

**Senate Standing Committee on Environment and Communications**  
**Answers to Senate Estimates Questions on Notice**  
**Budget Estimates May 2017**  
**Communications Portfolio**  
**Australia Post**

**Question No: 91**

**Australia Post**

**Hansard Ref: Written, 07/06/2017**

**Topic: Staffing Numbers**

**Senator Urquhart, Anne asked:**

1. How many staff are employed by Australia Post?
  - (a) How many of these staff do not deliver parcels or letters?

**Answer:**

1. 34,958 staff were employed across the Australia Post Group on a permanent or fixed term basis as at 31 May 2017.
  - (a) Approximately 15,965 of these staff do not physically deliver parcels or letters. Included in this figure are roles in Retail, the Customer Contact Centre and Head Office, as well as managers, supervisors, processing and administration staff within the parcels and letters delivery networks.