

**Senate Standing Committee on Economics**

**ANSWERS TO QUESTIONS ON NOTICE**

**Treasury Portfolio**

Additional Estimates

13 – 14 February 2013

**Question: AET 625-627**

**Topic: Social Media**

**Written: Received from Committee – 22 February 2013**

**Senator BUSHBY asked:**

625. Has there been any changes to Department and Agency social media or protocols about staff access and usage of YouTube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since October 2012 Supplementary Budget Estimates? If yes, please explain and provide copies of any advice that has been issue.
626. Does the Department/Agency monitor usage of social media?
- If yes, provide details of the usage (for example details could include average hours per employee, hours when usage peaks).
  - Has there been a change to the department/agency protocols due to staff usage?
  - If no, why not? Will the department/agency monitor usage in the future?
627. Do social media impact on employee productivity? Provide details (details could include increased internet usage in general or increased internet usage in standard business hours).

**Answer:**

625. No.
626. Yes, on an ad hoc basis at a general volume usage level only.
- Details of hourly usage are not available.
  - No.
  - The mode of monitoring would change if volume should increase significantly for no business reason.
627. Volume monitoring suggests any impact on productivity is negligible.