

SENATE STANDING COMMITTEE ON LEGAL AND CONSTITUTIONAL AFFAIRS
AUSTRALIAN CUSTOMS AND BORDER PROTECTION SERVICE

Question No. 31

Senator Brandis asked the following question at the hearing on 24 May 2012:

Senator BRANDIS: Which airports have the longest processing time for incoming passengers?

Mr Buckpitt: It varies, but as a general remark I would say Perth and Melbourne.

Senator BRANDIS: What are the average clearance times there, please?

Mr Buckpitt: I would need a moment or two to obtain that figure for you.

Mr Carmody: The difficulty with that is that it does vary significantly according to if there is compaction of flights and so on.

The answer to the honourable senator's question is as follows:

For the period 1 July 2011 to 30 April 2012 the airports with the longest processing times for incoming passengers were Melbourne, Sydney and Gold Coast international airports.

Melbourne International Airport – 1 July 2011 to 30 April 2012

- The average queue time was 14 minutes and 28 seconds; and
- 90.87% of all passengers arriving into Melbourne airport were processed within 30 minutes of joining the processing queue.

Sydney International Airport - 1 July 2011 to 30 April 2012

- The average queue time was 14 minutes; and
- 93.85% of all passengers arriving into Sydney airport were processed within 30 minutes of joining the processing queue.

Gold Coast International Airport - 1 July 2011 to 30 April 2012

- The average queue time was 14 minutes and 50 seconds; and
- 90.8% of all passengers arriving into Gold Coast airport were processed within 30 minutes of joining the processing queue