

Senate Standing Committee on Economics

ANSWERS TO QUESTIONS ON NOTICE

Treasury Portfolio

Supplementary Budget Estimates

18 October 2012

Question: SBT 404

Topic: Staff – Training (ATO)

Written: Received from Committee – 26 October 2012

Senator BUSHBY asked:

404. How much is estimated to be spent on 2013 Graduate Training?

Provide details of what training is to be provided, why and the estimated cost for each.

Answer:

404. All graduates undertake the following ATO formal program, which qualifies the participants for the Certificate IV in Government (Project Management):

- a. corporate induction training including topics such as privacy, secrecy and fraud
- b. learning and development in core competencies such as presentation skills, managing conflict, risk, and project management
- c. a range of job specific work experiences relevant to their workplace rotations.

In addition, graduates also complete training specific to their stream:

- law, finance and accounting and business management stream graduates complete an in-house training program consisting of approximately 50 tax technical topics and also undertake a short placement in an ATO call centre for client contact experience
- people management graduate training is not confirmed for 2013
- marketing communications graduates undertake an in-house training program consisting of topics such as media, brand and communications framework
- business design stream graduates undertake an in-house program consisting of topics such as user-centred design, blueprinting and process mapping
- information technology stream graduates complete a series of in-house courses to introduce them to the different systems and technology roles in the ATO.

The in-house training is part of the overall learning and development budget and cannot be separately itemised. The in-house training is designed and delivered by ATO staff and is utilised by other ATO staff in addition to the graduates. The cost of training provided by contractors is minimal and relates only to the five people management graduates and is expected to be similar to 2012 calendar year costs of \$10,570.