

Senate Standing Committee on Economics

ANSWERS TO QUESTIONS ON NOTICE

Treasury Portfolio

Additional Estimates

13 – 14 February 2013

Question: AET 431-433

Topic: Social Media

Written: Received from Committee – 22 February 2013

Senator BUSHBY asked:

431. Has there been any changes to Department and Agency social media or protocols about staff access and usage of YouTube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since October 2012 Supplementary Budget Estimates? If yes, please explain and provide copies of any advice that has been issue.
432. Does the Department/Agency monitor usage of social media?
- If yes, provide details of the usage (for example details could include average hours per employee, hours when usage peaks).
 - Has there been a change to the department/agency protocols due to staff usage?
 - If no, why not? Will the department/agency monitor usage in the future?
433. Do social media impact on employee productivity? Provide details (details could include increased internet usage in general or increased internet usage in standard business hours).

Answer:

431. No
432. The ACCC monitors all internet access including sites visited, bandwidth consumed and time accessed.
- Downloads for February 2013:
 - Youtube 59.3 GB
 - Facebook 23.3 GB
 - Twitter 9 GB
 - LinkedIn 4.1 GBDownloads are not able to be categorised as private or work related.
 - No
 - There is no justification for changing protocols at this time.
433. No.