Senate Standing Committee on Environment and Communications Answers to Senate Estimates Questions on Notice Budget Estimates May 2017 Communications Portfolio NBN Co Limited

Question No: 262

NBN Co Limited Hansard Ref: Written, 07/06/2017

Topic: Belmond Estate

Senator Urquhart, Anne asked:

In comments recently made to The Age NBN Co stated the reason network connection to the residents of Belmond Estate in Clyde has been delayed is because

"we ran into some blockages apparently while doing the haulage plus recently there have been other roadworks".

1. Can NBN Co please explain how "blockages" and "roadworks" managed to delay the provision of any infrastructure to Belmond estate for a period of seven months?

Answer:

Where nbn has been contracted by developers to deliver services to new estates, nbn does all it can to ensure that services are available when people move into the estate. In the vast majority of cases, this works well, however, in some cases there is a delay. The delay can be caused by a number of factors, some of which are outside nbn's control. The build in any new estate itself is only one element of construction. nbn also needs to connect the estate back into its existing network. In the case of Belmond Estate, one of the factors was related to the need to construct a very long fibre haul (close to 8km). Part of this fibre haul was impacted by road works occurring in the area, which restricted nbn contractors for a period of time.