

**Senate Standing Committee on Economics**

**ANSWERS TO QUESTIONS ON NOTICE**

**Treasury Portfolio**

Supplementary Budget Estimates

17 October – 18 October 2012

**Question: SBT 779-781**

**Topic: Social Media (CGC)**

**Written: Received from Committee – 26 October 2012**

**Senator BUSHBY asked:**

779. Has there been any changes to department and agency social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since May 2012 Budget Estimates?

If yes, please explain and provide copies of any advice that has been issue.

780. Does the department/agency monitor usage of social media?

a. If yes, provide details of the useage (for example details could include average hours per employee, hours when useage peaks)

b. If no, will the department/agency monitor useage in the future?

781. Does social media impact on employee productivity?

Provide details (details could include increased internet usage in general or increased internet usage in standard business hours)

**Answer:**

779. No.

780. Yes, on an ad hoc basis at a general volume usage level only.

a. Details of hourly usage are not available.

b. The mode of monitoring would change if volume should increase significantly for no business reason .

781. Volume monitoring suggests any impact on productivity is negligible.