Senate Standing Committee on Economics

ANSWERS TO QUESTIONS ON NOTICE

Treasury Portfolio

Supplementary Budget Estimates 17 October – 18 October 2012

Question: SBT 773-775

Topic: Social Media (ACCC)

Written: Received from Committee – 26 October 2012

Senator BUSHBY asked:

773. Has there been any changes to department and agency social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since May 2012 Budget Estimates?

If yes, please explain and provide copies of any advice that has been issue.

- 774. Does the department/agency monitor usage of social media?
 - a. If yes, provide details of the useage (for example details could include average hours per employee, hours when useage peaks)
 - b. If no, will the department/agency monitor useage in the future?
- 775. Does social media impact on employee productivity?

Provide details (details could include increased internet usage in general or increased internet usage in standard business hours)

Answer:

- 773. No
- 774. The ACCC monitors all internet access including sites visited, bandwidth consumed and time accessed.
- a. Internet useage peaks between 12 noon and 1pm.

Downloads for October 2012:

•	Youtube	240.8 GB
•	Facebook	85.6 GB
•	Twitter	20.8 GB
•	LinkedIn	13.9 GB

775. No.