PORT ADELAIDE ENFIELD COAST (SA)	1	70
PORT STEPHENS (NSW)	2	87
PROSPECT (SA)	1	54
REDCLIFFE (QLD)	2	113

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REDLAND (QLD)	4	363
RICHMOND VALLEY (NSW)	3	141
Planning Area	Services	Places
ROCKHAMPTON (QLD)	1	75
ROWVILLE (VIC)	1	45
RYDE (NSW)	1	35
SALISBURY CENTRAL (SA)	1	70
SALISBURY NORTH EAST (SA)	1	55
SCONE (NSW)	1	46
SHOALHAVEN (NSW)	2	85
SOMERVILLE (VIC)	1	45
SOUTH COAST NORTH (QLD)	9	601
SOUTH COAST SOUTH (QLD)	6	430
SOUTH MELBOURNE (VIC)	1	60
SOUTH METROPOLITAN (WA)	13	736
SOUTH WEST BRISBANE (QLD)	6	482
SOUTH WEST REGION (WA)	4	198
STONNINGTON (VIC)	1	45
STUART PARK (NT)	1	75
SUNSHINE COAST (QLD)	6	407
SUTHERLAND (NSW)	3	143
SWAN HILL (VIC)	1	35
SYDENHAM (VIC)	1	60
SYDNEY (NSW)	1	59
TAMWORTH (NSW)	4	210
TEA TREE GULLY CENTRAL (SA)	1	40
TEA TREE GULLY SOUTH (SA)	1	63
TOOWOOMBA (QLD)	9	675
TOWNSVILLE (QLD)	13	832
TWEED (NSW)	3	198
UNLEY EAST (SA)	1	60
UNLEY WEST (SA)	1	44
WAGGA WAGGA (NSW)	5	291
WANGARATTA (VIC)	1	64
WELLINGTON (NSW)	1	49
WEST TORRENS EAST (SA)	2	127
WESTERN DARLING DOWNS (QLD)	1	74
WHITEHORSE (VIC)	3	236

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WHITSUNDAY (QLD)	2	109
WHITTLESEA (VIC)	2	200
WILLOUGHBY (NSW)	1	43
WINGECARRIBEE (NSW)	1	53
WODONGA (VIC)	1	85

Planning Area	Services	Places
WOLLONDILLY (NSW)	1	72
WYNDHAM (VIC)	2	165
YARRAWONGA (VIC)	1	50
AUSTRALIA	429	28,343

Note: excludes planning areas without services operated by companies listed on the stock exchange.

Source: Centrelink administrative data at 02-01-04, Department of Family and Community Services:
 State and Territory Office databases.

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Output Group: 1.4 Child Care Support

Question No: 51

Topic: Child Care Support

Hansard Page: CA127/Written question on notice

Senator Collins asked:

What other budgetary programs—PPI, SNSS et cetera—are paid to corporate providers?

Answer:

The following programs may be provided to corporate providers of child care:

- Jobs, Education and Training
- Private provider incentive scheme
- Special needs subsidy scheme

Corporate providers are also able to access support services from Resource and Advisory Agencies, Inservice Training Providers and Supplementary Services Program workers.

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Output Group: 1.4 Child Care Support

Question No: 52

Topic: Child Care Support

Hansard Page: CA127

Senator Collins asked:

Consultation Process

What have the overall costs been with respect to a number of the consultation processes?

Answer:

Child Care Services administered expenditure for consultation processes is listed in the table below.

Consultation	2002-03	YTD 2003-04
Community Link (consultation process for the Broadband Redevelopment)	\$230,853	\$93,029.92
Think Tank (consultation process for workforce issues)	\$40,246	\$3,103

Information on the consultation process for the National Agenda for Early Childhood is being provided in response to written question on notice 87.

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Output Group: 1.4 Child Care Support

Question No: 86

Topic: Child Care Support

Hansard Page: Written question on notice

Senator Collins asked:

Disadvantaged Area Subsidy

- a) Please provide detail of the committed and spent funds for the Disadvantaged Area Subsidy 03-04?
- b) Could you please provide the eligibility criteria for services seeking approval for the DAS?
- c) Could you please provide details of the process undertaken by services seeking approval for the DAS from initial query to delivery of funds? (Including details of forms and assessments and cross checking.)
- d) Could you please provide details of those that have applied for the DAS, by state and territory and by local government or planning area and their success rate?

Answer:

a)

	Budget 2003-04 (\$000)	Actual - YTD FEB 04 (\$000)
TOTAL	11,469	8,061

b) The Disadvantaged Area Subsidy (DAS) is a recurrent grant for eligible community-based long day care services or outside school hours care services to assist with general operational costs. A long day care service receiving the subsidy must be the sole provider of centre-based care in a community in a rural or remote area, or on the fringe of an urban area.

Some isolated outside school hour care services on the fringe of urban areas may also be eligible for DAS funding. Services on the fringe of an urban area are only eligible for DAS funding if:

- they are a considerable distance from another outside school hours care service and not within another school's catchment area
- there are limited transport links from one service to another.

New Outside School Hours Care (OSHC) services are eligible for establishment funding and, if they meet the eligibility criteria, may be considered for DAS at the end of the two-year establishment-funding period. All OSHC services approved for DAS funding will be funded for two years.

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c) DAS is based on eligibility criteria. The State/Territory Offices of FaCS assesses the eligibility of existing or newly established community-based services for DAS. The service must be in the appropriately coded geographical area as defined in the Child Care Services Handbook. If they are seeking status as 'urban fringe' there is also a check about how far away is the nearest service. If the service fits the geographical criteria, then it provides details of utilisation levels. Once the information has been received approval is sought for the appropriate level of funding.

The Department prepares a submission seeking Ministerial approval to grant the required DAS funding.

d) Services receive DAS funding based on eligibility (not application). Success rate is 100%. Information on services receiving DAS is not held by local government or planning area.

The list of services by state is set out in the table below:

Expected Expenditure 2003-2004	Centre Based			Mobiles	Outside	
	Grand Total	Long Day Care	MACS		Multifunction al Centres -	School Hours Care
	\$	\$	\$	\$	\$	\$
State	-					
NSW	2,600,303	892,175	-	99,180	-	1,608,948
Vic	2,787,057	1,185,941	23,903	-	-	1,577,213
QLD	2,143,819	1,091,858	52,364	-	49,608	949,990
SA	1,644,307	1,052,239	-	-	-	592,068
WA	944,895	771,655	-	-	-	173,240
Tas	455,702	377,935	-	-	-	77,767
NT	413,200	287,288	12,551	-	28,714	84,647
Grand Total	10,989,284	5,659,092	88,818	99,180	78,322	5,063,872

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Output Group: 1.4 Child Care Support

Question No: 82

Topic: Child Care Access Hotline

Hansard Page: Written question on notice

Senator Harradine asked:

Has the department undertaken an evaluation of the usefulness of the Child Care Access Hotline? If so, please provide a copy of this evaluation.

Answer:

An evaluation of the Child Care Access Hotline was conducted by Arthur Andersen, and finalised in May 2000. A copy of the final report is attached

[Note: the report has not been included in the electronic/printed volume]

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FAMILY AND COMMUNITY SERVICES PORTFOLIO
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Output Group: 1.4 Child Care Support

Question No: 83

Topic: Child Care Access Hotline

Hansard Page: Written question on notice

Senator Harradine asked:

Is the Department concerned that a caller to the Hotline may have to make multiple calls to the Hotline for simple information and may end up being referred to another agency for information on child care centres in a particular area? Is the Department planning to change the service so that it is less frustrating to clients and to ensure that it offers a “one stop shop” service to clients looking for basic information?

Answer:

No. Callers are not referred to other agencies to obtain details of child care services in particular areas. The Child Care Access Hotline database contains details of all approved child care services. They may be referred to other agencies such as the Family Assistance Office in relation to Child Care Benefit, or the National Childcare Accreditation Council to discuss the quality of care provided by a specific service.

We have no evidence that callers consider the Hotline service to be frustrating. On the contrary, the most recent monthly statistics show that of the 5314 calls received during January 2004, only 25 callers wished to register a complaint (less than half of one percent of all calls received). Of these complaints callers did not typically focus on the quality of the Hotline service, but on broader issues such as the availability of care or specific policies of a particular child care service.

The department has no immediate plans to change the nature of the service provided by the Child Care Access Hotline.

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Output Group: 1.4 Child Care Support

Question No: 84

Topic: Child Care Access Hotline

Hansard Page: Written question on notice

Senator Harradine asked:

The answers you provided at the last round of estimates showed the proportion of calls that referred to specific services and originated from specific states. Could you provide details about the localities more specific than state?

Answer:

No. While customer location details are collected, these are reported only at the state/territory level. Monthly reports show that the calls received from each state/territory are in proportion to their relative populations.

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Output Group: 1.4 Child Care Support

Question No: 85

Topic: Private Provider Incentive Scheme

Hansard Page: Written question on notice

Senator Collins asked:

Private Provider Incentive Scheme

- a) Could you please provide details of the committed and spent funds for the PPI FY03-04?
- b) Could you please provide the eligibility criteria for services seeking approval for the PPI?
- c) Could you please provide details of the process undertaken by services seeking approval for the PPI from initial query to delivery of funds? (Including details of forms and assessments and cross checking.)
- d) Could you please provide details of those that have applied for the PPI, by State and Territory and by local government or planning area and their success rate.

Answer:

- a) Committed funds for all established and approved in-principle services are \$2,277,624. Expended funds as of 29 February 2004 are \$1,145,724.
- b) Applicants for PPI must meet the following criteria:
 - Applicants must meet the legislated definition of a “suitable operator”.
 - Applicants must make an independent assessment of the need for long day care in the identified community.
 - Applicants must provide licensed care places for children aged 0-5 years of age.
 - Applicants must demonstrate the financial capacity to establish licensed premises and commence operation within a reasonable timeframe.
 - Applicants must have experience in the operation of child care services or must employ a person with this experience.
 - Applicants agree to appropriately expend the incentives.
 - Applicants must register and comply with the Quality Improvement and Accreditation System.
- c) The process is as follows:
 - The Department, through the National Planning System, identifies areas of high, unmet demand in regional and rural areas and advertises the incentives scheme.

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- In some circumstances operators approach the Department and if the State/Territory Office considers the locations suitable submits them to the Planning and Advisory Committee for consideration.
- Providers apply for the incentives funding by submitting a proposal.
- The Department assesses the applications received and selects the one that best meets the criteria. The applicant is then recommended to the delegate for in-principle approval.
- Successful applicants are notified of their in-principle approval.
- Once applicants receive their in-principle approval they are required to submit an *Application for CCB* form.
- Once an operator is ready to commence operation a long form funding agreement is prepared and signed for a period of two years.
- Operators must submit the following documentation prior to commencing operation:
 - National Childcare Accreditation Council registration receipt
 - License from the State Government licensing authority
 - Evidence of their insurance coverage
 - ABN
 - Company documentation

d) The table below provides the requested information on success rates.

State	Local Government Area	<i>Applications</i>	<i>Success Rate</i>
ACT	No rural/regional areas	Not applicable	Not applicable
NSW	Crookwell	1	100%
	Gilgandra	2	50%
	Narromine	2	50%
	Kyogle	1	100%
	Narrabri	1	100%
	Coonabaraban	1	100%
	Quirindi	1	100%
	Manilla	2	50%
	Lachlan	2	50%
NT	No areas identified	Not applicable	Not applicable
QLD	Cook	1	100%
	Warwick	1	100%
	Gayndah	4	25%
	Eacham	1	100%
SA	Tatiara	1	100%

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	Barossa	1	100%
	Kapunda and Light	1	100%
TAS	Advertised	No applications received	Not applicable
VIC	Moorabool	3	33%
WA	Harvey	1	100%
	Waroon	1	100%

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Output Group: 1.4 Child Care Support

Question No: 87

Topic: Workforce Think-Tank and National Agenda

Hansard Page: Written question on notice

Senator Collins asked:

- a. Please provide the details of the costs associated with the April Think Tank 2003 (eg. venue, travel, accommodation, consultancy etc)?
- b. Please provide the details of the costs associated with the delivery of the report? (eg. consultancy, communications, editing, printing and distribution.)
- c. I note that the Commonwealth Child Care News from December explains part of the Government's response to the Think Tank. It describes current funding for professional support services for child care workers as at \$11.3m and the QA Assurance systems at \$8m. Could you provide a detailed description of where those figures came from and could you please provide a break down of the money spent and what the programs are?
- d. In May 1999, the Minister for Family and Community Services issued the Child Care Advisory Council with terms of reference to explore and report on the nature of child care in 2001 and beyond. Please provide detailed information of the cost associated with the Child Care Advisory Council?
- e. In September 2001 the final report of the 2001 Inquiry was submitted to Minister Vanstone. Please provide detailed information of the cost associated with the report from the Council?
- f. On 22 September 2002, the Minister for Children and Youth Affairs, Larry Anthony, announced that the Federal Government would begin work on the development of a National Agenda for Early Childhood. Is that correct?
- g. On 20 February 2003, the Minister released a consultation paper, *Towards the Development of a National Agenda for Early Childhood*. Please provide detailed information of the cost associated with?
- h. On 22 October 2003, the Minister released the document *Towards a National Agenda for Early Childhood – What you told us*. Could you please provide detailed information of the cost associated with this "What you told us" paper?

Answer:

- a. Costs associated with the April Think Tank 2003

Travel	\$12,715.54
Accommodation/Venue	\$16,339.93
Consultancies	\$10,117.47
Reimbursements	\$ 1,013.12

- b. Costs associated with the delivery of the report?

Editing	\$1,320.00
Printing	\$2,094.54

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c. The funding for QA Assurance systems was \$8million. This was comprised of:

Training and support for the roll out of Outside School Hours Care Quality Assurance	\$560,000
National Childcare Accreditation Council (incl. Additional allocation of \$330,000 in March 2004)	\$7.2m
Accreditation Decisions Review Committee	<u>\$270,000</u>
TOTAL	\$8.03m

The funding for child care professional support program in 2002-2003 was \$11.3 million. This was comprised of:

Resource and Advisory Agencies	\$4.0 million
In Service Training Services	\$3.1 million
Supplementary Resource and Advisory Agencies	<u>\$4.2 million</u>
TOTAL	\$11.3 million

Resource and Advisory Agencies provide advice, support, resources to child care workers in Australian Government approved child care services to ensure quality care in child care service through the achievement and maintenance of Quality Assurance standards.

In Service Training Services develop and deliver a range of training services to child care workers in Australian Government approved child care services to encourage quality care, professional development and the achievement and maintenance of Quality Assurance standards.

Supplementary Resource and Advisory Agencies provide advice, support and training to support workers to assist Australian Government Approved Child Care Services to include children with additional needs in their programs.

d. The Child Care Advisory ceased in September 2002 to be replaced by the Child Care Reference Group. The costs associated with the Child Care Advisory Council are as follows:

	1999/2000	2000/2001	2001/2002	2002/2003
Totals	703,270	549,860	476,636	15,726.16
TOTAL COST (1999/2000-2002/2003): \$1,745,492.10				

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e. The final report of the 2001 Inquiry was printed and distributed in 2002. The costs associated with the final report from the Council – GST inclusive - are:

Printing and Design	\$ 112,447.50
Freight (interstate)	\$ 8,466.20
Postage	\$ 1,974.10
Internet Orders	\$ <u>88,395.35</u>
Total	\$ <u>211,283.15</u>

f. Yes

g. The costs associated with the release of the consultation paper, *Towards the Development of a National Agenda for Early Childhood* - GST inclusive - are:

Editing document	\$616
Design and artwork document	\$12,905
Printing and distribution document	\$10,483
Design launch materials	\$5,247
Printing launch materials	\$8,257
Launch event display and equipment	\$2,829
Total	\$<u>37,790</u>

h. Summary of additional costs associated with the consultation process for the National Agenda for Early Childhood conducted between March to August 2003:

Travel and Accommodation \$12,631.77

Venue and Catering cost for 17 roundtable meetings held in rural and urban locations across all States and Territories

\$20,445.34

20 Parent Focus Groups in nine locations in three States conducted by Orima Research

\$92,280

Total **\$125,357.11**

The additional costs associated with the 'What you told us' paper - GST inclusive are:

Editing document	\$704
Modification existing design	\$2,332
Printing	\$4,090
Total	\$<u>7,126</u>

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Output Group: 1.4 Child Care Support

Question No: 88

Topic: Integrated Children's Services

Hansard Page: Written question on notice

Senator Collins asked:

- a) Could you please tell us the breakdown of funding between the federal and state government for the Wyong and Riverina flexible children's services project?
- b) What are the costs that make up that funding?
- c) Could you please provide the details of those costs?

Answer:

- a) Both the Australian Government and NSW State Government are committing resources to the project. The funding breakdown has not yet been determined.
- b) The project is currently in the development stage around possible service models. An integral part of this stage is the exploration of potential funding arrangements. The intention of the project has been that the service is to be implemented, as far as possible, on a cost-neutral basis to both federal and state governments.
- c) This is yet to be determined, and will depend on the make-up of the final service provision model.

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Output Group: 1.4 Child Care Support

Question No: 89

Topic: EDI Announcement

Hansard Page: Written Question on Notice

Senator Collins asked:

- a) Please provide detail of the \$900,000 that is to be spent over four years on the development of an Early Development Instrument.
- b) When are you hoping the EDI can be in use?
- c) When do you see some mapping of results?

Answer:

- a) The funds will be used to develop and pilot an Australian Early Development Instrument (AEDI) and test its use in interested communities. The project will involve developing and testing the new instrument in both a standard and short form, developing a dedicated website for online data entry, feedback of analyses to participating communities, developing support materials to guide schools and communities in their use of the AEDI, and supporting participating communities through the community mapping process.
- b) The current plan anticipates that the AEDI will be made available for use in participating communities in the second half of the school year in years 2004, 2005 and 2006.

Results of the first set of community mapping work should be complete by March 2006.

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Output Group: 2.1 Housing Support

Question No: 90

Topic: Rent Assistance

Hansard Page: Written question on notice

Senator Collins asked:

Can you provide the following by customer group:

- a) The proportion of people receiving maximum rate of Rent Assistance?
- b) The proportion of people receiving maximum rate of Rent Assistance by state and SLA?
- c) The average amount of Rent Assistance paid?
- d) The average amount of Rent Assistance paid by state and SLA?
- e) Average Rent paid by RA recipients?
- f) Average Rent paid by RA recipients by state and SLA?

Answer:

a) - f)

Information is provided for each of the more common customer groups. All figures relate to recipients paid Rent Assistance in the fortnight ending 13 June 2003. Information is not provided where there are less than 20 recipients in an SLA.

State, Territory and National outcomes for Age pensioners receiving Rent Assistance.

State	Proportion paying enough rent to get maximum Rent Assistance %	Average fortnightly Rent paid by customer	Average fortnightly Rent Assistance paid to customer
NSW	50.1	\$234	\$68
VIC	53.0	\$239	\$70
QLD	51.8	\$233	\$72
WA	42.4	\$212	\$66
SA	44.1	\$212	\$63
TAS	42.1	\$207	\$70
ACT	56.1	\$252	\$70
NT	55.9	\$230	\$73
Australia	49.9	\$231	\$69

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State, Territory and National outcomes for Disability Support Pensioners receiving Rent Assistance.

State	Proportion paying enough rent to get maximum Rent Assistance %	Average fortnightly Rent paid by customer	Average fortnightly Rent Assistance paid to customer
NSW	52.5	\$243	\$76
VIC	46.9	\$228	\$75
QLD	49.2	\$233	\$77
WA	49.8	\$224	\$76
SA	49.4	\$222	\$74
TAS	34.4	\$209	\$72
ACT	46.8	\$235	\$72
NT	49.3	\$232	\$79
Australia	49.5	\$233	\$76

State, Territory and National outcomes for Newstart Allowance recipients receiving Rent Assistance.

State	Proportion paying enough rent to get maximum Rent Assistance %	Average fortnightly Rent paid by customer	Average fortnightly Rent Assistance paid to customer
NSW	64.8	\$257	\$72
VIC	59.6	\$233	\$70
QLD	57.2	\$235	\$70
WA	52.6	\$223	\$71
SA	51.6	\$222	\$70
TAS	35.2	\$209	\$68
ACT	69.1	\$238	\$66
NT	61.6	\$234	\$71
Australia	58.9	\$239	\$71

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State, Territory and National outcomes for Parenting Payment (Single) pensioners receiving Rent Assistance.

State	Proportion paying enough rent to get maximum Rent Assistance %	Average fortnightly Rent paid by customer	Average fortnightly Rent Assistance paid to customer
NSW	73.1	\$332	\$87
VIC	70.7	\$306	\$87
QLD	71.6	\$311	\$90
WA	73.5	\$294	\$88
SA	69.9	\$292	\$88
TAS	48.1	\$258	\$85
ACT	78.6	\$365	\$86
NT	73.2	\$323	\$88
Australia	71.5	\$313	\$88

State, Territory and National outcomes for Youth Allowees receiving Rent Assistance.

State	Proportion paying enough rent to get maximum Rent Assistance %	Average fortnightly Rent paid by customer	Average fortnightly Rent Assistance paid to customer
NSW	58.6	\$214	\$62
VIC	56.3	\$201	\$59
QLD	51.8	\$193	\$59
WA	39.4	\$181	\$56
SA	41.4	\$184	\$57
TAS	29.7	\$174	\$54
ACT	71.1	\$218	\$67
NT	63.5	\$213	\$67
Australia	52.7	\$199	\$60

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State, Territory and National outcomes for families receiving Family Tax Benefit only (no other income support payment) and Rent Assistance.

State	Proportion paying enough rent to get maximum Rent Assistance %	Average fortnightly Rent paid by customer	Average fortnightly Rent Assistance paid to customer
NSW	82.8	\$424	\$76
VIC	72.3	\$366	\$74
QLD	75.2	\$371	\$75
WA	65.3	\$342	\$74
SA	65.5	\$331	\$71
TAS	38.0	\$286	\$65
ACT	90.5	\$445	\$67
NT	66.9	\$373	\$62
Australia	75.6	\$384	\$75

State, Territory and National outcomes for families receiving other pensions or allowances and Rent Assistance.

State	Proportion paying enough rent to get maximum Rent Assistance %	Average fortnightly Rent paid by customer	Average fortnightly Rent Assistance paid to customer
NSW	67.8	\$316	\$84
VIC	59.2	\$283	\$82
QLD	63.5	\$301	\$86
WA	53.2	\$276	\$83
SA	54.0	\$274	\$82
TAS	37.6	\$244	\$76
ACT	75.3	\$349	\$87
NT	64.7	\$306	\$84
Australia	62.5	\$299	\$84

[Rent assistance tables by SLA have not been included in electronic/hard copy]

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Output Group: 2.1 Housing Support

Question No: 91

Topic: Housing Affordability

Hansard Page: Written question on notice

Senator Collins asked:

1. Can you detail what data the Department collects on housing affordability?
2. Can you provide some data for the last six years by SLA and or State on:
 - a. Average private rent costs by key dwelling type and size?
 - b. Average housing prices by key dwelling type and size?
 - c. Median private rent costs by key dwelling type and size?
 - d. Median housing prices by key dwelling type and size?
3. Can you provide any other recent internal or commissioned research into housing affordability?

Answer:

1. Centrelink collects information on behalf of the Department about the rent paid by social security and family assistance recipients in order to administer the Rent Assistance program. The rental information it holds relates to the share of rent paid by individuals and couples. Some information about income and housing costs is collected through departmental surveys.
2. The Department does not collect information about average or median private rents or housing prices for different dwelling types.
3. The Department has not recently conducted or commissioned research specifically relating to housing affordability.

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Output Group: 3.1 Labour Market Assistance

Question No: 53

Topic: Long-term unemployed, January 1999 to 2004

Hansard Page: CA9/Written question on notice

Senator Collins asked:

Provide the number of long-term unemployed customers from 1999 to present.

Answer:

Number of FaCS long-term income support clients on unemployment payments, January 1999 to January 2004

Date	Long-term income support clients on unemployment payments
Jan 1999	446 850
Jan 2000	450 348
Jan 2001	409 276
Jan 2002	401 974
Jan 2003	399 267
Jan 2004	378 793

Source: *Labour Market and Related Payments: a monthly profile*. These are monthly averages, and include clients who received a nil rate of payment.

Unemployed clients are long-term where they are currently receiving Newstart Allowance or Youth Allowance (other) and have been receiving income support, for all payment types, for 12 months or more. This definition differs significantly from the ABS definition of long-term unemployment.

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Output Group: 3.1 Labour Market Assistance

Question No: 92

Topic: Australians Working Together

Hansard Page: Written question on notice

Senator Jacinta Collins asked:

a) Could the Department provide a list and details of all current programmes and funding, allocated under the Australians Working Together Package between 2001 and 2003?

Answer:

This answer will provide details for the FaCS portfolio only.

Name	Description	Funding
Getting people the right help	Better assessment - At Risk for assessing the needs of Indigenous Australians, people exempt from the Newstart and Youth Allowance activity tests and people recently released from prison	\$32 million
	Improved information technology	\$45 million
	Personal Support Programme	\$192 million
A Fair Go for Mature Age Workers	Annual interviews to encourage people on Mature Age Allowance, Partner Allowance and Widow Allowance to access assistance to help them get back into the paid workforce.	\$103 million
	Additional places in disability employment assistance services and rehabilitation	\$30 million
A Better Deal for People with Disabilities	Better Assessment and Early Intervention Disability Support Pension and Newstart and Youth Allowance (incapacitated)	\$65 million
	7,000 Disability Employment and Rehabilitation Places	\$57 million
	Funding of an internationally accredited system to make sure disability employment assistance services deliver quality outcomes	\$19 million
Helping Parents Return to Work	Annual interviews with Centrelink Personal Advisers and assessment.	\$191 million
	Outside school hours child care places for 5,300 children each year from July 2001. Better help with child care through the Jobs, Education and Training programme from September 2002.	\$16.2 million

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Help to participate	Working Credit	\$500 million
	Literacy and Numeracy Training Supplement	\$20 million
Promoting Self-Reliance for Indigenous People	Up to 12 servicing centres in remote areas will be established by Centrelink to service and support surrounding communities by 2004-05.	\$9 million
Community and Business Engagement	Prime Minister's Community Business Partnership and a communications campaign through the Australian Employers' Forum to improve employment opportunities for people with disabilities. Funding was also made available for communications and consultation with the community on implementation of AWT.	\$22 million
Planning for the Future	Evaluation of AWT	\$4.25 million
Voluntary Work and Community Work	Additional funding for Volunteering Australia to expand its network of volunteer centres and services	\$1.6 million

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Senator Jacinta Collins asked:

b) Could the Department provide an update on each of the programmes and explain how it operates in relation to the type of assistance provided to the target group?

Answer:

This answer will provide details for the FaCS portfolio only.

Name	Description
Getting people the right help	Personal Support Programme (PSP) helps people on income support who are vulnerable to social isolation and find it difficult to be involved in the workforce and/or the community. Participants may be facing homelessness, drug and alcohol problems, psychological disorders, domestic violence, financial management problems and/or long-term unemployment. PSP endeavours to bridge short-term crisis assistance and employment-related assistance.
	The aim of the Better Assessment - At Risk measure is for Personal Advisers in Centrelink to provide more individualised and intensive assessment of needs and requirements to people newly claiming Newstart Allowance (NSA)/Youth Allowance (YA) who have been recently released from prison, are Indigenous or have certain activity exemptions including for refugee status. Personal Advisers provide individualised assessment and referral for these customers to ensure that they are able to meet new or more flexible activity requirements.
A Fair Go for Mature Age Workers	As of September 2002 – a person aged between 50 and Age Pension age and getting Mature Age Allowance or Partner Allowance or Widow Allowance was invited to see a Centrelink Personal Adviser who would help them develop a plan that could include accessing employment services or perhaps doing activities like training, study, rehabilitation or voluntary work to help build or maintain skills. From 20 September 2003 – access to Mature Age Allowance and Partner Allowance for new customers was closed to make the system simpler. Most people, who would have claimed Mature Age and Partner Allowance under the old system, now get Newstart Allowance instead. A mature age person claiming Widow Allowance is required to have a yearly interview with a Personal Adviser.
A Better Deal for People with Disabilities	Better Assessment and Early Intervention (Disability Support Pension) This measure focuses more actively on identifying and developing individuals' capacity and directing them to appropriate interventions such as rehabilitation and disability employment services.
	Better Assessment and Early Intervention (Newstart Allowance (NSA)/Youth Allowance (YA) Incapacitated) NSA/YA customers who are ill or injured benefit from a more detailed assessment of their work capacity, which may involve referral to external medical or work capacity experts.

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	<p>Disability Employment and Rehabilitation Places AWT is providing an extra 16,000 disability employment assistance places over three years from September 2002. These places offer more help to people with disabilities, including parents and mature workers, especially in rural and remote areas and areas of high need. AWT is also providing 11,000 more rehabilitation places over four years (from 2002) to ensure that people with disabilities get better help with rehabilitation early on.</p>
Helping Parents Return to Work	<p>As of September 2002 – people receiving Parenting Payment whose youngest child was 12 or over, were required to have an annual interview with a Personal Adviser. At their interview, a Personal Adviser gives them information on the benefits of going back to work, ways to manage family and work and tips about how to look for work or take on study, training or volunteer work. It also details the range of financial assistance and services available to help parents. Personal Advisers also help parents prepare a participation plan and tell them about other support they can access, like child care and Job Network employment services.</p> <p>From 20 September 2003 - once their youngest child turns six, people receiving Parenting Payment are required to have the annual interview.</p> <p>Once a parents' youngest child turns 13, they are expected to do up to 150 hours of part-time activity over each six months (averaging six hours a week). This is to help them prepare for when they can no longer get Parenting Payment and would be expected to take up paid work.</p> <p>Better help with child care (September 2002) - the process for accessing Jobs, Education and Training (JET) child care special fee assistance has been simplified so that a wider range of parents who complete their participation requirements may be able to access assistance with childcare. More parents are able to get help to meet the "gap" fee for child care.</p>
Help to Participate	<p>Working Credit - started on 20 September 2003. It aims to encourage people of working-age who get income support payments to take up full-time, part-time or casual work by allowing them to keep more of their Centrelink payments while working.</p> <p>People can already earn a certain amount of money before their payments are reduced. Working Credit builds on this rule. People who have built up working credits use them to reduce the amount of income counted under the income test. This means they keep more of their Centrelink income support payments when they first start work.</p>
Language, Literacy and Numeracy Supplement	<p>Language, Literacy and Numeracy Supplement is a supplementary payment of \$20.80 a fortnight. The Supplement is paid to people who undertake approved language, literacy and numeracy training to overcome barriers they may have in gaining employment.</p> <p>The supplement recognises the extra cost that can be associated with training and will help support people while they undertake activities that can improve their employment prospects. The training course will be fully funded by the Government.</p>
Promoting Self-	<p>In July 2002 the Government funded twelve new Centrelink service</p>

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<p>Reliance for Indigenous People</p>	<p>centres to be set up for remote areas. These employ local Indigenous people and offer the full range of Centrelink services. Young Indigenous people are getting more help to stay on at school, get better skills and move into paid work.</p> <p>Indigenous people can also access the full range of assistance available from other AWT measures, such as Personal Advisers.</p>
<p>Voluntary Work</p>	<p>As of September 2002, Centrelink Personal Advisers have provided individualised assistance to a range of customers on income support including alerting them to volunteer opportunities to increase their skills and levels of participation in the community. Community organisations that choose to benefit from involving income support customers now have access to a wide range of volunteers with:</p> <ul style="list-style-type: none"> a greater variety of skills and work experience; the ability to make a time commitment to the organisation; and local knowledge, who are part of the local community.

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Senator Jacinta Collins asked:

The answer to the following two questions has been combined.

c) How many participants have gone through each programme since its commencement?

f) What has been the progress of each programme, including employment outcomes (full time, part time and casual employment outcomes) by gender, equity, age and target group?

Answer:

The following is a survey of currently available information that outlines the progress of various AWT measures at this point in time. This answer will provide details for the FaCS portfolio only.

Name	Description
Getting People the Right Help	Personal Support Programme In the first year PSP achieved twice the sustained employment outcomes anticipated with 4% of all exiting participants achieving a 26-week placement in employment. The current level of sustained employment outcomes, since the inception of the programme, is 7.8% of all exits from the programme.
	Better Assessment (At Risk) - At 20 February 2004, more than 39,400 of this customer group had seen a Personal Adviser, with more than 99% of those preparing a participation plan.
A Fair Go for Mature Age Workers	Most people who would previously have qualified for Mature Age Allowance (MAA) or Partner Allowance (PA) are now expected to claim Newstart Allowance (NSA). At 20 February 2004, over 8,100 voluntary MAA, PA and Widow Allowance customers have had initial interviews, with over 99% in all groups completing a participation plan. Over 1720 women have been granted Widow Allowance since 20 September 2003, with 73 of these opting to undertake an early Personal Adviser interview and all of these developing a Participation Plan. Over 25,200 NSA 50+ customers have had initial interviews, with over 99% developing a plan.
A Better Deal for People with Disabilities	Better Assessment (Newstart/Youth Allowance incapacitated) - As a result of this measure more appropriate exemptions are being given and more appropriate assistance is being identified. There has been an overall decrease of 19,037 (22%) in the number of job seekers with an activity test exemption (20 Sept 2002 - 5 March 2004). The number of Newstart Allowance/ Youth Allowance job seekers granted incapacity exemptions reduced by 25,673 (32%) while there was an increase of 11,985 in the number of people receiving other exemptions (Major Personal Crisis, Major Personal Disruption, Provisional or Pending Further Assessment).

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	<p>Better Assessment (Disability Support Pension) - From implementation on 20 September 2002 to end June 2003, there was a significant decrease (14%) in the number of people claiming Disability Support Pension compared to the same nine-month period in the previous year, and a decrease of approximately 20% in the number of claims granted.</p>
	<p>Disability Employment and Rehabilitation Places - Disability Employment Service providers commenced taking job seekers from September 2002. During 2002-03 the national job seeker target was exceeded with 5743 people receiving assistance. In 2003-04 the target set was 6,360 and to 23 January 2975 new job seekers have been assisted.</p> <p>In 2003-04 3,423 additional vocational rehabilitation places were made available through CRS Australia for Parenting Payment job seekers and 1,336 additional places for mature aged workers. As at 31 December 2003 CRS Australia had provided assistance to: 2,694 mature aged workers; and 391 Parenting Payment recipients.</p>
Helping Parents Return to Work	At 20 February 2004, over 114,800 parents have had a planning interview with 99.9% developing a plan. Negotiated activities on plans are chosen to suit each individual's circumstances and aspirations to help them prepare for work.
Help to Participate	Working Credit - Full management information on customers' use of Working Credit will not be available until May. However, some preliminary data indicates around 60,000 people have actually used their working credits and around 30,000 people have entered into a 12 week period during which it is easier for them to resume payments if a short-term job ends.
Personal Advisers	Currently more than 750 Personal Advisers (PAs) are employed in Centrelink throughout Australia, with an additional 62 to commence work by July 2004. By 20 February 2004 Personal Advisers had interviewed more than 213,400 customers targeted for assistance. Ninety seven per cent of customers who had an initial interview with a Personal Adviser developed a participation plan or had a renegotiated Preparing for Work agreement.
Voluntary Work	In 2002-03, 19,003 income support customers were referred to volunteer work through the Voluntary Work Initiative. An increased interest in volunteering as a participation activity was anticipated with the start of participation requirements for Parenting Payment customers and the new entrants to Newstart for people aged 50+ (ex Mature Age Allowance and Partner Allowance).

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Senator Jacinta Collins asked:

d) Can the department provide an itemised breakdown of where the funding has gone eg: advertising costs, Centrelink staff, external service providers or organisations etc?

Answer:

The Secretary (on behalf of the Minister) is not prepared to authorise the allocation of resources to answer this question, as this information is not readily available in published material and would require a significant allocation of resources to collate this information, which is held in various systems across different agencies.

Senator Jacinta Collins asked:

e) Will there be funding continuing to these programmes beyond 2004/2005? If not please outline the reasons why the programmes will no longer be funded.

Answer:

Some of the AWT package, which are the responsibility of FaCS are lapsing programmes and will be subject to review in the 2005-06 Budget context. Funding for other elements of the AWT package, which are not specific programmes will be considered in the light of the evaluation of AWT.

Senator Jacinta Collins asked:

The answer to the following two questions has been combined.

g) How do these programmes differ from ones provided by DEST or Job Network?

h) Could the department explain if and how the following initiatives currently in FaCS differ from services provided through DEWR and DEST and if there is any duplication in services delivered through Centrelink and Job Network to these target groups?

Answer:

A number of Commonwealth Government Departments are jointly responsible for the *Australians Working Together* package. These include the Departments of Employment and Workplace Relations (DEWR), Family and Community Services (FaCS), Education, Science and Training (DEST) and the Aboriginal and Torres Strait Islander Service (ATSIS). The gateway for delivering many of the initiatives introduced under AWT is Centrelink.

The *Australians Working Together* package is comprised of a number of distinct measures, which in the Portfolio Budget Statements have been grouped according to common themes. Each measure is distinct to the portfolio that is responsible for it and has a specific role to play in promoting and increasing participation. Consequently, there is no duplication of effort in the delivery of these measures.

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Output Group: 3.1 Labour Market Assistance

Question No: 93 & 94

Topic: Australians Working Together

Hansard Page: Written question on notice

Senator Collins asked:

Mature Age Persons

- a) Could the Department provide a list of all employment, education and training programmes targeted to mature age persons and the forward estimates for each of these programmes?
- b) Could the Department provide an update on each of the programmes and explain how it operates in relation to the type of assistance provide to the target group?
- c) How many participants have gone through each programme since its commencement?
- d) Can the Department provide an itemised breakdown of where the funding has gone eg: advertising costs, Centrelink staff, external service providers or organisations etc?
- e) Will there be funding continuing to these programmes beyond 2004/2005? If not please outline the reasons why the programmes will no longer be funded?
- f) What has been the progress of each programme, including any employment outcomes (full time, part time and casual employment outcomes) by gender, equity, age and target group?
- g) How do these programmes differ from ones provided by DEST or Job Network?

Parents

- a) Could the Department provide a list of all employment, education and training programmes targeted to parents returning to work and the forward estimates for each of these programmes?
- b) Could the Department provide an update on each of the programmes and explain how it operates in relation to the type of assistance provide to the target group?
- c) How many participants have gone through each programme since its commencement?
- d) Can the department provide an itemised breakdown of where the funding has gone eg: advertising costs, Centrelink staff, external service providers or organisations etc?
- e) Will there be funding continuing to these programmes beyond 2004/2005? If not please outline the reasons why the programmes will no longer be funded?
- f) What has been the progress of each programme, including any employment outcomes (full time, part time and casual employment outcomes) by gender, equity, age and target group?
- g) How do these programmes differ from ones provided by DEST or Job Network?

Answer:

There are no additional programmes in the FaCS portfolio regarding parents and mature age customers other than the measures already described in question 92. Please refer to the relevant sections in question 92 for further information on how AWT measures for mature age customers and parents are funded and implemented.

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Output Group: 3.1 Labour Market Assistance

Question No: 95

Topic: Australians Working Together

Hansard Page: Written question on notice

Senator Collins asked:

Jobless Households

- a) Could the Department provide a list of all employment, education and training assistance programmes targeted to jobless households and the forward estimates for each of these programmes?
- b) Could the Department provide an update on each of the programmes and explain how it operates in relation to the type of assistance provide to the target group?
- c) How many participants have gone through each programme since its commencement?
- d) Can the department provide an itemised breakdown of where the funding has gone eg: advertising costs, Centrelink staff, external service providers or organisations etc?
- e) Will there be funding continuing to these programmes beyond 2004/2005? If not please outline the reasons why the programmes will no longer be funded?
- f) What has been the progress of each programme, including any employment outcomes (full time, part time and casual employment outcomes) by gender, equity, age and target group?
- g) How do these programmes differ from ones provided by DEST or Job Network?

Answer:

There are no additional programmes in the FaCS portfolio regarding jobless families other than the measures already described in question 92.

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Output Group: 3.1 Labour Market Assistance

Question No: 96

Topic: Australians Working Together

Hansard Page: Written question on notice

Senator Collins asked:

Regional Employment Assistance

- a) Could the Department provide a list of all employment, education and training assistance programmes targeted to unemployed persons in regional and rural Australia and the forward estimates for each of these programmes?
- b) Could the Department provide an update on each of the programmes and explain how it operates in relation to the type of assistance provide to the target group?
- c) How many participants have gone through each programme since its commencement?
- d) Can the department provide an itemised breakdown of where the funding has gone eg: advertising costs, Centrelink staff, external service providers or organisations etc?
- e) Will there be funding continuing to these programmes beyond 2004/2005? If not please outline the reasons why the programmes will no longer be funded?
- f) What has been the progress of each programme, including any employment outcomes (full time, part time and casual employment outcomes) by gender, equity, age and target group?
- g) How do these programmes differ from ones provided by DEST or Job Network?

Answer:

This question is not applicable to the Family and Community Services portfolio.

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Output Group: 3.1 Labour Market Assistance

Question No: 155

Topic: Gold Book

Hansard Page: CA13

Senator Collins asked for a copy of the most recent Gold Book.

Answer:

Please find attached a copy of the January 2004 Gold Book. Also, please be aware that the Gold Book can be accessed on the internet at:

http://www.facs.gov.au/internet/facsinternet.nsf/aboutfacs/programs/monthly_profile.htm

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Output Group: 3.2 Support for People with a Disability

Question No: 54

Topic: Flows onto Disability Support Pension

Hansard Page: CA23

Senator Collins asked:

Going back to 1996, what number and percentage of people granted DSP had:

- a) previously been receiving another payment?
- b) gone straight to DSP as opposed to those who go onto DSP from another payment?
- c) gone onto Newstart while they waited for their DSP claim to be assessed?

Answer:

Data is only available back to 1998-99.

- a) Number and percentage of new DSP customers who transferred from another payment

2002-03	% of new claims	2001-02	% of new claims	2000-01	% of new claims	1999-00	% of new claims	1998-99	% of new claims
36,787	54.6%	44,380	55.9%	42,645	55.2%	37,054	56.3%	38,682	55.5%

- b) Number and percentage of new DSP customers who did not transfer from another payment

2002-03	% of new claims	2001-02	% of new claims	2000-01	% of new claims	1999-00	% of new claims	1998-99	% of new claims
30,622	45.4%	35,070	44.1%	34,554	44.8%	28,745	43.7%	31,006	44.5%

- c) This information is not available.

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Output Group: 3.2 Support for People with a Disability **Question No: 55 and 98**

Topic: Access of people receiving disability support pension to labour market and rehabilitation services.

Hansard Page: CA129 and Written question on notice

Senator Michael Forshaw and Senator Jacinta Collins asked: Can you provide us with information on the access of people receiving disability support pension to labour market and rehabilitation services?

We are seeking to know how many people in receipt of DSP in the years 2000-01, 2001-02, 2002-03 and 2003-04 to date have accessed the following programs:

- a) Disability Employment Services;
- b) Business Services;
- c) Workplace Modification Scheme;
- d) CRS;
- e) Language and Literacy Training;
- f) Pensioner Education Supplement;
- g) Wage Subsidy Scheme; and
- h) Personal Support Program.

Answer:

	<u>2000-01</u>	<u>2001-02</u>	<u>2002-03</u>	<u>2003-04¹</u>
a) Disability Employment Services	42,822	45,319	46,985	.. not available
(all DSP clients assisted throughout the year)				
b) Business Services	16,509	17,248	18,720	... not available
(Business Services does not include those services that provide open or open and supported assistance. Business Services is included in (a) above for all disability employment services).				
c) Workplace Modifications Scheme	not available	not available	not available	not available
d) CRS (*DSP clients as at 31/12/03)	9,326	8,673	6,942	6,714*
e) Language, Literacy and Numeracy Training (LLNT is actually a DEST programme. DSP data is not available.)	not available	not available	not available not available
f) Pensioner Education Supplement	15,028	17,868	19,502	15,670

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	<u>2000-01</u>	<u>2001-02</u>	<u>2002-03</u>	<u>2003-04</u> ¹
g) Wage Subsidy Scheme (DSP numbers not available – figures represent total number of clients assisted)	3,142	1,931	2,835	1,616
h) Personal Support Program (the PSP commenced on 1 July 2002. The smaller number of PSP recipients to the end of February 2004 reflects the cessation of former Community Support Programme (CSP) participants moving into the new PSP in 2001-02. Many former CSP participants have worked through the PSP much quicker than a totally new commencement in the PSP.)	not applicable	not applicable	2,531	822

¹ consumer numbers as at February 2004 unless indicated otherwise.

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Output Group: 3.2 Support for People with a Disability

Question No: 56

Topic: Case Based Funding

Hansard Page: CA131/Written question on notice

Senator Forshaw asked:

Please provide a list of all open employment services and business services providers, with their maximum capacity of places.

Answer:

Disability Employment service providers currently receive two forms of funding to assist people with a disability – block grant and case based funding.

Under block grant funding services are required to assist a minimum number of clients for the year. Under case based funding services are allocated a number of places to assist clients. These places may be re-used if a client leaves the services.

The attached tables list the combined block grant targets and case based funding places for each open, supported and combined open/supported service in Australia.

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ASSISTANCE BEING PROVIDED BY SUPPORTED EMPLOYMENT SERVICES IN 2003-04		
State/ Territory	Service	Block Grant and Case Based Funding*
ACT	Pack 'n' Post	29
ACT	Ezi-Iron	10
ACT	The Cut Cloth Shop	17
ACT	Unitronics	16
ACT	Contract Solutions	6
ACT	Koomarri Queanbeyan	19
NSW	Central Coast Work Services	9
NSW	Goodwill Laundry	16
NSW	Ozanam Industries - West Ryde	41
NSW	Ozanam Industries - Stanmore	46
NSW	Castlereagh Industries St Vincent de Paul	26
NSW	Access Industries - Hamilton	184
NSW	Access Industries - Seven Hills	127
NSW	Access Industries - Lithgow	25
NSW	Access Industries - Kingsgrove	42
NSW	Amaroo Industries - Redfern	115
NSW	Amaroo Industries - Bankstown	154
NSW	Amforce - Labour Solutions	79
NSW	Amaroo Industries - Picton and Southern Highlands	91
NSW	Amaroo Industries - Castle Hill	55
NSW	Print 35 (Jewish Care)	8
NSW	SCI Commercial Operations - Mascot	24
NSW	Stitches and Prints	11
NSW	Bega Valley Work Crew	10
NSW	Tulgeen Group Riverside Nursery - Bega	9
NSW	Eloura Industries Workshop	44
NSW	Eloura Industries Workcrew	20
NSW	Delando Corporation Limited	47
NSW	Endeavour Industries - Cessnock	57
NSW	AFFORD - Bowman Cottage	16
NSW	AFFORD Liverpool	37
NSW	AFFORD Campbelltown	38
NSW	AFFORD Marrickville	83
NSW	AFFORD Bankstown	54
NSW	House with No Steps Packaging - Newcastle	55
NSW	AFFORD Cherrywood Village	29
NSW	Greenacres Industries	167
NSW	Gunnedah Workshop Enterprises Limited	34
NSW	Inala-Yurunga Workshop	34
NSW	Lambing Flat Employment Services	43
NSW	Greenwich Mail Plus	42
NSW	MowMentus Lawn Care	14
NSW	New Horizons Enterprises - North Ryde	79

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NSW	Valley Industries	54
NSW	Manning Great Lakes Mowing Services	32
NSW	Mullala Nursery	16
NSW	Hunter Special Industries	90
NSW	Northaven Limited - Inverell	36
NSW	Wangarang Industries	114
NSW	Paraquad NSW - Newington	11
NSW	Prestige Packing Co., Harris Park	55
NSW	Buckprint Graphics Surry Hills	18
NSW	Prestige Packing Co., Redfern	111
NSW	Enterpraise Supported Employment Service	46
NSW	Prestige Packing Co., West Ryde	25
NSW	Sunnyfield Industries	63
NSW	Ablite	26
NSW	Allambie Packaging	26
NSW	Witmore Enterprises	17
NSW	Civic Industries - Caringbah	75
NSW	David Morgan Enterprises	82
NSW	Westhaven Industries	66
NSW	Aussie Biscuits - Kev's Coffee Lounge	28
NSW	Hunter Valley House With No Steps	140
NSW	National House Workshop - Belrose	80
NSW	Summerland House	55
NSW	Bantry Bay Workshop	28
NSW	Lachlan House Home Services	16
NSW	The Flagstaff Group	143
NSW	TSC Business Services- Girraween	35
NSW	TSC Business Services - Frenchs Forest	90
NSW	Working Options	54
NSW	Vispo Cleaning Services	38
NSW	Cumberland Industries - Baulkham Hills	86
NSW	Cumberland Industries - Auburn	94
NSW	Cumberland Industries - Mt Druitt	127
NSW	Cumberland Industries - Blacktown	97
NSW	Direct Contractors	55
NSW	Upper Crust Food and Catering Normanhurst	13
NSW	Caloola Vocational Services Incorporated	32
NSW	Glen Industries - Glen Innes	26
NSW	Kurri Contracting Service	30
NSW	Illawarra Vocational Services Business Centre	39
NSW	Endeavour Industries - Goulburn	58
NSW	Sharpro Industries - 28 Pomeroy St	55
NSW	Sharpro Industries - Parramatta Rd	21
NSW	Terama Industries Inc.	40
NSW	Ningana Enterprises - Griffith	32
NSW	SGSI - Kogarah Packaging and Distribution	47
NSW	SGSI - Arncliffe Business Service	64
NSW	Orana Industries and Mudgee Recycling	36
NSW	Miroma	14

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NSW	Qualitec	12
NSW	Special People in Need of Support	15
NSW	Shoalhaven Advance Industries - Nth Nowra	77
NSW	Kurrajong Waratah	99
NSW	Lasercraft Australia Ltd	20
NSW	Yumaro Leisure Wear - Moruya	67
NSW	Carlginda Enterprises	21
NSW	Byron Bay Herb Nursery	14
NSW	Windgap Enterprises	28
NSW	Wincrew Services	23
NSW	Winpex Printing Service	10
NSW	Huntley Berry Farm	12
NSW	Westworks	21
NSW	Hoxton Industries Specialised Packaging Services	58
NSW	Hoxton Industries Furniture Manufacturing Services	14
NSW	Hoxton Industries Cleaning Services	5
NSW	Hoxton Industries Cutting Division	35
NSW	Windara Nursery and Tearooms	17
NSW	Challenge Supported Businesses	42
NSW	Ballina Shire Council Regional Works Crew	8
NSW	Coffs Harbour Challenge	34
NSW	Fairhaven Centre ATC	87
NSW	Challenge Electronics	37
NSW	Orara & Clarence Industries	40
NSW	Jindalee Enterprises	30
NSW	CNS Precision Assembly	16
NSW	Tri-Star Employment Support	38
NSW	Macleay Valley Enterprises	39
NSW	Louisa Johnston Catering Service and Plant Nursery	7
NSW	Lismore Challenge Vocational Services	86
NSW	Mai Wel Ltd	77
NSW	Gwydir Industries - Moree	31
NSW	Challenge Timber Products	9
NSW	Koora Industries	23
NSW	Challenge Recycling	22
NSW	Uniforms 'R' Us	12
NSW	Challenge Contracts Service	16
NSW	Challenge Mobile Workcrew	5
NSW	Challenge TASC Group	11
NSW	Challenge Garden Centre	30
NSW	EarthStar Foods	13
NSW	Kalianna Workshop and Contract Services	30
NSW	Twin City Laundry	14
NSW	Pine Lodge - Cooma	20
NSW	Koombah Enterprises - Cooma	11
NSW	A-Team Workcrew	5
NSW	Divine Foods	8
NSW	South Haven Support Services	4
NSW	Travelling Tastees	8

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NSW	Cypress Centre Linen Service	12
NSW	Cypress Centre Crewcuts	5
NSW	Cypress Centre Ironing Basket	6
NSW	Taskwrights	16
NSW	Pinecom	20
NSW	Welby Garden Centre	41
NSW	Bathurst Woodproducts	35
NSW	Glenray Work Crew	4
NSW	Bathurst Laundry	29
NSW	Picton Plants	35
NSW	Eurella Community Services	26
NSW	Thorndale Centre	52
NSW	Crowle Industries	58
NSW	Industrial Therapy - Peat Island Centre	40
NSW	Castlereagh Learning Service	15
NSW	Western Sydney Developmental Disability Service	86
NSW	Mamre Contractors	20
NSW	Elouera Industries	41
NSW	Bourke Laundry Service Incorporated	13
NSW	KHS Complete Property Services	21
NSW	Crowle Employment Services	29
NSW	AFFORD Ingleburn	77
NSW	Hunter Contracts	30
NSW	Hunter Joblink	37
NSW	Leeton Ironing Basket	6
NSW	AFFORD Minchinbury	102
NSW	SGSI - Sutherland Business Service	51
NSW	Chatswood Industries	95
NSW	Chatswood Woodwork	13
NSW	Blayney Taskforce	6
NSW	Rockdale Community Nursery	16
NSW	AFFORD Labour Outsourcing	63
NSW	Kalorama Farm	13
NSW	Sylvanvale Industries - Catering	13
NSW	Sylvanvale Industries - Site Services	6
NSW	Sylvanvale Industries - Contracts	18
NSW	DSA Lawn Maintenance	4
NSW	LFE Breakout Industries	19
NSW	Challenge Narrabri	23
NSW	TSC Business Service - Wetherill Park	58
NT	Kokoda Industries	60
NT	Bindi Centasales	46
NT	Palmerston Business Service	22
QLD	Holy Cross Activity Therapy Centre (Woolloowin)	7
QLD	Holy Cross Laundry Business Service	48
QLD	Keystone	13
QLD	Red Cross Business Services (Gympie)	43
QLD	Bowen Business Service	8
QLD	Endeavour Foundation (Warwick Business Service)	36

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QLD	Endeavour Industries Strathpine	49
QLD	Ipswich Business Service	37
QLD	Cairns Business Service	60
QLD	Endeavour Business Service (Yeerongpilly)	92
QLD	Endeavour Industries (Gladstone)	33
QLD	Endeavour Foundation Goomborian Farm	30
QLD	Clive William Taylor Farm Home Hill	13
QLD	Mackay Business Service	62
QLD	Endeavour Foundation Mareeba Farm	24
QLD	Endeavour Industries Maroochydore	46
QLD	Endeavour Industries (Maryborough)	52
QLD	Endeavour Industries Northgate	157
QLD	Endeavour Industries (Redcliffe)	59
QLD	Endeavour Industries (Rockhampton)	62
QLD	Endeavour Industries (Southport)	75
QLD	Endeavour Enterprises Business Service	119
QLD	Townsville Business Service	47
QLD	Endeavour Industries and P.R. Sisson Farm	72
QLD	Endeavour Industries (Wacol Workshop)	87
QLD	Endeavour Business Service - Kingaroy	14
QLD	Leichhardt Creek Farm	11
QLD	Innisfail Business Service	28
QLD	Endeavour Foundation (Pathways Workshop)	80
QLD	Endeavour Foundation (Toowoomba Farm)	19
QLD	Endo's Nursery	18
QLD	Endeavour Foundation (Williams Centre)	23
QLD	Endeavour Foundation - Kajewski Centre	23
QLD	Horizon - Business Services	41
QLD	Help Enterprises Business Service	89
QLD	KBH Enterprises	25
QLD	Multicap Employment Service	74
QLD	CPLQ Activity Tingalpa Employment	26
QLD	CPLQ Rocklea ATC	31
QLD	Printabout Strathpine	19
QLD	Printabout (City)	17
QLD	Mach 1 Positive Production	44
QLD	Lockwood Enclave	10
QLD	Anuha Supported Employment Service	39
QLD	Gumnut Place	22
QLD	Ipswich Workers Community Cooperative	32
QLD	Boomerang Garden Care Crew Service	26
QLD	Endeavour Recycling	32
SA	Ridleyton Supported Employment Centre	63
SA	Kent Town Supported Employment Centre	57
SA	Melrose Park Supported Employment Centre	48
SA	Unley Supported Employment Centre	41
SA	Loxton Supported Employment Centre	41
SA	Mount Gambier Supported Employment Centre	24
SA	Murray Bridge Supported Employment Centre	31

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SA	Port Augusta Supported Employment Centre	15
SA	Port Pirie Supported Employment Centre	30
SA	Wingfield Supported Employment Centre	73
SA	RSB Industrial Services	81
SA	Barkuma Industries	85
SA	Barkuma Industries	54
SA	B.E. Wood Werx	63
SA	Mid North Contracts	26
SA	Bedford - Panorama	385
SA	Bedford - Adelaide Property and Gardens (South)	79
SA	Bedford - Adelaide Property and Gardens (North)	80
SA	Gambier Contracts Inc	41
SA	Heritage Industries Inc	64
SA	Hands On SA - Kent Town	82
SA	Hands On SA - Oakden	88
SA	Melaleuca Centre Inc	11
SA	Lifestyle Services	133
SA	Craigburn	31
SA	Norfolk Industries	49
SA	Horizon Industries	93
SA	Work Crews	12
SA	Trak Furniture	38
SA	Brighton Supported Jobs	114
SA	Torrensville Facility	224
SA	Elizabeth Facility	91
SA	Gepps Cross Facility	77
SA	Wirrawee Inc.	21
SA	Compass Contracting Services	31
SA	Community Vocational Support	32
SA	Victor Harbor Supported Employment	26
SA	Mt Barker Supported Employment	25
SA	Product Action	26
SA	SA Wire Ware	37
SA	Inprint Computing	25
SA	Millicent Work Option Centre Inc	30
SA	Autism - Towards a Skilled Crew	17
SA	Autism - Work Link	12
SA	Grandma's Pantry	13
SA	Employment Access	66
SA	OptCom	34
SA	Phoenix Society Inc. Whyalla Outlet	52
TAS	Tastex Knitwear Inc.	11
TAS	Vincent Industries	90
TAS	St Vincent Industries, Hobart	30
TAS	Tadpac Print	17
TAS	Cerebral Palsy Association	21
TAS	Self Help Workshop	58
TAS	Plane Tree Studio	14
TAS	TAHUNE POTTERY	6

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TAS	TAHUNE FIELDS	43
TAS	Oakdale Industries	31
TAS	Walkabout Industries	32
TAS	Mailhouse Tasmania	60
TAS	Devon Industries	92
TAS	BlueLine Laundry	49
TAS	Bluegum Home & Garden Maintenance	16
VIC	Ozanam Enterprises	56
VIC	Creative Opportunities	65
VIC	Melba Supported Employment	5
VIC	Dual Ware Footscray	52
VIC	Ability Press	11
VIC	Dual Ware Mooroopna	65
VIC	Wannon Metal Designs	32
VIC	Nigretta	29
VIC	Dual Ware Industries Northern	25
VIC	McGregor House	17
VIC	Aware Industries	144
VIC	Sunraysia Supported Employment Services	20
VIC	Jumbo Toys	28
VIC	Hi-City Grounds Maintenance	54
VIC	Hi-City Enclaves	26
VIC	Wallara Industries	63
VIC	Knoxbrooke Supported Employment Service	42
VIC	GDP Industries	38
VIC	Noweyung Business Services	37
VIC	Karkana Support Services	39
VIC	Yarra View Nursery	70
VIC	Churinga Employment Support Service	17
VIC	MLI Services	97
VIC	Kyeema Centre	22
VIC	Seawinds Wholesale Nursery	5
VIC	Windward Industries	12
VIC	Latrobe Valley Enterprises	35
VIC	St Laurence Disability Services - Colac	31
VIC	Oakleigh Centre Industries	107
VIC	Olinda Creek House and Garden	27
VIC	Printon & the Home Maintenance Team	27
VIC	Lewis Industries	82
VIC	Mint 'n Sage	8
VIC	Work Training Programs	13
VIC	Foster Place	26
VIC	NADAVOC Industries Timber Products	74
VIC	NADRASCA Employment Services	69
VIC	Woorinyan Employment Support Service Enclaves	54
VIC	Watermark Paper Mill	36
VIC	The Terrace	25
VIC	Bendigo Environmental Service	47
VIC	Calico Country	27

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VIC	RVIB Enterprises	70
VIC	Murdoch Community Services Employment Program	46
VIC	Adult Training and Support Service	48
VIC	Good Looking Lawns Work Crew	11
VIC	VATMI Industries Hawthorn	114
VIC	VATMI Industries Keon Park	90
VIC	Sandhurst Enterprises	68
VIC	Knox Combined Industries	46
VIC	South-East Industries	99
VIC	Shannon Park Industries	31
VIC	Highpoint Industries	96
VIC	The Rehabilitation Equipment Centre	4
VIC	Gum Leaf Products	4
VIC	Brite Industries	144
VIC	Waverley Industries Ltd.	125
VIC	Mawarra Centre	26
VIC	The Wool Factory	41
VIC	Kyneton Copy Centre	16
VIC	Woodbine Adult Services Employment Programs	22
VIC	Warracknabeal Laundromat	8
VIC	Clear Cut Gardening Service	10
VIC	Warrnambool Steam and Clean	13
VIC	Fire & Clay	22
VIC	Ballarat Regional Industries	93
VIC	The Gateway Centre	43
VIC	Merriwa Industries	63
VIC	Y.E.S.S. Industries	31
VIC	Jiffy Business Services	20
VIC	Green Thumbs Service Team	6
VIC	A.Q.A. Supported Employment	8
VIC	Integ Work Crew	5
VIC	Waverley Helpmates	27
VIC	Aspire	34
VIC	Taskmasters Inc.	36
VIC	Stawell Intertwine Services	23
VIC	VicWest Recyclers	11
VIC	Network Q	82
VIC	R E Ross Industrial Centre	26
VIC	Dial 'A' Lunch	13
VIC	Arts Project Australia	12
VIC	Design-a-Copy	12
VIC	North East Training and Employment	21
VIC	BEA Windows	37
VIC	Clearwater Business Services	91
VIC	Brunswick Industries Association	57
VIC	G.A.T.E. Enterprises	32
VIC	Murray Employment Services	51
VIC	Birra Enterprises	43
VIC	Royal Enterprises Limited	118

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VIC	Mambourin Sensory Gardens	45
VIC	Back To Back Theatre	5
VIC	McCallum Industries	60
VIC	Central Access Supported Employment	23
VIC	Cooinda	14
VIC	Murray Industries Swan Hill	21
VIC	The Grange Kerang	9
VIC	St Laurence Adult Unit	33
VIC	St Laurence Big Bag Band	3
VIC	Warrnambool Function Centre	7
VIC	Melton Regional Industries	40
VIC	Noweyung Business Services (Sale)	13
VIC	Clean Force Property Services	30
VIC	ONsite Employment Support	89
WA	Activ Industries Geraldton	30
WA	Activ Mining Supplies Kalgoorlie/Boulder	23
WA	Activ Textile Products	64
WA	Activ Industries East Victoria Park	123
WA	Activ Industries Osborne Park	201
WA	Activ Industries Rockingham	61
WA	Activ Industries Albany	54
WA	Activ Industries Fremantle	148
WA	Activ Industries Bunbury	113
WA	Activ Industries Embleton	102
WA	Activ Industries Esperance	23
WA	Activ Industries Narrogin	18
WA	Goodwill Industries	63
WA	Paraquad Industries	212
WA	GSI Canning Vale	198
WA	GSI Shops	84
WA	Westcare Industries	50
WA	Workpower South	124
WA	Workpower North	167
WA	Workpower Ecosystem Management Services	12
WA	Activ Property Care	103
WA	Westcare Bassendean	74
WA	Activ Timber Products Bentley	175
WA	Westcare Foodpak	12
TOTAL		19490

* The figures include the target number of people each service is funded to assist during the year under Block Grant Funding and the number of places each service was funded to provide, as at 5 March 2004, under the Australians Working Together Initiative, CBF Trials 1&2 and Growth Funding.

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Output Group: 3.2 Support for People with a Disability **Question No: 57**

Topic: Employment Services Funding

Hansard Page: CA132

Senator Michael Forshaw asked: In terms of funding, what is the recurrent funding for open employment services and business services for 2003-04 and what is the funding in the forward estimates?

Answer:

The amounts for 2003-04 shown in the table below for open employment services and business services are indicative estimates of funding only. Funding estimates for 2004-05 and onwards are not available.

	\$m	\$m	\$m	\$m
	<u>2003-04</u>	<u>2004-05</u>	<u>2005-06</u>	<u>2006-07</u>
Open employment services	144.070	n/a	n/a	a
Business services (supported)	121.886	n/a	n/a	n/a
Open & supported services	16.460	n/a	n/a	n/a
Total	282.416			

n/a - not available

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Output Group: 3.2 Support for People with a Disability ...

Question No: 99

Topic: Open Employment Services and Business Services

Hansard Page: Written question on notice

Senator Michael Forshaw asked:

- a) What is the amount of funding for each of the various categories of assistance for both Open Employment Services and Business Services under the case based funding arrangements?
- b) What is the average funding for each of the various categories of assistance for both Open Employment Services and Business Services under the block funding arrangements?
- c) What is the advertising budget estimated to be for the disability reform packages including the changes to Open Employment Services and Business Services schemes and the award wage restructuring scheme?
- d) How many unique users (not counting individuals multiple times) are currently using Open Employment Services per annum?
- e) (i) Why is the Open Employment Assistance capped and the Job Network uncapped?
(ii) Is this discriminating against the disabled?

Answer:

- a) The current funding for case based funding employment assistance (paid for up to 18 months until a 26 week outcome is achieved) is:

Funding Level	\$Amount*
1	5,346
2	8,173
3	11,814
4	17,567

* GST inclusive

The current funding for case based funding maintenance (paid annually) is:

Funding Level	\$Amount*
1	3,850
2	5,775
3	8,470
4	11,550

* GST inclusive

The above funding amounts apply to both Open Employment Services and Business Services.

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- b) Average block grant funding (cost per place) in 2002-03 for each of the various categories of assistance was as follows:

Open Employment Services	\$2,862
Business Services	\$6,207
Open and Business Services	\$3,986

- c) No specific funding for advertising was provided for the disability reform packages.
- d) In the 2002-03 financial year, 43,879 individuals received support from Open Employment Services.
- e) (i) Open employment assistance places cannot realistically be expanded beyond those already announced in previous budgets until such time as the disability employment assistance reforms are implemented, and
(ii) No.

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Output Group: 3.2 Support for People with a Disability Question No: 100

Topic: Administered Programs

Hansard Page: Written question on notice

Senator Forshaw asked:

Could you provide a list of all administered programmes in the Disability Service Reforms Branch, Office of Disability and the National Disabilities Service Branch including:

- a) A description of the programmes;
- b) number of people directly receiving funds/assistance under the programmes;
- c) a breakdown on those receiving funds/assistance under the programmes by electorate;
- d) the policy objective of the programmes;
- e) whether the programmes are ongoing;
- f) the funding in each financial year of the forward estimates for the programmes (with a breakdown of administered and departmental expenses), including:
 - how much funding was allocated for the programmes;
 - how much is committed to the programmes; and
 - how much is unspent.
- g) indication of whether an evaluation of the programmes effectiveness has been conducted:
 - if so, when that evaluation occurred; and
 - if so, the conclusion of that evaluation.

Answer:

Response covered in Question on Notice 125.

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Output Group: 3.2 Support for People with a Disability

Question No: 101

Topic: Senior Executive Officers (or equivalent) employed

Hansard Page: Written question on notice

Senator Forshaw asked:

How many Senior Executive Officers (or equivalent) were employed in the Disability Service Reforms Branch, Office of Disability and the National Disabilities Service Branch in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04.

Answer:

FaCS was not formed until October 1998. Between 1998-99 and 2003-04, the Disability Service Reforms Branch and the Office of Disability have both been headed by a Senior Executive Service officer. National Disability Services, which was formed in January 2001, is not headed by a Senior Executive Service officer.

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Question No: 102

Topic: Staff Wages

Hansard Page: Written question on notice

Senator Forshaw asked:

What was the base and top (including performance pay) wages of APS 1, 2, 3, 4, 5, 6 (or equivalent), Executive Level 1 and 2 (or equivalent), and SES band 1, band 2 and band 3 (or equivalent) in the Disability Service Reforms Branch, Office of Disability and the National Disabilities Service Branch in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04.

Answer:

Information about the remuneration of FaCS staff can be found in FaCS Annual Reports. There is nothing in the earnings of senior staff within the disability area that varies substantially from departmental averages reported in the Annual Report.

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Question No: 103

Topic: Average salary for an SES (or equivalent)

Hansard Page: Written question on notice

Senator Forshaw asked:

What was the average salary for an SES (or equivalent) in the Disability Service Reforms Branch, Office of Disability and the National Disabilities Service Branch in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04.

Answer:

Response covered in Question on Notice 102 and 123.

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Question No: 104

Topic: Mobile phones

Hansard Page: Written question on notice

Senator Forshaw asked:

How many staff had mobile phones issued by the Disability Service Reforms Branch, Office of Disability and the National Disabilities Service Branch in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04 to date;

Answer:

Response covered in Question on Notice 129.

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Output Group: 3.2 Support for People with a Disability

Question No: 105

Topic: Mobile phone bill

Hansard Page: Written question on notice

Senator Forshaw asked:

What was the total mobile phone bill for the Disability Service Reforms Branch, Office of Disability and the National Disabilities Service Branch in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04 to date.

Answer:

Response covered in Question on Notice 130.

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Output Group: 3.2 Support for People with a Disability

Question No: 106

Topic: SES cars

Hansard Page: Written question on notice

Senator Forshaw asked:

How many SES (or equivalent) were issued with cars in the Disability Service Reforms Branch, Office of Disability and the National Disabilities Service Branch in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04;

Answer:

At all times between October 1998 and now, the two Senior Executive Officers heading the Disability Service Reforms Branch and the Office of Disability have been entitled to a car under the terms of their employment.

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Question No: 107

Topic: Management retreats/training

Hansard Page: Written question on notice

Senator Forshaw asked:

Could you please list all 'management retreats/training' conducted by the Disability Service Reforms Branch, Office of Disability and the National Disabilities Service Branch which were attended by employees during 2000-01, 2001-02, 2002-03, 2003-04 to date. For such meetings held off-site (from the Disability Service Reforms Branch, Office of Disability and the National Disabilities Service Branch), could you please indicate:

- a) where (location and hotel) and when they were held;
- b) how much was spent in total;
- c) how much was spent on accommodation;
- d) how much was spent on food;
- e) how much was spent alcohol/drinks; and
- f) was spent on transport.

Answer:

Response covered in Question on Notice 124.

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Output Group: 3.2 Support for People with a Disability

Question No: 108

Topic: Overseas trips of staff

Senator Forshaw asked:

How many overseas trips were taken by employees in the Disability Service Reforms Branch, Office of Disability and the National Disabilities Service Branch in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04 to date.

- What were the destinations of each of these overseas trips.

Answer:

Response covered in Question on Notice 132.

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Output Group: 3.2 Support for People with a Disability

Question No: 109

Topic: Cost of overseas trips of staff

Senator Forshaw asked:

What was the total cost of overseas trips of staff for by the Disability Service Reforms Branch, Office of Disability and the National Disabilities Service Branch in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04 to date.

- With a breakdown on the cost of accommodation allowances, food allowances and airflights.

Answer:

Response covered in Question on Notice 134.

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Output Group: 3.2 Support for People with a Disability

Question No: 110

Topic: Cost of domestic trips of staff

Senator Forshaw asked:

What was the total cost of domestic trips of staff for by the Disability Service Reforms Branch, Office of Disability and the National Disabilities Service Branch in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04 to date.

- With a breakdown on the cost of accommodation allowances, food allowances and airflights.

Answer:

Response covered in Question on Notice 135.

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Output Group: 3.2 Support for People with a Disability

Question No: 111

Topic: Overseas trips of Ministerial Staff

Senator Forshaw asked:

How many overseas trips of Ministerial Staff were paid for by the Disability Service Reforms Branch, Office of Disability and the National Disabilities Service Branch in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04 to date.

Answer:

Response covered in Question on Notice 136.

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Question No: 112

Topic: Cost of overseas trips of Ministerial Staff

Senator Forshaw asked:

What was the total cost of overseas trips of Ministerial Staff paid for by the Disability Service Reforms Branch, Office of Disability and the National Disabilities Service Branch in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04 to date.

Answer:

Response covered in Question on Notice 137.

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Output Group: 3.2 Support for People with a Disability

Question No: 113

Topic: Cost of Advertising

Senator Forshaw asked:

How much was spent on advertising by the Disability Service Reforms Branch, Office of Disability and the National Disabilities Service Branch in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04 to date.

Answer:

Response covered in Question on Notice 141.

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Output Group: 3.2 Support for People with a Disability

Question No: 115

Topic: Cost of Advertising

Senator Forshaw asked:

How much was spent on advertising which provided electorate breakdowns of spending by the government on programmes within the Disability Service Reforms Branch, Office of Disability and the National Disabilities Service Branch in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04 to date.

Answer:

Response covered in Question on Notice 143.

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Question No: 114

Topic: Publications

Senator Forshaw asked:

Did the Disability Service Reforms Branch, Office of Disability and the National Disabilities Service Branch produce publications that provided electorate breakdowns on spending on government programmes in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04 to date.

Answer:

Response covered in Question on Notice 142.

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Question No: 116

Topic: Cost of consultancies

Senator Forshaw asked:

How much was spent on consultancies by the Disability Service Reforms Branch, Office of Disability and the National Disabilities Service Branch in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04 to date.

Answer:

Response covered in Question on Notice 138.

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Output Group: 3.2 Support for People with a Disability

Question No: 117

Topic: Surveys of attitudes towards programmes

Senator Forshaw asked:

Did the Disability Service Reforms Branch, Office of Disability and the National Disabilities Service Branch conduct any surveys of attitudes towards programmes run by their department in 1997/1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03, 2003-04 to date.

Answer:

Response covered in Question on Notice 139.

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Output Group: 3.2 Support for People with a Disability

Question No: 118

Topic: Surveys

Senator Forshaw asked:

On what programmes administered by the Disability Service Reforms Branch, Office of Disability and the National Disabilities Service Branch were surveys conducted.

- What were the findings of these surveys.

Answer:

Response covered in Question on Notice 140.

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Output Group: 3.4 Support for the Aged

Question No: 1

Topic: Pension Bonus Scheme

Hansard Page: Written question on notice

Senator Forshaw asked:

Provide a brief outline of how the scheme operates

Answer:

The Pension Bonus Scheme (the scheme) pays a tax-free lump sum to registered members who defer claiming Age Pension and continue to work.

A person can register for the scheme from when they reach age pension age. The maximum age for scheme membership is 75 years of age. In order to be eligible for a bonus, a person cannot have received Age Pension or another income support payment (except Carer Payment) since reaching age pension age.

A scheme member must complete at least 960 hours of gainful work each year. This equates to an average of 20 hours each week for 48 weeks of each year. Up to 320 hours of work a year can be completed outside Australia.

To receive a bonus a person must register for the scheme and work a minimum of 12 months from the date of registration. Backdating of registration is permitted where the delegate deems it to be appropriate. Examples include where a person was not aware of the scheme or was not aware of the need to register in order to participate in the scheme.

The bonus is paid when a registered person first claims and receives Age Pension. The claim for a pension bonus must be lodged together with the claim for Age Pension. A person has 13 weeks from the time they retire from the workforce (or fail to meet the work test) to claim their bonus.

The amount of pension bonus is based on the rate of Age Pension payable at the time the pension is granted, and the number of years a person is registered in the scheme. The maximum period over which a bonus can be accrued is five years.

After five years in the scheme a registered member who is eligible to receive maximum Age Pension would, on March 2004 Age Pension rates, receive a tax-free bonus over and above their Age Pension of \$28 362.60 for a single person or \$23 682.40 for a partnered person.

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Output Group: 3.4 Support for the Aged

Question No: 2

Topic: Pension Bonus Scheme

Hansard Page: Written question on notice

Senator Forshaw asked:

There have been a lot of complaints from people who have been unable to get their money from the scheme.

How many people have made an oral or written complaint about the scheme each year since its inception?

What are the spread of issues raised about the scheme by customers in relation to making valid claims, the administration of the scheme etc?

Answer:

The majority of customers who register with the scheme receive a bonus.

Records are not available about the number of oral and written issues raised about the Scheme. However, the number of rejected claims in 2002-03 only numbered 300 compared to 5 646 bonuses paid.

Main reasons for claim rejection include:

- the customer had not worked the minimum qualifying period of 12 months;
- the customer was not eligible to receive Age Pension (for example because the customer's income/assets exceeded the relevant thresholds), and therefore no bonus was payable;
- the customer had received Age Pension or another income support payment (except Carer Payment) since reaching age pension age; and
- the claim for bonus had been lodged outside of the required timeframe.

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Output Group: 3.4 Support for the Aged Question No: 3

Topic: Pension Bonus Scheme

Hansard Page: Written question on notice

Senator Forshaw asked:

Pension Bonus Scheme

Can you provide us with the outlays and savings for the Pension Bonus Scheme for each year since its introduction (by savings I mean the impact on pension expenditure from take up)?

Answer:

The outlays are:

Financial Year	Amount of Bonuses Paid
1999-2000	\$1 511 538
2000-01	\$7 187 019
2001-02	\$21 692 216
2002-03	\$41 721 122
1 July 2003 to 31 December 2003	\$45 757 606

Information on the savings from the Pension Bonus Scheme is not available. The performance of the scheme is being assessed as part of the evaluation currently being undertaken. The evaluation has not been completed.

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Output Group: 3.4 Support for the Aged

Question No: 4

Topic: Pension Bonus Scheme

Hansard Page: Written question on notice

Senator Forshaw asked:

- (a) Provide a copy of the evaluation of the Pension Bonus Scheme?
- (b) Provide details of when the evaluation was conducted. Who by? The circumstances of the contract-tender etc?
- (c) When was the evaluation completed?
- (d) Does it make recommendations?
- (e) Does it recommend an expansion of the scheme?
- (f) How many people have been paid under the scheme each year since its inception?
- (g) What is the average amount paid per customer per year?
- (h) How much has been paid to customers per year?

Answer:

- (a) The evaluation of the Pension Bonus Scheme is ongoing.
- (b) As noted above, the evaluation of the scheme is ongoing. The Department of Family and Community Services is conducting the evaluation.
- (c) The evaluation is not yet completed.
- (d) The evaluation is ongoing.
- (e) Not applicable.

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(f) The number of bonuses paid each year since the commencement of the scheme are in the following table.

Financial Year	Number of bonuses paid
1999-2000	1365
2000-01	3007
2001-02	4535
2002-03	5646
1 July 2003 to 31 December 2003	4010

(g) The average amount of bonus paid per customer per year is in the following table.

Financial Year	Average Amount of Bonus Rounded to the Nearest Dollar
1999-2000	\$1107
2000-01	\$2390
2001-02	\$4783
2002-03	\$7390
1 July 2003 to 31 December 2003	\$11 411

(h) The total amount of pension bonus payments made each year since the first bonuses became payable are in the following table.

Financial Year	Amount of Bonus
1999-2000	\$1 511 538
2000-01	\$7 187 813
2001-02	\$21 692 216
2002-03	\$41 721 123
1 July 2003 to 31 December 2003	\$45 757 606

Allowance,
Austudy,
Student Financial Supplement Scheme, and
Fares Allowance.
Reconnect Program

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Youth Activities Services (YAS) and Family Liaison Worker (FLW) Programs

Transition to Independent Living Allowance (TILA)

National Illicit Drugs Strategy (NIDS) - through the “Strengthening and Supporting Families Coping With Illicit Drug Use” measure