

**Foreign Affairs, Defence and Trade Legislation Committee**  
 QUESTIONS ON NOTICE – SUPPLEMENTARY BUDGET ESTIMATES, 19 OCTOBER 2016  
 Defence Portfolio/Department of Veterans' Affairs/Australian War Memorial

No	Outcome and Program	Lead Division	Senator	Broad Topic	Question	Proof Hansard page or Written QoN	Date Received	Date Tabled
1	Outcome 1	Rehabilitation and Support	Moore	Veteran numbers by state	<p><b>Senator MOORE:</b> Do you keep a record of where claims are being lodged?</p> <p><b>Mr Geary:</b> Yes. We can tell which state they come in from—if that is what you are getting at, Senator.</p> <p><b>Senator MOORE:</b> Yes. I am trying to get an idea about, across the nation, the volumes of claims that are coming in at a certain time. Allowing for the fact that there is a centralised processing process, do you have records of where the claims are being lodged? So if I am wanting to know how many of the different claims are being lodged in Queensland—because that is where I am from—do you keep those records?</p> <p><b>Mr Geary:</b> We do. I do not have the numbers with me, but we could take that on notice, if you want.</p> <p><b>Senator MOORE:</b> If I could get that—and I do not think that was in the annual report.</p> <p><b>Mr Geary:</b> No. It would not be in the annual report.</p> <p><b>Senator MOORE:</b> I did not think it was.</p> <p><b>Mr Orme:</b> Senator, could I, perhaps, clarify? It is not so much where the claims are lodged. Your question probably is: where the veteran is. Our veterans are, clearly, around the country. They lodge it; they may—</p> <p><b>Senator MOORE:</b> Would they not be in the same place? If you lived in Queensland, wouldn't you lodge in Queensland?</p> <p><b>Mr Orme:</b> You would lodge it to the Department of Veterans' Affairs, and it would be registered centrally. So it really does not matter where it is processed.</p> <p><b>Senator MOORE:</b> So the system does not say, "This was lodged in Mount Gravatt"?</p> <p><b>Mr Orme:</b> Is says that the veteran's address is in Mount Gravatt, and we—</p> <p><b>Senator MOORE:</b> So it goes back to the veteran themselves rather than to where they lodged.</p> <p><b>Mr Orme:</b> Yes.</p> <p><b>Senator MOORE:</b> Okay.</p>	106	9/12/16	

No	Outcome and Program	Lead Division	Senator	Broad Topic	Question	Proof Hansard page or Written QoN	Date Received	Date Tabled
2	Outcome 1	Rehabilitation and Support	Moore	VEA, SRCA, MRCA files	<p><b>Senator MOORE:</b> It has been put to us that a number of claim files are misplaced in Queensland. Is that something of which the department is aware?</p> <p><b>Mr Geary:</b> I will answer that one. I am not aware of that as a complaint. Occasionally a file may be in transit between sites et cetera, but that has not come through as a common complaint.</p> <p><b>Senator MOORE:</b> You had no indication that a significant number—more than a single-digit number—of files have been misplaced in the Queensland office?</p> <p><b>Mr Geary:</b> Not as a problem, but I am happy to take it on notice.</p> <p><b>Senator MOORE:</b> Could we get you to have a look at that? I am not going to mention a certain number, because that would be presumptive, but it has been put to us that there is a very large number of files. At this stage, if a veteran lives in Queensland and their claim is being processed in Melbourne, would there still be a file kept on them in the Queensland office?</p> <p><b>Mr Geary:</b> No. At the moment, the file would be with the assessor, which would be in the Melbourne office or perhaps the Sydney office.</p> <p><b>Senator MOORE:</b> There should be no operative files in Queensland at the moment?</p> <p><b>Mr Geary:</b> There could be if it were an incapacity allowance—some of those are done in the Brisbane office—or a permanent impairment payment. It depends which type of payment.</p> <p><b>Senator MOORE:</b> But there should not be in the Queensland office any VEA, SR, HA or MRCA files in Queensland.</p> <p><b>Mr Geary:</b> There might be some SRCA permanent impairment files or incapacity files or a MRCA permanent impairment file.</p> <p><b>Senator MOORE:</b> If we talking about files as I would remember a file from my historical service in the Public Service—</p> <p><b>Mr Geary:</b> Yes.</p> <p><b>Senator MOORE:</b> They are not kept in that kind of format in Queensland any longer?</p> <p><b>Mr Geary:</b> No, not in the office—only if they are working on the file.</p> <p><b>Senator MOORE:</b> Surely. Would you mind checking that out to see whether there is any indication about some files in Queensland?</p> <p><b>Mr Lewis:</b> Sure, we will take it on notice.</p>	107	05/12/2016	
3	Outcome 1, 2 & 3	Transformation Taskforce	Moore	VAN offices	<p><b>Mr Lewis:</b> We can't move away from the fact, as we have just discussed, that over the course of the last three years we have closed 11 shopfronts. There were 11 shopfronts, very small ones with very small client visitation rates, that we did close. So the fact of the matter is that we have closed a number over the course of the last few years. As I said before, we look at that on a case-by-case basis. Most of our clients are not visiting our shopfronts. So the big issue for us is: how do we improve our services for those who want to deal with us either online or through our telephony channels? If you want to understand where our criticisms are coming from, it is our inability to deliver a good service to people who want to be able to deal with us via one of those devices. When they come to us on the telephone, they want to get a consistent message from a person who understands the whole of their circumstances—that is, they want us to have a whole-of-client view. The reality is that, right now, we have a very siloed view of every individual client. It is hard for us to put together a picture of any one of our clients. That has got to change.</p> <p><b>Senator MOORE:</b> Can we get information about the signage that goes up in these incorporated areas in Human Services? What is there to advise people what is available inside the Human Services centre, particularly for vets? I will put that on notice.</p> <p><b>Mr Lewis:</b> Certainly.</p>	110	9/12/16	

No	Outcome and Program	Lead Division	Senator	Broad Topic	Question	Proof Hansard page or Written QoN	Date Received	Date Tabled
4	Outcome 1	Rehabilitation and Support	Kakoschke-Moore	Defence Abuse Response Taskforce	<p><b>Senator KAKOSCHKE-MOORE:</b> What about those applicants who submitted claims before 2012? Will any work be done to contact them?</p> <p><b>Ms Foreman:</b> Yes. That is a bigger challenge for us because our systems did not allow us to record that information before then. But what we have to develop—and we have got to go back to commission with this very shortly—is a much broader communication strategy about how we are going to try to get messages to people who may have claimed. We will need to work through our ESOs. We will need to work through social media. We will need to have as good a strategy as we can to make sure people are aware of the new policy and can re-lodge a claim.</p> <p><b>Senator KAKOSCHKE-MOORE:</b> I agree. And I think some lessons could be learned from the way the Defence Abuse Response Taskforce was advertised. A lot of the feedback was that people in regional and remote areas or without ready access to the internet or television were not even aware of its existence. So I would strongly encourage that every method possible be used to contact abuse survivors living in quite remote areas. I would be very grateful if you could provide on notice the details of the methods you will be using to contact those abuse survivors who are living outside of metropolitan areas.</p> <p><b>Ms Foreman:</b> I am aware that there is a time limit for responses to questions on notice. Because we have to go back to commission with this strategy, I seek your agreement for an extra couple of days should we need that. But we will get that to you as soon as it is approved.</p>	111	9/12/16	
5	Outcome 1, 2 & 3	Transformation Taskforce	Gallacher	Second Pass Business Case - ICT	<p><b>Senator GALLACHER:</b> Have you gone through an audit with respect to the ICT? Has that been completed? What is the underpinning process for your budget request for the second pass?</p> <p><b>Mr Lewis:</b> I was going to remind you of the audit that was done by Finance several years ago which identified all the vulnerabilities in our ICT. That triggered off the processes we are now on. The current work we have underway which we will be doing very much in conjunction with both the Department of Human Services and the Department of Finance will be to bring forward a business case, which actually articulates what is required to build an ICT environment. As Ms Cosson explained before, it is more than just ICT that has changed; systems, processes, underlying culture and engagement with Defence will all be wrapped up into our second-pass business case, which will need to go forward as a submission to cabinet early next year.</p> <p><b>Senator GALLACHER:</b> So the audit that was undertaken by Finance, is that a public document?</p> <p><b>Mr Lewis:</b> I would not know it—ordinarily it would not be, I do not think.</p> <p><b>Mr Geary:</b> Not that I am aware of.</p> <p><b>Mr McLeod:</b> It describes the vulnerabilities in our ICT systems.</p> <p><b>Senator GALLACHER:</b> You would not want to advertise them, would you?</p> <p><b>Mr Lewis:</b> I would not have thought so! So I doubt if it is public. But suffice it to say that as we have described, it is sufficiently serious for us to know that we actually have to do some serious remediation work in advance of the transformation program.</p> <p><b>Senator GALLACHER:</b> And you have indicated a significant ICT spend and an additional budget amount to take into account the recommendations, but they are not public recommendations? Fair enough.</p> <p><b>Mr Lewis:</b> Yes.</p> <p><b>Senator GALLACHER:</b> This report is completely in-house—Finance and yourselves? There is no external—</p> <p><b>Mr Lewis:</b> No, we have external expertise to assist in relation to the preparation of the second-pass business case. Our strategic adviser there is PwC.</p> <p><b>Senator GALLACHER:</b> What is the scope—what instructions do you give them?</p> <p><b>Mr Lewis:</b> We can describe the scope of works. It might be easier to take it on notice, if you like—the details on that. But they will be heavily engaged—</p> <p><b>Senator GALLACHER:</b> Perhaps if you could give us the scope, the time line and the completion dates on those, that would be good.</p> <p><b>Mr Lewis:</b> Certainly.</p>	119	05/12/2016	

No	Outcome and Program	Lead Division	Senator	Broad Topic	Question	Proof Hansard page or Written QoN	Date Received	Date Tabled
6	Outcome 1, 2 & 3	DC SA	Moore	Northern Territory Deputy Commissioner position	<p><b>Senator MOORE:</b> In terms of the way that the trial is being assessed, what are the ways you are doing that in looking at the workload implications, the impact on veterans and the career structures in the office? What are the methodologies being used to assess those things? What are the risk management processes?</p> <p><b>Mr Orme:</b> We do not have a formal evaluation plan, if that is the question. But, as we are working through it, we are seeing things, and it was highlighted in the structure that we had. We had an EL2 as a deputy commissioner, and then the next person in the management structure was an APS6. In fact, there was no progression within the Northern Territory from the VAN to the senior position of the deputy commissioner. When that position became vacant, you would have to bring in somebody from outside the Territory or somebody from outside the department.</p> <p><b>Senator MOORE:</b> That was the history of what was happening?</p> <p><b>Mr Orme:</b> The history was not that long ago. I do not have the exact date that there was not a deputy commissioner in the Territory. I will take it on notice. It is a relatively recent phenomenon that we have had a deputy commissioner in the Northern Territory.</p>	123	9/12/16	
7	Outcome 1, 2 & 3	Transformation Taskforce	Moore	Leadership position structures	<p><b>Senator MOORE:</b> In the interests of time, I am going to put two questions on notice. One is: how many veterans do they look after in the NT job service? Secondly, are there any other leadership positions around any other structures that are subject to the same considerations as this structure at this time? I will put that on notice.</p> <p><b>Mr Orme:</b> I can answer the first question. There are 2,700 DVA clients in the Northern Territory.</p> <p><b>Senator MOORE:</b> Thank you.</p>	126	05/12/2016	
8	Outcome 1	Rehabilitation and Support	Gallacher	Rehabilitation providers	<p><b>Senator GALLACHER:</b> Okay. We will try the second question: can the department please advise how many external rehabilitation providers they engage and the total cost of these contracts?</p> <p><b>Ms Foreman:</b> I will have to take on notice the actual number that we have at the moment. I will ask Mr Bayles to respond.</p> <p><b>Mr Bayles:</b> We select rehabilitation providers from the Comcare panel. They have about 130 people on their panel. We require our rehabilitation providers to have additional DVA experience or experience working with veterans. We presently have 38 providers who have met our additional requirements, so we are working with 38 rehabilitation providers. I will take on notice your question about the expenditure. We do not contract those providers. We do not have a specific contract. As I said, they are selected from the Comcare panel, but only those who meet our specific Veterans' Affairs requirements that we have introduced recently have work given to them by DVA to do work on rehabilitation of veterans.</p> <p><b>Senator GALLACHER:</b> You are not able to easily ascertain how much they are paid. Is that a figure that I could pick up out of your annual report?</p> <p><b>Mr Bayles:</b> It may not be obvious in the annual report, so I will take it on notice to dig deeper into our some of our financial data to provide that information to you.</p>	128	9/12/16	
9	Outcome 1	Rehabilitation and Support	Gallacher	ANAO performance audit	<p><b>Senator GALLACHER:</b> Well, we really have not got time to spend too much more on this. I just wanted to move to the five recommendations, if someone wants to give us a snapshot. The Auditor-General has suggested five recommendations. Can you provide a timeline for the implementation of these recommendations?</p> <p><b>Ms Foreman:</b> Yes—</p> <p><b>Senator GALLACHER:</b> You have agreed to them all, from what I can see. You agreed with a qualification on one—agreed; agreed; agreed; agreed.</p> <p><b>Ms Foreman:</b> Only three recommendations were for Veterans' Affairs; the other two are for Defence. Recommendations 1 and 2 related to Defence. Recommendation 3 was a joint recommendation which both we and the Department of Defence have responsibility for, and then we have responsibility for recommendations 4 and 5.</p> <p><b>Senator MOORE:</b> Can we get updates on 3, 4 and 5?</p> <p><b>Ms Foreman:</b> That is fine. We are happy to give you an update on 3, 4 and 5.</p> <p><b>Mr Bayles:</b> We will take that on notice. We will give you timelines for our recommendations.</p>	130	05/12/2016	

No	Outcome and Program	Lead Division	Senator	Broad Topic	Question	Proof Hansard page or Written QoN	Date Received	Date Tabled
10	Outcome 2	Health & Community Services	Moore	Travel for services	<p><b>Senator MOORE:</b> Is there any limit in terms of the distance that people can actually be sent in an authorised way to attend services?</p> <p><b>Ms Campion:</b> No. It depends; obviously there are some very specialised—</p> <p><b>Senator MOORE:</b> Of course. It would be case by case.</p> <p><b>Ms Campion:</b> That is right. If it is a very specialised condition and there are very few providers, we can fly people to appointments, we can use ambulances and we have a whole range of arrangements that we can use to get people to treatment.</p> <p><b>Senator MOORE:</b> Is there a briefing on that or an explanation of how that operates?</p> <p><b>Ms Campion:</b> The travel arrangements? Yes, we have information on our website, but we can provide that.</p> <p><b>Senator MOORE:</b> I have had a look at that, but it still does not tell me. It is a basic line of information. If you are in a remote area—as I know several clients who need special PTSD support are—is there a limit to the geography or a cap in terms of the process?</p> <p><b>Ms Campion:</b> No.</p> <p><b>Senator MOORE:</b> So you can travel interstate?</p> <p><b>Ms Campion:</b> Yes.</p> <p><b>Senator MOORE:</b> Do you keep records of how many clients have to travel interstate to get treatment if there is a particular need in a particular area? Do you keep records of that?</p> <p><b>Ms Campion:</b> I am sure we would be able to extract that.</p>	131	05/12/2016	
11	Outcome 1, 2 & 3	Corporate	Gallacher	Credit cards and governance	<ol style="list-style-type: none"> <li>1. What types of credit and transaction cards (including Cabcharge Fastcard and eTickets) does your department issue?</li> <li>2. What was the total expenditure for each type of card over the last 3 financial years?</li> <li>3. Can you break down the expenditure into categories?</li> <li>4. What is the highest and lowest credit limit for each type of card?</li> <li>5. How many times in the last 5 years has the credit limit been reviewed?</li> <li>6. What are Credit Cards used for?</li> <li>7. What are the Governance/probity rules for employees to follow?</li> <li>8. Are cash advances allowed? <ol style="list-style-type: none"> <li>a) Can you list the total amount of cash advances from credit and other transaction cards over the last 3 years?</li> <li>b) Can you provide details on the 10 largest cash advances in your department and provide particulars such as how much was accessed?</li> <li>c) Who approves cash advances in your department in the event of paying suppliers</li> </ol> </li> <li>9. Who reviews transactions in regards to all cards?</li> <li>10. Who provides assurance to the Minister in respect to probity governance and fraud control?</li> </ol>	Written	05/12/2016	
12	Outcome 1	Rehabilitation & Support	Gallacher	Time to process claims	<p>Can the Department advise the current average length of time a DVA claim takes from lodgement to a final decision being made?</p> <p>Can the Department advise how many claims were accepted and how many were rejected?</p>	Written	9/12/16	
13	Outcome 1	Rehabilitation & Support	Gallacher	Financial arrangement for advocates	<p>Can you please outline the financial arrangements and support that DVA affords to persons who are recognised by the Department as carrying out the official advocated role on behalf of claimants?</p>	Written	9/12/16	

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14	Outcome 2	Health & Community Services	Gallacher	Financial arrangement for advocates - travel	<p>Is it Departmental practice for DVA nominated primary carer and authorised representatives pay for their own travel, accommodation and incidentals in the course of their work?</p> <p>Is there a policy or guidelines around how long these travel claims and reimbursements should take for advocates, authorised persons or primary carers?</p> <p>Is it Departmental practice to reimburse the primary carer or advocate via the claimant themselves?</p> <p>Is the Department aware that this has been common practice in at least one case in the Northern Territory?</p> <p>Is the Department prepared to investigate this case if the specific details are referred?</p>	Written	9/12/16	
15	Outcome 2	Health & Community Services	Gallacher	Travel claims	<p>Why are DVA travel claims processed through the centralised office in Brisbane?</p> <p>Was this a result of the changed Deputy Commissioner arrangements?</p>	Written	05/12/2016	
16	Outcome 1, 2 & 3	DC SA	Gallacher	Darwin DVA office	<p>What are the primary functions that are carried out by the Darwin DVA office?</p> <p>How many cases are they typically dealing with?</p> <p>What is their current average staffing level?</p> <p>How many vacancies are there, if any currently in the DVA office in Darwin?</p> <p>How long have these positions been vacant for?</p> <p>What is the average amount of time that these positions generally stay vacant for?</p>	Written	9/12/16	
17	Outcome 1, 2 & 3	DC SA	Gallacher	Advocates registered with Darwin DVA office	<p>How many registered advocates, primary carers and authorised persons do the Darwin office currently have on their books?</p>	Written	9/12/16	
18	Outcome 2	Health & Community Services	Gallacher	Veteran interstate travel	<p>How many veterans from the NT had to travel interstate for treatment last financial year?</p>	Written	05/12/2016	
19	Outcome 2	Health & Community Services	Gallacher	Mental health services in the NT	<p>What mental health facilities and treatment options are available to veterans in the NT?</p> <p>Are there any further facilities or treatment programs planned? If so, what are they?</p>	Written	9/12/16	
20	Outcome 2	Health & Community Services	Gallacher	Mental health services – travel arrangements	<p>Are there any guidelines on the class of travel for claimant veterans undergoing treatment for PTSD and other mental illnesses who are forced to fly interstate from Darwin for treatment?</p> <p>Does DVA take into account the advice of doctors who recommend business class travel during interstate trips for treatment?</p> <p>Has the Department ever overruled, ignored or disallowed such requests for Business Class Travel?</p>	Written	05/12/2016	
21	Outcome 1	Rehabilitation & Support	Gallacher	Claims – discharge advice	<p>Is the Department aware that there have been instances where the Department's 'discharge advice' isn't later accepted by DVA during the claims process?</p>	Written	9/12/16	
22	Outcome 1	Rehabilitation & Support	Gallacher	DVA policy implementation	<p>Has the Department received any feedback from stakeholders that relevant DVA legislation and current DVA policy implementation and advice often run contradictory to one another?</p> <ul style="list-style-type: none"> <li>- Are any efforts been made to address and rectify this, if so what is been done?</li> </ul>	Written	05/12/2016	

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23	Outcome 1, 2 & 3	Transformation	Gallacher	Telephony	It is understood the Department changed phone system's in July. What has been the impact of that on how long it takes for calls to be answered? Have there been any systems issues with the changeover? What has been the reaction from veterans to this change? What are you doing to address this?	Written	9/12/16	
24	Outcome 1, 2 & 3	Corporate	Gallacher	Contractors & consultants	Department expenditure on contractors and consultants in the last financial year - Breakdown by project / engagement on expenditure and purpose Which of these were used to cover work that might otherwise have been done by APS staff?	Written	9/12/16	
25	Outcome 1, 2 & 3	Corporate	Gallacher	Labour hire arrangements	How many staff were employed through labour hire arrangements in your Department in the last financial year? What as your expenditure on these staff? Who were the contractors / labour hire firms used? What work were they doing? Why is that work not being done by directly engaged APS staff?	Written	9/12/16	
26	Outcome 1, 2 & 3	Transformation/ Corporate	Gallacher	VAN offices	Can the department please provide a detailed cost breakdown (per annum) of each open, stand-alone Veterans' Access Network? - Cost per year to keep open, including; A) Rent p/a for office B) Staff numbers C) Stationary D) Any other miscellaneous items	Written	9/12/16	
27	Outcome 1	Rehabilitation & Support	Gallacher	Missing files - QLD	Is the Department aware of a number of files going missing in the Queensland DVA office? (taken on notice during estimates page 107 of Hansard)	Written	05/12/2016	
28	Outcome 1, 2 & 3	Transformation	Gallacher	VAN and DHS co-location	Where VAN offices and DHS offices are co-located what information goes up in the service centres for veterans? (taken on notice during estimates page 111 of Hansard)	Written	9/12/16	
29	Outcome 1, 2 & 3	Transformation	Gallacher	Second-pass business case	What was the scope of the external agency that assisted in the preparation of the second-pass business case for ICT improvements? What was their timeline and completion dates? (taken on notice during estimates page 119 of Hansard)	Written	9/12/16	
30	Outcome 1	Rehabilitation & Support	Gallacher	Rehabilitation providers	What is the value of the 38 contracts for rehabilitation services within DVA? - When do they expire? - Do they have negotiated extensions options available to them? (ie 3 years + 3 years) - When these contracts expire, will the Department undertake an open tender process?	Written	9/12/16	

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31	Outcome 1	Rehabilitation & Support	Gallacher	ANAO recommendations	Please provide an updated and timelines for recommendations 3, 4 and 5 which were outlined in the Auditor-General's report into rehabilitation services provided by DVA (taken on notice during estimates page 130 of Hansard)	Written	05/12/2016	
32	Outcome 2	Health & Community Services	Gallacher	Interstate travel process	What is the process when veterans are required to travel interstate to access specialist treatment services (mental health and substance abuse etc etc)? Is there a limit to the geography or a cap in terms of the process? (taken on notice during estimates page 131 of Hansard)	Written	9/12/16	
33	Outcome 2	Health & Community Services	Gallacher	Veteran interstate travel for treatment	How many veterans were required to travel interstate to get treatment over the past 12, 24 and 36 months? (taken on notice during estimates page 131 of Hansard)	Written	05/12/2016	
34	Outcome 1, 2 & 3	DC SA	Gallacher	DC NT history	What is the history of the Deputy Commissioner role in the Northern Territory? How long has there been no deputy commissioner and how long has Mr Johnson been acting in the role? (taken on notice during estimates page 123 of Hansard)	Written	9/12/16	
35	Outcome 1, 2 & 3	Transformation	Gallacher	DVA leadership positions	Are there any other leadership positions around any other structures that are subject to the same considerations as the Deputy Commissioner in the NT? (taken on notice during estimates page 126 of Hansard)	Written	05/12/2016	
36	Outcome 1, 2 & 3	Transformation	Lambie	VAN Office Closure / Centrelink Offices	Can you please outline the plans for Veterans Access Network Offices into the future and detail the reasons behind closures or amalgamations with local Centrelink offices?	Written	9/12/16	
37	Outcome 1, 2 & 3	Transformation	Lambie	Review of Veterans Access Network Offices	Has there been a review of the Veterans Access Network Offices completed stating reasons and benefits if so can these please be provided?	Written	9/12/16	
38	Outcome 1, 2 & 3	Corporate	McAllister	Breakdown of Staffing Levels as at 30 June 2016	Please provide a breakdown of staffing levels as at 30 June 2016, nationally and for each state and territory, by the following categories: a) Full time equivalent (FTE); b) Head count; c) Gender; d) Ongoing; e) non-ongoing; and f) classification level.	Written	9/12/16	
39	Outcome 1, 2 & 3	Corporate	McAllister	Staffing – Engagements 2015-16 Financial Year	How many engagements occurred in the 2015-16 financial year, by: a) Classification; b) State or territory; c) Ongoing staff; and d) Non-ongoing staff.	Written	9/12/16	



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40	Outcome 1, 2 & 3	Corporate	McAllister	Staffing – Separations – 2015-16 Financial Year	How many separations occurred in the 2015-16 financial year, by: a) Classification; b) State or territory; c) Ongoing staff; d) Non-ongoing staff; and e) Reason for separation.	Written	9/12/16	
41	Outcome 1, 2 & 3	Corporate	McAllister	Contractors & Consultants – Expenditure - 2015-16 Financial Year	What was the total expenditure on contractors and consultants in the 2015-16 financial year?	Written	05/12/2016	
42	Outcome 1, 2 & 3	Corporate	McAllister	Contractors & Consultants – Details - 2015-16 Financial Year	For each contract or consultancy in the 2015-16 financial year, please outline: a) The project or engagement; b) The value of the contract; c) The name of each firm or contractor engaged; and d) The purpose of the contract	Written	9/12/16	
43	Outcome 1, 2 & 3	Corporate	McAllister	Contractors & Consultants – Name & Payments - 2015-16 Financial Year	For each contract or consultancy in the 2015-16 financial year, please outline: a) The names of each firm or contractor engaged; and b) Total payments made to each contractor or consultant.	Written	05/12/2016	
44	Outcome 1, 2 & 3	Corporate	McAllister	Contractors – Labour Hire Arrangements – 2015-16 Financial Year	For the 2015-16 financial year, please outline: a) How many staff were employed through labour hire arrangements; b) Total expenditure on labour hire staff; c) The contractors or labour hire firms engaged to supply these staff; d) Total payments to each of the organisations that provided staff through either a labour hire arrangement or other contractual arrangement; and e) The nature of the work performed by labour hire staff.	Written	9/12/16	
45	Outcome 2	Health & Community Services	Farrell	Mefloquine	The Minister committed to a formal community consultation mechanism to provide an open dialogue on issues concerning mefloquine, what does this look like? a. How is the Department engaging with serving and ex-service personnel? i. Is there any advertising? ii. Where is this engagement targeted? iii. Is there a plan to cover all of Australia? b. Is consultation process accessible to all regions? c. Are there any concerns some members of the serving and ex-service community do not have access to this community consultation? i. What is the Department doing to ensure they do have access?	Written	05/12/2016	

No	Outcome and Program	Lead Division	Senator	Broad Topic	Question	Proof Hansard page or Written QoN	Date Received	Date Tabled
46	Outcome 2	Health & Community Services	Farrell	Mefloquine Support Team	Has the Department put together the Government's announced dedicated DVA mefloquine support team to help those who have been affected by mefloquine? a. Yes; i. Where is this team based? ii. How many people are in this team? b. How can they be contacted?	Written	05/12/2016	
47	Outcome 1	AWM	Fawcett	George Lambert painting	<b>Senator FAWCETT:</b> Does the War Memorial hold the painting by George Lambert that pertains to the charge? <b>Dr Nelson:</b> I will have to ask Tim Sullivan that. <b>Mr Sullivan:</b> We do have a very good collection of Lambert's works, and I believe that one is on display in the First World War galleries at the moment. We can find that out for you.	100	05/12/2016	
48	Outcome 1	AWM	Gallacher	Credit cards and governance	1. What types of credit and transaction cards (including Cabcharge Fastcard and eTickets) does your department issue? 2. What was the total expenditure for each type of card over the last 3 financial years? 3. Can you break down the expenditure into categories? 4. What is the highest and lowest credit limit for each type of card? 5. How many times in the last 5 years has the credit limit been reviewed? 6. What are Credit Cards used for? 7. What are the Governance/probity rules for employees to follow? 8. Are cash advances allowed? a) Can you list the total amount of cash advances from credit and other transaction cards over the last 3 years? b) Can you provide details on the 10 largest cash advances in your department and provide particulars such as how much was accessed? c) Who approves cash advances in your department in the event of paying suppliers 9. Who reviews transactions in regards to all cards? 10. Who provides assurance to the Minister in respect to probity governance and fraud control?	Written	05/12/2016	
49	Outcome 1	AWM	McAllister	Breakdown of Staffing Levels as at 30 June 2016	Please provide a breakdown of staffing levels as at 30 June 2016, nationally and for each state and territory, by the following categories: a) Full time equivalent (FTE); b) Head count; c) Gender; d) Ongoing; e) non-ongoing; and f) classification level.	Written	05/12/2016	
50	Outcome 1	AWM	McAllister	Staffing – Engagements - 2015-16 Financial Year	How many engagements occurred in the 2015-16 financial year, by: a) Classification; b) State or territory; c) Ongoing staff; and d) Non-ongoing staff.	Written	05/12/2016	

No	Outcome and Program	Lead Division	Senator	Broad Topic	Question	Proof Hansard page or Written QoN	Date Received	Date Tabled
51	Outcome 1	AWM	McAllister	Staffing – Separations – 2015-16 Financial Year	How many separations occurred in the 2015-16 financial year, by: a) Classification; b) State or territory; c) Ongoing staff; d) Non-ongoing staff; and e) Reason for separation.	Written	05/12/2016	
52	Outcome 1	AWM	McAllister	Contractors & Consultants – Expenditure - 2015-16 Financial Year	What was the total expenditure on contractors and consultants in the 2015-16 financial year.	Written	05/12/2016	
53	Outcome 1	AWM	McAllister	Contractors & Consultants – Details - 2015-16 Financial Year	For each contract or consultancy in the 2015-16 financial year, please outline: a) The project or engagement; b) The value of the contract; c) The name of each firm or contractor engaged; and d) The purpose of the contract	Written	05/12/2016	
54	Outcome 1	AWM	McAllister	Contractors & Consultants – Name & Payments - 2015-16 Financial Year	For each contract or consultancy in the 2015-16 financial year, please outline: a) The names of each firm or contractor engaged; and b) Total payments made to each contractor or consultant.	Written	05/12/2016	
55	Outcome 1	AWM	McAllister	Contractors – Labour Hire Arrangements – 2015-16 Financial Year	For the 2015-16 financial year, please outline: a) How many staff were employed through labour hire arrangements; b) Total expenditure on labour hire staff; c) The contractors or labour hire firms engaged to supply these staff; d) Total payments to each of the organisations that provided staff through either a labour hire arrangement or other contractual arrangement; and e) The nature of the work performed by labour hire staff.	Written	05/12/2016	