

Senate Standing Committee on Environment and Communications
Answers to Senate Estimates Questions on Notice
Budget Estimates May 2017
Communications Portfolio
NBN Co Limited

Question No: 248

NBN Co Limited

Hansard Ref: Written, 07/06/2017

Topic: Temporary or contract staff

Senator Urquhart, Anne asked:

1. Do NBNCo figures in public reports include temporary, non-ongoing or contract staff?
2. What is the total number of temporary or contract staff currently employed?
3. For the calendar year 2016:
 - (a) How much did NBNCo spend on temporary or contract staff?
 - (b) How many temporary or contract staff have been employed?
 - (c) How much was paid for agencies/companies to find temporary/contract staff?
 - (d) Have there been any changes to the policies/criteria that govern the appointment of contract staff?

Answer:

1. nbn reported headcount values in its annual report are inclusive of Permanent and Maximum (Fixed) Term Employees .
2. Total number of Temporary Staff Augmentation (TSA) currently employed is 884.
3.
 - (a) For calendar year 2016 the total TSA spend was \$273.6m. Of that, \$186.5m was capitalised.
 - (b) Closing number of TSA Resources as Dec 2016 month end was 958.
 - (c) This information is commercial in confidence
 - (d) Yes. In 2017, nbn centralised the procurement and management of its TSA population through a Managed Service Provider (MSP). The solution is designed to deliver cost savings of \$15m over three years through rate and margin harmonisation; process efficiencies; quality resources and management of risk. This is supported by amended Business Guidelines and Policy.