## **Senate Committee: Education and Employment**

# QUESTION ON NOTICE Additional Estimates 2014 - 2015

Outcome: Agency: ASQA

Department of Education and Training Question No. SQ15-000015

Senator Ruston, Anne asked on 25 February 2015, Hansard page 117

## ASQA - Data on noncompliance

### Question

Senator RUSTON: You may not have the information on you but, in follow-up to Senator Rhiannon's questions, do you have a breakdown of the data on noncompliance between the public providers, private not-for-profits and private profits?

Mr Robinson: I would have to take that on notice.

Cont. Page 118

Mr Robinson: We will get you a breakdown of the public-private split or the provider type and the regulatory action we have taken, to date.

#### Answer

Australian Skills Quality Authority has provided the following response.

The compliance information provided below relates to RTOs categorised as "Private" and "Other". "Private" includes the AVETMISS categories of 'Education / training business or centre: privately operated RTO'; 'Professional Association'; 'Industry Association'; and 'Equipment / product manufacturer or supplier'. The "Other" category includes all other AVETMISS types not included in the definition of 'Private' above.

[n.b. the information provided below relates to the former *Standards for NVR Registered Training Organisations 2012.* ASQA does not yet have a sufficient data to begin reporting non-compliance levels with the new *Standards for Registered Training Organisations (RTOs) 2015* which commenced on 1 January 2015.]

The data in Table 1 indicates that approximately 74 per cent of RTOs (both Private and Other) are not found to be fully compliant at the initial site visit part of the audit.

However, after being allowed a period (typically 20 business days) to rectify the identified non-compliances, this figure drops significantly, to approximately 16 per cent. This is a strong indicator that the majority of RTOs are, when provided with the opportunity, willing to quickly address non-compliances which are sometimes technical in nature. The data indicates a slightly higher level of compliance at each stage among private providers.

**TABLE 1** ASQA RTO audit activity (1 July 2014 to 28 February 2015):

Completed VET audits	Total audits for the period	Fully Compliant at site visit		Fully compliant after 20 business day rectification (includes RTOs compliant at the site visit)		Remained non- compliant after rectification	
Private	475	127	27%	402	85%	73	15%
Other	63	15	24%	52	83%	11	17%
Totals	538	142	26%	454	84%	84	16%

Note: the above table provides data for 538 VET audits. It should be noted that ASQA actually conducted some 930 audits during this period (both VET and CRICOS), however, this subset has been chosen for this report as enhanced data collection practices implemented by ASQA's Compliance team provides a greater level of detail about this audit cohort.

ASQA continues to engage with the RTOs which remain non-compliant after the audit process is completed (i.e. approximately 16 per cent of the audits conducted in the above audit table), for example, by commencing the process to impose a sanction.