

**Senate Standing Committee on Economics**

**ANSWERS TO QUESTIONS ON NOTICE**

**Treasury Portfolio**

Supplementary Budget Estimates

17 October – 18 October 2012

**Question: SBT 800**

**Topic: Internet (ASIC)**

**Written: Received from Committee – 26 October 2012**

**Senator BUSHBY asked:**

800. Has the Department experienced any internet problems, such as but not limited to slow internet, or internet blackouts?
- a. If yes, what was the reason for this?
  - b. Did it impact the Minister's office?

**Answer:**

800. On rare occasions, ASIC has experienced some incidental issues related to internet services.
- a. Generally these issues are related to capacity, application and/or server issues as opposed to 'internet' faults as such. Examples of these issues are email gateway outages, DNS failures and proxy server slowness.  
  
Otherwise our internet infrastructure has been stable and any minor issues that have been raised have been rectified in a timely manner.
  - b. No incidents have impacted the Ministers office.